

Orders / Transactions Reports

Overview

The order and transaction display options provide you with the ability to switch between views ensuring you can easily find and focus on the information you need, whether it's a high-level order summary or a detailed transaction list.

- **Order view** represents an up-to-date summary of the current state of the order through its lifecycle. Will display all the transaction events related to an order. From this view, you can perform payment actions directly related to the order, such as refunds, captures, or voids.
- **Transaction view** displays separately every single transaction available in the system. The focus will be on each financial movement and transaction within the order.

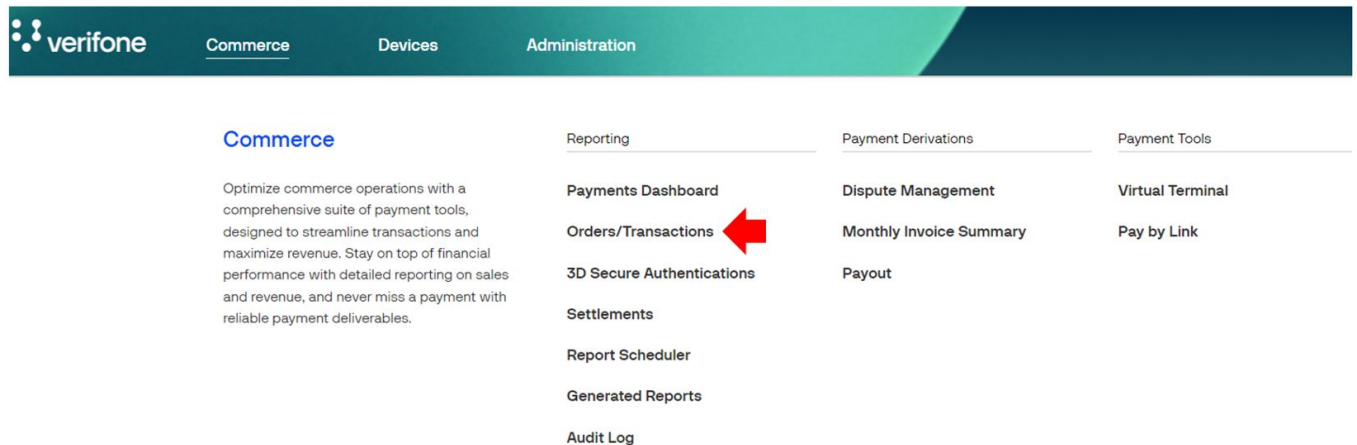
Payment actions (such as refunds, captures, or voids) can be performed **only through the Orders view**.

The *Orders / Transactions* reports page in Verifone Central allows you to view and export comprehensive reports built on your needs that you can filter by having multiple options.

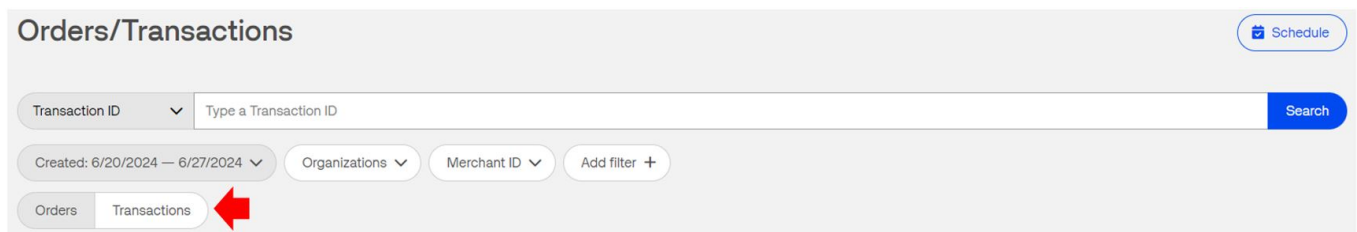
Navigating between Order and Transaction View

To switch between views and access the information you need follow the below steps.

1. Navigate to **Commerce**, under the *Reporting* section select **Orders / Transactions**.



2. Click on the **Orders / Transaction** toggle button to switch the view.



For more information on the available filters check the [Reporting Filters](#) article.

Orders View

Each order is represented by a single line that links all the transactions that relate to one instance of a purchase. An order can contain one or more transactions.

Orders/Transactions

Schedule

Export CSV

Transaction ID

Type a Transaction ID

Search

Created: 6/27/2024

Organizations

Merchant ID

Add filter +

Clear filters

Total: 731 orders

Orders

Transactions

Created	Reference	Merchant Reference	Organization	Product	Orig. amount	Curr. amount	Type	State	Related Transaction
6/27/2024, 10:33:48	072053240627	E2E270624	Test	Visa	10.00 EUR	10.00 EUR	Void	Authorized	3
6/27/2024, 10:33:40	072050240627	E2E270624	Test	Mastercard	10.00 EUR	10.00 EUR	Void	Authorized	3
6/27/2024, 10:33:33	072047240627	E2E270624	Verifone Test	Mastercard	10.00 EUR	10.00 EUR	Void	Authorized	3
6/27/2024, 10:33:27	072045240627	E2E270624	Verifone Test	Visa	10.00 EUR	5.00 EUR	Capture	Authorized	2
6/27/2024, 10:33:21	072043240627	E2E270624	Test Test	Visa	10.00 EUR	5.00 EUR	Capture	Authorized	2
6/27/2024, 10:33:15	072041240627	E2E270624	Test Test	Mastercard	10.00 EUR	5.00 EUR	Capture	Authorized	2

- The *Type* and *State* columns will reflect the latest update for each order. **For example**, if an order started with an authorization and the most recent update is a void or capture, the *Type* and *State* columns will show VOID or CAPTURE for that order.
- *Related transactions* show how many different types of transactions are linked in the order. When you click on a cell, it will open a view showing only those connected transaction. If you click on a specific transaction ID, it will take you to a page focusing on that transaction, searching for it by its unique ID.

Orders/Transactions Schedule Export CSV

Transaction UUID Search

Created: 6/20/2024 — 6/27/2024 Organizations Merchant ID Add filter Clear filters

Total: 3 transactions Orders Transactions

Created	Reference	Merchant Reference	Organization	Product	Amount	Initial Transaction	Type	State
6/27/2024, 10:37:47	-	E2E270624	Test	Visa	10.00 EUR	Preauthorisation	Void	Authorised
6/27/2024, 10:37:46	-	E2E270624	Test	Visa	10.00 EUR	Preauthorisation	Capture	Authorised
6/27/2024, 10:37:40	072133240627	E2E270624	Test	Visa	10.00 EUR	-	Preauthorisation	Authorised

- Each history event includes a transaction UUID. Clicking on this UUID will redirect you to the transaction page, displaying the result of that specific transaction. The highlighted section of the *History* tab indicates which was the initial order event.

Orders/Transactions

Transaction UUID Search

Created: 6/27/2024 Organizations Merchant ID Add filter Clear filters

Total: 801 orders Orders Transactions

Created	Reference	Merchant Reference	Organization	Product	Orig. amount	Curr. amount	Type
6/27/2024, 10:34:09	072061240627	E2E270624	Test	Mastercard	10.00 EUR	0.00 EUR	Void
6/27/2024, 10:34:03	072059240627	E2E270624	Test	Mastercard	10.00 EUR	0.00 EUR	Void
6/27/2024, 10:33:57	072056240627	E2E270624	Test	Visa	10.00 EUR	10.00 EUR	Void
6/27/2024, 10:33:48	072053240627	E2E270624	Test	Visa	10.00 EUR	10.00 EUR	Void
6/27/2024, 10:33:40	072050240627	E2E270624	Test	Mastercard	10.00 EUR	10.00 EUR	Void
6/27/2024, 10:33:33	072047240627	E2E270624	Verifone Test	Mastercard	10.00 EUR	10.00 EUR	Void
6/27/2024, 10:33:27	072045240627	E2E270624	Verifone Test	Visa	10.00 EUR	5.00 EUR	Capture
6/27/2024, 10:33:21	072043240627	E2E270624	Test Test	Visa	10.00 EUR	5.00 EUR	Capture

Void 10.00 EUR Ecommerce

History Actions Details Customer Documents

Organization **Test** Reference **072053240627**

Type: Void **State:** Authorised
Amount: 10 EUR
Created: June 27, 2024 at 10:33:54
Transaction UUID: [793f3faa-5695-47b2-ab34-faec57b4623](#)
By: Test User (testuser@test.com)

Type: Capture **State:** Authorised
Amount: 10.00 EUR
Created: June 27, 2024 at 10:33:53
Transaction UUID: [4b2678b4-ad78-4d49-92be-fc1fd4f4030](#)
By: Test User (testuser@test.com)

Type: Preauth **State:** Authorised
Amount: 10 EUR
Created: June 27, 2024 at 10:33:48
Transaction UUID: [90bd68c8-8c63-4b6b-ac55-35896a189b6b](#)
By: Test User (testuser@test.com)

For more information on the order tabs (History, Actions, etc.) check the [Reporting Data](#) documentation.

Transactions View

Displaying every single transaction available in the system, this view will show follow-up transactions (such as Cancel, Capture, Extend, etc.) as separate line items.

Transaction ID	Transaction UUID	Reference	Merchant Reference	Organization	Product	Orig. amount	Curr. amount	Type	State	Created	By
1	ca805abb-14dc-4955-85f5-9dd4dc7ddb40	-	E2E270624	Test	Visa	10.00 EUR	10.00 EUR	Preauthorisation	Authorised	6/27/2024, 10:37:47	Test User
2	a5512287-6831-4bbe-a63b-3a386923c8b6	-	E2E270624	Test	Visa	10.00 EUR	10.00 EUR	Preauthorisation	Authorised	6/27/2024, 10:37:46	Test User
3	be5333b5-6620-4f21-9463-5dd7acef5460	072133240627	E2E270624	Test	Visa	10.00 EUR	10.00 EUR	Preauthorisation	Authorised	6/27/2024, 10:37:40	Test User

- The *Initial Transaction* column will show the type of transaction that initiated the order. **For example**, if you are viewing information for a VOID or REFUND transaction, this column will display the initial transaction type. Clicking on it will take you to the order view page.
- The *Type* and *State* columns will reflect the latest update for each transaction record.
- The highlighted section of the *History* tab indicates which is the selected transaction. Each history event includes a transaction UUID. Clicking on this UUID will redirect you to the transaction page, displaying the result of that specific transaction.

Orders/Transactions

Transaction ID Type a Transaction ID

Created: 6/27/2024
Organizations
Merchant ID
Add filter

Total: 983 transactions

Orders
Transactions

Created	Reference	Merchant Reference	Organization	Product	Amount	Initial T
6/27/2024, 11:08:46	-	ORD-04713-B9FON1	British Test	Visa	1.35 GBP	-
6/27/2024, 11:07:44	-	OrderIdTestedc29159-****	Test	Visa	3.00 GBP	Card V
6/27/2024, 11:07:43	-	OrderIdTestedc2****	Test	Visa	0.00 GBP	-
6/27/2024, 11:05:29	-	checkFullFlowUnifledC****	Test	Visa	2.50 GBP	-

Authorization 3.00 GBP
Recurring

History
Details
Customer
Documents

Organization Test
Reference -

Type: Authorisation
State: Authorised

Amount: 3 GBP

Created: June 27, 2024 at 11:07:44

Transaction UUID: d2f42c8a-a151-4487-b47c-b4da16a2dd96

Type: Card_verification
State: Authorised

Amount: 0 GBP

Created: June 27, 2024 at 11:07:43

Transaction UUID: ed0cfed6-1c61-4636-8831-2c390726f2e3

If the search criteria is too broad, a banner above the search results will indicate that the data may take longer to load.