

## Payment Links in Verifone Central

If you want to have an insight into your Pay by Link transactions in Verifone Central, you can use the steps below to get more detailed information.

### Payment link status

Check the **Status** column of any Pay by Link transaction in the *Payment Links* page:

- If the transaction is completed, the status will be set to **Paid**
- If the transaction is not completed, the status will be set to **Not paid**
- If the transaction is not completed and the Pay by Link has expired, the status will be set to **Expired**

### Payment links Create Payment link

Search

26/04/2023 — 03/05/2023
Organizations
Payment status
Clear filter

Total: 48 Payment links

Created	Amount	Email	Merchant Reference	Status
03/05/2023, 08:42:07	10.00 EUR	-	-	Not paid
03/05/2023, 04:58:15	1.00 NZD	-	Joemar	Paid
02/05/2023, 16:09:20	10.00 USD	-	-	Expired

### Payment link details

Click on any transaction and a sidebar menu appears. This menu provides a report on the transaction and is divided into three tabs: **Payment Link**, **Customer** and **Actions**.

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Created	Amount	Email	Merchant Reference	Status
03/05/2023, 08:42:07	10.00 EUR	-	-	Not paid
03/05/2023, 04:58:15	1.00 NZD	-	Joemar	Paid
03/05/2023, 03:44:06	1.00 NZD		Vase	Paid
03/05/2023, 02:45:19	200.00 NZD		EFTPOS Air T Shirts	Paid
02/05/2023, 19:28:56	10.00 USD	-	-	Paid
02/05/2023, 16:09:20	10.00 USD	-	-	Expired
02/05/2023, 11:01:56	20.00 ILS	-	-	Not paid
02/05/2023, 09:22:34	450.00 EUR		-	Not paid
02/05/2023, 06:06:36	350.00 NZD		TestEmail	Paid
02/05/2023, 03:00:30	10.00 NZD	-	test	Not paid

1.00 NZD
Paid
✕

Payment link
Customer
Actions

**History**

Transaction Successful  
3 May 2023 04:23

Checkout initiated a pay request  
3 May 2023 04:23

3D Secure authentication successful  
3 May 2023 04:23

3D Secure Lookup Successful  
Enrolled: The DS or ACS is not available for authentication at the time of the request  
3 May 2023 04:23

Link Visited  
3 May 2023 04:22

Link Visited  
3 May 2023 03:44

Link delivered via email  
3 May 2023 03:44

Link delivered via SMS  
3 May 2023 03:44

Link URL Expired  
<https://cstcheckout.verifonecloud.net/v2/checkout/ddd59958e-9d14-4b4d-9eb4-9655f270beba?view>

<https://verifone.cloud/docs/online-payments/pay-by-link/payment-links>

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Each tab enables you to access different information on the transaction:

- Click on the **Payment Link** tab for information on the history of the transaction and details on the payment link.
  - If the URL link is still active, then it will be displayed in the **Link URL** section. This section appears under this title only if the link is still active. You can copy the link by clicking the **Copy link** button.
  - If the Link URL is expired, then it will be displayed with a strikethrough line in the **Link URL Expired** section. You can re-enable an expired link by clicking the **Re-enable link** button and setting a new availability time for your payment link (days/hours/minutes).
  - If the status of a transaction is paid, then the transaction ID and the *View Transaction Details* buttons are also displayed. If you click on the **View Transaction Details** button, you will be redirected to the *Transaction Details* sidebar menu in the *Orders / Transactions Reports* page for a more detailed report on the transaction. For more information, see the [Orders / Transactions Reports](#) documentation page.
  - If a transaction has been attempted and not paid, the transaction ID details and the **View Transaction Details** buttons are also displayed.

**1.00 NZD** Not paid ✕

[Payment link](#)   Customer   Actions

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**History**

Link Visited  
3 May 2023 13:01

Link delivered via SMS  
3 May 2023 13:00

Link delivered via email  
3 May 2023 13:00

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**Link URL**  
<https://cst.checkout.vficloud.net/v2/checkout/0cb68a97-c43d-4e0a-9e6a-f68a79dda142/view>

[Copy link](#)

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**Link created**  
3 May 2023 09:42

**Link expiration**  
4 May 2023 09:42

**Organization**  
Verifone\_Test

**Payment Methods**  
CB, VISA, MASTERCARD, MAESTRO

**Transaction Amount**

**1.00 NZD** Paid ×

[Payment link](#) Customer Actions

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**History**

Transaction Successful  
2 May 2023 10:26

Checkout initiated a pay request  
2 May 2023 10:26

Card is being tokenized with VHTS  
2 May 2023 10:26


Link Visited  
2 May 2023 10:22

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**Link URL Expired**

<https://cst.checkout.vficloud.net/v2/checkout/fd3f6376-9a6c-4795-8f69-ec6f2634f12f/view>

Transaction ID: bdb210f7-ece5-45da-8012-4963124fd4cf



Customer has already paid using this link.

[View Transaction Details](#)

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**Link created**  
26 Apr 2023 17:36

**Link expiration**  
3 May 2023 10:22

**Organization**  
Verifone\_Test

- Click on the **Customer** tab to view *Customer Details* and the shopper's *Billing Address*.

1.00 NZD Paid ×

Payment link Customer Actions

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### Customer details

Andrea Chan  
andrea.chan@.com.au

### Billing address

Address  
Level 12

City  
Sydney

Province / State  
State

Zip code  
2000

Country  
AU

### Shipping address

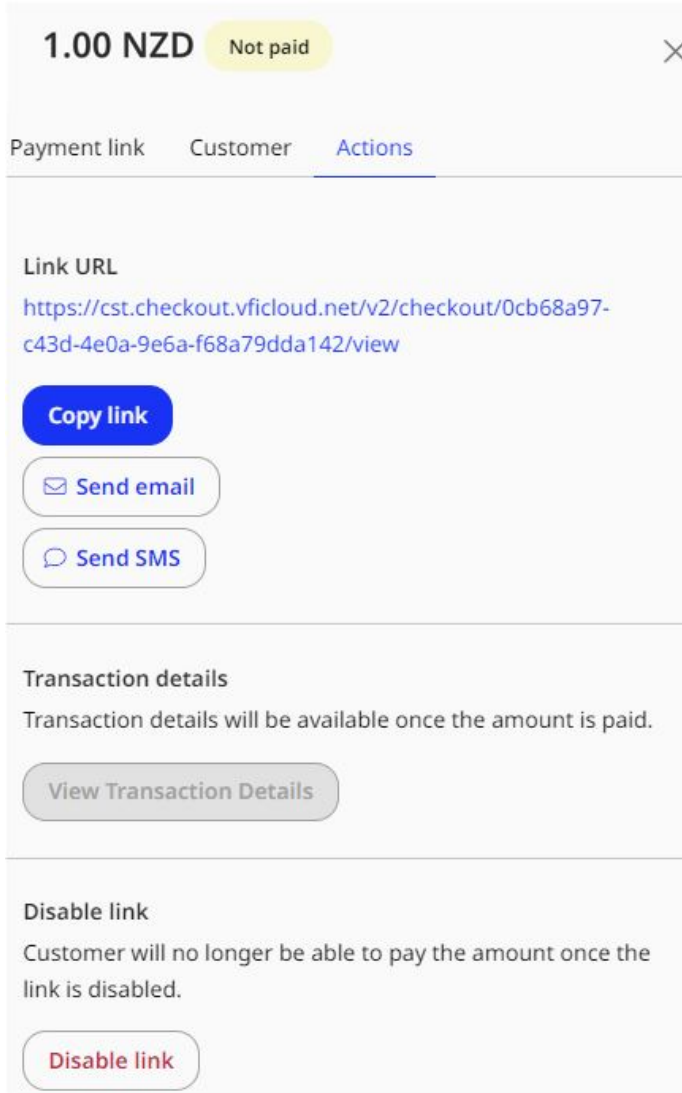
Address  
Level 12

City  
Sydney

Province / State  
State

Zip code

- Click on the **Actions** tab for the following:
  - If the link has not expired, you can send the **Link URL** using the **Copy link**, **Send email** or **Send SMS** buttons.
  - If the link has been paid, you can see the *Transaction ID* and the *View Transaction Details* button. If you click on the **View Transaction Details** button, you will be redirected to the *Transaction Details* sidebar menu in the *Orders / Transactions Reports* page for a more detailed report on the transaction. For more information, see the [Orders / Transactions Reports](#) documentation page.



The screenshot shows a modal window for a payment link. At the top, it displays '1.00 NZD' and a yellow 'Not paid' status. Below this is a navigation bar with three tabs: 'Payment link', 'Customer', and 'Actions' (which is selected). The main content area is divided into three sections:

- Link URL:** Shows a long URL: `https://cst.checkout.vficloud.net/v2/checkout/0cb68a97-c43d-4e0a-9e6a-f68a79dda142/view`. Below the URL are three buttons: 'Copy link' (blue), 'Send email' (light blue with an envelope icon), and 'Send SMS' (light blue with a speech bubble icon).
- Transaction details:** A heading followed by the text 'Transaction details will be available once the amount is paid.' and a greyed-out 'View Transaction Details' button.
- Disable link:** A heading followed by the text 'Customer will no longer be able to pay the amount once the link is disabled.' and a red 'Disable link' button.