![verifone](verifone logo)

M425-A - User Interface

Idle Screen

The Idle Screen displays upon device power up, after reboot, and after transaction completion. SCA supports the following merchant controlled media areas: Idle Screen Video, Idle Screen Animation, and Idle Screen Full Image.

Note

Refer to Neo/Neo2 Devices Screen Resolution for more information on Idle screen resolutions and media files.

Line Items Screen

The Line Item Screen displays when the POS sends start transaction message or interactively as the POS scans line items. The key line item display fields are:

Description	Display

- Quantity
- Description
- Unit Price
- Extended Price
- Running Tax Total
- Running Sub Total (optional)
- Coupons or Discounts

Items

1	Baseball		$5.98
4	Golf Balls	$.49	$1.96
8	Golf Tees	$.25	$2.00
Coupon Redeemed			-($ .75)
Tax			$ .77
Total:			**$9.83**

The Line Item Screen advertising area allows a number of images to be displayed in a sequential order.

Note

Refer to [Neo/Neo2 Devices Screen Resolution](#) for more information on Line Item screen resolutions and media files.

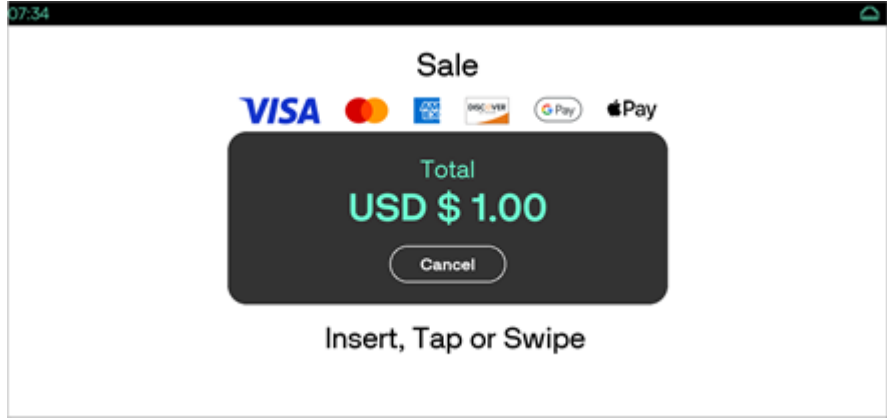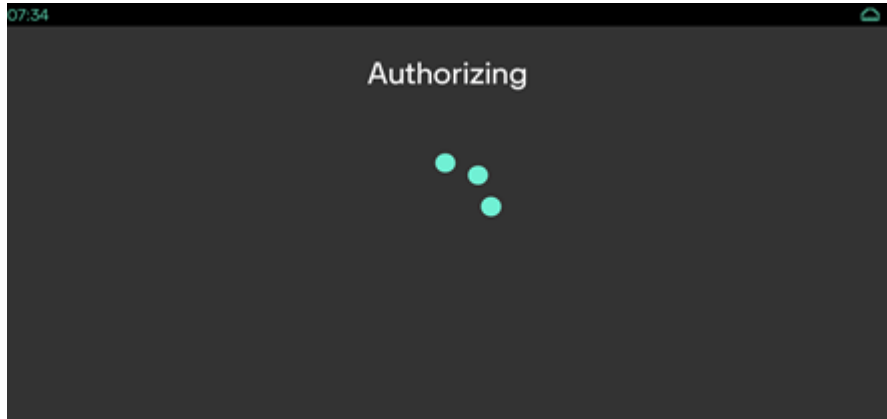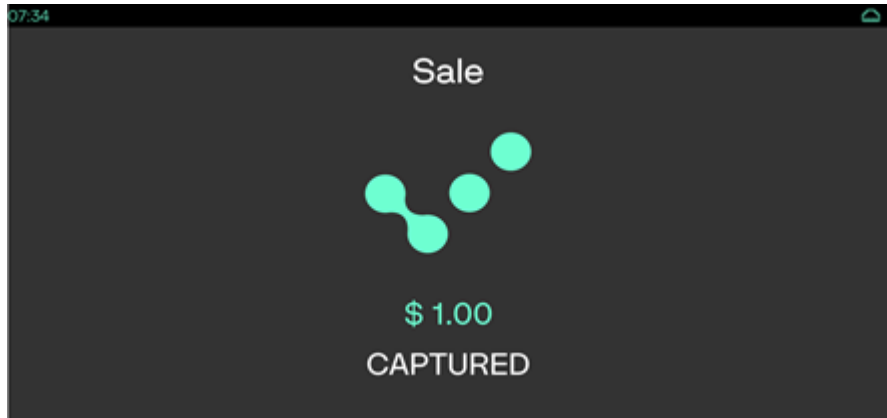| Display	Description
	Line Item (Split screen): Line Item Screen with advertisement area image. The Line Item Display advertising area can be configured to include consumer selection options.
	Line Item (Full screen): Line Item Screen without advertisement area image.

Transaction Flows
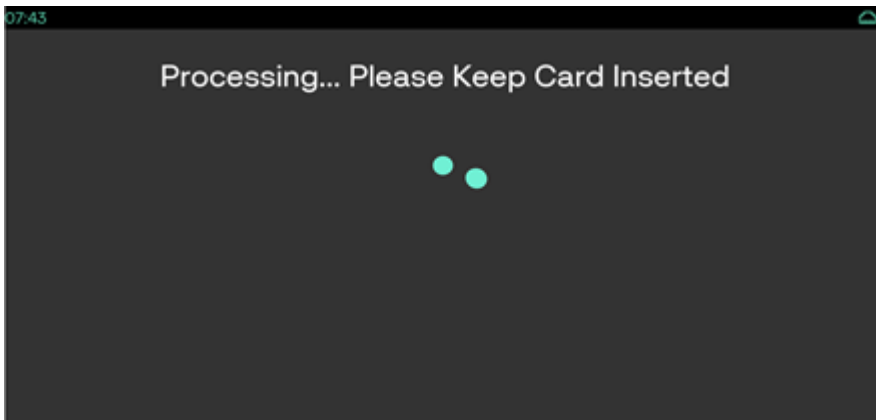
Sale (EMV CT and CTLS with Quick chip enabled)

Sale - Tap

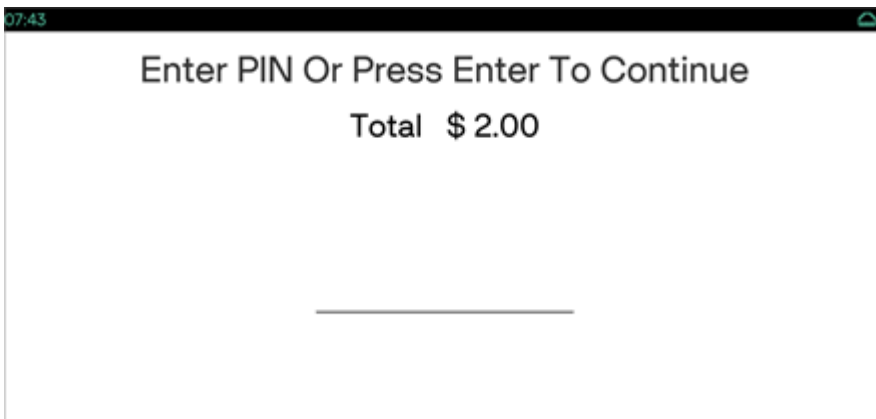| Display	Description
	Select the card entry mode: Tap
	Authorization in progress screen.
	Transaction is approved screen. After the transaction is complete, the device will return to the Idle Screen.

Sale - Insert
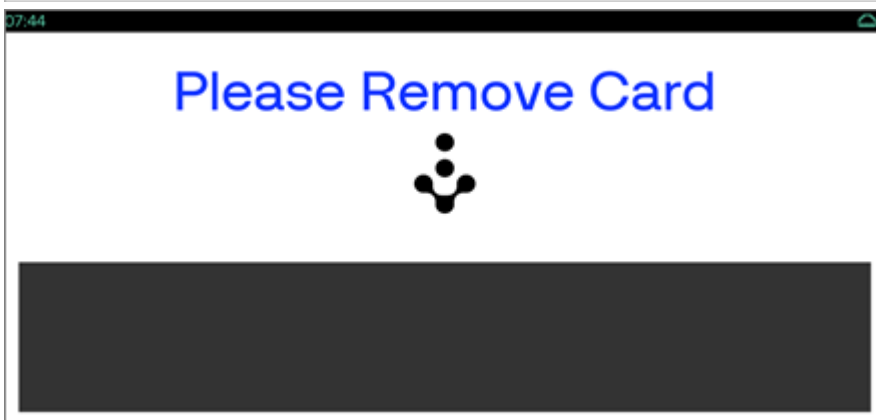
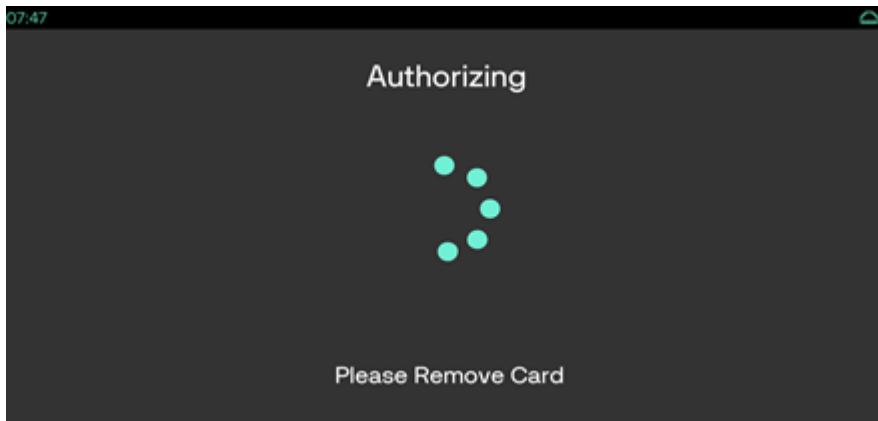| Display	Description
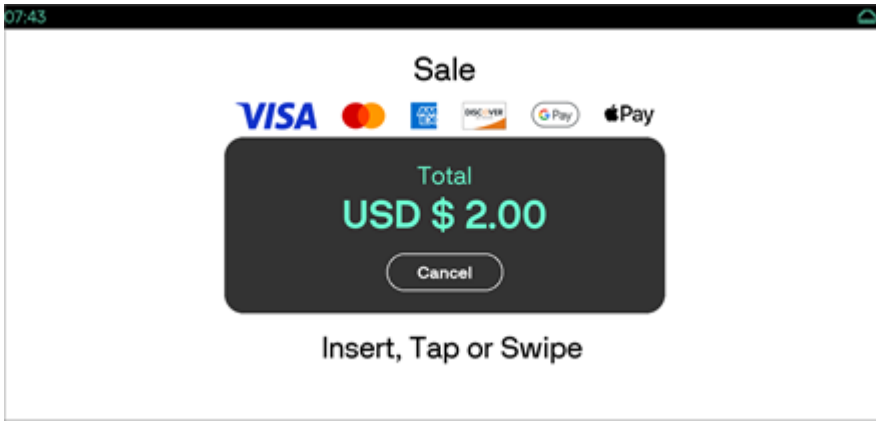
Select the card entry mode: Insert or Swipe.
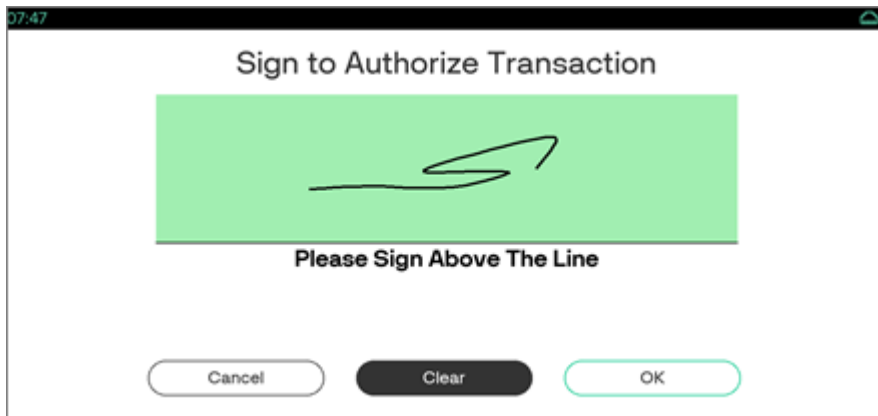
Processing screen and card should be inserted.

Tap the text box for keyboard input and type the PIN or press the Enter key to continue to next screen.
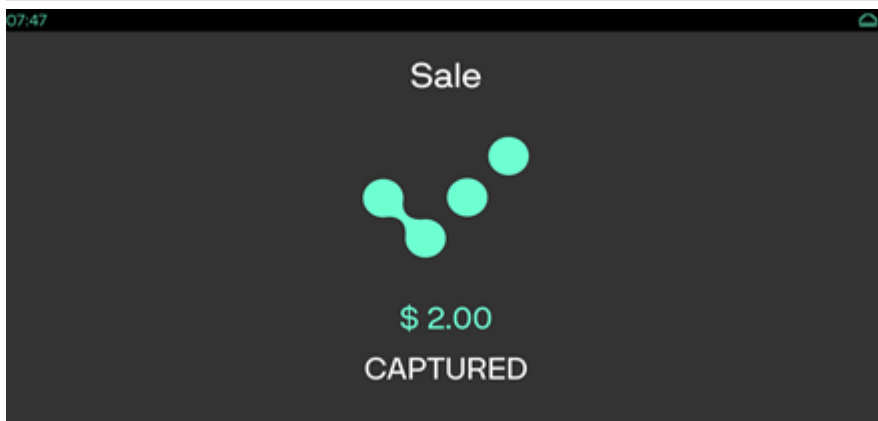
Authorization in progress screen.

Authorizing

Please Remove Card

The transaction is completed, and the card can be removed. After the card is removed the status screen is displayed, until the next command is sent.

Sign to Authorize Transaction

Please Sign Above The Line

Cancel   Clear   OK

This is the Status screen as Sale Approved.

Sale

$ 2.00
CAPTURED

This is the Status screen as Sale Approved.

Additional Sale Screens

Manual Entry - For the transactions with manual card entry, following are the additional screens to gather card details.
After three failed card swipe attempts, SCA will display 'Please Wait for the Cashier'. If the merchant configuration is enabled, then the device may next prompt for manual card entry.

Display   **Description**

Enter Account Number

Sale

USD $ 3.00

_____

Tap the text box for keyboard input and type card number.

Enter Account Number

Sale

USD $ 3.00

****

_____

Press the green Enter key on the device keyboard to proceed to Card Type selection screen.
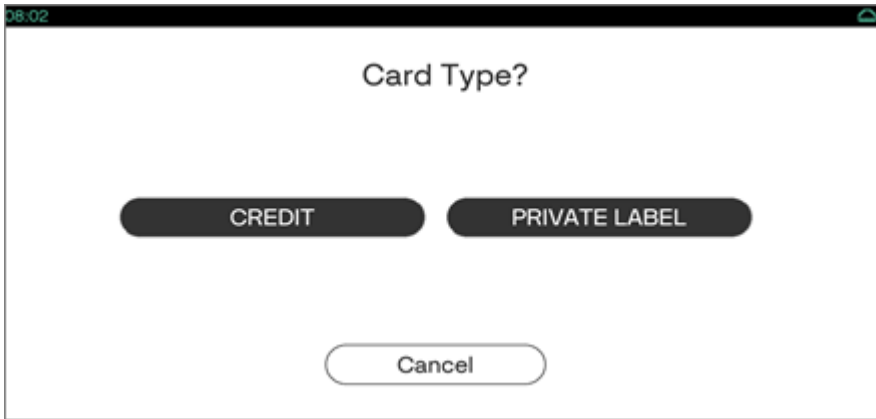
Enter Expiry (MMYY)

****

_____

Tap the text box for keyboard input and type the expiration date in MMYY format. Press the green Enter key on the device keyboard. The device will next prompt for CVV Number.
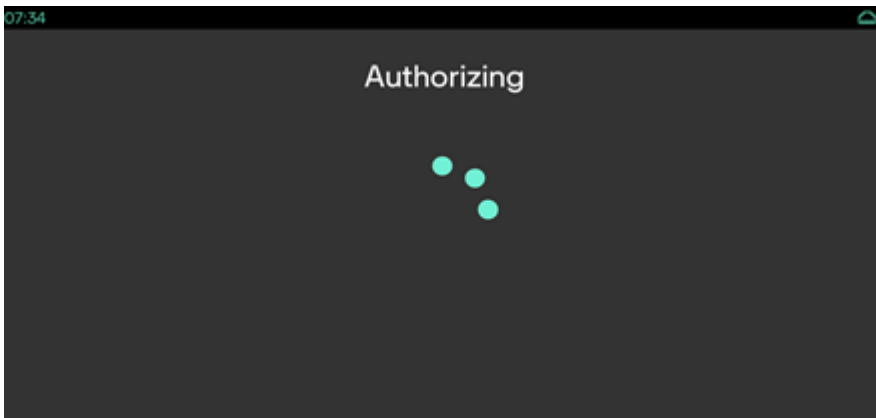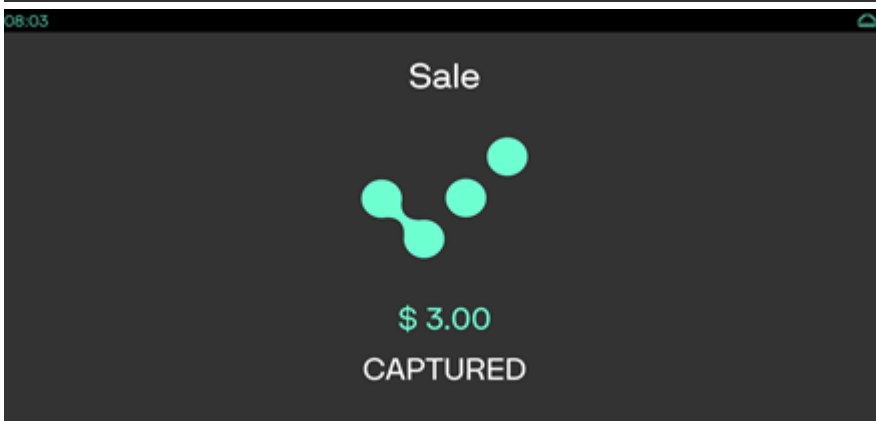
Enter CVV

***

_____

Tap the text box for keyboard input and type the Security Code. Press the green Enter key on the device keyboard.
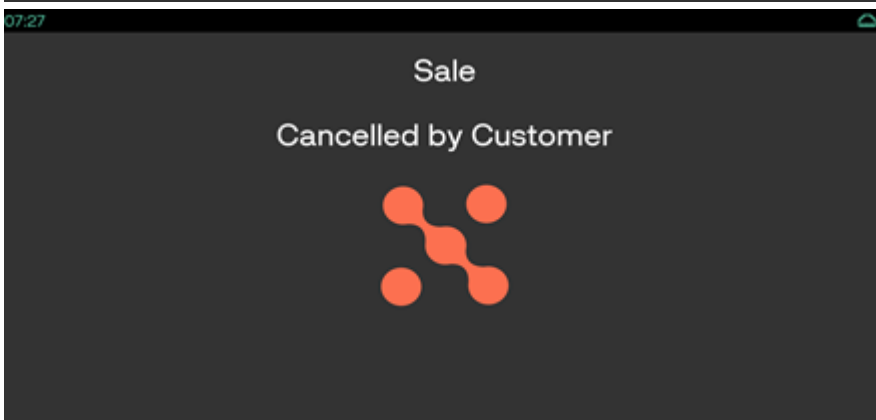
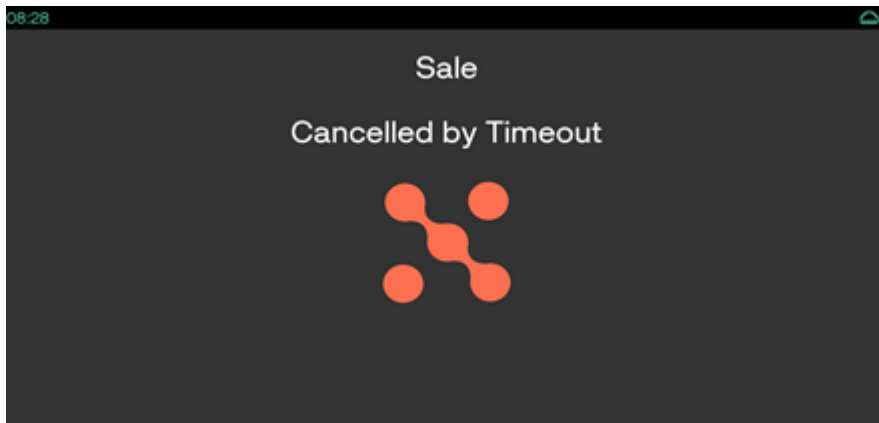Select the Card type and proceed to next screen.

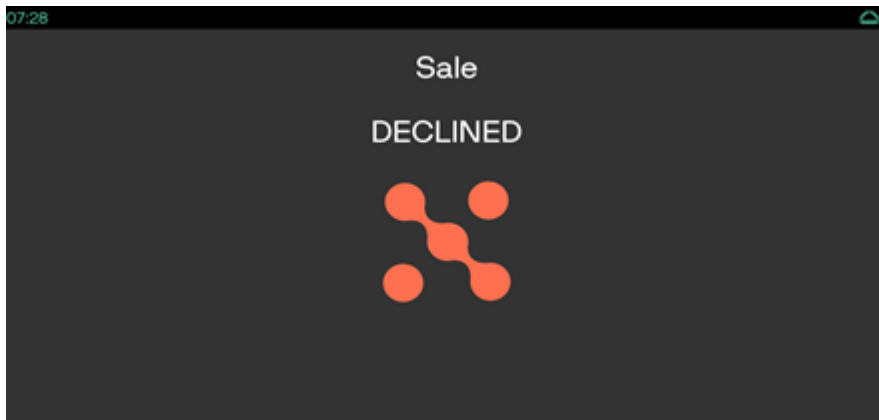
Authorization in progress screen.

This is the Status screen as Sale Approved.

Cancel by Customer - This screen will be displayed if the transaction is cancelled manually at any point.
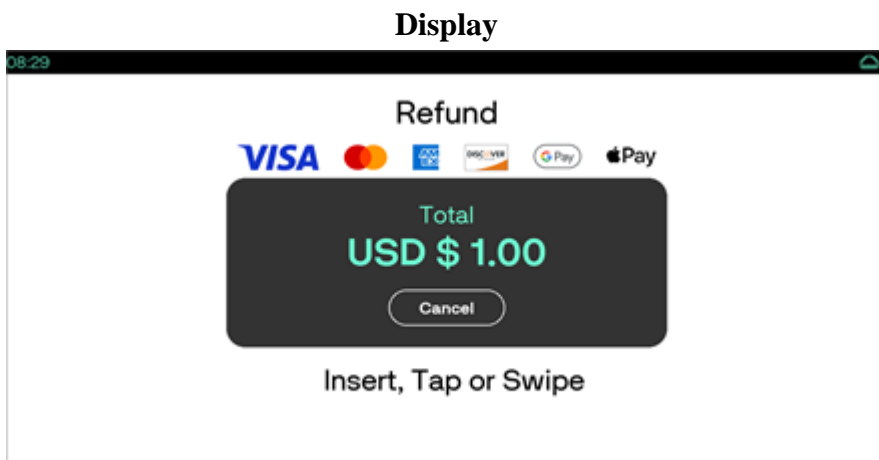
Cancel by Timeout - This is the Status screen if the Sale is cancelled due to Time out.

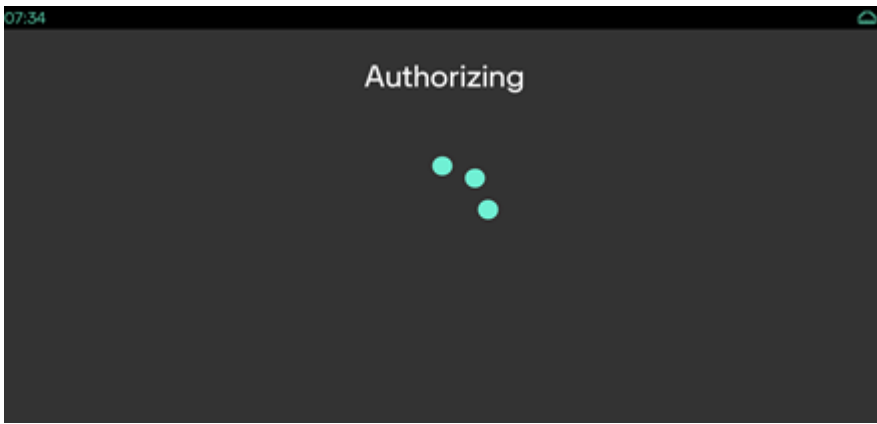**Sale Declined** - This is the Status screen if the Sale is declined.
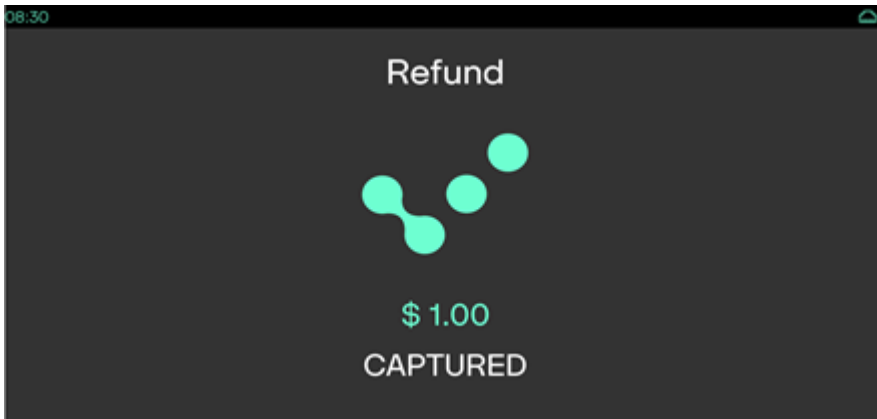
Refund

Refund - Tap

Display	Description
	Select the card entry mode: Tap
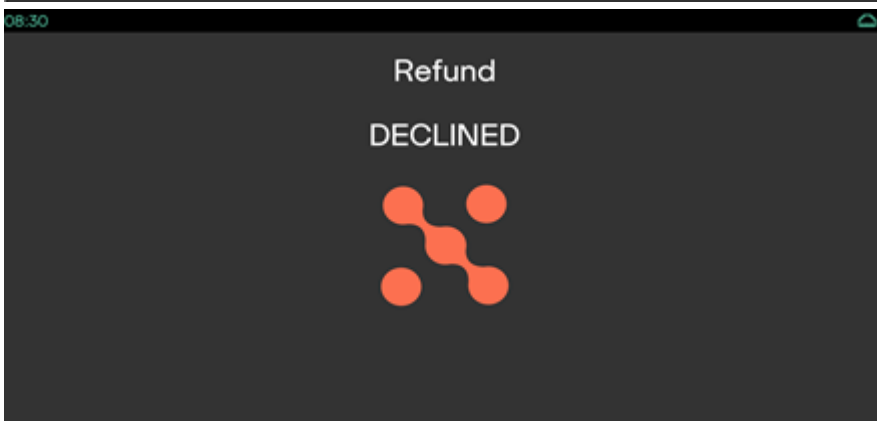
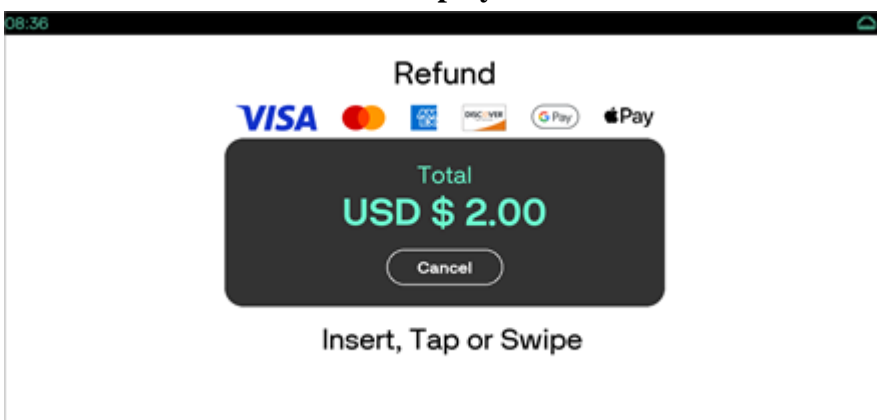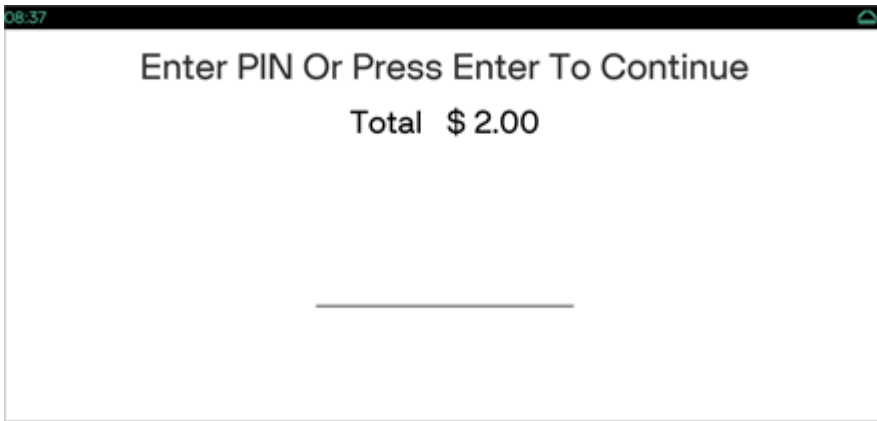| Display	Description
07:34 Authorizing	Authorization in progress screen.
08:30 Refund $ 1.00 CAPTURED	Transaction is approved screen. After the transaction is complete, the device will return to the Idle Screen.
08:30 Refund DECLINED	This is the status screen as Refund Declined if the transaction is not approved.

Refund - Insert

Display	Description
08:36 Refund VISA Total USD $ 2.00 Cancel Insert, Tap or Swipe	Select the card entry mode: Insert or Swipe.
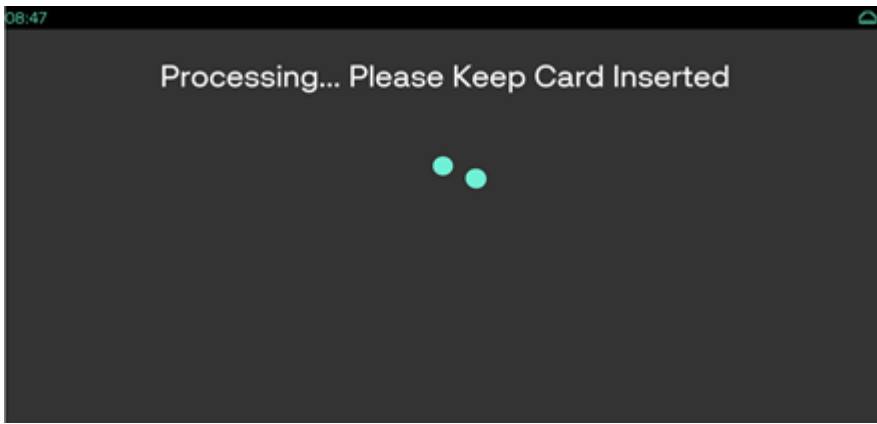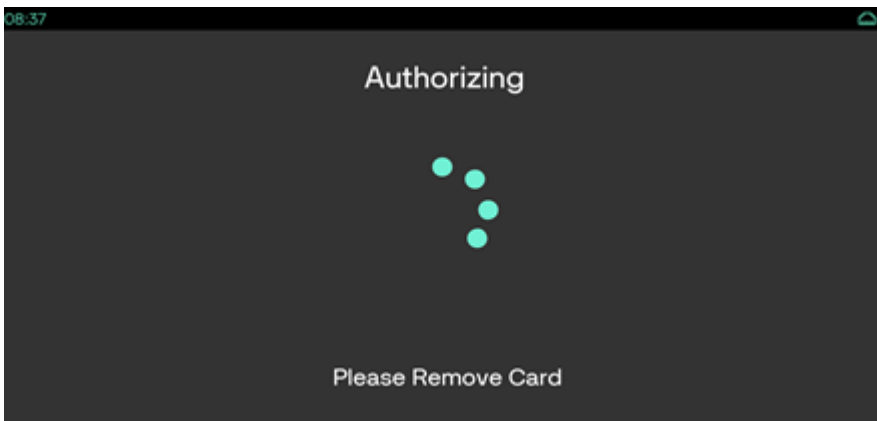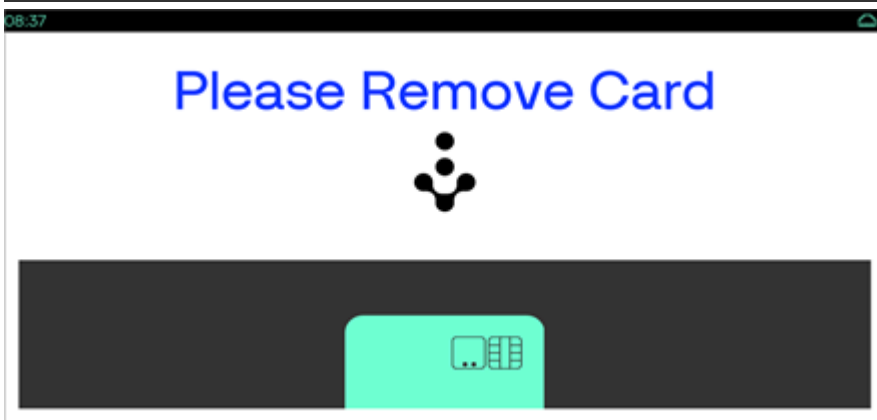
| Display	Description
08:47 — Processing... Please Keep Card Inserted	Processing screen and card should be inserted.
08:37 — Enter PIN Or Press Enter To Continue — Total $ 2.00	Tap the text box for keyboard input and type the PIN or press the Enter key to continue to next screen.
08:37 — Authorizing — Please Remove Card	Authorization is in progress screen.
08:37 — Please Remove Card	The transaction is completed, and the card can be removed. After the card is removed the status screen is displayed, until the next command is sent.

Display	Description
	This is the Status screen as Refund Approved.

Void
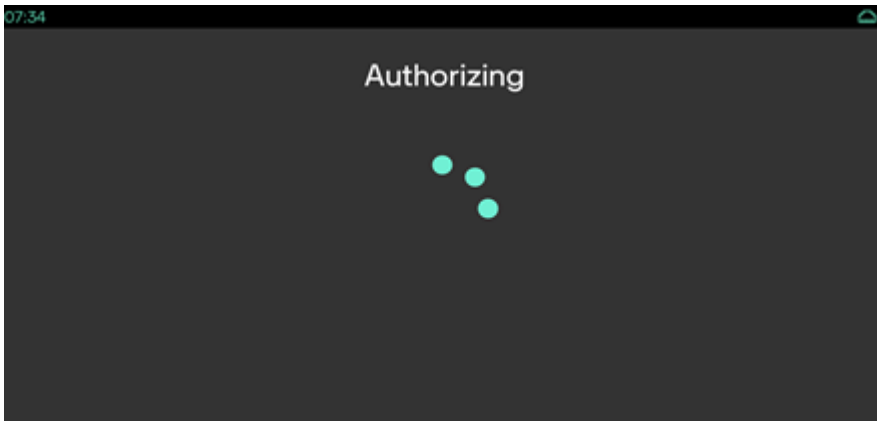
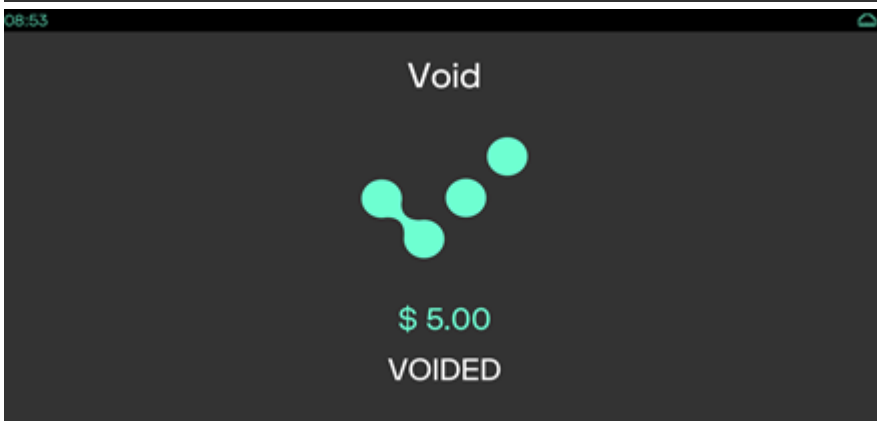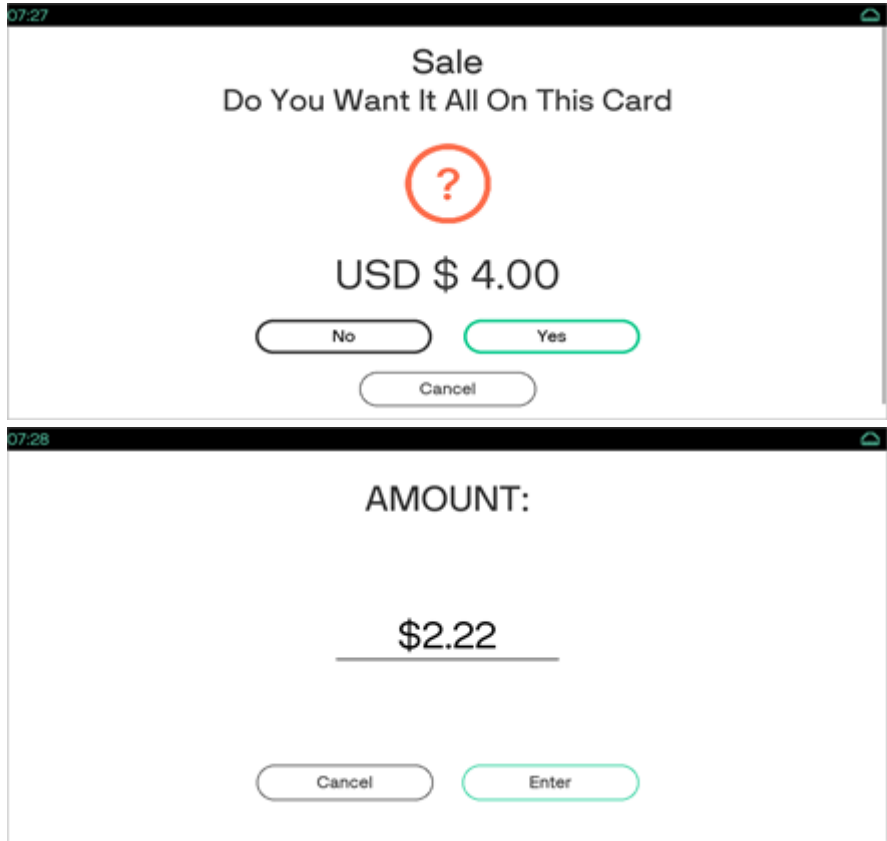| Display	Description
	Void transaction is processed, and authorization is in progress screen.
	This is the Status screen as Voided (success).
	Void declined status screen.

Optional Screens

Optional Screens are displayed during the Sale flow and these screens can be configured based on required parameters.

Welcome Screen

Display	Description
	This is the screen within the session when LINEITEMDISPLAY parameter should be set to 0 (disabled) and pre-swipe (SWIPE_AHEAD) field should be sent as 0 (disabled) in Start session command.

Split Tender

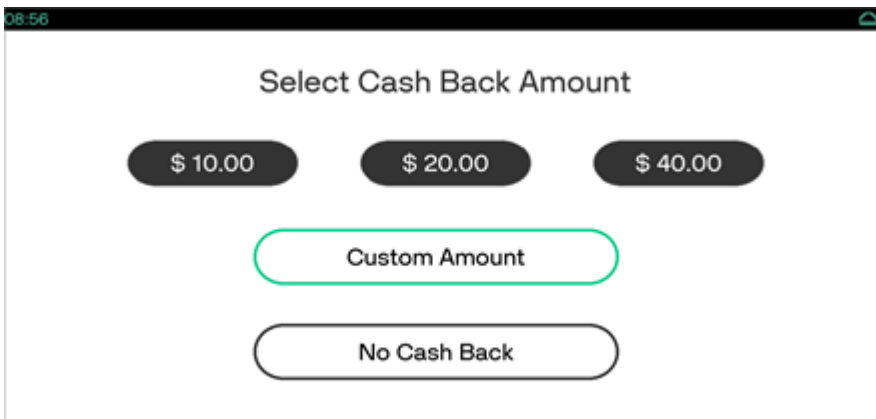| Display	Description
	Option to choose if the amount would be divided to two cards. • Select No to enter the partial amount to pay. • Select Yes to pay full amount in one card, and Card Read screen would be displayed.
	Enter the amount.

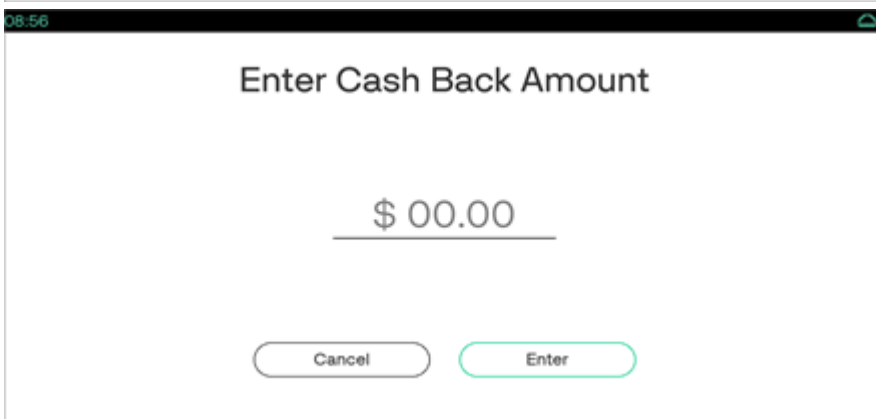| Display	Description
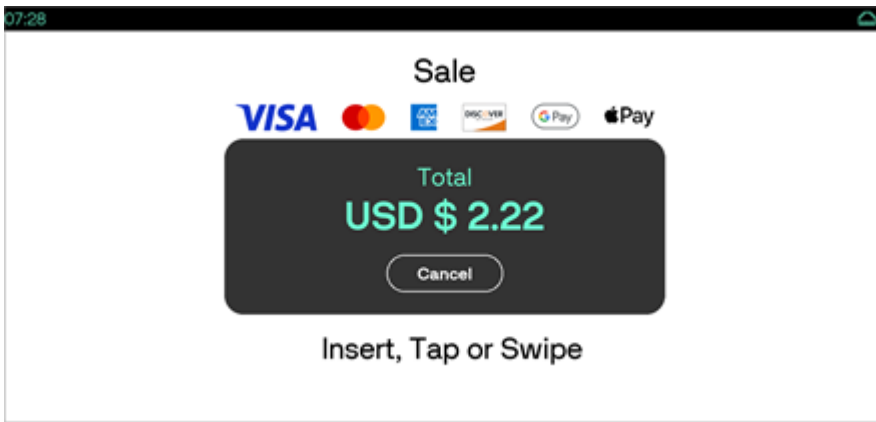
Card Read screen.

Cash Back

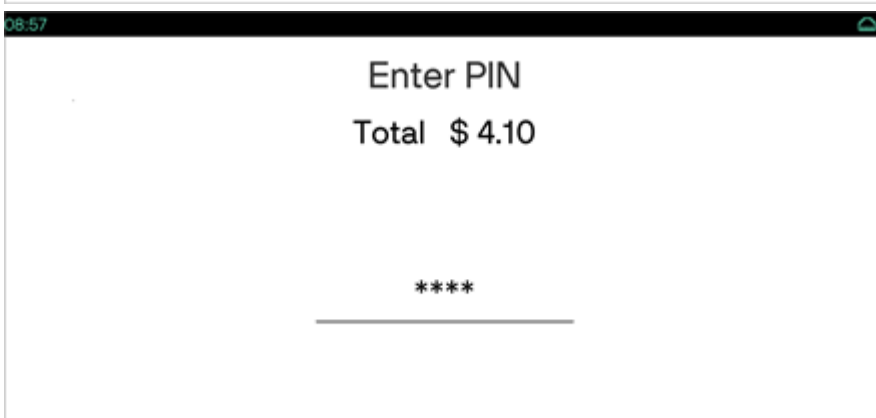| Display	Description

Select any Cashback amount or No Cash Back option. This selection will prompt for Enter PIN screen. If Other option selected, then Enter Cash Back screen will be prompt.
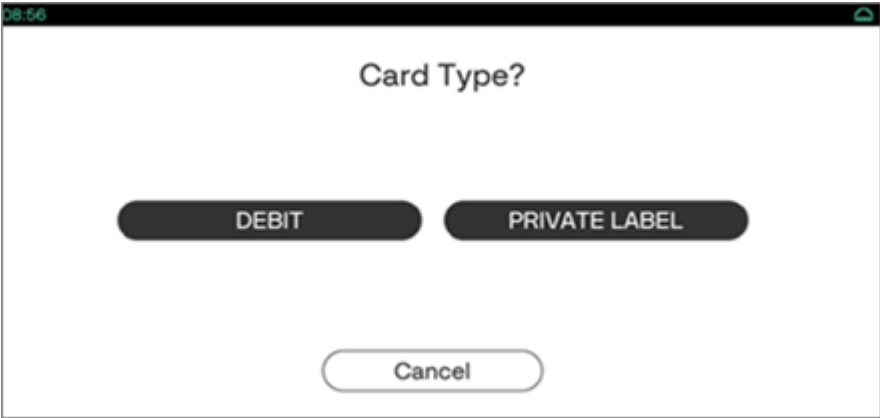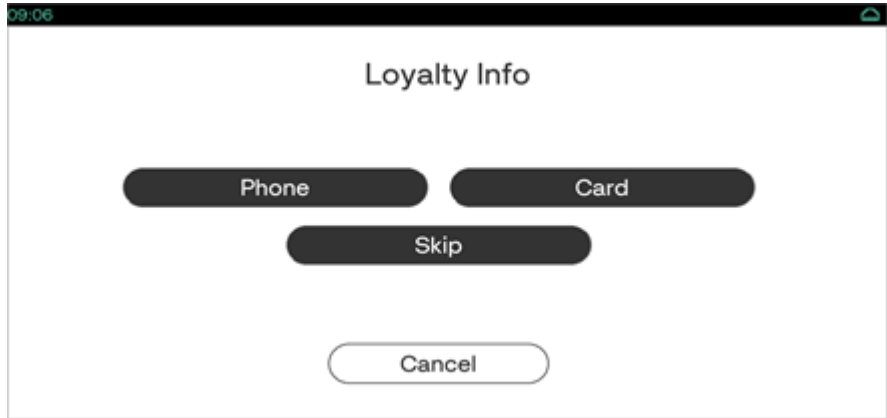

Enter the cashback amount and press OK.

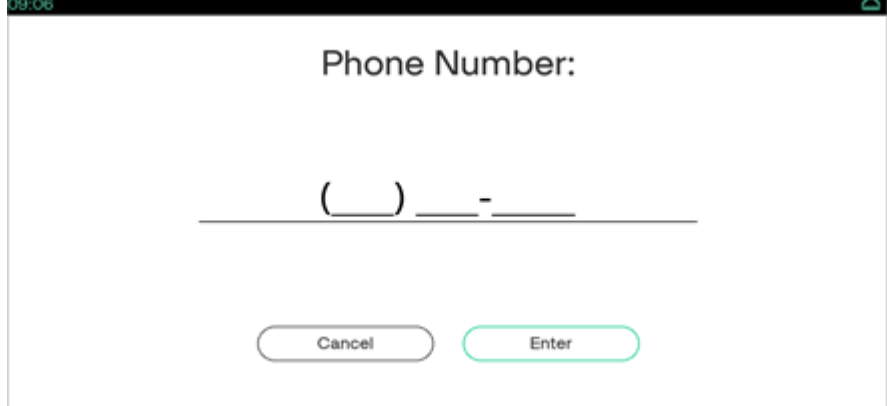Enter the PIN and press Enter key to prompt for Card Entry screen.

Card Type/Payment Type Selection

08:56
Card Type?

DEBIT   PRIVATE LABEL

Cancel

Loyalty Entry Method

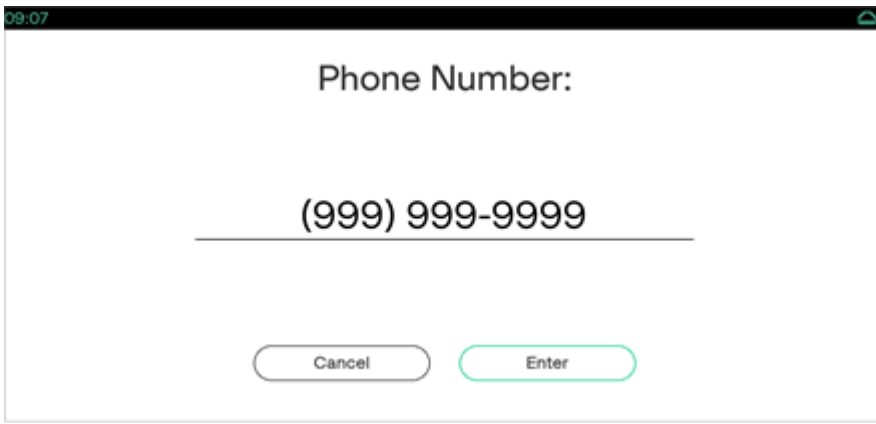| Display	Description
09:06 **Loyalty Info** Phone Card Skip Cancel	Select **Phone** option to enter phone number or select **Card** option to go to Loyalty Card for card swipe or entering account number. Select **Skip** if Loyalty Entry Method is not required.

Phone Number

Display	Description
09:06 **Phone Number:** (___) ___-____ Cancel Enter	Tap the text box for keyboard input and type the phone number.

Display	Description
09:07 ⌂ Phone Number: (999) 999-9999 (Cancel) (Enter)	Press Enter to process.
09:07 ⌂ Loyalty Details Captured	Status screen as Loyalty details captured.
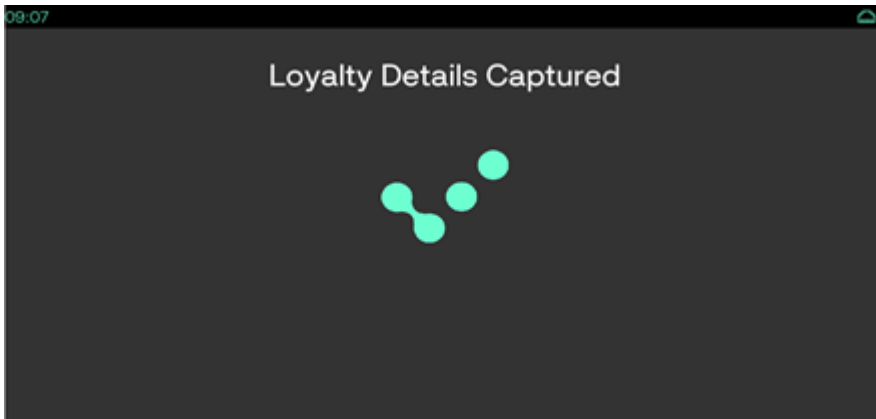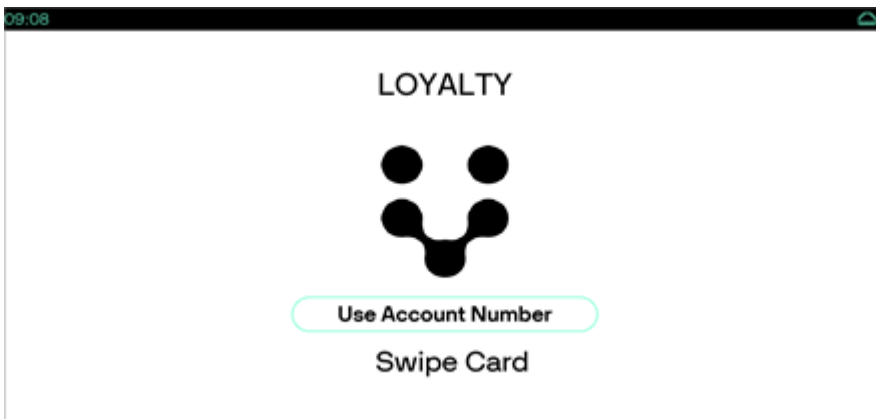
Loyalty Card

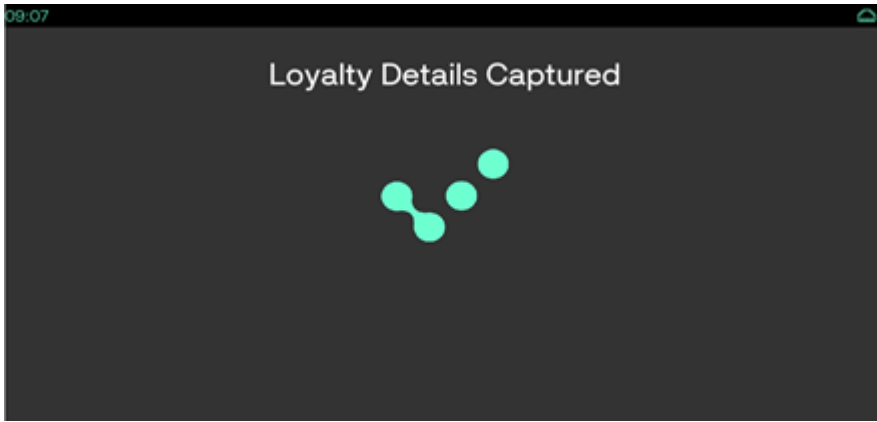| Display	Description
09:08 ⌂ LOYALTY (Use Account Number) Swipe Card	Tap the text box for keyboard input to type the account number or Swipe the card.
09:14 ⌂ LOYALTY NUMBER _____ (Cancel) (Enter)	Enter the account number if you selected **Use Account Number**.
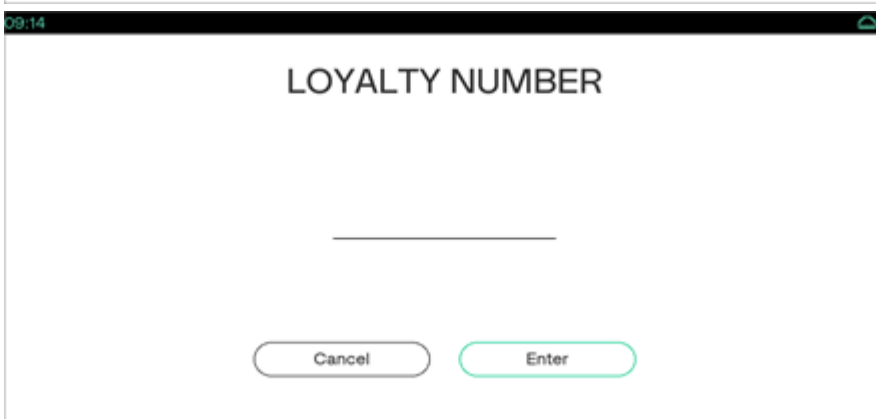
Display	Description
	Status screen as Loyalty details captured.

Device Command Screens
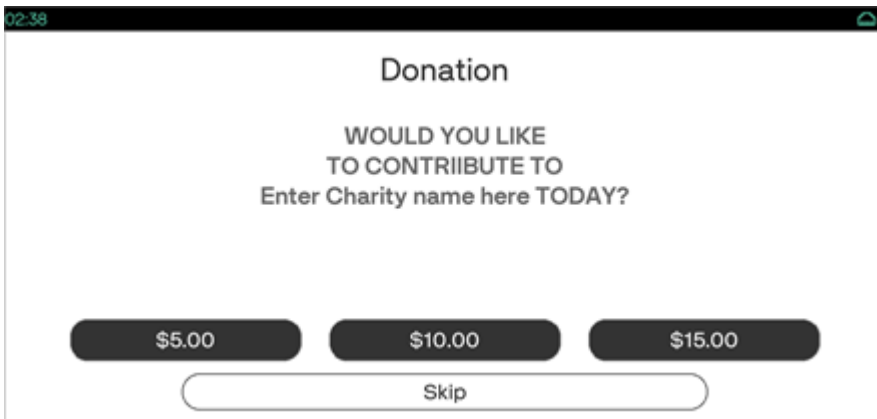
Display	Description
	Charity Donation.
	Customer Question.
	Customer Button.
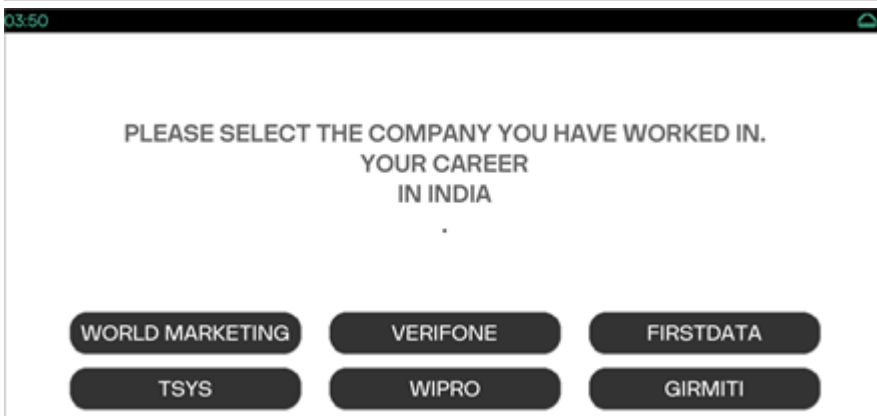
Display	Description
03:52 HOW WOULD YOU RATE YOUR SERVICE TODAY WITH 5 BEING BEST AND 1 BEING WORST 1 2 3 4 5 Skip Submit	Customer survey 5.
03:55 HOW WOULD YOU RATE YOUR SERVICE TODAY WITH 10 BEING BEST AND 1 BEING WORST 1 2 3 4 5 6 7 8 9 10 Skip Submit	Customer survey 10.
04:06 PLEASE ENTER YOUR NAME DAVID Cancel Submit q w e r t y u i o p a s d f g h j k l ⇧ z x c v b n m ← x 123 !@# . ↵	**Credit Application** - Tap the text box for keyboard input to type the name.
04:07 PLEASE ENTER YOUR PHONE NUMBER ( ) - Cancel Submit	**Credit Application** - Tap the text box for keyboard input to type the phone number.

Display	Description

Display | **Description**

04:08

PLEASE ENTER YOUR PHONE NUMBER

(999)999-9999

Cancel   Submit

Credit Application - Once the number is added then press Enter.

04:08

PLEASE ENTER YOUR GROSS INCOME

$ 255.55

Cancel   Submit

Credit Application - Tap the text box for keyboard input to type the gross income and press Enter to confirm and the data will be processed as shown below.

04:08

Processing...Please Wait

Credit Application - Details processing.

06:49

Line Items	Qty	Line Total

☐ Buy 1 Get 1 on Pizzas
☐ Get 30% Discount
☐ Pay using Visa Card
☐ Sunday Special
☐ Holiday Gift

Tax $ 0.00
Total $ 0.00

Cancel   APPLY

Display left panel.

Display	Description

Check box.

Display message.

Email address.

Display	Description

Enter E-Mail Address

abc@email.com

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 0 |

| q | w | e | r | t | y | u | i | o | p |

| a | s | d | f | g | h | j | k | l |

| z | x | c | v | b | n | m | .com | ⌫ |

| Cancel | - | _ | . | @ | | ↵ |

Sign to Authorize Transaction

I hereby agree to use no more than 4000 characters, and I am aware the Display allows for 230-300 characters

| Cancel | Clear | OK |

Signature Extended

Sign to Authorize Transaction

I hereby agree to use no more than 4000 characters, and I am aware the Display allows for 230-300 characters

| Cancel | Clear | OK |

Signature captured.