

Re-insert Card


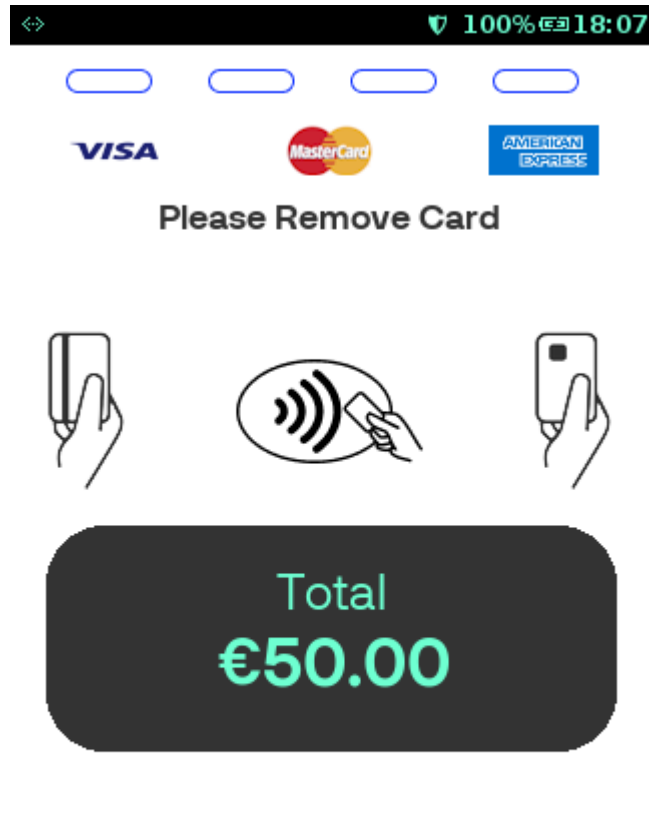
The “Chip Error” screen is displayed when a faulty EMV-capable card is inserted. This prompts the cardholder to retry inserting the card.

Step Instruction

Screen Information

Rebranded Screen Information

1 In the event of a Chip failure, the customer is instructed by the terminal to remove the card.

Step Instruction	Screen Information	Rebranded Screen Information
		

Step Instruction

Screen Information

Rebranded Screen Information

100% 13:47

91% 14:55

Sale

Insert Card

Insert Card

2 Insert the card once again.



Total £5.00

Total
€50.00

Step Instruction

Screen Information

Rebranded Screen Information

100% 13:47

91% 14:55

3

After 2 failed attempts, the Customer is instructed by the terminal to swipe the card through the magstripe reader (only when the fallback option is enabled).

Sale Swipe Card



Total £10.00



Swipe Card



Total
€50.00