



<https://verifone.cloud/docs/verifone-central/verifone-central/getting-started/account-security>

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Account security

Security measures

To keep your data secure and safe, the following actions have been introduced:

- You are logged out after **30 minutes of inactivity** within Verifone Central.
- Verifone Central provides a secure login mechanism by utilizing **Google reCaptcha** to avoid malicious attacks.
- For enhanced security the minimum required password length is 14 characters.

Password expiration policy

- Passwords must be changed every 90 days. You need to change your password every 90 days, or else it expires.
- You will receive email reminders 14, 7, 3, and 1 days before the password expiration date. Reminder emails include a reset password URL.

If your password has expired, you can still log in using your old credentials. After logging in, you will be directed to the *Reset Password* screen to create a new password. Upon resetting the password, you can log in using the new credentials.

Reset your password

- If you forgot your password, you can reset it from the *Sign in to your Verifone Central* page by clicking **Forgot password?**
- You will receive an email to reset the password, and the link in that email will expire in 72 hours.

Sign in to Verifone Central

Email

Password

protected by reCAPTCHA

[Privacy](#) - [Terms](#)



Sign In

[Forgot password?](#)

You can also reset your password from the *Change Password* section of your user account (**My Account** > **Edit user** > **Change password**).