• verifone

https://verifone.cloud/docs/device-management/device-management-user-guide/asset-tracking/active-lifecycle Updated: 09-Nov-2022

Active Lifecycle

Active Lifecycle in Asset Tracking is an important feature that provides a snapshot of the chain of custody details of each device at every stage starting from the Verifone store to the deployment center. There are two ways to view the chain of custody details.

Method 1: To view the workflow and chain of custody of the device.

Go to **Device Management** -> **Devices** -> **View Devices**.

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Select a specific device. The **Device Details** screen will be displayed.

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	Device Details Organisation/Location Software	Care				
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	Swap Enabled	Yes				
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Go to Verifone Central - Device Management -> Devices -> Device Details -> Full Tracking Report

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Method 2: To view the workflow and chain of custody of the device.

Go to Verifone Central - Device Management -> Reports -> Device Management -> Chain of Custody -> Device Details -> Active Life Cycle.

NOTE: You can also go to the **Device Details** screen from the **Device Management** - > **Devices** -> **View Devices**.

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Note: Green check indicates that the consignment has moved to the next stage and the pink circle indicates that the consignment is still in progress.

To view the Full Tracking Report.

Go to Verifone Central - Device Management -> Reports -> Device Details -> Full Tracking Report

