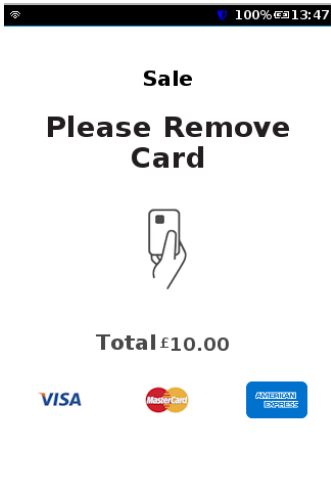
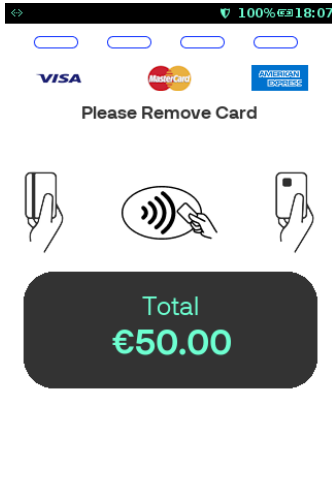
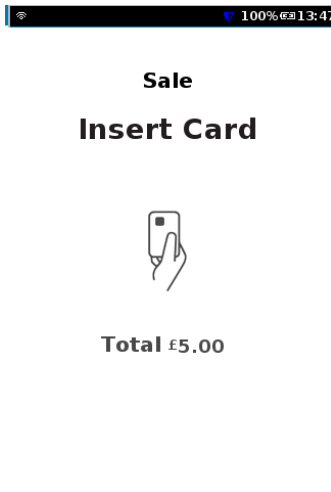
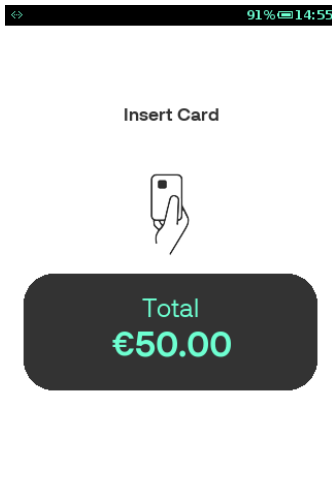


Re-insert Card

The “Chip Error” screen is displayed when a faulty EMV-capable card is inserted. This prompts the cardholder to retry inserting the card.

Step	Instruction	Screen Information	Rebranded Screen Information
1	In the event of a Chip failure, the customer is instructed by the terminal to remove the card.	 <p>Sale Please Remove Card</p> <p>Total £10.00</p>	 <p>Please Remove Card</p> <p>Total €50.00</p>
2	Insert the card once again.	 <p>Sale Insert Card</p> <p>Total £5.00</p>	 <p>Insert Card</p> <p>Total €50.00</p>

Step	Instruction	Screen Information	Rebranded Screen Information
3	<p>After 2 failed attempts, the Customer is instructed by the terminal to swipe the card through the magstripe reader (only when the fallback option is enabled).</p>	