

Merchant Solution Release Portal

Reference Guide

Document Version: 3.0

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CONTACT INFORMATION

Verifone, Inc.
North America Development
The Royal Center Four
11700 Great Oaks Way, Suite 210
Alpharetta, GA 30022

www.verifone.com

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3.0	08-10-2025	ShatarupaR2	Added questions on Custom Parameters for Prod Config and Remove Parameters for Prod Configs in XPI Application > Solution Features > General.
2.0	31-07-2025	ShatarupaR2	- Added questions on uploading password certificate file (Prod & DEV) for SCA & XPI in Deployment> Password section of Custom Configuration Questionnaire. - Update Introduction section with Document Organization subset. - Added brief description to Custom Configuration Questionnaire and Getting Help.
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Content

Introduction	6
Operational Background	6
Purpose	6
Intended Audience	7
Using this Manual	7
Definition of Terms	8
Document Organization	10
Related Documents	10
Overview	11
Prerequisites	12
User Roles Defined	13
Supported Applications	14
Supported Devices	14
Getting Started	15
Portal Login	15
New Merchant	17
Add Merchant	17
Create Profile	18
Existing Merchant	31
Upgrading Solution Setup	31
Updating Configuration	34
Cloning Merchant Profile	36
MSR Portal Components	38
SCA - Profile Configurations Tabs	38
XPI - Profile Configurations Tabs	38
Profile Details	39
Configurations	43
SCA	44

XPI	64
BIN Data	80
Edit Card Type	80
Add New Card Range	82
Delete Card Range	83
Media	84
Build and Test Results	88
Status Message for Action Icons	96

Custom Configuration Questionnaire 98

SCA Application	98
Application Setup	98
Payment Flow	99
Card Configuration	102
Solution Features	104
Device Setup	113
Network Setup	115
Deployment Setup	119
Workflow Customization	129
XPI Application	135
Communication Settings	135
Card Configuration	142
Solution Features	145
Device Setup	151
Deployment Setup	153
Workflow Customization	156

Getting Help 160

Know Before You Ask	160
Who's Here to Help	163

Introduction

This document serves as an authoritative reference guide for the Merchant Solution Release (MSR) portal. It is specifically designed to support Verifone Implementation Specialists, the Verifone Merchant Solution Integration Team, and accredited Verifone customers.

The guide provides details for the configuration and deployment of the North American payment application stack. It covers all essential components, including both Secure Commerce Architecture (SCA) and eXternal Payment Interface (XPI) applications, ensuring a streamlined and standardized integration process across Verifone's ecosystem.

Operational Background

The merchant payment application is designed to support a wide range of business use cases, which requires an extensive and highly flexible configuration process. To accommodate varying operational requirements, the application allows for customization through over 700 configurable parameters. These parameters span multiple domains including user interface behaviour, transaction processing rules, device workflows, tender types, security settings, and integration points with third-party processors.

As businesses scale and onboard a variety of merchant profiles, the demand for tailored configurations continues to grow. However, the complexity of managing such a vast set of configurations significantly increases the workload for implementation teams and introduces a higher risk of configuration errors.

Moreover, the large number of parameters require comprehensive testing to ensure that all features function as intended across different combinations of settings. Manual testing processes are time-consuming and prone to oversight, especially when configurations must be updated frequently or cloned across multiple profiles. These challenges delay deployment efficiency and delay time-to-market for merchant solutions.

MSR Portal is the solution, which is needed to streamline the configuration workflow, introduce automated validation, and integrate targeted testing strategies to support accurate and timely application delivery to the end merchants.

Purpose

This document is intended to guide authorized users through the end-to-end process of customizing, building, and deploying the payment application for both Customer Lab and Production environments. It outlines the supported functionalities of the MSR Portal, configuring the application and executing the automated build and deployment workflows.

Specifically, this document aims to:

- Describe the key functionalities supported by the Portal.
- Explain how to configure the payment application based on merchant-specific requirements.
- Detail the automated processes for building and deploying the configured application.

Intended Audience

MSR portal is a comprehensive platform designed to assist various stakeholders in configuring and deploying Verifone's payment solutions and this reference guide is intended for the following key stakeholders for implementing and managing Verifone's applications.

- **Implementation Specialists:** Professionals responsible for deploying Verifone's solutions at merchant locations. They utilize the MSR portal to configure applications, integrate hardware, and ensure seamless deployment.
- **Merchant Solution Integration Team:** A team dedicated to integrating Verifone's payment solutions with merchants' existing systems.
- **Accredited Verifone Customers:** Merchants and partners authorized to use Verifone's solutions. They access the MSR portal to manage their accounts, configure applications, and obtain support.

Using this Manual

As you use this manual, you may encounter the following text boxes. These are meant to draw your attention to certain concepts and are easily identifiable by their icons.

 NOTE	A note is important information that either helps to explain a concept or draws attention to ideas that should be kept in mind. We recommend that you carefully review the notes you encounter.
 WARNING	We HIGHLY recommend that you read ALL warnings in the sections of the manual that you read. These warnings will help to prevent serious issues from occurring.
 CAUTION	The caution symbol indicates possible hardware or software failure, or loss of data.

Definition of Terms

The following terms and abbreviations are used throughout this document.

Terms	Definitions
ADK	Application Development Kit
AID	Application Identifier Application Identifiers are data labels that differentiate payment systems and products. The card issuer uses the data label to identify an application on the card or terminal.
BIN	Bank Identification Number A 6-digit number assigned by the Payment Card Services Corporation and used to identify a member or processor for authorization, clearing, or settlement processing.
CID	Cryptogram Information Data
CMC	Configuration Management Console, used to store and maintain payment app and other packages, those are specific to a customer in a region.
CVM	Cardholder Verification Method A method used to confirm the identity of a cardholder.
CVV	Card Verification Value A unique value calculated from the data encoded on the magnetic stripe of a VISA card, validating card information during the authorization process.
DCC	Dynamic Currency Conversion
DEV	Development environment. This is used for Customer lab for the purpose of development and unit testing.
DUKPT	Derived Unique Key Per Transaction A key management scheme in which for every transaction, a unique key is used which is derived from a fixed key.
EAP	Extensible Authentication Protocol. This type of key management protocol allows different authentication methods to be used for network access.
EMV	EuroPay, MasterCard, Visa Specifications. This is a global standard that outlines the interaction between smart (chip) cards and terminals and often referred to as “Chip and PIN”.
EPP	eXternal PINPad

Terms	Definitions
GPRS	General Packet Radio Service. Wireless communication service which transmits mobile signal on 2G and 3G cellular transmission networks. This is utilized for internet connectivity, multimedia messaging service, and other types of data transmission.
Green Box	Verifone's Global Payment Gateway
IDS	Integrated Deployment System
IPP	Internal PINPad
Jenkins	An automation server to enable continuous integration and continuous delivery (CI/CD), automating the various stages of software development such as test, build, and deployment.
JSD	Jira Service Desk project
MAC	Message Authentication Code A short piece of information that is used to authenticate a message.
MSR	Merchant Solution Release
PAN	Personal Account Number. A variable length, 13 to 19-digits, ISO 7812-compliant account number that is generated within account ranges associated with a BIN by a Card Issuer.
PFS	Production File Signing
PKI	Public Key Infrastructure.
POS	Point of Sale A terminal or ECR.
PROD	Production environment This is actual environment where the products are deployed and used by end-users.
PSK	Pre-shared key
PWC	PAYware Connect. Verifone Payment Gateway for North America Region.
RSR	Reference Set Repository
SAF	Store and Forward
SCA	Secure Commerce Application

Terms	Definitions
SSID	Service Set Identifier This is the public name given to a wireless network.
TPPID	Third-Party Payment Provider Identifier
VAS	Value-added services Examples are loyalty, gift cards, coupons, etc.
VCL	VeriShield Crypto Library. It allows the payment device to generate keys whenever a key update is required.
VHQ	Verifone Estate Management
Workflows	List of devices with different configuration in MSR portal
XPI	eXternal PINPad Interface

Document Organization

Chapters	Definitions
Overview	This section outlines the web-based MSR portal with its capabilities, operating across the environments, defined User Roles and prerequisites to use the portal.
Getting Started	This section outlines the procedures for the portal Login, onboarding a new merchant profile, updating and cloning an existing merchant.
MSR Portal Components	This section provides detailed information about the all the components of MSR portal necessary for customizing and configuring the solution.
Custom Configuration Questionnaire	This section outlines the questionnaire designed to capture details on each feature category of the application.
Getting Help	Refer to this section for Frequently Asked Questions and Support Team for further assistance.

Related Documents

- [SCA Functional Specification](#) - **SCA Application** - Details on the features, application protocols, configuration parameters details and media specification.
- [EPP Interface Functional Specifications Guide](#) - **XPI Application** - Details on the features, application protocols and configuration parameters details.

Overview

MSR portal is a web-based application designed to automate the configuration and build processes of payment applications, eliminating the need for manual intervention. It allows for the customization of application functionalities according to specific requirements and efficiently generates builds, streamlining the development workflow.

The portal facilitates the creation of merchant profiles by collecting application functionality requirements through a structured questionnaire. This information is essential for customizing the merchant solution application. Upon completion, an internal mapping configuration translates the collected data into a tailored configuration file, which is then generated for the specific merchant.

Once the software stack has been built, it has capability to perform the following functionalities:

- Run the automated test in Verifone Lab.
- Submit the packages for the production signing to the signing portal.
- Upload those packages to the internal Verifone server.
- Allows the creation of reference sets for deployment in both development (DEV) and production (PROD) environments, facilitating the sharing of these packages through the CMC.

The portal organizes the following configuration components into distinct tabs, each containing detailed questionnaires tailored to gather specific information about the solution's functionalities:

- **Profile Details** - This tab displays the details on application, versions of the solution, preferred location for the merchant, the selected processor with tender details and the selected devices (Workflows) for that merchant. This tab also displays the action keys for generating build and test results.
- This tab provides comprehensive information about the merchant's configuration, including application and solution versions, preferred merchant location, selected processor and tender types, and device configurations (Workflows). Additionally, this tab features action keys that facilitate the generation of the build and retrieval of test results.
- **Configurations** - This tab presents a series of detailed questionnaires designed to gather specific information about the desired functionalities and features, facilitating the creation of a tailored payment application.
- **Bin Data** - **BIN Data** tab is exclusive to SCA configurations. It provides a comprehensive list of BIN ranges corresponding to the selected card schemes and tender types specified in the merchant profile.
- **Media** - **Media tab** facilitates the management of media content on Verifone devices. It allows for the upload and scheduling of customer-provided or Verifone-recommended media files, such as images, animations, audio, and video to be displayed or executed on supported devices.

Refer to [Merchant Profile Configurations](#) section for more details on the above configuration tabs.

This portal is hosted and maintained by Verifone. Similar to other deployment environments, it operates across four primary environments. Access to these environments, is governed by the **User Roles**, which are defined in [User Roles Defined](#) section.

Production environment:	https://msr.gt.verifone.com/	- This environment serves to configure and build solutions tailored to specific merchant profiles. Access is granted based on user roles, which are defined in User Roles Defined section.
Staging environment:	https://msrcst.gt.verifone.com/	- This is the pre-production, more commonly known as the Staging environment, which is used to test the portal with actual merchant profile before deploying it to Production.
QA environment:	https://msrqat.gt.verifone.com/	- This environment is dedicated to the internal Verifone portal development team for testing and validating the features and functionalities of the portal.
Dev environment:	https://msrdev.gt.verifone.com/	- This environment marks the initial phase of development, utilized exclusively by the internal Verifone portal development team for application development and unit testing.



NOTE

Production environment is the only environment to use for configuring, building, and deploying the merchant solution.

Prerequisites

To utilize the functionalities of this portal, the following requirements must be met:

- User must have **JSD** or **Okta** credentials to access the portal.
- User should have one of the following **User roles** assigned:
 - Admin
 - Guest
 - Business Analyst
 - Developer
 - Developer Support

Refer to the pertinent Application Specification Guides for comprehensive insights into the features and configuration details applicable to the execution of this project.



NOTE

- If customers do not possess **JSD credentials**, please contact your Verifone sales representative for assistance.
- **Okta credentials** are primarily intended for internal Verifone users.

User Roles Defined

- **Admin** - Admin role is allowed to create new merchant and profile, update/modify the configurations of the created profile, and perform all the functionality from the Build and Test sections.
- **Guest** - Guest role is allowed only to view the profile of logged in merchant. No other activities on the portal are allowed for this role.
- **Developer Support** - Developer Support role is allowed to perform all functionalities like the Admin role, except triggering the following activities: Production File Signing (PFS), Build promotion, generating Prod Reference Set and deploying to CMC and PROD.
- **Business Analyst** - Business Analyst role is allowed to add new profile under the logged-in merchant, update/modify the configurations tab and trigger the build for the logged-in merchant's profile.
- This role is not allowed to create a new merchant and perform any of the following functionality from the Build and Test sections: Creating IDS Reference Set, Production File Signing (PFS) submission, Build promotion and deploying to VHQ, CMC and PROD.
- **Developer** - Developer role is allowed to access every functionality in the portal. Primarily this role is catered for the Portal development team.



NOTE

Business Analyst and **Developer** user roles are catered for internal Verifone team.

	View Merchant & Profile	Add Merchant	Add profile	Update Merchant & Profile	Build & Test	IDS Ref Set		Build Promotion	PFS Submission	Deploy to VHQ	Deploy to CMC	
						DEV	PROD				DEV	PROD
Admin	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Guest	✓											
Business Analyst	✓	✓	✓	✓	✓							
Developer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Developer Support	✓						✓	✓	✓			✓

Refer to [Getting Started](#) section for understanding on add, modify/update **Merchant** and **Profiles**, and [Build and Test Results](#) section for details on the actions from **Build and Test** to **Deploy to CMC**.

Supported Applications

Currently, the MSR portal facilitates the configuration and development of the following payment applications:

- SCA
- XPI

Supported Devices

Engage series

- E280
- M440
- M424
- M400
- P400
- V400C
- V400M
- E285
- E280
- E235
- P200
- V200C

Neo/Neo2 series

- M425
- M450
- UX700-ML
- UX700-UWB
- P630

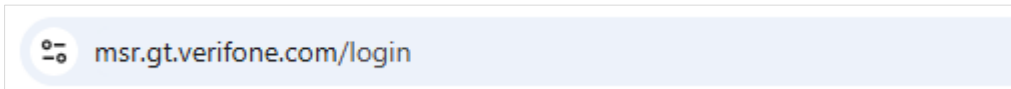
Getting Started

The section outlines the procedures for establishing a new merchant profile and updating an existing merchant.

- Portal Login
- Create New Merchant
- Upgrade Solution for existing Merchant
- Update Configuration for existing Merchant
- Cloning an existing Merchant Profile

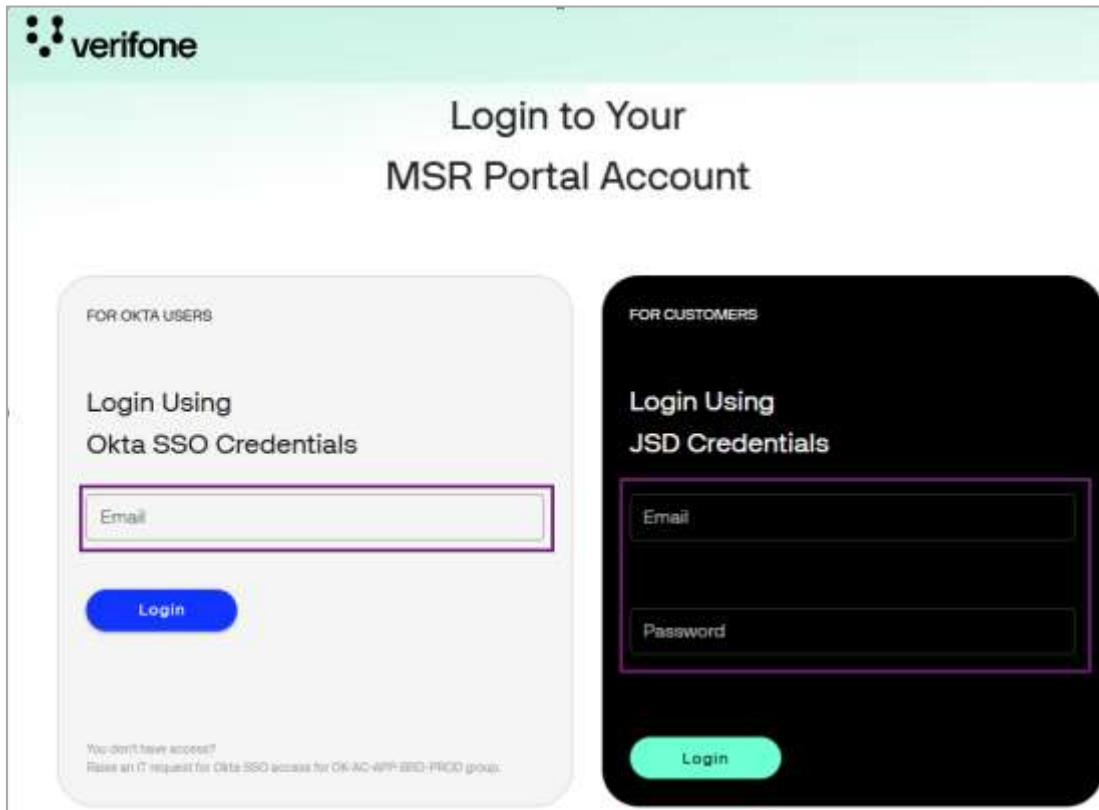
Portal Login

1. Go to <https://msr.gt.verifone.com/login> to login to the portal using the relevant credentials.

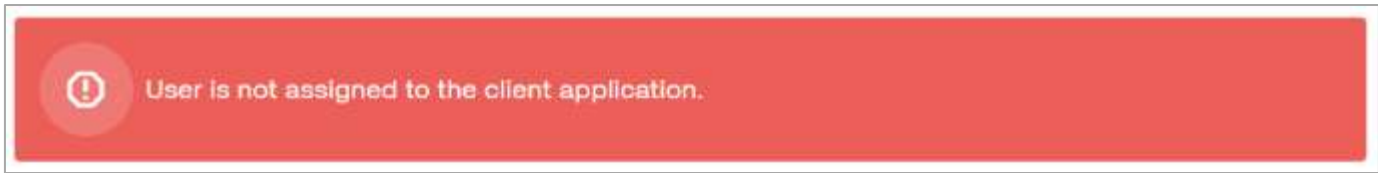


2. Enter the email address and click **Login**.

Verifone users should use their **Okta** credentials to login and **Customers** should use the **JSD** credentials to login.

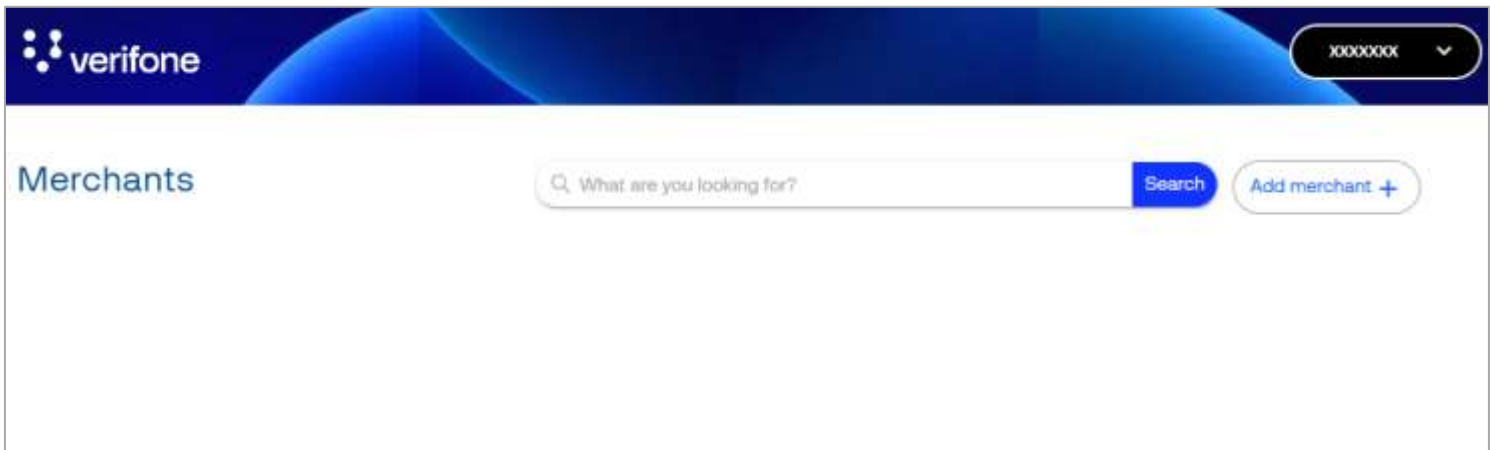


3. If the user is not having valid access, then the below message will display upon entering credentials in the login page.



 NOTE	• Verifone users should raise IT request for Okta SSO access for OK-AC-APP-BRD-PROD group. • Customers should contact your Verifone representative, in case of any issue with the JSD credentials and access.
---	---

4. Upon successful login to the MSR portal, the **Home** page displays as below.



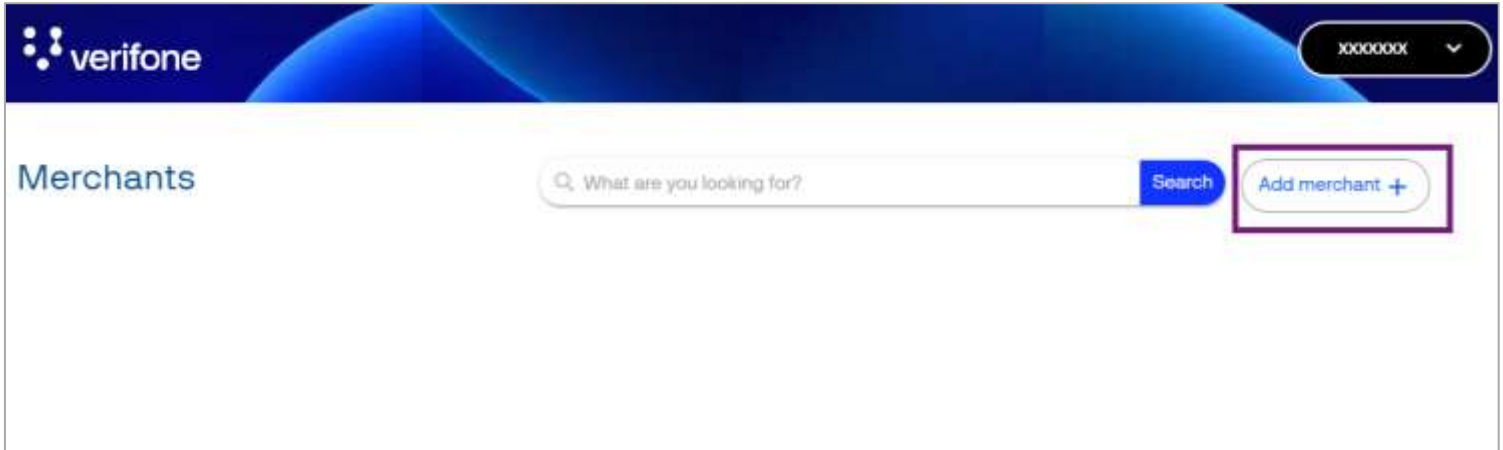
 NOTE	Customers will have access to view and update only the merchant profile they have created. Other merchant profiles will remain hidden from the landing page.
---	---

New Merchant

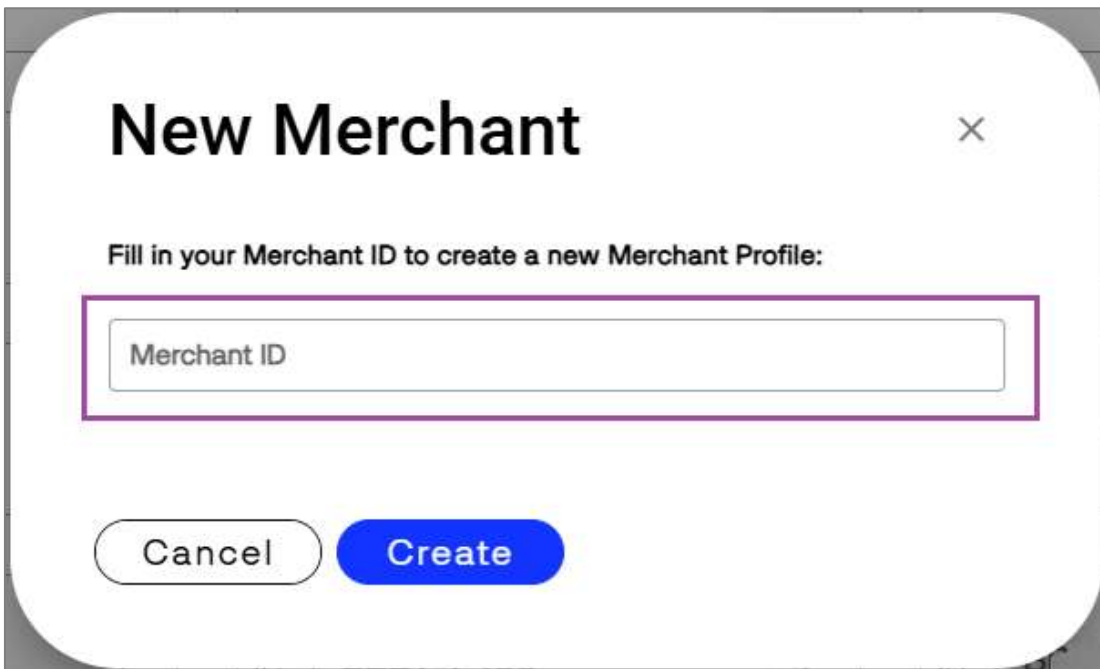
This section describes the **onboarding** of the **new merchants**, who are not registered in the MSR portal particularly, however, may be active customer of Verifone payment solution. Following are the steps to create a new merchant in the MSR portal.

Add Merchant

1. After successful login, the Home page is displayed and provides option to create the new Merchant, click the **Add merchant +** option on the right upper side.

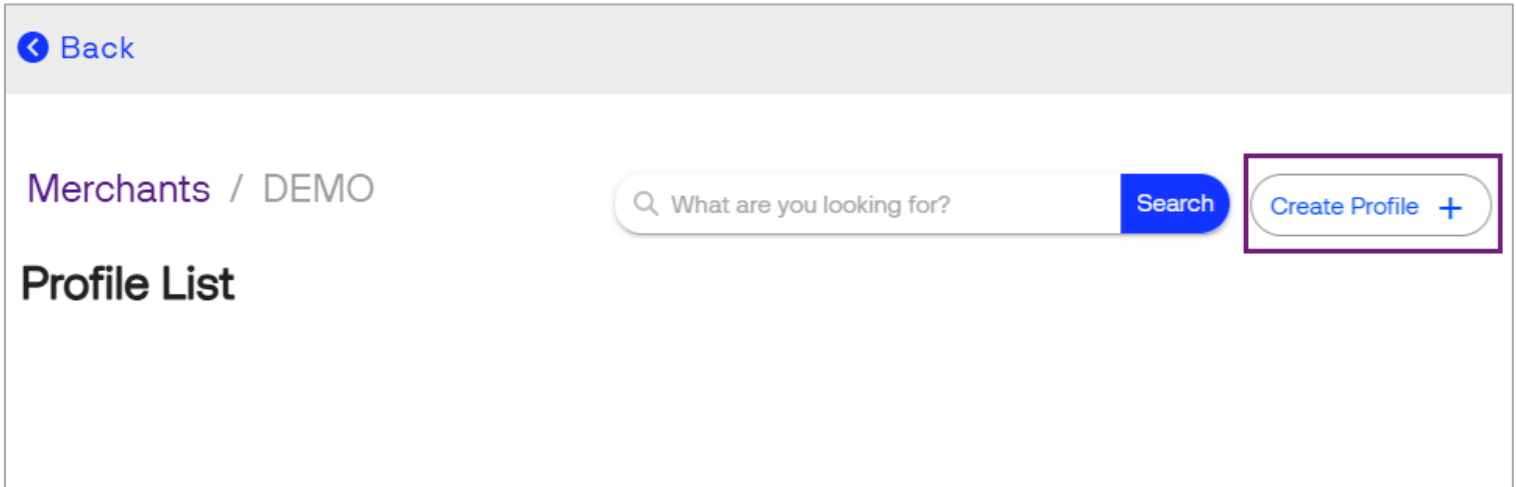


2. Enter the Merchant name to create a new merchant profile and click **Create**. Merchant ID can be given as merchant name or any identifier for the Merchant. The Merchant Name is restricted to **20 characters**.



 NOTE	It is recommended to avoid the following characters, when creating the Merchant name for a new Merchant profile. /, \, , @, #, \$, %, ^, &, *, (,), +, =, {, }, [,], :, ;, ", ,, <, >, ., /, ?, !, ~, ` , , space
---	--

3. **Profile List** page is displayed, once the Merchant is created.



Create Profile

A **merchant Profile** serves as a tailored configuration that encapsulates a merchant's specific requirements and settings. It is essential to manage and maintain distinct builds of the payment application tailored to each merchant's estate.

If a merchant estate requires two distinct builds of an application for the US and Canada regions, they can create separate profiles - US and CAN - each configured with the respective build. However, if only one build is needed, they can simply create a single profile for the US.

In cases where multiple build types of an application are required within a single region, such as the US, customers can create profiles using additional identifiers like **US-XXXX**. The system supports three build types - **USA (US)**, **Canada (CAN)**, and **Puerto Rico (PR)**. For better segmentation, it is recommended to follow a structured profile naming convention.

1. Click the **Create Profile +** option on the right upper side of **Profile List** page.
2. **Create Profile** screen is displayed with the required fields to capture details. The list of fields in **Create Profile** screen are described below:

- **Profile Name** - Enter a Profile name based on the recommendation for better differentiation of configuration within the estate. The Merchant Name is restricted to **10 characters**. For Example: US, CAN, PR



NOTE

It is advised **NOT** to use the following naming conventions or extension, when creating the Profile name for a new Merchant, to avoid getting error messages:

dev, prod, sca, xpi, engage, android, _dev, -dev, dev_, dev-, _prod, -prod, prod_, prod-, vos, vos2, vos3, neo, ugp, fdrc, fdca, gsc, chase, chcs, chhc, worldpay, vntv, vnhu, vnhc, tsys, wppu, wppc, wppt

[Back](#)

DEMO · Profile List · [Create Profile](#)
Cancel Save

Profile Name

Payment Application

Country

Solution

Software Version

Devices

Processors

- **Payment Application** - Select the payment application as **SCA** or **XPI** from the dropdown list.

[Back](#)

DEMO · Profile List · [Create Profile](#)

Cancel

Save

Profile Name

Payment Application

SCA
XPI

Solution

Software Version

Devices

Processors

- **Gateway** - Gateway option is applicable when **XPI** is selected as payment application. Select the option from the dropdown list:
 - **None** - If the merchant wants to communicate with Direct Processors (Host) for transaction authorization, instead of processing the transaction to Verifone Payment Gateway.
 - **Flex** - XPI solution communicate with Verifone Payment Gateway, also known as PAYware Connect (PWC) for transaction authorization, instead of Direct Processors (Host).
 - **Green Box** - XPI solution communicate with Verifone Green Box Gateway for transaction authorization, instead of Direct Processors (Host).

DEMO · Profile List · Create Profile
Cancel
Save

Profile Name

Payment Application
XPI

Gateway
None
Flex
Green Box

Solution

Software Version

Devices

Processors

- **Country** - Select the country from the dropdown list as US or Canada. For PR type of build, select country as US.

[Back](#)

DEMO · Profile List · [Create Profile](#)

Cancel

Save

Profile Name

Payment Application

Country

US

Canada

Software Version

Devices

Processors

- **Solution** - Click the dropdown list icon in Solution field and select the required solution.
 - **SCA Direct** - SCA solution directly communicate with end processors (Fiserv, Chase, Worldpay, TSYS) for transaction authorization.
 - **SCA Flex** - SCA solution communicate with Verifone Payment Gateway, also known as PAYware Connect (PWC) for transaction authorization.
 - **SCA Green Box** - SCA solution communicate with Verifone Green Box Gateway for transaction authorization.

DEMO · Profile List · Create Profile
Cancel
Save

Profile Name	Available Tender Types	Processor
Payment Application SCA		
Country		
Solution SCA Direct Fiserv SCA Direct Chase SCA Direct World Pay SCA Direct TSYS SCA Flex SCA Green Box Processors		

- **XPI Solution** - For XPI application, only XPI solution is available. Select the Solution and proceed to the next option.

DEMO · Profile List · Create Profile
Cancel
Save

Profile Name

Payment Application
XPI

Gateway

Country

Solution
XPI

XPI

Software Version

Devices

Processors

- **Software Version** - Select the required software version for the merchant. It is recommended to choose the most recent version, typically listed at the top.

[Back](#)

DEMO · Profile List · Create Profile
Cancel
Save

Profile Name

Payment Application
SCA

Country

Solution
SCA Flex

Software Version

5.0.38.0-6
4.X.36-4-185
4.X.36-3-146
4.X.36-2-140
4.X.35-5-133
4.X.35-4-131
4.X.35-3-127
4.X.35-2-126

Available Tender Types

Processor

- **Devices** - Select the devices you wish to assign to the merchant's estate. You may choose multiple devices from the provided list.

[Back](#)

DEMO · Profile List · [Create Profile](#)
Cancel
Save

Profile Name	Available Tender Types	Processor
Payment Application SCA Country Solution SCA Flex Software Version Devices ☐ M440 ☐ M424 ☐ M400 ☐ P400 ☐ V400c ☐ V400m		

- Processors** - Select the Processors, that you want to have support for Host authorization. You may choose to select multiple processors from the provided list. Based on the selected processors, **SCA** application will display the corresponding **Available Tender Types**. The **Available Tender Types** option is not applicable for the **XPI** application.

[< Back](#)

DEMO · Profile List · [Create Profile](#)
Cancel
Save

Available Tender Types	Processor

Profile Name

Payment Application
SCA

Country

Solution
SCA Flex

Software Version

Devices

Processors

☐ Chase
 ☐ Elavon
 ☐ Fiserv
 ☐ Givex
 ☐ SVS
 ☐ TSYS

- **Available Tender Types** - Select the checkboxes for the Tender Types and select the consecutive Processor fields for the selected card.

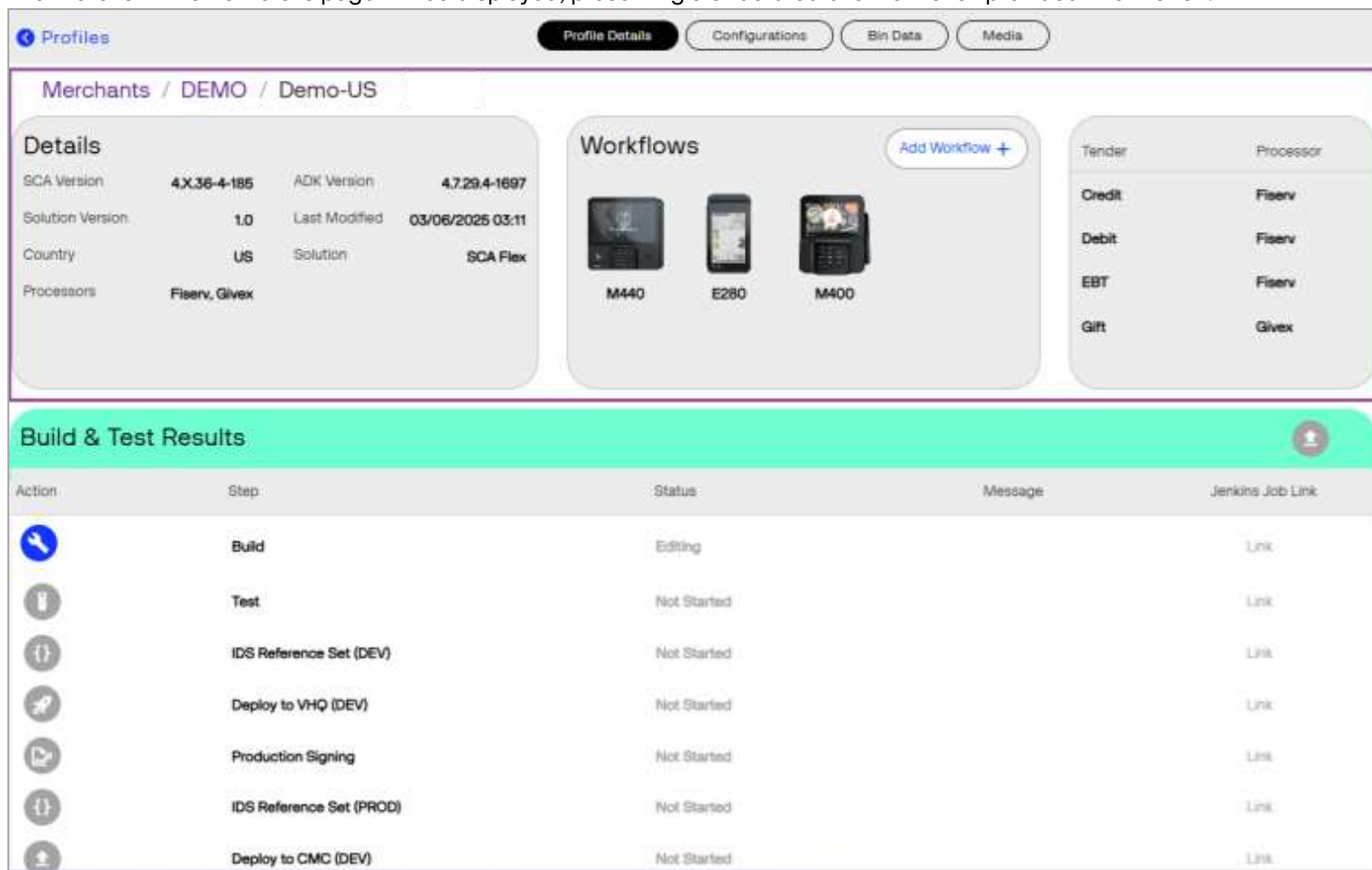
[Back](#)

DEMO · Profile List · [Create Profile](#)
Cancel Save

Profile Name Payment Application SCA Country Solution SCA Flex Software Version Devices Processors Fiserv, Givex	Available Tender Types Processor ☒ Credit Fiserv ☒ Debit Fiserv ☒ EBT Fiserv ☒ FSA Fiserv ☒ Gift Givex ☒ Merchandise Credit Fiserv ☒ Private Label Fiserv
---	---

- Once all the required field details are entered, click **Save**.

3. The **Merchant Profile** Details page will be displayed, presenting a structured overview of all provided information.



The screenshot shows the 'Merchant Profile Details' page for a merchant named 'DEMO / Demo-US'. The page is divided into several sections:

- Profiles:** A top navigation bar with tabs for 'Profile Details' (selected), 'Configurations', 'Bin Data', and 'Media'.
- Details:** A section containing key-value pairs for SCA Version (4X36-4-185), ADK Version (4.7.29.4-1697), Solution Version (1.0), Last Modified (03/06/2025 03:11), Country (US), Solution (SCA Flex), and Processors (Fiserv, Givex).
- Workflows:** A section showing three workflow cards: M440, E280, and M400. An 'Add Workflow +' button is present.
- Tender / Processor:** A table listing supported tenders and their corresponding processors.
- Build & Test Results:** A section with a green header and a table of build and test results.

Tender	Processor
Credit	Fiserv
Debit	Fiserv
EBT	Fiserv
Gift	Givex

Action	Step	Status	Message	Jenkins Job Link
	Build	Editing		Link
	Test	Not Started		Link
	IDS Reference Set (DEV)	Not Started		Link
	Deploy to VHQ (DEV)	Not Started		Link
	Production Signing	Not Started		Link
	IDS Reference Set (PROD)	Not Started		Link
	Deploy to CMC (DEV)	Not Started		Link

4. Once the Profile is created, you can continue with the configurations of the payment application. Refer to [Merchant Profile Configurations](#) section for further details on Configurations process and [Build And Test Results](#) section for more details on building and deployment process.

Profile View for Guest User

This is the screen view as Read Only, when you login as guest user role:

[Profiles](#)

Profile Details

Configurations

Bin Data

Media

Merchants / DEMO / US (Read Only)

Details

SCA Version	4.X.40-1-239	Solution	SCA Flex
Config Version	4.7	Country	US
ADK Version	4.7.39.2-1863	Processors	Chase
Solution Version	2.3	Last Modified	02/12/2025 10:21

Workflows




E285

M400

Tender	Processor
Credit	Chase
Merchandise Credit	Chase

Build & Test Results

Step	Status	Message	
Build	Completed	Build Creation is Successful - 7302	Link
Test	Completed	Automation Test details are displayed below	Link
M400	Completed	'Automation run for M400 is Completed '	Link
E285	Completed	'Automation run for E285 is Completed '	Link
IDS Reference Set (DEV)	Completed	DEV IDS Reference set creation completed - 2461	Link
Deploy to VHQ (DEV)	Ready		Link
Production Signing	Completed	Production Signed packages are uploaded to Artifactory	Link
IDS Reference Set (PROD)	Completed	PROD IDS Reference set creation completed - 2483	Link
Build Promotion	Completed	Build promotion from RMS_Snapshots_CLW to RMS_Release_CLW is completed	Link
Deploy to CMC (DEV)	Completed	DEV Signed packages are uploaded to CMC Portal	Link
Deploy to CMC (PROD)	Completed	PROD Signed packages are uploaded to CMC Portal	Link

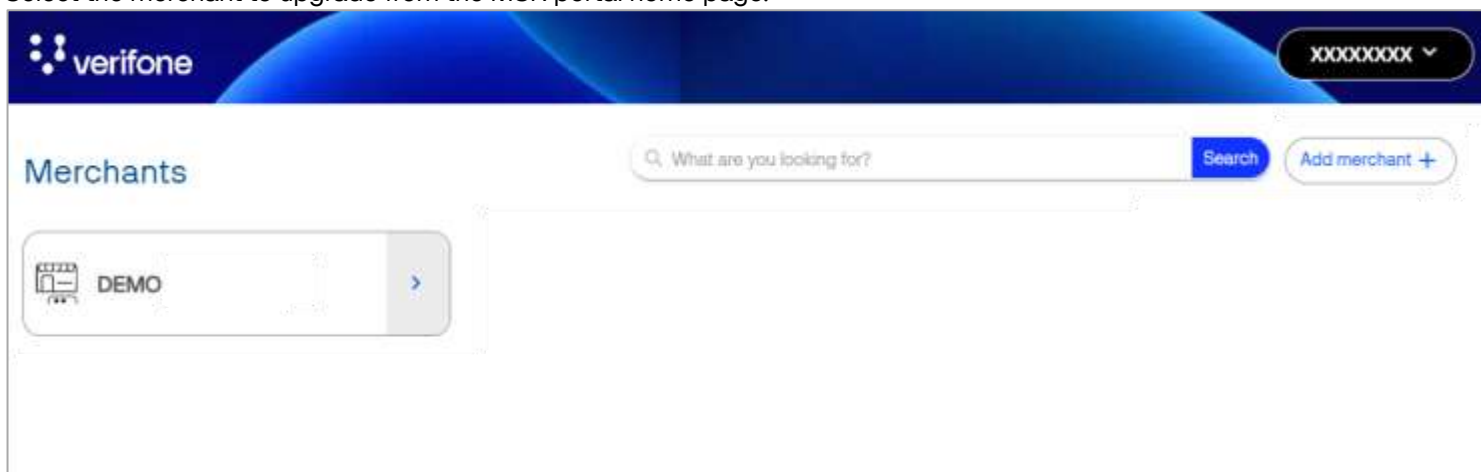
Existing Merchant

Active Merchants are the user or customer, registered in the MSR portal and using the portal for customizing and deploying the payment application.

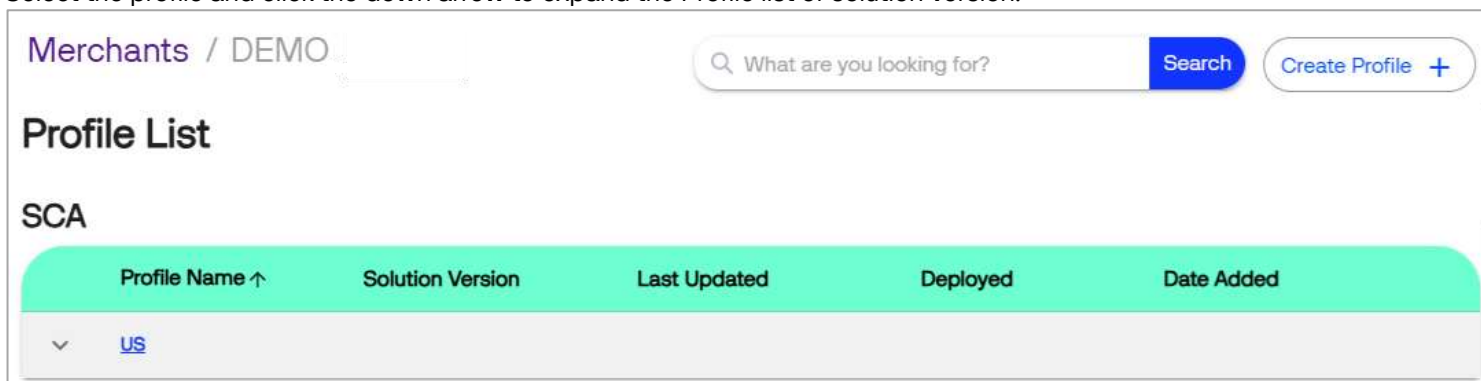
Upgrading Solution Setup

Active merchants may have requirement to upgrade with respect to new Solution version. Following steps provide the flow of the upgrade process.

1. Select the merchant to upgrade from the MSR portal home page.



2. Select the profile and click the down arrow to expand the Profile list of solution version.



3. Select **Upgrade**  icon from the last release version.

[Profiles](#)

[Profile Details](#)
[Configurations](#)
[Bin Data](#)
[Media](#)

[Merchants](#) / [DEMO](#) / Demo-US

Details

SCA Version	4.X.36-4-185		Solution	SCA Flex
ADK Version	4.7.29.4-1697		Country	US
Solution Version	1.0		Processors	Fiserv, Givex
			Last Modified	03/06/2025 03:11

Workflows





M440
E280
M400

Tender	Processor
Credit	Fiserv
Debit	Fiserv
EBT	Fiserv
Gift	Givex

4. **Upgrade Profile** page is displayed, select the software version in this page and click **Save** and proceed with [Build and Test Results](#) actions to build and test the upgraded application version.

[Back](#)

DEMO · Profile List · Upgrade Profile
Cancel
Save

Profile Name	Available Tender Types	Processor
US	☒ Credit	Chase
Payment Application SCA	☐ Debit	
Country US	☐ EBT	
Solution SCA Flex	☐ FSA	
Software Version 4.X.40-1-239	☐ Gift	
Devices M400, E285	☒ Merchandise Credit	Chase
Processors Chase	☐ Private Label	

Updating Configuration

Active merchants may have new requirement to update the feature configuration, card ranges or update the media files. Following steps provide the flow of the configuration update process.

1. Select the merchant from the MSR portal home page.
2. Click the profile to access the **Profile Details** page.

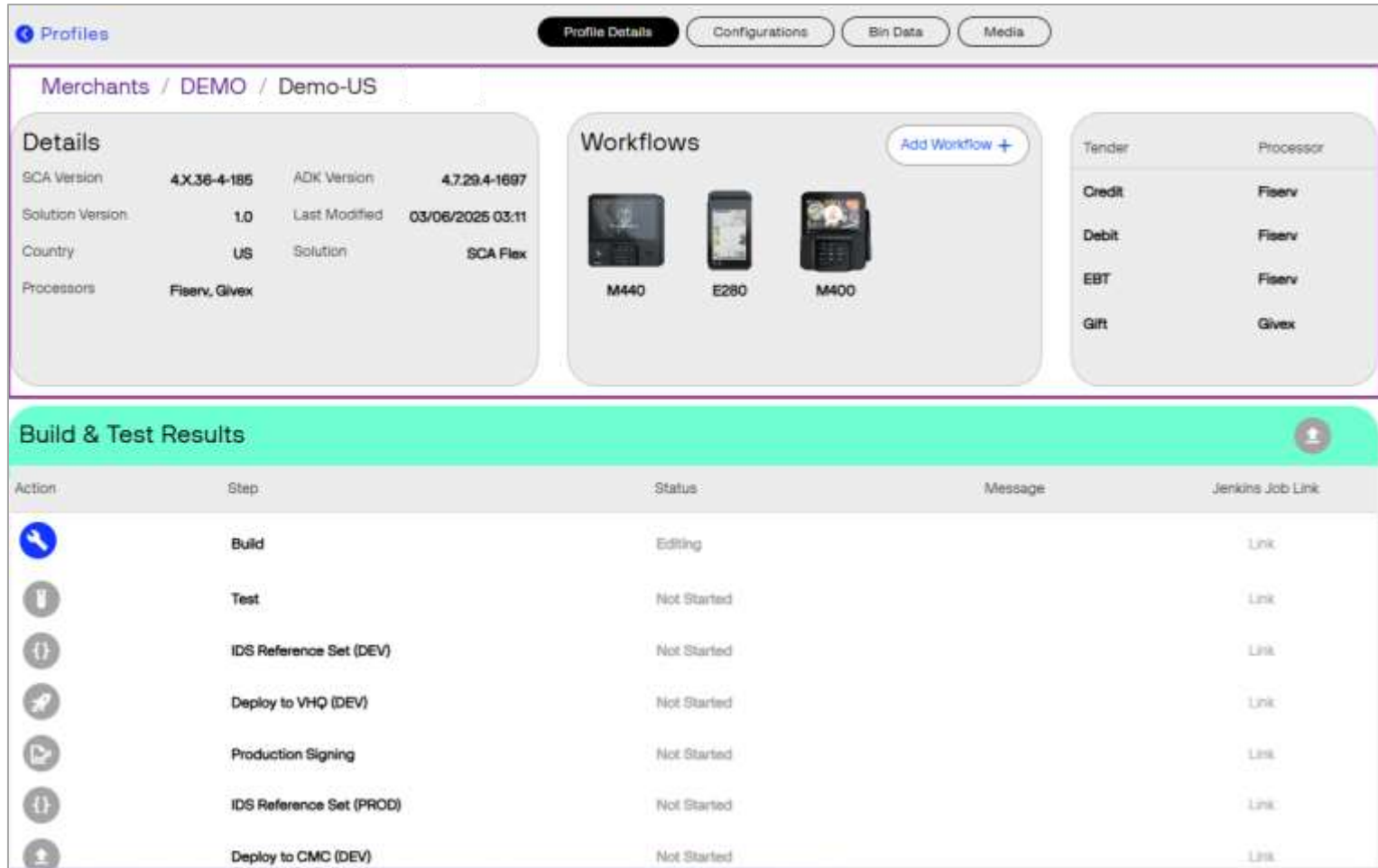
[Merchants](#) / DEMO

Profile List

SCA

Profile Name ↑	Solution Version	Last Updated	Deployed	Date Added
▼ US				

- Follow the **Configurations**, **Bin Data** and **Media** tabs to enter the required changes with the feature configuration or adding (or changing) card ranges and upload (or replace) new media files.



The screenshot displays the 'Merchant Solution Release Portal' interface. At the top, there are tabs for 'Profiles', 'Configurations', 'Bin Data', and 'Media'. The 'Profiles' tab is active, showing a breadcrumb trail: 'Merchants / DEMO / Demo-US'.

The main content area is divided into three sections:

- Details:** A table showing merchant information.

SCA Version	4.X.36-4-185	ADK Version	4.7.29.4-1697
Solution Version	1.0	Last Modified	03/06/2025 03:11
Country	US	Solution	SCA Flex
Processors	Fiserv, Givex		
- Workflows:** A section showing three workflow cards: 'M440', 'E280', and 'M400'. There is an 'Add Workflow +' button.
- Tender / Processor:** A table mapping tender types to processors.

Tender	Processor
Credit	Fiserv
Debit	Fiserv
EBT	Fiserv
Gift	Givex

Below these sections is a 'Build & Test Results' section with a teal header. It contains a table with the following data:

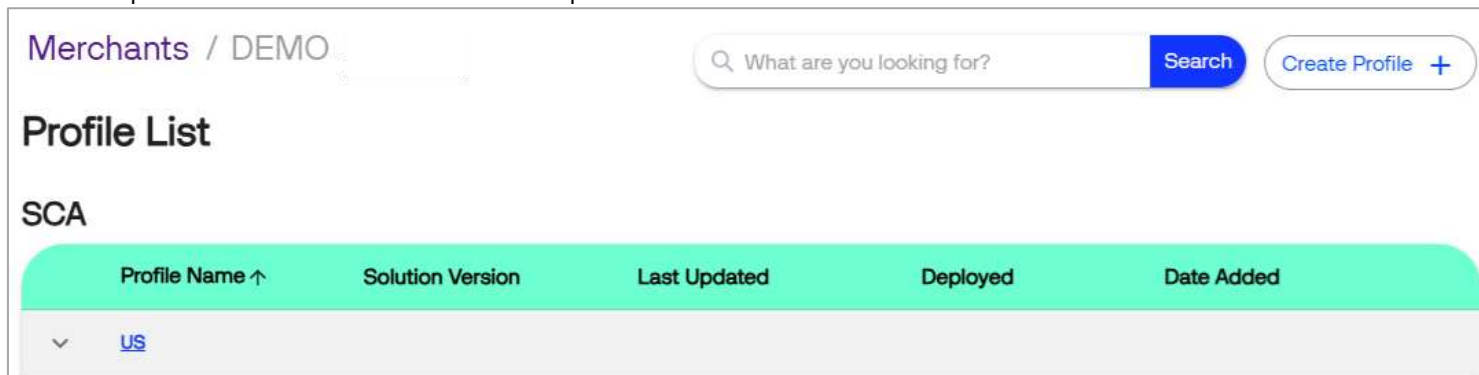
Action	Step	Status	Message	Jenkins Job Link
	Build	Editing		Link
	Test	Not Started		Link
	IDS Reference Set (DEV)	Not Started		Link
	Deploy to VHQ (DEV)	Not Started		Link
	Production Signing	Not Started		Link
	IDS Reference Set (PROD)	Not Started		Link
	Deploy to CMC (DEV)	Not Started		Link

- Upon completion and saving all required changes, you can proceed with [Build And Test Results](#) actions to build and test the upgraded application version.

Cloning Merchant Profile

Cloning of an existing merchant profile is performed mostly when there is a Hot Fix release to deliver. Cloning also performed, when the merchant has requirement for a separate configuration with same solution and different Encryption or with different processors, which is not achievable using Configuration update process. Following steps are provided for the flow of the cloning process.

1. Select the profile and click the down arrow to expand the Profile list of solution version.



Merchants / DEMO

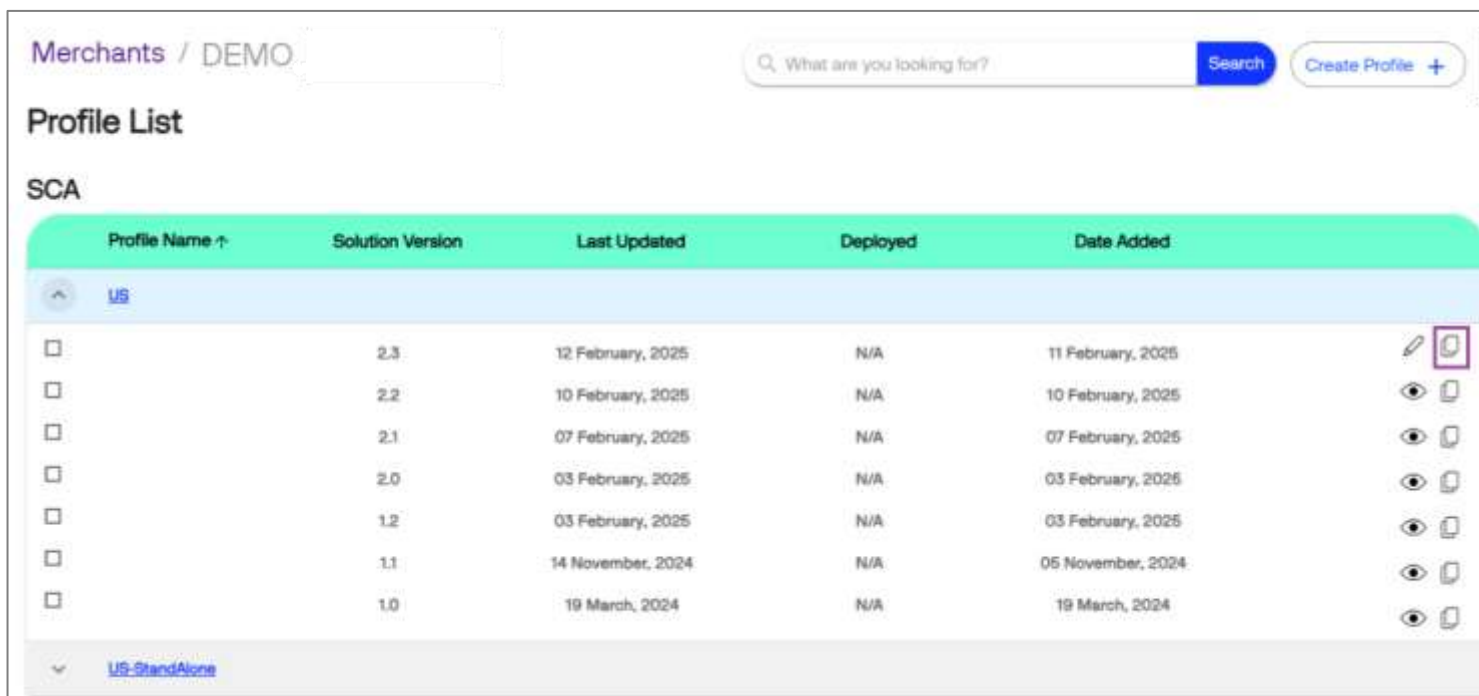
Q What are you looking for? Search Create Profile +

Profile List

SCA

Profile Name ↑	Solution Version	Last Updated	Deployed	Date Added
US				

2. Select **Clone**  icon from any released version.



Merchants / DEMO

Q What are you looking for? Search Create Profile +

Profile List

SCA

Profile Name ↑	Solution Version	Last Updated	Deployed	Date Added	
US					
☐	2.3	12 February, 2025	N/A	11 February, 2025	 
☐	2.2	10 February, 2025	N/A	10 February, 2025	 
☐	2.1	07 February, 2025	N/A	07 February, 2025	 
☐	2.0	03 February, 2025	N/A	03 February, 2025	 
☐	1.2	03 February, 2025	N/A	03 February, 2025	 
☐	1.1	14 November, 2024	N/A	05 November, 2024	 
☐	1.0	19 March, 2024	N/A	19 March, 2024	 

US-StandAlone

 **View icon** is used to display the Profile details screen.

 **Edit icon** is used to display the Profile details screen of the released version.

3. **Clone Profile** page is displayed, and the user can change the following enabled fields. Refer to [Create Profile](#) section for the following field details.

- Profile Name
- Country
- Devices
- Processors
- Tender types

DEMO · Profile List · Clone Profile
Cancel
Save

Profile Name US - Copy	Available Tender Types ☒ Credit ☐ Debit ☐ EBT ☐ FSA ☐ Gift ☒ Merchandise Credit ☐ Private Label	Processor Chase Chase
Payment Application SCA		
Country US		
Solution SCA Flex		
Software Version 4.X.40-1-239		
Devices M400, V400m, E285		
Processors Chase		

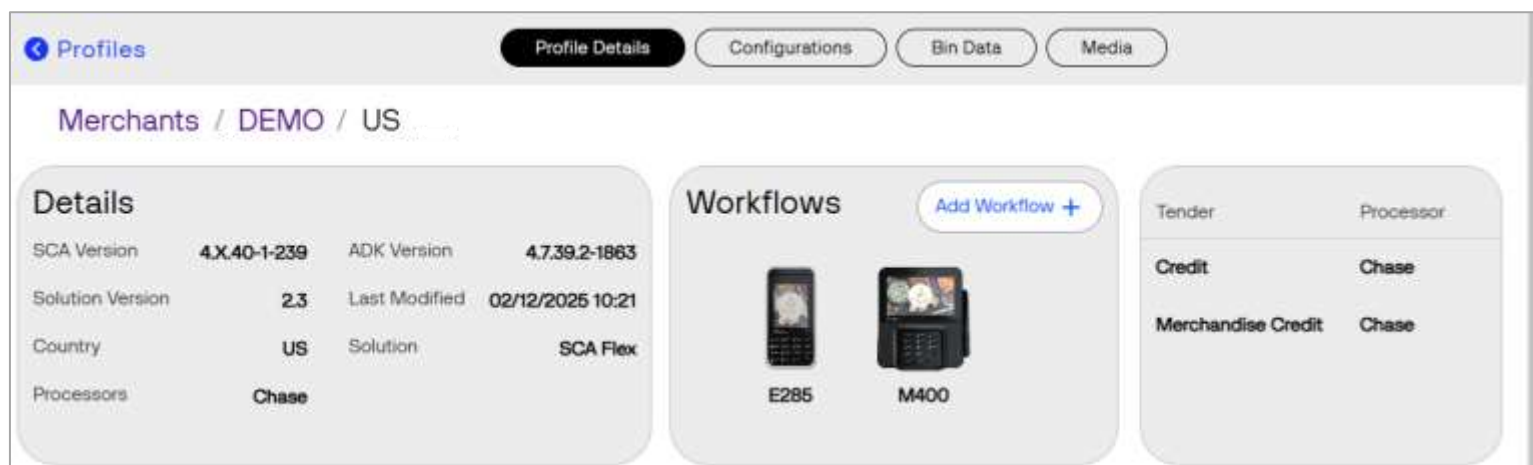
Click **Save** and proceed with [Build And Test Results](#) actions to build and test the upgraded application version.

MSR Portal Components

This section provides detailed information about the components of the MSR portal. The **Merchant Profile Configurations** section is specifically designed to capture all relevant requirement details through a structured questionnaire. This questionnaire must be completed for each merchant profile and serves as the basis for customizing the solution to meet the merchant's specific needs.

The questionnaire is organized into multiple tabs, each covering different aspects of the configuration, as outlined below:

SCA - Profile Configurations Tabs



The screenshot shows the 'Profiles' section with tabs for 'Profile Details', 'Configurations', 'Bin Data', and 'Media'. The 'Profile Details' tab is active, displaying the following information:

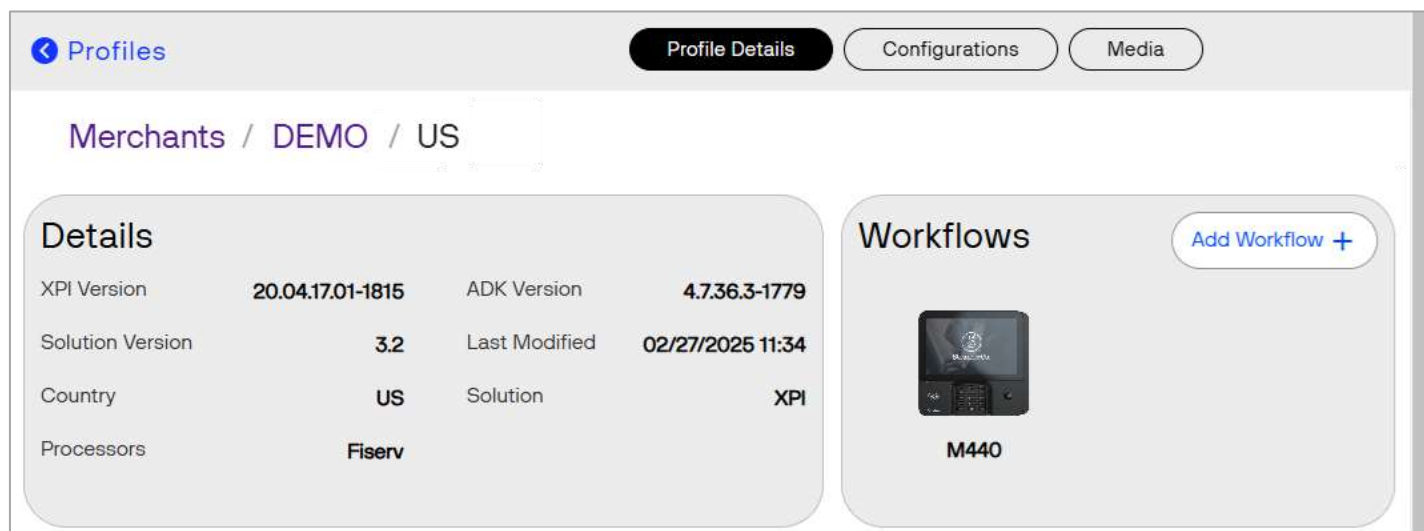
Merchants / DEMO / US			
Details			
SCA Version	4X40-1-239	ADK Version	4.7.39.2-1863
Solution Version	2.3	Last Modified	02/12/2025 10:21
Country	US	Solution	SCA Flex
Processors	Chase		

The 'Workflows' section shows two devices: E285 and M400. The 'Add Workflow +' button is visible. The 'Tender' and 'Processor' table is also shown:

Tender	Processor
Credit	Chase
Merchandise Credit	Chase

XPI - Profile Configurations Tabs

BIN data configuration tab is not applicable for XPI application.



The screenshot shows the 'Profiles' section with tabs for 'Profile Details', 'Configurations', and 'Media'. The 'Profile Details' tab is active, displaying the following information:

Merchants / DEMO / US			
Details			
XPI Version	20.04.17.01-1815	ADK Version	4.7.36.3-1779
Solution Version	3.2	Last Modified	02/27/2025 11:34
Country	US	Solution	XPI
Processors	Fiserv		

The 'Workflows' section shows one device: M440. The 'Add Workflow +' button is visible.



NOTE

Refer to the respective **SCA Application** and **XPI Application** Specification Guides for more details on the feature, APIs and configurable parameter values.

Profile Details

The **Profile Details** tab provides an overview of the merchant profile, including application and solution versions, selected processor and tender details, configured devices (Workflows), and build status.

It also displays the status of the building process. [Create Profile](#) section outlines the detailed steps to create Profile.

[Profiles](#)

[Profile Details](#)
[Configurations](#)
[Bin Data](#)
[Media](#)

[Merchants](#) / [DEMO](#) / [US](#)

Details

SCA Version: 4.X.40-1-239
Solution Version: 2.3
Country: US
Processors: Chase

ADK Version: 4.7.39.2-1863
Last Modified: 02/12/2025 10:21
Solution: SCA Flex

Workflows


E285


M400

[Add Workflow +](#)

Tender

Processor

Credit
Merchandise Credit

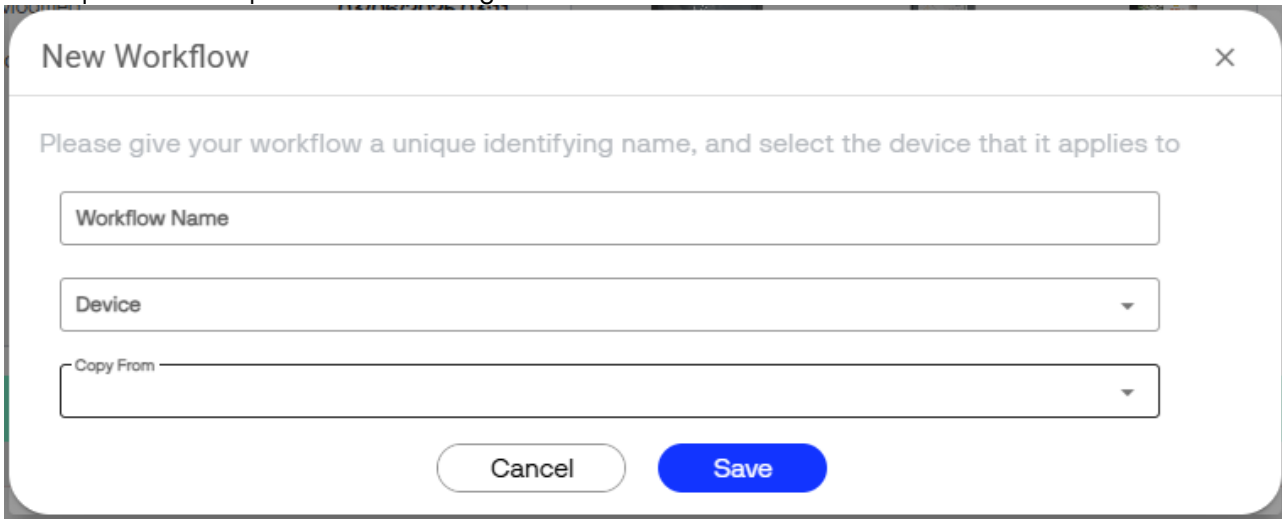
Chase
Chase

Build & Test Results



Action	Step	Status	Message	Jenkins Job Link
	Build	Completed	Build Creation is Successful - 7302	Link
	Test	Completed	Automation Test details are displayed below	Link
	M400	Completed	'Automation run for M400 is Completed'	Link
	E285	Completed	'Automation run for E285 is Completed'	Link
	IDS Reference Set (DEV)	Completed	DEV IDS Reference set creation completed - 2461	Link
	Deploy to VHQ (DEV)	Ready		Link
	Production Signing	Completed	Production Signed packages are uploaded to Artifactory	Link
	IDS Reference Set (PROD)	Completed	PROD IDS Reference set creation completed - 2483	Link
	Deploy to CMC (DEV)	Completed	DEV Signed packages are uploaded to CMC Portal	Link
	Deploy to CMC (PROD)	Completed	PROD Signed packages are uploaded to CMC Portal	Link

Following table describes the **Profile Details** screen:

1	- Profiles: Displays the navigation banner from Merchant home page to profile list page.
2	- Details: Displays the consolidated details provided during profile creation, like the application version, solution type, selected processors, region of the Merchant estate and the ADK version which is based on the selected application version.
3	- Workflows: Workflows are a different configuration on the devices (selected during profile creation) within a single solution. For example, if a merchant requires to maintain the configuration differently for a Front counter and a drive-thru, then they can create separate workflows and configure the settings those applied for the respective workflows within the same solution. Therefore, workflow provides the option to have different configuration or limits or settings for certain hierarchy of devices for that merchant estate.
4	- Add Workflows +: This is an option to add new workflow. Click the + icon to add the new workflow, based on the requirement and provide the following details:  • Workflow Name - Enter a name as identifier for the new workflow different configuration, if required to maintain, for example “drivethru”. • Device - Select the required device from the dropdown list to add. • Copy From - The dropdown option for Copy From field provides the list of devices which are selected during the profile creation. Select the device from the list to copy the complete configuration of that device to the new device. Upon entering all details, click Save to add this in the Workflow lists.



NOTE

- It is **recommended** to set up the configurations for the newly added device that is being selected, before opting for **Add Workflows +** option, to avoid redefining the similar configuration settings.
- To configure the newly added workflow with different settings or configurations, refer to [Workflow Customization](#) section in **Configurations** ab for providing the details on customization.

5	- Tender and Processor: Displays the consolidated tender list and corresponding processors selected during profile creation. This section is displayed only for SCA application.
6	- Build & Test Results: This section is the detailed support for the automation process for building and deploying the build. Once all the required configuration details are set for the profile, build and test results section provides the action icons to perform build generation for the configured application, testing the build and deployment. Refer to Build And Test Results section for the detailed information on each actions icons.

Configurations

The Configurations tab features an interactive questionnaire covering all configurable aspects of the application. It helps gather data to customize the solution and is organized into sections based on specific features.

 NOTE	Questionnaires from Configurations tab is provided with default values predominantly. The user can modify the values according to their customization requirement.
---	--

The available feature categories and corresponding questionnaires may vary depending on the selected application solutions. The following sections provide an overview of the features for both SCA and XPI applications.

SCA

Configurations	
Application Setup	
Payment Flow	
Card Configuration	
Solution Features	▼
Device Setup	▼
Network Setup	
Deployment Setup	▼
Workflow Customization	▼

XPI

Configurations	
Communication Settings	▼
Card Configuration	
Solution Features	▼
Device Setup	▼
Deployment Setup	▼
Workflow Customization	▼

SCA

Application Setup

This section captures the details on setting up the application and supported commands. Provide the required details, click **Save** and **Next** button to proceed for the next questionnaire.

Configurations

Save

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Workflow Customization

Do you want to build a demo configuration?

☐ Yes
☒ No

Semi Integrated or Standalone?

Semi Integrated

Select your application type

Retail

Which payment commands will you support?

☒ Sale
☒ Refund
☒ Void
☐ Post Auth/Force
☒ Pre-Auth
☒ Pre-Auth Completion
☐ Token Query
☐ Balance Inquiry
☐ Loyalty Capture
☐ Customer Question
☐ Customer Survey (5 or 10)
☐ Charity Donation
☐ Quick Credit Application
☐ Customer Buttons
☐ Display Message
☐ Display Image
☐ Get Card Data
☐ Check Box
☒ Signature Capture
☒ Signature Capture Expanded
☐ LaneClosed

Which device commands do you want to support ?

☐ Get Card Data
☐ Check Box
☒ Signature Capture
☒ Signature Capture Expanded
☐ LaneClosed

Select application primary language

English

Next

Refer to [Application Setup](#) table in **Configuration Questionnaire** section for more description on application setup related field entries.

Payment Flow

This section allows you to configure the payment transaction flow of the application. Questionnaire on Payment flows are all radio button with default options are selected. Change the options according to the requirement and click **Save** and **Next** button to proceed for the next set of questionnaires.

Refer to [Payment Flow](#) table in **Configuration Questionnaire** section for more description on payment flow related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Workflow Customization

Save

Do you require support for Loyalty?

☐ Yes
☒ No

Do you require support for Tip prompting?

☐ Yes
☒ No

Do you require support for Cash Back prompting?

☐ Yes
☒ No

Do you require support for using multiple tenders for single transaction?

☐ Yes
☒ No

Do you require support for displaying the 'Amount Confirmation' prompt on each transaction for customer to acknowledge amount being charged?

☐ Yes
☒ No

Do you require support for Partial Authorization?

☒ Yes
☐ No

Do you want the Terminal to display the Partial Authorization confirmation screen?

☒ Yes
☐ No

Do you want to support signature capture as part of transaction flow?

☐ Yes
☒ No

In what image format should the signature data be sent?

PNG

Prev

Next

Card Configuration

This section allows you to configure the required EMV AIDs, its limits and also settings required for the card processing. Provide the required details, click **Save** and **Next** button to proceed for the next set of questionnaires.

Refer to [Card Configuration](#) table in Configuration Questionnaire section for more description on card configuration related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Workflow Customization

Save

Select your payment preference

Credit Preferred

Which AIDs do you want to support?

☒ A0000000031010 [VISA CREDIT]
☒ A0000000032010 [VISA CREDIT]
☐ A0000000033010 [VISA DEBIT]
☒ A00000000980840 [VISA CREDIT]
☒ A0000000041010 [MASTERCARD CREDIT]
☒ A0000000042203 [MASTERCARD CREDIT]
☐ A0000000043060 [MASTERCARD DEBIT]

If US Common AIDs are present on the card, would you like to Auto Select those AIDs?

☒ Yes ☐ No

For EMV Insert, what do you want to set your limit to for verifying card? Enter amount in cents

99999999

For EMV Contactless/Tap, what do you want to set your limit to for verifying card? Enter amount in cents

9999999

What will be your configured Contactless Tap Limit? Enter amount in cents

99999999

For card insertion failure, how many retries will you permit before returning an error?

3

For card tap failure, how many retries will you permit before returning an error?

3

For card swipe failure, how many retries will you permit before returning an error?

2

Do you want to update Payment Media from card data?

☐ Yes ☒ No

Select your address verification mode

None

Do you want to validate CVV for manual entry transactions? Transaction will be voided if there is a mismatch

☐ Yes ☒ No

Do you want to allow CVV entry to be bypassed?

☒ Yes ☐ No

Do you want to prompt expiry date for manual entry transactions?

☒ Yes ☐ No

Will you allow EMV cards to be swiped in case of insert or tap errors?

☒ Yes ☐ No

Will you allow EMV cards to be swiped if there is no suitable application on it?

☒ Yes ☐ No

Do you want to send accurate card entry mode to processor in an EMV fallback scenario?

☒ Yes ☐ No

Prev

Next

Solutions Features

This section contains the multiple sub section which allows to configure the various functionalities, supported by the payment application. Provide the required details, click **Save** and **Next** button to proceed for the next set of questionnaires.

General

This section outlines the core functionalities of the SCA application, which can be configured to meet specific requirements. If the customer needs to configure any other functionality, which is not mentioned as a part of the questionnaire, then enter the required parameter(s) with single key value for the below question:

“Do you have any custom TEST parameters to be set? Please enter a single key=value pair in each line below the [reg] line”

Refer to **General** table in [Solution Features](#) section in Configuration Questionnaire for more description on the general settings related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

General

Store and Forward

Commerce Platform

Wallet Services

Receipt Management

Device Setup

Network Setup

Deployment Setup

Workflow Customization

What should the type of media on the Idle Screen be?

Image

Will you support Line Item Display?

☒ Yes
☐ No

Select Line Item Mode

Split Screen

Will you support Swipe Ahead configuration?

☒ Yes
☐ No

Do you want to enable Card Tokenization?

☐ Yes
☒ No

Who should generate the tokens?

PWC

Do you want to disable tokens for Gift and Merchandise Credit?

☐ Yes
☒ No

Do you want to skip card prompt for voice approval after a declined sale transaction in the same session?

☒ Yes
☐ No

Do you want to enable CVV prompt for manual refund transactions?

☐ Yes
☒ No

Should we treat manual transactions by default as card present?

☒ Yes
☐ No

Do you want terminal to initiate settlement at a specific time of the day?

☐ Yes
☒ No

How do you want to detect duplicate transaction ?

Don't Match

Will you support prompting for voice approval based on processor response?

☐ Yes
☒ No

Will you support Pitstop solution ?

☐ Yes
☒ No

Do you have any custom TEST parameters to be set? Please enter a single key=value pair in each line below the [reg] line

[reg]

Do you have custom PROD parameters that are different from the custom TEST parameters?

☐ Yes
☒ No

Save

Store and Forward

This section captures the settings, those are required to enable the **Store and Forward** feature of the payment application. Refer to **Store and Forward** table in [Solution Features](#) section in Configuration Questionnaire for more description on the store and forward feature related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

General

Store and Forward

Commerce Platform

Wallet Services

Receipt Management

Device Setup

Network Setup

Deployment Setup

Workflow Customization

Will you support Store and Forward Configuration?

☒ Yes
☐ No

Will you allow Refund to SAF?

☒ Yes
☐ No

Will you allow Void to SAF?

☒ Yes
☐ No

Will you allow Gift Activate to SAF?

☒ Yes
☐ No

Will you allow PreAuth to SAF?

☒ Yes
☐ No

Will you allow Completion to SAF?

☒ Yes
☐ No

What is the maximum transaction amount you would like to set for offline approval? Enter amount in pennies

Do you want to apply that same per transaction limit above to Refund transactions?

☒ Yes
☐ No

What is the maximum value of offline approved transactions that may be in SAF at one time? Enter amount in pennies

Will you allow SAF transaction to be sent to the processor at the same time as live online transactions?

☐ Yes
☒ No

What is the total number of transactions that can be stored in the SAF queue on the device before sending to the processor (if set to 0 there will be no limit)

How many total days will you allow SAF transactions to remain in the SAF queue on the terminal? Once this limit is reached, no additional SAF transactions will get approved.

Save

Commerce Platform

This section allows you to select any Alternate Payment Methods (APMs).

Refer to **Commerce platform** table in [Solution Features](#) section in Configuration Questionnaire for more description on the commerce platform related field entries.

Configurations

- Application Setup
- Payment Flow
- Card Configuration
- Solution Features
 - General
 - Store and Forward
 - Commerce Platform**
 - Wallet Services
 - Receipt Management
- Device Setup
- Network Setup
- Deployment Setup
- Workflow Customization

Save

Will you support Alternative Payment Methods (APM's) configuration (i.e. Venmo, PayPal, etc.)? ☒ Yes ☐ No

Which APMs will you support?

- ☐ Paypal
- ☐ Venmo
- ☐ Klarna
- ☐ Wechat
- ☐ Alipay
- ☐ Affirm

Will you support TruRating configuration? ☒ Yes ☐ No

Please provide trurating version ?

3.2.0

Prev

Next

Wallet Services

This section allows you to configure the value-added services for Apple and Google.

Refer to **Wallet Services** table in [Solution Features](#) section in Configuration Questionnaire for more description on the wallet services related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features ^

General

Store and Forward

Commerce Platform

Wallet Services

Receipt Management

Device Setup v

Network Setup

Deployment Setup v

Workflow Customization v

Save

Will you support Apple VAS or Google VAS? ☒ Yes ☐ No

Please enter Apple Pay URL ⓘ

Please enter Apple Pay Merchant ID ⓘ

Please enter Google Wallet URL ⓘ

Please enter Google Wallet Merchant ID ⓘ

Prev

Next

Receipt Management

This section captures the details, which requires to configure for the receipt data and to print on the receipt. Refer to **Receipt Management** table in [Solution Features](#) section in Configuration Questionnaire for more description on the receipt setting and printing feature related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

General

Store and Forward

Commerce Platform

Wallet Services

Receipt Management

Device Setup

Network Setup

Deployment Setup

Workflow Customization

Do you require formatted Receipt Data field to be returned to the POS in the response message?

☒ Yes
☐ No

Do you want a verbose receipt?

☐ Yes
☒ No

Do you want to print Decline receipt?

☒ Yes
☐ No

Do you want to print Error receipt?

☒ Yes
☐ No

What kind of masking would you like to use for account number in Receipts?

R4

Do you want to print Merchant copy of the receipt?

☒ Yes
☐ No

Do you want to print Customer copy of the receipt?

☒ Yes
☐ No

Where do you want to print MID?

Both

Where do you want to print TID?

Both

Do you want to display unmasked PAN on receipt for ACTIVATE command?

☐ Yes
☒ No

Enter Disclaimer First Line. Leave it blank to remove this disclaimer line from the receipt

I AGREE TO PAY ABOVE AMOUNT ACCORDING

Enter Disclaimer Second Line. Leave it blank to remove this disclaimer line from the receipt

TO THE CARD ISSUER AGREEMENT

Enter Disclaimer Third Line. Leave it blank to remove this disclaimer line from the receipt

(MERCHANT AGREEMENT IF CREDIT/VOUCHER)

Enter Disclaimer Fourth Line. Leave it blank to remove this disclaimer line from the receipt

Enter First Refund Policy Line. Leave blank to remove this refund line from the receipt

No Refunds

Enter Second Refund Policy Line. Leave blank to remove this refund line from the receipt

Store Credit Only

Prev

Next

Device Setup

Device setup captures the settings with respect to sound, display and software. Answer all the required questions for the setup configuration, click **Save** and **Next** button to proceed for the next questionnaire.

Display

This section captures the settings required for the device display during the transaction flow. This section also helps you to configure the prompts and custom messages to be displayed on the device as part of the transaction.

Refer to **Display** table in [Device Setup](#) section in Configuration Questionnaire for more description on display related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Display

Sound

Software

Network Setup

Deployment Setup

Workflow Customization

How long should the terminal display error screens (in seconds)?

3

How long should the terminal wait (in seconds) for customer input?

120

What color do you want to display LaneClosed text in?

Red

What size do you want to display LaneClosed text in?

Do you have any custom message to be displayed on terminal as part of transaction flow?

☒ Yes
☐ No

Please enter custom message pairs [key-value] below the corresponding language

[en]

[es]

Do you have any custom message to be printed as part of receipt?

☒ Yes
☐ No

Please enter custom message to be printed as part of receipt in pairs [key-value] below the corresponding language

[en]

[es]

Save

Next

Sound

This section captures the details to set the volume percentage for the required notifications as part of the transaction flow.

Refer to **Sound** table in [Device Setup](#) section in Configuration Questionnaire for more description on device sound related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Display

Sound

Software

Network Setup

Deployment Setup

Workflow Customization

Save

What percentage would you like to set system volume to?

100

Would you like to be notified of every successful swipe?

☐ Yes
 ☒ No

What percentage would you like to set remove card tone volume to?

75

Prev

Next

Software

This section captures the details on the software configurations, add on tools and the power management configuration with respect to Mobile (Battery) and line powered devices as a support for the transaction.

Refer to **Software** table in [Device Setup](#) section in Configuration Questionnaire for more description on software related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Display

Sound

Software

Network Setup

Deployment Setup

Workflow Customization

What time do you want your terminal configured to reboot everyday?

Please provide the name of the device you wish to configure on the payment device

Does customer need anti skimmer tool ?

After how much time (in seconds) should the terminal go into standby mode on battery?

After how much time (in seconds) should the terminal go into sleep mode on battery?

After how much time (in seconds) should the terminal go into deep sleep mode on battery?

After how much time (in seconds) should the terminal go into standby mode on Linepowered?

After how much time (in seconds) should the terminal go into sleep mode on Linepowered?

After how much time (in seconds) should the terminal go into deep sleep mode on Linepowered?

02:00:00

POINTSCA

☐ Yes ☒ No

15

5

120

15

-1

-1

Save

Prev

Next

Network Setup

This section allows you to configure the network that is required for the device in the estate. Provide the required details, click **Save** and **Next** button to proceed for the next set of questionnaires.

Refer to [Network Setup](#) table in Configuration Questionnaire section for more description on network setup related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Workflow Customization

Choose your primary network

Choose your secondary network

Choose your primary network for Mobile devices

Choose your secondary network for Mobile devices

Do you support PROXY network in your environment?

What kind of network do you want to configure for ethernet(Static or DHCP)?

What kind of network do you want to configure for WIFI(Static or DHCP)?

Enter SSID for WiFi network?

Is the WiFi network hidden?

What is the key management protocol for WiFi network?

Enter Password for WiFi network?

Do you want to configure Additional WiFi network?

Is this network configurations holds good for production ?

Prev

Next

Save

Ethernet

None

WiFi

☐ Yes ☒ No

☐ Static ☒ DHCP

☐ Static ☒ DHCP

CWVF

☐ Yes ☒ No

PSK

☐ Yes ☒ No

☒ Yes ☐ No

Following **Question** fields from **Network Setup** are **MANDATORY** to fill, to avoid any error message during Build generation:

- Choose your primary network
- Is this network configurations holds good for production?

Deployment Setup

This section captures the details based on **onboarding** details, system **Password**, **Encryption** specifications, communication between **POS** and application, opting for **VHQ** services and **Release** packages. Provide the required details, click **Save** and **Next** button to proceed for the next set of questionnaires.

Terminal

This section captures the details on device onboarding.

Refer to **Terminal** table in [Deployment Setup](#) section in Configuration Questionnaire for more description on device setup related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Terminal

Password

Encryption

POS

VHQ

Release

Workflow Customization

Save

Where will terminal onboarding occur?

At VFI deployment

Would you like to skip \$1 test sale as part of setup?

☐ Yes
☒ No

Please provide the DEV PWC Client ID

17283900010001

Please provide the PROD PWC Client ID if one exists

Prev

Next

Following **Question** fields from **Deployment Setup** are **MANDATORY** to fill, to avoid any error message during Build generation:

Terminal

- How will MID/TID be set in the terminal?
- Please provide DEV TA Token Type
- Please provide PROD TA Token Type
- Please provide GroupID
- Please provide Merchant category code.



NOTE

Above requirements on **Terminal** section are applicable only for the **SCA Direct Fiserv** and **Worldpay** solutions.

Password

Password section captures the various passwords that the merchant opts to configure on the device.

Refer to **Password** table in [Deployment Setup](#) section in Configuration Questionnaire for more description on setting different levels of password related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Terminal

Password

Encryption

POS

VHQ

Release

Workflow Customization

Save

Please provide your System Mode Password

70617373

Do you want to provide other system Mode passwords?

☒ Yes
 ☐ No

Please provide your Level1 Password

Please provide your Level2 Password

Please provide your Maintenance Password

Is the above System Mode Password holds good for DEV environment ?

☒ Yes
 ☐ No

Please provide your Com Control Password (CCP)

200331

Please provide your SCA Configuration Menu Password

166831

Prev

Next

Encryption

The encryption section captures the configuration details, which is required to be set up the security.

Refer to **Encryption** table in [Deployment Setup](#) section in Configuration Questionnaire for more description on encryption related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Terminal

Password

Encryption

POS

VHQ

Release

Workflow Customization

Choose your host encryption type

Where would you like the decryption to happen?

Please enter DEV Encryption Key ID

Please enter PROD Encryption Key ID

Do you want to exclude any card ranges from encryption?

Please provide your Test/Dev Debit key part number

Please provide your Production Debit key part number

Which key slot should be used for DUKPT key injection on Test terminals?

Which key slot should be used for DUKPT key injection on Production terminals?

Prev

Next

Save

ADE

At PWC

A-KEYTST-GBX-DAT-0

A-KEYU-GCSUS-DAT-0

☐ Yes ☒ No

A-KEYTST-PAY-03

A-KEYRBU-PNS-03

0

0

Following **Question** fields from **Deployment Setup** are **MANDATORY** to fill, to avoid any error message during Build generation:

Encryption

- Choose your host encryption type

POS

This section captures the configuration, which is required with respect to the communication between the pause and the device.

Refer to **POS** table in [Deployment Setup](#) section in Configuration Questionnaire for more description on POS related field entries.

Configurations

Save

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Terminal

Password

Encryption

POS

VHQ

Release

Workflow Customization

How will the POS interface with SCA?

Enter the name of your POS Integrator

How will SCA communicate with the POS?

What is the primary port for POS communication?

What is the secondary port for POS communication?

Will you allow the terminal to automatically connect to POS without entering a pairing PIN?

Will you allow the terminal to Send back response parallel to transaction completion or after internal transaction completion?

Will you allow the terminal to send unsolicited messages to POS during transactions?

Does your POS require SCA to strip sentinals before sending track data?

Do you want detailed card entry mode in POS reponse?

What kind of masking would you like to use for account number in POS response?

Do you want to send unmasked PAN in POS response for Non-PCI cards?

Direct to SCA

MS Dynamics 365 with DXC Connector

TCP/IP

5015

5016

☐ Yes ☒ No

After Internal transaction completion

☒ Yes ☐ No

☐ Yes ☒ No

☐ Yes ☒ No

L6R4

☐ Yes ☒ No

Prev

Next

VHQ

This section captures the settings that are required for the VHQ communication.

Refer to **VHQ** table in [Deployment Setup](#) section in Configuration Questionnaire for more description on VHQ related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Terminal

Password

Encryption

POS

VHQ

Release

Workflow Customization

Will VHQ be utilized for estate management?

Please select DEV VHQ Server

Please provide the DEV VHQ Customer ID

Please select the PROD VHQ Server

Please provide the PROD VHQ Customer ID

How often do you want the devices to ping VHQ(in seconds)?

How often do you want Mobile devices to ping VHQ(in seconds)?

Enter maintenance window start time (in HHMM)

Enter maintenance window end time (in HHMM)

Would you like to restrict maintenance to a few days of the week?

How will you perform VHQ downloads?

Would You Like to Reboot the Device after Parameter Download

Please provide your DEV IDS Reference set ID

Please provide your PROD IDS Reference set ID

Do you want to prompt for VHQ Device ID on the terminal?

☒ Yes
 ☐ No

VHQ Test US3 (vhqtest.us3.vfivcs.com)

VHQ Connect (vhq.verifone.com)

300

3600

0300

0800

☐ Yes
 ☒ No

Manual Download

☒ Yes
 ☐ No

☐ Yes
 ☒ No

Save

Prev

Next

Following **Question** fields from **Deployment Setup** are **MANDATORY** to fill, to avoid any error message during Build generation:

VHQ

- Please select DEV VHQ Server
- Please select the PROD VHQ Server
- How will you perform VHQ downloads?

Release

This section captures the details on notification, the deployment, the signing details for the customer and details on IDS Reference Set.

Refer to **Release** table in [Deployment Setup](#) section in Configuration Questionnaire for more description on release process requirement related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Terminal

Password

Encryption

POS

VHQ

Release

Workflow Customization

Please provide the release epic (ANB/ANC)

Please provide Signing Certificate for Lab Packages

Please provide Signing Certificate for Prod Packages

Please provide CID value for signing certificate of PROD packages

Please Provide Estate Owner Name present in RSR portal

Please Provide Production sponsorId present in RSR portal

Do you want to validate reference set before creating in RSR portal

Please select Yes if there is requirement to create IDS reference set per media banner

ANC-45284

VeriFone Development

POINT-Fusion

202907,709202

202907

☐ Yes
 ☒ No

☐ Yes
 ☒ No

Save

Prev

Next

Following **Question** fields from **Deployment Setup** are **MANDATORY** to fill, to avoid any error message during Build generation:

Release

- Please provide the release epic (ANB/ANC)
- Please provide Signing Certificate for Prod Packages
- Please provide Android signing certificate for Production packages



NOTE

Detail on **Android signing certificate** field is applicable, only when the user selects the devices with Android processor, like M440, M424.

Workflow Customization

Workflow Customization section captures details on any modifications the merchant wishes to implement concerning that workflow. Provide the details on customization and click **Save** to apply the changes.

Refer to [Workflow Customization](#) table in Configuration Questionnaire section for more description on customizing the workflow related field entries.

Configurations

Application Setup

Payment Flow

Card Configuration

Solution Features

Device Setup

Network Setup

Deployment Setup

Workflow Customization

Config _M400

Config _E285

Would you like to customize device name on the payment device for _M400?

☒ Yes
 ☐ No

Please provide the name of the device you wish to configure on the payment device for _M400

POINTSCA

Would you like to customize SCA communication with the POS configuration for _M400?

☒ Yes
 ☐ No

How will SCA communicate with the POS for _M400

Prev

Next

Save

XPI

Communication Settings

This section captures the details required for setting up communication for the **POS** integrator, **VHQ** services and supported Network communication. Provide the required details, click **Save** and **Next** button to proceed for the next set of questionnaires.

POS

This section captures the configuration, which is required with respect to the communication between the pause and the device.

Refer to **POS** table in [Communication Settings](#) section in Configuration Questionnaire for more description on POS related field entries.

Configurations

Communication Settings ^

POS

VHQ

Network Setup

Card Configuration

Solution Features v

Device Setup v

Deployment Setup v

Workflow Customization v

Please Enter the name of your POS Integrator

Please provide POS Integrator platform

Linux v

Choose POS communication mode ?

TCP/IP v

Choose primary port for POS communication?

Choose device Operating mode in TCP/IP communication ?

Server v

Will you support SSL(Secure Sockets Layer) connection ?

☒ Yes
☐ No

Will you support device Authex Keys for SSL connection ?

☒ Yes
☐ No

Would you like to make client authentication mandatory while using a device in server mode? ?

☐ Yes
☒ No

Save

Next

VHQ

This section captures the settings that are required for the VHQ communication.

Refer to **VHQ** table in [Communication Settings](#) section in Configuration Questionnaire for more description on VHQ related field entries.

Configurations

Save

Communication Settings ^

POS

VHQ

Network Setup

Card Configuration

Solution Features v

Device Setup v

Deployment Setup v

Workflow Customization v

Will VHQ be utilized for estate management?

☒ Yes
 ☐ No

Please select DEV VHQ Server

VHQ Connect (vhq.verifone.com) v

Please provide the DEV VHQ Customer ID

KPH-DEV

Please select the PROD VHQ Server

VHQ Connect (vhq.verifone.com) v

Please provide the PROD VHQ Customer ID

KPH

How often do you want the devices to ping VHQ(in seconds)?

300

Enter maintenance window start time (in HHMM) ⓘ

0500

Enter maintenance window end time (in HHMM) ⓘ

2300

Would you like to restrict maintenance to a few days of the week?

☒ Yes
 ☐ No

☐ Sunday
 ☒ Monday
 ☒ Tuesday
 ☒ Wednesday
 ☒ Thursday
 ☐ Friday
 ☐ Saturday

Enter

How will you perform VHQ downloads?

Manual Download v

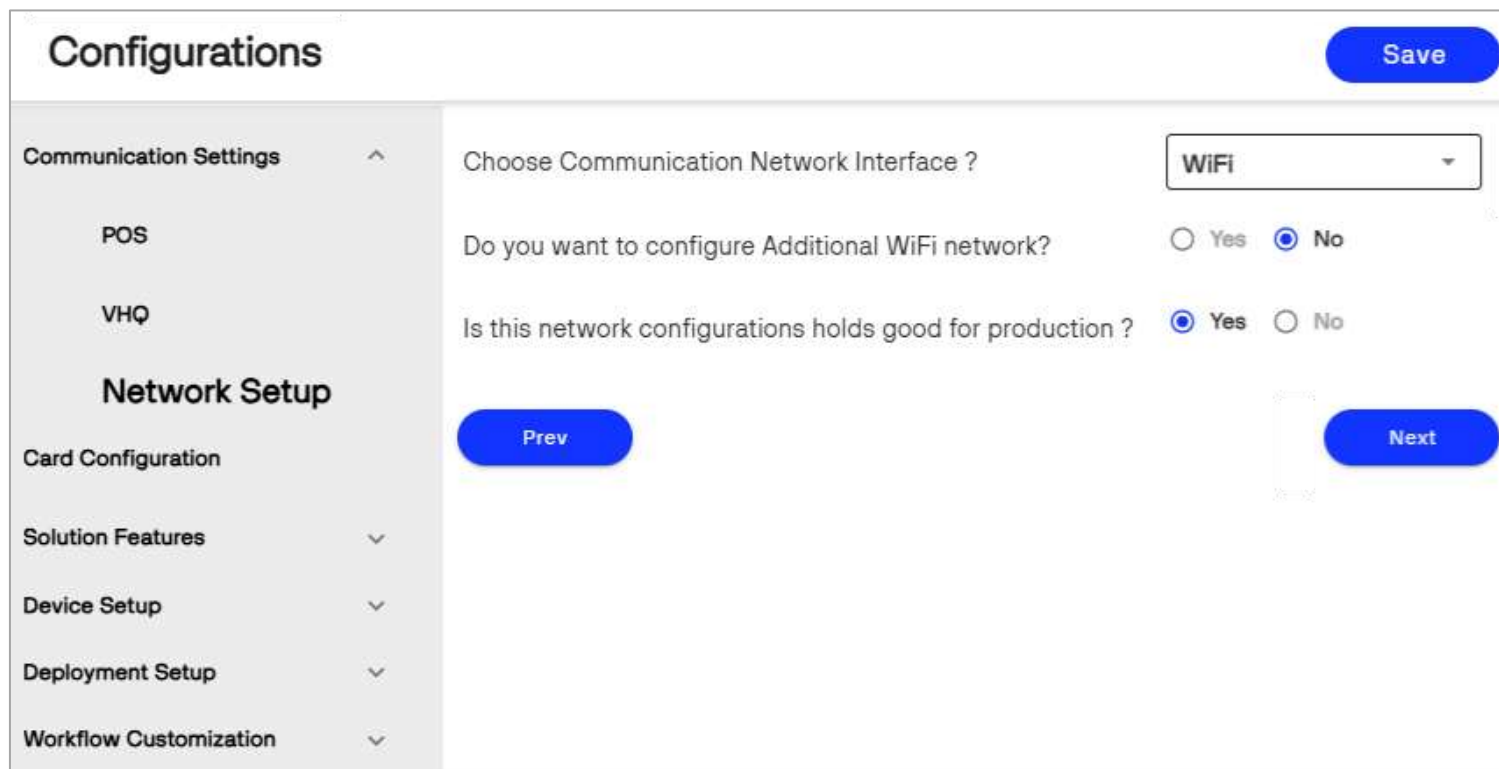
Prev

Next

Network Setup

This section allows you to configure the network that is required for the device in the estate. Provide the required details, click **Save** and **Next** button to proceed for the next set of questionnaires.

Refer to **Network Setup** table in [Communication Settings](#) section in Configuration Questionnaire for more description on network setup related field entries.



Configurations

Communication Settings ^

POS

VHQ

Network Setup

Card Configuration

Solution Features v

Device Setup v

Deployment Setup v

Workflow Customization v

Choose Communication Network Interface ?

WiFi

Do you want to configure Additional WiFi network?

☐ Yes
 ☒ No

Is this network configurations holds good for production ?

☒ Yes
 ☐ No

Prev

Next

Save

Following **Question** field from **Network Setup** for **XPI** application is **MANDATORY** to fill, to avoid any error message during Build generation:

- Choose Communication Network Interface?
- Is this network configurations holds good for production?

Card Configuration

This section allows you to configure the required EMV AIDs, its limits and also settings required for the card processing. Provide the required details, click **Save** and **Next** button to proceed for the next set of questionnaires. Refer to [Card Configuration](#) table in Configuration Questionnaire section for more description on card configuration related field entries.

Configurations

Communication Settings

Card Configuration

Solution Features

Device Setup

Deployment Setup

Workflow Customization

Choose Kernel Version

V3 Kernel Version

Which AIDs do you want to support?

☐ A0000000031010 [VISA CREDIT]
☐ A0000000032010 [VISA CREDIT]
☐ A0000000033010 [VISA DEBIT]
☐ A0000000080040 [VISA DEBIT]
☐ A0000000041010 [MASTERCARD CREDIT]
☐ A0000000042033 [MASTERCARD DEBIT]
☐ A0000000043060 [MASTERCARD DEBIT]
☒ A000000333010101 [UNIONPAY DEBIT]
☒ A000000333010102 [UNIONPAY CREDIT]
☒ A000000333010103 [UNIONPAY CREDIT]
☐ A000000333010108 [UNIONPAY DEBIT]
☐ A0000002771010 [INTERAC DEBIT]
☐ A0000006200620 [DNA DEBIT]

For EMV Insert, what do you want to set your limit to for verifying card? Enter amount in cents

99999999

For EMV Contactless/Tap, what do you want to set your limit to for verifying card? Enter amount in cents

99999999

What will be your configured Contactless Tap Limit? Enter amount in cents

99999999

Would you like to customize Credit card EMV Insert and Contactless/Tap limits per scheme for card verification? Put the amount in cents.

☐ Yes
☒ No

For EMV Insert, what do you want to set your limit to for verifying Debit card? Enter amount in cents

00000000

Save

Solutions Features

This section contains the multiple sub section which allows to configure the various functionalities, supported by the payment application. Provide the required details, click **Save** and **Next** button to proceed for the next set of questionnaires.

General

This section captures the generic functionalities of **XPI** application, which can be configured on the requirements. If the customer needs to configure any other functionality, which is not mentioned as a part of the questionnaire, then enter the required parameter(s) with single key value for the below question:

“Do you have any custom TEST parameters to be set? Please enter a single key=value pair in each line below the [reg] line”

Refer to **General** table in [Solution Features](#) section in Configuration Questionnaire for more description on the general settings related field entries.

Configurations

Save

Communication Settings

Card Configuration

Solution Features

General

Wallet/Mifare Services

Commerce Platform

UI/UX Configuration

Encryption

Device Setup

Deployment Setup

Workflow Customization

Select application primary language

English

Which API commands will you support?

☒ D41
☒ C19
☒ S20
☐ I02
☐ S66
☐ S77

Choose Silent payment mode commands for Card read screen

☐ C30/F30
☐ S20
☐ D41

Choose Silent Payment mode commands for Please wait screen

☐ C30/F30
☐ S20
☐ D41

Would you like to enable support for silent card removal (I02)?

☐ Yes
☒ No

Does 72 command need to silently reset the state ?

☐ Yes
☒ No

Would you like formname to be added in Formevent?

☐ Yes
☒ No

Would you like to enable the Application Selection Flow?

☐ Yes
☒ No

Do you want POS systems to control Application Selection ?

☐ Yes
☒ No

Is pre-event notification required ?

☐ Yes
☒ No

Is post-event notification required ?

☐ Yes
☒ No

Will you support WIC ?

☐ Yes
☒ No

Wallet/MIFARE Services

This section allows you to configure the value-added services for Apple and Google.

Refer to **Wallet Services** table in [Solution Features](#) section in Configuration Questionnaire for more description on the wallet services related field entries.

Configurations

Communication Settings

Card Configuration

Solution Features

General

Wallet/Mifare Services

Commerce Platform

UI/UX Configuration

Encryption

Device Setup

Deployment Setup

Workflow Customization

Save

Will you support Apple VAS or Google VAS? ☒ Yes ☐ No

Please enter Apple Pay URL ?

Please enter Apple Pay Merchant ID ?

Please enter Google Wallet URL ?

Please enter Google Wallet Merchant ID ?

Prev

Next

Commerce Platform

This section allows you to select any Alternate Payment Methods (APMs).

Refer to **Commerce platform** table in [Solution Features](#) section in Configuration Questionnaire for more description on the commerce platform related field entries.

Configurations

Save

Communication Settings

Card Configuration

Solution Features

General

Wallet/Mifare Services

Commerce Platform

UI/UX Configuration

Encryption

Device Setup

Deployment Setup

Workflow Customization

Will you support Alternative Payment Methods (APM's) configuration (i.e. Venmo, PayPal, etc.)?

Which APMs will you support?

Prev

Next

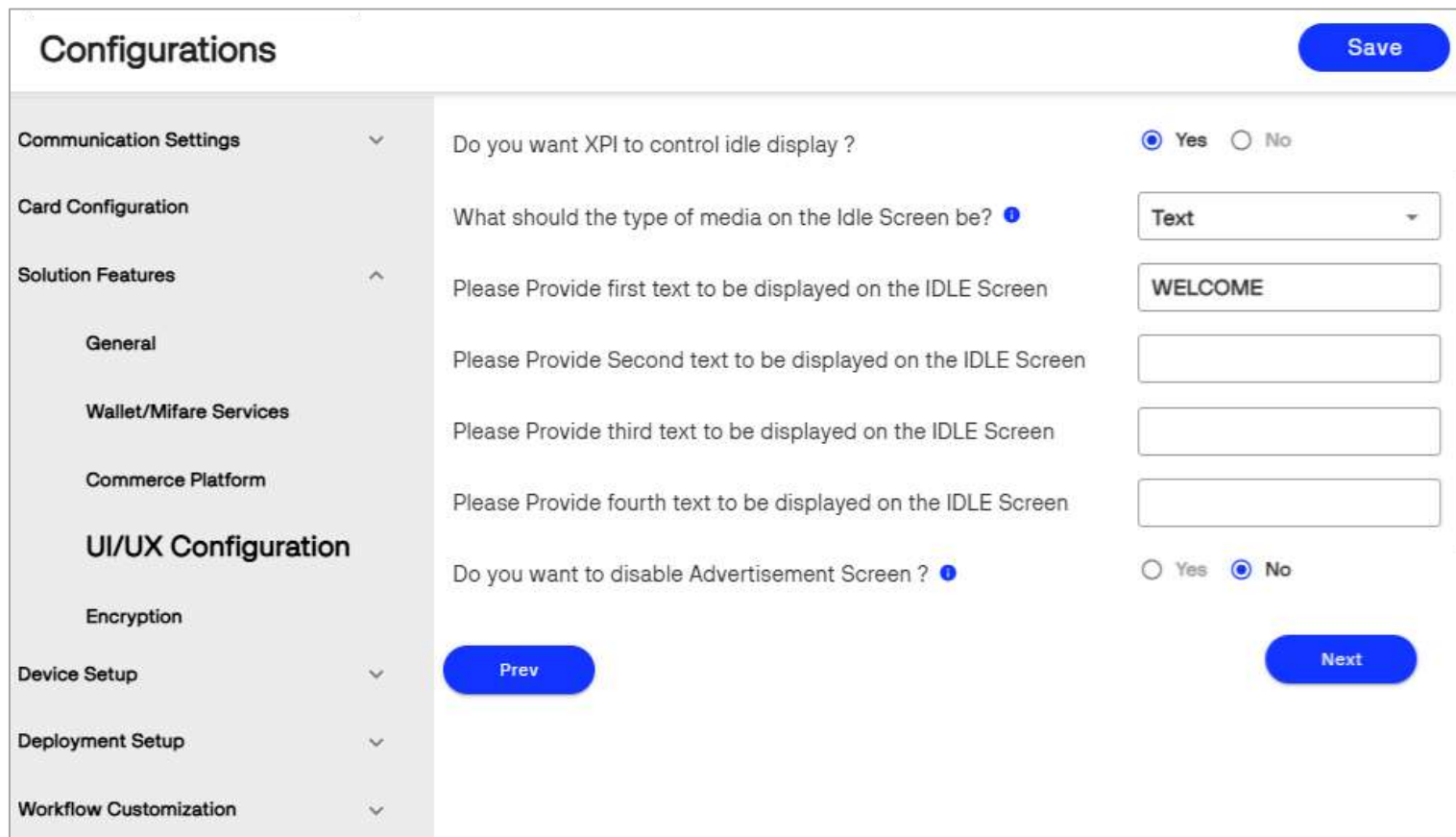
☒ Yes
 ☐ No

☒ Paypal
 ☒ Venmo
 ☒ Klarna
 ☐ Wechat
 ☐ Alipay
 ☐ Affirm

UI/UX Configuration

This section allows you to configure the Idle screen display with respect to adding text and advertisement media.

Refer to **UI/UX Configuration** table in [Solution Features](#) section in Configuration Questionnaire for more description on the UI configuration related field entries.



Following **Question** fields from **Solution Features** for **XPI** application are **MANDATORY** to fill, to avoid any error message during Build generation:

UI/UX Configuration

- Please provide your Test/Dev Debit key part number

Encryption

The encryption section captures the configuration details, which is required to be set up the security.

Refer to **Encryption** table in [Solution Features](#) section in Configuration Questionnaire for more description on encryption related field entries.

Configurations

Communication Settings

Card Configuration

Solution Features

General

Wallet/Mifare Services

Commerce Platform

UI/UX Configuration

Encryption

Device Setup

Deployment Setup

Workflow Customization

Choose your host encryption type

Please enter DEV Encryption Key ID

Please enter PROD Encryption Key ID

Do you want to exclude any card ranges from encryption?

Please provide your Test/Dev Debit key part number

Please provide your Production Debit key part number

Which key slot should be used for DUKPT key injection on Test terminals?

Which key slot should be used for DUKPT key injection on Production terminals?

ADE

A-KEYTST-TD381-ADE

A-KEYU-WFNASPONSOR-ADE0

☐ Yes
☒ No

A-KEYTST-FDS-03

A-KEYPCS-BUY-26

0

0

Save

Prev

Next

Following **Question** fields from **Solution Features** for **XPI** application are **MANDATORY** to fill, to avoid any error message during Build generation:

Encryption

- Please provide your Test/Dev Debit key part number
- Please provide your Production Debit key part number

Device Setup

Display

This section captures the settings required for the device display during the transaction flow. This section also helps you to configure the prompts and custom messages to be displayed on the device as part of the transaction.

Refer to **Display** table in [Device Setup](#) section in Configuration Questionnaire for more description on display related field entries.

Configurations

Communication Settings

Card Configuration

Solution Features

Device Setup

Display

Sound

Software

Deployment Setup

Workflow Customization

How long should the terminal wait (in seconds) for customer input? ⓘ

299

Do you want to Set device time using Android Time Service ?

☒ Yes ☐ No

What color do you want to display for status bar on android devices ? ⓘ

#0055CC

What color do you want to specify for signature capture ? ⓘ

Red

Prev

Next

Save

Sound

This section captures the details to set the volume percentage for the required notifications as part of the transaction flow.

Refer to **Sound** table in [Device Setup](#) section in Configuration Questionnaire for more description on device sound related field entries.

Configurations

Communication Settings

Card Configuration

Solution Features

Device Setup

Display

Sound

Software

Deployment Setup

Workflow Customization

Save

What percentage would you like to set system volume to?

30

Would you like audible notification for successful swipe?

☐ Yes
 ☒ No

What percentage would you like to set remove card tone volume to?

75

What percentage would you like to set media volume to?

100

Do you want to disable beep on key press ?

☐ Yes
 ☒ No

Prev

Next

Software

This section captures the details on the software configurations, add on tools and the power management configuration with respect to Mobile (Battery) and line powered devices as a support for the transaction.

Refer to **Software** table in [Device Setup](#) section in Configuration Questionnaire for more description on software related field entries.

Configurations

Communication Settings

Card Configuration

Solution Features

Device Setup

Display

Sound

Software

Deployment Setup

Workflow Customization

What time do you want your terminal configured to reboot everyday?

Does customer need anti skimmer tool ?

After how much time (in seconds) should the terminal go into standby mode on Linepowered?

After how much time (in seconds) should the terminal go into sleep mode on Linepowered?

After how much time (in seconds) should the terminal go into deep sleep mode on Linepowered?

Do you want to disable keypad backlight ?

2

☐ Yes
☒ No

15

-1

-1

☐ Yes
☒ No

Save

Prev

Next

Deployment Setup

This section captures the details based on system **Password** and **Release** packages. Provide the required details, click **Save** and **Next** button to proceed for the next set of questionnaires.

Password

Password section captures the various passwords that the merchant opts to configure on the device. Refer to **Password** table in [Deployment Setup](#) section in Configuration Questionnaire for more description on setting different levels of password related field entries.

Configurations

Communication Settings

Card Configuration

Solution Features

Device Setup

Deployment Setup

Password

Release

Workflow Customization

1668321

☒ Yes
☐ No

☒ Yes
☐ No

Prev

Next

Save

Release

This section captures the details on notification, the deployment, the signing details for the customer and details on IDS Reference Set.

Refer to **Release** table in [Deployment Setup](#) section in Configuration Questionnaire for more description on release process requirement related field entries.

Configurations

Save

Communication Settings

Card Configuration

Solution Features

Device Setup

Deployment Setup

Password

Release

Workflow Customization

Please provide the release epic (ANB/ANC)

Please provide Signing Certificate for Lab Packages

Please provide Signing Certificate for Prod Packages

Please provide Android signing certificate for Production packages

Please provide CID value for signing certificate of PROD packages

Please Provide Estate Owner Name present in RSR portal

Please Provide Production sponsord present in RSR portal

Please provide your DEV IDS Reference set ID

Please provide your PROD IDS Reference set ID

Do you want to validate reference set before creating in RSR portal

Please select Yes if there is requirement to create IDS reference set per media banner

Choose the package style for XPI Application, Config and ADK

ANC-45578

VeriFone Development

207528

☐ Yes
 ☒ No

☐ Yes
 ☒ No

Combined Bundle for XPI Application + Co...

Prev

Next

Workflow Customization

Workflow Customization section captures details on any modifications the merchant wishes to implement concerning that workflow. Provide the details on customization and click **Save** to apply the changes.

Refer to [Workflow Customization](#) table in Configuration Questionnaire section for more description on customizing the workflow related field entries.

Configurations

Communication Settings

Card Configuration

Solution Features

Device Setup

Deployment Setup

Workflow Customization

Config _M440

Save

Would you like to customize POS Communication configuration for _M440?

☒ Yes
☐ No

Choose POS communication mode for _M440?

Websockets

Choose primary POS communication port for _M440?

Choose device Operating mode in TCP/IP communciation for _M440?

Will you support SSL(Secure Sockets Layer) connection for _M440?

☒ Yes
☐ No

Please provide DEV CA certificate for _M440

Please provide Prod CA certificate for _M440

Prev

BIN Data



NOTE

BIN Data tab is applicable for **SCA** application only.

BIN Data tab populated with the default BIN data which are added and customized based on the tenders. It is recommended to have the card ranges across the card types, should be distinct. There should not be overlapping card ranges across the card type to avoid the payment type selection screens typically for the Swipe transactions. For example, if the merchant wants to configure any gift card or private label card ranges, then the merchant can use this section to configure the required card range. This section provides the option to edit the existing card type, adding new card and delete any unnecessary card range.

Edit Card Type

Editing card type can be performed in two different two modes: **Basic** and **Advance**

Basic Mode

Basic view mode displays limited details on card type in a single page. Basic view allows the user to select single card type, at a time, to change in the Edit Entry screen option.

1. Click the **CDT Index** value to open the Edit Entry option for that particular card type.

Bin Data				
		Advanced		Save
		Search...		Card Range +
CDT Index ↑	Card Type	PAN High	PAN Low	
1	CREDIT	49388099999999999999	40000000000000000000	
2	CREDIT	34999999999999999999	34000000000000000000	
3	CREDIT	37999999999999999999	37000000000000000000	
4	CREDIT	54080599999999999999	51000000000000000000	
5	CREDIT	27209999999999999999	22210000000000000000	
6	CREDIT	60110399999999999999	60110000000000000000	

2. Edit Entry screen displayed for the selected CDT Index value. Make the necessary changes and click **Save** to apply the changes.

Card Range +

CDT Index ↑	Card Type	PAN High	PAN Low	
1	CREDIT	49388099999999999999	40000000000000000000	
2	CREDIT	34999999999999999999	34000000000000000000	
3	CREDIT	37999999999999999999	37000000000000000000	
4	CREDIT	54080599999999999999	51000000000000000000	
5	CREDIT	27209999999999999999	22210000000000000000	
6	CREDIT	60110399999999999999	60110000000000000000	
7	CREDIT	60119999999999999999	60110500000000000000	
8	CREDIT	65059999999999999999	64400000000000000000	
9	CREDIT	65999999999999999999	65060100000000000000	
10	CREDIT	62289499999999999999	62212600000000000000	
11	CREDIT	62509439999999999999	62400000000000000000	
12	CREDIT	62829999999999999999	62820000000000000000	
13	CREDIT	35899999999999999999	35280000000000000000	
14	CREDIT	30599999999999999999	30000000000000000000	

Edit Entry

CDT Index

1

PAN High

49388099999999999999

PAN Low

40000000000000000000

Data Entry

Card Range Enabled

☒ Yes ☐ No

Card Label

VISA

Card Type

CREDIT

Check Size

8

CVV Prompt

2

Dual Branded

☐ Yes ☒ No ☐ N/A

Bin Exclusion

☐ Yes ☒ No

Expiration Date

☐ Yes ☒ No ☐ N/A

Fallback Allowed

☒ Yes ☐ No ☐ N/A

Host Card Type

Advance Mode

Advance view mode allows the user to have Edit option for all the card types with their fields in a spreadsheet screen view. User can select any card to edit the necessary fields and click **Save** to apply the changes.

Bin Data

BasicSave

		Abv.	Type	PAN High	PAN Low	Card Label	Card Range	Chk Size	CVV Pmpt	Dual Brand	Bin Exclusion	Exp Date	Fallback	
		Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	
	1	VI	CREDIT	48388099999999999999	40000000000000000000	VISA	1	8	2	N	0	0	1	A
	2	AX	CREDIT	34999999999999999999	34000000000000000000	AMEX	1	8	2	N	0	0	1	A
	3	AX	CREDIT	37099999999999999999	37000000000000000000	AMEX	1	8	2	N	0	0	1	A
	4	MC	CREDIT	54080509999999999999	51000000000000000000	MASTERCARD	1	8	2	N	0	0	1	A
	5	MC	CREDIT	27209999999999999999	22210000000000000000	MASTERCARD	1	8	2	N	0	0	1	A
	6	DS	CREDIT	60110399999999999999	60110000000000000000	DISCOVER	1	8	2	N	0	0	1	A
	7	DS	CREDIT	60110999999999999999	60110500000000000000	DISCOVER	1	8	2	N	0	0	1	A
	8	DS	CREDIT	65050999999999999999	64400000000000000000	DISCOVER	1	8	2	N	0	0	1	A
	9	DS	CREDIT	65999999999999999999	65060100000000000000	DISCOVER	1	8	2	N	0	0	1	A
	10	DS	CREDIT	62289499999999999999	62212600000000000000	DISCOVER	1	8	2	N	0	0	1	A
	11	DS	CREDIT	62509430999999999999	62400000000000000000	DISCOVER	1	8	2	N	0	0	1	A
	12	DS	CREDIT	62829999999999999999	62820000000000000000	DISCOVER	1	8	2	N	0	0	1	A

Add New Card Range

1. Click **Card Range +** for adding any new card range. Enter the details and click **Add**.

Add Card Range

Card Label

Card Type

PAN High

PAN Low

Cancel

Add

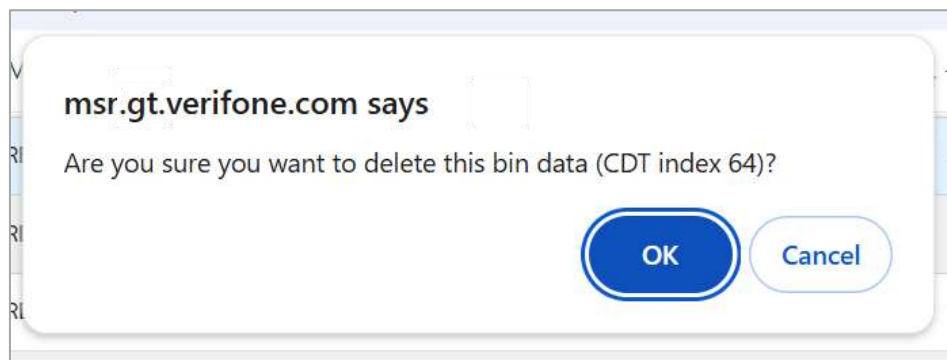
2. Enter the following details to add any new card range.

- Select the Card Label from the dropdown list, like AMEX, DEBIT etc.
 - Select the Tender type from the dropdown list, like DEBIT, GIFT, EBT etc.
 - Enter the PAN High range in the given textbox.
 - Enter the PAN Low range in the given textbox.
3. Click **Add** to insert the new card type in BIN data list.

 NOTE	It is recommended to validate and remove the data which are not appropriate with respect to the selected tenders, to avoid getting error messages when the build is triggered.
---	--

Delete Card Range

1. Click  delete icon to remove the **Card Range** from the BIN data list. A notification displays for the confirmation.



2. Click OK to remove the **Card Range**.

Media

Media tab contains the placeholder for adding the required media files to be shown on the Idle screen, Welcome screen or the line-item screen for the device selected.

1. Click the **Media** Tab and select the group name form the given list.



Profiles Profile Details Configurations Bin Data **Media**

Merchants / DEMO / US [Add Brand +](#)

Media

Group Name	Files Uploaded	Last Modified
DEMO	4/4 Recommended Files 4 Additional Files	19 March, 2024

2. Media page is displayed with the placeholder for adding the required media files. **Recommended fields** section is mandatory files to be provided, to avoid any error message while the build is being prompted. Other files can be entered in **Additional Files** section. Supported media file formats are PNG, GIF and AVI. If the customer uploads any other format, then the application will not consider that image file and the device will display Verifone default media.

SCA - Media Tab

Media



M400

5 Uploaded Files



V400m

4 Uploaded Files



E265

3 Uploaded Files

Recommended Files



scadefimage

254x400



scawelcomeimage

854x384

Additional Files



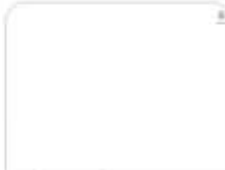
company_logo_full.png

198x70



welcome_background.p...

804x400



welcome_logo.png

150x30

Add File +

XPI - Media Tab

Media



M400
4 Uploaded Files



P400
0 Uploaded Files



E280
0 Uploaded Files

Recommended Files



screen_saver
361x205



idlevideo omei
361x205



FP_ADs
361x205



background
361x205

Additional Files



media_disp_scrn_setup...
454x260



media_disp_scrn_ui_m4...
557x406




NOTE

Refer to Media Specification guide for more details on the screen resolution and supported file formats.

3. Select **Add Brand +** option to create a new group name to include separate set of media files for the same devices.
For example, if a merchant has multiple banners of product in the estate and requires maintaining separate set of media files for each banner within the solution, then this portal provides the option of adding multiple brands for the media files each banner.

[Profiles](#)

Profile Details

Configurations

Bin Data

Media

Merchants / DEMO / US

Add Brand +

Media

Group Name	Files Uploaded	Last Modified
DEMO	4/4 Recommended Files 4 Additional Files	19 March, 2024

- Enter the brand name and click **Save**. The new brand name will be displayed under the Merchant group name and the user can provide the **Recommended** and **Additional files** for the new brand.

New Brand

×

Enter a name for the new brand:

Brand Name

Cancel

Save

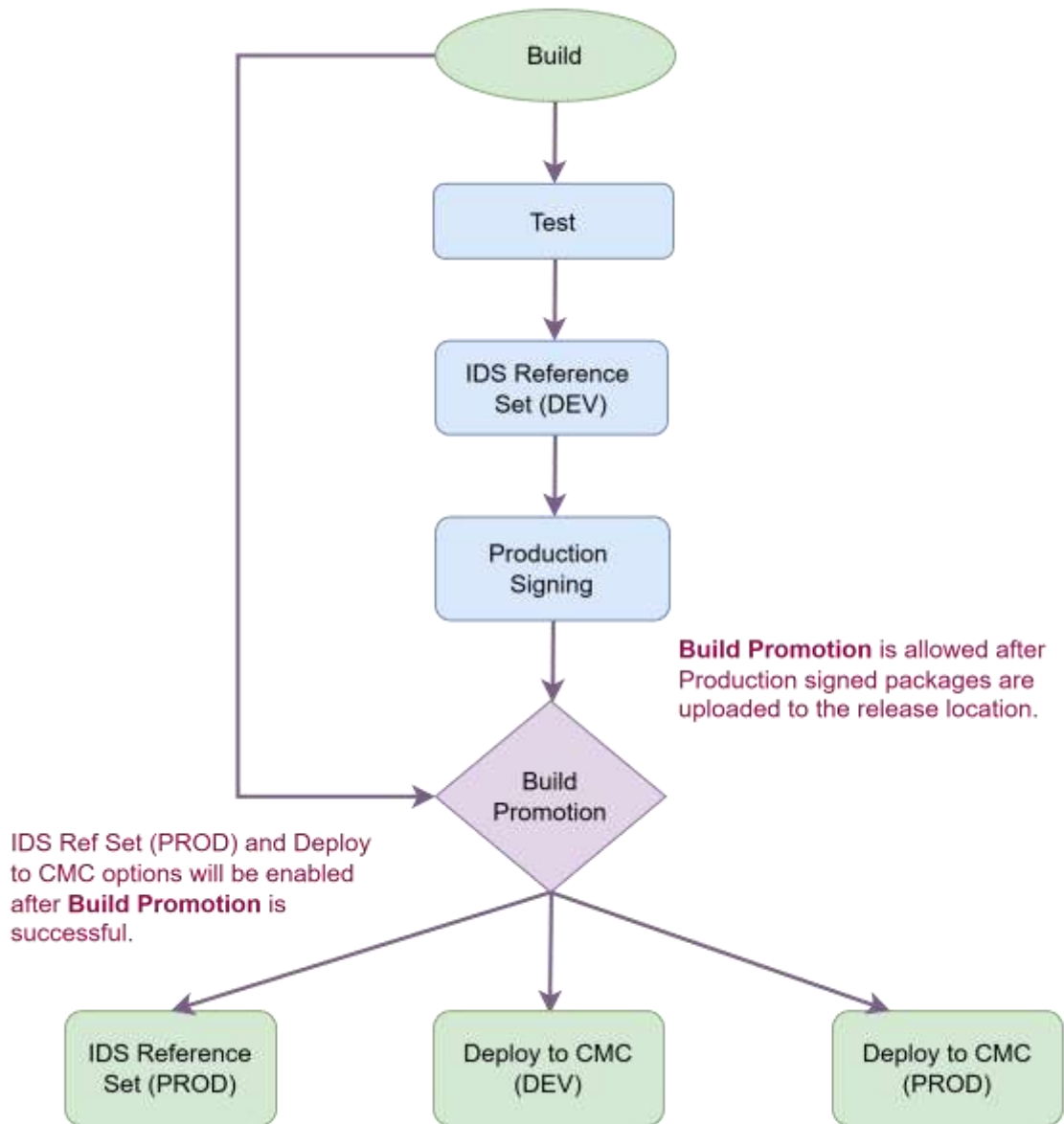
Build and Test Results

With the necessary data collected using all the merchant solution configurations, now the portal is ready to build and test the payment application with the configured settings.

Build and test results section of the portal outlines the actions and steps, which are required to perform in an automated way to complete the deployment process.

Build & Test Results 				
Action	Step	Status	Message	Jenkins Job Link
	Build	Completed	Build Creation is Successful	Link
	Test	Completed	Automation Test details are displayed below	Link
	M400	Completed	'Automation run for M400 is Completed '	Link
	E285	Completed	'Automation run for E285 is Completed '	Link
	IDS Reference Set (DEV)	Completed	DEV IDS Reference set creation completed	Link
	Deploy to VHQ (DEV)	Ready		Link
	Production Signing	Completed	Production Signed packages are uploaded to Artifactory	Link
	IDS Reference Set (PROD)	Completed	PROD IDS Reference set creation completed	Link
	Deploy to CMC (DEV)	Completed	DEV Signed packages are uploaded to CMC Portal	Link
	Deploy to CMC (PROD)	Completed	PROD Signed packages are uploaded to CMC Portal	Link

The illustration on **Build and Test results** provides the steps to be performed sequentially.



NOTE

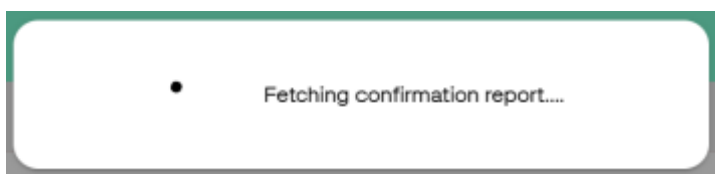
New merchants without a Sponsor ID will follow the flow up to **Deploy to CMC (DEV)**. The stages **Production Signing**, **IDS Reference Set (PROD)**, and **Deploy to CMC (PROD)** do not apply to these merchants.

Build

			
The Build action icon is enabled and ready to trigger.	The Build action is in progress .	The Build action is completed successfully.	The Build action is failed .

Click the **Build** icon, which will be in ready to trigger status, to start building the configuration package and provides the stack of all the required components.

Once the **Build** icon is selected, the portal will fetch a Configuration confirmation report, with the overview of the selected configuration and change comparison.



This is the **configuration confirmation report**.

DEMO_USRG Demo-US Configurations

Profile: Demo-US
SCA Version: 4.X.36-4-185

Solution Version: 1.0
ADK Version: 4.7.29.4-1697

Profile Details Configurations Bin Data Media

Version

Current	New
Profile: Demo-US SCA Version: 4.X.36-4-185 Solution Version: 1.0 ADK Version: 4.7.29.4-1697	Profile: Demo-US SCA Version: 4.X.36-4-185 Solution Version: 1.0 ADK Version: 4.7.29.4-1697

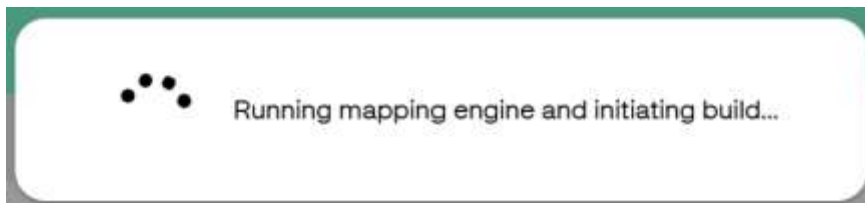
Workflows

#Current	Workflow
	Name Device Id M400
#New	Workflow
	Name Device Id M400

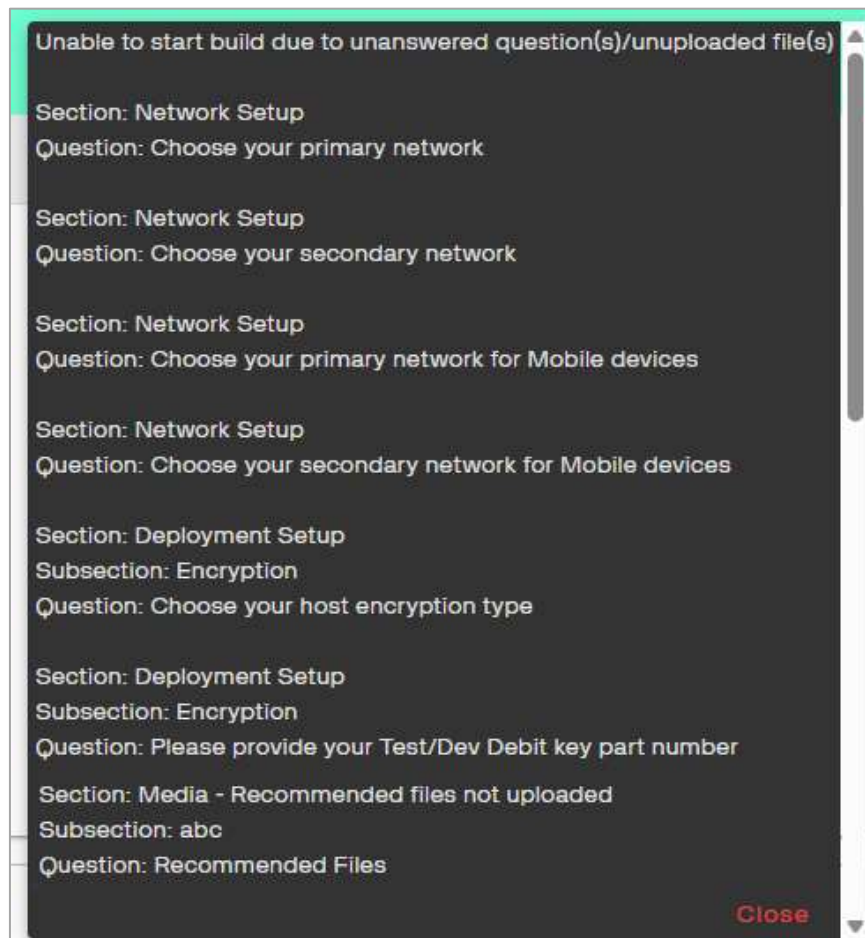
Note: This process take several minutes to complete.

Cancel Confirm

Upon confirming, the **Build** creation process starts as shown below.



The portal might be unable to start the **Build** creation process due to some missing details regarding configurations. A list of those missing items is displayed, which is mandatory to provide details for the listed questions and re-trigger the **Build**.



Once the **Build** is successful, the Status column shows “**Completed**” with a message “**Build Creation is Successful.**” Refer to [Status Message for Action Icons](#) section for the listed status messages with respect to **Build**.

Test

				
The Test action icon is disabled .	The Test action icon is enabled and ready to start.	The Test action is in progress .	The Test action is completed successfully.	The Test action is failed .

After the **Build** is successful, the **Test** icon will be **enabled** and **ready** to start. Click the **Test** icon to start the testing process, which will trigger the automation run of predetermined test cases on the device, which is present in Verifone Automation Lab, after loading the entire created stack. This test process will take several hours to complete the full test which is also based on the number of workflows are added.

Once the automation run is completed, it will generate the report, and the report will be shared in the given ticket. Test action section displays the workflows, and the status messages will appear for each workflow separately.

Refer to [Status Message for Action Icons](#) section for the listed status messages with respect to **Test** action.

IDS Reference Set (DEV)

				
The IDS Reference Set action icon is disabled .	The IDS Reference Set action icon is enabled and ready to generate.	The IDS Reference Set action is in progress .	The IDS Reference Set action is completed successfully.	The IDS Reference Set action is failed .

IDS Reference Set icon will be enabled once the **Build** is successful, however it is recommended to start the action once **Test** result is completed. Click **IDS Reference Set (Dev)** icon and it would generate new version of the **Reference Set** for the development environment, which is used to deploy the devices from Verifone deployment center. This new version of the **Reference Set** will be published once it is successfully created.

Refer to [Status Message for Action Icons](#) section for the listed status messages regarding **IDS Reference Set (DEV)** action.

Deploy to VHQ (DEV)

	Click Deploy to VHQ icon to deploy the Build into VHQ instance. <i>Currently the Build is uploaded to the NA ADC PROD instance of the VHQ Connect server.</i> Refer to Status Message for Action Icons section for the listed status messages with respect to Deploy to VHQ action.
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Production Signing

				
The Production Signing action icon is disabled .	The Production Signing action icon is enabled and ready to start.	The Production Signing action is in progress .	The Production Signing is completed successfully.	The Production Signing action is failed .

Production File Signing (PFS) action is **enabled** once the **Build** is successful and available.

Click this icon to submit the **Build** for the production signing to either Verifone signing desk or the online signing portal. Once it is submitted, the status will be changed to the “*Production Signing request is submitted*” and it will continue monitoring the signed packages. When the signed packages are available, it will upload those packages to the internal Verifone server, and then it will also upload those packages to the CMC PROD.

	NOTE It is important that the status for Production File Signing ticket should be in Delivered , so that automation process can select the signed packages to upload them to the internal Verifone server. If the ticket status is Closed, then the automation process might miss to identify the signed packages to upload.
--	--

Refer to [Status Message for Action Icons](#) section for the listed status messages with respect to **Production File Signing** action.

Build Promotion

				
The Build Promotion action icon is disabled .	The Build Promotion action icon is enabled and ready to trigger.	The Build Promotion action is in progress .	The Build Promotion is completed successfully.	The Build Promotion action is failed .

Build Promotion action will be **enabled** and **ready** to trigger, once the Production Signing is complete and upload those packages to the internal Verifone server.

Click **Build Promotion** icon in the right corner of **Build and Test Results** screen as the **Build** has been completed the automated process of testing and internal testing by the user. It will be promoted to the release location on the Verifone server.

Refer to [Status Message for Action Icons](#) section for the listed status messages on **Build Promotion** action.

Deploy to CMC (DEV)

				
The Deploy to CMC (DEV) action icon is disabled .	The Deploy to CMC (DEV) action icon is enabled and ready to start.	The Deploy to CMC (DEV) action is in progress .	The Deploy to CMC (DEV) is completed successfully.	The Deploy to CMC (DEV) action is failed .

Deploy to CMC (DEV) action will be **enabled** and **ready** to start, once the **Build Promotion** is completed.

Click **Deploy to CMC (DEV)** icon to upload the DEV packages into the CMC and share the downloadable link from the CMC on the ticket.

Refer to [Status Message for Action Icons](#) section for the listed status messages on **Deploy to CMC (DEV)** action.

IDS Reference Set (PROD)

				
The IDS Reference Set (PROD) action icon is disabled .	The IDS Reference Set (PROD) action icon is enabled and ready to trigger.	The IDS Reference Set (PROD) action is in progress .	The IDS Reference Set (PROD) action is completed successfully.	The IDS Reference Set (PROD) action is failed .

IDS Reference Set (PROD) action will be **enabled** and **ready** to start, once the **Build Promotion** is completed.

Click **IDS Reference Set (PROD)** icon and it would generate new version of the **Reference Set** for production environment, which is used to deploy the devices from Verifone deployment center. This new version of the reference set will be published once it is successfully created.

Refer to [Status Message for Action Icons](#) section for the listed status messages on **IDS Reference Set (PROD)** action.

Deploy to CMC (PROD)

			
The Deploy to CMC (PROD) action icon is disabled .	The Deploy to CMC (PROD) action is in progress .	The Deploy to CMC (PROD) action is completed successfully.	The Deploy to CMC (PROD) action is failed .

Deploy to CMC (PROD) action icon status will change from **disabled** to **in progress**, when the signed packages are available. Once the production packages are available, it will automatically upload to the CMC portal for the production environment.

In case, if the particular job has failed to upload PROD Signed packages to CMC Portal, then click **Deploy to CMC (PROD)** icon to upload these PROD packages. After it is uploaded successfully, a downloadable link from the CMC portal is shared on the ticket.

Refer to [Status Message for Action Icons](#) section for the listed status messages on **Deploy to CMC (PROD)** action.

Jenkins Job Link

Link	This is the link for the Jenkins Job Console output report page, which is provided for each action. This is for Verifone internal users to troubleshoot if there is any error with any of the jobs. Click the link to view the Console output report for that particular action, analyse the report in occurrence of any error message and take the required action, if it is feasible. For further assistance, please reach out to MSR support team.
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Status Message for Action Icons

This table provides the possible messages, which are displayed for the Build and Test results status.

Actions	Messages	Comments
Build	Build Creation has failed. Build Creation in progress. Build Creation is cancelled. Build Creation is successful.	In case of Failed status message, it is recommended to analyse the failure reason, then take the necessary action (if related to configuration) and re-trigger the build. For further support, please reach out to MSR support team. In case of Cancelled status message, please reach out to MSR support team.
Test	Automation test execution is being triggered. Automation test execution has failed. Automation test execution is cancelled. Automation test details are displayed below	In case of Failed or Cancelled status message, please reach out to MSR support team.
Following messages on Test action are based on the Workflow Models , when the Automation test execution is completed:	- Automation run is not supported for model: (Device name) - Automation test execution is triggered successfully for model:(Device name) with ADKVersion:(version number) - Automation run is not supported for model:(Device name) with ADKVersion:(version number) - Automation run aborted. - Automation environment setup for (Model) is not present with this ADK:(version number) (Model) Terminal Set Up is in progress for Automation Test Execution (Model) Terminal Set Up is completed for Automation Test Execution - Automation Test Execution for (Model) is going to get started now. - Automation Test Execution for (Model) is in Progress - Automation Test Execution for (Model) is completed. - Automation Test Execution for (Model) is failed. - Automation Test Execution for (Model) is aborted.	
IDS Reference Set (DEV)	DEV IDS Reference set creation in progress. DEV IDS Reference set creation has failed. DEV IDS Reference set creation aborted. DEV IDS Reference set creation completed.	In case of Failed or Cancelled status message, please reach out to MSR support team.
Deploy to VHQ (DEV)	VHQ Packages upload in progress. Build Deployment to VHQ is completed. Build Deployment to VHQ has failed. Build Deployment to VHQ is aborted.	In case of Failed or Cancelled status message, please reach out to MSR support team.

Actions	Messages	Comments
Production Signing	Production Signing request is in progress. Production Signing request is submitted. Production Signing request has failed. Production Signing request is aborted. Production signed packages upload to Artifactory has failed. Production signed packages upload to Artifactory is aborted. Production signed packages are uploaded to Artifactory.	In case of Failed or Cancelled status message, please reach out to MSR support team.
Build Promotion	Build Promotion from (Source Repo) to (Destination Repo) in progress Build promotion from (Source Repo) to (Destination Repo) is completed. Build promotion from (Source Repo) to (Destination Repo) is failed. Build promotion from (Source Repo) to (Destination Repo) is aborted.	In case of Failed or Cancelled status message, please reach out to MSR support team.
Deploy to CMC (DEV)	DEV Signed packages upload to CMC Portal in progress. DEV Signed packages upload to CMC Portal has failed. DEV Signed packages upload to CMC Portal is aborted. DEV Signed packages are uploaded to CMC portal.	In case of Failed or Cancelled status message, please reach out to MSR support team.
IDS Reference Set (PROD)	PROD IDS Reference set creation in progress. PROD IDS Reference set creation has failed. PROD IDS Reference set creation aborted. PROD IDS Reference set creation completed.	In case of Failed or Cancelled status message, please reach out to MSR support team.
Deploy to CMC (PROD)	PROD Signed packages upload to CMC Portal in progress. PROD Signed packages upload to CMC Portal has failed. PROD Signed packages upload to CMC Portal is aborted. PROD Signed packages are uploaded to CMC portal.	In case of Failed or Cancelled status message, please reach out to MSR support team.

Custom Configuration Questionnaire

This section outlines the interactive questionnaire designed to capture all configurable aspects of the application. The Custom Configuration Questionnaire plays an essential role in collecting the information required to build a customised solution. The questionnaire is categorized based on application as – SCA and XPI – and within each category, it is further divided into multiple sections. These sections align with various setup configurations, payment flows, and other key application features, ensuring comprehensive coverage of all possible configuration options.

SCA Application

Application Setup

Questions	Given Values and Default	Description
Do you want to build a demo configuration?	Radio button: Yes No (Default)	Select the option if you want to run the application in a training mode/demo mode in your device.
Semi Integrated or Standalone?	Dropdown Options: Standalone Semi Integrated (Default)	Select the mode of Solution. Semi-Integrated model has a payment application that connects directly to the payment host on the terminal. The POS uses an API/command to request payment authorization via the payment application on the terminal. Standalone model has a payment application that connects directly to the payment host on the terminal. The payment authorization has been initiated by the cashier manually on the terminal.
Select your application type	Dropdown Options: Retail (Default) Restaurant Pay at the Table Banking	Select the application type for industries. NOTE: Pay at the Table and Banking types are supported for specific processors.
Which payment commands will you support?	Checkbox Options: Sale, Refund, Void, Post Auth/Force, Pre-Auth, Pre-Auth Completion, Token Query, Balance Inquiry	Select the required payment commands, which will be supported in the application.
Which Gift Management Commands Will You Use?	Checkbox Options: Activate, Deactivate, Balance Inquiry, Add Value, Gift Close/Cashout	Select the required Gift commands, which will be supported in the application. NOTE: This questionnaire appears, only if Gift tender type is being selected during Profile creation.
Which device commands do you want to support?	Check box Options: Loyalty Capture, Customer Question, Customer Survey (5 or 10), Charity Donation, Quick Credit	Select the required device commands, which will be supported in the application. DEVICE commands are intended for non-payment purposes and are used outside of payment transactions.

Questions	Given Values and Default	Description
	Application, Customer Buttons, Display Message, Display Image, Get Card Data, Check Box, Signature Capture, Signature Capture Expanded, Lane Closed	
Select application primary language	Dropdown Options: English (Default) French Spanish	Select the language to display on the device for the users to operate.

Payment Flow

Questions	Given Values	Description
Do you require support for Loyalty?	Radio button: Yes No (Default)	Select the option, if you want to capture customer loyalty details as part of the Sale transaction flow.
If you select Yes , then the following question will appear:		
Do you want prompt for both phone and card for loyalty?	Radio button: Yes No (Default)	Select the option, if you want to see both Phone and Card prompt for the Loyalty details as part of the Sale transaction flow.
Do you require support for Tip prompting?	Radio button: Yes No (Default)	Select the option, if you want to capture Tip from the customer as part of the sale transaction flow.
If you select Yes , then the following questions will appear:		
How long does the device need wait on the tip screen before getting timeout?	Default: 120	Provide the time duration for the device to wait on the on the tip screen before it times out. The maximum length of duration is 500.
Do you want to support Tip prompting for Gift transactions?	Radio button: Yes No (Default)	Select the option, if you want to support prompting for Tip in Gift card transactions.
What Type of Tip Prompting would you like?	Dropdown Options: Percentages Amounts	Select the option, which you want to set for the Tip prompt.
If you select Percentages , then the Tip percentage prompts are displayed.		
Enter first Tip amount in pennies	Default: 10%	Provide the first Tip percentage.
Enter second Tip amount in pennies	Default: 15%	Provide the second Tip percentage.

Questions	Given Values	Description
Enter third Tip amount in pennies	Default: 20%	Provide the third Tip percentage.
Enter fourth Tip amount in pennies	Default: 25%	Provide the fourth Tip percentage.
Maximum tip percentage allowed		Set the maximum allowed Tip percentage.
If you select Amounts , then the Tip amount in pennies prompts are displayed.		
Enter first Tip amount in pennies	<Textbox>	Provide the first Tip amount.
Enter second Tip amount in pennies	<Textbox>	Provide the second Tip amount.
Enter third Tip amount in pennies	<Textbox>	Provide the third Tip amount.
Enter fourth Tip amount in pennies	<Textbox>	Provide the fourth Tip amount.
Enter maximum tip amount allowed in pennies	<Textbox>	Set the maximum allowed Tip amount.
Any other tip use cases/scenarios required (adjustments, etc.)?	Radio button: Yes No (Default)	Select the option, if you want to configure any other required tip use cases/scenarios.
If Yes , then the message to display "Call XXXX at 000-0000 to help you get this set up" .		
Do you want to enable Tip Adjust?	Dropdown Options: Yes No (Default)	Select the option, if you want to enable Tip adjustment.
Do you require support for Cash Back prompting?	Radio button: Yes No (Default)	Select the option, if you want to see Cashback prompt as part of the Sale transaction flow. NOTE: Cash Back prompt is applicable only if Debit tender is selected.
If you select Yes , then the following questions will appear:		
Enter first Cashback amount in pennies		Set the first option for Cashback amount. If you enter 1000, then the amount would be a cashback of \$10.00.
Enter second Cashback amount in pennies		Set the second option for Cashback amount. If you enter 1000, then the amount would be a cashback of \$10.00.
Enter third Cashback amount in pennies		Set the third option for Cashback amount. If you enter 1000, then the amount would be a cashback of \$10.00.
Do you want provide option for user entered Cashback?	Radio button: Yes (Default) No	Select the option, if you want to provide an option to the customer to enter the cashback amount.

Questions		Given Values	Description
	Do you have a Cashback Limit (customer cannot exceed)?	Radio button: Yes No (Default)	If you select Yes, then select the next option, if you have any limit on cashback to restrict the customer while entering the cashback amount.
	Please enter the cash back limit in pennies	<Textbox>	If you select Yes for having cashback limit, then provide the cashback limit amount in cents. If you enter 10000, then the cashback limit would be amount of \$100.00.
	Do you want Cashback prompt to be password protected?	Radio button: Yes No (Default)	Select the option, if you want the application to prompt for entering a valid password upon exceeding the cashback limit.
	Do you want to support Pay with Points (Premium Payback)?	Radio button: Yes No (Default)	Select the option, if you want support Pay with Points option, where the processor offers instant rewards to the cardholders on their current transaction directly through merchants as a discount on their purchase.
	Do you require support for using multiple tenders for single transaction?	Radio button: Yes No (Default)	Select the option, if you want to see the split tender prompt as part of the Sale transaction flow.
	Do you require support for displaying the 'Amount Confirmation' prompt on each transaction for customer to acknowledge amount being charged?	Radio button: Yes No (Default)	Select the option, if you want to enable the amount confirmation prompt as part of the Sale transaction flow.
	Do you require support for Partial Authorization?	Radio button: Yes (Default) No	Select the option, if you want to support the Partial Authorization of the transaction.
If you select Yes , the following question will appear:			
	Do you want the Terminal to display the Partial Authorization confirmation screen?	Radio button: Yes No (Default)	Select the option, if you want to take the Partial Authorization confirmation from the customer.
	Do you want to support signature capture as part of transaction flow?	Radio button: Yes No (Default)	Select the option, if you want to capture the signature capture from the user as part of the sale transaction flow.
If you select Yes , the following question will appear:			
	Dollar amount (whole dollar) over which signature must be obtained	<Textbox>	Set the transaction limit, where signature should be obtained when the limit exceeds. If you enter 2500, then the signature limit would be \$25.00.
	In what image format should the signature data be sent?	Dropdown Options: BMP TIFF 3BA PNG (Default)	Select the image format that you would like to save the signature data. NOTE: TIFF file format is not supported on Android based devices.

Questions	Given Values	Description
How do you want to handle invoice?	Dropdown Options: Prompted on Terminal Auto Generated (Default)	Select the option, if you want to generate the invoice with prompts on the terminal or auto generated.
Do you want password prompt for manual entry?	Radio button: Yes No (Default)	Select the option, if you want password prompt for manual entry transaction flow.

Card Configuration

Questions	Given Values	Description
Select your payment preference	Dropdown Options: Neutral Debit Preferred Credit Preferred Credit Only	These options are displayed based on the selected Tender. The option will set the EMV Configuration as per description. Neutral - Credit, Debit and no smart routing. Routing decision is based on PIN entry for US common debit. PIN bypass will be turned ON and security limit will be 0. Debit Preferred - Credit, Debit and no smart routing. Dual cards will select US Common, however will process as PIN transaction. There will be no PIN bypass and security limit will be 0. Credit Preferred - Credit, Debit and Smart routing. Dual cards with US common will select US common and send it as PIN less. Security limit will be set to very high for US Common debit. Credit Only - There will not be any pure Debit AIDs, and no keys on the device. US Common will process as PIN less and security limit will be 99999999.
Which AIDs do you want to support?	Checkbox Options, example: A0000000031010[VISA CREDIT] A0000000032010[VISA CREDIT] A0000000033010[VISA DEBIT] etc.	Select from the list of EMV AIDs, that you want to support/accept in your solution. NOTE: EMV AIDs will be displayed based on the selected payment preferences.
If US Common AIDs are present on the card, would you like to Auto Select those AIDs?	Radio button: Yes No	Select the option, for auto selecting the US Common AIDs over global AIDs, which are present on the card.
For EMV Insert, what do you want to set your limit to for verifying card? Enter amount in cents	Default: 99999999	Set the CVM limit for EMV Contact mode of transaction. Example, setting the limit of 1000, means in case of any transaction below \$10.00, no CVM will get applied and no PIN/Signature will be prompted. Following limits are recommended values, based on the above selected Payment Preferences, like: Neutral – 0 Debit Preferred – 0

Questions	Given Values	Description
		Credit Preferred – max 99999999 Credit Only – max 99999999
For EMV Contactless/Tap, what do you want to set your limit to for verifying card? Enter amount in cents	Default: 99999999	Set the CVM limit for EMV Contactless mode of transaction. Example, setting the limit of 1000, means in case of any transaction below \$10.00, no CVM will get applied and no PIN/Signature will be prompted. Following limits are recommended values, based on the above selected Payment Preferences, like: Neutral – 0 Debit Preferred – 0 Credit Preferred – max 99999999 Credit Only – max 99999999
What will be your configured Contactless Tap Limit? Enter amount in cents	Default: 99999999	Set the maximum transaction limit for EMV Contactless transaction.
For card insertion failure, how many retries will you permit before returning an error?	Default: 3	Set the number of retries for card insertion failure, that you want to allow before returning any error. The maximum limit is set to 3 times.
For card tap failure, how many retries will you permit before returning an error?	Default: 3	Set the number of retries for card tap failure, that you want to allow before returning any error. The maximum limit is set to 3 times.
For card swipe failure, how many retries will you permit before returning an error?	Default: 2	Set the number of retries for card swipe failure, that you want to allow before returning any error.
Do you want to update Payment Media from card data?	Radio button: Yes No	Select the option, if you want to prefer the card label value from the BIN table (PMEBIN.DB) over the value that returns in the Host response.
Select your address verification mode	Dropdown Options: None Zip Only Address Only Both Address and Zip	Select the option, if you want to have AVS prompts as part of the manual transaction flow. None – No prompts Zip Only – Prompt for zip code only. Address Only - Prompt for address only. Both Address and Zip – Prompt for both zip and address.
Do you want to validate CVV for manual entry transactions? Transaction will be voided if there is a mismatch	Radio button: Yes No	Select the option, if you want to application to honor the CVV validation result from the Host. In case of mismatch Transaction will be voided.
Do you want to allow CVV entry to be bypassed?	Radio button: Yes No	Select the option, if you want to allow the CVV prompt bypassed for the manual/keyed transactions.

Questions	Given Values	Description
Do you want to prompt expiry date for manual entry transactions?	Radio button: Yes No	Select the option, if you want to capture the expiry date in manual transactions.
Will you allow EMV cards to be swiped in case of insert or tap errors?	Radio button: Yes No	Select the option, if you wanted to allow the fall back to swipe in case of EMV chip read errors.
Will you allow EMV cards to be swiped if there is no suitable application on it?	Radio button: Yes No	Select the option, if you wanted to allow the fall back to swipe in case, there is no commonly supported application between terminal and EMV card.
Do you want to send accurate card entry mode to processor in an EMV fallback scenario?	Radio button: Yes No	Select the option, if there is a requirement to send accurate card entry mode as "FSwipe" to the Host for an EMV fallback transaction.

Solution Features

General

Questions	Given Values	Description
What should the type of media on the Idle Screen be?	Dropdown Options: Image (Default) Animation Video	Select the option for the type of media, that you want to display or run on the Idle Screen.
Will you support Line Item Display?	Radio button: Yes No (Default)	Select the option, if you want to support displaying the Line Items.
Select Line Item Mode	Dropdown Options: Split Screen Full Screen	Select the option for the mode of line items, if you opted for Line item display. Split Screen - Line-Item screen with advertisement area is displayed.  Full Screen – Line-Item screen without advertisement

Questions	Given Values	Description
		area is displayed. 
Will you support Swipe Ahead configuration?	Radio button: Yes (Default) No	Select the option, if you want to have the provision to card details before the amount is finalized. (Prior sending the payment transaction).
Do you want to support Barcode Scanning?	Radio button: Yes No (Default)	Select the option, if you want to support the Barcode Scanning.
Do you want to enable Card Tokenization?	Radio button: Yes No (Default)	Select the option, if you want to enable the card tokens for your solution.
If you select Yes , then following question will appear:		
Who should generate the tokens?	Dropdown Options: PWC End Processor	Select the option to decide the tokenization service source. NOTE: This question is applicable for SCA UGP and GSC processors only.
Do you want to disable tokens for Gift and Merchandise Credit?	Radio button: Yes No (Default)	Select the option, if you want to disable tokens for Gift and Merchandise Credit transaction.
Do you want to skip card prompt for voice approval after a declined sale transaction in the same session?	Radio button: Yes (Default) No	Select the option, if you want the application to store the card details from declined sale transaction and use the same for the post auth transaction (voice approval) that comes from the POS within the same session.
Do you want to enable CVV prompt for manual refund transactions?	Radio button: Yes No (Default)	Select the option, if you want to capture the CVV for manual/keyed refund transactions.
Do you want to enable CVV prompt for manual Token Query transactions	Radio button: Yes No (Default)	Select the option, if you want to capture the CVV for manual/keyed Token Query transactions.

Questions	Given Values	Description
Should we treat manual transactions by default as card present?	Radio button: Yes (Default) No	Select the option, if you want to send every keyed transaction as card present transaction to the processors.
Do you want terminal to initiate settlement at a specific time of the day?	Radio button: Yes No (Default)	Select the option, if you want device to initiate settlement request with the processors at a specific time of the day.
How do you want to detect duplicate transaction?	Dropdown Options: Don't Match (Default) Match with Last Transaction Match with All Transaction	Select the option, if you want to enable the duplicate check in the application. Don't Match – Do not enable duplicate check in the application. Match with Last Transaction – Duplicate check against the Last Transaction. Match with All Transaction - Duplicate check against all Transaction.
If you select Match with Last Transaction and Match with All Transaction , then the following question will appear:		
Do you want to enable the amount checking for duplicate transactions?	Radio button: Yes No (Default)	Select the option, if you want to enable the amount checking for duplicate application.
Do you want to show reversal processing UI on terminal ?	Radio button: Yes (Default) No	Select the option, if you want display reversal processing UI on terminal.
Will you support prompting for voice approval based on processor response?	Radio button: Yes No (Default)	Select the option, if you want to prompt for voice approval based on processor response.
Will you support two-piece solution ?	Radio button: Yes No (Default)	Select the option, if you want to support two-piece solution. Two-piece solution is Verifone Drive Thru solution which is used for minimizing the contact between Drive Thru customers and counter representatives during the payment process. Two-piece solution is applicable for Semi integrated and Standalone in a different format. Semi Integrated Solution - Two devices (UX and Engage) are used for this solution, where UX device will be with XPI and Engage device will be with SCA. Standalone Solution - Two devices (both Engage) are used for this solution, where EPP device will be with XPI and IPP device will be with SCA.
If you select Yes , then following question will appear for Standalone Solution:		

Questions		Given Values	Description
	Do you want to enable card readers for IPP and EPP on the two-piece solution.	Radio button: Yes No (Default)	Select the option, if you want to enable card readers for IPP and EPP on the two-piece solution.
	Do you want to enable online refund indicator ?	Radio button: Yes (Default) No	Select the option, if you want to enable online refund indicator.
	Choose the macing mode	Dropdown Options: No MAC (Default) DUKPT MAC Interac MAC	Select the MAC verification mode from the dropdown list.
	Do you have requirement for non-Credit Debit transactions through RTS?	Dropdown Options: None (Default) Only Check Only Private Label Both Check and Private Label	
	Do you have any custom TEST parameters to be set? Please enter a single key=value pair in each line below the [reg] line	Example: [reg]DEVICESECONDPORTENABLED=N	Enter the required parameter(s) with single key value, if you want to configure any other functionality, which is not mentioned as a part of the questionnaire.
	Do you have custom PROD parameters that are different from the custom TEST parameters?	Radio button: Yes No (Default)	Select the option, if you want to have any functionality different in PROD compared to Lab configuration. If you select No , then custom TEST parameters, which is set, will be added to PROD configuration.
If you select Yes , then enter the following details:			
	Please enter custom PROD parameters as a single key=value pair in each line below the [reg] line	<Textbox>	Enter the required PROD parameter(s), if you want to have any functionality different in PROD compared to Lab configuration.
	Do you have any custom TEST parameters to be removed? Please enter a single key in each line	<Textbox>	Enter the required TEST parameter(s), if you need to remove due to not being supported by the selected solution. Proceeding with the parameters, which are not supported, will restrict the build generation process with an error message. The unsupported parameter name will be present in that error message.
	Do you want to remove any PROD parameters that are different from those to be removed from TEST parameters mentioned above?	Radio button: Yes No (Default)	Select the option, if you need to remove any PROD parameters that are different from those to be removed from TEST parameters mentioned above. If you select No , then the custom TEST parameters from the above list, will be removed from PROD configuration.
If you select Yes , then enter the following details:			

Questions	Given Values	Description
Please enter the PROD parameters as a single key value in each line, for example - reg/UGPPASSTHRUSUPPOR	<Textbox>	Enter the required PROD parameter(s), if you need to remove due to not being supported by the selected solution. Proceeding with the parameters, which are not supported, will restrict the build generation process with an error message. The unsupported parameter name will be present in that error message.
Will you support DCC (Dynamic Currency Conversion), allowing the customer to pay using their preferred currency?	Radio button: Yes No (Default)	Select the option, if you want to support DCC for the solution.
If you select Yes , then following question will appear:		
What is the DEV DCC Merchant ID?	<Textbox>	Provide the DCC Merchant ID for DEV environment.
What is the PROD DCC Merchant ID?	<Textbox>	Provide the DCC Merchant ID for PROD environment.
What is the DEV DCC Acquirer Name?	<Textbox>	Provide the DCC Acquirer Name for DEV environment.
What is the PROD DCC Acquirer Name?	<Textbox>	Provide the DCC Acquirer Name for DEV environment.
Enter the convenience margin (in percentage) for supporting dynamic currency conversion?	<Textbox>	Enter the convenience margin for supporting the dynamic currency conversion.

Store and Forward

Questions	Given Values	Description
Will you support Store and Forward Configuration?	Radio button: Yes No (Default)	Select the option, if you want to support the Store and Forward feature. Store and Forward (SAF) - ability for payment application to approve the transaction with predefined eligibility check in case of communication errors with the Host.
Will you allow Refund to SAF?	Radio button: Yes (Default) No	Select the option if you want application to allow SAF for Refund transaction.
Will you allow Void to SAF?	Radio button: Yes No (Default)	Select the option, if you want application to allow SAF for Void Transaction.

Questions	Given Values	Description
Will you allow Gift Transactions to SAF?	Radio button: Yes No (Default)	Select the option, if you want application to allow SAF for Gift transaction.
Will you allow Gift Activate to SAF?	Radio button: Yes No (Default)	Select the option, if you want application to allow SAF for Gift card Activate transaction.
Will you allow Private Label Transactions to SAF?	Radio button: Yes No (Default)	Select the option, if you want application to allow SAF Private Label transaction.
Will you allow PreAuth to SAF?	Radio button: Yes No (Default)	Select the option, if you want application to allow SAF for Pre-Authorization transaction.
Will you allow Payment on Account transactions for PLCC/CBCC to be placed into SAF?	Radio button: Yes No (Default)	Select the option, if you want application to allow SAF for Payment on Account transactions for PLCC/CBCC.
Will you allow Completion to SAF?	Radio button: Yes No (Default)	Select the option, if you want application to allow SAF for Completion transaction.
What is the maximum transaction amount you would like to set for offline approval? Enter amount in pennies	Default: 25000	Set the transaction offline floor limit.
Do you want to apply that same per transaction limit above to Refund transactions?	Radio button: Yes (Default) No	Select the option if you want application to apply the transaction offline floor limit check for refund transaction. Selecting Yes means the application will not approve the refund transaction if the amount is greater than transaction floor limit in case of offline scenario.
What is the maximum value of offline approved transactions that may be in SAF at one time? Enter amount in pennies	Default: 500000	Set the total transaction offline floor limit. This is the maximum value of the sum of all the eligible offline approved transactions at any point of time.
Will you allow SAF transaction to be sent to the processor at the same time as live online transactions?	Radio button: Yes No (Default)	Select the option, if the processing host is able to handle processing of online and forward of offline approved concurrently.
What is the total number of transactions that can be stored in the SAF queue on the device before sending to the processor (if set to 0 there will be no limit)	Default: 0	Set the limit for the total number of transactions that can be approved offline by the application in case of communication error.
How many total days will you allow SAF transactions to remain in the SAF queue on the terminal? Once this limit	Default: 7	Set the threshold of number of days that device can remind in offline mode continuously.

Questions	Given Values	Description
is reached, no additional SAF transactions will get approved.		
Do you want to allow retry of duplicate SAF Transactions?	Radio button: Yes No (Default)	Select the option, if you want to retry the forward of SAF transaction if it gets decline due to duplicate transaction.
How many total days will you allow processed (approved/declined) SAF transactions to remain on the terminal?	Default: 15	Set the maximum days that you want to have processed SAF transaction remain on the device before it gets purged.
How many minutes do you want in between successive pings from the device to gateway?	Default: 2	Set the SAF ping interval that determines the frequency of connectivity check with the host, once the device is in offline mode.
How many minutes do you want in between successive SAF transaction forwards?	Default: 5	Set the SAF post interval that determines the frequency of forwarding of successive SAF transactions once the connection with the host is restored.
Do you want to enable SAF Throttling?	Radio button: Yes No (Default)	Select the option, if you want to throttle the SAF forwarding once the connection is restored. This is to ensure all the devices in the estate are not hitting the host at the same time, once the connection is restored.
How many times would you like to retry posting deferred transactions?	Default: 3	Set the limit of retries to post the SAF transaction, which was marked as deferred (the transaction will be marked as deferred if there is an invalid result code in the host response).
Will you allow SAF of Online PIN transactions (chance of decline due to invalid PIN entered)?	Dropdown Options: Disable (Default) Enable for Credit Enable for Credit and Autoselect	Select the option, if you want to allow offline approval of an EMV transaction with online PIN CVM.

Commerce Platform

Questions	Given Values	Description
Will you support Alternative Payment Methods (APM's) configuration (i.e. Venmo, PayPal, etc.)?	Radio button: Yes No (Default)	Select the option, if you want to support Alternative Payment Methods.
Which APMs will you support?	Check box Options: Paypal, Venmo, Klarna, Wechat, Alipay, Affirm	If selected Yes in the previous question, then select the required APMs from the given list.
Will you support TruRating configuration?	Radio button: Yes No (Default)	Select the option, if you want to support for TruRating in your solution. NOTE: This requires engagement between merchant, TruRating and Verifone.

Questions	Given Values	Description
Please provide truncating version	Dropdown Options: 3.0.0 3.2.0 (Default) 4.0.3	If selected Yes in the previous question, then select the TruRating version to be configured, from the given list.

Wallet Services

Questions	Given Values	Description
Will you support Apple VAS or Google VAS?	Radio button: Yes No (Default)	Select the option, if you want to support wallet services like Apple VAS or Google VAS in your solution.
If you select Yes , then enter the following details:		
Please enter Apple Pay URL	<Textbox>	Enter the Apple Pay URL.
Please enter Apple Pay Merchant ID	<Textbox>	Enter the Apple Pay merchant ID.
Please enter Google Wallet URL	<Textbox>	Enter the Google Wallet URL.
Please enter Google Wallet Merchant ID	<Textbox>	Enter the Google Wallet merchant ID.

Receipt Management

Questions	Given Values	Description
Do you require formatted Receipt Data field to be returned to the POS in the response message?	Radio button: Yes No (Default)	Select the option, if you want application to format the receipt and send it as Receipt_data field in POS response. NOTE: Receipt data generation would add additional processing time to the transaction. Hence, it is recommended to select No, if POS is formatting the receipt based on the various response fields.
Do you want a verbose receipt?	Radio button: Yes No (Default)	Select the option, if you want a verbose receipt.
Do you want to print Decline receipt?	Radio button: Yes No (Default)	Select the option, if you want to print the declined receipt too.
Do you want to print Error receipt?	Radio button: Yes No (Default)	Select the option, if you want to print the error receipt too.

Questions	Given Values	Description
What kind of masking would you like to use for account number in Receipts?	Default: L6R4	Set the format of the account number that you want to print on the receipt. Here, the format can be given as LnRn [where n= single digit>0]. Therefore, L6R4 indicates left 6 right 4 unmasked.
Do you want to print Merchant copy of the receipt?	Radio button: Yes (Default) No	Select the option, if you want to print the merchant copy of the receipt.
Do you want to print Customer copy of the receipt? (For Semi Integrated)	Radio button: Yes No (Default)	Select the option, if you want to print the customer copy of the receipt.
Do you want to print Customer copy of the receipt? (For Standalone)	Dropdown Options: Do not print Print Prompt (Default)	Select the option, if you want to print the customer copy of the receipt.
Where do you want to print MID?	Dropdown Options: Merchant Copy Customer Copy Both (Default) None	Select the option, if you want to print MID on the receipt copy.
Where do you want to print TID?	Dropdown Options: Merchant Copy Customer Copy Both (Default) None	Select the option, if you want to print TID on the receipt copy.
Do you want to display unmasked PAN on receipt for ACTIVATE command?	Radio button: Yes No (Default)	Select the option, if you want to display unmasked PAN on receipt for Gift Activate command.
Enter Disclaimer First Line. Leave it blank to remove this disclaimer line from the receipt	<Textbox>	Enter the first line for the disclaimer, to print on the receipt.
Enter Disclaimer Second Line. Leave it blank to remove this disclaimer line from the receipt	<Textbox>	Enter the second line for the disclaimer, to print on the receipt.
Enter Disclaimer Third Line. Leave it blank to remove this disclaimer line from the receipt	<Textbox>	Enter the third line for the disclaimer, to print on the receipt.
Enter Disclaimer Fourth Line. Leave it blank to remove this disclaimer line from the receipt	<Textbox>	Enter the fourth line for the disclaimer, to print on the receipt.

Questions	Given Values	Description
Enter First Refund Policy Line. Leave blank to remove this refund line from the receipt	<Textbox>	Enter the first line mentioning the refund policy, to print on the receipt.
Enter Second Refund Policy Line. Leave blank to remove this refund line from the receipt	<Textbox>	Enter the second line mentioning the refund policy, to print on the receipt.

Device Setup

Display

Questions	Given Values	Description
How long should the terminal display error screens (in seconds)?	Default: 3	Set the time duration in seconds, you want to display the error screens as part of the payment transaction flow on the device.
How long should the terminal wait (in seconds) for customer input?	Default: 120	Set the time duration in seconds, for the device to capture the customer inputs as part of the payment transaction flow.
What color do you want to display LaneClosed text in?	Dropdown Options: Red Green Blue Black (Default)	Select the color of the text to display for the LaneClosed command processing.
What size do you want to display LaneClosed text in?	<Textbox>	Set the font size of the LaneClosed command text to display.
Do you have any custom message to be displayed on terminal as part of transaction flow?	Radio button: Yes No (Default)	Select the option if you want to customize any of the display prompts as part of the transaction flow.
Please enter custom message pairs [key=value] below the corresponding language	<Textbox>	This captures the customized text in the form of key value pairs. NOTE: Please consult Verifone technical representative to know the corresponding key values for the prompts that you want to customize.
Do you have any custom message to be printed as part of receipt?	Radio button: Yes No (Default)	Select the option if you want to customize any of the receipt data fields to be printed as part of receipt.
If you select Yes , then the following question will appear:		
Please enter custom message to be printed as part of receipt in pairs	<Textbox>	This captures the customized receipt data field in the form of key value pairs. NOTE: Please consult Verifone technical representative

Questions	Given Values	Description
[key=value] below the corresponding language		to know the corresponding key values for the receipt data that you want to customize.

Sound

Questions	Given Values	Description
What percentage would you like to set system volume to?	Default: 100	Set the system volume in percentage, maximum value is 100%.
Would you like to be notified of every successful swipe?	Radio button: Yes No (Default)	Select the option, if you want to set a notification tone for every successful swipe.
What percentage would you like to set remove card tone volume to?	Default: 100	Set the volume in percentage for remove card tone, maximum value is 100%.

Software

Questions	Given Values	Description
What time do you want your terminal configured to reboot everyday?	Default: 03:00:00	Set the time in 24hr format for the device to honour the mandatory PCI reboot.
Please provide the name of the device you wish to configure on the payment device	Default: POINTSCA	Set a name of the device, that you want to use as identifier for the device.
Does customer need anti skimmer tool ?	Radio button: Yes No (Default)	Select the option, if you want to include anti skimmer software as part of your solution. NOTE: Anti skimmer probe is needed to detect the skimmer activities on the device.
After how much time (in seconds) should the terminal go into standby mode on battery?	Default: 15	Set the time duration in seconds for the battery device to go into standby mode.
After how much time (in seconds) should the terminal go into sleep mode on battery?	Default: 5	Set the time duration in seconds for the battery device to go into sleep mode.
After how much time (in seconds) should the terminal go into deep sleep mode on battery?	Default: 120	Set the time duration in seconds for the battery device to go into deep sleep mode.
After how much time (in seconds) should the terminal go into standby mode on Linepowered?	Default: 15	Set the time duration in seconds for the Linepowered device to go into standby mode.

Questions	Given Values	Description
After how much time (in seconds) should the terminal go into sleep mode on Linepowered?	Default: -1	Set the time duration in seconds for the Linepowered device to go into sleep mode.
After how much time (in seconds) should the terminal go into deep sleep mode on Linepowered?	Default: -1	Set the time duration in seconds for the Linepowered device to go into deep sleep mode.

Network Setup

Questions	Given Values	Description
Do you want network configuration prompt on the LAB device?	Dropdown Options Yes (Default) No	Select the option, if you want to view the network configuration option on the Lab device. This is applicable to only M440 and M424 devices.
Choose your primary network	Dropdown Options: Ethernet WiFi IP Over USB IP Over Bluetooth GPRS	Select the primary network.
Choose your secondary network	Dropdown Options: Ethernet WiFi IP Over USB IP Over Bluetooth GPRS None	Select the secondary network if there is any requirement.
Choose your primary network for Mobile devices	Dropdown Options: WiFi IP Over USB IP Over Bluetooth GPRS	Select the primary network for your mobile device, like e280, e285, e235 and v400.
Choose your secondary network for Mobile devices	Dropdown Options: WiFi IP Over USB IP Over Bluetooth GPRS None	Select the secondary network for your mobile devices if there is any requirement.
Do you support PROXY network in your environment?	Radio button: Yes No (Default)	Select the option, if you want to have PROXY network in your environment.
If you select Yes, then following questions will appear:		

Questions	Given Values	Description
Please provide Proxy URL	<Textbox>	Provide the proxy URL.
Please provide Proxy Port	<Textbox>	Provide the port number
Please provide Proxy SSID	<Textbox>	Set the SSID.
Ethernet		
What kind of network do you want to configure for ethernet (Static or DHCP)?	Radio button: Static DHCP (default)	Select either of the network type.
If you select Static Network, then following questions will appear:		
How will you configure static IP details on the terminal ?	Dropdown Options: Manual at store Same across all Devices Unique IP per Device	Select the option from the dropdown list. Manual at store - Network setting will be performed in Store location manually. Same across all Devices - Same network settings will be applied to all the devices in the estate. Unique IP per Device - Setting up different Static IPs per device.
Enter IP Address for Ethernet network	<Textbox>	Provide IP Address for the Ethernet network.
Enter Network Mask for Ethernet network	<Textbox>	Provide Network Mask for the Ethernet network.
Enter Gateway for Ethernet network	<Textbox>	Provide Gateway for the Ethernet network
Enter first DNS for Ethernet network	<Textbox>	Provide DNS1 for the Ethernet network
Enter second DNS for Ethernet network	<Textbox>	Provide DNS2 for the Ethernet network
Is this network configurations holds good for production?	Radio button: Yes (default) No	Select the option, if the same network configuration is applied to PROD environment. Select Yes to apply the settings in PROD and No to provide the details for PROD.
WiFi		
What kind of network do you want to configure for WIFI(Static or DHCP)?	Radio button: Static DHCP (default)	Select either of the network type.
If you select Static Network, then the following questions will appear:		
How will you configure static IP details on the terminal ?	Dropdown Options: Manual at store	Select the option from the dropdown list. Manual at store - Network setting will be performed in Store location manually.

Questions	Given Values	Description
	Same across all Devices Unique IP per Device	Same across all Devices - Same network settings will be applied to all the devices in the estate. Unique IP per Device - Setting up different Static IPs per device.
Enter IP Address for WiFi network	<Textbox>	Provide IP Address for the WiFi network.
Enter Network Mask for WiFi network	<Textbox>	Provide Network Mask for the WiFi network.
Enter Gateway for WiFi network	<Textbox>	Provide Gateway for the WiFi network
Enter first DNS for WiFi network	<Textbox>	Provide DNS1 for the WiFi network
Enter second DNS for WiFi network	<Textbox>	Provide DNS2 for the WiFi network
Enter SSID for WiFi network?	<Textbox>	Provide the SSID for your WiFi network.
Is the WiFi network hidden?	Radio button: Yes No (Default)	Select the option, if you want to the SSID.
What is the key management protocol for WiFi network?	Dropdown Options: PSK (Default) EAP	Select the key management protocol from the given list.
Enter Password for WiFi network?	<Textbox>	Provide the password for your WiFi network.
If you select EAP key management protocol, then the following questions will appear:		
Enter Password for WiFi network?		Provide the password for your WiFi network.
What is the EAP type for WiFi network?	Dropdown Options: PEAP TLS (Default)	Select the option from the dropdown list. As of this version only TLS is supported.
Enter EAP Identity for WiFi network	<Textbox>	Provide the EAP Identity for WiFi network.
Enter EAP Password for WiFi network	<Textbox>	Provide the EAP Password for WiFi network. This is applicable, if you select either of the following: PEAP as EAP type / configure static IP - Manual at store .
Upload EAP CA certificate file for WiFi network		Upload the EAP CA certificate file.
Upload EAP client certificate file for WiFi network		Upload the EAP client certificate file.
Upload EAP private key file for WiFi network		Upload EAP private key file for WiFi network.

Questions	Given Values	Description
Enter password for EAP private key file if it exists	<Textbox>	Provide the password for EAP private key file.
Do you want to configure Additional WiFi network?	Radio button: Yes No (Default)	Select the option, if you want to configure additional WiFi network. If you select Yes , then the application supports five additional networks for WiFi and the required questions from SSID level are repeated.
IP Over USB		
What kind of network do you want to configure for IP Over USB (Static or DHCP)?	Radio button: Static DHCP (default)	Select either of the network type.
If you select Static Network, then following questions will appear:		
How will you configure static IP details on the terminal ?	Dropdown Options: Manual at store Same across all Devices Unique IP per Device	Select the option from the dropdown list. Manual at store - Network setting will be performed in Store location manually. Same across all Devices - Same network settings will be applied to all the devices in the estate. Unique IP per Device - Setting up different Static IPs per device.
Enter IP Address for IP Over USB network	<Textbox>	Provide IP Address for the IP Over USB network.
Enter Network Mask for IP Over USB network	<Textbox>	Provide Network Mask for the IP Over USB network.
Enter Gateway for IP Over USB network	<Textbox>	Provide Gateway for the IP Over USB network
Enter first DNS for IP Over USB network	<Textbox>	Provide DNS1 for the IP Over USB network
Enter second DNS for IP Over USB network	<Textbox>	Provide DNS2 for the IP Over USB network
Is this network configurations holds good for production?	Radio button: Yes (default) No	Select the option, if the same network configuration is applied to PROD environment. Select Yes to apply the settings in PROD and No to provide the details for PROD.

Deployment Setup

Terminal

Questions	Given Values	Description
Where will terminal onboarding occur?	Dropdown Options: At VFI deployment At Customer Location	Select the option, where the terminal onboarding happens.
Would you like to skip \$1 test sale as part of setup?	Radio button: Yes No (Default)	Select the option, if you want to skip \$1 preamble sale as part of the deployment flow.
Please provide the DEV PWC Client ID	<Textbox>	Provide the PWC Client ID for development environment. NOTE: This is applicable, if you select SCA Flex processors.
Please provide the PROD PWC Client ID if one exists	<Textbox>	Provide the PWC Client ID for production environment. NOTE: This is applicable, if you select SCA Flex processors.
How will MID/TID be set in the terminal?	Dropdown Options: Manually at deployment Manually at customer location At customer depot Via POS using SET_PARM Via VHQ	Select the option to set MID/TID in the device from the dropdown list. NOTE: If you select Via VHQ , then it is recommended to set AUTOPREAMBLE=Y to trigger changes on the device.
If you select Manually at deployment or Manually at customer location , then the following questions will appear:		
Please provide Merchant ID length	<Textbox>	Provide the Merchant ID length. NOTE: For SCA Direct Fiserv, the maximum allowed length is 16 characters and for SCA Direct WorldPay, the maximum allowed length is 13 characters.
Please provide Terminal ID length	<Textbox>	Provide the Terminal ID length. NOTE: For SCA Direct Fiserv, the maximum allowed length is 8 characters and for SCA Direct WorldPay, the maximum allowed length is 3 characters.
Do you want to skip Lane ID prompt during merchant setup?	Radio button: Yes No (Default)	Select the option, if you do not want to see the Lane ID prompt during Merchant set up.
If you select No , then the following question will appear:		
Please provide LaneID length	<Textbox>	Provide the Lane ID length. NOTE: For SCA Direct Fiserv and WorldPay, the maximum allowed length is 3 characters.

Questions	Given Values	Description
Please provide DEV TA Brand Name		Provide the TA Brand Name for development environment. NOTE: This is applicable for SCA Direct Fiserv processors.
Please provide PROD TA Brand Name		Provide the TA Brand Name for production environment. NOTE: This is applicable for SCA Direct Fiserv processors.
Please provide DEV TA Domain Name		Provide the TA Domain Name for development environment. NOTE: This is applicable for SCA Direct Fiserv processors.
Please provide PROD TA Domain Name		Provide the TA Domain Name for production environment. NOTE: This is applicable for SCA Direct Fiserv processors.
Please provide DEV TA Token Type		Provide the TA Token Type for development environment. NOTE: This is applicable for SCA Direct Fiserv processors.
Please provide PROD TA Token Type		Provide the TA Token Type for production environment. NOTE: This is applicable for SCA Direct Fiserv processors.
Please provide GroupID	Dropdown Options: Nashville Buy Pass Omaha	Select the platform group ID from the dropdown list. NOTE: This is applicable for SCA Direct Fiserv processors.
Please select Rapid Connect ID (TPPID)	Dropdown Options: For VSP (US) Encryption Type: RVE048 RVE056 RVE090 (Default) For TRA(US) Encryption Type: RVE063 RVE067 RVE091 (Default) For VSP(CAN) Encryption Type: RVE059 RVE076 (Default) For TRA(CAN) Encryption Type: RVE066 (Default)	Select the Rapid Connect ID from the dropdown list. NOTE: This is applicable for SCA Direct Fiserv processors.

Questions	Given Values	Description
	For ADE(US) Encryption Type: RVE111 (Default) For NOE(US) Encryption Type: RVE048 RVE063 RVE090 (Default)	
Please provide Merchant category code		Provide the merchant category code. NOTE: This is applicable for SCA Direct Fiserv processors.
Please provide PPCL MerchantID	Default: 43005657945	Provide PPCL Merchant ID NOTE: This is applicable for SCA Direct Fiserv processors.
Please provide Host username	<Textbox>	Provide the Host username. NOTE: This is applicable for SCA Direct Chase processors.
Please provide host password	<Textbox>	Provide the Host password. NOTE: This is applicable for SCA Direct Chase processors.
Where will the terminal be provisioned?	Dropdown Options: Verifone deployment (Default) Partner deployment	Select the deployment provisioning option for the device from the dropdown list.

Password

Questions	Given Values	Description
Please provide your System Mode Password	Default: 1668321	Set the system mode password, that you want to set it on device.
Please provide your Production password key part number		Provide the Production password key part number
Upload Production password certificate file		Upload the certificate file for production password. This detail should be available in BRD document.
Please provide your Test/Dev password key part number	Default: A-KEYTST-VFI-UPWD	Provide the Dev password key part number.
Upload DEV password certificate file		Upload the certificate file for dev password. This detail should be available in BRD document.
Do you want to provide other system Mode passwords?	Radio button: Yes No (Default)	Select the option, if you want to set password for other users on the device.
If you select Yes for system Mode passwords, then answer the following questions:		
Please provide your Level1 Password	<Textbox>	Set the password for level 1.
Please provide your Level2 Password	<Textbox>	Set the password for level 2.
Please provide your Maintenance Password	<Textbox>	Set the password for level maintenance.
Is the above System Mode Password holds good for DEV environment?	Radio button: Yes (Default) No	Select the option, if you want to set the same PROD devices password for the Lab devices.
If No for Dev Environment Please provide your DEV System Mode Password	Default: 1668321	Set the system mode password for the Lab devices.
Please provide your Com Control Password (CCP)	Default: 200331	Set the password to access the Com Control Panel on the device.
Please provide your SCA Configuration Menu Password	Default: 166831	Set the password to access the SCA Configuration Menu on the device.

Encryption

Questions	Given Values	Description
Choose your host encryption type	Dropdown Options: For SCA Direct Fiserv US: VSP ADE TRA AES DUKPT No Encryption For SCA Direct Fiserv CA: VSP TRA For SCA Flex (UGP) VSP ADE For SCA GreenBox, SCA Direct Worldpay and SCA Direct Worldpay Petro: ADE (Default) No Encryption For SCA Direct Chase: VSP For SCA Direct TSYS: Voltage No Encryption	Select the encryption type from the given list. The list displays the Encryption types based on the selected processors.
Where would you like the decryption to happen?	Dropdown Options: At PWC At End Processor	Select the option to choose the source of the decryption service.
Do you want to exclude any card ranges from encryption?	Radio button: Yes No (Default)	Select the option, if you want to support BIN exclusion in your solution.
Following questions will appear, only for VSP encryption type:		
Please upload the DEV VCL settings file		Upload the VCL settings file for DEV environment. Maximum length is 2048.
Please upload the Prod VCL settings file		Upload the VCL settings file for PROD environment. Maximum length is 2048.
Do you want to support extended vclsettings file?	Radio button: Yes No (Default)	Select the option, if you want to support extended vclsettings file.
If you select Yes , then following questions will appear:		
Please upload the Extended DEV VCL settings file		Upload the Extended DEV VCL settings file.

Questions	Given Values	Description
Please upload the Extended PROD VCL settings file		Upload the Extended PROD VCL settings file.
Enter the bin exclusion contents of DEV kmailin.tgx	<Textbox>	Provide the BIN exclusion contents of DEV kmailin.tgx. Maximum length is 2048.
Enter the bin exclusion contents of PROD kmailin.tgx	<Textbox>	Provide the BIN exclusion contents of PROD kmailin.tgx. Maximum length is 2048.
Do you want to exclude any custom card ranges in CAMCRYPTO.BIN?	Radio button: Yes No (Default)	Select the option, if you want to exclude any custom card ranges from the CAMCRYPTO.BIN.
Enter the custom BIN exclusion data to append to CAMCRYPTO.BIN		If you select Yes , then enter the custom BIN to append to CAMCRYPTO.BIN.
If you select Yes for excluding any card ranges from encryption, then following questions will appear:		
Enter first excluded PAN Range [Low-High]	<Textbox>	Provide the PAN Range for the card, Low and High. If you have multiple card ranges to exclude, then enter the PAN ranges below. This application supports 15 entries for PAN ranges.
Following questions will appear, for VSP and ADE encryption type:		
Please enter DEV Encryption Key ID	<Textbox>	Set the encryption key part number for DEV environment.
Please enter PROD Encryption Key ID	<Textbox>	Set the encryption key part number for PROD environment.
Please provide your Test/Dev Debit key part number	<Textbox> Example: A-KEYTST-PAY-03	Set the debit key part number for DEV environment.
Please provide your Production Debit key part number	<Textbox> Example: A-KEYRBU-PNS-03	Set the debit key part number for PROD environment.
Which key slot should be used for DUKPT key injection on Test terminals?	Dropdown Options: 0 (Default) 1 2	Select the key slot, that you want debit keys to be installed on lab devices.
Which key slot should be used for DUKPT key injection on Production terminals?	Dropdown Options: 0 (Default) 1 2	Select the key slot, that you want debit keys to be installed on production devices.

POS

Questions	Given Values	Description
How will the POS interface with SCA?	Dropdown Options: Direct to SCA PSDK POSCloud	Select the option from the given POS interface list: Direct to SCA - POS uses SCA protocols to connect the SCA application directly. PSDK - POS uses PSDK APIs to connect SCA application. POSCloud - POS uses POSCloud APIs to connect SCA application. SCA application uses WebSockets to connect POSCloud.
Enter the name of your POS Integrator	<Textbox>	Set a name for the POS integrator.
How will SCA communicate with the POS?	Dropdown Options: TCP/IP IP Over USB IP Over Bluetooth Serial Over Bluetooth Websocket	Select the network option from the given list for SCA application to communicate with POS.
If you select Serial Over Bluetooth , the following question will appear:		
Enter Service Name for Bluetooth Communication	<Textbox>	Set the service name for the lab Bluetooth connection.
Enter Serial Port for Bluetooth Communication	<Textbox>	Enter the serial port number for the lab Bluetooth Communication of the payment device.
What is the primary port for POS communication?	Default: 5015	Provide the primary port number on which the payment application will be listening.
What is the secondary port for POS communication?	Default: 5016	Provide the secondary port number on which the payment application will be listening.
Will you allow the terminal to automatically connect to POS without entering a pairing PIN?	Radio button: Yes No (Default)	Select the option, if you want to skip the terminal pairing PIN entry during the registration process with the POS.
Will you allow the terminal to send unsolicited messages to POS during transactions?	Radio button: Yes No (Default)	Select the option, if you want the terminal to send unsolicited messages to POS during transactions.
Does your POS require SCA to strip sentinels before sending track data?	Radio button: Yes No	Select the option if you want terminal to strip the sentinels of the track data as part of Get Card Data command processing.
Do you want detailed card entry mode in POS response?	Radio button: Yes No	Select the option, if you want to see the below detailed card entry mode in the CARD_ENTRY_MODE field of the POS response. Values: Chip Read – Contact Chip Read – Contactless Mag Stripe – Contactless

Questions	Given Values	Description
		Manual Mag Stripe – Fallback Mag Stripe – Swipe
What kind of masking would you like to use for account number in POS response?	Default: L6R4	Set the format of the masked account number that you want to receive in ACCT_NUM field in POS response. Here, the format can be given as LnRn [where n= single digit>0]. Therefore, L6R4 indicates left 6 right 4 unmasked.
Do you want to send unmasked PAN in POS response for Non-PCI cards?	Radio button: Yes No (Default)	Select the option if you want to receive unmasked PAN for Non-PCI cards in ACCT_NUM field in POS response.

VHQ

Questions	Given Values	Description
Will VHQ be utilized for estate management?	Radio button: Yes No	Select the option, if you want to utilize VHQ service for your estate management. NOTE: For more details about VHQ, please reach out to Verifone Sale representative.
Please select DEV VHQ Server	Dropdown Options: VHQ Test US3 VHQ Connect VHQ QA APAC VHQ NA VerifoneHQ Custom	Select the DEV VHQ Server instance from the given list. VHQ Test US3 - https://vhqtest.us3.vfivcs.com/ VHQ Connect - https://vhq.connect.verifone.com/ VHQ QA APAC - https://qa.apac.verifonehq.net/ VHQ NA VerifoneHQ - https://vhqna.verifonehq.net/ Custom - If VHQ is hosted on-premise by the customer.
Please provide the DEV VHQ Customer ID	<Textbox>	Enter the DEV VHQ customer ID.
Please select the PROD VHQ Server	Dropdown Options: VHQ Test US3 VHQ Connect VHQ QA APAC VHQ NA VerifoneHQ Custom	Select the PROD VHQ Server instance from the given list. VHQ Test US3 - https://vhqtest.us3.vfivcs.com/ VHQ Connect - https://vhq.connect.verifone.com/ VHQ QA APAC - https://qa.apac.verifonehq.net/ VHQ NA VerifoneHQ - https://vhqna.verifonehq.net/ Custom - If VHQ is hosted on-premise by the customer.
Please provide the PROD VHQ Customer ID	<Textbox>	Enter the PROD VHQ customer ID.
How often do you want the devices to ping VHQ (in seconds)?	Default: 300	Enter the duration in seconds, the device is required to send its heartbeat to VHQ server.

Questions	Given Values	Description
How often do you want Mobile devices to ping VHQ (in seconds)?	Default: 3600	Enter the duration in seconds, the Mobile device (e285, e280, 235 and v400) is required to send its heartbeat to VHQ server.
Enter maintenance window start time (in HHMM)	Default: 0300	Set the time to start the maintenance window and the time format is 24 hrs.
Enter maintenance window end time (in HHMM)	Default: 0800	Set the end time for the maintenance window and the time format is 24 hrs.
Would you like to restrict maintenance to a few days of the week?	Radio button: Yes No (Default)	Select the option, if you want to restrict the maintenance window to few days of the week. If selected Yes , then the list of days is displayed from Sunday to Saturday. Check the necessary days for the maintenance.
How will you perform VHQ downloads?	Dropdown Options: Manual Download Reference Sets	Select the option, if you want to perform VHQ downloads manually or using the reference sets.
Would You Like to Reboot the Device after Parameter Download	Radio button: Yes No	Select the option, if you want to reboot the device upon successful parameter download. It is recommended to select Yes .
Please provide your DEV IDS Reference set ID	<Textbox>	Provide existing DEV deployment Reference set ID. New customer can skip this field. NOTE: Please reach out to Verifone technical representative for more details.
Please provide your PROD IDS Reference set ID	<Textbox>	Provide existing PROD deployment Reference set ID. New customer can skip this field. NOTE: Please reach out to Verifone technical representative for more details.
Do you want to prompt for VHQ Device ID on the terminal?	Radio button: Yes No	Select the option if you want to capture the VHQ Device ID on the device as part of installation process for the purpose of onboarding.

Release

Questions	Given Values	Description
Please provide the release epic (ANB/ANC)	<Textbox>	Provide the release ticket, which will be tracked internally to deliver the solution. NOTE: This is for internal use.
Please provide Signing Certificate for Lab Packages	Default - VeriFone Development	Enter the name of the signing Certificate that is used to sign the lab packages. The value for this field is Case sensitive.
Please provide Signing Certificate for Prod Packages		Enter the name of the signing certificate that is used to sign the PROD packages. The value for this field is Case sensitive.
Please provide Android signing certificate for Production packages	<Textbox>	Enter the name of the online signing certificate that is used to sign the Android specific PROD packages. The value for this field is Case sensitive. NOTE: Reach out to Verifone representative if want to the values for this field.
Please provide CID value for signing certificate of PROD packages	<Textbox>	Enter the CID value of the production signing certificate. This field is applicable, only if the Host Encryption type is selected as ADE. NOTE: Reach out to Verifone representative if want to the values for this field.
Please Provide Estate Owner Name present in RSR portal	<Textbox>	Enter the Estate owner name present in deployment portal (RSR portal). NOTE: Reach out to Verifone representative if want to the values for this field.
Please Provide Production sponsorId present in RSR portal	<Textbox>	Enter the production sponsor certificate ID present in deployment portal (RSR portal). NOTE: Reach out to Verifone representative if want to the values for this field.
Please select Yes if there is requirement to create IDS reference set per media banner	Radio button: Yes No	Select the option, if you want to create multiple deployment reference sets for each media banner

Workflow Customization

Questions	Given Values	Description
Would you like to customize device name on the payment device (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to provide a customized device name for the payment device.
If you select Yes , then enter the following detail:		
Please provide the name of the device you wish to configure on the payment device (Workflows)	<Textbox>	Set a name of the device, that you want to use as identifier for the device.
Would you like to customize SCA communication with the POS configuration for (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to customize the POS communication channel.
If you select Yes , then enter the following detail:		
How will SCA communicate with the POS for the device (Workflows)	Dropdown Options: TCP/IP Serial (RS232) Serial Over USB Serial Over Bluetooth Websockets	Select the POS communication mode for the device from the given list.
If you select Serial Over Bluetooth , then enter the following details:		
Enter Service Name for Bluetooth Communication for the device (Workflows)	<Textbox>	Set a name for Bluetooth Communication for the payment device.
Enter Serial Port for Bluetooth Communication of the device (Workflows)	<Textbox>	Enter the serial port number for Bluetooth Communication of the payment device.
Would you like to customize Language configuration for (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to customize the Language for this device.
Select application primary language for (Workflows)	Dropdown Options: English (Default) French Spanish	If you select Yes , then select the preferred primary language from the list.
Select application secondary language for (Workflows)	Dropdown Options: English French Spanish None (Default)	Select the preferred secondary language from the list.

Questions	Given Values	Description
Would you like to customize Tip configuration for {New Workflow}?	Radio button: Yes No (Default)	Select the option, if you want to to customize Tip configuration for this device.
Do you require support for Tip prompting for (Workflows)?	Radio button: Yes No (Default)	If you select Yes , then select the option, if you want to to support Tip prompting for this device.
If you select Yes , then the following questions will appear:		
How long does the device need wait on the tip screen before getting timeout?	Default: 120	Provide the time duration for the device to wait on the on the tip screen before it times out. The maximum length of duration is 500.
What Type of Tip Prompting would you like?	Dropdown Options: Percentages Amounts	Select the option, which you want to set for the Tip prompt. If you select Percentages , then the Tip percentage prompts are displayed. If you select Amounts , then the Tip amount in pennies prompts is displayed.
First Tip percentage/ Enter first Tip amount in pennies	<Textbox>	Provide the first Tip percentage or amount.
Second Tip percentage/ Enter second Tip amount in pennies	<Textbox>	Provide the second Tip percentage or amount.
Third Tip percentage/ Enter third Tip amount in pennies	<Textbox>	Provide the third Tip percentage or amount.
Fourth Tip percentage/ Enter fourth Tip amount in pennies	<Textbox>	Provide the fourth Tip percentage or amount.
Maximum tip percentage allowed/ Enter maximum tip amount allowed in pennies	<Textbox>	Set the maximum allowed Tip percentage or amount.
Do you want to support Tip prompting for Gift transactions?	Radio button: Yes No (Default)	Select the option, if you want to support prompting for Tip in Gift card transactions.
Would you like to customize Cashback configuration for (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to customize the cashback configurations.
Do you require support for Cashback prompting for (Workflows)?	Radio button: Yes No	Select the option, if you want to see Cash Back prompt as part of the Sale transaction flow. NOTE: Cash Back prompt is applicable only if Debit tender is selected.

Questions	Given Values	Description
If you select Yes , then the following questions will appear:		
Enter first Cashback amount in cents for (Workflows)	<Textbox>	Provide first option to enter cashback amount in cents.
Enter second Cashback amount in cents for (Workflows)	<Textbox>	Provide second option to enter cashback amount in cents.
Enter third Cashback amount in cents for (Workflows)	<Textbox>	Provide third option to enter cashback amount in cents.
Do you want provide option for user entered Cashback for (Workflows)	Radio button: Yes No	Select the option, if you want to provide an option to the customer to enter the cashback amount.
Do you have a Cashback Limit (customer cannot exceed) for (Workflows)	Radio button: Yes No	If you select Yes, then select the next option, if you have any limit on cashback to restrict the customer while entering the cashback amount.
Please enter the cash back limit in cents for (Workflows)	<Textbox>	If you select Yes for having cashback limit, then provide the cashback limit amount in cents.
Would you like to customize card configurations for (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to customize the card configurations.
If you select Yes , then the following questions will appear:		
Do you require support for co-branded EMV cards for Private Label transactions for (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to support co-branded EMV cards for Private Label as part of your transactions.
Which AIDs do you want to use for EMV Private Label cards for (Workflows)?	Checkbox Options, example: A0000000031010 [VISA CREDIT] A0000000032010 [VISA CREDIT] A0000000033010 [VISA DEBIT] A0000000980840 [VISA DEBIT] A0000000041010 [MASTERCARD CREDIT] A0000000042203 [MASTERCARD DEBIT] CUSTOM etc.	Select from the list of EMV AIDs, that you want to support/accept in your solution. Select from the list of EMV AIDs, that you want to support/accept in your solution. NOTE: Supported list of AIDs will appear based on selected preferred payment, like: US Debit Preferred US Credit Preferred US Credit Only US Debit Only US Neutral CA (This is for Canada as selected as country.)
Enter all the custom private label AIDs for (Workflows)		If you select CUSTOM AIDs option, then enter all custom AIDs for the Private level card.
Select your payment preference for (Workflows)	Dropdown Options: Neutral (Default)	Select the payment preference from the dropdown list. Refer to Card Configuration table for more description.

Questions	Given Values	Description
	Debit Preferred Credit Preferred	
Select your payment preference for (Workflows)?	Dropdown Options: Credit Preferred (Default) Credit Only	
Which AIDs do you want to support (Workflows)?	Checkbox Options, example: A0000000031010[VISA CREDIT] A0000000032010[VISA CREDIT] A0000000033010[VISA DEBIT] etc.	Select from the list of EMV AIDs, that you want to support/accept in your solution. NOTE: Supported list of AIDs will appear based on selected preferred payment. US Debit Preferred (Default AIDs) - A0000000031010 [VISA CREDIT], A0000000032010 [VISA CREDIT], A0000000033010 [VISA DEBIT], A0000000980840 [VISA DEBIT], A0000000041010 [MASTERCARD CREDIT], A0000000042203 [MASTERCARD DEBIT], A0000000043060 [MASTERCARD DEBIT] US Credit Preferred (Default AIDs) - A0000000031010 [VISA CREDIT], A0000000032010 [VISA CREDIT], A0000000033010 [VISA DEBIT], A0000000980840 [VISA CREDIT], A0000000041010 [MASTERCARD CREDIT], A0000000042203 [MASTERCARD CREDIT], A0000000043060 [MASTERCARD DEBIT] US Credit Only (Default AIDs) - A0000000031010 [VISA CREDIT], A0000000032010 [VISA CREDIT], A0000000041010 [MASTERCARD CREDIT] US Debit Only (Default AIDs) - A0000000033010 [VISA DEBIT], A0000000980840 [VISA DEBIT], A0000000042203 [MASTERCARD DEBIT], A0000000043060 [MASTERCARD DEBIT] US Neutral (Default AIDs) - A0000000031010 [VISA CREDIT], A0000000032010 [VISA CREDIT], A0000000033010 [VISA DEBIT], A0000000980840 [VISA US COMMON DEBIT], A0000000041010 [MASTERCARD CREDIT], A0000000042203 [MASTERCARD US COMMON DEBIT], A0000000043060 [MASTERCARD DEBIT] CA (Default AIDs) - This is for Canada as selected as country. A0000000031010 [VISA CREDIT], A0000000032010 [VISA CREDIT], A0000000041010 [MASTERCARD CREDIT], A00000002501 [AMEX CREDIT], A0000000651010 [JCB CREDIT], A0000002771010 [INTERAC DEBIT]

Questions	Given Values	Description
If US Common AIDs are present on the card, would you like to Auto Select those AIDs?	Radio button: Yes (Default) No	Select the option, for auto selecting the US Common AIDs over global AIDs, which are present on the card.
For EMV Insert, what do you want to set your limit to for verifying card? Enter amount in cents for (Workflows)	Default: 99999999	Set the CVM limit for EMV Contact mode of transaction. Example, setting the limit of 1000, means in case of any transaction below \$10.00, no CVM will get applied and no PIN/Signature will be prompted. Following limits are recommended values, based on the above selected Payment Preferences, like: Neutral – 0 Debit Preferred – 0 Credit Preferred – max 99999999 Credit Only – max 99999999
For EMV Contactless/Tap, what do you want to set your limit to for verifying card for (Workflows)? Enter amount in cents	Default: 99999999	Set the CVM limit for EMV Contactless mode of transaction. Example, setting the limit of 1000, means in case of any transaction below \$10.00, no CVM will get applied and no PIN/Signature will be prompted. Following limits are recommended values, based on the above selected Payment Preferences, like: Neutral – 0 Debit Preferred – 0 Credit Preferred – max 99999999 Credit Only – max 99999999
What will be your configured Contactless Tap Limit for (Workflows)? Enter amount in cents	Default: 99999999	Set the maximum transaction limit for EMV Contactless transaction.
For EMV Insert, what do you want to set your limit to for verifying Debit card for (Workflows)? Enter amount in cents		Set the CVM limit for EMV Contact mode of transaction for the Debit AIDs.
For EMV Contactless/Tap, what do you want to set your limit to for verifying Debit card for (Workflows)? Enter amount in cents		Set the CVM limit for EMV Contactless mode of transaction for the Debit AIDs.
What will be your configured Contactless Tap Limit for Debit cards for (Workflows)? Enter amount in cents		Set the maximum transaction limit for EMV Contactless transaction for the Debit AIDs.
For EMV Insert, what do you want to set your limit to for verifying USCommonAID card for (Workflows)? Enter amount in cents	Default: 99999999	Set the CVM limit for EMV Contact mode of transaction for the given US Common Debit AIDs.
For EMV Contactless/Tap, what do you want to set your limit to for verifying USCommonAID card for (Workflows)? Enter amount in cents	Default: 99999999	Set the CVM limit for EMV Contactless mode of transaction for the given US Common Debit AIDs.

Questions	Given Values	Description
What will be your configured Contactless Tap Limit for USCommonAID's? Enter amount in cents for (Workflows)	Default: 99999999	Set the maximum transaction limit for EMV Contactless transaction for the given US Common Debit AIDs.
Would you like to enable Debit for (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to enable Debit tender type as part of transaction.
Would you like to customize Preamble configuration for (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to customize the set-up configuration.
Where will terminal onboarding occur for (Workflows)?	Dropdown Options: At VFI deployment At Customer Location	Select the option, where the terminal onboarding happens.
Would you like to customize CustomParamters configuration for (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to customize the CustomParamters configuration.
Do you have any customized custom TEST parameters to be set for (Workflows)? Please enter a single key=value pair in each line below the [reg] line ?	Example: [reg]DEVICESECONDPORTENABLED=N	Enter the required parameter(s) with single key value, if you want to configure any other functionality, which is not mentioned as a part of the questionnaire.
Do you have customized custom PROD parameters that are different from the customized custom TEST parameters {New Workflow}?	Radio button: Yes No (Default)	Select the option, if you want to have any functionality different in PROD compared to Lab configuration.
Please enter customized custom PROD parameters as a single key=value pair in each line below the [reg] line for Cred-Only_P630	<Textbox>	Enter the required PROD parameter(s), which you need to add as a single key=value pair in each line below the [reg] line

XPI Application

Communication Settings

POS

Questions	Given Values and Default	Description
Please Enter the name of your POS Integrator	<Textbox>	Set a name for the POS integrator.
Please provide POS Integrator platform	Dropdown Options: Windows Linux Android iOS	Select the POS Integrator platform from the given list.
Please choose the type of connector	Dropdown Options: Orange Cable Blue Cable USB Type A to Type B	Select the type of connector cable from the given list. NOTE: This is applicable to Neo (VOS3) devices only with the following conditions: • Cable type is not applicable for WiFi network interface • Orange cable is not applicable for IP over USB interface • Blue Cable is not applicable for Ethernet network interface
Choose POS communication mode?	Dropdown Options: TCP/IP Serial (RS232) Serial Over USB Serial Over Bluetooth Websockets	Select the network connection for POS to communicate with the device from the given list.
If you select TCP/IP or Websockets as POS communication mode, then the following questions will appear:		
Choose primary port for POS communication?	Default: 12345	Provide the primary port number on which the payment application will be listening.
Choose device Operating mode in TCP/IP communication?	Dropdown Options: Server (default) Client	Select the option to set the operating mode for the device.
If you select Client , then the following questions will appear:		
Please provide DEV Primary connection URL	< Textbox >	Provide the primary connection URL for DEV environment.
Please provide PROD Primary connection URL	< Textbox >	Provide the primary connection URL for PROD environment.

Questions	Given Values and Default	Description
Please provide DEV Primary connection Port	<Textbox>	Provide the primary connection port for DEV environment. NOTE: If you do not enter the port details, then the application will consider the primary port for POS communication.
Please provide PROD Primary connection Port	<Textbox>	Provide the primary connection port for PROD environment. NOTE: If you do not enter the port details, then the application will consider the primary port for POS communication.
Please provide DEV Secondary connection URL	<Textbox>	Provide the secondary connection URL for DEV environment.
Please provide PROD Secondary connection URL	<Textbox>	Provide the secondary connection URL for PROD environment.
Please provide DEV Secondary connection Port	<Textbox>	Provide the secondary connection port for DEV environment. NOTE: If you do not enter the port details, then the application will consider the primary port for POS communication.
Please provide PROD Secondary connection Port	<Textbox>	Provide the secondary connection port for PROD environment. NOTE: If you do not enter the port details, then the application will consider the primary port for POS communication.
Will you support SSL (Secure Sockets Layer) connection ?	Radio button: Yes No (default)	Select the option if you want to support for SSL connection between POS and the device.
If you select Yes for SSL support, then the following questions will appear:		
Will you support device Authex Keys for SSL connection ?	Radio button: Yes No (default)	Select the option if you want to support device Authex Keys for SSL connection.
Would you like to make client authentication mandatory while using a device in server mode? ?	Radio button: Yes No (default)	Select the option if you want client authentication while using a device in server mode.
If you select No for device Authex Keys for SSL connection support, then the following questions will appear:		
Please provide DEV CA certificate		Upload the CA certificate for DEV environment (in PEM format). Maximum length is 100000.

Questions	Given Values and Default	Description
Please provide Prod CA certificate		Upload the CA certificate for PROD environment (in PEM format). Maximum length is 100000.
Please provide DEV public key certificate ?		Upload the device certificate for DEV environment (in PEM format). Maximum length is 100000.
Please provide Prod public key ?		Upload the device certificate for PROD environment (in PEM format). Maximum length is 100000.
Please provide DEV Private key ?		Upload the private key for DEV environment (in PEM format).
Please provide Prod Private key ?		Upload the private key for PROD environment (in PEM format).
Will encryption be applied to the private key ?	Radio button: Yes No (default)	Select the option, if you want private keys to be encrypted.
If you select Yes for encryption for the private key, then the following questions will appear:		
Please provide Dev SSL passphrase Key part number?	<Textbox>	Provide the SSL passphrase Key part number for DEV environment.
Please provide Prod SSL passphrase Key part number?	<Textbox>	Provide the SSL passphrase Key part number for PROD environment.
Please provide Dev Customer Reference data?	<Textbox>	Provide the Customer Reference identifier for DEV environment.
Please provide Prod Customer Reference data?	<Textbox>	Provide the Customer Reference identifier for PROD environment.
Please choose the baudrate	Dropdown Options: 300 600 1200 2400 4800 9600 19200 38400 57600 115200 (Default) 460800 921600 1000000 1152000 1500000	Select the baudrate from the given list. NOTE: This option is displayed for the following conditions: • If Serial Over USB communication mode and Orange Cable connector type is selected, then it is applicable for Neo devices (VOS3) except UX700-UWB. • Serial Over USB communication mode with USB Type A to Type B connector is applicable UX700-UWB device only. • Baudrate – 460800, 921600, 1000000, 1152000 and 1500000 are not applicable for Engage devices (VOS2).

VHQ

Questions	Given Values	Description
Will VHQ be utilized for estate management?	Radio button: Yes (default) No	Select the option, if you want to utilize VHQ service for your estate management. NOTE: For more details about VHQ, please reach out to Verifone Sale representative.
Please select DEV VHQ Server	Dropdown Options: VHQ Test US3 VHQ Connect VHQ QA APAC VHQ NA VerifoneHQ Custom	Select the DEV VHQ Server instance from the given list. VHQ Test US3 - https://vhqtest.us3.vfivcs.com/ VHQ Connect - https://vhq.connect.verifone.com/ VHQ QA APAC - https://qa.apac.verifonehq.net/ VHQ NA VerifoneHQ - https://vhqna.verifonehq.net/ Custom - If VHQ is hosted on-premise by the customer.
If you select Yes Custom for DEV VHQ Server, then the following question will appear:		
Please select Custom DEV VHQ Server	<Textbox>	Provide custom DEV VHQ Server details.
Please provide the DEV VHQ Customer ID	<Textbox>	Enter the DEV VHQ customer ID.
Please select the PROD VHQ Server	Dropdown Options: VHQ Test US3 VHQ Connect VHQ QA APAC VHQ NA VerifoneHQ Custom	Select the PROD VHQ Server instance from the given list. VHQ Test US3 - https://vhqtest.us3.vfivcs.com/ VHQ Connect - https://vhq.connect.verifone.com/ VHQ QA APAC - https://qa.apac.verifonehq.net/ VHQ NA VerifoneHQ - https://vhqna.verifonehq.net/ Custom - If VHQ is hosted on-premise by the customer.
If you select Yes Custom for DEV VHQ Server, then the following question will appear:		
Please select Custom PROD VHQ Server	<Textbox>	Provide custom PROD VHQ Server details.
Please provide the PROD VHQ Customer ID	<Textbox>	Enter the PROD VHQ customer ID.
How often do you want the devices to ping VHQ (in seconds)?	Default: 900	Enter the duration in seconds, the device is required to send its heartbeat to VHQ server.
How often do you want Mobile devices to ping VHQ (in seconds)?	Default: 3600	Enter the duration in seconds, the Mobile device (e285, e280, 235 and v400m) is required to send its heartbeat to VHQ server.
Enter maintenance window start time (in HHMM)	Example: 0200	Set the time to start the maintenance window and the time format is 24 hrs.
Enter maintenance window end time (in HHMM)	Example: 2300	Set the end time for the maintenance window and the time format is 24 hrs.

Questions	Given Values	Description
Would you like to restrict maintenance to a few days of the week?	Radio button: Yes No (Default)	Select the option, if the restriction in maintenance to a few days of the week is required. If selected Yes , then the list of days is displayed from Sunday to Saturday. Check the necessary days for the maintenance.
How will you perform VHQ downloads?	Dropdown Options: Manual Download Reference Sets	Select the option, if you want to perform VHQ downloads manually or using the reference sets.

Network Setup

Questions	Given Values and Default	Description
Choose Communication Network Interface ?	Dropdown Options: WiFi Ethernet IP Over USB IP Over Bluetooth No Network	Select the communication network interface from the given list. Select No Network option, if there is no need for the device to connect to network.
Choose Communication Network Interface for Mobile Devices	Dropdown Options: WiFi IP Over USB IP Over Bluetooth No Network	Select the communication network interface from the given list for connecting Mobile Devices like, e280, e285, e235 and v400. Select No Network option, if there is no need for the device to connect to network.
WiFi		
If you select TCP/IP or Websockets as POS communication mode or VHQ for estate management, then the following questions will appear:		
What kind of network do you want to configure for WIFI(Static or DHCP)?	Radio button: Static DHCP (default)	Select either of the network type.
If you select Static Network, then the following questions will appear:		
How will you configure static IP details on the terminal ?	Dropdown Options: Manual at store Same across all Devices Unique IP per Device	Select the option from the dropdown list. Manual at store - Network setting will be performed in Store location manually. Same across all Devices - Same network settings will be applied to all the devices in the estate. Unique IP per Device - Setting up different Static IPs per device.
Enter IP Address for WiFi network	<Textbox>	Provide IP Address for the WiFi network.

Questions		Given Values and Default	Description
	Enter Network Mask for WiFi network	<Textbox>	Provide Network Mask for the WiFi network.
	Enter Gateway for WiFi network	<Textbox>	Provide Gateway for the WiFi network
	Enter first DNS for WiFi network	<Textbox>	Provide DNS1 for the WiFi network
	Enter second DNS for WiFi network	<Textbox>	Provide DNS2 for the WiFi network
	Enter SSID for WiFi network?	<Textbox>	Provide the SSID for your WiFi network.
	Is the WiFi network hidden?	Radio button: Yes No (Default)	Select the option, if you want to the SSID.
	What is the key management protocol for WiFi network?	Dropdown Options: PSK (Default) EAP	Select the key management protocol from the given list.
	Enter Password for WiFi network?	<Textbox>	Provide the password for your WiFi network.
If you select EAP key management protocol, then the following questions will appear:			
	Enter Password for WiFi network?		Provide the password for your WiFi network.
	What is the EAP type for WiFi network?	Dropdown Options: PEAP TLS (Default) TTLS	Select the option from the dropdown list. As of this version only TLS is supported.
	Enter EAP Identity for WiFi network	<Textbox>	Provide the EAP Identity for WiFi network.
	Upload EAP CA certificate file for WiFi network		Upload the EAP CA certificate file.
	Upload EAP client certificate file for WiFi network		Upload the EAP client certificate file.
	Upload EAP private key file for WiFi network		Upload EAP private key file for WiFi network.
	Enter password for EAP private key file if it exists	<Textbox>	Provide the password for EAP private key file.
	Do you want to configure Additional WiFi network?	Radio button: Yes No (Default)	Select the option, if you want to configure additional WiFi network. If you select Yes , then the application supports five additional networks for WiFi and the required questions from SSID level are repeated.

Questions	Given Values and Default	Description
Ethernet		
If you select TCP/IP or Websockets as POS communication mode or VHQ for estate management, then the following questions will appear:		
What kind of network do you want to configure for ethernet(Static or DHCP)?	Radio button: Static DHCP (default)	Select either of the network type.
How will you configure static IP details on the terminal ?	Dropdown Options: Manual at store Same across all Devices Unique IP per Device	Select the option from the dropdown list. Manual at store - Network setting will be performed in Store location manually. Same across all Devices - Same network settings will be applied to all the devices in the estate. Unique IP per Device - Setting up different Static IPs per device.
Enter IP Address for Ethernet network	<Textbox>	Provide IP Address for the Ethernet network.
Enter Network Mask for Ethernet network	<Textbox>	Provide Network Mask for the Ethernet network.
Enter Gateway for Ethernet network	<Textbox>	Provide Gateway for the Ethernet network
Enter first DNS for Ethernet network	<Textbox>	Provide DNS1 for the Ethernet network
Enter second DNS for Ethernet network	<Textbox>	Provide DNS2 for the Ethernet network
Is this network configurations holds good for production?	Radio button: Yes (default) No	Select the option, if the same network configuration is applied to PROD environment. Select Yes to apply the settings in PROD and No to provide the details for PROD.
IP Over USB		
What kind of network do you want to configure for IP Over USB (Static or DHCP)?	Radio button: Static DHCP (default)	Select either of the network type.
If you select Static Network, then following questions will appear:		
How will you configure static IP details on the terminal ?	Dropdown Options: Manual at store Same across all Devices Unique IP per Device	Select the option from the dropdown list. Manual at store - Network setting will be performed in Store location manually. Same across all Devices - Same network settings will be applied to all the devices in the estate. Unique IP per Device - Setting up different Static IPs per device.
Enter IP Address for IP Over USB network	<Textbox>	Provide IP Address for the IP Over USB network.

Questions	Given Values and Default	Description
Enter Network Mask for IP Over USB network	<Textbox>	Provide Network Mask for the IP Over USB network.
Enter Gateway for IP Over USB network	<Textbox>	Provide Gateway for the IP Over USB network
Enter first DNS for IP Over USB network	<Textbox>	Provide DNS1 for the IP Over USB network
Enter second DNS for IP Over USB network	<Textbox>	Provide DNS2 for the IP Over USB network

Card Configuration

Questions	Given Values	Description
Choose Kernel Version	Dropdown Options: V3 Kernel Version V4 Kernel Version V4.5 Kernel Version V5 Kernel Version	Select the EMV CTLS Kernel Version from the given list, that your solution has been certified with.
Which AIDs do you want to support?	Checkbox Options, example: A00000000031010[VISA CREDIT] A00000000032010[VISA CREDIT] A00000000033010[VISA DEBIT] etc.	Select from the list of EMV AIDs, that you want to support/accept in your solution.
For EMV Insert, what do you want to set your limit to for verifying card? Enter amount in cents	Default: 99999999	Set the CVM limit for EMV Contact mode of transaction. Example, setting the limit of 1000, means in case of any transaction below 10\$, no CVM will get applied and no PIN/Signature will be prompted.
For EMV Contactless/Tap, what do you want to set your limit to for verifying card? Enter amount in cents	Default: 99999999	Set the CVM limit for EMV Contactless mode of transaction. Example, setting the limit of 1000, means in case of any transaction below 10\$, no CVM will get applied and no PIN/Signature will be prompted.
What will be your configured Contactless Tap Limit? Enter amount in cents	Default: 99999999	Set the maximum transaction limit for EMV Contactless transaction.
Would you like to customize Credit card EMV Insert and Contactless/Tap limits per scheme for card verification? Put the amount in cents.	Radio button: Yes No (default)	Select the option if you want to set the EMV limits per card scheme.
If you select Yes , then the following questions will appear:		

Questions	Given Values	Description
What limit would you like to configure for the EMV Insert card verification for {Card Scheme}? Put the amount in cents.		Set the CVM limit for EMV Contact mode of transaction for the given card scheme. Example, setting the limit of 1000, means in case of any transaction below \$10.00, no CVM will get applied and no PIN/Signature will be prompted.
What limit would you like to configure for the EMV Contactless/Tap card verification for {Card Scheme}? Put the amount in cents.		Set the CVM limit for EMV Contactless mode of transaction for the given card scheme. Example, setting the limit of 1000, means in case of any transaction below \$10.00, no CVM will get applied and no PIN/Signature will be prompted.
For EMV Insert, what do you want to set your limit to for verifying Debit card? Enter amount in cents		Set the CVM limit for EMV Contact mode of transaction for the Debit AIDs.
For EMV Contactless/Tap, what do you want to set your limit to for verifying Debit card? Enter amount in cents		Set the CVM limit for EMV Contactless mode of transaction for the Debit AIDs.
What will be your configured Contactless Tap Limit for Debit cards? Enter amount in cents		Set the maximum transaction limit for EMV Contactless transaction for the Debit AIDs.
Would you like to customize Debit card EMV Insert and Contactless/Tap limits per scheme for card verification? Put the amount in cents.	Radio button: Yes No (Default)	Select the option if you want to set the EMV limits for Debit AIDs per card scheme.
If you select Yes , then the following questions will appear:		
What limit would you like to configure for the EMV Insert card verification for {Card Scheme}? Put the amount in cents.		Set the CVM limit for EMV Contact mode of transaction for the given Debit AIDs.
What limit would you like to configure for the EMV Contactless/Tap card verification for {Card Scheme}? Put the amount in cents.		Set the CVM limit for EMV Contactless mode of transaction for the given Debit AIDs.
For EMV Insert, what do you want to set your limit to for verifying USCommonAID card? Enter amount in cents	Default: 99999999	Set the CVM limit for EMV Contact mode of transaction for the given US Common Debit AIDs.
For EMV Contactless/Tap, what do you want to set your limit to for verifying USCommonAID card? Enter amount in cents	Default: 99999999	Set the CVM limit for EMV Contactless mode of transaction for the given US Common Debit AIDs.

Questions	Given Values	Description
What will be your configured Contactless Tap Limit for USCommonAID's? Enter amount in cents	Default: 99999999	Set the maximum transaction limit for EMV Contactless transaction for the given US Common Debit AIDs.
For card insertion failure, how many retries will you permit before returning an error?	Default: 3	Set the number of retries for card insertion failure, that you want to allow before returning any error. The maximum limit is set to 3 times.
For card tap failure, how many retries will you permit before returning an error?	Default: 3	Set the number of retries for card tap failure, that you want to allow before returning any error. The maximum limit is set to 3 times.
For card swipe failure, how many retries will you permit before returning an error?	Default: 2	Set the number of retries for card swipe failure, that you want to allow before returning any error.
Do you want to allow pin to be bypassed?	Radio button: Yes (Default) No	Select the option, if you want to enable the PIN bypass in PIN based transaction.
Do you want to disable contactless Mode ?	Radio button: Yes No (Default)	Select the option, if you want to disable the contactless mode on the device.
Do you want to disable Quick chip support ?	Radio button: Yes No (Default)	Select the option, if you want to disable the Quickchip for EMV transaction processing.
Would you like to configure additional EMV tags that are anticipated in the C31/F30 response for contactless transactions ?	<Textbox>	Set the EMV tags, that you want to receive in C31/F30 response for EMV contactless transactions.
Would you like to configure additional EMV tags that are anticipated in the C31/F30 response for contact transactions ?	<Textbox>	Set the EMV tags, that you want to receive in C31/F30 response for EMV contact transactions.

Solution Features

General

Questions	Given Values	Description
Select application primary language	Dropdown Options: English (Default) French Spanish	Select the language to display on the device for the users to operate.
Which API commands will you support?	Checkbox Options: D41 C19 S20 I02 S66 S77 Default: C19, S20, D41	Select the required XPI commands, which will be supported in the application.
Choose Silent payment mode commands for Card read screen	Checkbox Options: C30/F30 S20 D41	Select the required XPI commands, that you want application not to display Card Read screen, so that POS have control of the UI.
Choose Silent Payment mode commands for Please wait screen	Checkbox Options: C30/F30 S20 D41	Select the required XPI commands, that you want application not to display Please Wait screen, so that POS have control of the UI.
Would you like to enable support for silent card removal (I02)?	Radio button: Yes No (Default)	Select the option, if you want application not to display card removal prompt during the I02 (Card Removal) command processing.
Does 72 command need to silently reset the state ?	Radio button: Yes No (Default)	Select the option, if you want application not to display any prompt during the 72 (Reset) command processing.
Would you like formname to be added in Formevent?	Radio button: Yes No (Default)	Select the option, if you want Formname to be included in the XEVT (FormEvent) response. NOTE: Refer to Form Processors Specification guide for more details on this command.
Would you like to enable the Application Selection Flow?	Radio button: Yes No (Default)	Select the option, if you want user to select the particular AID on the device, if the card has multiple AIDs on it.
Do you want POS systems to control Application Selection ?	Radio button: Yes No (Default)	Select the option, if you want POS to control the selection of particular AID, if the card has multiple AIDs on it.
If you select Yes , then the following question will appear:		

Questions		Given Values	Description
	Is Recursive U01 needs to be enabled ?	Radio button: Yes No (Default)	Select the option, if you want POS to process the U01 command. NOTE: U01 command is used to let POS decide which AIDs to be excluded from the candidate list. Please reach out to Verifone Sale representative for more details.
	Is pre-event notification required ?	Radio button: Yes No (Default)	Select the option, if you want to enable the notification tag used in U02 command.
	Is post-event notification required ?	Radio button: Yes No (Default)	Select the option, if you want to enable the notification tag used in U02 command.
	Will you support WIC ?	Radio button: Yes No (Default)	Select the option, if you want to accept WIC cards in your solution.
	Do you have any custom TEST parameters to be set? Please enter a single key=value pair in each line below the [reg] line	Example: [reg] AMTFMT=CnsnnnsnnN.NN	Enter the required parameter(s) with single key value, if you want to configure any other functionality, which is not mentioned as a part of the questionnaire.
	Do you have custom PROD parameters that are different from the custom TEST parameters?	Radio button: Yes No (Default)	Select the option, if you want to have any functionality different in PROD compared to Lab configuration. If you select No , then custom TEST parameters, which is set, will be added to PROD configuration.
If you select Yes , then enter the following details:			
	Please enter custom PROD parameters as a single key=value pair in each line below the [reg] line	<Textbox>	Enter the required PROD parameter(s), if you want to have any functionality different in PROD compared to Lab configuration.
	Do you have any custom parameters to be removed? Please enter a single key value in each line, for example - reg/SACOM	<textbox>	Enter the required parameter(s) with single key value, if you need to remove due to not being supported by the selected solution. Proceeding with the parameters, which are not supported, will restrict the build generation process with an error message. The unsupported parameter name will be present in that error message.
	Do you want to remove any PROD parameters that are different from those to be removed from TEST parameters mentioned above?	Radio button: Yes No (Default)	Select the option, if you need to remove any PROD parameters that are different from those to be removed from TEST parameters mentioned above. If you select No , then the custom TEST parameters from the above list, will be removed from PROD configuration.

Questions	Given Values	Description
If you select Yes , then enter the following details:		
Please enter the PROD parameters as a single key value in each line, for example - reg/SACOM	<Textbox>	Enter the required PROD parameter(s), if you need to remove due to not being supported by the selected solution. Proceeding with the parameters, which are not supported, will restrict the build generation process with an error message. The unsupported parameter name will be present in that error message.
Choose the macing mode	Dropdown Options: No MAC (Default) DUKPT MAC Interac MAC	Select the MAC verification mode from the dropdown list.

Wallet/Mifare Services

Questions	Given Values	Description
Will you support Apple VAS or Google VAS?	Radio button: Yes No (Default)	Select the option, if support for Apple VAS or Google VAS configuration is required.
If VAS support is required , then the following questions will appear:		
Please enter Apple Pay URL	<Textbox>	Enter the Apple Pay URL.
Please enter Apple Pay Merchant ID	<Textbox>	Enter the Apple Pay merchant ID.
Please enter Google Wallet URL	<Textbox>	Enter the Google Wallet URL.
Please enter Google Wallet Merchant ID	<Textbox>	Enter the Google Wallet merchant ID.
Do you want to enable MIFARE support for card acceptance ?	Radio button: Yes No (Default)	Select the option if you want to support/accept MIFARE card taps with Contactless mode in your solution.

Commerce Platform

Questions	Given Values	Description
Will you support Alternative Payment Methods (APM's) configuration (i.e. Venmo, PayPal, etc.)?	Radio button: Yes No (Default)	Select the option, if you want to support Alternative Payment Methods.
Which APMs will you support?	Check box Options: Paypal, Venmo, Klarna, Wechat, Alipay, Affirm	If selected Yes in the previous question, then select the required APMs from the given list.

UI/UX Configuration

Questions	Given Values	Description
Do you want XPI to control idle display ?	Radio button: Yes (Default) No	Select the option, if you want application to control the Idle screen display on the device.
If you select Yes , then the following questions will appear:		
What should the type of media on the Idle Screen be?	Dropdown Options: Disable Text Image Video	Select the option for the type of media, that you want to display or run on the Idle Screen.
Please Provide first text to be displayed on the IDLE Screen	Example: WELCOME	Set the first line text to display on the device screen.
Please Provide Second text to be displayed on the IDLE Screen	<Textbox>	Set the second line text to display on the device screen.
Please Provide third text to be displayed on the IDLE Screen	<Textbox>	Set the third line text to display on the device screen.
Please Provide fourth text to be displayed on the IDLE Screen	<Textbox>	Set the fourth line text to display on the device screen.
Do you want to disable Advertisement Screen ?	Radio button: Yes No (Default)	Select the option, if you do not want application to display the Advertisement Screen on the device.

Encryption

Questions	Given Values	Description
Choose your host encryption type	Dropdown Options: ADE VSP VSP (AESDUKPT) PKI Voltage ACI PKE TRA NOE (Default)	Select the host encryption type from the dropdown list. Based on the encryption type selected, the following questions will appear.
Please provide your Test/Dev Debit key part number	<Textbox>	Provide the Dev Debit key part number. NOTE: Please reach out to Verifone technical representative for more details.
Please provide your Production Debit key part number	<Textbox>	Provide the production Debit key part number. NOTE: Please reach out to Verifone technical representative for more details.
Which key slot should be used for DUKPT key injection on Test terminals?	Dropdown Options: 0 (Default) 1 2	Select the Key slot in the Test device, you want to use for for DUKPT key injection.
Which key slot should be used for DUKPT key injection on Production terminals?	Dropdown Options: 0 (Default) 1 2	Select the Key slot in the PROD device, you want to use for for DUKPT key injection.
If you select ADE or ACI or VSP (AESDUKPT) encryption type, then then the following questions will appear:		
Please enter DEV Encryption Ky ID	<Textbox>	Provide the encryption key ID for DEV environment.
Please enter PROD Encryption Key ID	<Textbox>	Provide the encryption key ID for PROD environment.
Do you want to exclude any card ranges from encryption?	Radio button: Yes No (Default)	Select the option, if you want to exclude any card ranges from the encryption.
If you select Yes , then the following questions will appear:		
Enter first excluded PAN Range [Low-High]	<Textbox>	Provide the PAN Range for the card, Low and High. If you have multiple card ranges to exclude, then enter the PAN ranges below. This application supports 15 entries for PAN ranges.
Do you want to exclude any custom card ranges in CAMCRYPTO.BIN?	Radio button: Yes No (Default)	Select the option, if you want to exclude any custom card ranges from the CAMCRYPTO.BIN.

Questions		Given Values	Description
Enter the custom BIN exclusion data to append to CAMCRYPTO.BIN			If you select Yes , then enter the custom BIN to append to CAMCRYPTO.BIN.
If you select VSP encryption type, then then the following questions will appear:			
Please upload the DEV VCL settings file			Upload the VCL settings file for DEV environment. Maximum length is 2048.
Please enter DEV Encryption Key ID			Provide the encryption key ID for DEV environment.
Please upload the Prod VCL settings file			Upload the VCL settings file for PROD environment. Maximum length is 2048.
Please enter PROD Encryption Key ID			Provide the encryption key ID for PROD environment.
Do you want to exclude any card ranges from encryption?		Radio button: Yes No (Default)	Select the option, if you want to exclude any card ranges from the encryption.
If you select Yes , then following questions will appear:			
Enter the bin exclusion contents of DEV kmailin.tgx		<Textbox>	Provide the BIN exclusion contents of DEV kmailin.tgx.
Enter the bin exclusion contents of PROD kmailin.tgx		<Textbox>	Provide the BIN exclusion contents of PROD kmailin.tgx.
Do you want to support extended vclsettings file?		Radio button: Yes No (Default)	Select the option, if you want to support extended vclsettings file.
If you select Yes , then following questions will appear:			
Please upload the Extended DEV VCL settings file			Upload the Extended DEV VCL settings file.
Please upload the Extended PROD VCL settings file			Upload the Extended PROD VCL settings file.
If you select PKI or Voltage or PKE or TRA encryption type, then then the following questions will appear:			
Do you want to exclude any card ranges from encryption?		Radio button: Yes No (Default)	Select the option, if you want to exclude any card ranges from the encryption.

Device Setup

Display

Questions	Given Values	Description
How long should the terminal wait (in seconds) for customer input?	Default: 299	Set the time duration in seconds, for the device to capture the customer inputs as part of the payment transaction flow.
Do you want to Set device time using Android Time Service ?	Radio button: Yes (Default) No	Select the option, if you want to use the Android Time Service to set the device. NOTE: This is applicable for M440 and M424 devices.
What color do you want to display for status bar on android devices ?	Default: #0055CC	Set the color code for the Status bar to be displayed on M440 and M424 devices.
What color do you want to specify for signature capture ?	Dropdown Options: Black (Default) Blue Red	Select the color option, that you want to see the signature to appear on the screen.

Sound

Questions	Given Values	Description
What percentage would you like to set system volume to?	Default: 100	Set the system volume in percentage, maximum value is 100%.
Would you like audible notification for successful swipe?	Radio button: Yes No (Default)	Select the option, if you want to set a notification tone for every successful swipe.
What percentage would you like to set remove card tone volume to?	Default: 75	Set the volume in percentage for remove card tone, maximum value is 100%.
Do you want to disable beep on key press ?	Radio button: Yes No (Default)	Select the option, if you want to disable beep on key press.

Software

Questions	Given Values	Description
What time do you want your terminal configured to reboot everyday?	Default: 03:00:00	Set the time in 24hr format for the device to honour the mandatory PCI reboot.
Does customer need anti skimmer tool ?	Radio button: Yes No (Default)	Select the option, if you want to include anti skimmer software as part of your solution. NOTE: Anti skimmer probe is needed to detect the skimmer activities on the device.
After how much time (in seconds) should the terminal go into standby mode on battery?	Default: 15	Set the time duration in seconds for the battery device to go into standby mode.
After how much time (in seconds) should the terminal go into sleep mode on battery?	Default: -1	Set the time duration in seconds for the battery device to go into sleep mode.
After how much time (in seconds) should the terminal go into deep sleep mode on battery?	Default: 30	Set the time duration in seconds for the battery device to go into deep sleep mode.
After how much time (in seconds) should the terminal go into standby mode on Linepowered?	Default: 15	Set the time duration in seconds for the Linepowered device to go into standby mode.
After how much time (in seconds) should the terminal go into sleep mode on Linepowered?	Default: -1	Set the time duration in seconds for the Linepowered device to go into sleep mode.
After how much time (in seconds) should the terminal go into deep sleep mode on Linepowered?	Default: -1	Set the time duration in seconds for the Linepowered device to go into deep sleep mode.
Do you want to disable keypad backlight ?	Radio button: Yes No (Default)	Select the option, if you want to disable the backlight for keypad.

Deployment Setup

Password

Questions	Given Values	Description
Please provide your System Mode Password	Default: 1668321	Set the system mode password, that you want to set it on device.
Please provide your Production password key part number		Provide the Production password key part number
Upload Production password certificate file		Upload the certificate file for production password. This detail should be available in BRD document.
Please provide your Test/Dev password key part number	Default: A-KEYTST-VFI-UPWD	Provide the Dev password key part number.
Upload DEV password certificate file		Upload the certificate file for dev password. This detail should be available in BRD document.
Do you want to provide other system Mode passwords?	Radio button: Yes No (Default)	Select the option, if you want to set password for other users on the device.
If you select Yes , then the following questions will appear:		
Please provide your Level1 Password	<Textbox>	Set the password for level 1.
Please provide your Level2 Password	<Textbox>	Set the password for level 2.
Please provide your Maintenance Password	<Textbox>	Set the password for level maintenance.
Is the above System Mode Password holds good for DEV environment?	Radio button: Yes (Default) No	Select the option, if you want to set the same PROD devices password for the Lab devices.
If you select No for Dev Environment, then the following questions will appear:		
Please provide your DEV System Mode Password	Default: 1668321	Set the system mode password for the Lab devices.
Please provide your Com Control Password (CCP)	Default: 200331	Set the password to access the Com Control Panel on the device.

Release

Questions	Given Values	Description
Please provide the release epic (ANB/ANC)	<Textbox>	Provide the registered ticket details, used to receive all reports on the release.
Please provide Signing Certificate for Lab Packages	Default - VeriFone Development	Enter VeriFone Development . This is Case sensitive.
Please provide Signing Certificate for Prod Packages	<Textbox>	Enter the name of the signing certificate that is used to sign the PROD packages. The value for this field is Case sensitive.
Please provide Android signing certificate for Production packages	<Textbox>	Enter the name of the online signing certificate that is used to sign the Android specific PROD packages. The value for this field is Case sensitive. NOTE: Reach out to Verifone representative if want to the values for this field.
Please provide CID value for signing certificate of PROD packages	<Textbox>	Enter the CID value of the production signing certificate. This field is applicable, only if the Host Encryption type is selected as ADE. NOTE: Reach out to Verifone representative if want to the values for this field.
Please Provide Estate Owner Name present in RSR portal	<Textbox>	Enter the Estate owner name present in deployment portal (RSR portal). NOTE: Reach out to Verifone representative if want to the values for this field.
Please Provide Production sponsorId present in RSR portal	<Textbox>	Enter the production sponsor certificate ID present in deployment portal (RSR portal). NOTE: Reach out to Verifone representative if want to the values for this field.
Please provide your DEV IDS Reference set ID		Provide existing DEV deployment Reference set ID. New customer can skip this field. NOTE: Please reach out to Verifone technical representative for more details.

Questions	Given Values	Description
Please provide your PROD IDS Reference set ID		Provide existing PROD deployment Reference set ID. New customer can skip this field. NOTE: Please reach out to Verifone technical representative for more details.
Do you want to validate reference set before creating in RSR portal	Radio button: Yes (Default) No	Select the option, if you want to validate the reference set before creating in deployment portal (RSR portal).
Please select Yes if there is requirement to create IDS reference set per media banner	Radio button: Yes No (Default)	Select the option, if you have requirement to create IDS reference set per media banner. NOTE: This is applicable if there are multiple media banners under media section
Choose the package style for XPI Application, Config and ADK .	Dropdown Options: • Separate Bundles for XPI Application, Config and ADK • Combined Bundle for XPI Application + Config, Separate ADK bundle • Combined Bundle for XPI Application + Config, Separate Config Only bundle, ADK Bundle • Combined Bundle for XPI App+Config+ADK • Combined Bundle for XPI App+Config+ADK, Separate Config Only bundle	Select the option on how the packages of XPI software stack needs to be delivered. NOTE: In case of M440/M424 devices, all engage packages which are part of android build will be combined and combining the android package is not supported.

Workflow Customization

Questions	Given Values	Description
Would you like to customize POS Communication configuration for the device (Workflows)?	Radio button: Yes No (Default)	Select the option, if customized device name on the payment device is required.
If you select Yes , then answer the following questions:		
Choose POS communication mode for the device (Workflows)?	Dropdown Options: TCP/IP Serial (RS232) Serial Over USB Serial Over Bluetooth Websockets	If selected Yes for the previous question, then choose a POS communication mode for the device from the dropdown list.
If you select TCP/IP or Websockets , then answer the following questions:		
Choose primary POS communication port for the device (Workflows)	Default: 12345	Provide the primary port number on which the payment application will be listening.
Choose device Operating mode in TCP/IP communication for the device (Workflows)	Dropdown Options: Server Client	Select the option to set the operating mode for the device.
If you select Client , then answer the following questions:		
Please provide DEV Primary connection URL for the device (Workflows)		Provide the primary connection URL for DEV environment.
Please provide Prod Primary connection URL for the device (Workflows)		Provide the primary connection URL for PROD environment.
Please provide DEV Primary connection Port for the device (Workflows)		Provide the primary connection port for DEV environment. NOTE: If you do not enter the port details, then the application will consider the primary port for POS communication.
Please provide Prod Primary connection Port for the device (Workflows)		Provide the primary connection port for PROD environment. NOTE: If you do not enter the port details, then the application will consider the primary port for POS communication.
Please provide DEV Secondary connection URL for the device (Workflows)		Provide the secondary connection URL for DEV environment.
Please provide Prod Secondary connection URL for the device (Workflows)		Provide the secondary connection URL for PROD environment.

Questions	Given Values	Description
Please provide DEV Secondary connection Port for the device (Workflows)		Provide the secondary connection port for DEV environment. NOTE: If you do not enter the port details, then the application will consider the primary port for POS communication.
Please provide Prod Secondary connection Port for the device (Workflows)		Provide the secondary connection port for PROD environment. NOTE: If you do not enter the port details, then the application will consider the primary port for POS communication.
Will you support SSL(Secure Sockets Layer) connection for the device (Workflows)	Radio button: Yes No (Default)	Select the option if you want to support for SSL connection between POS and the device.
If you select Yes , then the following questions will appear:		
Please provide DEV CA certificate for the device (Workflows)		Upload the CA certificate for DEV environment (in PEM format). Maximum length is 100000.
Please provide Prod CA certificate for the device (Workflows)		Upload the CA certificate for PROD environment (in PEM format). Maximum length is 100000.
Please provide DEV public key certificate for the device (Workflows)?		Upload the device certificate for DEV environment (in PEM format). Maximum length is 100000.
Please provide Prod public key for the device (Workflows)?		Upload the device certificate for PROD environment (in PEM format). Maximum length is 100000.
Please provide DEV Private key for the device (Workflows) ?		Upload the private key for DEV environment (in PEM format).
Please provide Prod Private key for the device (Workflows)?		Upload the private key for PROD environment (in PEM format).
Will encryption be applied to the private key for the device (Workflows)?	Radio button: Yes No (default)	Select the option, if you want private keys to be encrypted.
If you select Yes for encryption for the private key, then the following questions will appear:		
Please provide Dev SSL passphrase Key part number for the device (Workflows)?	<Textbox>	Provide the SSL passphrase Key part number for DEV environment.
Please provide Prod SSL passphrase Key part number for the device (Workflows)?	<Textbox>	Provide the SSL passphrase Key part number for PROD environment.
Please provide Dev Customer Reference data for the device (Workflows)?	<Textbox>	Provide the Customer Reference identifier for DEV environment.

Questions		Given Values	Description
	Please provide Prod Customer Reference data for the device (Workflows)?	<Textbox>	Provide the Customer Reference identifier for PROD environment.
	Would you like to make client authentication mandatory while using a device in server mode for the device (Workflows) ?	Radio button: Yes No (default)	Select the option if you want client authentication while using a device in server mode.
	Would you like to customize Encryption configuration for the device (Workflows)?	Radio button: Yes No (Default)	Select the option if you want to customize the Encryption configuration.
	Choose your host encryption type for the device (Workflows)	Dropdown Options: ADE VSP VSP (AESDUKPT) PKI Voltage ACI PKE TRA NOE (Default)	Select the host encryption type from the dropdown list.
Based on the encryption type selected, the following questions will appear:			
	Please upload the DEV VCL settings file for the device (Workflows)		Please upload the DEV VCL settings file
	Please enter DEV Encryption Key ID for the device (Workflows)		Please enter DEV Encryption Key ID
	Please upload the Prod VCL settings file for the device (Workflows)		Please upload the Prod VCL settings file
	Please enter PROD Encryption Key ID for the device (Workflows)		Please enter PROD Encryption Key ID
	Do you want to support extended vclsettings file for the device (Workflows) ?	Radio button: Yes No (Default)	Select the option, if you want to support extended vclsettings file.
	Please upload the Extended DEV VCL settings file for (Workflows).		Upload the Extended DEV VCL settings file.
	Please upload the Extended PROD VCL settings file for (Workflows)		Upload the Extended PROD VCL settings file.
	Do you want to exclude any card ranges from encryption for (Workflows) ?	Radio button: Yes No (Default)	Select the option, if you want to exclude any card ranges from the encryption.
	Enter the bin exclusion contents of DEV kmailin.tgx for (Workflows)	<Textbox>	Provide the BIN exclusion contents of DEV kmailin.tgx.

Questions		Given Values	Description
	Enter the bin exclusion contents of PROD kmailin.tgx for (Workflows)	<Textbox>	Provide the BIN exclusion contents of PROD kmailin.tgx.
	Enter first excluded PAN Range [Low-High] for (Workflows)	<Textbox>	Provide the PAN Range for the card, Low and High. If you have multiple card ranges to exclude, then enter the PAN ranges below. This application supports 15 entries for PAN ranges.
	Do you want to exclude any custom card ranges in CAMCRYPTO.BIN for (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to exclude any custom card ranges from the CAMCRYPTO.BIN.
	Enter the custom BIN exclusion data to append to CAMCRYPTO.BIN for (Workflows)		If you select Yes , then enter the custom BIN to append to CAMCRYPTO.BIN.
	Will you support DUKPT PIN for (Workflows)?	Radio button: Yes No (Default)	Select the option, if you want to support DUKPT PIN.
	Please provide your Test/Dev Debit key part number for (Workflows)	<Textbox>	Provide the Dev Debit key part number. NOTE: Please reach out to Verifone technical representative for more details.
	Please provide your Production Debit key part number for (Workflows)	<Textbox>	Provide the production Debit key part number. NOTE: Please reach out to Verifone technical representative for more details.
	Which key slot should be used for DUKPT key injection on Test terminals for (Workflows)?	Dropdown Options: 0 (Default) 1 2	Select the Key slot in the Test device, you want to use for for DUKPT key injection.
	Which key slot should be used for DUKPT key injection on Production terminals for (Workflows)?	Dropdown Options: 0 (Default) 1 2	Select the Key slot in the PROD device, you want to use for for DUKPT key injection.

Getting Help

This section addresses common questions and queries related to the application mostly on login assistance and usage.

Refer to the below **Frequently Asked Questions** ([Know Before You Ask](#)) for quick answers to specific issues. If you do not find the relevant information you are looking for here, please reach out to the Support team ([Who's Here to Help](#)) for further assistance.

Know Before You Ask

Q:	How can I gain access to JSD or Okta credentials if I currently do not have them?
A:	JSD (Jira Service Desk): Please reach out to Verifone Representative for assistance. Okta: Raise an IT request for Okta SSO access for OK-AC-APP-BRD-PROD group.
Q:	If I forgot my password, whom should I contact for assistance?
A:	JSD Credentials: Please reach out to Verifone Service Desk for assistance.
Q:	What should I do if I encounter issues with accessing Okta?
A:	Please reach out to your IT Administrators on the issue that you encountered.
Q:	What should I do if my user role has not been assigned in the MSR portal?
A:	Please reach out to Vinnoth Kumar and Praveen PVS for to have Admin role.
Q:	How can I delete a profile from the MSR portal?
A:	It is not possible to delete a profile directly from the MSR portal, due to the portal system restrictions. Please reach out to the MSR Portal team for further assistance.
Q:	Whom should I contact if any link in Build and Test Result section, is not working?
A:	Please reach out to your MSR Portal team for the assistance.

Q:	Whom should I contact if Jenkins link in Build and Test Result section, is not working?
A:	Please reach out to your IT Administrators for the assistance.

Q:	Can I edit details in the Profile tab directly?
A:	No, most details are generated from the inputs provided while creating the Profile and cannot be edited directly here.

Q:	Can I modify configurations after completing the questionnaire?
A:	Yes, configurations can be updated before the build is generated.

Q:	What types of media files can be uploaded?
A:	Typically, image files (e.g., PNG, JPG) for branding, logos; specific requirements may apply.

Q:	Where do these media files appear in the application?
A:	Media files are used in device workflows and user interfaces, depending on the configuration.

Q:	Where do these media files appear in the application?
A:	Media files are used in device workflows and user interfaces, depending on the configuration.

Q:	When should I generate a build?
A:	The build proceeds to testing, production signing, and then deployment stages.

Q:	What steps should be taken if there is a mismatch between the cloned and parent merchant profiles?
A:	Validate the cloned profile against the parent profile to identify any mismatches and resolve any discrepancies before proceeding with the next required activities. For further assistance, please reach out to MSR Portal team.

Q:	Will upgrading a solution affect my existing configurations?
A:	In most cases, configurations are retained, but it's recommended to review and validate them post-upgrade for compatibility.

Q:	Can I roll back to a previous version if the upgrade fails?
A:	Rollback options depend on your platform's capabilities; it's advised to back up configurations before upgrading.

Q:	Can I edit the configuration after it's submitted?
A:	Yes, configurations can be updated before generating a new build. However, a new build is required to reflect the changes.

Q:	What gets copied when a merchant profile is cloned?
A:	Typically, application settings, configuration selections, BIN data, and media files are duplicated. Sensitive or unique identifiers may need manual adjustment.

Q:	Can I modify a cloned profile before deployment?
A:	Yes, cloned profiles can be fully customized after duplication, allowing flexibility before build and deployment.

Q:	What happens after the build is created?
A:	The build proceeds to testing, production signing, and then deployment stages.

Who's Here to Help

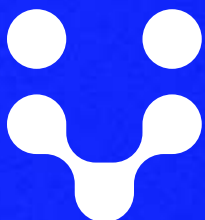
For the further assistance on any issues, please contact the **MSR Portal Support** team, catering in multiple levels.

Level 1	Any issues related to the website hosting.	Global Tools Team
Level 2	UI and Portal functionality related issues	NA Automaton Team
Level 3	Questionnaire and mapping, maintaining the standard configuration details.	NA Automaton Team
Level 4	Automated (Build and Test) Release jobs related issues.	NA Automaton Team

Verifone

North America Development
The Royal Center Four
11700 Great Oaks Way, Suite 210
Alpharetta, GA 30022

www.verifone.com



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