







<https://verifone.cloud/docs/in-person-payments/global-payment-application-gpa/gpa-intercard-user-guide/payment-functions-2>

Updated: 25-Oct-2023

## Refund

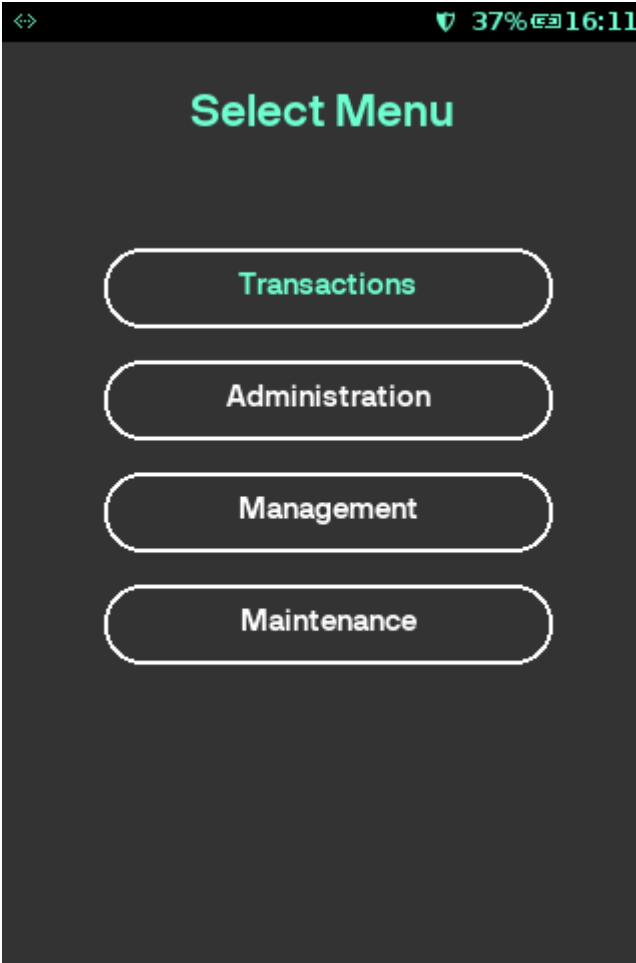
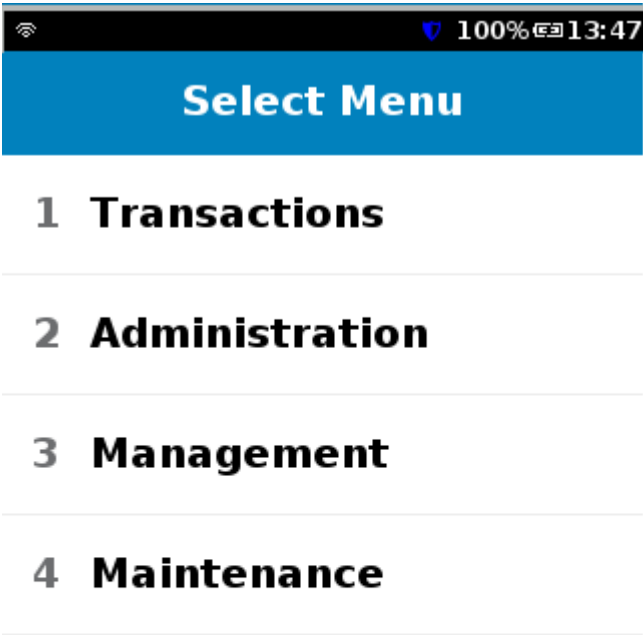
This transaction is used for a refund of a previous transaction amount to the cardholder's account.

Step	Instruction	Screen Information	Rebranded Screen Information
1	For refunds, press the  button on the touch screen or the  key.	 <p>The screen displays the Verifone logo at the top, followed by 'Sale' and 'Enter Amount'. A large box shows '£0.00'. At the bottom are three buttons: a blue 'X' button, a grey menu button with three dots, and a blue checkmark button.</p>	 <p>The screen displays the Verifone logo at the top, followed by 'Sale' and 'Enter Amount'. A large box shows '€0.00'. At the bottom are three buttons: a white 'Cancel' button, a white 'Menu' button, and a green 'Ok' button.</p>

Step Instruction

Screen Information

Rebranded Screen Information

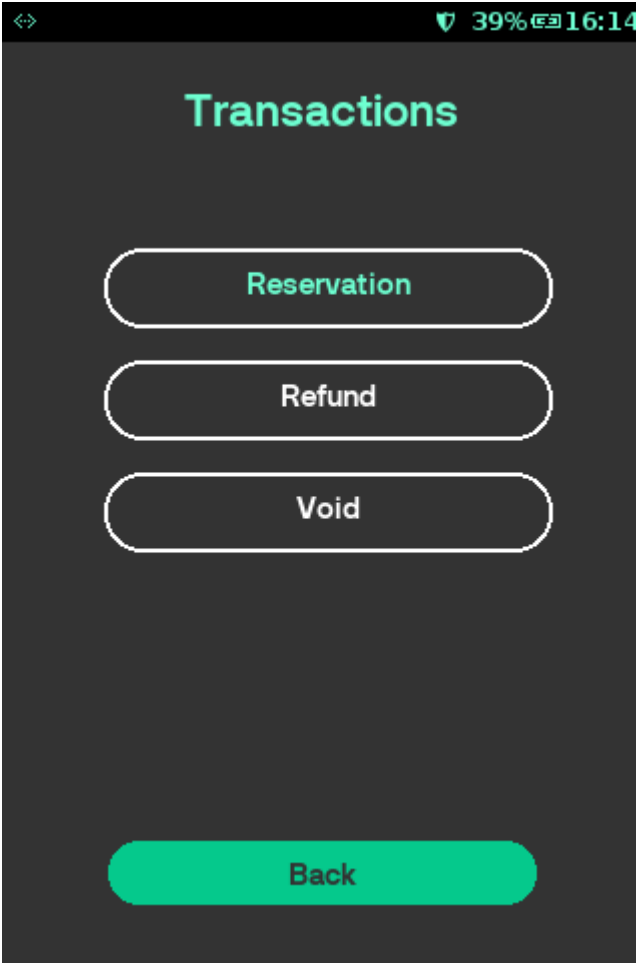
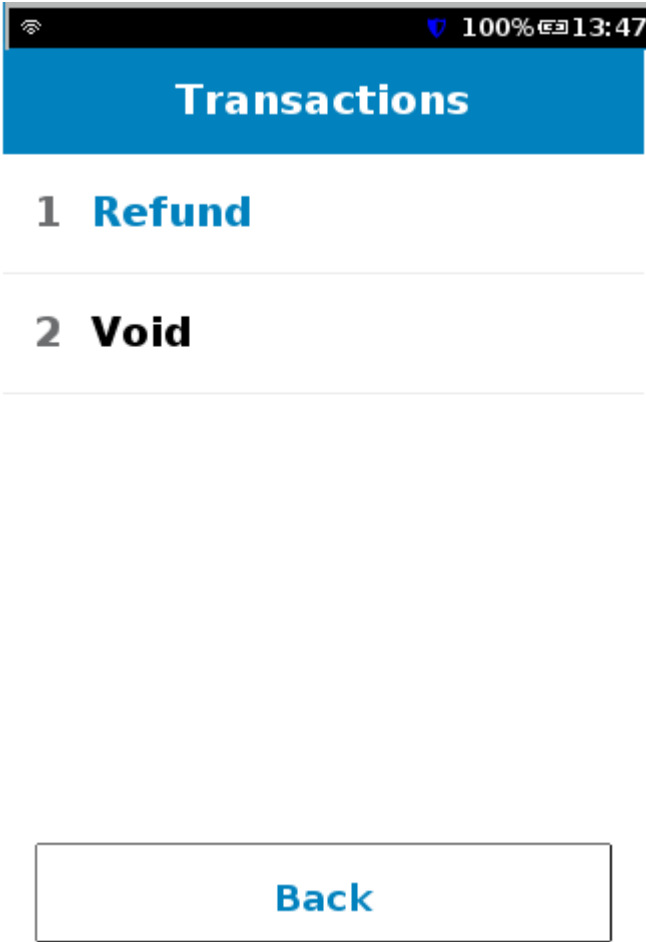


2 Select option  
1 -  
Transactions.

Step Instruction

Screen Information

Rebranded Screen Information



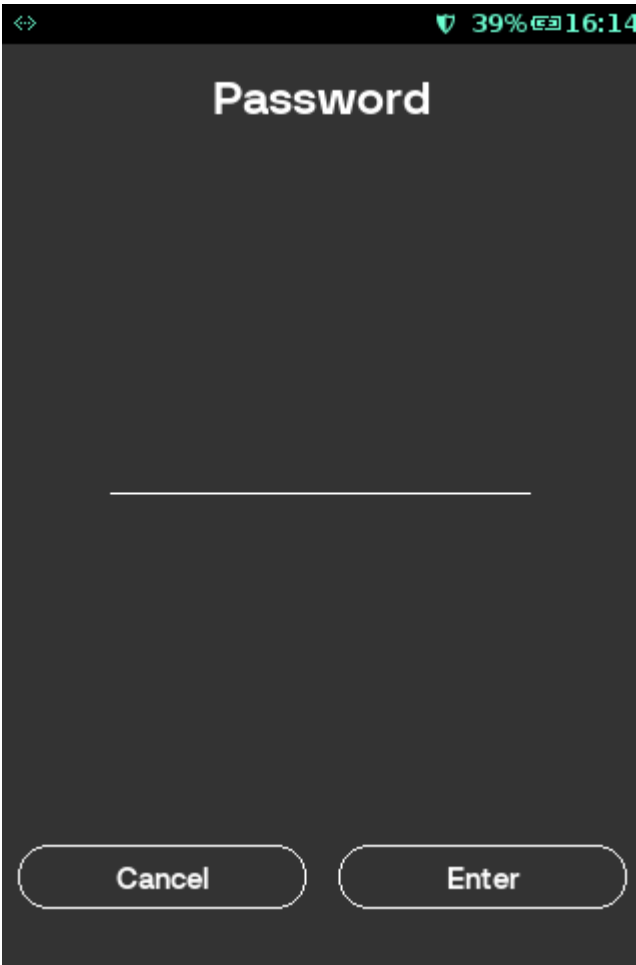
3 Select Refund.

Step    Instruction

Screen Information

Rebranded Screen Information

4    Enter the password.    None.




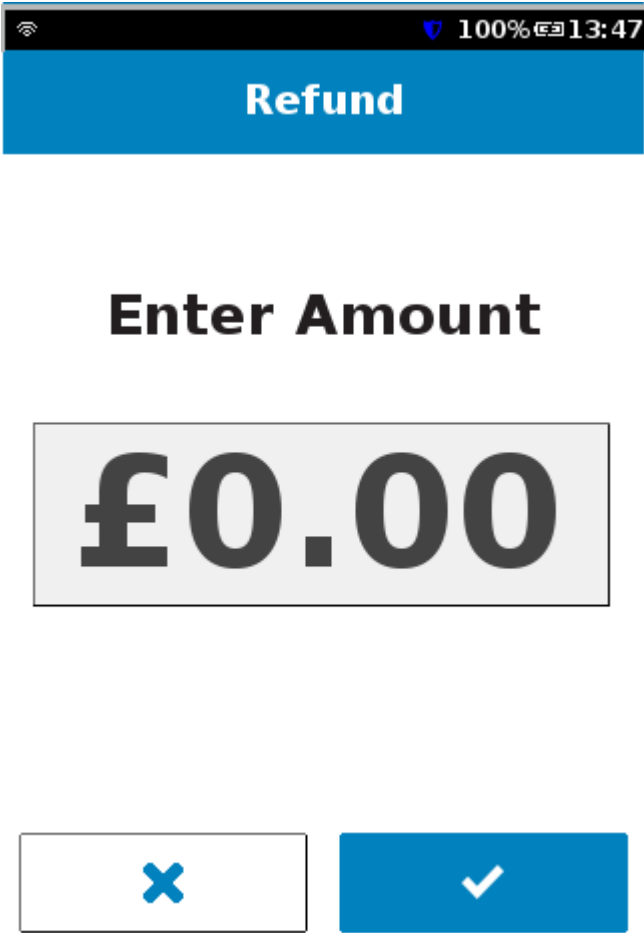
Step Instruction

Screen Information

Rebranded Screen Information

5

The terminal is ready to start a transaction. Enter Refund amount and then press  key to confirm.



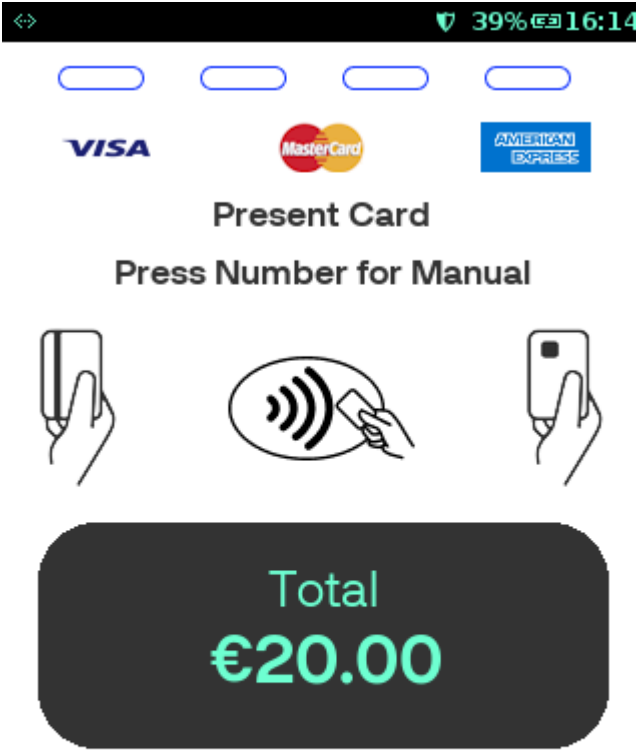
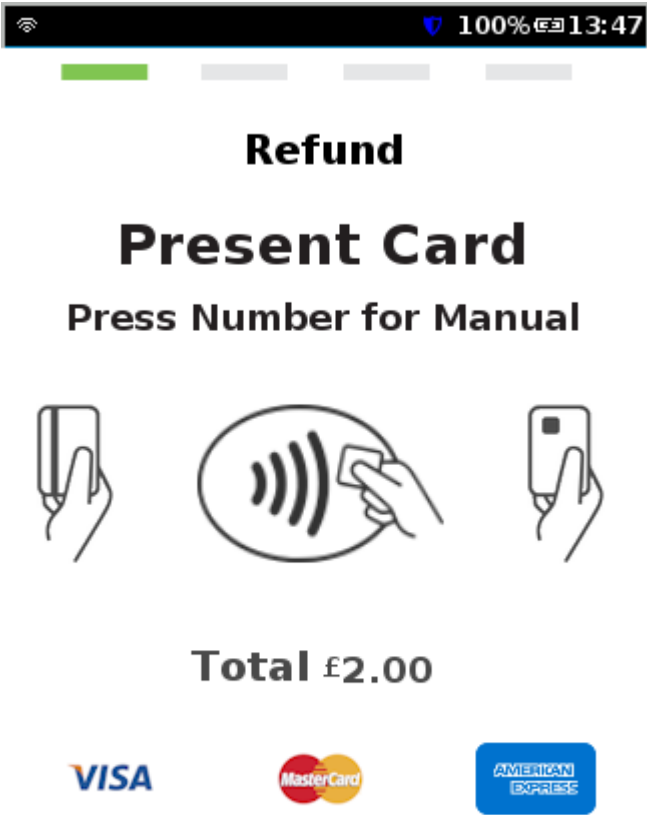
Step Instruction

Screen Information

Rebranded Screen Information

6

Present, insert, swipe a card, or key in the card number.



Step Instruction

Screen Information

Rebranded Screen Information



7 The standard flow is performed (connecting, authorizing, approved, printing).



Please Wait  
Processing Now