Device Details

The **Device Details** is a significant feature that provides substantial data required to manage the device. It displays complete information about the device including the device's health status and options to perform administrative tasks.

To view Device Details.

1. Go to **Verifone Central - Device Management** -> **Device Management** -> **Devices**

    -> **Device Details. Device Details** screen is displayed.

Device Details	Organization/Location	Software	Care
• Model • Serial # / Device • Device Status - indicates the status of the device. See **Device Status** section for more details. • Automation Enabled - indicates if the download automation is enabled for this device. • Swap Enabled • VeriShield Encryption • Last Device Profile - [**TBD**] • Last Diagnostic Profile- [**TBD**] • Last Heartbeat- [**TBD**]	• Hierarchy - Automation root hierarchy **[TBD]** • Time zone - time zone configured on the device. • Location Name - deployment location of the device. • Site ID • Location Type - indicates the type of the location such as Warehouse, Reseller, and 3rd Party Service Provider. • Location Status - indicates the status of the location as active or inactive. • Location Address - indicates the address of the warehouse.	• Reference set - indicates the assigned reference set. • OS Name • Android version. • ADK - ADK version. • Agent - Agent version.	• Model Status • Health Status • Software Status

See **Device Status** for more details on Pending Registration.

Actions

Device Details screen allows you to perform the following user tasks under Actions:

1. Clone device
2. Delete a device
3. Move
4. Move to estate owner pool
5. Enable swap
6. Enable Automation
7. Generate report
8. Schedule Diagnostics
9. Download Schedule
10. Status
11. Edit Serial Number / Device Id

Go to **Device Details -> Options. Options** list box is displayed.

- Clone – Refer to the **Actions - > Clone** section for more details.
- Delete - Refer to the **Actions -> Delete** section for more details.
- Move - Refer to the **Actions -> Move** section for more details.
- Move To Estate Owner Pool - Refer to the **Actions -> Move to Estate Owner Pool** section for more details.
- Enable Swap
- Enable Automation - Refer to the **Actions -> Enable for Download Automation** section for more details.
- Generate Report
- Schedule Diagnostics
- Download Schedule
- Status - Refer to the **Actions -> Status** section for more details.
- Edit Serial Number/Device Id

Schedule Diagnostics

The **Schedule Diagnostics** feature provides an option to schedule the selected diagnostics.

Select the required options and click **Submit** to schedule the diagnostics actions.
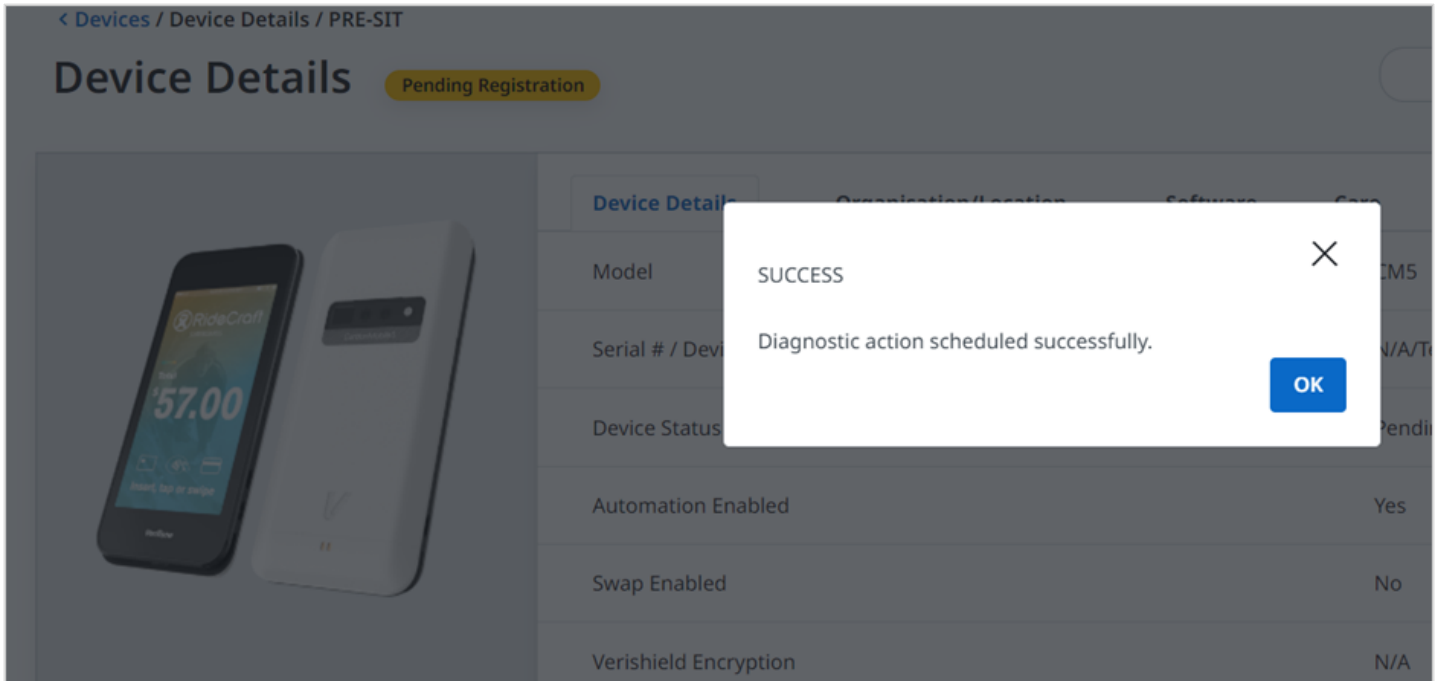
A confirmation message is displayed. Click **Ok** to continue.

Edit Serial Number/Device Id

The **Device Details** feature provides substantial data required to manage the device. It displays complete information about the device. **Device Details** feature provides an edit option where the user will be able to edit the Serial number and the Device Id of the device.
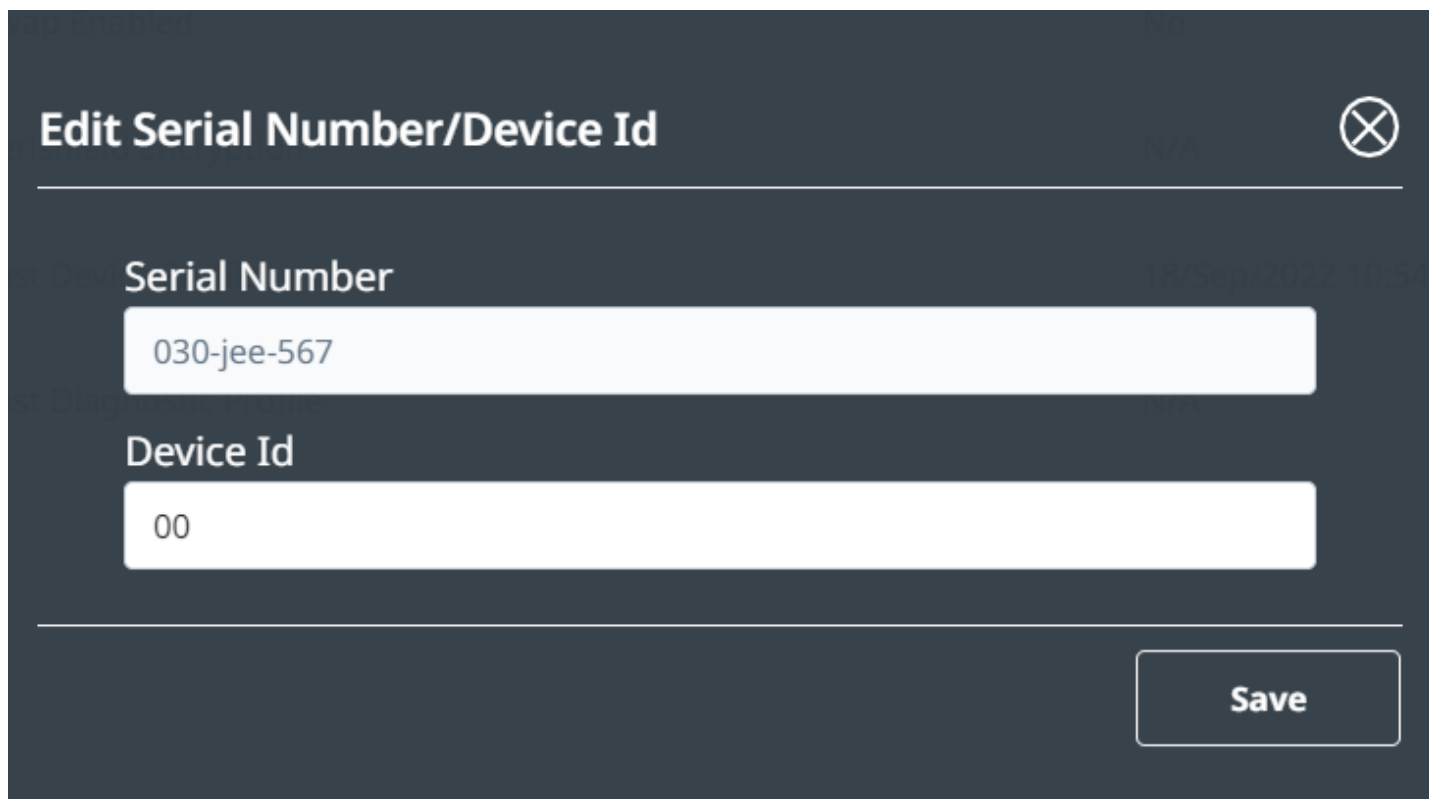
Follow the option sequence below to edit the Serial Number/Device Id.

Verifone Central -> **Device Management** -> **View Devices** -> **Device Profile** ->

Actions -> **Edit Serial Number/Device Id**
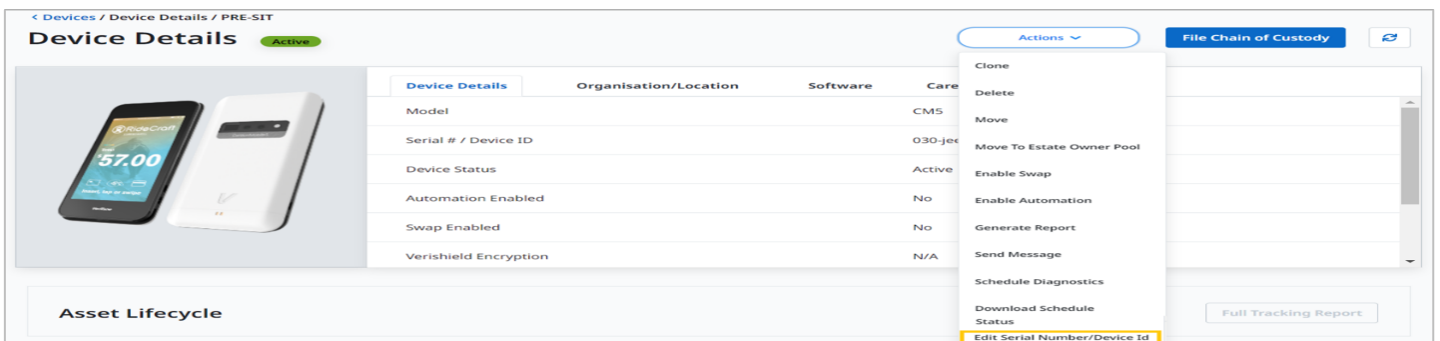
Click **Edit Serial Number/Device Id**. **Edit Serial Number/Device Id** screen is displayed.

Enter the **Serial Number** and the **Device Id** and click **Save**.

An error message is displayed when the user enters an existing serial number.

An error message is displayed when the user assigns an existing Device Id to the new Device Id.