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https://verifone.cloud/docs/online-payments/payment-actions/void Updated: 14-Apr-2025

#### Void

#### Overview

A cancellation or void authorization puts a hold on a payment. If no amount is specified, then the full amount will be canceled. Cancellations can only be completed on transactions with the status SETTLEMENT\_REQUESTED. Multiple cancellations cannot be completed on a single payment. Only a cancellation for the full transaction amount is allowed.

You can perform a cancellation through the <u>API</u> or the <u>portal</u>.

### Canceling a capture via the API

Send POST/transactions/{id}/void.

#### **Request example:**

```
{
"amount": "20.50",
"id": 1234,
"initiatorTraceId": "000001",
"referenceId": "200211654321",
"createdDateTime": "2019-02-24T05:19:122"
}
```

Note the parameters:

- id (required) Original transaction ID to void the authorization.
- amount The value, which can be anything from:
  - $\circ\,$  An integer. For currencies that are not typically fractional, such as JPY.
  - $\circ$  A three-place decimal fraction. For currencies that are subdivided into thousandths, such as TND.
  - An eight-place decimal fraction. For currencies such as Bitcoin.
  - $\circ\,$  For the required number of decimal places for a currency code, see ISO 4217.

#### **Response example:**

```
{
"id": "76944d4b-89e6-48d2-ac04-675383c3eedf",
"status": "AUTHORIZED",
"createdAt": "2020-07-21T19:35:29Z",
"reversalStatus": "NONE",
"response": "SUCCESS",
"responseCode": "SUCCESS",
"responseCode": "string",
"acquirerResponseCode": "stri",
```

## **Canceling a capture via Verifone Central**

- 1. Log in to Verifone Central and go to the Orders / Transaction page, Orders view.
- 2. Select the Transaction ID from the drop-down menu and type the transaction ID in the search bar.
- 3. Click on the transaction and navigate to the Actions tab.
- 4. Enter the amount you want to cancel and click Cancel.