



```
"shopper_interaction": "ECOMMERCE",
"stan": "55725",
"reversal_status": "NONE",
"additional_data": {
  "initiator_trace_id": "55725",
  "acquirer_response_code": "000"
}
```

The Refund API documentation can be found by accessing the [Refund Payment API](#) page.

## Refunding a transaction via Verifone Central

1. Log in to the portal and go to the **Orders/Transaction** page.
2. From the *Orders* view, select the **Transaction ID** from the drop-down menu and type the transaction ID in the search bar.
3. Click on the transaction and navigate to the **Actions** tab.
4. Enter the amount you want to refund and optionally a reason and click **Refund**.