

MobilePay payment actions via Verifone Central

Overview

Use this tutorial to perform payment actions (partial capture, capture, sale, cancel, partial refund, full refund, multiple refunds) with MobilePay from Verifone Central.

Payment actions for MobilePay

Capturing a transaction

You can only perform a delayed capture transaction from Verifone Central. The minimum amount that you can capture is 1 DKK. The amount can be fully or partially captured, and you cannot do multiple partial captures.

To capture a transaction from Verifone Central, follow these steps:

1. Log in to your Verifone Central account.
2. Navigate to the **Orders / Transaction** page and stay on the *Orders* view.
3. Select the **Transaction ID** from the drop-down menu or type the **Transaction ID** in the search bar.
4. Click on the transaction and navigate to the **Actions** tab.
5. Select the **Capture** option and fill in the **amount**.
6. Click **Capture**.
 - If the amount field is left empty (0.00) and capture is selected, on pressing the **Capture** button the entire amount will be captured.
 - It is not allowed to capture more than the permitted value received from the transaction.

Orders/Transactions

Transaction ID Type a Transaction ID

Created: 9/1/2024 — 9/25/2024
Organizations (+20)
Merchant ID
Add filter +
Clear filters

Total: 13 orders Orders Transactions

Created	Reference	Merchant Reference	Organization	Product	Orig. amount	Curr. amount	Type
9/23/2024, 15:53:25	231253003113	E2EAPM	APM_ECOM_TEST_NO...	Visa(MobilePay)	10.00 EUR	10.00 EUR	Aut
9/20/2024, 11:06:28	-	-	CST_0411	Visa	10.00 EUR	10.00 EUR	Aut
9/3/2024, 05:06:47	-	-	Test Org	Mastercard	20.00 SEK	20.00 SEK	Sal

Authorisation 10.00 EUR Ecommerce

History
Actions
Details
Customer
Documents

Actions

Select an action

☒ Capture

☐ Cancel

Amount to capture

EUR

10.00

Max 10.00 EUR

Capture

Canceling a transaction

You can cancel only the full amount, as partial void/cancel is not supported.

To void/cancel an authorized transaction from Verifone Central so that the shopper has no longer a hold on the account for the MobilePay transaction, follow these steps:

1. Log in to your Verifone Central account.
2. Navigate to the **Orders / Transaction** page and stay on the *Orders* view.

3. Select the **Transaction ID** from the drop-down menu or type the **Transaction ID** in the search bar.
4. Click on the transaction and navigate to the **Actions** tab.
5. Select the **Cancel** option.
6. Click **Cancel transaction**.

Orders/Transactions

Transaction ID ▼

Created: 9/1/2024 — 9/25/2024 ▼
Organizations (+20) ▼
Merchant ID ▼
Add filter +
Clear filters

Total: 13 orders
Orders
Transactions

Created	Reference	Merchant Reference	Organization	Product	Orig. amount	Curr. amount	Type
9/23/2024, 15:53:25	231253003113	E2EAPM	APM_ECOM_TEST_NO...	Visa(MobilePay)	10.00 EUR	10.00 EUR	Aut
9/20/2024, 11:06:28	-	-	CST_0411	Visa	10.00 EUR	10.00 EUR	Aut

Authorisation 10.00 EUR

Ecommerce
×

History
Actions
Details
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Actions

Select an action

☐ Capture
☒ Cancel

ⓘ Transaction cancellation cannot be undone.

Cancel transaction

Refunding a transaction

A shopper who has used MobilePay to pay for a purchase can request full, partial, or multiple partial refunds. This is how you can issue a SALE_SETTLED transaction refund action for a MobilePay transaction via Verifone Central:

1. Log in to your Verifone Central account.
2. Navigate to the **Orders / Transaction** page and stay on the *Orders* view.
3. Select the **Transaction ID** from the drop-down menu or type the **Transaction ID** in the search bar.
4. Click on the transaction and navigate to the **Actions** tab.
5. The Refund option is enabled. The following validations are in place:
 - The amount cannot be less than 1 DKK/Euro and more than 999999999999.99 DKK/Euro. Moreover, the amount cannot exceed the remaining amount of the original payment that the refund is for. (e.g., if the original transaction is for 100 DKK/Euro, a refund cannot be done for 101 DKK/Euro).
 - The message is optional.
 - Refunds can be done for the full amount or partial amount until the original value is reached.
6. Enter the **amount** you want to refund.
7. Optionally, include a **reason** for the refund.
8. Click **Refund**.
9. If the refund is successful, it will be displayed in the recipient's bank account statement. Also, the transaction is linked to the original transaction and listed in the transactions report, and details are displayed in the transaction report in Verifone Central.

Orders/Transactions

Transaction ID ▼

Created: 8/1/2024 — 8/31/2024 ▼
Organizations (+20) ▼
Merchant ID ▼
Add filter +
Clear filters

Total: 18 orders
Orders
Transactions

Created	Reference	Merchant Reference	Organization	Product	Orig. amount	Curr. amount
8/30/2024, 13:45:31	301045003104	E2EAPM	APM_ECOM_TEST_NO...	Visa(MobilePay)	10.00 EUR	10.00 EUR
8/30/2024, 13:45:22	301045003104	E2EAPM	APM_ECOM_TEST_NO...	Visa(MobilePay)	20.00 EUR	20.00 EUR
8/30/2024, 13:45:04	301045003104	E2EAPM	APM_ECOM_TEST_NO...	Visa(MobilePay)	25.00 EUR	0.00 EUR
8/13/2024, 11:25:19	130825003102	E2EAPM	APM_ECOM_TEST_NO...	Visa(MobilePay)	15.00 EUR	15.00 EUR

Capture 15.00 EUR

Ecommerce
×

History
Actions
Details
Customer
Documents

Actions

Select an action

☒ Refund

Amount

Max 15.00 EUR

Reason for refund (optional)

Refund