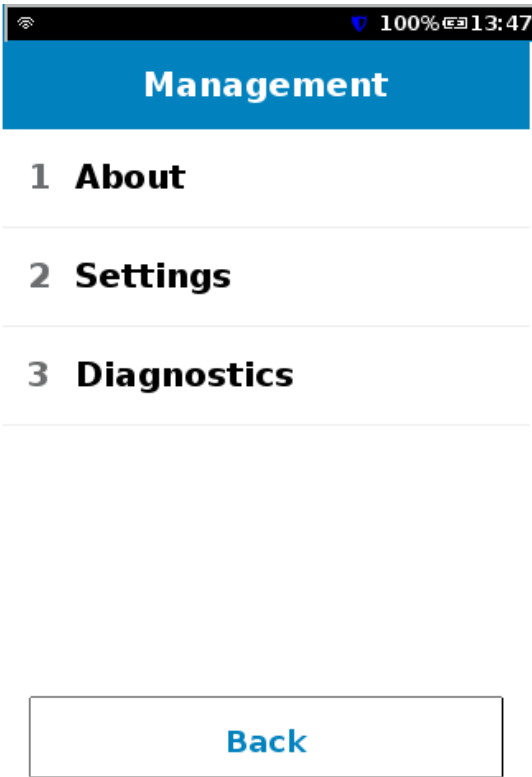
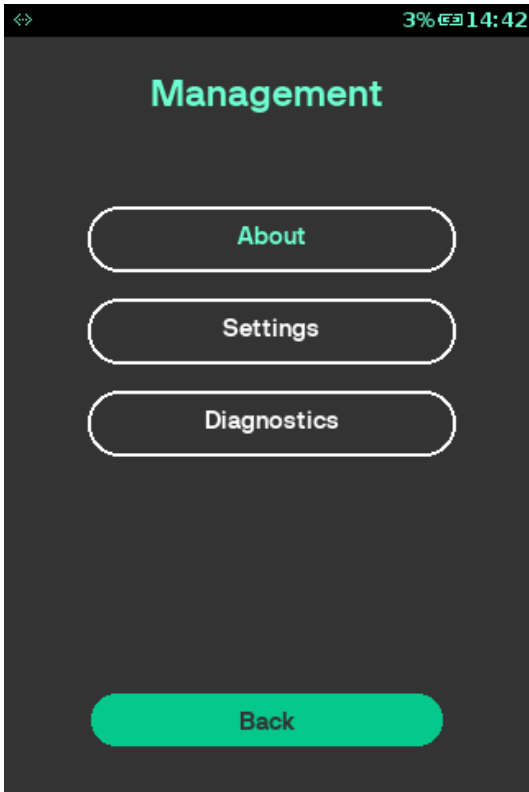


Management Functions

This section covers the management functions of the terminal.

Screen Information	Rebranded Screen Information
 <p>The standard Management screen has a blue header with the word "Management". Below it is a list of three items: "1 About", "2 Settings", and "3 Diagnostics". At the bottom is a "Back" button.</p>	 <p>The rebranded Management screen has a dark background with the word "Management" in green. Below it are three buttons: "About", "Settings", and "Diagnostics". At the bottom is a "Back" button.</p>

About

The application version, build number, a profile is displayed. The terminal operating system version and terminal model versions may also be displayed.

Step	Instruction	Screen Information	Rebranded Screen Information
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1

Terminal displays information about the payment application.



Settings

Communications

The Communication Control Panel (CCP) allows the user to access the following functions:

- Set /change the network configuration parameters
- Run simple network diagnostics
- Report the network status

The most important information is on the main screen:

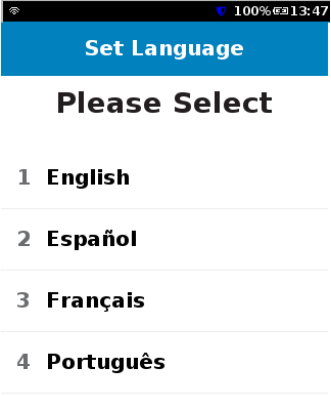
- The type of communication (Ethernet, GPRS, Wi-Fi, Bluetooth)
- The current connection status (connected/not connected)
- The base CCP menu (Status, Configuration, Diagnostic)

For more information, refer to [Setting Connection](#)

Set Language

The Set Language screen allows the user to select the required language.

Step	Instruction	Screen Information	Rebranded Screen Information
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1	The User is prompted to select the menu option, scroll until Set Language operation appears, or enter the number for the operation.		
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CP Manual Launch



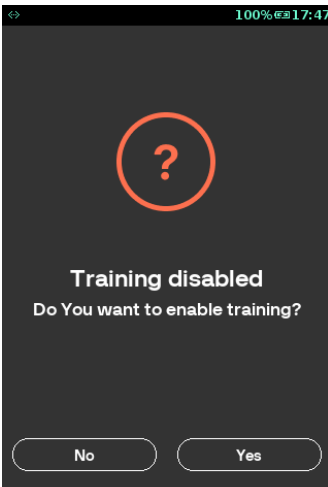



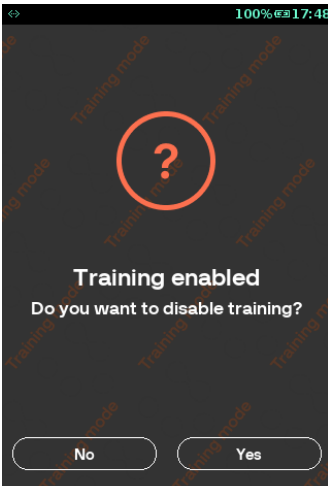
Use this option to launch a Commerce Plugin. If Commerce Plugins are configured, a list of applications will be displayed.

Training Mode

Training Mode is a facility that enables the user to interact with the application for demo and training purposes.

Once the application enters 'Training Mode', the User should be able to access all menus and perform all transaction types as if the terminal was in normal processing mode.

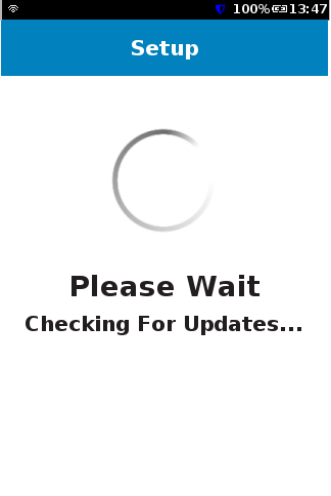
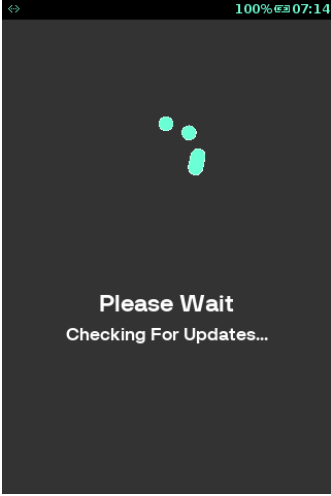
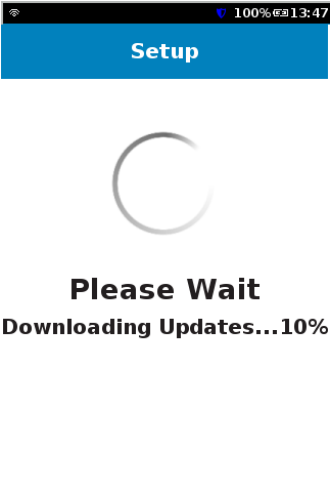
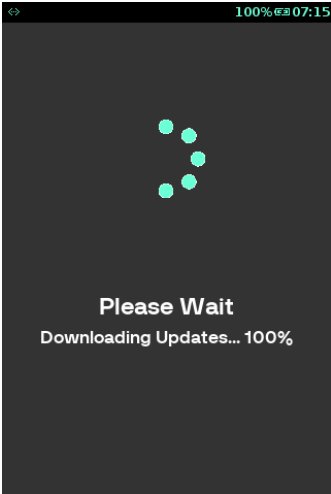
Step	Instruction	Screen Information	Rebranded Screen Information
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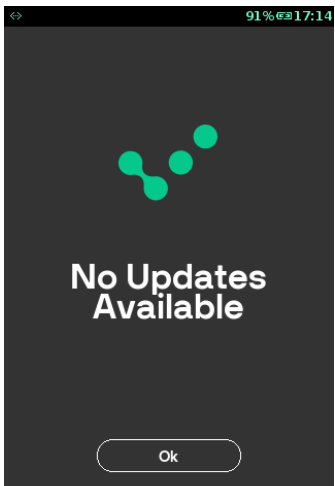
1	<p>Press  key to confirm. If the user selects to enable training mode, then the terminal will check if any transactions exist in the batch, if they do not, then the mode is enabled.</p>		
2	<p>If the User selected  key then the training mode is disabled. Cancel  key returns back to idle.</p>		

Call TMS (Terminal Management System)

Selecting this option downloads any available updates from the TMS. The terminal will display “No Updates Available” if there is nothing to download.

Step	Instruction	Screen Information	Rebranded Screen Information
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1	Process and check for updates.		
2	Fetch update and show progress as a percentage.		

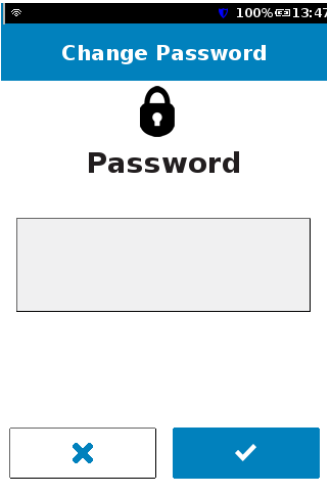
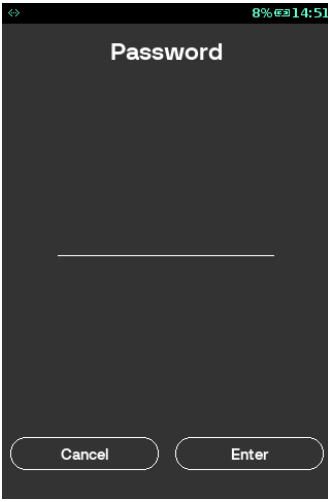
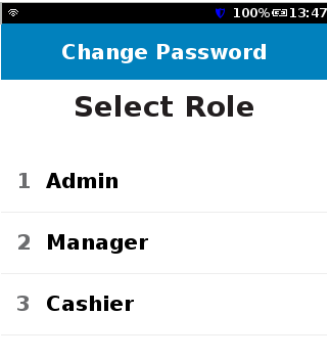
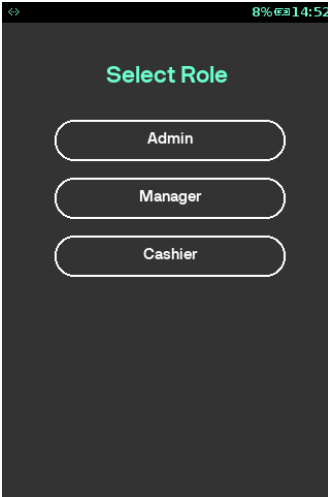
3	<p>A successful update is confirmed on-screen. Press  key to confirm.</p>		
4	<p>Message on the screen confirming that no updates are available. Press  key to confirm.</p>		


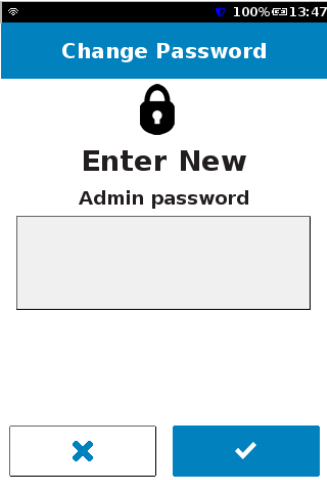
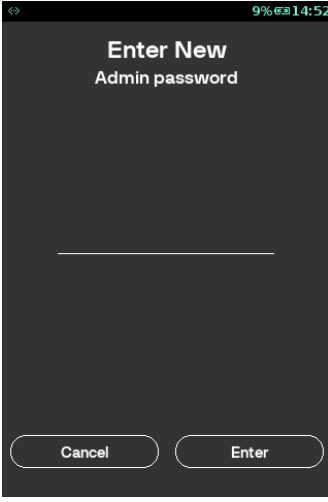

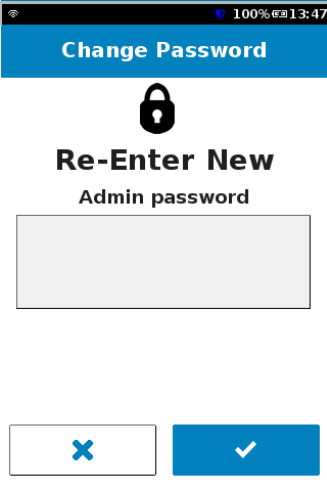
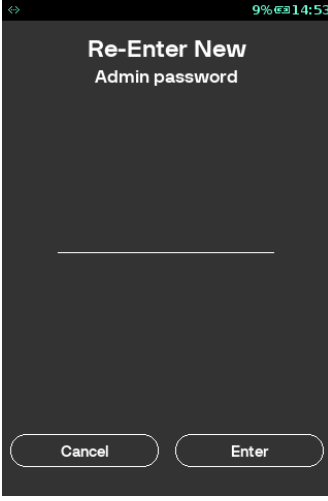
Change Password



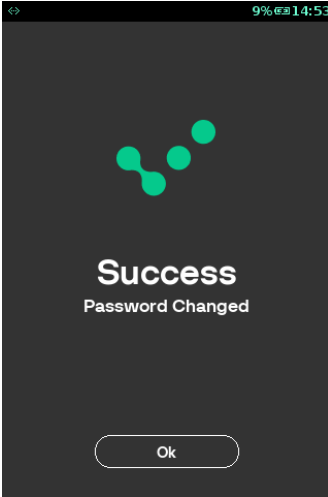
The terminal is programmed with an Admin password which is required for refunds, void transactions, and some protected terminal functions. This password is a security measure to ensure only authorized personnel can access this functionality on the terminal.

The system supports 3 password roles:

- Admin - typically the User, store owner, or the store supervisor
- Manager
- Cashier

Step	Instruction	Screen Information	Rebranded Screen Information
1	Enter the current password.		
2	Select the password level to be changed.		

Step	Instruction	Screen Information	Rebranded Screen Information
3	Enter the new password. Press  key to confirm.		
4	Re-enter the new password. Press  key to confirm.		


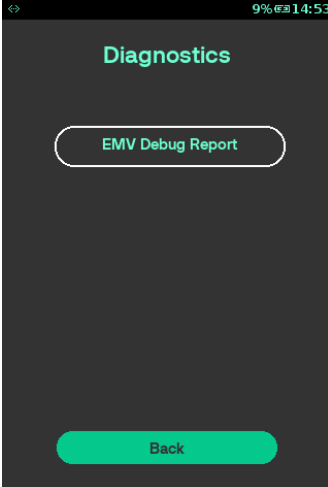
Step	Instruction	Screen Information	Rebranded Screen Information
5	The password has been changed. Press  key to confirm.		

Diagnostics

EMV Debug Report

The EMV Debug Report is a feature, which allows the user to print EMV data which may be asked for by the Verifone Helpdesk if the User calls requesting assistance.

Step	Instruction	Screen Information	Rebranded Screen Information
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1	Terminal displays the available Diagnostic Reports.		
2	The Diagnostic Report is printing.	