

Exporting Reports

Order / transaction reports can be extracted from Verifone Central to help you keep track of your available data. This can be used to better extract statistics and validate merchant records. The export is a CSV file that can be processed manually or automatically.

You can <u>customize</u> a <u>report template</u> or select the following options:

- Basic report will contain the same columns as the transaction table in Verifone Central.
- Full report will export all transaction details which are available for export.
- Customized report will export the report you or another user in your organization has created.

For more information on how to export a report check our available documentation.

Report fields

Below are definitions for all of the available fields in each report.

Field Name	Definition (region specific)	List (= basic CSV)	CSV full report	Custom Report Template
Account Type	Type of the account used for the payment (credit/debit)	No	account_type	Account_type
Acquirer Account Type	A field that indicates how the transaction was processed by the acquirer (it can be either debit or credit).	No	acquirer_account_type	Acquirer_account_type
Acquirer Authorization Result	Authorization as received from the acquirer	No	acquirer_authorisation_re sult	Acquirer_authorisation_re sult
Acquirer Merchant ID	Identifier assigned to the Merchant and known by the Acquirer (it is not supported by all the acquirers)	No	acquirer_merchant_id	Acquirer_merchant_ID(MI D)
Acquirer Response Code	Acquired Response Code	No	acquirer_response_code	Acquirer_response
Acquirer Settlement ID	An identifier given to a settlement by the acquirer.	No	N/A	Acquirer_settlement_ID
Actions	The available actions per transaction	No	header.source.acquirer	N/A



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ARN	Acquirer Reference Number is the "transaction ID " set by the Acquirer. It is usually used when communicating to banks and schemes.	No	arn	ARN
Authorization Date Time	The date returned in the authorization response message	No	N/A	Auth_date_time
Authorization Code	Value assigned by the Acquirer for specific authorized transactions	No	authorisation_code	Authorisation_code
AVS Result Code	Address verification services result code, which provides information about the outcome of the AVS check.	No	AVS_result_code	AVS_result_code
Batch Number	Batch or settlement date as assigned by the Payment Acceptor (in most cases Verifone) for the POI or merchant. This is not the same as the batch that can be assigned by the acquirer.	No	batch_id	Batch_ID
Bin Number*	The Bank Identification Number contains the first 6-8 digits of the Primary Account Number (PAN). The BIN (or a BIN range) is assigned to a card issuer.	No	card.bin	Card_bin
Capture Status	Identifier that indicates whether the transaction resulted in the capture of the authorization.	No	N/A	Capture_status



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Cashback Amount	A part of the purchase price returned to the customer as a reward or incentive in a payment transaction	No	cashback_amount	Cashback_amount
Cashier Name	Name of the Cashier who created the transaction (not used for all the providers)	No	cashier_name	Cashier_name
Cashier ID	ID of the Cashier who created the transaction (not used for all the providers)	No	cashier_ID	Cashier_ID
Card Issuer Country	The country where the card was issued	No	card.issuer_country	Fee_configuration_card_i ssuer_country
Card Expiry Month	A 2 digit value displayed on the card indicating the month when the card will expire.	No	card_expiry_month	Card_expiry_month
Card Expiry Year	A 4 digit value displayed on the card indicating the month when the card will expire.	No	card_expiry_year	Card_expiry_year
Card Last Four	Last four digits of the PAN(Payment card number)	No	card.last_four	Card_last_four_digits
Card Number	Primary Account Number or Card Number. Displayed in a masked format	No	masked_card_number	Masked_card_number
CAVV Result	The Cardholder Authentication Verification Value	No	cavv_result	CAVV_result



Field Name	Definition (region specific)	List (= basic CSV)	CSV full report	Custom Report Template
Charitable Donation	A voluntary contribution made by a person or organization to a charitable cause or nonprofit organization in a payment transaction.	No	charitable_donation	Charity_donation_amount
Cheque Account Number	The masked cheque holder's account number	No	cheque_account_number	Cheque_account_number
Cheque Number	The cheque sequence number.	No	cheque_number	Cheque_number
Customer Billing City	Shopper's billing city.	No	customer.billing.city	Customer_billing_city
Customer Billing Country Code	Shopper's country code	No	customer.billing.country_	Customer_billing_country
Customer Billing First Name	Shopper's first name as displayed in the address.	No	customer.billing.first_na me	Customer_first_name
Confirm Date Time	Identifier that indicates the transaction capture date and time	No	N/A	Confirm_date_time
Contract ID	An identifier used to identify a contract from a Merchant perspective. As this may not be unique across Gateways or Acquirers, the UUID is used as the surrogate key.	No	PPC_ID	PPC_ID
Created	Date of transaction	Yes	N/A	N/A
Creation date	Date when the transaction has made	No	created_at_date	Creation_date
Creation date time	Date and time when the transaction has made	No	created_datetime	Created_datetime
Creation time	Time when the transaction has made	No	creation_time	Creation_time



Field Name	Definition (region specific)	List (= basic CSV)	CSV full report	Custom Report Template
Created at Timezone	The timezone of the creation date	No	created_at_timezone	Timezone
Created at UTC	Date of creation according to the UTC timezone	No	created_at_utc	Created_in_UTC
Credit Term	Terms under which the transaction is performed.	No	credit_term	Credit_term
Currency	Currency of the transaction	No	Curr.amount currency code	Curr.amount currency code
Current Amount/ Transaction amount	Current amount of the transaction (after some actions). Also mapped as <i>Transaction amount</i> , which can be found under the Fee Details in the Details section.	Yes	Curr.amount	Curr.amount currency code
Customer App Phone Number	The phone number to be used for the Contact. If you include this property there should be at least one phone number.	No	customer.app_phone_nu mber	Customer_ID
Customer ID/Payer ID	Identifier as a string for the Customer. This is for the Verifone defined customer ID e.g from the customer service. The field is termed as Customer ID in the Customer Information section and as Payer ID in the Details tab of the transaction side-menu.	No	customerid	Customer_app_phone
Deferred Months	Number of months this payment is due for the cardholder	No	deferred_months	Deferred_month



Field Name	Definition (region specific)	List (= basic CSV)	CSV full report	Custom Report Template
Device ID	Identifier used by an Estate Management System.	No	estate_management_id	N/A
(Device) Serial Number	A value to indicate the device serial number.	No	device_serial_number	Device_serial_number
Due date	Date when the issuer will retrieve funds from the cardholder account.	No	due_date	Due_date
Electronic Commerce Indicator	Number that indicates the level of security used to retrieve the customer's payment credentials.	No	electronic_commerce_ind icator	3D_secure_eci
Email	Shopper email	No	customer.email_address	Customer_email
Entry Mode	Entry mode of transaction that affects the fee amount. Only a subset of all possible key entry modes are relevant for the fee amount.	No	entry_mode	Fee_entry_mode
Fallback Transaction	A card entry mode used as an alternative after the initial card reading has failed	No	fallback_transaction	Fallback_transaction
Fee Currency	Name of the currency used for paying the fee	No	fee_currency	Processing_fee_currency
Fee Configuration Card Type	The card type(credit, debit or commercial) that influences the fee calculation	No	payment_mode	Fee_configuration_card_t ype
Fraud score	The fraud score returned by the Fraud Protection Service	No	fraud_score	Fraud_score



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Fraud Reason Code	A code that indicates if a response code captured by the gateway is different that the one received by the acquirer or the issuer.	No	fraud_reason_code	Fraud_reason_code
Fraud Reason Insights	The list of reasons for the fraud score	No	fraud_reason_insights	Fraud_reason_insight
Gratuity amount	A optional additional payment made by a customer to a service provider as a token in a payment transaction	No	gratuity_amount	Gratuity_amount
ID Check Result	ID check identifier used in regions where the customer's ID is used for verification.	No	id_check_result	Customer_ID_check
Instalment payment index	Field is applicable for Israel only. Possible values are: • index-linked • dollar-linked	No	issuer_instalment_payme nt_index	Issuer_installment_paym ent_index
Invoice number	Identifier of the invoice created for a transaction	No	invoice_number	Invoice_number
Issuer Authorization Result	Identifier that determines how the transaction was authorized by the issuer	No	issuer_authorisation_resu It	Issuer_authorisation_resu
Issuer Instalment Down Payment Amount	The down payment amount required by the card issuer	No	issuer_instalment_down_ payment_amount	Issuer_instalment_down_ payment_amount
Issuer Instalment Amount	The regular instalment amount required by the card issuer	No	issuer_instalment_instal ment_amount	Issuer_instalment_amoun t



Field Name	Definition (region specific)	List (= basic CSV)	CSV full report	Custom Report Template
Issuer Instalment Number of Instalments	The number of instalments that the total amount should be paid in.	No	issuer_instalment_numbe r_of_instalments	Issuer_instalments_count
Merchant Country	Country the merchant is based in	No	merchant_country	Merchant_country
Merchant ID	Identifier assigned to the Merchant and known by the Merchant or Client, whether this is an external Client, Client System or Gateway, i.e., this field is for the MID used internally by VF	Yes	merchant_id	Merchant_ID
Merchant Present	Identifier which signals whether the merchant was present or not during the transaction.	No	N/A	Merchant_present
Merchant reference	Merchant reference* is a value (up to 50 characters) that is assigned by the merchant in each transaction for their own identification (*In CSV report use the merchant_reference column, the "Merchant Reference" column is deprecated)	No	merchant_reference	Merchant_reference
Message No	A number assigned by a transaction initiator(originator) to assist in identifying a transaction uniquely.	No	N/A	Message_no
Organization	Organization name	Yes	organisation.name	Organization_name
Organization ID	Organization ID	No	entity	Internal_organization_ID

https://verifone.cloud/docs/portal/reports/transaction-reports/exporting-reports



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Orig. Amount/ Total transaction amount	Initial amount of the transaction or total amount of the transaction. Also mapped as <i>Total Transaction amount</i> , which can be found under the Fee Details in the Details section.	Yes	orig.amount	Original_amount
Orig.amount currency code	Transaction payment currency	No	original_currency	Original_currency
Parent Transaction ID	Identifier ,populated only in case of follow-up transactions (Capture, Void or Refund), indicates the Transaction ID of the initial transaction (Sale, Authorization or PreAuth) that was used to created the follow-up transaction.	No	parent_transaction_ID	Parent_transaction_ID
Payment Account Reference	A unique non-sensitive reference to the cardholder PAN (Payment Account Number).	No	N/A	Payment_account_refere nce
Payment Document Provider	The service that generated the transaction receipt	No	payment_document_prov ider	Payment_document_prov ider
Payment Document Type	The type of receipt that is generated for the transaction.	No	payment_document_type	Payment_document_type
Payment Document ID	Unique identifier of the document in internal or external datastore	No	payment_document_id	Payment_document_ID



Field Name	Definition (region specific)	List (= basic CSV)	CSV full report	Custom Report Template
Payment Product Type	A type indicator for the payment that is being processed (only used for Klarna).	No	payment_product_type	Payment_product_type
Processing Fee	An amount paid for the processing services provided by Verifone Acquiring to the merchant (currently only used for transactions with Klarna).	No	platform_fee	N/A
POI Name	An identifier used to represent the POI as generated by the estate manager. This is not the same as the TID, which will be derived from the relationship with an Acquirer Agreement	No	POI_name	POI_name
Processor	Type indicator to identify the processor of the payment	No	sourcePIM	Source_PIM
Processor Card Brand	A type indicator for the card scheme	No	processor_card_brand	Processor_card_brand
Processor Acquirer Name	The name of the acquirer. Possibly derived from the acquiring Institution ID.	No	processor_acquirer_name	Processor_acquirer_name
Processor Issuer Name	The name of the card issuer. Possibly derived from the Issuer Code	No	processor_issuer_name	Processor_issuer_name
Processor RRN	A corresponding RRN or reference number returned by the Acquirer/Processor	No	processor_rrn	Processor_RRN



Field Name	Definition (region specific)	List (= basic CSV)	CSV full report	Custom Report Template
Product	Payment method used to place the order	Yes	product	Product
Provider transaction ID	Transaction ID generated by the provider	No	processor_transaction_id	Processor_transaction_ID
Purchase Order Number	The number of the purchase as assigned by the merchant	No	purchase_order_number	PO_number
Reference	Unique ID of the transaction, generated by the acquirer's system	Yes	Reference	Reference
Response Code	Description of the response received from the acquirer	No	response_code	Transaction_response_co de
RRN	Retrieval Reference Number, may be used as reference against Acquirers	No	processor_rrn	RRN
Sales Chanel	A type indicator that shows the sales channel used to capture the transaction. The indicator is used to enable the customer to specify the instrument (card) details. This may also indicate whether the customer is returning or not (if the account has any stored credentials), which can be identified by other elements of the authentication method and entry mode.	No	sales_channel	Sales_channel



Field Name	Definition (region specific)	List (= basic CSV)	CSV full report	Custom Report Template
Sales Identifier	An external identifier from the POS or third-party for the transaction. Also known as 'Customer Transaction Reference' or 'third party reference'	No	third_party_transaction_r eference	Third_party_reference
Scheme Identifier	Identifier sent by the acquirer in the authorization response message, and sent in a subsequent authorization request messages associated with the same transaction.	No	N/A	Scheme_identifier
Settlement Batch ID	Identifier assigned to a settlement batch	No	settlement_id	Settlement_ID
Settlement date	Settlement date	No	settlement_date	Settlement_date
Shipping address	Shopper shipping address	No	shipping_information.add ress	Customer_shipping_addr ess
Shipping Information City	Shopper shipping city	No	shipping_information.city	Customer_shipping_city
Shipping Information Country	Shopper shipping country	No	shipping_information.cou ntry	Customer_shipping_count ry
Shipping Information Email	Shopper email	No	shipping_information.em	Customer_shipping_email
Shipping Information First Name	Shopper first name	No	shipping_information.first _name	Customer_shipping_nam
Shopper Interaction	Type of software/hardware interface from which payment has been made	No	shopper_interaction	Channel
Shipping Information Phone	Shopper phone number	No	shipping_information.pho ne	Customer_shipping_phon e
Shipping Information Postal Code	Shipping address post code	No	shipping_information.pos tal_code	Customer_shipping_posta I code

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Shipping Information State	Shopper shipping state	No	shipping_information.stat	Customer_shipping_state
Site Reference	An identifier for the Site that is unique to the Merchant Organization. It is used to locate the instance of a Site.	No	site_reference_id	External_site_reference_I D
State	Displays details on the current transaction state	No	state	Transaction_state
Status	Status of the transaction	Yes	status	N/A
STAN	Verification method for API calls. Verification is done through a number that is assigned by a counter in the gateway (or the terminal) to identify the uniqueness against Acquirers. The length of STAN will depend upon acquirer.	No	STAN	STAN
Stored Credential Reference	Reference to the signup request.	No	stored_credential_referen	Stored_credential_type
Stored Credential Type	A signup or enrolment request for the stored credentials A subsequent charge request for the stored credentials, related to a previous signup	No	stored_credentials_type	N/A
Stored Identifier	An identifier generated from the POS or a third-party for this transaction.	No	store_identifier	Store_identifier



Field Name	Definition (region specific)	List (= basic CSV)	CSV full report	Custom Report Template
Surcharge fee	Processing fees or additional costs applied to customers, included in the original purchase price.	No	surcharge_amount	N/A
Tax Amount	The amount of tax to be paid on the purchase	No	tax_amount	Tax_amount
Tax Indicator	An indicator denoting whether sales tax must be paid on the purchase or not.	No	tax_indicator	Tax_indicator
Technology	Entry mode (breakdown of cards like mag stripe, chip insert or contactless)	No	technology	Payment_technology
Terminal ID	Identifier assigned to POI and known by the Merchant or Client, whether this is an external Client, Client System or Gateway	No	terminal_id	Terminal_ID
Token Type	Identifier that indicates the type of instrument used in the transaction.	No	token_type	Token_type
Transaction Description	An arbitrary string attached to a transaction or payment object for descriptive purposes. This would correspond to the Alipay 'memo' property.	No	transaction_description	Transaction_description
Transaction fee	Fees applicable for the transaction	No	payment_processing_fee _amount	Processing_fee
Transaction ID	ID of the transaction	No	_id	Transaction_ID



Field Name	Definition (region specific)	List (= basic CSV)	CSV full report	Custom Report Template
Transaction Online Flag	Identifier that specifies if the transaction was submitted online or was captured offline and subsequently submitted to the processor or acquirer.	No	N/A	Transaction_online_flag
Transaction timezone	Timezone of the transaction	No	transaction_timezone	Transaction_timezone
Transaction type	Type of the transaction. See more in <u>Transaction</u> Types and Statuses.	Yes	transaction_type	Transaction_type
User agent	The full user agent string of the device the customer used to submit the transaction.	No	user_agent	Browser_version
Verifone Terminal ID	An identifier assigned to a Point of Interaction (POI) and known by the Merchant or Client, This field is for the TID used internally by VF.	No	Verifone Terminal ID	Internal_terminal_ID