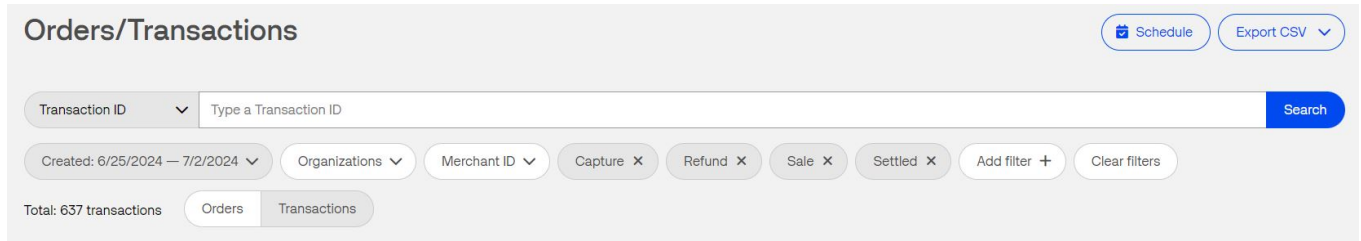


Reconciliation report template

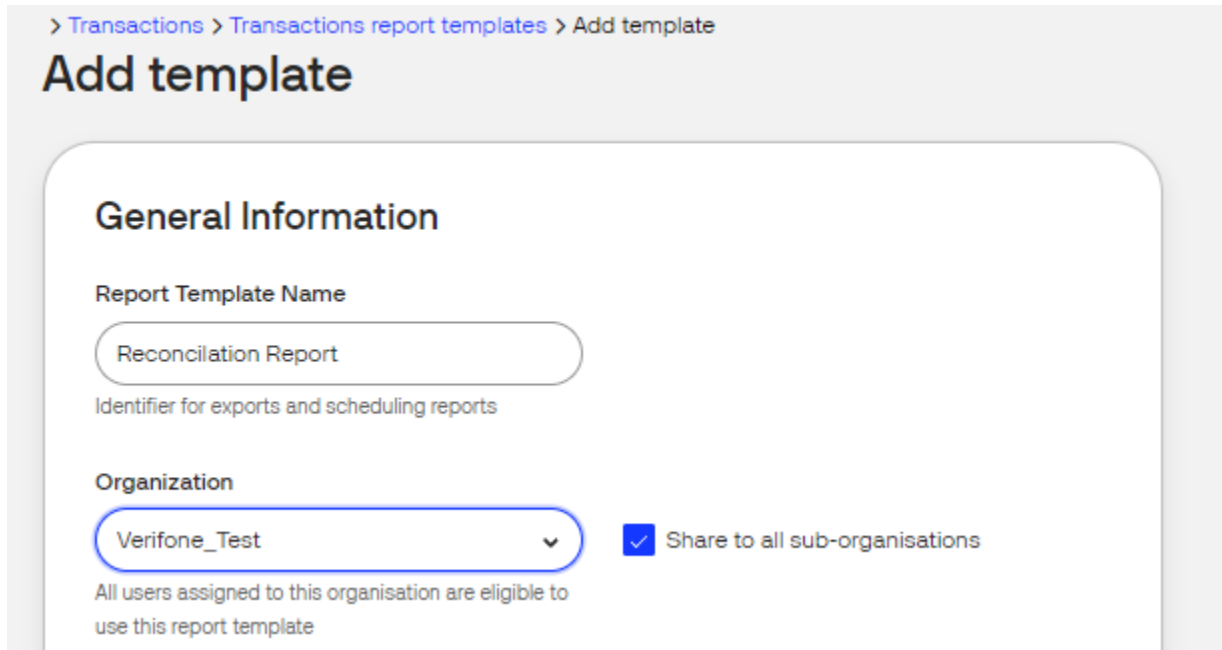
When you sell products and services through your online platform, you may want to calculate the revenue for a certain time and want to see all the relevant transactions after refunds and other actions have been performed. Such a report is also referred to as a reconciliation because it would include also the different refunds that were performed.

1. Navigate to **Commerce** and select **Orders / Transactions** from the drop-down list.
2. Select a time range or which you would like to see transactions displayed.
3. Select **Add Filter** and set *Transaction Type* to **Capture, Refund** and **Sale** and *Transaction state* to **Settled**.



The screenshot shows the 'Orders/Transactions' interface. At the top right, there are buttons for 'Schedule' and 'Export CSV'. Below that is a search bar with a dropdown for 'Transaction ID' and a 'Search' button. Under the search bar, there are several filter buttons: 'Created: 6/25/2024 -- 7/2/2024', 'Organizations', 'Merchant ID', 'Capture x', 'Refund x', 'Sale x', 'Settled x', 'Add filter +', and 'Clear filters'. At the bottom left, it says 'Total: 637 transactions' and has tabs for 'Orders' and 'Transactions'.

4. Click on **Export CSV** and select **Manage Templates** from the pop-up menu.
5. Click on **Create template** in *Transactions report templates*.
6. Enter the report template name and the **Organization**.

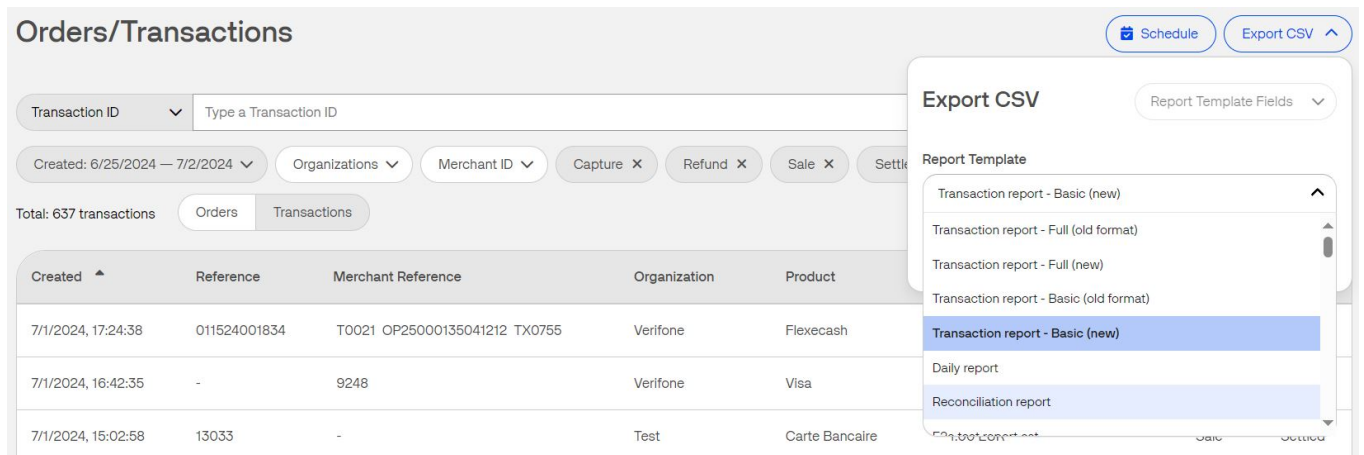


The screenshot shows the 'Add template' form. The breadcrumb is '> Transactions > Transactions report templates > Add template'. The title is 'Add template'. The 'General Information' section has two main fields: 'Report Template Name' with a text input containing 'Reconciliation Report' and a subtext 'Identifier for exports and scheduling reports'; and 'Organization' with a dropdown menu showing 'Verifone_Test' and a checked checkbox 'Share to all sub-organisations'. Below the organization field, it says 'All users assigned to this organisation are eligible to use this report template'.

7. From the list of fields in the *Report Content* section select only the following. Click on **Save template**.
 - o Organization Name
 - o Merchant ID
 - o Creation Date
 - o Creation Time
 - o Current Amount
 - o Current Amount Currency
 - o Transaction type

- Transaction ID

- Return to the *Orders / Transactions* page, click on **Export CSV** and select the template you have created from the drop-down menu.
- Click on **Export** and check your e-mail inbox for a link to download the report.



The screenshot shows the 'Orders/Transactions' page with a search bar for Transaction ID and filters for date range, organizations, and merchant ID. A table lists transactions with columns for Created, Reference, Merchant Reference, Organization, and Product. An 'Export CSV' button is visible, and a dropdown menu is open showing various report templates, with 'Transaction report - Basic (new)' selected.

| Created | Reference | Merchant Reference | Organization | Product |
|--------------------|--------------|-------------------------------|--------------|----------------|
| 7/1/2024, 17:24:38 | 011524001834 | T0021 OP25000135041212 TX0755 | Verifone | Flexecash |
| 7/1/2024, 16:42:35 | - | 9248 | Verifone | Visa |
| 7/1/2024, 15:02:58 | 13033 | - | Test | Carte Bancaire |

- In the downloaded CSV reports, you can see all the transactions that were performed, any possible refunds performed for those transactions. The merchant ID is relevant if you have several business sites as part of your Verifone account, whether it's e-commerce websites or in-store locations.

Once you have saved a template, you can re-use it any time you need.