



<https://verifone.cloud/docs/device-management/device-management-user-guide/devices/active-lifecycle-and-key-indicators>

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Active Lifecycle and Key Indicators

Verifone Central - Device Management supports the life cycle of the device starting from the device processing the device order to product delivery, tracking the assets, managing the devices by tenants, rolling out the software updates to the devices globally, administrating the access and authorization rules of Device Management users, and generating various reports. **Asset Tracking** feature in **Device Management** is used to track the asset in each stage of the Device life cycle till the endpoint through a streamlined process.

The Asset tracking functionality in **Device Management** tracks the consignment at every stage. The details of the custodian, and the location, including the periodic inspection details of the device are updated on **Verifone Central – Device Management** periodically by the respective custodian. See the **Asset Tracking** section for more details.

Active Lifecycle in asset tracking is an important feature that provides a snapshot of the chain of custody details of the device at every stage starting from shipment to deployment.

To view the workflow and the Chain of Custody of the device.

Go to **Verifone Central - Device Management -> Device Management -> Devices -> View Devices -> Active Life Cycle**.

Device Details

Inactive



Device Details

Organization/Location

Serial # / Device ID

Device Status

Automation Enabled

Swap Enabled

Verishield Encryption

Last Device Profile

Active Lifecycle •

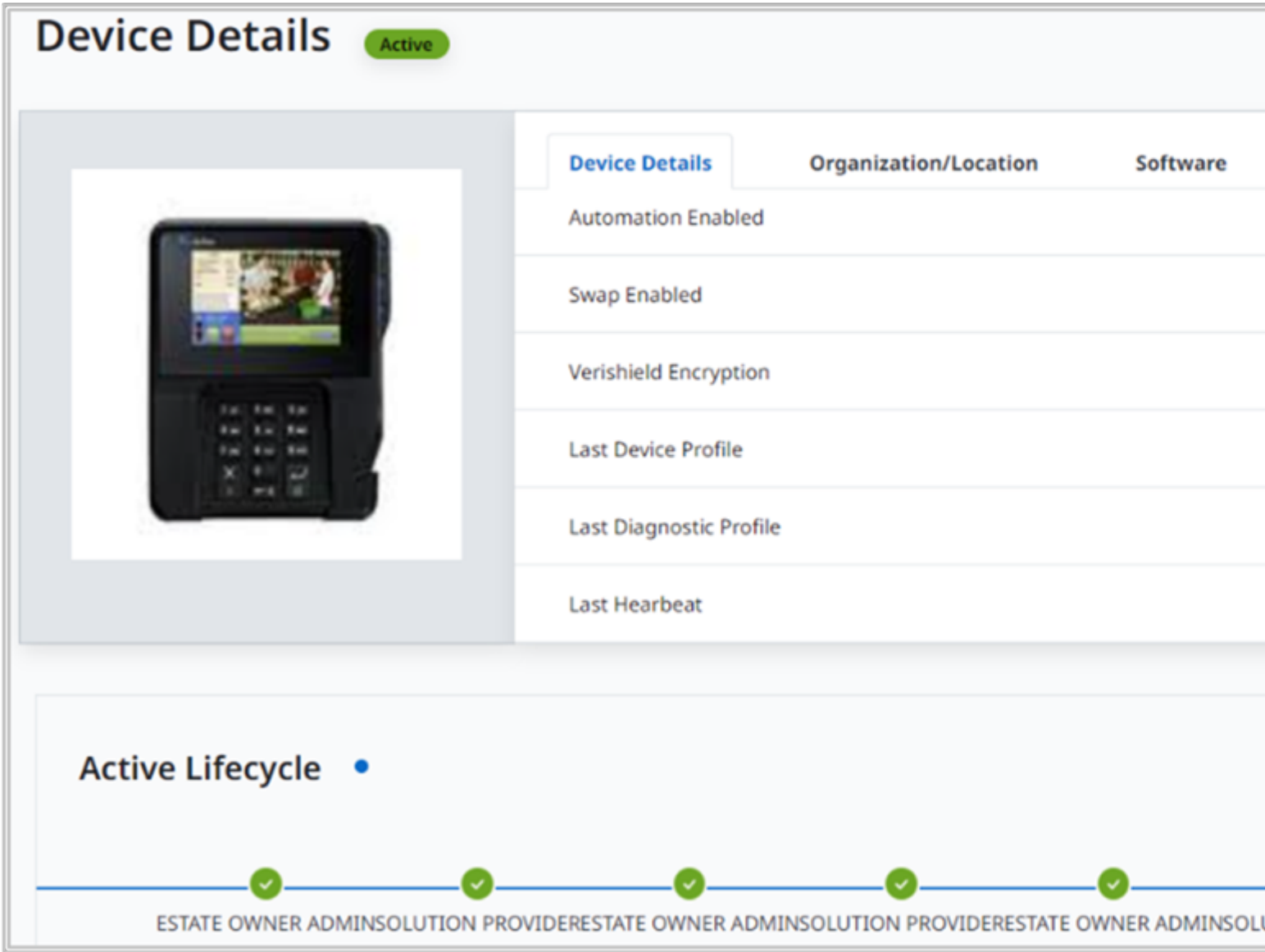


SOLUTION PROVIDER

Note: Green check indicates that the consignment has been moved to the next stage and the pink circle indicates that the consignment is still in progress.

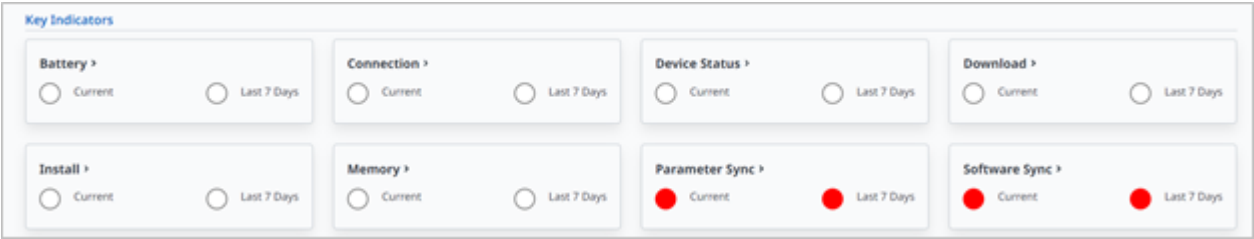
To view the Full Tracking Report of the device.

Go to **Verifone Central - Device Management -> Reports -> Device Details -> Full Tracking Report.**



Key Indicators

Key Indicators are the current and last 7 days health status of the device parameters. Health indicators provide comparable and actionable information across devices to track the software and parameter sync status.



Following are the health rules:

Battery

- Green - No health rules triggered in past 7 days.
- Amber- Minimum of one Minor or Concern health rule triggered in past 7 days.
- Red – Minimum of one fault health rule triggered in past 7 days.

Following are the health rules:

Connection

- Green - No health rules triggered in past 7 days.
- Amber- Minimum of one Minor or Concern health rule triggered in past 7 days.
- Red – Minimum of one fault health rule triggered in past 7 days.

Following are the health rules:

Device Status

- Green - No health rules triggered in past 7 days.
- Amber- Minimum of one Minor or Concern health rule triggered in past 7 days.
- Red – Minimum of one fault health rule triggered in past 7 days.

Following are the health rules:

Download

- Green - No health rules triggered in past 7 days.
- Amber- Minimum of one Minor or Concern health rule triggered in past 7 days.
- Red – Minimum of one fault health rule triggered in past 7 days.

Following are the health rules:

Install

- Green - No health rules triggered in past 7 days.
- Amber- Minimum of one Minor or Concern health rule triggered in past 7 days.
- Red – Minimum of one fault health rule triggered in past 7 days.

Following are the health rules:

Memory

- Green - No health rules triggered in past 7 days.
- Amber- Minimum of one Minor or Concern health rule triggered in past 7 days.
- Red – Minimum of one fault health rule triggered in past 7 days.

Parameter Sync

The Parameter Syn indicates if the parameters on the devices are in sync with the server. The synchronization field is displayed green only if the parameters are in sync else it is displayed as red.

Software Sync

The Device Details feature supports retrieving the synchronization information. The software synchronization status indicates if the software version on the device is in sync with the software version on the server. The synchronization field is displayed green only if the software is in sync else it is displayed as red.

Profile

Profile	Details	History	Jobs
Attribute		Value	
Battery Voltage		0 Volts	
Built-in Battery		No	
Clock Setting*		02/27/2020 15:32:26	
External Memory Free Space		0	
External Memory Size		0	
GUI Manager Version			
HW Device			
IP Address		10.97.26.38	
Last Boot Time*		02/27/2020 15:26:33	

M-Level Part number		M
MAC Address		A4:86:AE:A0:DD:CF
Main Battery Condition Time*		
Maintenance End		2359
Maintenance Start		2200
Manufacture Date		
Network Configuration		WIFI
OS Name		VOS2
OS Version		release-31340300-A100
POS IP Address		
Protected RAM Free Space		0

Rechargeable Battery Level		0%
SOC Revision		VFI2111
Security Policy		
Stylus Present		No
VHQFTPCertExpiration		02/07/2106 06:28:15
VHQSrvPubKeyCertExpiration		10/07/2027 17:38:51
VHQSrvSecKeyCertExpiration		02/28/2022 05:11:00

