

Orders / Transactions Reports

Overview

The order and transaction display options provide you with the ability to switch between views ensuring you can easily find and focus on the information you need, whether it's a high-level order summary or a detailed transaction list.

- **Order view** represents an up-to-date summary of the current state of the order through its lifecycle. Will display all the transaction events related to an order. From this view, you can perform payment actions directly related to the order, such as refunds, captures, or voids.
- **Transaction view** displays separately every single transaction available in the system. The focus will be on each financial movement and transaction within the order.

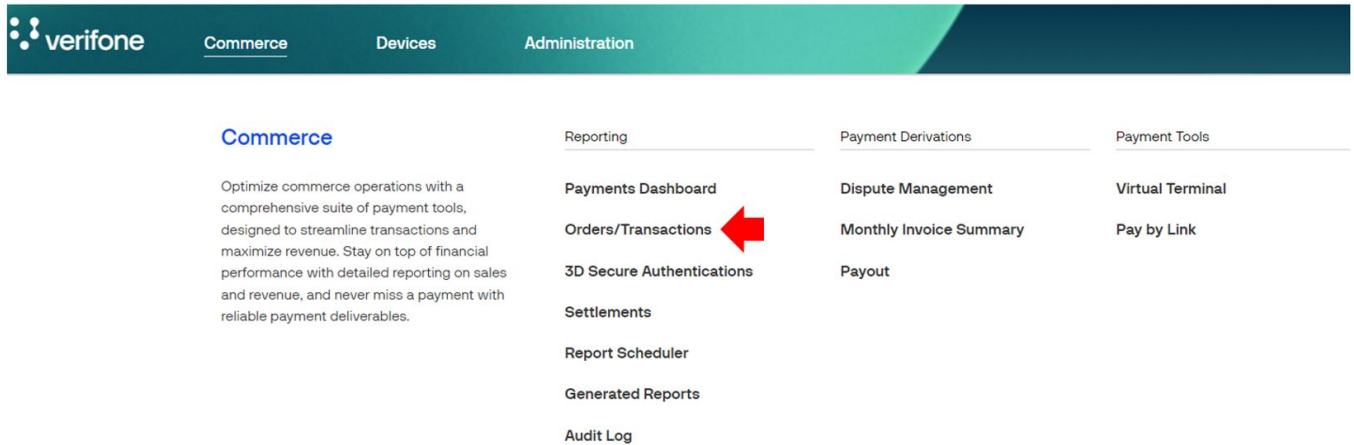
Payment actions (such as refunds, captures, or voids) can be performed **only through the Orders view**.

The *Orders / Transactions* reports page in Verifone Central allows you to view and export comprehensive reports built on your needs that you can filter by having multiple options.

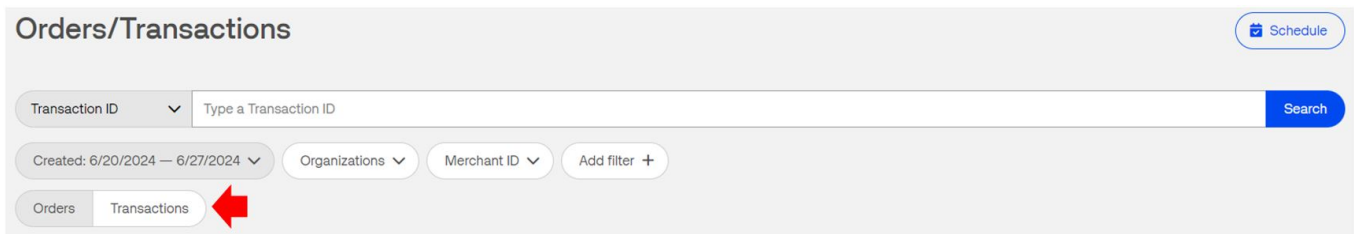
Navigating between Order and Transaction View

To switch between views and access the information you need follow the below steps.

1. Navigate to **Commerce**, under the *Reporting* section select **Orders / Transactions**.



2. Click on the **Orders / Transaction** toggle button to switch the view.



For more information on the available filters check the [Reporting Filters](#) article.

Orders View

Each order is represented by a single line that links all the transactions that relate to one instance of a purchase. An order can contain one or more transactions.

Orders/Transactions

Schedule
Export CSV ▼

Transaction ID
▼

Search

Created: 6/27/2024 ▼
Organizations ▼
Merchant ID ▼
Add filter +
Clear filters

Total: 731 orders

Orders
Transactions

| Created ▲ | Reference | Merchant Reference | Organization | Product | Orig. amount | Curr. amount | Type | State | Related Transaction |
|---------------------|--------------|--------------------|---------------|------------|--------------|--------------|---------|------------|---------------------|
| 6/27/2024, 10:33:48 | 072053240627 | E2E270624 | Test | Visa | 10.00 EUR | 10.00 EUR | Void | Authorized | 3 |
| 6/27/2024, 10:33:40 | 072050240627 | E2E270624 | Test | Mastercard | 10.00 EUR | 10.00 EUR | Void | Authorized | 3 |
| 6/27/2024, 10:33:33 | 072047240627 | E2E270624 | Verifone Test | Mastercard | 10.00 EUR | 10.00 EUR | Void | Authorized | 3 |
| 6/27/2024, 10:33:27 | 072045240627 | E2E270624 | Verifone Test | Visa | 10.00 EUR | 5.00 EUR | Capture | Authorized | 2 |
| 6/27/2024, 10:33:21 | 072043240627 | E2E270624 | Test Test | Visa | 10.00 EUR | 5.00 EUR | Capture | Authorized | 2 |
| 6/27/2024, 10:33:15 | 072041240627 | E2E270624 | Test Test | Mastercard | 10.00 EUR | 5.00 EUR | Capture | Authorized | 2 |

- The *Type* and *State* columns will reflect the latest update for each order. **For example**, if an order started with an authorization and the most recent update is a void or capture, the *Type* and *State* columns will show VOID or CAPTURE for that order.
- *Related transactions* show how many different types of transactions are linked in the order. When you click on a cell, it will open a view showing only those connected transaction. If you click on a specific transaction ID, it will take you to a page focusing on that transaction, searching for it by its unique ID.

Orders/Transactions [Schedule](#) [Export CSV](#)

Transaction UUID [Search](#)

Created: 6/20/2024 — 6/27/2024 Organizations Merchant ID Add filter + Clear filters

Total: 3 transactions Orders Transactions

| Created | Reference | Merchant Reference | Organization | Product | Amount | Initial Transaction | Type | State |
|---------------------|--------------|--------------------|--------------|---------|-----------|---------------------|------------------|------------|
| 6/27/2024, 10:37:47 | - | E2E270624 | Test | Visa | 10.00 EUR | Preauthorisation | Void | Authorised |
| 6/27/2024, 10:37:46 | - | E2E270624 | Test | Visa | 10.00 EUR | Preauthorisation | Capture | Authorised |
| 6/27/2024, 10:37:40 | 072133240627 | E2E270624 | Test | Visa | 10.00 EUR | - | Preauthorisation | Authorised |

- Each history event includes a transaction UUID. Clicking on this UUID will redirect you to the transaction page, displaying the result of that specific transaction. The highlighted section of the *History* tab indicates which was the initial order event.

Orders/Transactions

Transaction UUID [Search](#)

Created: 6/27/2024 Organizations Merchant ID Add filter + Clear filters

Total: 801 orders Orders Transactions

| Created | Reference | Merchant Reference | Organization | Product | Orig. amount | Curr. amount | Type | State |
|---------------------|--------------|--------------------|---------------|------------|--------------|--------------|---------|------------|
| 6/27/2024, 10:34:09 | 072061240627 | E2E270624 | Test | Mastercard | 10.00 EUR | 0.00 EUR | Void | Authorised |
| 6/27/2024, 10:34:03 | 072059240627 | E2E270624 | Test | Mastercard | 10.00 EUR | 0.00 EUR | Void | Authorised |
| 6/27/2024, 10:33:57 | 072056240627 | E2E270624 | Test | Visa | 10.00 EUR | 10.00 EUR | Void | Authorised |
| 6/27/2024, 10:33:48 | 072053240627 | E2E270624 | Test | Visa | 10.00 EUR | 10.00 EUR | Void | Authorised |
| 6/27/2024, 10:33:40 | 072050240627 | E2E270624 | Test | Mastercard | 10.00 EUR | 10.00 EUR | Void | Authorised |
| 6/27/2024, 10:33:33 | 072047240627 | E2E270624 | Verifone Test | Mastercard | 10.00 EUR | 10.00 EUR | Void | Authorised |
| 6/27/2024, 10:33:27 | 072045240627 | E2E270624 | Verifone Test | Visa | 10.00 EUR | 5.00 EUR | Capture | Authorised |
| 6/27/2024, 10:33:21 | 072043240627 | E2E270624 | Test Test | Visa | 10.00 EUR | 5.00 EUR | Capture | Authorised |

Void 10.00 EUR Ecommerce

History [Actions](#) [Details](#) [Customer](#) [Documents](#)

Organization **Test** Reference **072053240627**

Type: Void **State:** Authorised
Amount: 10 EUR
Created: June 27, 2024 at 10:33:54
Transaction UUID: 793f3faa-5695-47b2-ab34-faecdd57b4623
By: Test User (testuser@test.com)

Type: Capture **State:** Authorised
Amount: 10.00 EUR
Created: June 27, 2024 at 10:33:53
Transaction UUID: 4b2678b4-ad78-4d49-92be-fc1fddf4d030
By: Test User (testuser@test.com)

Type: Preauth **State:** Authorised
Amount: 10 EUR
Created: June 27, 2024 at 10:33:48
Transaction UUID: 90bd68c8-8c63-4b6b-ac55-35896a189b6b
By: Test User (testuser@test.com)

For more information on the order tabs (History, Actions, etc.) check the [Reporting Data](#) documentation. For additional information on transaction details, check the [Reporting Details](#) article.

Transactions View

Displaying every single transaction available in the system, this view will show follow-up transactions (such as Cancel, Capture, Extend, etc.) as separate line items.



- The *Initial Transaction* column will show the type of transaction that initiated the order. **For example**, if you are viewing information for a VOID or REFUND transaction, this column will display the initial transaction type. Clicking on it will take you to the order view page.
- The *Type* and *State* columns will reflect the latest update for each transaction record.
- The highlighted section of the *History* tab indicates which is the selected transaction. Each history event includes a transaction UUID. Clicking on this UUID will redirect you to the transaction page, displaying the result of that specific transaction.

Orders/Transactions

Transaction ID

Created: 6/27/2024 Organizations Merchant ID Add filter

Total: 983 transactions Orders Transactions

| Created | Reference | Merchant Reference | Organization | Product | Amount | Initial T |
|---------------------|-----------|---------------------------|--------------|---------|----------|-----------|
| 6/27/2024, 11:08:46 | - | ORD-04713-B9F0N1 | British Test | Visa | 1.35 GBP | - |
| 6/27/2024, 11:07:44 | - | OrderIdTestedc29159-**** | Test | Visa | 3.00 GBP | Card V |
| 6/27/2024, 11:07:43 | - | OrderIdTestedc2**** | Test | Visa | 0.00 GBP | - |
| 6/27/2024, 11:05:29 | - | checkFullFlowUnifiedC**** | Test | Visa | 2.50 GBP | - |

Authorization 3.00 GBP Recurring

History Details Customer Documents

Organization **Test** Reference -

Type: Authorisation **State:** Authorised
Amount: 3 GBP
Created: June 27, 2024 at 11:07:44
Transaction UUID: d2f42c8a-a151-4487-b47c-b4da16a2dd96

Type: Card_verification **State:** Authorised
Amount: 0 GBP
Created: June 27, 2024 at 11:07:43
Transaction UUID: ed0cfe6-1c61-4636-8831-2c390726f2e3

If the search criteria is too broad, a banner above the search results will indicate that the data may take longer to load.