verifone

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Transaction report

The transactions report displays all the transactions in your users organisation. Transactions can be filtered based on:

- Status
- Payment product
- Countries
- Accounts
- Date

Searches can be made for the following parameters:

- Transaction ID
- Merchant reference
- Card token
- Customer ID
- Batch ID
- Settlement ID

Refunds

If available for the transaction, refunds can be performed by clicking on a transaction and navigating to the "Actions" tab and selecting the amount you would like to refund. Historic refunds can also be seen here.

Export CSV

CSVs can be exported by clicking on the **Export CSV** button at the bottom of the report. The filters (account, organisation) you have applied in the report will be carried over to the CSV export. An overview of the column headers can be found in the table below.

CSV Header	Description	API field name
_id	ID of transaction	transaction._id
account.currency_code	Currency code of account	account.currency_code
account.name	Name of account	account.name
acquirer_fee	**Deprecated field, do not use**	N/A

CSV Header	Description	API field name
amount	Transaction amount with decimal	transaction.amount
arn	Acquirer reference number	transaction.arn
batch_id	**Deprecated field, do not use**	N/A
blocked	If the transaction has been blocked by rules set up under "Rulesets"	transaction.blocked
card._id	Card token	card._id
card.bin	Card BIN	card.bin
card.issuer_country	Issuing country of the card	card.issuer_country
card.last_four	Last four digits of the PAN	card.last_four
created_at	Date and time of creation of transaction	transaction.created_at
customer_ip	IP where the transaction originated from	transaction.customer_ip
customer._id	ID of the customer	customer._id
customer.billing.city	Billing city of the customer	customer.billing.city
customer.billing.country_code	Billing country code of the customer	customer.billing.country_code
customer.billing.first_name	Billing first name of the customer	customer.billing.first_name
customer.billing.last_name	Billing last name of the customer	customer.billing.last_name
customer.email_address	Email address of the customer	customer.email_address
details	Transaction details	transaction.details
dynamic_descriptor	Dynamic descriptor of transaction	transaction.dynamic_descriptor
fees	**Deprecated field, do not use**	N/A
fraud_predictions	**Deprecated field, do not use**	N/A
fraud_subtype	**Deprecated field, do not use**	N/A
fraud_type	**Deprecated field, do not use**	N/A
geo_location	Geo location based on IP address	transaction.geo_location
installments	**Deprecated field, do not use**	N/A
interchange_amount	**Deprecated field, do not use**	N/A
last_status_update	Last time status changed on the transaction	transaction.last_status_update
merchant_reference	Merchant reference of transaction	transaction.merchant_reference
organisation._id	ID of organisation	organisation._id

CSV Header	Description	API field name
payment_product_type	Payment product type of transaction (Mastercard, Visa electron, etc.)	transaction.payment_product_type
processor	Name of processor (barclays, worldpay, etc.)	transaction.processor
reason_code	Reason code of transaction	transaction.reason_code
scheme_fee	**Deprecated field, do not use**	N/A
settlement_id	**Deprecated field, do not use**	N/A
shipping_information.address	Shipping address for transaction	transaction.shipping_information.address
shipping_information.city	Shipping city for transaction	transaction.shipping_information.city
shipping_information.country	Shipping country for transaction	transaction.shipping_information.country
shipping_information.email	Shipping email for transaction	transaction.shipping_information.email
shipping_information.first_name	Shipping first name for transaction	transaction.shipping_information.first_name
shipping_information.last_name	Shipping last name for transaction	transaction.shipping_information.last_name
shipping_information.phone	Shipping phone for transaction	transaction.shipping_information.phone
shipping_information.postal_code	Shipping postal code for transaction	transaction.shipping_information.postal_code
shipping_information.state	Shipping state for transaction	transaction.shipping_information.state
shopper_interaction	Transaction shopper interaction (ecommerce, mail order, telephone order)	transaction.shopper_interaction
status	Transaction status	transaction.status
status_reason	Acquirer confirmation code	transaction.status_reason
tags	Transaction tags	transaction.tags
organisation.name	Name of dimebox organisation	organisation.name