Point Platform Codes

This list is not exhaustive. For a full list of result/status codes, contact Point Technical Support. The result codes listed here are the most common.

RESULT_CODE	RESULT	Comments
-2	XML Format Incorrect	
-1	SUCCESS	Successful API call
0	UNKNOWN	RESPONSE_TEXT: NO TOKEN FOUND or UPDATE FAILED (when using two way card token).
1	IN SETTLEMENT [not returned as of this publication]	RESPONSE_TEXT: TOKEN FOUND or UPDATE SUCCESS (Two way card token only).
2	SETTLED	
4	CAPTURED or APPROVED/STORED (SAF transactions)	Transaction approved and captured in batch.
5	APPROVED or APPROVED/STORED (SAF transactions)	
6	DECLINED, DECLINE (Vantiv Direct)	Transaction declined - see RESPONSE_TEXT value for more information.
7	VOIDED	Transaction successfully voided.
8	CAPTURED	
9	CAPTURED	
10	COMPLETED/APPROVED	Transaction completed successfully and placed in the batch.
14	REPORT OK or Comm Error general exception	**NOTE:** Result code 14 can indicate two different response text, depending on scenario.
17	TIP_MODIFIED	Tip modification, when ADD_TIP was successfully performed.
20	CAPTURED	
21	Settlement Scheduled	
22	REVERSED	Time Out Reversal (TOR).
23	Host Timed Out	
24	Host Not Available	End processor is not available.

RESULT_CODE	RESULT	Comments
25	EOD Command Failed	For direct to processor integrations.
30	CAPTURED	
43*	ERROR	Communication error.
44*	ERROR	HTTP General Error.
55*	ERROR	Socket Open Error/Communication Error.
61*	ERROR	Socket read error. Host not available or processor did not obtain a response from card issuer in expected period of time.
68*	ERROR	Socket Read Timeout Error
92	NOTERMKEYS	
93	Invalid Card Number/DECLINED	
97	Invalid Expiration Date/DECLINED	
904	GENERATED	
931	TOGGLEON	
935	REGISTER	
1000	DECLINED	
1010	Invalid Amount/DECLINED	
2098	XML Error	Two way card token only.
2099	General Exception	Two way card token only.
3100	DECLINED	
3705	DECLINED	
3715	ERROR	Precom Timeout Error.
9001	DECLINED	
10098	DECLINED	VOID is declined when the void attempted transaction was already voided.
10100	DECLINED	

RESULT_CODE	RESULT	Comments
30000	DECLINED	
30001	ERROR	Socket Created but could not send. Communication error.
30002	ERROR	Socket Error on creation.
30003	ERROR	Socket Created and message sent but not received.
30004	ERROR	Https Exception Communication Error
30005	ERROR	General Exception Communication Error
59023	COMM_ERROR	
30024	ERROR	General Exception Communication Error
59025	COMM_ERROR	
59026	COMM ERROR	
59027	ERROR	
59029	OUT OF MEMORY	
59090	OFFLINE CAPTURED	
59091	OFFLINE DECLINED	
2029666	DECLINED	
2029667	COMM ERROR	
2029999	Authentication Error	Device Not Authorized

Note

Error codes 43-68 are generic comm (ERROR) issues between the gateway and the processor - either gateway could not connect to the processor or the processor did not respond. Text may change based on processor or error.