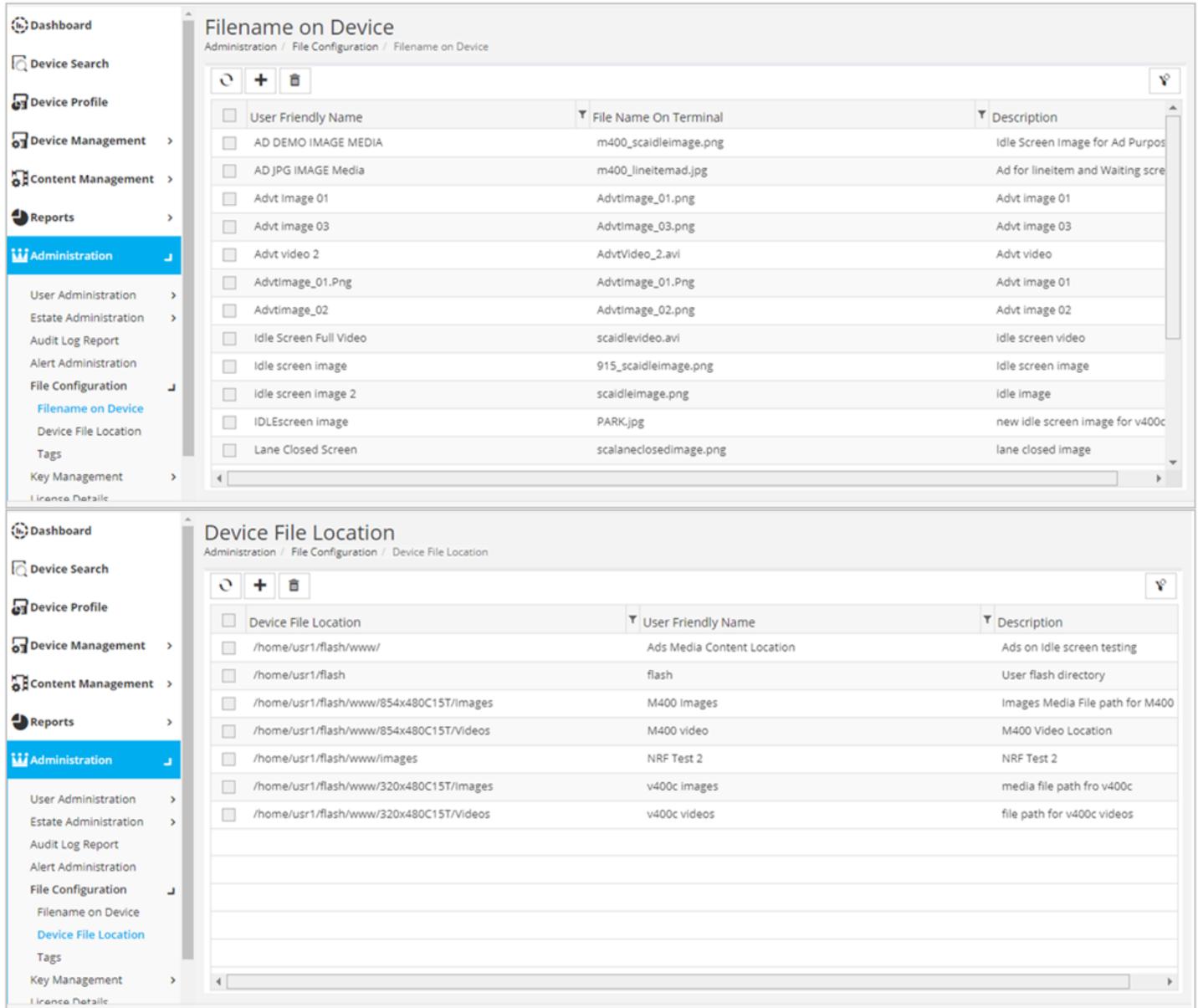# Contents Download from VHQ

Content Management section in VHQ allows to download the media contents to the Engage devices. Follow the steps below for more understanding on the download process.

1. Identify the file name and file location from Administration section. Administration section consists of valid names/values based on Engage Media specification, if the file name is not listed, then need to add manually by pressing **+ button** and filling in the required details according to the Engage Media guidelines.
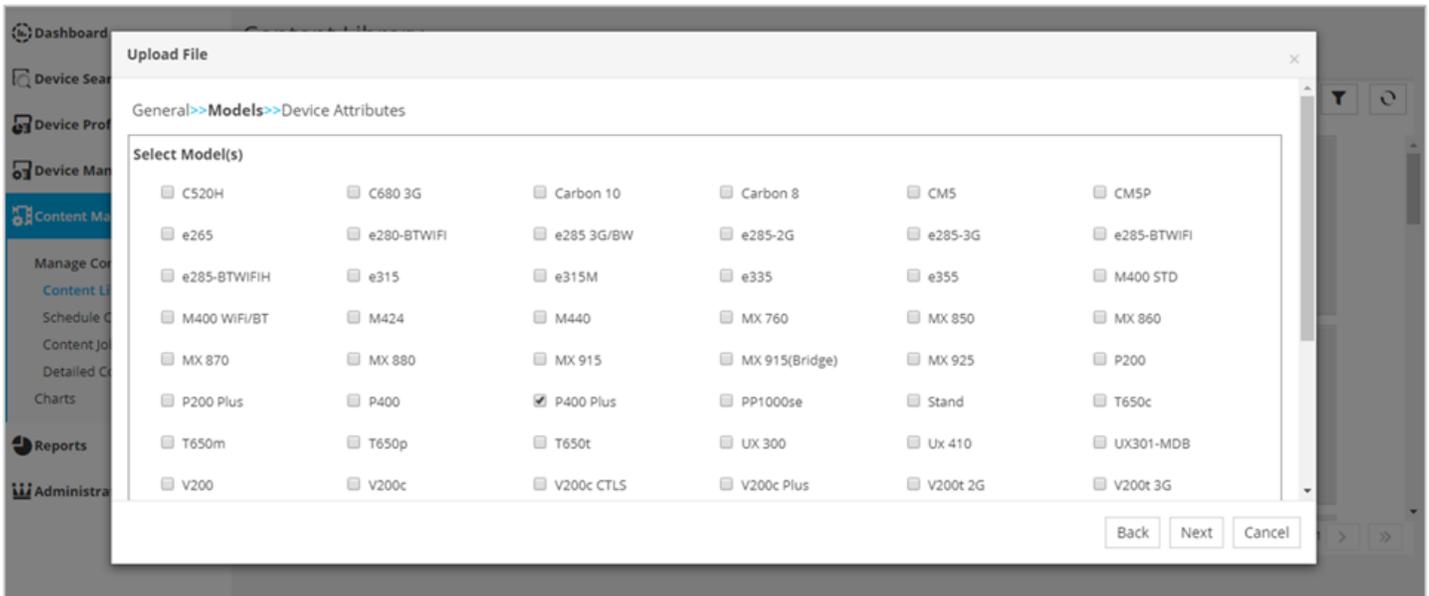

2. Select Content Library option from Content Management section to upload the file.

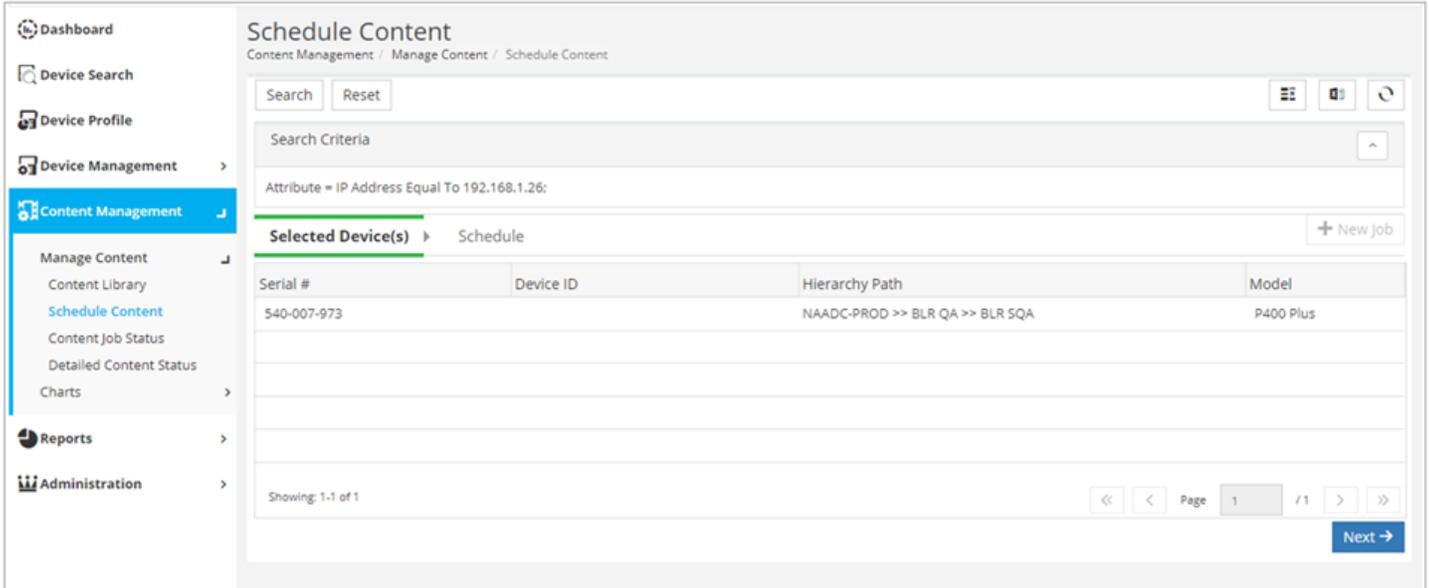3. Fill in the required details on the selected file.
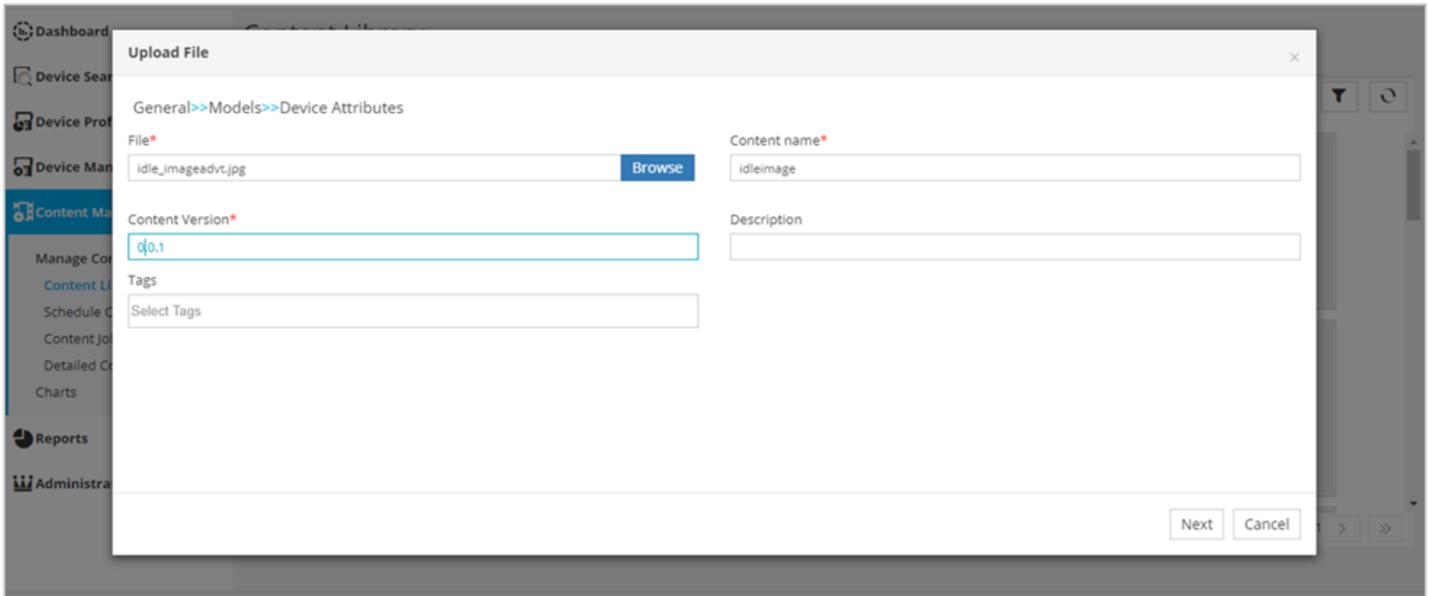
4. Click Next and select the device model from Device Attributes screen.

5. Click Next and in the following page, enter all details corresponding to what was found in file name and file location in Administration section. **For example:** P400/V400 Idle screen

6. Click Upload File button to upload the required file.
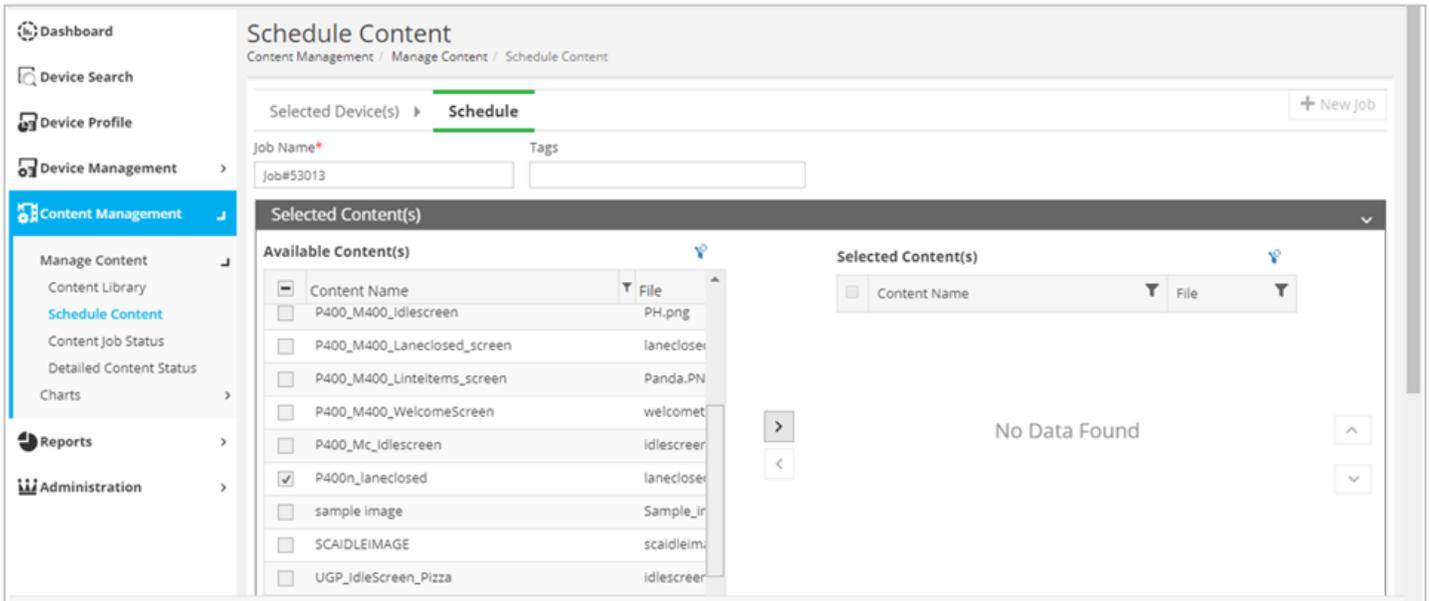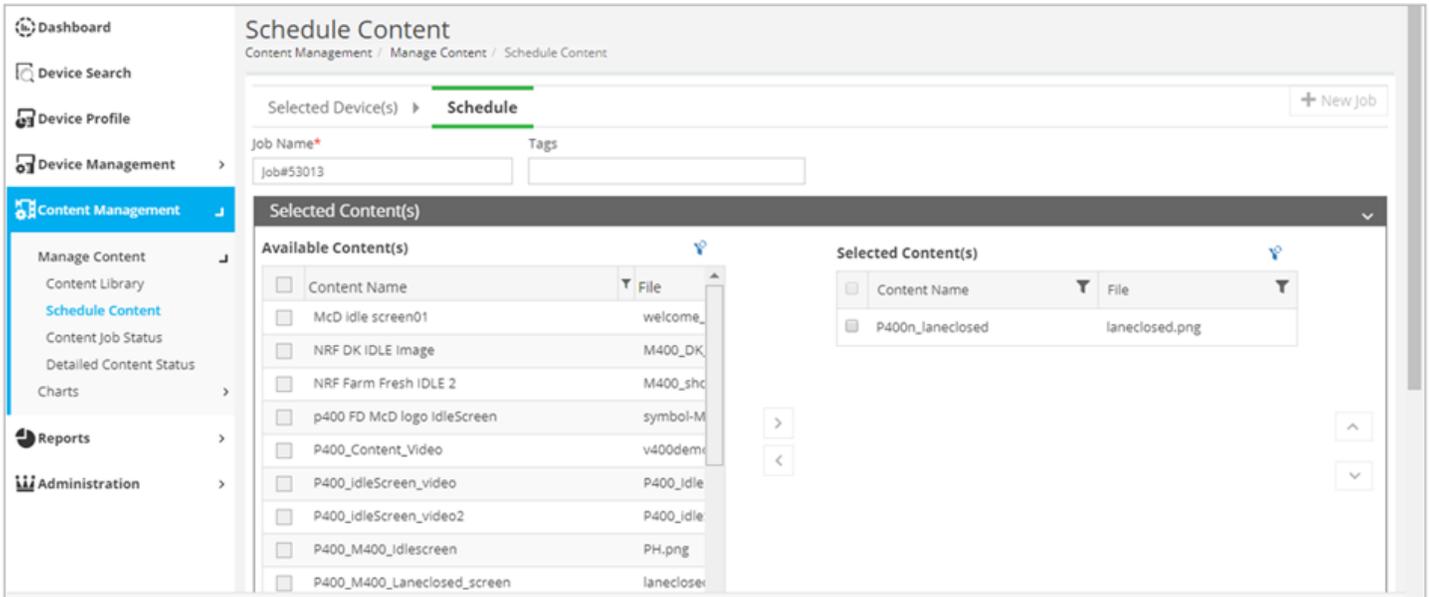7. Select Schedule Content option from Content Management section.

8. Select the serial number and click Next.
9. Select the file, which was uploaded earlier, from Available Content(s) list and move right in Selected Content(s) section.
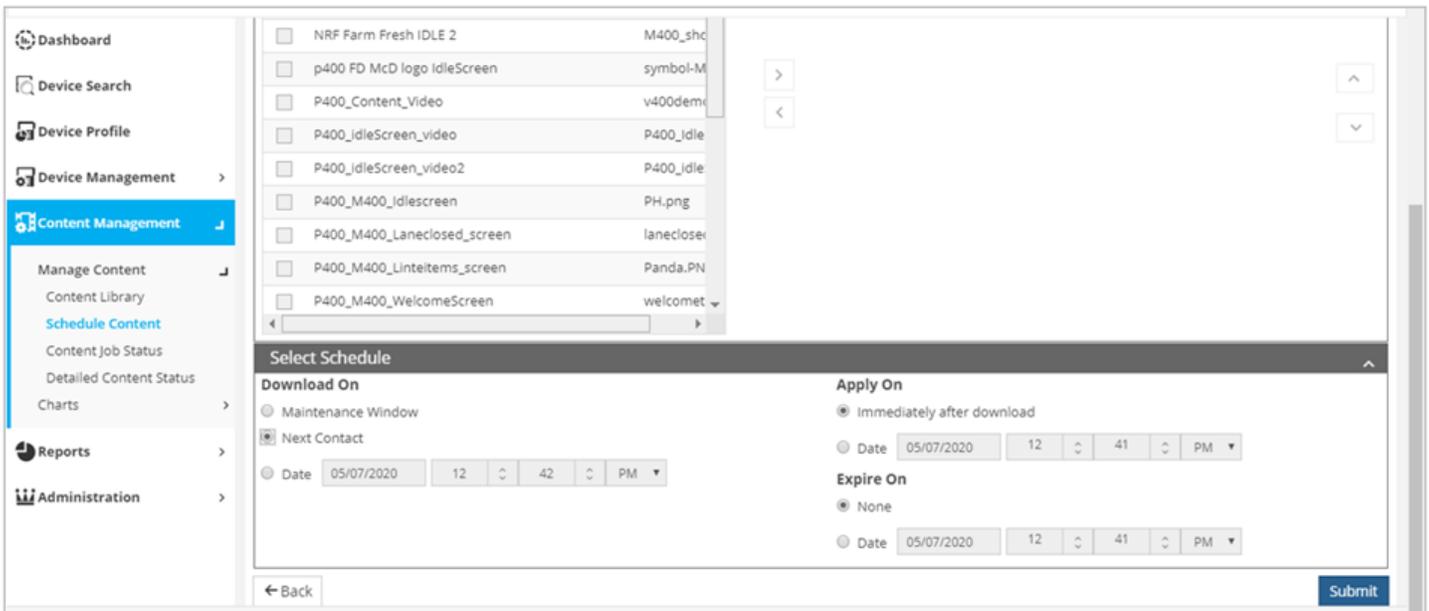
10. Click the check box to select the file and then select Schedule and Submit to start the download process.

11. Select Detailed Content Status option from Content Management section to see the progress of downloading.