

Blocking rulesets

Overview

Verifone's Blocking Rulesets feature enables merchants to set certain rules, based on which transactions are automatically blocked by Verifone, without informing the cardholder of the transaction decline reason. As a result, merchants can save fees for transactions that are not forwarded for further processing. If the transaction activates a blocking ruleset, it is declined by Verifone.

Availability

The Blocking Rulesets in Verifone Central can be applied only to eCommerce transactions.

They can be created by users with a **Merchant Admin** role and need to be applied at **Merchant Organization** level or they can be used for all Child Organizations.

Merchant Reviewer, Merchant Supervisor, Merchant User roles can only view (read) the Blocking Rulesets. See more in the [Users and Merchants roles](#) table.

Managing blocking rulesets

To add, edit, and customize blocking rulesets, follow the steps below.

Add a blocking ruleset

To add a blocking ruleset, follow these steps:

1. Log in to your Verifone Central account.
2. Navigate to **Administration** and click on **Blocking Rulesets**.
Administration Blocking Rulesets
3. Click on **Create ruleset**.
Create ruleset
4. Provide a **Name** for your new ruleset. You can either **Apply the ruleset to:**
 - the organization for which the ruleset is created (by selecting **This organization only**) or

- all child organizations from the organization level (by selecting **Apply to child organizations**)

The inherited rulesets can be customized as per your needs. For more information see the [Customize inherited blocking rulesets](#) section.

5. Select a rule from the **Rules** drop-down list, **choose the logic operator** for the rule, and enter/ select a value. After you select a rule and its values, click on the **Add Rule** button if you want to add a bundle of rules under the same ruleset.

Create new ruleset

6. After adding the desired rules to your new ruleset, click on **Create ruleset**. For information on all the rules and their logic see the [Rules logic in Verifone Central](#) documentation.

Create ruleset

7. Your new blocking ruleset is created. A pop-up message will be displayed. You can see your blocked transactions in the [Transaction Details](#) tab from Transaction report.

Ruleset created

8. You can add a new ruleset if you wish so by clicking the **Add new ruleset** button in the upper-right corner. You can set multiple rulesets for a merchant entity.

Blocking Rulesets with multiple rules

Edit a blocking ruleset

To edit/ change a ruleset, follow these steps:

1. Log in to your Verifone Central account.
2. Navigate to **Administration** and click on **Blocking Rulesets**.
3. Click on the ruleset you want to edit.
Choose a ruleset to edit
4. In the next window, click on **Edit ruleset**.
edit ruleset option
5. Update the ruleset and click **Save changes**.
Edit ruleset save changes
6. You can also discard your changes by clicking the **Discard** button.
7. If you choose to delete your ruleset, click the **Delete ruleset** button. A pop-up message will appear.
Delete blocking ruleset

Customize inherited blocking rulesets

1. Go to **Administration**, under the *Advanced Settings* section and open the **Blocking ruleset** option.
2. All your inherited rulesets will be displayed on the screen.
3. To customize and override the inherited rulesets, click on the **Customize rulesets** button.

Blocking Rulesets (Inherited)

Type name to filter list

ProdTest MS



Name/Description

My new rule

Apply to child organization(s)

No

Yes

Note:

These rules will apply to all descendants of custom rules.

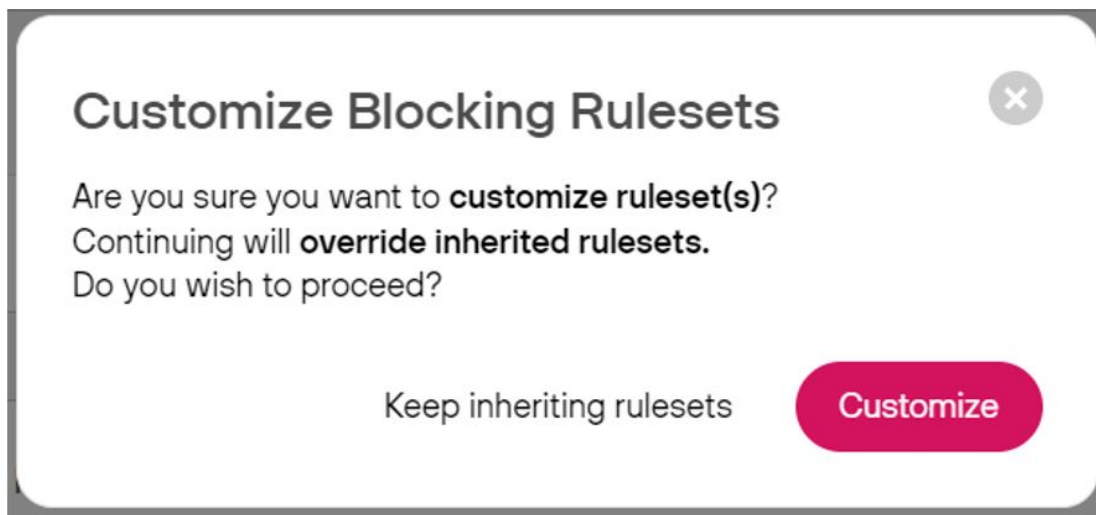
Rules

Amount



is greater than

4. In the confirmation dialog box, click on **Customize** to proceed or select **Keep inherited rulesets** if you want to keep the existing rules.



5. Three options are available when customizing your blocking rulesets.
- **Add new ruleset** – this will allow you to add additional rulesets; see the [Add a blocking ruleset](#) section.
 - **Edit / Delete** (an existing) **ruleset** – this will allow you to edit or delete the inherited rulesets, or the new one(s) added by you; see the [Edit a blocking ruleset](#) section.
 - **Revert rulesets** – this will allow you to revert to the inherited blocking ruleset(s) and delete all your newly created / edited custom rulesets.

Blocking Rulesets

Type name to filter list

ProdTest MS ▼

Name/Description

My new rule

Organization

ProdTest MS

Apply to child organization(s)

No

Yes

Note:

These rules will apply to all descendants of the current organization for custom rules.

Rules

Amount ▼

is greater than ▼

Delete ruleset

Edit ruleset

Blocking rulesets use cases

Amongst others, Verifone's blocking rulesets feature can be used for use cases such as:

- If there are any IPs or customers known to be fraudulent, you can preemptively block them to avoid future fraudulent activities.
- Also, as a merchant, you might be asked by an acquirer or by a local government to comply with regulations or national laws and not be in business with certain countries.
- Blocking failed 3DS transactions. For more information, see [Blocking failed 3DS transactions](#).