




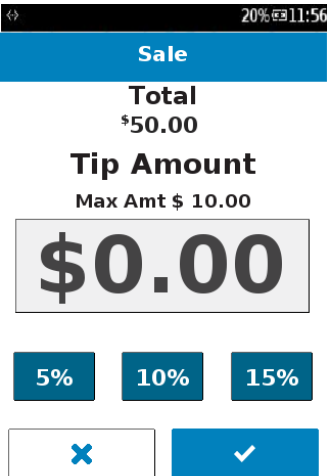
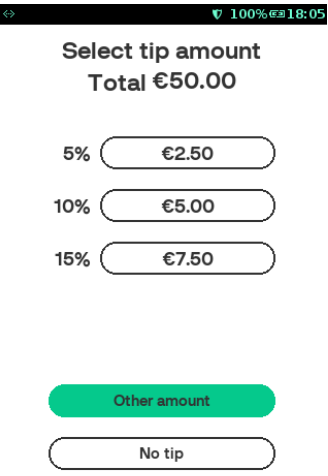

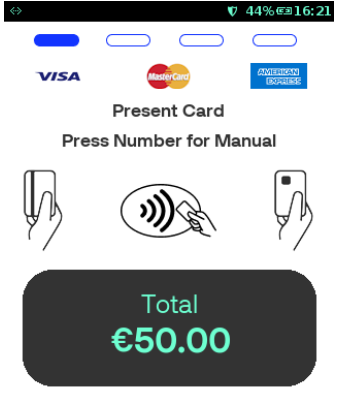


Reversal


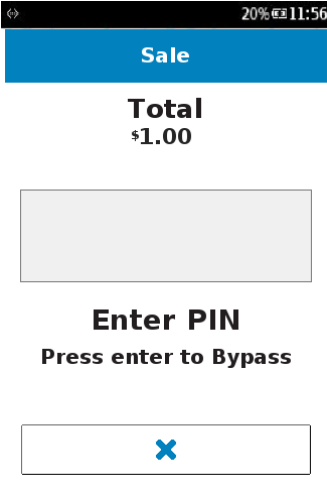
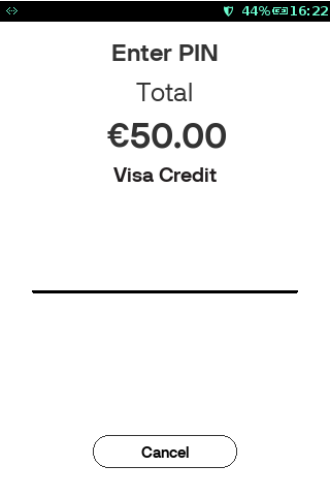

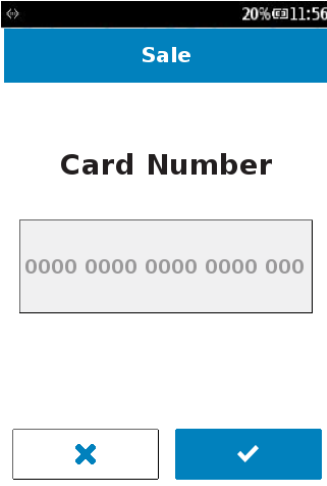
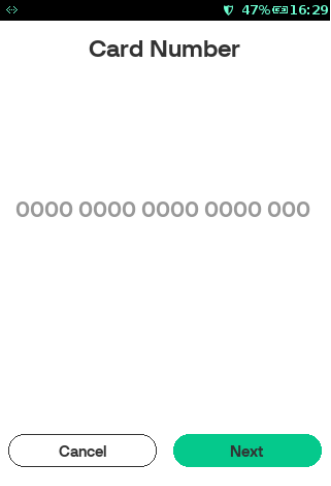
A reversal transaction is used to cancel or reverse the immediately preceding successful sale or refund transaction. Reversal occurs when a transaction is approved by the host but fails on the terminal end. A reversal transaction can be processed immediately after the transaction failure by configuring the parameter "AUTO_REVERSAL_ENABLED".


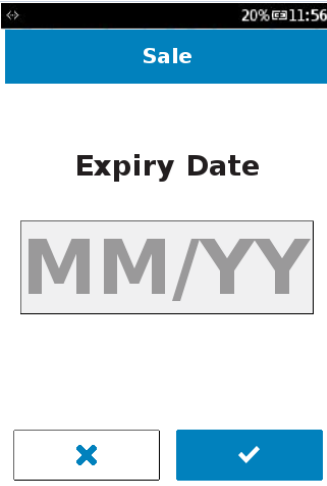



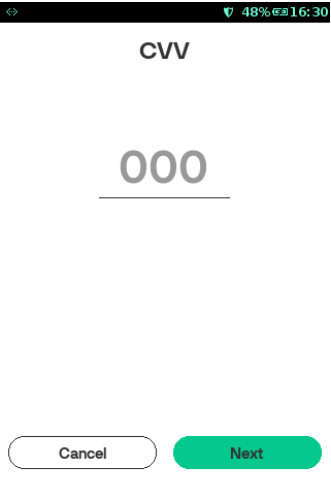
Step	Instruction	Screen Information	Rebranded Screen Information
1	Enter sale amount and press  key.		
2	Enter the Tip amount and press  key. You can press  key to skip this option as well.		


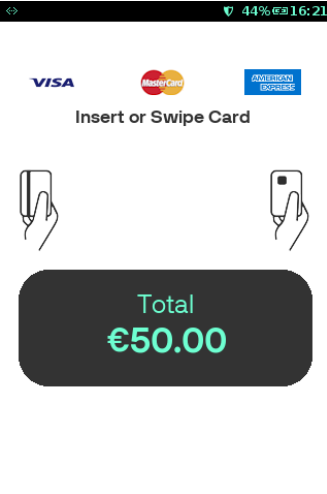
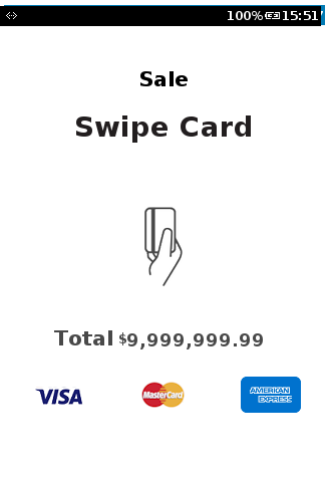
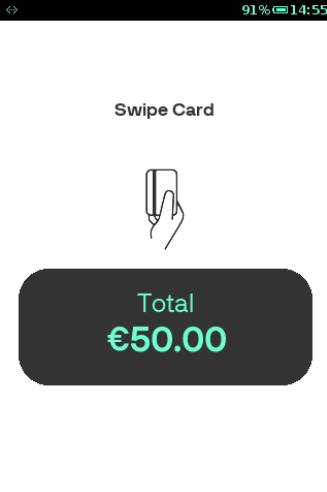
Step	Instruction	Screen Information	Rebranded Screen Information
3	<p>Insert chip card or swipe card or manual key entry or tap contactless card to proceed with the transaction.</p> <ul style="list-style-type: none"> • For Swipe: <ul style="list-style-type: none"> ◦ If validated, proceed to step 4. ◦ If swipe failed, enter the card number and proceed with step 8. • For Chip Insert Mode: <ul style="list-style-type: none"> ◦ If chip insert fails, swipe the card and proceed to step 9. • For Manual Card Entry: <ul style="list-style-type: none"> ◦ If card number is keyed-in, proceed to step 5. • For Contactless: <ul style="list-style-type: none"> ◦ If contactless card 		

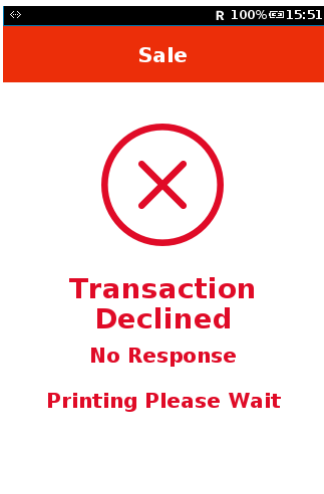
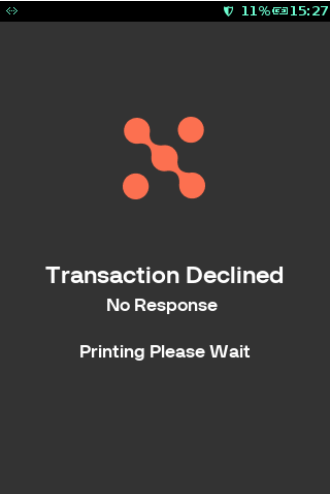
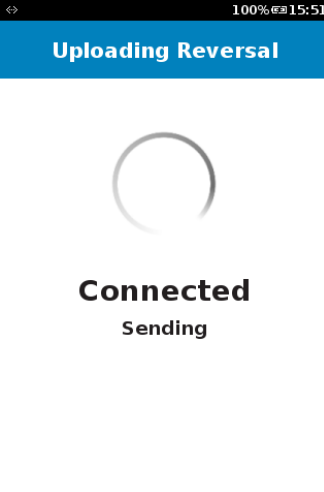
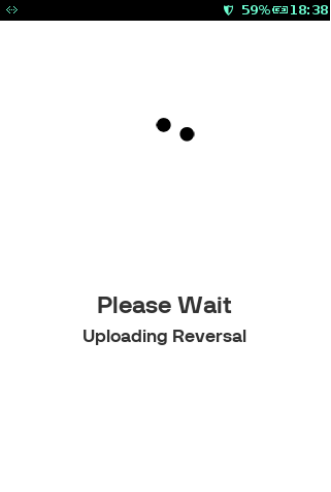
<https://verifone.cloud/docs/in-person-payments/global-payment-application-gpa/gpa-intercard-user-guide/payment-functions-3>



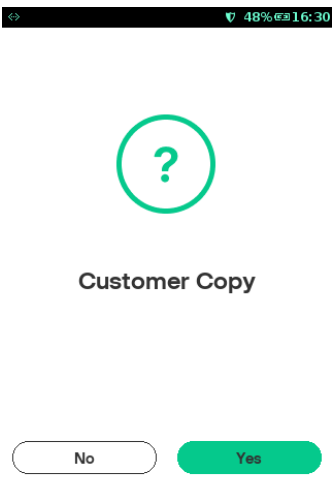

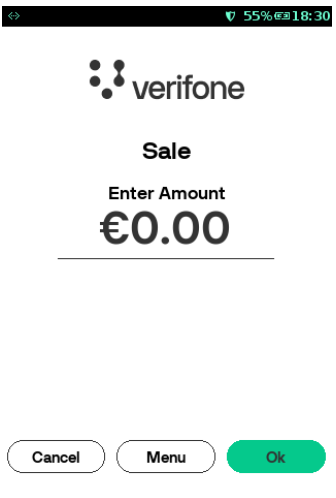
Updated: 25-Oct-2023


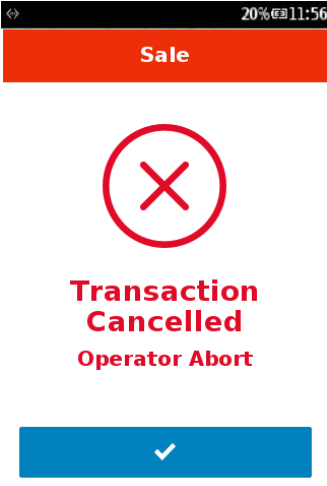


Step	Instruction	Screen Information	Rebranded Screen Information
4	<p>Enter PIN and press  key. If PIN validation is successful, proceed to step 10.</p>		
5	<p>Enter card number and press  key.</p>		

Step	Instruction	Screen Information	Rebranded Screen Information
6	Enter the expiry date and press  key.		
7	Enter the CVV number and press  key. Proceed to step 10.		

Step	Instruction	Screen Information	Rebranded Screen Information
8	Insert or Swipe the card, proceed to step 4.		
9	Swipe the card and proceed to step 4.		

Step	Instruction	Screen Information	Rebranded Screen Information
10	The transaction is declined due to a lack of response. The terminal prints the merchant receipt.		
11	The terminal processes the reversal and stores this transaction record. This screen will also be displayed after performing next Online Transaction.		

Step	Instruction	Screen Information	Rebranded Screen Information
12	Press  key for customer copy.		
13	The user can proceed with any transaction.		

Step	Instruction	Screen Information	Rebranded Screen Information
14	Press  key or user timeout. Goes back to step 1.		
15	Press  key or user timeout. Goes back to step 1.	