

Void

Overview

A cancellation or void authorization puts a hold on a payment. If no amount is specified, then the full amount will be canceled. Cancellations can only be completed on transactions with the status `SETTLEMENT_REQUESTED`. Multiple cancellations cannot be completed on a single payment. Only a cancellation for the full transaction amount is allowed.

You can perform a cancellation through the [API](#) or the [portal](#).

Canceling a capture via the API

Send `POST/transactions/{id}/void`.

Request example:

```
{
  "amount": "20.50",
  "id": 1234,
  "initiatorTraceId": "000001",
  "referenceId": "200211654321",
  "createdDateTime": "2019-02-24T05:19:12Z"
}
```

Note the parameters:

- `id` (required) - Original transaction ID to void the authorization.
- `amount` - The value, which can be anything from:
 - An integer. For currencies that are not typically fractional, such as `JPY`.
 - A three-place decimal fraction. For currencies that are subdivided into thousandths, such as `TND`.
 - An eight-place decimal fraction. For currencies such as Bitcoin.
 - For the required number of decimal places for a currency code, see ISO 4217.

Response example:

```
{
  "id": "76944d4b-89e6-48d2-ac04-675383c3eedf",
  "status": "AUTHORIZED",
  "createdAt": "2020-07-21T19:35:29Z",
  "reversalStatus": "NONE",
  "response": "SUCCESS",
  "responseCode": "0000",
  "responseMessage": "string",
  "acquirerResponseCode": "stri",
  "merchantId": "765231"
}
```

Canceling a capture via Verifone Central

1. Log in to Verifone Central and go to the **Orders / Transaction** page, *Orders* view.
2. Select the **Transaction ID** from the drop-down menu and type the transaction ID in the search bar.
3. Click on the transaction and navigate to the **Actions** tab.
4. Enter the amount you want to cancel and click **Cancel**.