

Transaction Types and Statuses

Overview

Verifone Central enables you to oversee shopper and merchant activities through a set of transactions. Each action taken during the transaction flow of the purchase is denoted by a transaction type. A transaction status is the current stage of a transaction during the transaction flow.

Transaction types

The following table describes the different types of transactions:

Transaction Type	Description
AUTHORISATION	A transaction that verifies payment details and reserves the funds to be captured later. The amount transacted in the authorization cannot be adjusted. This transaction type is also referred to as final authorization to distinguish it from pre-authorization.
CANCEL	A technical reversal transaction that is triggered due to a technical issue or timeout. The goal of this transaction is to ensure the cardholder does not get charged given that the current state of the transaction is unknown.
CAPTURE	A transaction that specifies the amount that will be transferred after the settlement is completed.
CARD VERIFICATION	An authorization transaction with a zero amount that checks if the customer's card is valid. This transaction does not put any funds on hold.
EXTEND	A transaction which enables the expiry date for a pre-authorization to be extended. The pre-authorization can be captured at a later date.
LOAD	Adding funds to a stored value card, available for load, reload, top-up and deposit operations.
PREAUTH	A pre-authorization transaction is like an authorization, with the difference that the final transaction amount can be adjusted.
REDEMPTION ORDER	A transaction which enables users to use their redemption point and is not considered a financial transaction. This operation is only supported for Amex Pay with Points.

Transaction Type	Description
PREAUTH_INCREMENT	The pre-authorized amount has been increased. (POS only)
PREAUTH_COMPLETION	The capture of funds for pre-authorization has been completed. (POS only).
REAUTHORISATION	A reauthorization of a previous pre-authorization. This can made be for a new amount but is typically used to extend the expiry date of a Visa pre-authorization if it is about to expire.
REFUND	A single step transaction which results in a credit amount to the cardholder. Two types of refunds are supported: matched and un -matched. For more information on the types of refunds, check
SALE	A single step transaction that is automatically captured. It combines authorization and capture transactions and is called a "purchase" transaction.
VOID	A merchant triggered cancellation or partial cancellation of a transaction. Depending on the acquirer/settlement model, this could result in an online transaction or in removing a transaction from a settlement file before submitting it for settlement.

Transaction Types and Statuses

The following table details the most used stages of transaction types used in Verifone Central:

Transaction Type	Transaction Status	Description
AUTHORISATION	APPROVED	The transaction has been approved by the acquirer. The APPROVED transaction status is the same as the AUTHORISED transaction status, the former being applied specifically to transactions using PayPal.
AUTHORISATION	AUTHORISED	The transaction has been authorized by the acquirer.

Transaction Type	Transaction Status	Description
AUTHORISATION	DECLINED	The transaction has been declined by the acquirer.
AUTHORISATION	EXCEPTION	The authorization transaction has not been approved due to a technical or operational error that occurred during the authorization process. This is only available to APMs. The authorization may fail due to: <ul style="list-style-type: none"> • Server issues • Checkout time-out • Other technical issues
AUTHORISATION	FAILED	The authorization transaction has been rejected due to an error that occurred during the transaction processing. For APMs, the errors relate to user authorization details.
AUTHORISATION	INITIATED	The authorization has been requested by the shopper. Only available for APMs.
CANCEL	APPROVED	The cancelation of the transaction has been approved by the acquirer. The APPROVED transaction status is the same as the AUTHORISED transaction status, the former being applied specifically to transactions using PayPal.
CANCEL	AUTHORISED	The cancelation of the transaction has been approved by the acquirer.

Transaction Type	Transaction Status	Description
CANCEL	CANCELLED	The cancellation of the transaction has been declined by the initiator.
CANCEL	DECLINED	The cancellation of the transaction has been declined by the acquirer.
CANCEL	FAILED	The cancel transaction has been rejected due to an error that occurred during the transaction processing. For APMs, the errors relate to user authorization details.
CAPTURE	AUTHORISED	The capture of the transaction amount has been approved by the acquirer.
CAPTURE	DECLINED	The capture of the transaction amount has been declined by the acquirer.
CAPTURE	FAILED	The capture of the transaction amount has been rejected due to an error that occurred during the transaction processing. For APMs, the errors relate to user authorization details.
CAPTURE	SETTLED	The capture of the transaction amount has been successfully processed for settlement. As soon as settlement is completed, the funds will be transferred.
CAPTURE	SETTLEMENT_FAILED	The settlement for the capture transaction has not been successful.
CARD_VERIFICATION	AUTHORISED	The validity of the customer's card has been successfully verified by the acquirer.

Transaction Type	Transaction Status	Description
CARD_VERIFICATION	DECLINED	The card verification transaction has been rejected by the acquirer.
CARD_VERIFICATION	FAILED	The card verification transaction has been rejected due to an error that occurred during the transaction processing.
EXTEND	AUTHORISED	The pre-authorization expiry date has been extended.
EXTEND	FAILED	The pre-authorization expiry date could not be extended.
LOAD	AUTHORISED	The LOAD transaction has been approved by the acquirer.
LOAD	DECLINED	The LOAD transaction has been rejected due to an error that occurred during processing.
LOAD	FAILED	The load transaction has been rejected due to an error that occurred during the transaction processing.
PREAUTH	AUTHORISED	The pre-authorization has been accepted by the acquirer
PREAUTH	DECLINED	The transaction has been declined by the acquirer in the pre-authorization phase.
PREAUTH	FAILED	The preauthorization transaction has been rejected due to an error that occurred during the transaction processing.
PREAUTH_INCREMENT	AUTHORISED	The pre-authorized amount has been increased. (POS only)

Transaction Type	Transaction Status	Description
REAUTHORISATION	AUTHORISED	The transaction has been re-authorized by the acquirer. (POS only)
REDEMPTION ORDER	AUTHORISED	The redemption order has been authorized.
REDEMPTION ORDER	FAILED	The redemption order has not been authorized.
REFUND	APPROVED	The refund request has been approved. The APPROVED transaction status is the same as the AUTHORIZED transaction status, the former being applied specifically to transactions using PayPal.
REFUND	AUTHORISED	The refund has been authorized by the acquirer.
REFUND	COMPLETED	The refund transaction has been completed. The COMPLETED transaction status is the same as the AUTHORISED transaction status, the former being applied specifically to transactions using cryptocurrencies.
REFUND	DECLINED	The refund request has been declined by the acquirer.
REFUND	FAILED	The refund transaction has been rejected due to an error that occurred during the transaction processing. For APMs, the errors relate to user authorization details.
REFUND	SETTLED	The refund request has been successfully processed for settlement. As soon as the settlement is finalized the funds will be transferred.

Transaction Type	Transaction Status	Description
REFUND	SETTLEMENT_FAILED	The settlement for the refund transaction has not been successful.
SALE	APPROVED	The sale transaction has been approved by the acquirer. The APPROVED transaction status is the same as the AUTHORISED transaction status, the former being applied specifically to transactions using PayPal.
SALE	AUTHORISED	The sale transaction has been authorized by the acquirer.
SALE	CANCELLED	The sale transaction has been declined by the initiator. Only used for APMs.
SALE	COMPLETED	The sale transaction has been completed. The COMPLETED transaction status is the same as the AUTHORISED transaction status, the former being applied specifically to transactions using cryptocurrencies.
SALE	DECLINED	The sale transaction has been declined by the acquirer

Transaction Type	Transaction Status	Description
SALE	EXCEPTION	<p>The sale transaction has not been approved due to a technical or operational error that occurred during the authorization process. This is only available to APMs. The authorization may fail due to:</p> <ul style="list-style-type: none"> • Server issues • Checkout time-out • Other technical issues
SALE	FAILED	<p>The sale transaction has been rejected due to an error that occurred during the transaction processing. For APMs, the errors relate to user authorization details.</p>
SALE	INITIATED	<p>The sale transaction has been requested by the shopper. Only available to APMs.</p>
SALE	SETTLED	<p>The sale transaction has been successfully captured for settlement. As soon as the settlement is finalized the funds will be transferred.</p>
SALE	SETTLEMENT_FAILED	<p>The settlement for the sale transaction has not been successful.</p>
VOID	AUTHORISED	<p>The void of the transaction has been authorized.</p>
VOID	DECLINED	<p>The void of the transaction has been declined by the acquirer</p>

Transaction Type	Transaction Status	Description
VOID	FAILED	The void of the transaction has been rejected due to an error that occurred during the transaction processing. For APMs, the errors relate to user authorization details.