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<https://verifone.cloud/docs/petroleum-c-store-customer-documentation/petro-training/webinars/vhq-training>

Updated: 10-Sep-2024

## VHQ Training

### When is it?

- The webinar is held monthly, and multiple sessions may be held in one day. See the registration link below for dates and times.

### How long is it?

- 120 min

### What does it cost?

- This webinar is free for all viewers.

### What will be covered?

- Reading the Dashboard
- Creating User(s) and Role(s)
- Creating Hierarchies, Nodes, & Groups
- Searching for a Device(s)
- Uploads, Downloads, & Diagnostic Actions
- Alert Administration
- Reports

### What will not be covered?

- Additional license add-ons:
  - Content Management
  - Care Dashboard (Advanced Diagnostics)
  - Device Profile Support Tab
  - Parameter Management

### What is required?

- Employed by a Verifone Customer with a current contract on file that includes:
  - VHQ Instance
  - Non-Disclosure Agreement
- Access to a functional VHQ Instance (Production and/or QA)

## How do I register?

- One “Registration Training Form” **per attendee** must be submitted per attendee and received by the Training Team **at least five (5) business days before** the desired session.
- Click the link below or contact your Verifone Sales Representative to register.

[Click Here to Register](#)