

 $\underline{\text{https://verifone.cloud/docs/in-person-payments/global-payment-application-gpa/gpa-intercard-user-guide/maintenance}$

Updated: 27-Oct-2023

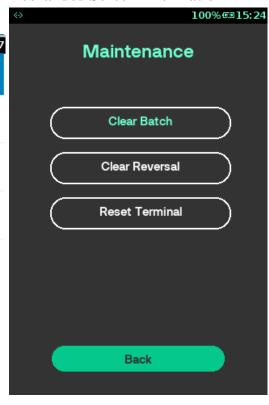
Maintenance Functions

This section covers the maintenance function of the terminal.

Screen Information

Maintenance 1 Clear Batch 2 Clear Reversal 3 Reset Terminal

Rebranded Screen Information



Clear Batch

The Clear Batch allows the User to clear transactions in the batch manually without settlement.

Step Instruction Screen Information Rebranded Screen



key to confirm that batch is to be removed.

- If batch exists, terminal proceeds to step 2.
- If no batch exists, terminal proceeds step 3.
- If

1



terminal goes to step 4.

• If no selection made, terminal goes to step 5.



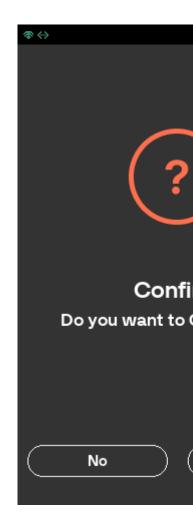


Confirm

Do you want to Clear Batch?









Clear Batch

The current batch with all transactions The current batch with all transactions stored on the terminal has been deleted

2

Press

key to confirm.



Successful

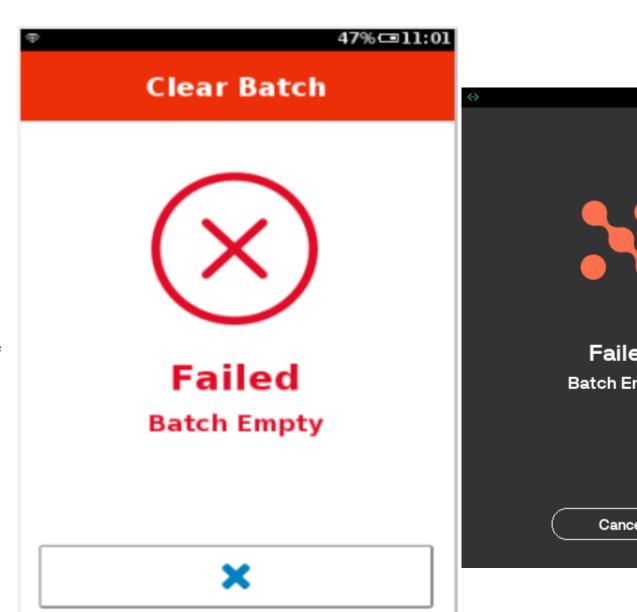
Batch Deleted on Terminal



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Batch Deleted





Cance

If there is no batch existing. Terminal displays the 3 screen and proceeds to the initial Maintenance page.





key is pressed unintentionally
at step 1.
Terminal goes to the initial
Maintenance page.



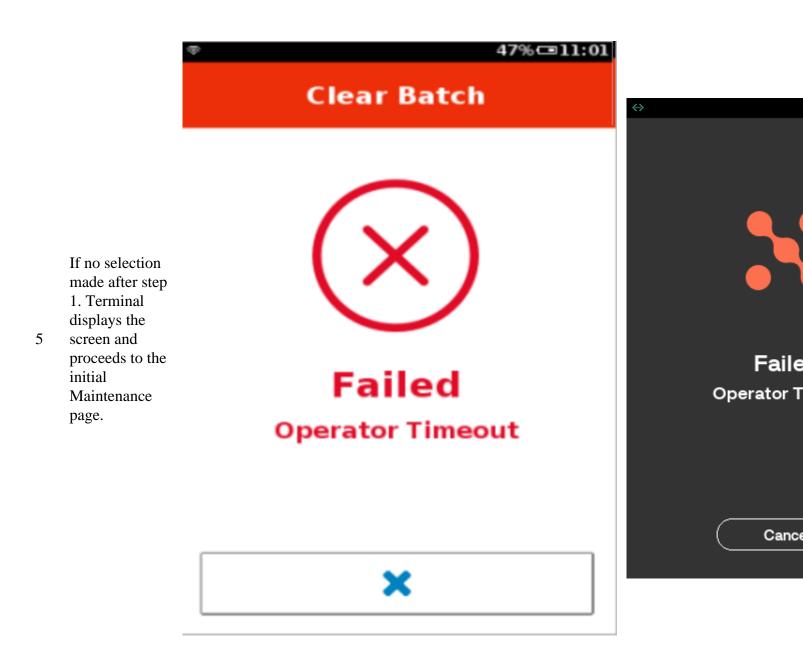
Failed Operator Abort





Faile Operator

Cance



Clear Reversal

This menu item is used to clear reversal transactions from the batch.

Step Instruction Screen Information Rebranded S



- If reversal data exists, terminal proceeds to step 2.
- If no reversal data exists, terminal proceeds step 3.
- If

1

- pressed, terminal goes to
- step 4.
 If no selection made, terminal goes to step 5.



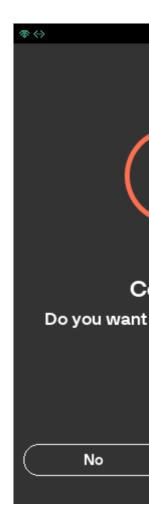


Confirm

Do you want to Clear Reversal?











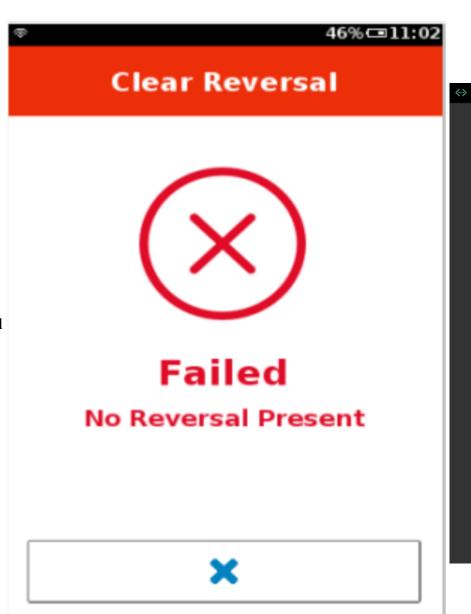
Please wait. The receipt is printing.





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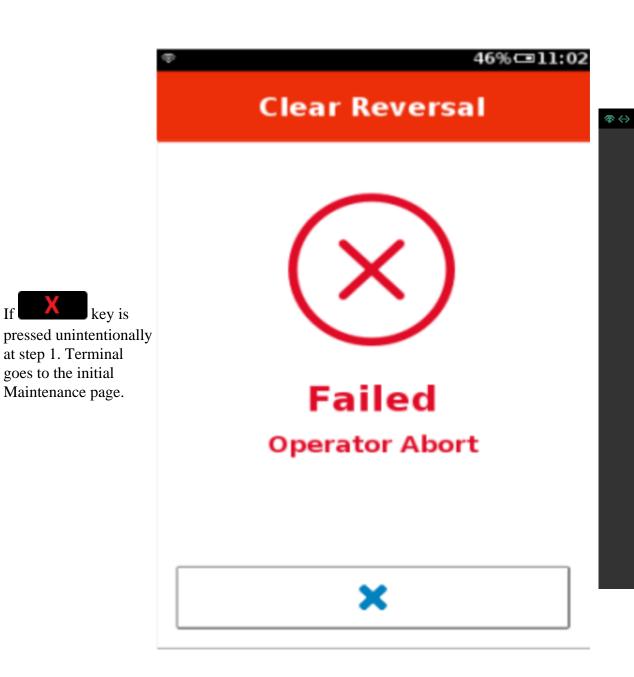
Ple:



No Rev

If there is no reversal data exists. Terminal

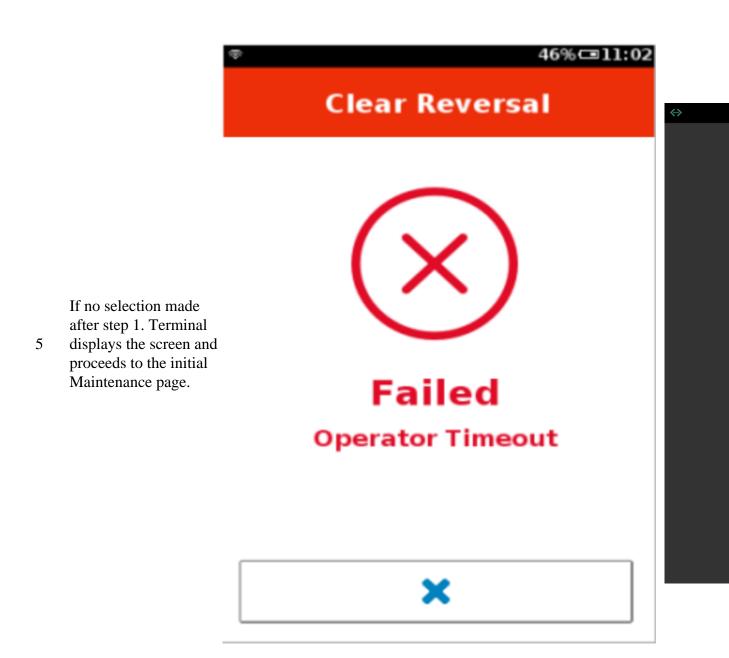
displays the screen and proceeds to the initial Maintenance page.



Oper

4

goes to the initial



Reset Terminal

This operation allows the User to reset the terminal, so that terminal will be set to default settings. It cannot be performed if the terminal is in Training mode or the batch is not empty.

Step Instruction Screen Information Rebranded S



During terminal reset all totals and terminal info will be erased.

Press key

to confirm.

1

 If pressed, terminal goes to step 3.

• If no selection made, terminal goes to step 4.

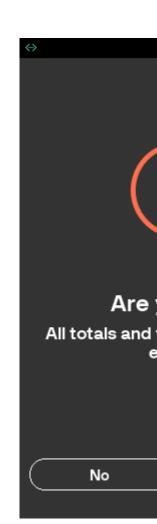


Are you sure

All totals and terminal info will be erased.







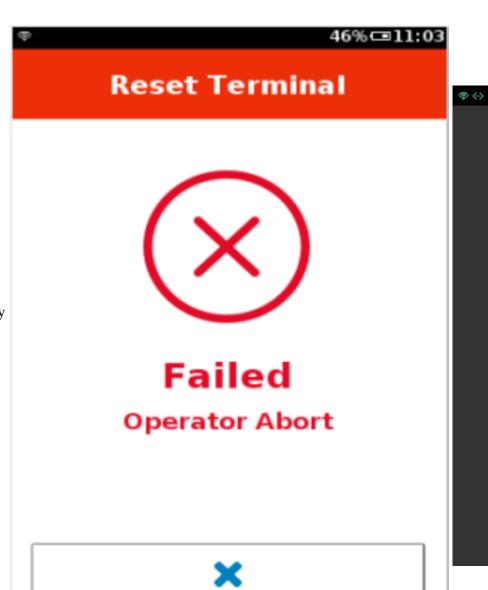
Reset Terminal

Please wait. Terminal is resetting and then restarting. After that the self-install process is required.



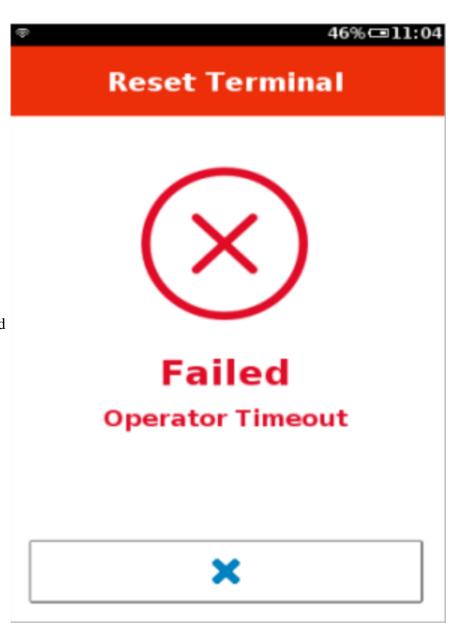
Please Wait Resetting... ~ >

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Oper

If key is pressed unintentionally at step 1. Terminal goes to the initial Maintenance page.



Opera

If no selection made after step 1. Terminal displays the screen and proceeds to the initial Maintenance page.