
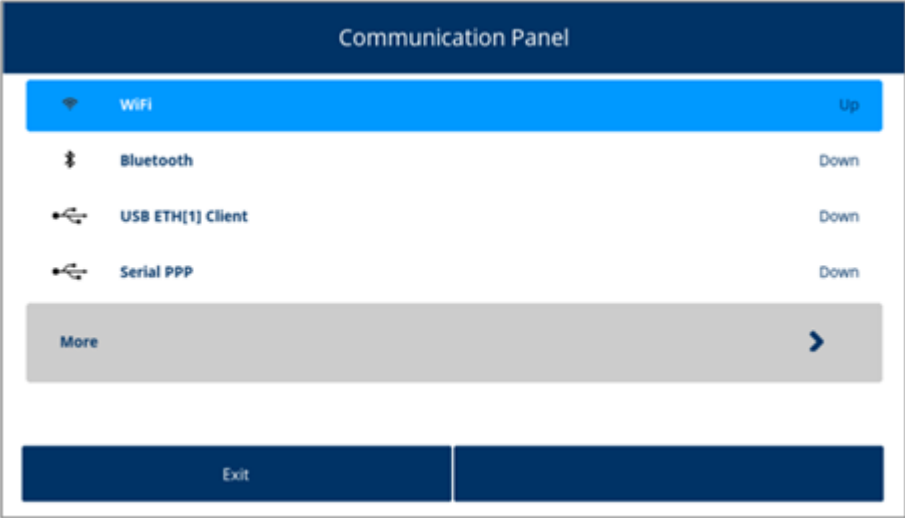
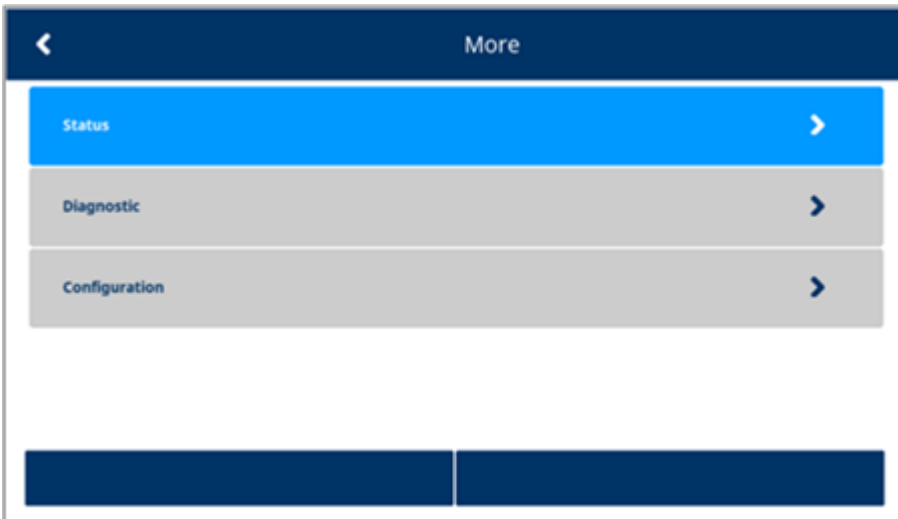


## CCP and Troubleshooting

This section is describing the steps to access Communication Panel and troubleshooting.

Display	Description
 <p>The screenshot shows the Verifone main menu. At the top is a dark blue header with the 'Verifone' logo. Below the header are five square buttons: 'SCA-UGP' (blue with a white 'V' icon), 'Com Control' (grey with a gear icon), 'cpdownloader' (grey with a download icon), 'Log Control' (grey with a document icon), and 'Control Panel' (grey with a gear icon). The time '09:52' is visible in the top right corner.</p>	Select Com Control option.
 <p>The screenshot shows the 'Communication Panel' screen. It has a dark blue header with the title 'Communication Panel'. Below the header is a list of connection options: 'WiFi' (blue bar with 'Up' status), 'Bluetooth' (grey bar with 'Down' status), 'USB ETH[1] Client' (grey bar with 'Down' status), and 'Serial PPP' (grey bar with 'Down' status). At the bottom of the list is a grey bar with the text 'More' and a right-pointing arrow. At the very bottom are two dark blue buttons: 'Exit' and an unlabeled button.</p>	This is the Communication Panel screen displaying the connection status. Select More to start CCP.

## Display

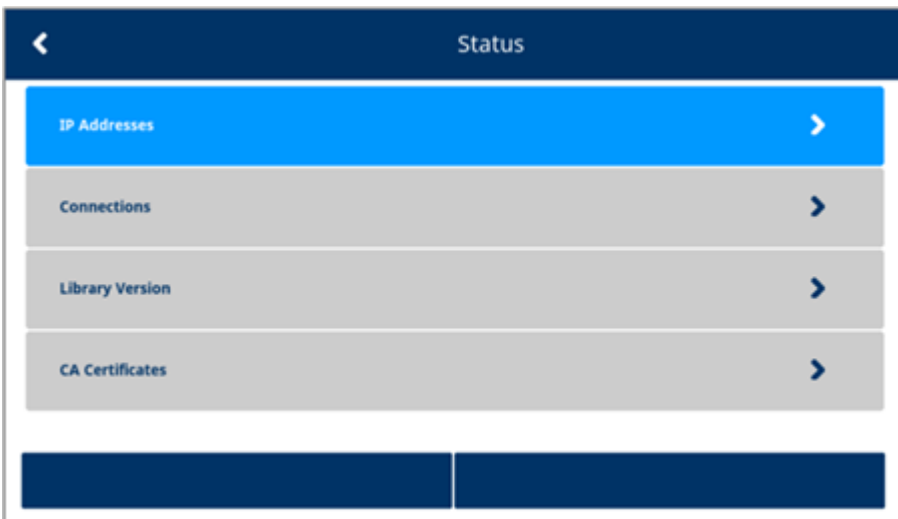


## Description

Select Status to check the status for IP address, Connections, Library Version and CA Certificates. Select Diagnostics to Troubleshoot, Repair, Pinging external IP address, checking Error logs. Select Configuration to configure Network communication and to change any configuration including Device settings, change in password etc.

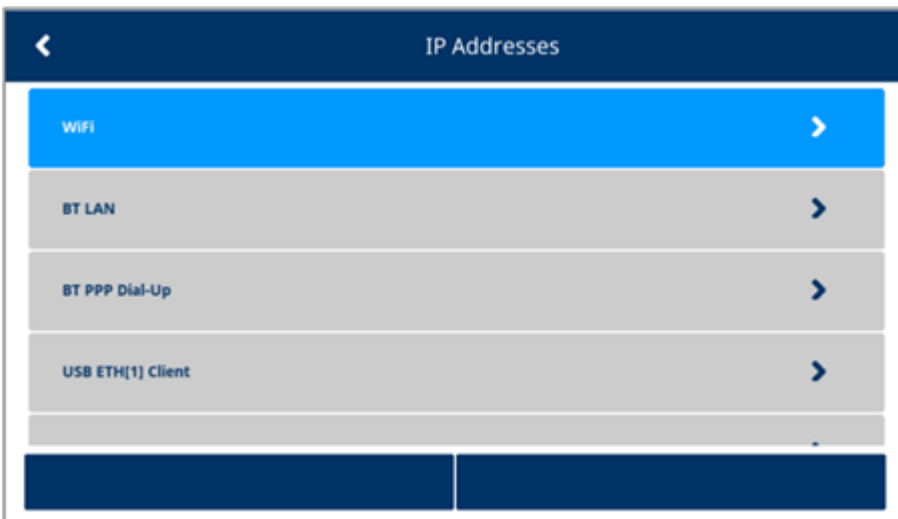
## Status

### Display



## Description

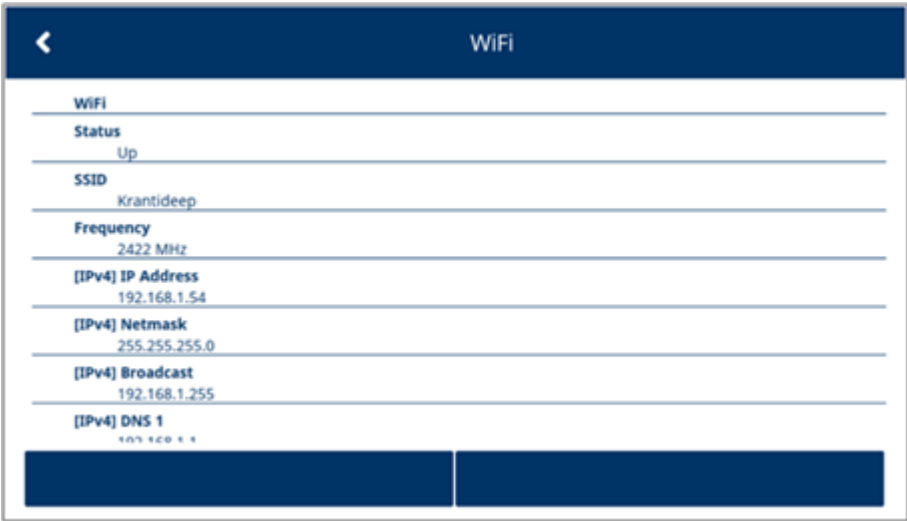
Status list screen. Select IP Addresses to check the IP details for the list of connection.



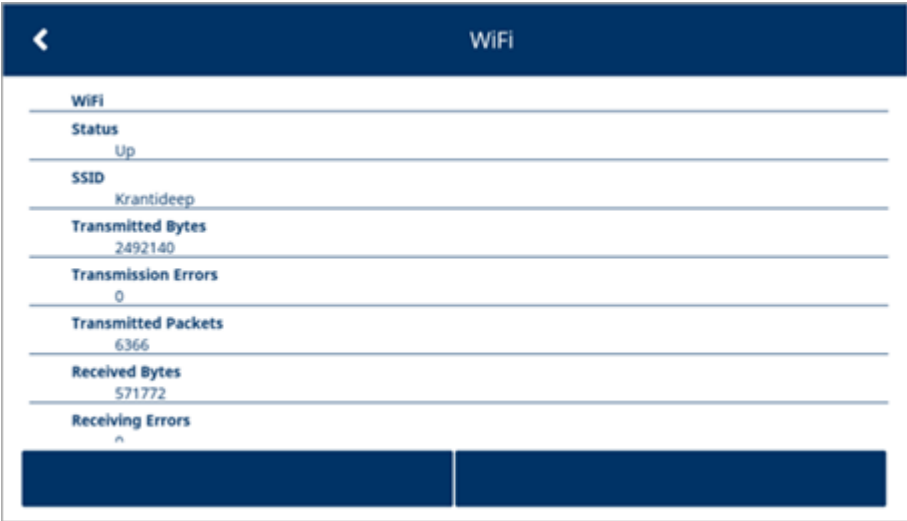
Select the given connection to check the status.

Display

Description



This is the IP Address Status screen.



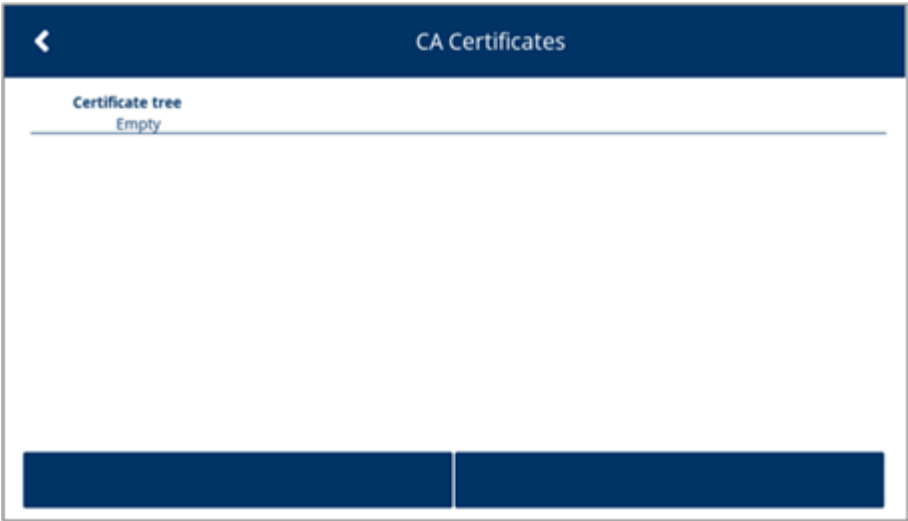
This is the Connections Status screen from Status list screen.



This is the Library Version Status screen from Status list screen.

Display

Description

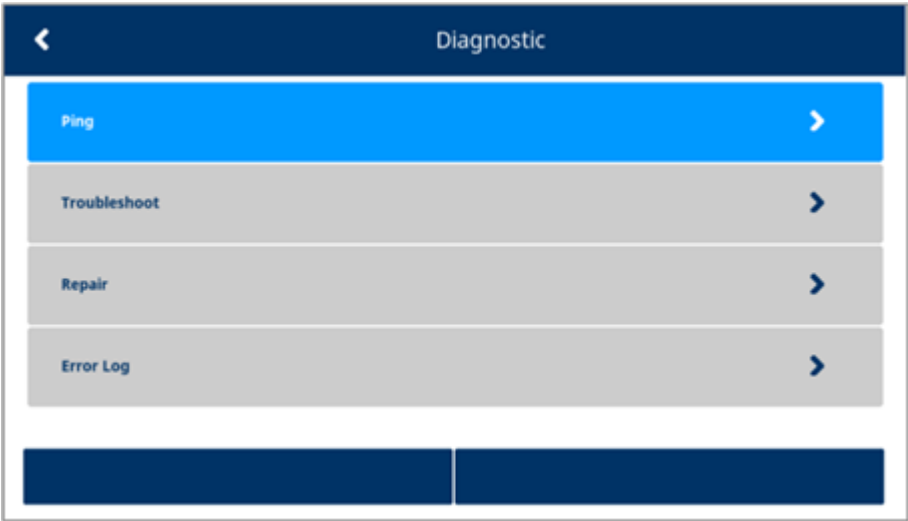


This is the CA Certificates Status screen from Status list screen.

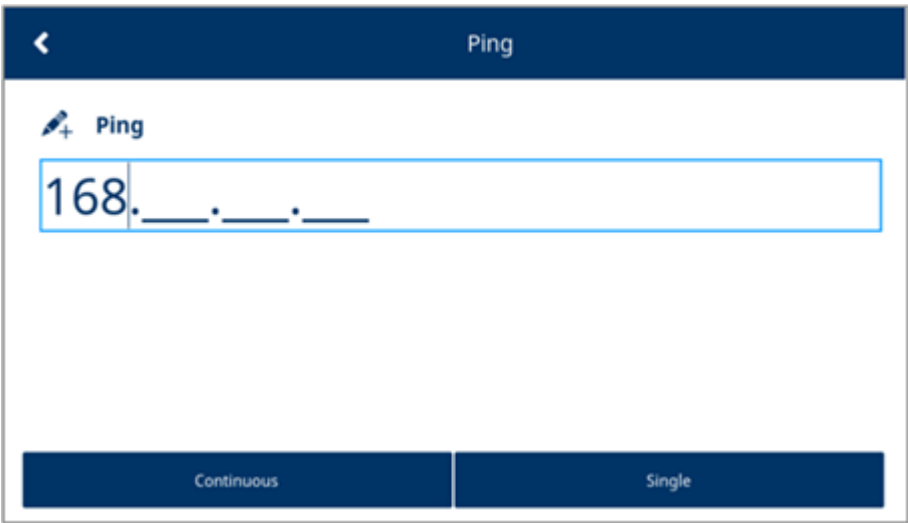
Diagnostic

Display

Description



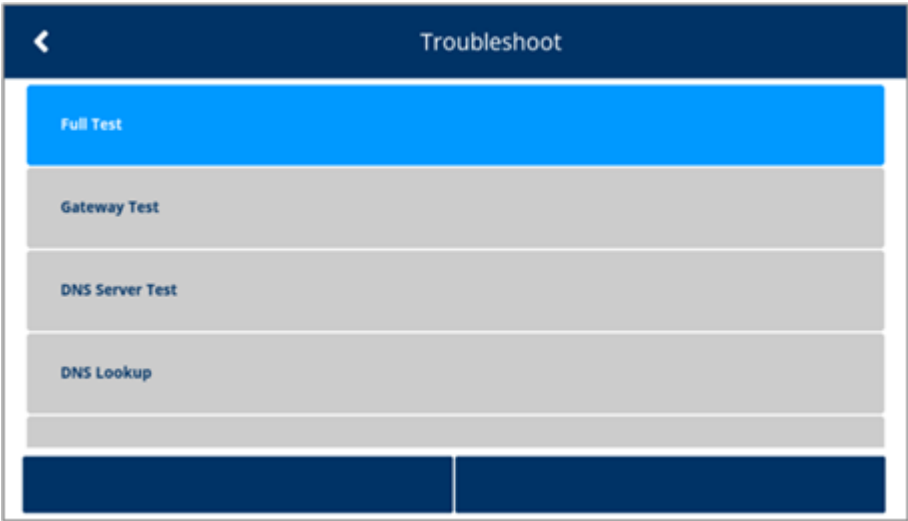
Diagnostic list.



Select Ping from Diagnostic screen to test the network to connect with another external IP address. If it is able to connect to that IP over the available network, that means systems are connected via network.

Display

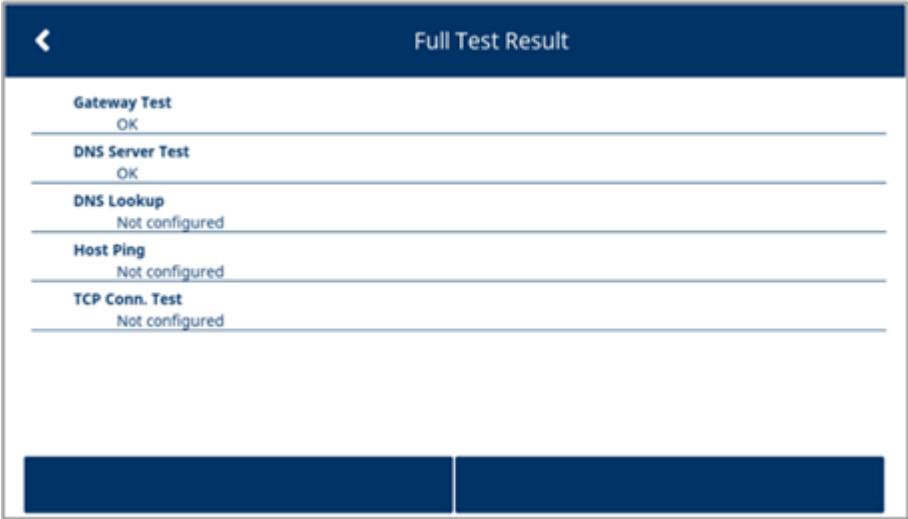
Description



Troubleshoot screen selected from Diagnostic screen.



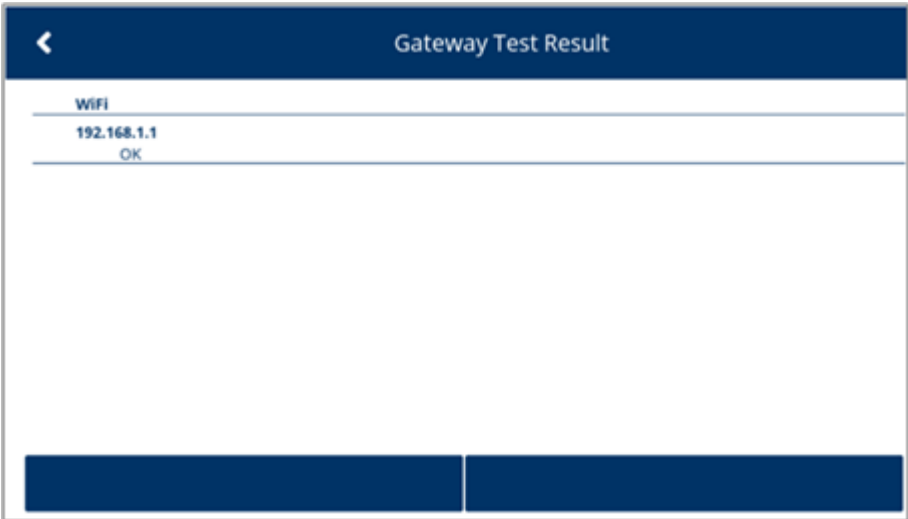
Running Full Test.



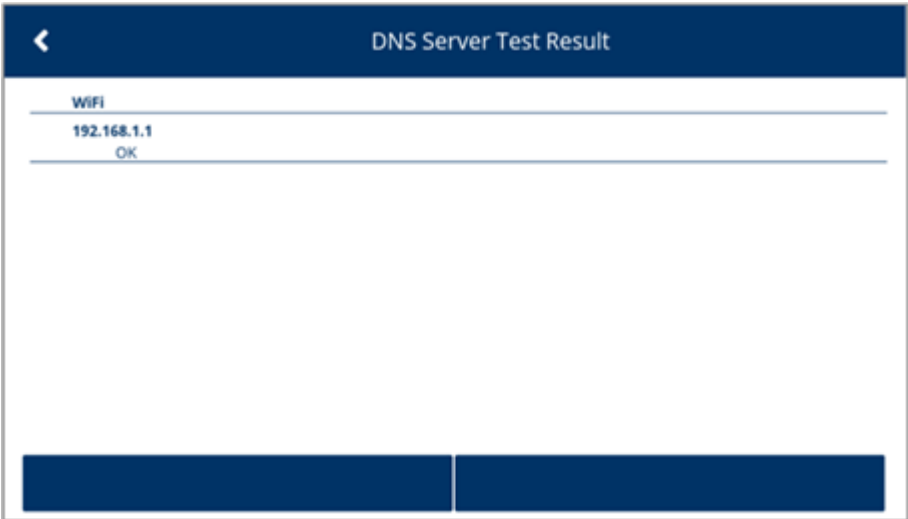
Full Test Result status.

Display

Description



Gateway Test Result status.



DNS Server Test Result status.

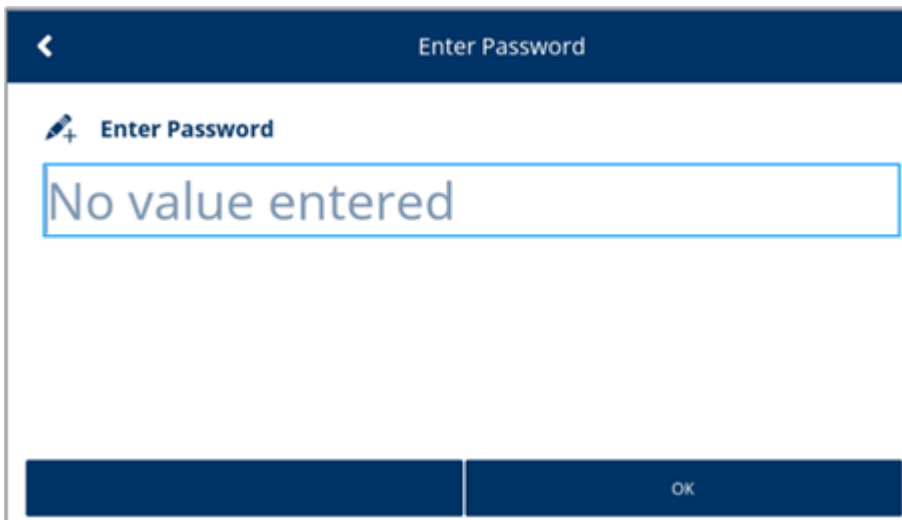


DNS Lookup status. Likewise select the required option from the Troubleshoot screen to identify any issue.

Display	Description
 The screenshot shows a screen titled "Repair [WiFi]" with a dark blue header. In the center, there is a large black circular progress indicator that is about three-quarters full. Below the indicator, the text "Please wait" is displayed. At the bottom, there is a dark blue bar with two empty rectangular buttons.	This is the Repair in progress screen after selecting Repair option from Diagnostic screen.
 The screenshot shows a screen titled "Repair [WiFi]" with a green header. In the center, there is a large green circle containing a white checkmark. Below the circle, the text "Success" is displayed. At the bottom, there is a dark blue bar with two buttons; the right button is labeled "OK".	Status screen as Repair Success.
 The screenshot shows a screen titled "Error Log" with a dark blue header and a back arrow on the left. The main area contains a list of ten log entries, each with a timestamp and a message: "[Feb 28 09:46:28] daemon_networkUp_LAN_NOBT: Cable unplugged while trying to start interface [usb0]". At the bottom, there is a dark blue bar with two empty rectangular buttons.	This is the Error Log screen selected from Diagnostic screen.

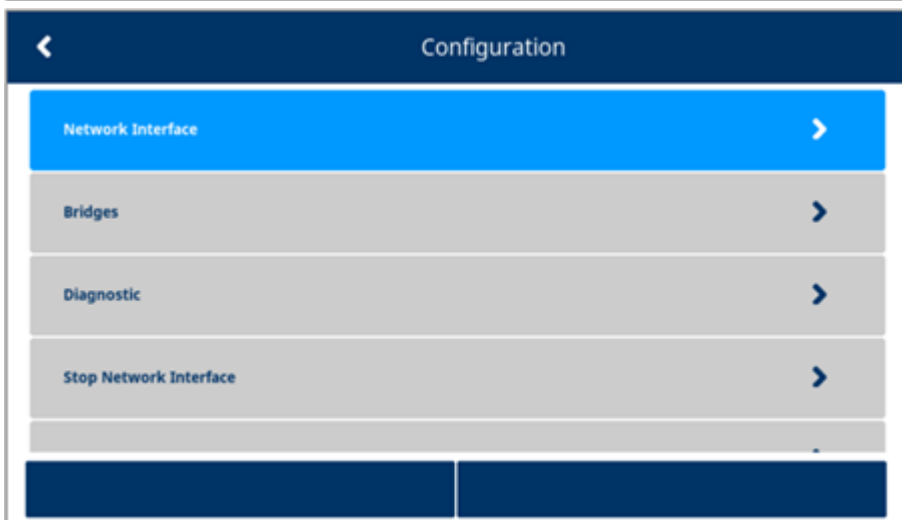
Configuration

Display	Description
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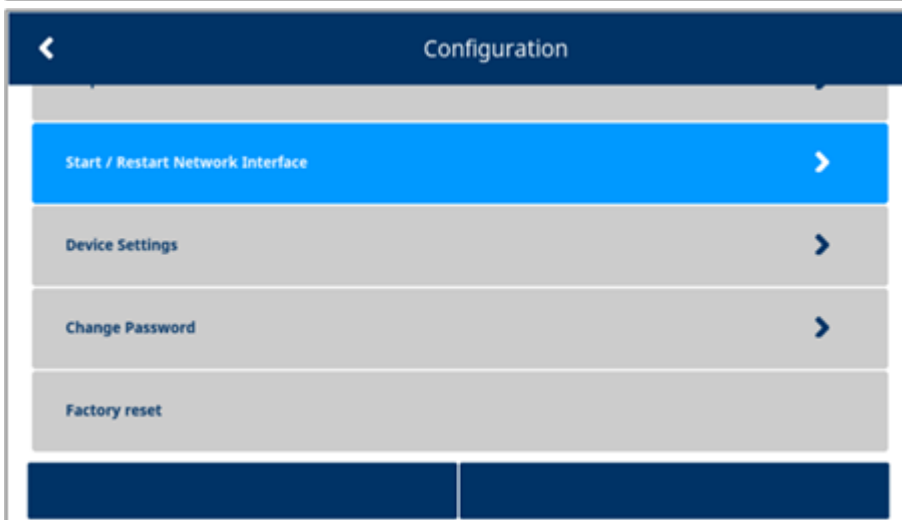
The 'Enter Password' screen features a dark blue header with a back arrow and the title 'Enter Password'. Below the header, there is a sub-header 'Enter Password' with a pencil icon. A large text input field contains the placeholder text 'No value entered'. At the bottom, there are two dark blue buttons: an empty one on the left and one labeled 'OK' on the right.

Enter Password screen after selecting Configuration.



The first 'Configuration' screen has a dark blue header with a back arrow and the title 'Configuration'. It displays a list of configuration options: 'Network Interface' (highlighted in blue), 'Bridges', 'Diagnostic', and 'Stop Network Interface', each with a right-pointing arrow. At the bottom, there are two dark blue buttons.

This is the list of fields those can be configured following the flow of screen.



The second 'Configuration' screen has a dark blue header with a back arrow and the title 'Configuration'. It displays a list of configuration options: 'Start / Restart Network Interface' (highlighted in blue), 'Device Settings', 'Change Password', and 'Factory reset', each with a right-pointing arrow. At the bottom, there are two dark blue buttons.

Configuration screen.