

CCP and Troubleshooting

This section is describing the steps to access Communication Panel and troubleshooting.

Display	Description
09:52	Select Com Control option.
Communication Panel	This is the Communication Panel screen displaying the connection status. Select More to start CCP.
🗢 Wiki Up	
Bluetooth Down	
• USB ETH[1] Client Down	
• Senal PPP Down	
More	
Exit	
K More	Select Status to check the status for IP address, Connections, Library Version and CA Certificates. Select Diagnostics to Troubleshoot, Repair, Pinging external IP address, checking Error
Diagnostic >	to change any configuration including Device settings, change in password etc.
Configuration	

Status

Display Description

https://verifone.cloud/docs/sca-functional-specification/html/media_specifictn/disp_scrn_ccp_troublesht Updated: 04-Dec-2024



K Sta	atus	Status list screen. Select IP Addresses to check the IP details for the list of connection.
IP Addresses	>	
Connections	>	
Library Version	>	
CA Certificates	>	
< IP Ad	dresses	Select the given connection to check the status.
WiFi	>	
BT LAN	>	
BT PPP Dial-Up	>	
USB ETH[1] Client	>	
	•	
< v	ViFi	This is the IP Address Status screen.
WiFi		
Status Up SSID		
Krantideep Frequency 2422 MHz		
[IPv4] IP Address 192.168.1.54		
[IPV4] Netmask 		
192.168.1.255 [IPv4] DNS 1		



K WiFi	This is the Connections Status screen from Status list screen.
WiFi Status	
Up SSID Krantideen	
Transmitted Bytes 2492140	
Transmission Errors 0 Transmission Deskate	
6366 Received Bytes	
Receiving Errors	
Library Version	This is the Library Version Status screen from Status list screen.
Control Panel 1.33.0-56	
CA Certificates	This is the CA Certificates Status screen from Status list screen.
Certificate tree	

Diagnostic

Display	Description
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K Diagnostic	Diagnostic list.
Ping	
Troubleshoot	
Repair >	
Error Log	
< Ping	Select Ping from Diagnostic screen to test the network to connect with another external IP address. If it is able to connect to that IP over the available network, that means systems are connected via network.
<u>168</u>	
Continuous Single	
< Troubleshoot	Troubleshoot screen selected from Diagnostic screen.
Full Test	
Gateway Test	
DNS Server Test	
DNS Lookup	



Full Test	Running Full Test.
J	
Gateway test running	
Full Test Result	Full Test Result status.
Gateway Test OK DKS Server Test OK DNS Lookup Not configured Host Ping Not configured TCP Conn. Test Not configured	
C Gateway Test Result	Gateway Test Result status.
WiFi 192.168.1.1 OK	







Repair [WiFi]	Status screen as Repair Success.
Success OK	
K Error Log	This is the Error Log screen selected from Diagnostic screen.
Error Log [Feb 28 09:46:28] daemon_networkUp_LAN_NOBT: Cable unplugged while trying to start interface [usb0]	This is the Error Log screen selected from Diagnostic screen.
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Configuration

Display		Description
<.	Enter Password	Enter Password screen after selecting Configuration.
🝂 Enter	Password	
No va	alue entered	
	ок	

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Dis	splay		Description
	Configuration		This is the list of fields those can be configured following the flow of screen.
	Network Interface	>	
	Bridges	>	
	Diagnostic	>	
	Stop Network Interface	>	
	Configuration		Configuration screen.
	Start / Restart Network Interface	>	
	Device Settings	>	
	Change Password	>	
	Factory reset		