

Reporting Details

The reporting page provides merchants with comprehensive details regarding each [order / transaction](#) that takes place in the account. The orders / transactions [data](#) from the reporting page can be viewed and analyzed using specific [keywords or filters](#) or reports can be [exported](#) in CSV file.

Below are definitions for all of the orders / transaction detail fields available in Verifone Central.

Field Name	Definition (region specific)
Account Type	Type of the account used for the payment (credit/debit)
Acquirer	Type indicator to identify the acquirer of the payment
Acquirer Account Type	A field that indicates how the transaction was processed by the acquirer (it can be either debit or credit).
Acquirer Merchant ID	Identifier assigned to the Merchant and known by the Acquirer (it is not supported by all the acquirers)
Acquirer Response Code	Acquired Response Code
Acquirer Settlement ID	An identifier given to a settlement by the acquirer.
Actions	The available actions per transaction
ARN	Acquirer Reference Number is the "transaction ID " set by the Acquirer. It is usually used when communicating to banks and schemes.
Authorization Date Time	The date returned in the authorization response message
Authentication mode	Authentication method
Authentication value	Unique value assigned by the Issuer to distinguish the 3ds transaction. Is it similar to the Authorization code, but for 3DS
Authorization Code	Value assigned by the Acquirer for specific authorized transactions
AVS Outcome	Text that informs of the outcome of a requested shopper address validation.
Batch Created	Date of the Batch creation
Batch File Number	Internal identifier assigned to the settlement file sent for batch settlement to the acquirer.
Batch Number	Batch or settlement date as assigned by the Payment Acceptor (in most cases Verifone) for the POI or merchant. This is not the same as the batch that can be assigned by the acquirer.
Capture Status	Identifier that indicates whether the transaction resulted in the capture of the authorization.

Field Name	Definition (region specific)
Cashback Amount	A part of the purchase price returned to the customer as a reward or incentive in a payment transaction
Cashier Name	Name of the Cashier who created the transaction (not used for all the providers)
Cashier ID	ID of the Cashier who created the transaction (not used for all the providers)
Cardholder choice	Brand choice
Card Expiry Month	A 2 digit value displayed on the card indicating the month when the card will expire.
Card Expiry Year	A 4 digit value displayed on the card indicating the month when the card will expire.
Card Number	Primary Account Number or Card Number. Displayed in a masked format
Card Token	Identifier associated with the payment card that allow to search data related to that payment card in a safe way
Challenge indicator	Indicator that determines if the issuer request challenge the cardholder.
Channel	Sales channel of the transaction (eComm, mail, POS)
Cheque Account Number	The masked cheque holder's account number
Cheque Number	The cheque sequence number.
Customer Billing City	Shopper's billing city.
Customer Billing Country Code	Shopper's country code
Customer Billing First Name	Shopper's first name as displayed in the address.
Confirm Date Time	Identifier that indicates the transaction capture date and time
Contract ID	An identifier used to identify a contract from a Merchant perspective. As this may not be unique across Gateways or Acquirers, the UUID is used as the surrogate key.
Created	Date of transaction
Creation date time	Date and time when the transaction has made

Field Name	Definition (region specific)
Credit Term	Terms under which the transaction is performed.
Cross border fee	Cross border fee., a fee taken for processing cross boarder (when a payment card of a cardholder and a merchant are located in different countries) transactions
Currency	Currency of the transaction
Current Amount/ Transaction amount	Current amount of the transaction (after some actions). Also mapped as <i>Transaction amount</i> , which can be found under the Fee Details in the Details section.
Customer App Phone Number	The phone number to be used for the Contact. If you include this property there should be at least one phone number.
Customer ID/Payer ID	Identifier as a string for the Customer. This is for the Verifone defined customer ID e.g from the customer service. The field is termed as Customer ID in the Customer Information section and as Payer ID in the Details tab of the transaction side-menu.
CVV Result	The result of a Card Verification Value check. The CVV or CVV2 are not stored, only an indicator to the result is captured after the verification.
Description	Flexible identifier that can be used to represent various types of amount descriptions, providing clarity for different transaction values. Example: if a refund is done in Verifone Central and a refund note is added, the same note will appear in the <i>Description</i> field under the <i>Transaction details</i> section.
Device ID	Identifier used by an Estate Management System.
(Device) Serial Number	A value to indicate the device serial number.
Electronic Commerce Indicator	It indicates the level of authentication that was performed during an electronic commerce (e-Commerce) transaction. Each ECI value represents different authentication outcomes or levels of security.
Enrolled	Card enrolled for 3DS
Email	Shopper email
External Merchant ID	Merchant ID in the client's system (used by Woodforrest)
Fraud score	The fraud score returned by the Fraud Protection Service

Field Name	Definition (region specific)
Fraud Reason Insights	The list of reasons for the fraud score
Invoice number	Identifier of the invoice created for a transaction
IP Address	IP Address where the event originated.
Merchant ID	Identifier assigned to the Merchant and known by the Merchant or Client, whether this is an external Client, Client System or Gateway, i.e., this field is for the MID used internally by VF
Merchant Present	Identifier which signals whether the merchant was present or not during the transaction.
Merchant reference	Merchant reference* is a value (up to 50 characters) that is assigned by the merchant in each transaction for their own identification (*In CSV report use the merchant_reference column, the "Merchant Reference" column is deprecated)
Message No	A number assigned by a transaction initiator(originator) to assist in identifying a transaction uniquely.
Name	Shopper full name
Organization	Organization name
Organization ID	Organization ID
Orig. Amount/ Total transaction amount	Initial amount of the transaction or total amount of the transaction. Also mapped as <i>Total Transaction amount</i> , which can be found under the Fee Details in the Details section.
Orig.amount currency code	Transaction payment currency
Payment Account Reference	A unique non-sensitive reference to the cardholder PAN (Payment Account Number).
Processor	Type indicator to identify the processor of the payment
Product	Payment method used to place the order
Provider reference	Type indicator for the contract that is being processed
Provider transaction ID	Transaction ID generated by the provider
Reason code	The reason code for the transaction status

Field Name	Definition (region specific)
Reference	Unique ID of the transaction, generated by the acquirer's system
Refusal Code	A numeric value related to the Refusal reason in the Transaction request.
Refusal reason	The reason a transaction has been refused within the payment ecosystem by the client/Verifone/acquirer. This reason is set by the component that is refusing this transaction request.
Response	Response received from the acquire
Response Code	Description of the response received from the acquirer
Reuse Token ID	A reusable token issued by Verifone or a third-party that is used to represent previously stored cardholder data.
Reuse Token Context	Any setup that uses a token to make a transaction secure. This will filter transactions according to the following token contexts: Stored Credentials (token used in the Stored Credential context), Tokenization (token requested in the non-Stored Credential context) or Instrument (token used as an instrument).
RRN	Retrieval Reference Number, may be used as reference against Acquirers
Sales Identifier	An external identifier from the POS or third-party for the transaction. Also known as 'Customer Transaction Reference' or 'third party reference'
Scheme Identifier	Identifier sent by the acquirer in the authorization response message, and sent in a subsequent authorization request messages associated with the same transaction.
Scheme Reference ID	Data typically used in stored credential transactions.
Scheme Transaction ID	Transaction ID assigned by the schemes for 3DS authentication.
Settlement amount	Calculated amount to be settled, cross border fee is deducted if applicable. Only a few processor supports this field
Settlement Batch ID	Identifier assigned to a settlement batch
Settlement date	Settlement date
Shipping address	Shopper shipping address
Shipping Information City	Shopper shipping city

Field Name	Definition (region specific)
Shipping Information Country	Shopper shipping country
Shopper Interaction	Type of software/hardware interface from which payment has been made
Shipping Information Postal Code	Shipping address post code
Shipping Information State	Shopper shipping state
Site Reference	An identifier for the Site that is unique to the Merchant Organization. It is used to locate the instance of a Site.
State	Displays details on the current transaction state
Status	Status of the transaction
Status (3D Secure Authentication)	Status of the 3DS check (e.g., successful authentication, failed authentication, etc.)
STAN	Verification method for API calls. Verification is done through a number that is assigned by a counter in the gateway (or the terminal) to identify the uniqueness against Acquirers. The length of STAN will depend upon acquirer.
Stored Credential Type	A signup or enrolment request for the stored credentials A subsequent charge request for the stored credentials, related to a previous signup
Subscription ID	Identifier of the subscription or agreement in the payment provider's system
Surcharge fee	Processing fees or additional costs applied to customers, included in the original purchase price.
Tax Amount	The amount of tax to be paid on the purchase
Technology	Entry mode (breakdown of cards like mag stripe, chip insert or contactless)
Terminal ID	Identifier assigned to POI and known by the Merchant or Client, whether this is an external Client, Client System or Gateway
Transaction fee	Fees applicable for the transaction
Transaction ID	ID of the transaction

Field Name	Definition (region specific)
Transaction Online Flag	Identifier that specifies if the transaction was submitted online or was captured offline and subsequently submitted to the processor or acquirer.
Transaction type	Type of the transaction. See more in Transaction Types and Statuses .
3D Secure Version	Version of 3DS
User agent	The full user agent string of the device the customer used to submit the transaction.
Wallet	Wallet that was used to initiate the transaction (eg. Google Pay, Apple Pay, Vipps, MobilePay etc)
XID	Transaction ID assigned for 3DS1.0.2 transactions