



---

[https://verifone.cloud/docs/uk-gateway/key\\_concepts\\_chargebacks](https://verifone.cloud/docs/uk-gateway/key_concepts_chargebacks)

Updated: 29-Oct-2021

## Chargebacks

Chargebacks are generated based on chargeback files received from the acquirer. Chargebacks are always linked to pre-existing transactions in order to be imported. The [chargeback reporting page](#) contains all the chargebacks available to the system. It is recommended to set up [webhooks on Chargebacks](#) for notifications and in case any action needs to be taken. Chargebacks cannot be manipulated or acted upon, only viewed or queried in a report.