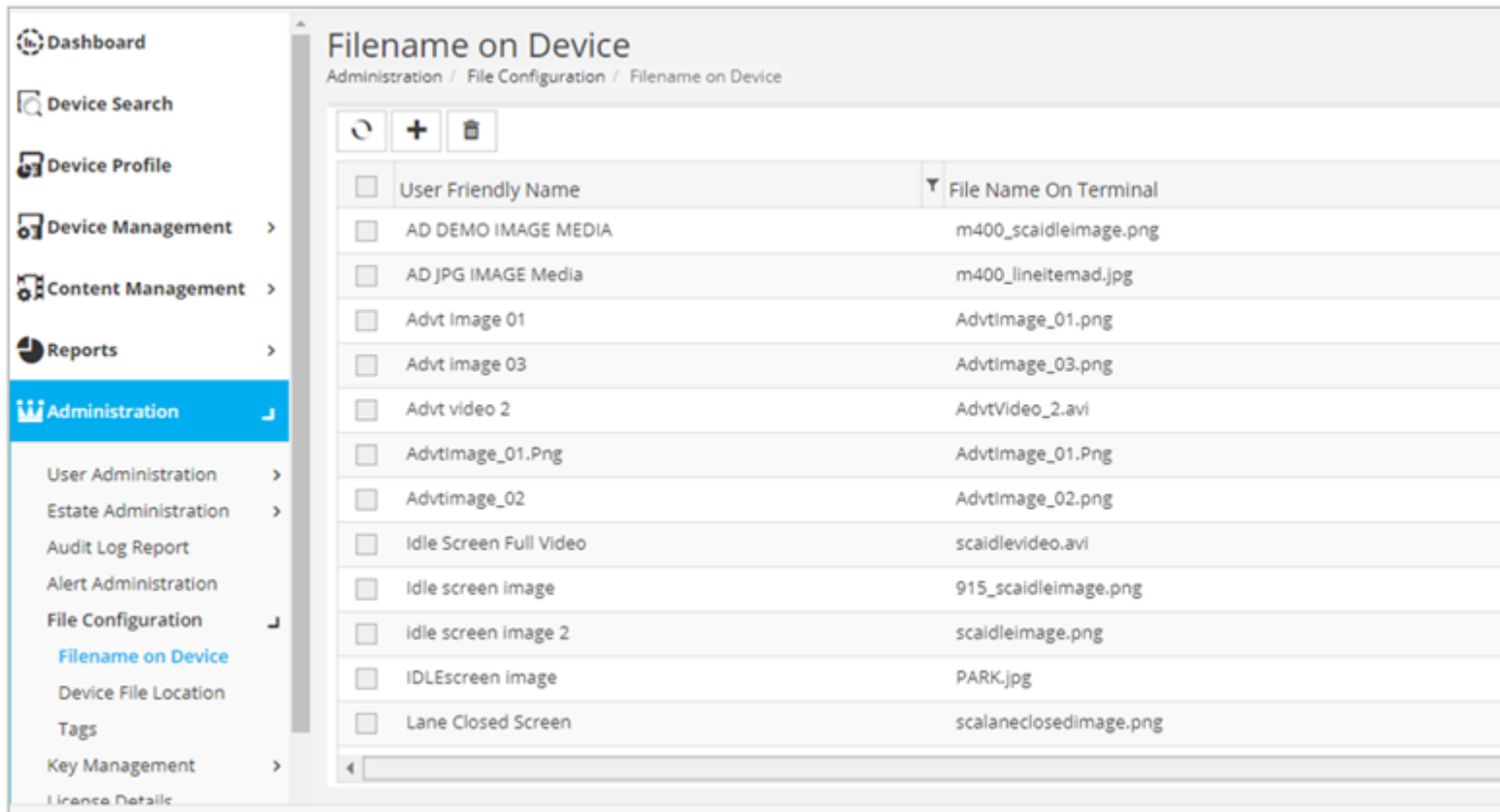


Contents Download from VHQ

Content Management section in VHQ allows to download the media contents to the Engage devices. Follow the steps below for more understanding on the download process.

1. Identify the file name and file location from Administration section. Administration section consists of valid names/values based on Engage Media specification, if the file name is not listed, then need to add manually by pressing + **button** and filling in the required details according to the Engage Media guidelines.



The screenshot displays the Verifone Cloud interface. On the left is a navigation sidebar with the following menu items: Dashboard, Device Search, Device Profile, Device Management, Content Management, Reports, Administration (highlighted in blue), User Administration, Estate Administration, Audit Log Report, Alert Administration, File Configuration (expanded), Filename on Device (highlighted in blue), Device File Location, Tags, Key Management, and Licence Details. The main content area is titled 'Filename on Device' and includes a breadcrumb trail: Administration / File Configuration / Filename on Device. Below the title are three icons: a refresh icon, a plus icon, and a trash icon. A table lists various media files with checkboxes in the first column, the file name in the second column, and the file name on the terminal in the third column.

<input type="checkbox"/>	User Friendly Name	File Name On Terminal
<input type="checkbox"/>	AD DEMO IMAGE MEDIA	m400_scaidleimage.png
<input type="checkbox"/>	AD JPG IMAGE Media	m400_lineitemad.jpg
<input type="checkbox"/>	Advt Image 01	AdvtImage_01.png
<input type="checkbox"/>	Advt image 03	AdvtImage_03.png
<input type="checkbox"/>	Advt video 2	AdvtVideo_2.avi
<input type="checkbox"/>	AdvtImage_01.Png	AdvtImage_01.Png
<input type="checkbox"/>	Advtimage_02	AdvtImage_02.png
<input type="checkbox"/>	Idle Screen Full Video	scaidlevideo.avi
<input type="checkbox"/>	Idle screen image	915_scaidleimage.png
<input type="checkbox"/>	idle screen image 2	scaidleimage.png
<input type="checkbox"/>	IDLEscreen image	PARK.jpg
<input type="checkbox"/>	Lane Closed Screen	scalaneclosedimage.png

Upload File

General>>Models>>Device Attributes

File*

Content name*

Content Version*

Description

Tags

4. Click Next and select the device model from Device Attributes screen.

Upload File

General>>Models>>Device Attributes

Select Model(s)

<input type="checkbox"/> C520H	<input type="checkbox"/> C680 3G	<input type="checkbox"/> Carbon 10	<input type="checkbox"/> Carbon 8	<input type="checkbox"/> CM5	<input type="checkbox"/> CM51
<input type="checkbox"/> e265	<input type="checkbox"/> e280-BTWIFI	<input type="checkbox"/> e285 3G/BW	<input type="checkbox"/> e285-2G	<input type="checkbox"/> e285-3G	<input type="checkbox"/> e285
<input type="checkbox"/> e285-BTWIFIH	<input type="checkbox"/> e315	<input type="checkbox"/> e315M	<input type="checkbox"/> e335	<input type="checkbox"/> e355	<input type="checkbox"/> M400
<input type="checkbox"/> M400 WiFi/BT	<input type="checkbox"/> M424	<input type="checkbox"/> M440	<input type="checkbox"/> MX 760	<input type="checkbox"/> MX 850	<input type="checkbox"/> MX 8
<input type="checkbox"/> MX 870	<input type="checkbox"/> MX 880	<input type="checkbox"/> MX 915	<input type="checkbox"/> MX 915(Bridge)	<input type="checkbox"/> MX 925	<input type="checkbox"/> P200
<input type="checkbox"/> P200 Plus	<input type="checkbox"/> P400	<input checked="" type="checkbox"/> P400 Plus	<input type="checkbox"/> PP1000se	<input type="checkbox"/> Stand	<input type="checkbox"/> T650
<input type="checkbox"/> T650m	<input type="checkbox"/> T650p	<input type="checkbox"/> T650t	<input type="checkbox"/> UX 300	<input type="checkbox"/> Ux 410	<input type="checkbox"/> UX30
<input type="checkbox"/> V200	<input type="checkbox"/> V200c	<input type="checkbox"/> V200c CTLS	<input type="checkbox"/> V200c Plus	<input type="checkbox"/> V200t 2G	<input type="checkbox"/> V200

5. Click Next and in the following page, enter all details corresponding to what was found in file name and file location in Administration section. **For example:** P400/V400 Idle screen

Upload File

General >> Models >> Device Attributes

Device File Location*

v400c images

Filename on Device*

idle screen image 2

Target User*

User 1

Back

6. Click Upload File button to upload the required file.
7. Select Schedule Content option from Content Management section.

Schedule Content

Content Management / Manage Content / Schedule Content

Search Reset

Search Criteria

Attribute = IP Address Equal To 192.168.1.26:

Selected Device(s) Schedule

Serial #	Device ID	Hierarchy Path
540-007-973		NAADC-PROD >> BLR QA >> BLR SQA

Showing: 1-1 of 1

8. Select the serial number and click Next.
9. Select the file, which was uploaded earlier, from Available Content(s) list and move right in Selected Content(s) section.

Dashboard

Device Search

Device Profile

Device Management

Content Management

Manage Content

Content Library

Schedule Content

Content Job Status

Detailed Content Status

Charts

Reports

Administration

Schedule Content

Content Management / Manage Content / Schedule Content

Selected Device(s)Schedule

Job Name*Job#53013

Tags

Selected Content(s)

Available Content(s)

<input type="checkbox"/>	Content Name	File
<input type="checkbox"/>	P400_M400_Idlescreen	PH.png
<input type="checkbox"/>	P400_M400_Laneclosed_screen	lanecloser
<input type="checkbox"/>	P400_M400_Linteitems_screen	Panda.PN
<input type="checkbox"/>	P400_M400_WelcomeScreen	welcomet
<input type="checkbox"/>	P400_Mc_Idlescreen	idlescreer
<input checked="" type="checkbox"/>	P400n_laneclosed	lanecloser
<input type="checkbox"/>	sample image	Sample_ir
<input type="checkbox"/>	SCAIDLEIMAGE	scaidleim
<input type="checkbox"/>	UGP_IdleScreen_Pizza	idlescreer

No Data Found

Dashboard

Device Search

Device Profile

Device Management

Content Management

Manage Content

Content Library

Schedule Content

Content Job Status

Detailed Content Status

Charts

Reports

Administration

Schedule Content

Content Management / Manage Content / Schedule Content

Selected Device(s)Schedule

Job Name*Job#53013

Tags

Selected Content(s)

Available Content(s)

<input type="checkbox"/>	Content Name	File
<input type="checkbox"/>	McD Idle screen01	welcome_
<input type="checkbox"/>	NRF DK IDLE Image	M400_DK
<input type="checkbox"/>	NRF Farm Fresh IDLE 2	M400_shc
<input type="checkbox"/>	p400 FD McD logo IdleScreen	symbol-M
<input type="checkbox"/>	P400_Content_Video	v400deme
<input type="checkbox"/>	P400_idleScreen_video	P400_idle
<input type="checkbox"/>	P400_idleScreen_video2	P400_idle
<input type="checkbox"/>	P400_M400_Idlescreen	PH.png
<input type="checkbox"/>	P400_M400_Laneclosed_screen	lanecloser

No Data Found

10. Click the check box to select the file and then select Schedule and Submit to start the download process.

Dashboard

Device Search

Device Profile

Device Management

Content Management

Manage Content

Content Library

Schedule Content

Content Job Status

Detailed Content Status

Charts

Reports

Administration

☐ NRF Farm Fresh IDLE 2M400_shc

☐ p400 FD McD logo IdleScreensymbol-M

☐ P400_Content_Videov400demo

☐ P400_idleScreen_videoP400_idle

☐ P400_idleScreen_video2P400_idle

☐ P400_M400_IdlescreenPH.png

☐ P400_M400_Laneclosed_screenlaneclose

☐ P400_M400_Linteltems_screenPanda.PN

☐ P400_M400_WelcomeScreenwelcomet

Select Schedule

Download On

☐ Maintenance Window
 ☒ Next Contact

☐ Date05/07/20201242PM

Apply On

☒ Immediately after download

☐ Date05/07/20201241

Expire On

☒ None

☐ Date05/07/20201241

Back

11. Select Detailed Content Status option from Content Management section to see the progress of downloading.

Dashboard

Device Search

Device Profile

Device Management

Content Management

Manage Content

Content Library

Schedule Content

Content Job Status

Detailed Content Status

Charts

Reports

Administration

Detailed Content Status

Content Management / Manage Content / Detailed Content Status

Search

<input type="checkbox"/>	Serial #	Device ID	Model	Device Status	Hierarchy Path	Job Name	Job Status	Created On
<input type="checkbox"/>	540-007-973		P400 Plus	Active	NAADC-PROD >> BLF	Job#52575	In Pro...	06/May/2020 02:
<input type="checkbox"/>	540-007-973		P400 Plus	Active	NAADC-PROD >> BLF	Job#52297	Succe...	05/May/2020 07:
<input type="checkbox"/>	275-056-993		P400 Plus	Pending Regi...	NAADC-PROD >> BLF	Job#52297	Sched...	05/May/2020 07:
<input type="checkbox"/>	540-007-468		P400 Plus	Pending Regi...	NAADC-PROD >> BLF	Job#52297	Sched...	05/May/2020 07:
<input type="checkbox"/>	540-007-968		P400 Plus	Pending Regi...	NAADC-PROD >> BLF	Job#52297	Sched...	05/May/2020 07:
<input type="checkbox"/>	275-233-164		P400 Plus	Pending Regi...	NAADC-PROD >> BLF	Job#52297	Sched...	05/May/2020 07:
<input type="checkbox"/>	540-007-967	p400plus c...	P400 Plus	Pending Regi...	NAADC-PROD >> BLF	Job#52297	Sched...	05/May/2020 07:
<input type="checkbox"/>	275-056-993		P400 Plus	Pending Regi...	NAADC-PROD >> BLF	Job#52297	Sched...	05/May/2020 07:
<input type="checkbox"/>	540-007-468		P400 Plus	Pending Regi...	NAADC-PROD >> BLF	Job#52297	Sched...	05/May/2020 07:
<input type="checkbox"/>	540-007-968		P400 Plus	Pending Regi...	NAADC-PROD >> BLF	Job#52297	Sched...	05/May/2020 07:
<input type="checkbox"/>	275-233-164		P400 Plus	Pending Regi...	NAADC-PROD >> BLF	Job#52297	Sched...	05/May/2020 07:

Showing: 1-19 of 19

Total selected items: 0

* Device Time Zone