

Payment Links in Verifone Central

If you want to have an insight into your Pay by Link transactions in Verifone Central, you can use the steps below to get more detailed information.

Payment link status

Check the **Status** column of any Pay by Link transaction in the *Payment Links* page:

- If the transaction is completed, the status will be set to Paid
- If the transaction is not completed, the status will be set to Not paid
- If the transaction is not completed and the Pay by Link has expired, the status will be set to Expired

Payment links				Create Payment link
Type a Merchant Reference				Search
26/04/2023 — 03/05/2023 🗸	Organizations V	Payment status V Clear filter		
Created 🖨	Amount	Email	Merchant Reference	Status
03/05/2023, 08:42:07	10.00 EUR	-		Not paid
03/05/2023, 04:58:15	1.00 NZD		Joemar	Paid

Payment link details

Click on any transaction and a sidebar menu appears. This menu provides a report on the transaction and is divided into three tabs: **Payment Link**, **Customer** and **Actions**.

Payment links				Create Pays	1.00 NZD Paid
Type a Merchant Reference					Search Payment link Customer Actions
26/04/2023 - 03/05/2023 ~	Organizations V	Payment status V Clear filter			
Total: 48 Payment links					History
Created 🖨	Amount	Email	Merchant Reference	Status	Transaction Successful 3 May 2023 04:23
03/05/2023, 08:42:07	10.00 EUR			Not paid	Checkout initiated a pay request 3 May 2023 04:23
03/05/2023, 04:58:15	1.00 NZD		Joemar	Paid	3D Secure authentication successful 3 May 2023 04:23
03/05/2023, 03:44:06	1.00 NZD		Vase	Paid	3D Secure Lookup Successful Enrolled: The DS or ACS is not available for authentication at
03/05/2023, 02:45:19	200.00 NZD		EFTPOS Air T Shirts	Paid	the time of the request 3 May 2023 04:23
02/05/2023, 19:28:56	10.00 USD	÷		Paid	Link Visited 3 May 2023 04:22
02/05/2023, 16:09:20	10.00 USD		*	Expired	Link Visited 3 May 2023 03:44
02/05/2023, 11:01:56	20.00 ILS	1.	1. 1	Not paid	Link delivered via email 3 May 2023 03:44
02/05/2023, 09:22:34	450.00 EUR			Not paid	Link delivered via SMS
02/05/2023, 06:06:36	350.00 NZD		TestEmail	Paid	3 May 2023 03:44
02/05/2023, 03:00:30	10.00 NZD		test	Not paid	Link URL Expired https://cst.checkout.vficloud.net/v2/checkout/dd59958c- 9411-dent/.9bnk-9f655d70hdar/wjew

https://verifone.cloud/docs/online-payments/pay-by-link/payment-links Updated: 09-Jul-2024



Each tab enables you to access different information on the transaction:

- Click on the Payment Link tab for information on the history of the transaction and details on the payment link.
 - If the URL link is still active, then it will be displayed in the **Link URL** section. This section appears under this title only if the link is still active. You can copy the link by clicking the **Copy link** button.
 - If the Link URL is expired, then it will be displayed with a strikethrough line in the Link URL Expired section. You can reenable an expired link by clicking the **Re-enable link** button and setting a new availability time for your payment link (days/hours/minutes).
 - If the status of a transaction is paid, then the transaction ID and the View Transaction Details buttons are also displayed. If you click on the View Transaction Details button, you will be redirected to the Transaction Details sidebar menu in the Orders / Transactions Reports page for a more detailed report on the transaction. For more information, see the Orders / Transactions Reports documentation page.
 - If a transaction has been attempted and not paid, the transaction ID details and the View Transaction Details buttons are also displayed.



1.00 NZD Not paid	×
Payment link Customer Actions	
History	*
history	
Link Visited	
3 May 2023 13:01	
Link delivered via SMS	
3 May 2023 13:00	
Link delivered via email	
3 May 2023 13:00	
Link URL https://cst.checkout.vficloud.net/v2/checkout/0cb68a97- c43d-4e0a-9e6a-f68a79dda142/view Copy link	
Link created	
3 May 2023 09:42	
Link expiration	
4 May 2023 09:42	
Organization	
Verifone_Test	
Payment Methods	
CB, VISA, MASTERCARD, MAESTRO	
Transaction Amount	



1.00 NZ	D Paid		×
Payment link	Customer	Actions	
History			
Transaction Su 2 May 2023 10			
Checkout initia	ated a pay req	uest	
2 May 2023 10):26		
Card is being t	okenized with	1 VHTS	
2 May 2023 10):26		
Link Visited			
2 May 2023 10):22		
Link URL Expi	red		
https://cst.che	ckout.vficloud	l.net/v2/checkout/fd3f6376-	
9a6c-4795-8f6	9-ec6f2634f12	2f/view	
Transaction ID	: bdb210f7-ec	e5-45da-8012-4963124fd4cf	
Customer has	already paid u	using this link.	
View Transa	action Details		
Link created			
26 Apr 2023 1	7:36		
Link expiratio	n		
3 May 2023 10			
Organization			
Verifone_Test			-

https://verifone.cloud/docs/online-payments/pay-by-link/payment-links Updated: 09-Jul-2024



• Click on the **Customer** tab to view *Customer Details* and the shopper's *Billing Address*.



1.00 NZ	Paid		×
Payment link	Customer	Actions	
Customer Andrea Chan andrea.chan@		au	
Billing ad	dress		
Address Level 12			
City Sydney			
Province / Sta State	ate		
Zip code 2000			
Country AU			
Shipping a	address		
Address Level 12			
City Sydney			
Province / Sta State	ate		
Zip code			



- Click on the **Actions** tab for the following:
 - If the link has not expired, you can send the Link URL using the Copy link, Send email or Send SMS buttons.
 - If the link has been paid, you can see the *Transaction ID* and the *View Transaction Details* button. If you click on the View Transaction Details button, you will be redirected to the *Transaction Details* sidebar menu in the Orders / Transactions Reports page for a more detailed report on the transaction. For more information, see the Orders / Transactions Reports documentation page.

1.00 NZ	D Not paid		\times
Payment link	Customer	Actions	
	5a-f68a79dda1	l.net/v2/checkout/0cb68a97- 42/view	
		vailable once the amount is paid.	2
Disable link Customer will link is disabled Disable link	d.	able to pay the amount once the	