

Active Lifecycle

Active Lifecycle in **Asset Tracking** is an important feature that provides a snapshot of the chain of custody details of each device at every stage starting from the Verifone store to the deployment center. There are two ways to view the chain of custody details.

Method 1: To view the workflow and chain of custody of the device.








Go to **Device Management** -> **Devices** -> **View Devices**.

Device Management ▾ Reports ▾ Administration ▾ Help & Support

Dashboard Devices

PRE-SIT 1.22.1.1

Actions ▾ 1 - 10 of 86 * Device Time Zone


Serial # ▾	Device ID ▾	Model ▾	Last Heartbeat* ▾	Device Status ▾	Hierarchy ▾
<input type="checkbox"/> Serial #	<input type="text" value="Device ID"/>	<input type="text" value="Model"/>	<input type="text" value="Last Heartbeat"/>	<input type="text" value="Device Status"/>	<input type="text" value="Hierarchy"/>
<input type="checkbox"/> 000-14Apr-001	csv14Nov23	MX 915		Pending Registration	AutomationRootHierarcl
<input type="checkbox"/> 000-14Apr-002	csv14Nov24	CM5		Pending Registration	AutomationRootHierarcl
<input type="checkbox"/> 000-14Apr-002	csv14Nov29	CM5		Pending Registration	AutomationRootHierarcl
<input type="checkbox"/> 000-14Apr-008	csv14Nov30	MX 915		Pending Registration	AutomationRootHierarcl
<input type="checkbox"/> 000-CBA-986	616-152-21	CM5P		Pending Registration	AutomationRootHierarcl
<input type="checkbox"/> 000-CBA-987	Amc090	MX 915		Active	AutomationRootHierarcl
<input type="checkbox"/> 000-CBA-988	n	MX 915		Active	AutomationRootHierarcl


Select a specific device. The **Device Details** screen will be displayed.

Device Management ▾ Reports ▾ Administration ▾ Help & Support

< Devices / Device Details / PRE-SIT

Device Details Active

Actions ▾ [File Chain of Custody](#) 



Device Details	Organisation/Location	Software	Care
Model			MX 915
Serial # / Device ID			000-CBA-987/Amr090
Device Status			Active
Automation Enabled			No
Swap Enabled			Yes
Verishield Encryption			N/A

Asset Lifecycle Retired [Full Tracking Report](#)


Go to **Verifone Central - Device Management -> Devices -> Device Details -> Full Tracking Report**

Device Management ▾ Reports ▾ Administration ▾ Help & Support

< Devices / Device Details / PRE-SIT

Device Details Active

Actions ▾




Device Details	Organisation/Location	Software	Care
Model			MX 915
Serial # / Device ID			000-CBA-987/Amr090
Device Status			Active
Automation Enabled			No
Swap Enabled			Yes
Verishield Encryption			N/A

Asset Lifecycle Retired

Tracking Report Actions ▾ ×

SOLUTION PROVIDER

- Retired 2022-10-17 07:33:22
ATS
- Awaiting deployment 2022-10-15 08:44:25
nt test-1-name-9090-9202
- Malfunctioning 2022-10-15 08:43:39
Demoautomation
- Awaiting deployment 2022-10-15 08:43:06
nt DemoTest

VERIFONE 


Method 2: To view the workflow and chain of custody of the device.

Go to **Verifone Central - Device Management -> Reports -> Device Management -> Chain of Custody -> Device Details -> Active Life Cycle.**

NOTE: You can also go to the **Device Details** screen from the **Device Management -> Devices -> View Devices.**


Device Management
Reports
Administration
Help & Support


Device Details
Active
Actions
File Chain of Custody



Device Details	Organisation/Location	Software	Care
Model			MX 915
Serial # / Device ID			000-CBA-987/Amr090
Device Status			Active
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Asset Lifecycle
Retired
Full Tracking Report


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Note: Green check indicates that the consignment has moved to the next stage and the pink circle indicates that the consignment is still in progress.

To view the Full Tracking Report.

Go to **Verifone Central - Device Management -> Reports -> Device Details -> Full Tracking Report**

Device Details

Active



Device Details

Organization/Location

Software

Automation Enabled

Swap Enabled

Verishield Encryption

Last Device Profile

Last Diagnostic Profile

Last Heartbeat

Active Lifecycle

