••• verifone

https://verifone.cloud/docs/device-management/device-management-user-guide/devices/view-devices/devicedetails Updated: 06-Mar-2023

Device Details

The **Device Details** is a significant feature that provides substantial data required to manage the device. It displays complete information about the device including the device's health status and options to perform administrative tasks.

To view Device Details.

- 1. Go to Verifone Central Device Management -> Device Management -> Devices
 - -> Device Details. Device Details screen is displayed.



Device Details

- Model
- Serial # / Device
- Device Status indicates the status of the device. See Device Status section for more details.
- Automation Enabled indicates if the download automation is enabled for this device.
- Swap Enabled
- VeriShield Encryption
- Last Device Profile [TBD]
- Last Diagnostic Profile- [TBD]
- Last Heartbeat- [TBD]

Organization/Location

- Hierarchy Automation root hierarchy [**TBD**]
- Time zone time zone configured on the device.
- Location Name deployment location of the device.
- Site ID
- Location Type indicates the type of the location such as Warehouse, Reseller, and 3rd Party Service Provider.
- Location Status indicates the status of the location as active or inactive.
- Location Address indicates the address of the warehouse.

Software

- Reference set indicates the assigned reference set.
 OS Name
- Android version.
- ADK ADK version.
- Agent Agent version.
- Model Status
- Health Status
- Software Status

See Device Status for more details on Pending Registration.

Actions

Device Details screen allows you to perform the following user tasks under Actions:

- 1. Clone device
- 2. Delete a device
- 3. Move
- 4. Move to estate owner pool
- 5. Enable swap
- 6. Enable Automation
- 7. Generate report
- 8. Schedule Diagnostics
- 9. Download Schedule
- 10. Status
- 11. Edit Serial Number / Device Id

Go to **Device Details -> Options. Options** list box is displayed.

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Device Details (Pending Registre	ation	(Actions V
			Clone
	Device Details Organisation/Location Software	Care	Delete
	Model	¢	Move
	Serial # / Device ID	٢	Move To Estate Owner Pool
	Device Status	F	Enable Swap
	Automation Enabled	P	Enable Automation
	Swap Enabled	۲	Generate Report
	Verishield Encryption	P	Schedule Diagnostics
			Download Schedule
Asset Lifecycle			Status
			Edit Serial Number/Device Id

- Clone Refer to the **Actions > Clone** section for more details.
- Delete Refer to the Actions -> Delete section for more details.
- Move Refer to the **Actions -> Move** section for more details.
- Move To Estate Owner Pool Refer to the Actions -> Move to Estate Owner Pool section for more details.
- Enable Swap
- Enable Automation Refer to the Actions -> Enable for Download Automation section for more details.
- Generate Report
- Schedule Diagnostics
- Download Schedule
- Status Refer to the Actions -> Status section for more details.
- Edit Serial Number/Device Id

Schedule Diagnostics

The Schedule Diagnostics feature provides an option to schedule the selected diagnostics.



Select the required options and click **Submit** to schedule the diagnostics actions.



A confirmation message is displayed. Click **Ok** to continue.

Edit Serial Number/Device Id

The **Device Details** feature provides substantial data required to manage the device. It displays complete information about the device. **Device Details** feature provides an edit option where the user will be able to edit the Serial number and the Device Id of the device.

Follow the option sequence below to edit the Serial Number/Device Id.

Verifone Central -> Device Management -> View Devices -> Device Profile ->

Actions -> Edit Serial Number/Device Id



Click Edit Serial Number/Device Id. Edit Serial Number/Device Id screen is displayed.

Edit Serial Number/Device Id

Serial Number	18/Sep/2022 10:54
030-jee-567	
Device Id	N/A
00	
	Save

Enter the Serial Number and the Device Id and click Save.



An error message is displayed when the user enters an existing serial number.



An error message is displayed when the user assigns an existing Device Id to the new Device Id.