

Device Management User Guide

Verifone Central - Device Management is an Estate Management System catering to a wide range of business needs. It facilitates the management of multifaceted estates with globally distributed devices and provides enriching functionalities such as Asset Tracking, Device Management, Device Health Management, Download management, App-parameter Management, Secure Key Management, Content Management, Tenancy Management, Reports Management, and User Management.

Device management is a significant centralized system for merchants to manage their estate successfully. It has the capability to accommodate small merchants' and resellers' need to manage devices under their estate.

Device management solution supports every stage of the device life cycle, starting from inception to deployment, tracking the assets under an estate, managing the devices by tenants, rolling out the software updates to the devices globally, administrating access and authorization rules for Device Management users, and generating various reports.

Features of Device Management:

- **Asset Tracking** - once the order is shipped from the Verifone warehouse to the deployment center, the device details are tracked on Verifone Central's **Device Management** within the estate. This feature facilitates asset visibility in each stage of the asset life cycle through a streamlined process.
- **Device Management** - once the devices are onboarded on **Device Management**, they are registered and configured automatically. This feature provides an option to onboard device(s) on Device Management and view the health indicators and the configuration details of the onboarded devices.
- **Rollouts** - once the devices are onboarded and registered on **Device Management**, the software on many devices across the system with the help of Packages and Reference Sets for application/parameters can be downloaded. This feature provides an option to create and view rollouts.
- **Reports** - this feature provides an option to generate reports for various categories of information for a specific audience and purpose.
- **Administration** - once the devices are shipped and deployed, managing those devices on **Device Management**, and generating the reports require access to the various stakeholders. The stakeholders with assigned roles along with predefined rights or privileges, and the users associated with a given role can access and have privileges defined as part of the given role. This feature provides an option to create a user and assign a role.