

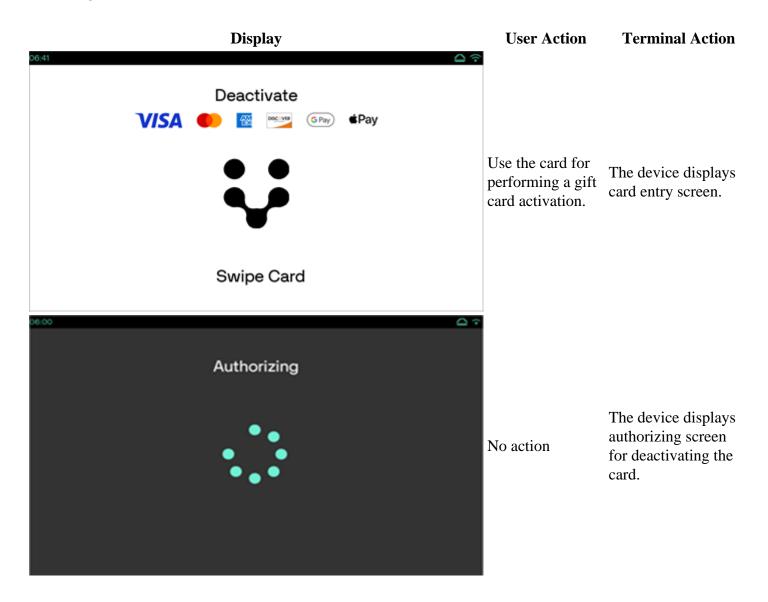
https://verifone.cloud/docs/sca-functional-specification/protocol_spec/gift_card/deactivate

Updated: 23-Jul-2025

DEACTIVATE

This command deactivates an activated Gift card. It is intended for a lost/stolen card. Funds on card = \$0.00.

Device UI Required



Request Packet

Field	Rule	Type	Minimum	Maximum	Value(s)	Description
FUNCTION_TYPE	Required	Static value	N/A	N/A	PAYMENT	Type of function.
COMMAND	Required	Static value	N/A	N/A	DEACTIVATE	Command name
PAYMENT_TYPE	Optional	List	N/A	N/A	GIFT	Payment type field, like Gift. NOTE: PAYMENT_TYPE field mandatory for card toke based transactions.
PAYMENT_TYPES	Optional	Character	.3			Pipe-delimited list of v tender types (for capture/refund transact specified by POS. Only listed payment types w appear on consumer payment selection screen NOTE: All included to types must be configure enabled. Example: CREDIT DEBIT GIFT
MANUAL_ENTRY	Optional	Boolean	N/A	N/A	TRUE FALSE	This is to instruct SCA collect the account information through the keypad on the device. I recommended to send MANUAL_ENTRY as TRUE.
MANUAL_PROMPT_OPTIONS	Optional	Character	· 1	50	NOEXP	This field is applicable when MANUAL_ENTRY field is set to TRUE. To value is NOEXP, hence when this field is present SCA will not prompt for expiration.
BANK_USERDATA	Conditional	Character	· 1	50		Returned with CARD_TOKEN. What comes back with BANK_USERDATA in tresponse for the token should also be sent in trequest. Example: 01/00/02/Visa/

Field	Rule	Type	Minimum	Maximum	Value(s)	Description
CDD_DATA	Optional	Character	1	30		Customer Defined Data is a pass through field a it is passed in the host request if this field is present in the POS requand also returned in PO response. Example: < CDD_DATA>INV2004 < /CDD_DATA>
TKN_RENEW	Conditional	Character		1	Valid value: 1	Application will send to field to the Gateway, requesting for Token renewal. As of this publication, this is applicable for UGP only
SERVER_ID	Optional	Numeric	1	10		This indicates the Servi ID, performing the transaction. Example:
SHIFT_ID	Optional	Character	1	1		This indicates the Shift the store. Example: 2
CASHIER_ID	Optional	Character	1	10		This indicates the Cash ID performing the transaction ID. Examp 7987654321098765
COL_3, COL_4, COL_5, COL_6, COL_7, COL_8, COL_9, COL_10	Optional	Character	1	225		These fields represent Column 3 to Column 1 These fields are expect for the Merchants inter POS System, which wi record any additional d and link those to the PV CLIENT_ID and CTROUTD. When a va for COL_n is passed in that same value will be returned in the response These COL_n values at not indexed, or searcha in any command report These fields are not ser any payment processor Example: Merchant defined data

Field	Rule	Type	Minimum	Maximum	Value(s)	Description
ENCRYPT	Conditional	Boolean	N/A	N/A	TRUE FALSE	This field is required to encrypt the PAN detail before passing it on to processor/gateway. In o of P2PE encryption, the field value will be TRU default value. NOTE: this field is not present then the application will internally treat this field a value TRUE when the device encryption is ADE/VSD. This field is included to
TRAINING_MODE	Optional	List	1	3	OFF ON	turn on Training Mode the session. Transaction are routed to HIF Test host simulation and res are mocked for approva NOTE: When DEMO parameter is 1 (enabled transactions will be performed in Training Mode without the need pass <training_mo from="" on<="" pos.<="" td="" training_mo=""></training_mo>
POS_RECON	Optional	Character	1	30		POS reconciliation. PC Reconciliation field to echoed back in respons POS. Example: RetailPOS1
COUNTER	Required	Numeric	1	10		COUNTER is used for given MAC label. Each COUNTER should be higher than the last one This is used to authentithe POS. Example: 10
MAC	Required	Base64 Encoded Data	N/A	N/A	N/A	Message Authenticatio Code. This is used to authenticate the POS.

Field	Rule	Type	Minimum Maximum	Value(s)	Description
MAC_LABEL	Required	Characte	r 1 50		Associated label that te the device which MAC_KEY to use to decrypt the value of M. This is used to authenti the POS. Example: RF

Keyed Account Information

Field	Rule	Type	Minimum	Maximum	Value(s)	Description
ACCT_NUM	Optional	Numeric	1	25	PAYMENT	This field is used to enter the account number manually. For this MANUAL_ENTRY must be set to TRUE. Pre-swipe data will not be honored. Example: 67823456781313
CARD_EXP_MONTH	Required	Numeric	2	2		Card expiry month. NOTE: If the encryption is set to TRUE, then SCI will use 12 as default value if this field is not passed. Example: 12
CARD_EXP_YEAR	Required	Numeric	2	2		Card expiry year. NOTE: If encryption is set to TRUE, SCI will use 49 as default value if this field is not passed. Example: 49
BARCODE	Optional	Character	1	100		Barcode scanning option.
PIN_CODE	Required	Numeric	1	12		Gift PIN code.
CVV2	Optional	Numeric	1	10		Card Verification Value 2.

Example

Following is an example of request packet

<TRANSACTION>

- <FUNCTION_TYPE>PAYMENT</FUNCTION_TYPE>
- <COMMAND>DEACTIVATE</COMMAND>
- <COUNTER>1</COUNTER>
- <MAC> ... </MAC>
- <MAC_LABEL>REG2</MAC_LABEL>
- <PAYMENT_TYPE>GIFT</PAYMENT_TYPE>
- <MANUAL_ENTRY>TRUE</MANUAL_ENTRY>
- <ENCRYPT>TRUE</ENCRYPT>
- </TRANSACTION>

Field	Type	Value	Description
RESPONSE_TEXT	Character		Processor response text. Example: APPROVED.
RESULT	Character		This indicates the Result details. Commonly CAPTURED or DECLINED.
RESULT_CODE	Numeric	Expected result code: 7, 59074	This indicates the result code.
TERMINATION_STATUS	Character	SUCCESS and FAILURE	This indicates the transaction termination status. This is the overall status of the transaction irrespective of approved or declined. Like, if the output is generated then the status is SUCCESS and if no output is generated then the status will be FAILURE.
COUNTER	Numeric		Echoes counter sent in the request. Example: 100
COMMAND	Character		Echoes the command name, sent in the request.
BATCH_TRACE_ID	Character		Batch Trace ID, returned from PWC. This is conditional field. Example: 12cc7b17-4b45-4344-b412-5432
AUTHNWID	Character		This field will be returned if present in the SSI response from host. Example: 03
AUTHNWNAME	Character		This field will be returned if present in the SSI response from host. Example: Amex
PIN_CODE	Numeric		Gift PIN code. This is a conditional field. This field will return in POS response if GIFTPINTOPOS parameter is enabled. NOTE: Refer to <i>SCA Configration Guide</i> for more details on this parameter.
CDD_DATA	Character		Customer Defined Data field is returned in POS response when it is present in the POS request and passed in the host request. Example: < CDD_DATA>INV200471
TRANS_SEQ_NUM	Numeric		Processor/Batch transaction sequence number. NOTE: For Private Label transaction (ADS), PT_SEQ_NUM field will be mapped to TRANS_SEQ_NUM and TROUTD fields back to SCA. Example: 5
INTRN_SEQ_NUM	Numeric		PWC transaction ID. Example: 123456789
HOST_RESPCODE	Numeric		This field will be sent if present in the host response. Example: 000
RESPONSE_CODE	Character	A and E	Response code data will be returned to POS, same as received from the Host if this is present in Host response. Example: <pre><response_code< pre=""></response_code<></pre>
MERCHID	Numeric		Merchant ID. Example: 90000000123

Field	Type	Value	Description
TERMID	Numeric		Merchant ID. Example: 001
TROUTD	Numeric		Transaction routing ID. Example: 123456789
CTROUTD	Numeric		CTROUTD is a sequence number for PAYMENT transactions (always enabled) that is generated per Client ID. Each Client ID has its own CTROUTD sequence counter. NOTE: For Private Label transaction (ADS), PT_CTROUTD field will be mapped to CTROUTD field back to SCA. Example: 45
LPTOKEN	Numeric		LP Token is a non-sensitive unique number assigned to each unique card number processed with the UGP gateway. This value will automatically increment by one for each unique card number. This is a conditional field. NOTE: Refer to <i>Responses from Point</i> section in Message Format. Example: 12457
PAYMENT_MEDIA	Character		Mode of payment. Example: : GIFT Card
PAYMENT_TYPE	Character		Payment type returned, like Gift. Example: GIFT
ACCT_NUM	Numeric		Returned the masked account number. Example: 600649*****9147
CARD_EXP_MONTH	Numeric		Card expiry month. Example: 12
CARD_EXP_YEAR	Numeric		Card expiry year. Example: 20
CARD_ENTRY_MODE	Character		Returns card entry mode values. NOTE: Refer to Card Entry Mode for details on possible values. Example: 123123
CARD_CLASS	Numeric		This field is returned to identify the card type of the gift transaction. Example: 0
APPROVED_AMOUNT	Floating point number		The amount which got approved. Example: 50.00.
AVAILABLE_BALANCE	Floating point number		Available balance on the card used for transaction. This field will be returned to POS, when the Host returns the Available Balance data. SCA application sends <balance_enq> as Host request field and based on the processor, it returns the Available Balance, and SCA will send it back to POS. Example: 60.00</balance_enq>
PREVIOUS_BALANCE	Floating point number		Previous balance on card. Example: 200.00.
EMBOSSED_ACCT_NUM	Numeric		Card number conditionally returned if present in the SSI response. Returned if payment type = GIFT and returnembossednumforgift is enabled. Example: 6499991111115789

MOD CODE			-
VSP_CODE	Numeric		If present, returns the VSP code. Example: 100
VSP_RESULTDESC	Boolean	SUCCESS or FAILURE	If present, returns the VSP result description.
VSP_TRXID	Numeric		If present, returns the VSP transaction ID. Example: 012345678901234567
POS_RECON	Character		POS reconciliation field echoed back if sent in request. Example: RetailPOS1
TRAINING_MODE	Character	ON OFF	This field is returned conditionally, when session is in Training Mode.
RECEIPT_DATA	Character		Receipt Data.
TRANS_DATE	Character		Transaction date returned. Example: 2016.09.20
TRANS_TIME	Character		Transaction time returned. Example: 09:16:25
TRANS_CURRENCY_CODE	Numeric		 This is the currency code of the transaction. This field is sent from POS to identify if it is US or Canada transaction. Example: For USA, POS response is: TRANS_CURRENCY_CODE> 0840 TRANS_CURRENCY_CODE> For Canada, POS response: TRANS_CURRENCY_CODE> 0124 TRANS_CURRENCY_CODE> O124 O124
AUTH_REF_NUMBER	Character		This tag returns in the host response with the value for the particular transaction. This is used by some merchants to refer to the transaction at the host side. Currently this is applicable only for Worldpay processor.
COL_3, COL_4, COL_5, COL_6, COL_7, COL_8, COL_9, COL_10	Character		Column 3 to Column 10 fields value will be echoed in POS response. These fields are not sent to any payment processor.
TRAINING_MODE RECEIPT_DATA TRANS_DATE TRANS_TIME TRANS_CURRENCY_CODE AUTH_REF_NUMBER COL_3, COL_4, COL_5, COL_6, COL_7, COL_8,	Character Character Character Character Character Character	OFF Example: 123456789012345	POS reconciliation field echoed back if sent request. Example: RetailPOS1 This field is returned conditionally, when se is in Training Mode. Receipt Data. Transaction date returned. Example: 2016.0 Transaction time returned. Example: 09:16: • This is the currency code of the transa This field is sent from POS to identify is US or Canada transaction. Example: o For USA, POS response in TRANS_CURRENCY_COOO 1840 • For Canada, POS response TRANS_CURRENCY_COOO 124 TRANS_CURRENCY_COOO 124 TRANS_CURRENCY_COOO 124 TRANS_CURRENCY_COOO 124 This tag returns in the host response with the value for the particular transaction. This is used to be some merchants to refer to the transaction the host side. Currently this is applicable on Worldpay processor. Column 3 to Column 10 fields value will be echoed in POS response. These fields are not sent the position of the particular transaction. This is used to be supported by the position of the particular transaction. This is used to be supported by the position of the particular transaction. This is used to be supported by the position of the particular transaction. This is used to be supported by the position of the particular transaction. This is used to be supported by the position of the particular transaction. This is used to be supported by the position of the position

Processor-Based Token (Conditional)

Note

For use with host based processors supporting card based token implementations.

Field	Type Value	Description
		Card Token field is returned in most of the GIFT administrative
CARD_TOKEN	Character	transactions. NOTE: Refer to <i>Card Tokens</i> section in <i>Point Integration</i>
		Best Practices. Example: 7987654321098765

Field Type Value Description

TOKEN_SOURCE Character Source of the token. **Example:** PWC

Transaction Performance Metric

Note

These fields are returned, if SCAPERFMETRIC parameter (Application Parameters) is enabled.

Field	Type Value	Description
UI_TIME	Time	This indicates the time duration, for which the device screen is displayed (like error message, prompt screen, remove card screen) till any user action is performed in the command execution flow. This field is not applicable to capture the time for the Processing, Authorizing and transaction status screen. The format of the returned value would be S.sss, where S is seconds (this can be 0 to any positive integer) and sss is milliseconds. In case of any insignificant time or 0.000 value, will not be returned in the response. Example: <ui_time>44.028</ui_time>
HOST_TIME	E Time	This indicates the time taken for the Connection to the host, sending request and receives data from the host. This field also take the cumulative time for multiple requests which may sent to the host during the transaction including two legged transactions, timeout requests, Auto Last Tran requests, DCC, Credit app proxy. The format of the returned value would be S.sss, where S is seconds (this can be 0 to any positive integer) and sss is milliseconds. In case of any insignificant time or 0.000 value, will not be returned in the response. Example: <pre>HOST_TIME>1.389</pre> / HOST_TIME>
CMD_TIME	Time	This field indicates the total amount of time for a command, which is executed by the application from request received to the response sent. The format of the returned value would be S.sss, where S is seconds (this can be 0 to any positive integer) and sss is milliseconds. In case of any insignificant time or 0.000 value, will not be returned in the response. Example: <pre>CMD_TIME>70.765</pre> /CMD_TIME>

Example

Following is an example of response packet

<TROUTD>569230</TROUTD></RESPONSE>