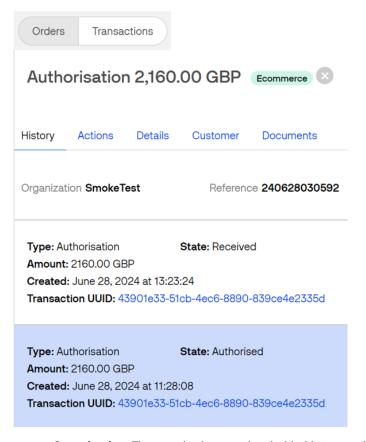
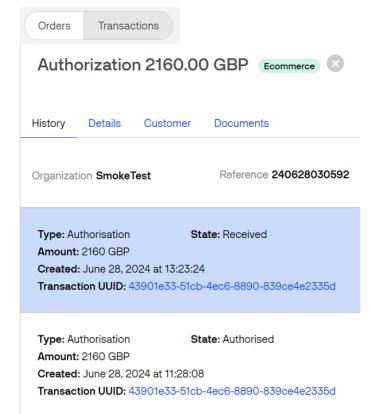


Reporting Data

Reporting data includes information regarding the order / transaction history, details, possible actions (**example**: capture, void, refund) and even documents (**example**: different type of receipts).

Switch to the needed view by selecting from the toggle button **Orders / Transactions**. Click a particular order / transaction to see additional details.





- Organization: The organization associated with this transaction
- Reference: The transaction reference number. For New Zealand in-store EFTPOS terminals, this is the RRN
- **Channel**: Where the sale originated, i.e., on a terminal or online. If the channel is given as 'POS', this means the transaction was processed on a terminal in-store.

Click on the tabs to see more information about the transaction:

- History: History events with their log information: type, amount, currency, date and time, transaction UUID, user.
- Actions: Operations that can be performed on each transaction such as: Capture, Void and Refund. The actions available depend on the type and status of the transaction. This tab is available only in order view.
- Details: More detailed information on the order / transaction including organization, settlement status and 3DS details.
- Customer: General customer information such as name, billing and shipping address.
- **Documents**: The tab enables the option to resend either the Merchant or Cardholder Copy of the transaction receipt. For more details check the <u>Payment documents</u> documentation.

For more order / transaction details, customer information check the Reporting details documentation.

https://verifone.cloud/docs/portal/reports/transaction-reports/transaction-details

Updated: 02-Jul-2024