




Void

The void function is used to cancel a previous transaction within the current batch. This transaction is identified by entering the invoice number shown on the receipt during the void process.

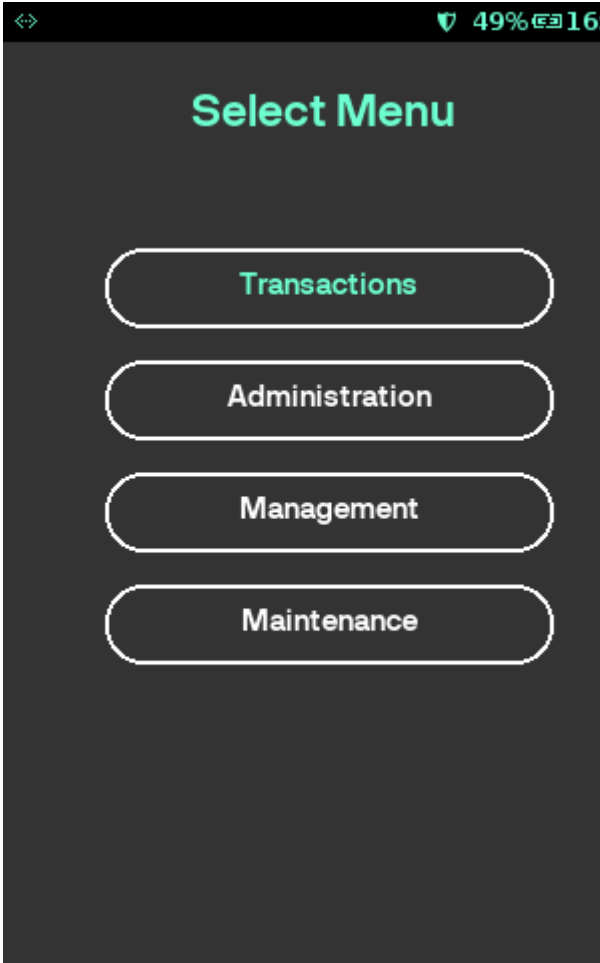
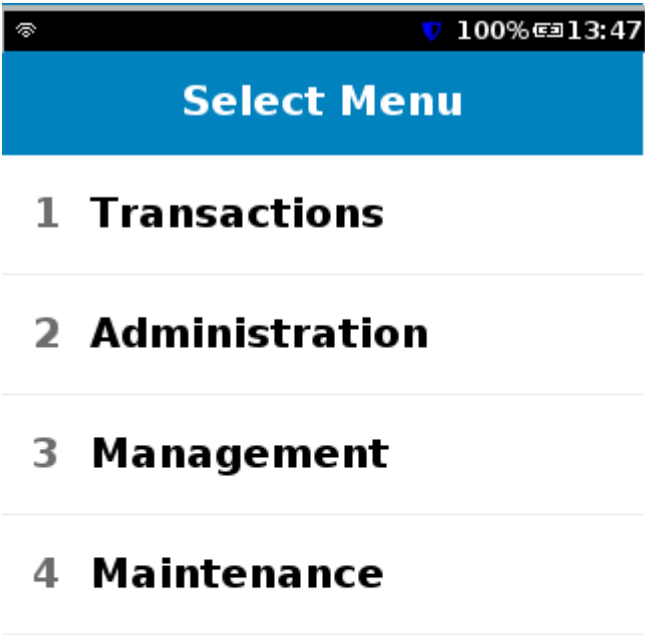
Step	Instruction	Screen Information	Rebranded Screen Information
1	For void, press the menu button on the touch screen or the  key.	 <p>The screen displays the Verifone logo at the top, followed by 'Sale' and 'Enter Amount'. A large box shows '£0.00'. At the bottom are three buttons: a blue 'X' (Cancel), a grey menu icon, and a blue checkmark (Ok).</p>	 <p>The screen displays the rebranded Verifone logo at the top, followed by 'Sale' and 'Enter Amount'. A large box shows '€0.00'. At the bottom are three buttons: 'Cancel', 'Menu', and 'Ok'.</p>

Step Instruction

Screen Information

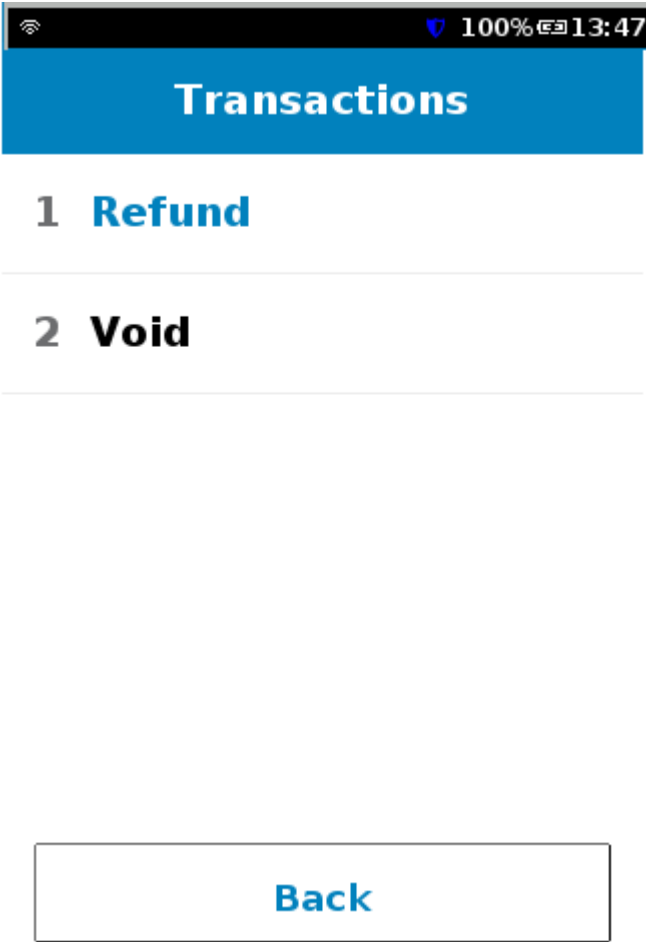
Rebranded Screen Information

2 Select option 1
- Transactions.

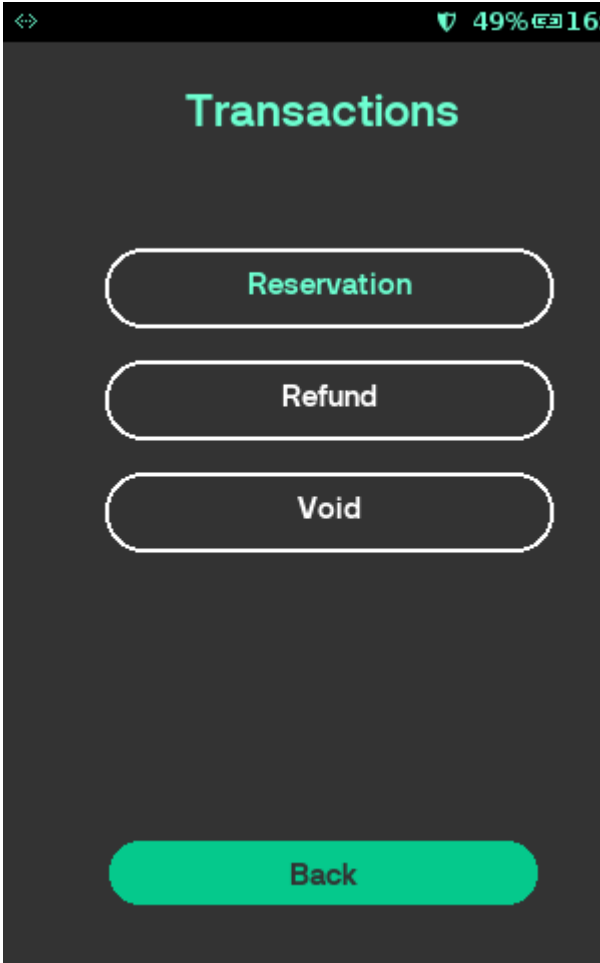


Step Instruction

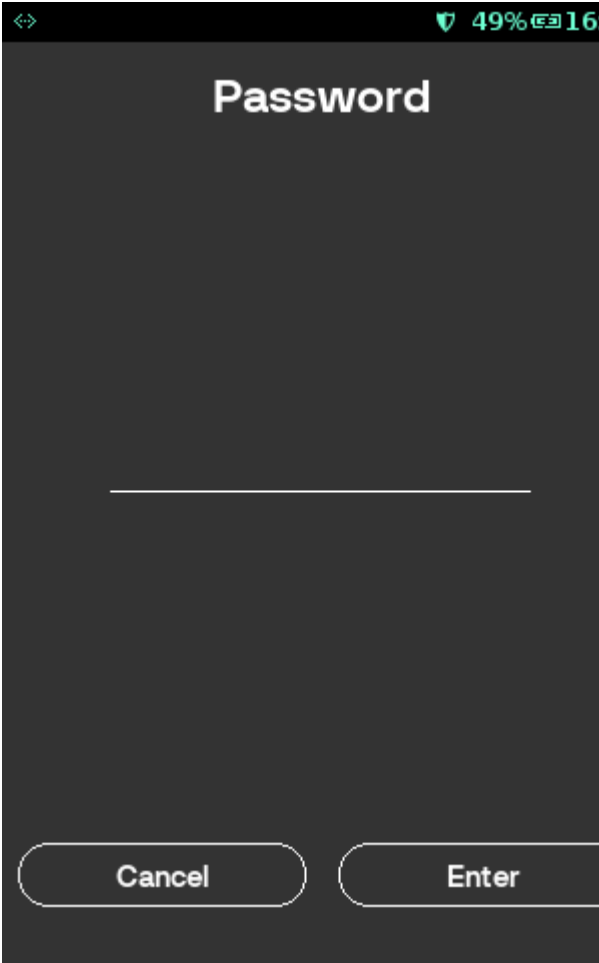
Screen Information



Rebranded Screen Information



3 Select Void.

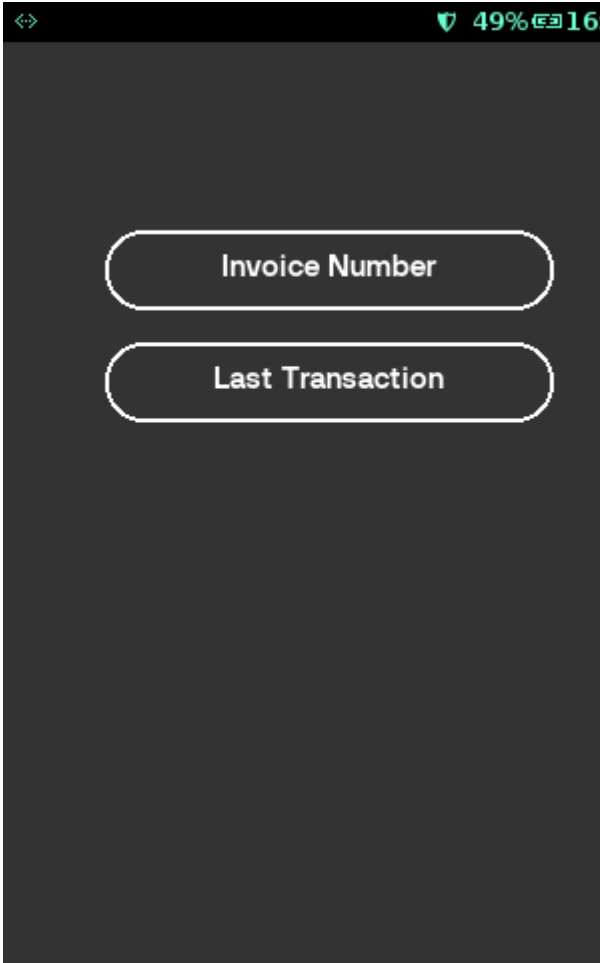
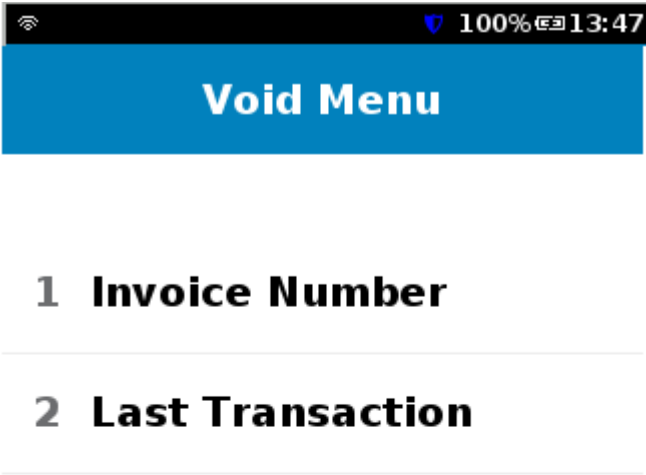
Step	Instruction	Screen Information	Rebranded Screen Information
4	Enter the password.	None.	

5

The terminal is ready to start a transaction.

Select one of two options, if the **Last transaction** is selected, the terminal will void the last transaction recorded in the batch, proceed to step 5.

If Invoice Number is selected proceed to the next step.



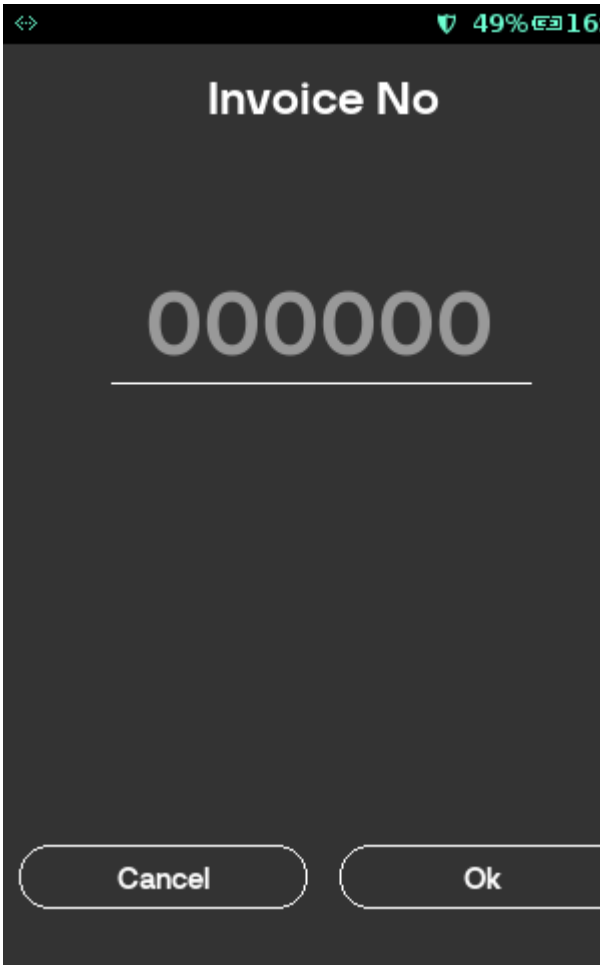
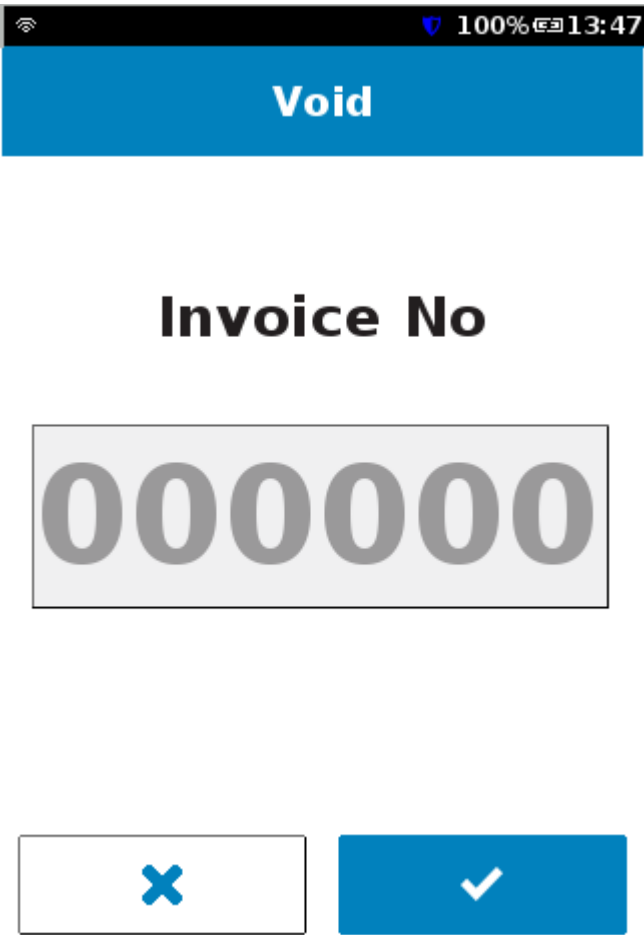
Step Instruction

Screen Information

Rebranded Screen Information


6

Enter the Invoice number (found on the receipt) of the transaction to be canceled.



Step Instruction

7

Terminal displays information of parent transactions. Verify the information displayed and press  key to proceed or  to cancel.

Screen Information

📶 100% 🇬🇧 13:47

Void

Transaction	Sale
PAN	...0891
Amount	£2.00
Invoice No	33

Rebranded Screen Information

🔄 50% 🇬🇧 16:16

Void

Transaction	Sale
PAN	...020
Total Amount	€20.0
Invoice No	

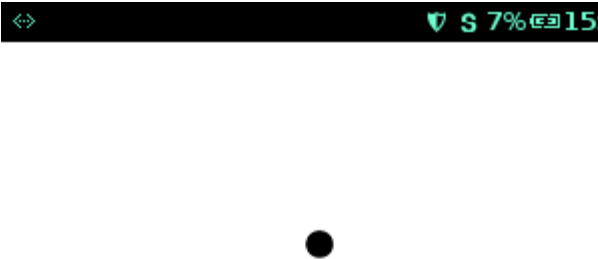
No

Yes

Step Instruction

Screen Information

Rebranded Screen Information



8

The terminal connects to the payment processing host.

Connected
Sending

Connected
Sending

Step Instruction

9

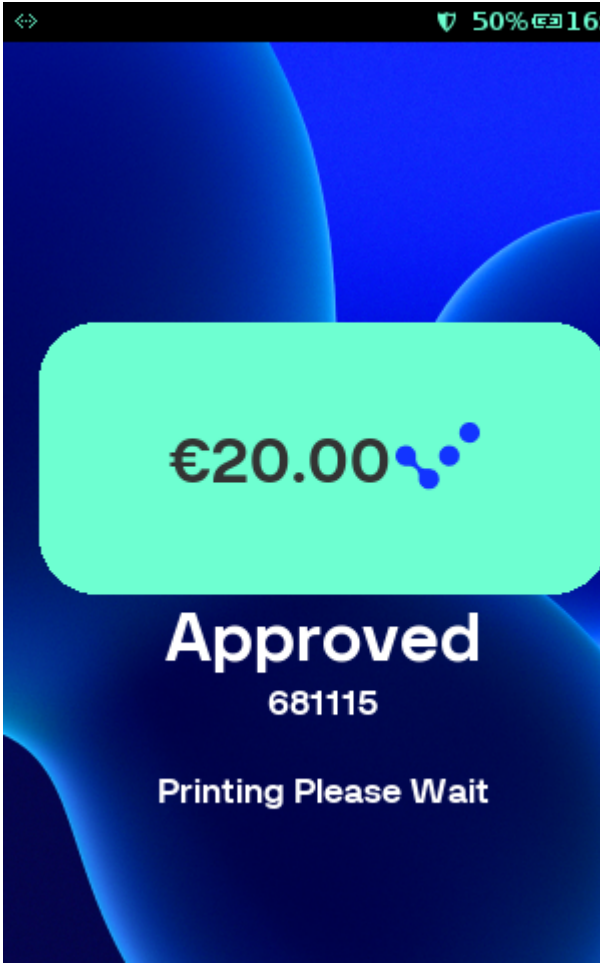
The terminal has received an approved response from the payment processing host and is printing the receipt.


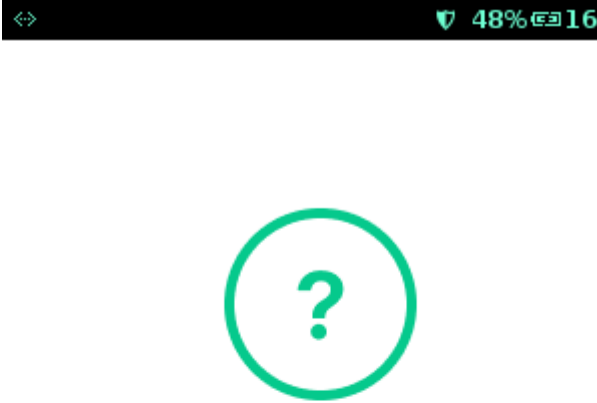


Screen Information



Approved
Printing Please Wait

Rebranded Screen Information



Step	Instruction	Screen Information	Rebranded Screen Information
			
10	<p>Print customer receipt? Press the  key to print a customer copy.</p> <p>If not required press the  key, the terminal will revert to the idle screen.</p>	