

 $\underline{https://verifone.cloud/docs/in-person-payments/payment-software-development-kit-guide-psdk/device-management}$

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Device Management

Some operations like Reboot, Reset, Shutdown, Test host connection, Changing and Resetting Manager passcodes, and invoking terminal heartbeat are part of DeviceManagement. In PSDK, DeviceManagement Enumeration class provides some of the useful Device Management operations.

DeviceManagementAction performs an action on the payment terminal. Some of the most frequently used diagnostic actions are reboot, shutdown, test host connection, check for terminal heartbeat, change password, and reset password. Note that the diagnostic actions to test host connection, check for terminal heartbeat, change password and reset password are applicable only for AGPA solutions.

- DeviceManagementAction.REBOOT The diagnostic action Reboot up on calling reboots the payment terminal.
- DeviceManagementAction.SHUTDOWN The diagnostic action Shutdown up on calling shutdowns the payment terminal.
- DeviceManagementAction.TEST_HOST_CONNECTION The diagnostic action Host Connection Test is used to test whether the live host is reachable or not.
- DeviceManagementAction.TMS_MANUAL_HEARTBEAT Request payment application to trigger a manual VHQ heartbeat.
- DeviceManagementAction.VF_CHANGE_PASSWORD Request payment application to start change (manager) password flow.
- DeviceManagementAction.VF_RESET_PASSWORD Request payment application to start reset (manager) password flow.

Accessibility-specific device management actions are discussed under separate section below. Below API shows how to perform device management actions.

Handle the result of the API call in the CommerceListenerAdapter callback method handleDeviceManagementEvent. The handle DeviceManagementEvent is received when a specific DeviceManagementAction has been processed on the payment terminal.

```
// Shutdown the terminal
        break;
    // Do Validation of the host connection
    case TEST HOST CONNECTION:
        if(event.getStatus() == StatusCode.SUCCESS)
            // Host connection success
        } else {
            // Host connection failed
        break;
    // Check for manual heartbeat
   case TMS_MANUAL_HEARTBEAT:
        if(event.getStatus() == StatusCode.SUCCESS)
            // TMS Heart beat request success ;
        } else {
            // TMS Heart beat request Error ;
        break;
    // Do Validation for password change
    case VF_CHANGE_PASSWORD:
        if(event.getStatus() == StatusCode.SUCCESS) {
            //DeviceManagement, VF_CHANGE_PASSWORD success;
            //DeviceManagement, VF_CHANGE_PASSWORD error;
        break;
    // Do Validation for password reset
    case VF_RESET_PASSWORD:
        if(event.getStatus() == StatusCode.SUCCESS) {
            //DeviceManagement, VF_RESET_PASSWORD success;
        } else {
            //DeviceManagement, VF RESET PASSWORD Error;
       break;
} // End switch
```

Password change and reset password requires userinput request from terminal to be handled in POS application. Please refer psdk-device-functions code labs for handling password prompts in your pos application. Configuration parameters like TransactionManager.PASSWORD_AT_POS_CAPABILITY and TransactionManager.INPUT_CONFIRMATION_CAPABILITY should be enabled to handle password inputs(required for change and reset password) at the POS side during login request.

Configuring Accessiblity mode

AGPA allows to enable Navigator features to enhance accessibility for visually impared or blind customers. These modes are enabled via TransactionManager.performDeviceManagementCommand method, see example

below:

```
Map<String, String> assistant_params = new HashMap<>();
map.put(TranasctionManager.VF_ASSISTANT_FOREGROUND_COLOR, "FFFFFFF");
map.put(TransactionManager.VF_ASSISTANT_BACKGROUND_COLOR, "000000");
DeviceManagementCommand accessisbility_enable = new
   DeviceManagementCommand(DeviceManagementAction.NAVIGATOR_ENABLE_ASSISTANT, assistatus status = paymentSdk.getTransactionManager().performDeviceManagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagementCommanagement
```

PSDK supports 3 navigator device management commands:

- DeviceManagementAction.NAVIGATOR_ENABLE_ACCESSIBILITY // Designed for users who are blind or have severe visual impairments
- DeviceManagementAction.NAVIGATOR_ENABLE_ASSISTANT // Tailored for users with partial vision or color blindness.
- DeviceManagementAction.NAVIGATOR_DISABLE // Disable special-needs mode

DeviceManagementAction.NAVIGATOR_ENABLE_ASSISTANT supports parameters to set background and foreground color passed in using HEX RGB notation (see example) All of these modes should be enabled via performDeviceManagementCommand API

Accessiblity mode can also be enabled by customer themselves on the termianl. When this happens PSDK will receive a notification event of type NAVIGATOR_SETTINGS.