Void

Overview

A cancellation or void authorization puts a hold on a payment. If no amount is specified, then the full amount will be canceled. Cancellations can only be completed on transactions with the status SETTLEMENT_REQUESTED. Multiple cancellations cannot be completed on a single payment. Only a cancellation for the full transaction amount is allowed.

You can perform a cancellation through the API or the portal.

Canceling a capture via the API

Send POST/transactions/{id}/void.

Request example:

```
{
"amount": "20.50",
"id": 1234,
"initiatorTraceId": "000001",
"referenceId": "200211654321",
"createdDateTime": "2019-02-24T05:19:12Z"
}
```

Note the parameters:

- id (required) - Original transaction ID to void the authorization.
- amount - The value, which can be anything from:
    - An integer. For currencies that are not typically fractional, such as JPY.
    - A three-place decimal fraction. For currencies that are subdivided into thousandths, such as TND.
    - An eight-place decimal fraction. For currencies such as Bitcoin.
    - For the required number of decimal places for a currency code, see ISO 4217.

Response example:

```
{
"id": "76944d4b-89e6-48d2-ac04-675383c3eedf",
"status": "AUTHORIZED",
"createdAt": "2020-07-21T19:35:29Z",
"reversalStatus": "NONE",
"response": "SUCCESS",
"responseCode": "0000",
"responseMessage": "string",
"acquirerResponseCode": "stri",
"merchantId": "765221",
```

}

Canceling a capture via Verifone Central

1. Log in to Verifone Central and go to the **Orders / Transaction** page, *Orders* view.
2. Select the **Transaction ID** from the drop-down menu and type the transaction ID in the search bar.
3. Click on the transaction and navigate to the **Actions** tab.
4. Enter the amount you want to cancel and click **Cancel**.