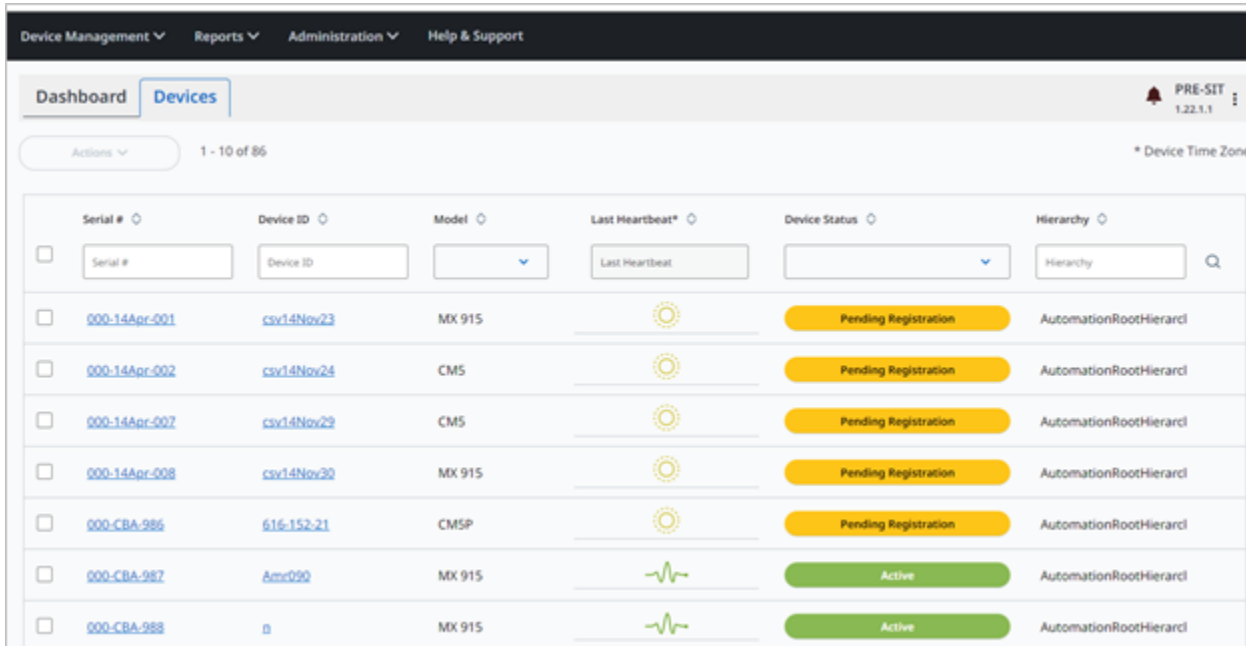


Active Lifecycle

Active Lifecycle in **Asset Tracking** is an important feature that provides a snapshot of the chain of custody details of each device at every stage starting from the Verifone store to the deployment center. There are two ways to view the chain of custody details.

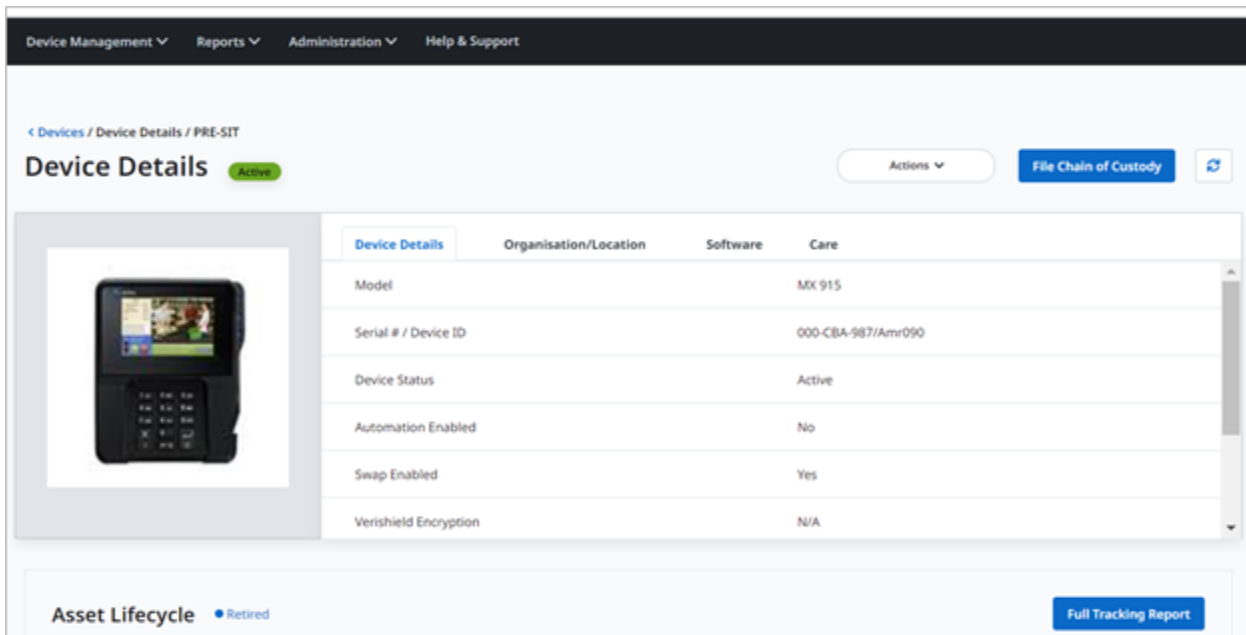
Method 1: To view the workflow and chain of custody of the device.

Go to **Device Management** -> **Devices** -> **View Devices**.



Serial #	Device ID	Model	Last Heartbeat*	Device Status	Hierarchy
000-14Apr-001	csv14Nov23	MX 915		Pending Registration	AutomationRootHierarcl
000-14Apr-002	csv14Nov24	CM5		Pending Registration	AutomationRootHierarcl
000-14Apr-007	csv14Nov29	CM5		Pending Registration	AutomationRootHierarcl
000-14Apr-008	csv14Nov30	MX 915		Pending Registration	AutomationRootHierarcl
000-CBA-986	616-152-21	CM5P		Pending Registration	AutomationRootHierarcl
000-CBA-987	Amr090	MX 915		Active	AutomationRootHierarcl
000-CBA-988	0	MX 915		Active	AutomationRootHierarcl

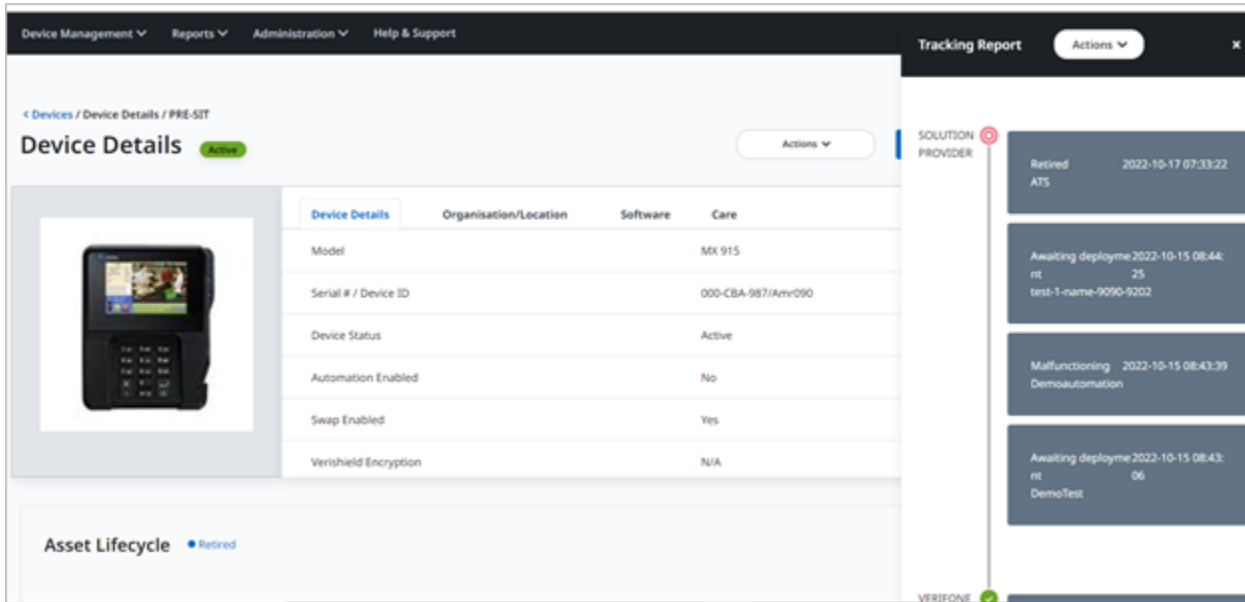
Select a specific device. The **Device Details** screen will be displayed.



Device Details	Organisation/Location	Software	Care
Model		MX 915	
Serial # / Device ID		000-CBA-987/Amr090	
Device Status		Active	
Automation Enabled		No	
Swap Enabled		Yes	
Verishield Encryption		N/A	

Asset Lifecycle Retired Full Tracking Report

Go to **Verifone Central - Device Management -> Devices -> Device Details -> Full Tracking Report**



Device Details Active

Tracking Report Actions

SOLUTION PROVIDER

- Retired
ATS
2022-10-17 07:33:22
- Awaiting deployment
2022-10-15 08:44:25
test-1-name-9090-9202
- Malfunctioning
2022-10-15 08:43:39
Demoautomation
- Awaiting deployment
2022-10-15 08:43:06
DemoTest

Device Details Active

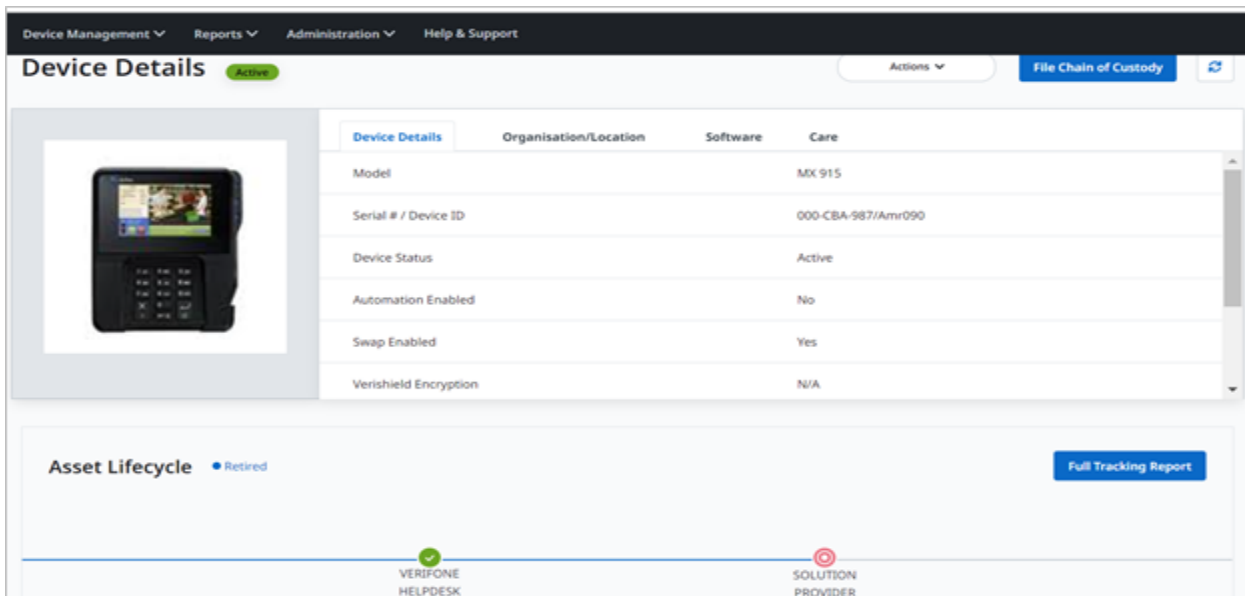
Device Details	Organisation/Location	Software	Care
Model		MX 915	
Serial # / Device ID		000-CBA-987/Amr090	
Device Status		Active	
Automation Enabled		No	
Swap Enabled		Yes	
Verishield Encryption		N/A	

Asset Lifecycle Retired

Method 2: To view the workflow and chain of custody of the device.

Go to **Verifone Central - Device Management -> Reports -> Device Management -> Chain of Custody -> Device Details -> Active Life Cycle**.

NOTE: You can also go to the **Device Details** screen from the **Device Management -> Devices -> View Devices**.



Device Details Active

File Chain of Custody

Device Details Active

Device Details	Organisation/Location	Software	Care
Model		MX 915	
Serial # / Device ID		000-CBA-987/Amr090	
Device Status		Active	
Automation Enabled		No	
Swap Enabled		Yes	
Verishield Encryption		N/A	

Asset Lifecycle Retired

Full Tracking Report

VERIFONE HELPDISK VERIFONE SOLUTION PROVIDER


Note: Green check indicates that the consignment has moved to the next stage and the pink circle indicates that the consignment is still in progress.

To view the Full Tracking Report.

Go to **Verifone Central - Device Management -> Reports -> Device Details -> Full Tracking Report**

Device Details

Active
Options



Device Details	Organization/Location	Software	Care
Automation Enabled			Yes
Swap Enabled			No
Verishield Encryption			N/A
Last Device Profile			05/Apr/2022 01:47:33 PM
Last Diagnostic Profile			18/Jan/2022 11:15:01 AM
Last Hearbeat			31/Mar/2022 07:40:48 AM

Active Lifecycle

- ESTATE OWNER ADMIN
- SOLUTION PROVIDER
- ESTATE OWNER ADMIN
- SOLUTION PROVIDER
- ESTATE OWNER ADMIN
- SOLUTION PROVIDER
- ESTATE OWNER ADMIN

Tracking Report

Options
x

SOLUTION PROVIDER		
567789		2022-04-08 06:27:12
567789		2022-04-08 06:25:04
567789		2022-04-08 06:22:24
567789		2022-04-08 06:14:45
567789		2022-04-08 06:12:24
567789		2022-04-08 06:12:23