



<https://verifone.cloud/docs/verifone-central/verifone-central/verifone-central-training-videos/points-interaction>

Updated: 10-Dec-2025

Points of Interaction

A [Point of Interaction](#) (POI) is a physical location where a customer interacts with the merchant to initiate payment. Learn how to set up a POI and link the previously configured payment methods in the Payment Provider Contracts to a Point of Interaction.