••• verifone

https://verifone.cloud/docs/portal/reports/transaction-reports/transaction-details Updated: 14-Mar-2025

Reporting Data

Reporting data includes information regarding the order / transaction history, details, possible actions (**example**: capture, void, refund) and even documents (**example**: different type of receipts).

Switch to the needed view by selecting from the toggle button **Orders / Transactions**. Click a particular order / transaction to see additional details.

Table View:	Table View:
Orders Transactions	Orders Transactions
Capture 10.00 USD Ecommerce	Capture 10.00 USD Ecommerce
History Actions Details Customer Documents	History Actions Details Customer Documents
Organization Test Ecom Reference 250304260746	Organization Test Ecom Reference 250304260746
Type: CaptureState: SettledAmount: 10.00 USDCreated: March 4, 2025 at 12:40:17Transaction UUID: 77f3ae1e-0108-40e2-8f18-7bd72eb7d6cfBy:Test Test (test.test@test.com)	Type: CaptureState: SettledAmount: 10 USDCreated: March 4, 2025 at 12:40:17Transaction UUID: 77f3ae1e-0108-40e2-8f18-7bd72eb7d6cfBy:Test Test (test.test@test.com)
Type: PreauthState: AuthorizedAmount: 10.00 USDCreated: March 4, 2025 at 12:28:47Transaction UUID: d40275de-3717-4281-983c-7514f4cb34a5By:Test Test (test.test@test.com)	Type: PreauthState: AuthorizedAmount: 10 USDCreated: March 4, 2025 at 12:28:47Transaction UUID: d40275de-3717-4281-983c-7514f4cb34a5By:Test Test (test.test@test.com)

- **Organization**: The organization associated with this transaction
- **Reference**: The transaction reference number. For New Zealand in-store EFTPOS terminals, this is the RRN
- **Channel**: Where the sale originated, i.e., on a terminal or online. If the channel is given as 'POS', this means the transaction was processed on a terminal in-store.

Click on the tabs to see more information about the transaction:

- **History**: History events with their log information: type, amount, currency, date and time, transaction UUID, user.
- Actions: Operations that can be performed on each transaction such as: Capture, Void and Refund. The actions available depend on the type and status of the transaction.
- **Details**: More detailed information on the order / transaction including organization, settlement status and 3DS details.
- **Customer**: General customer information such as name, billing and shipping address.
- **Documents**: The tab enables the option to resend either the Merchant or Cardholder Copy of the transaction receipt. For more details check the Payment documents documentation.

For detailed information about the transaction / order fields, check the <u>Reporting details</u> documentation.