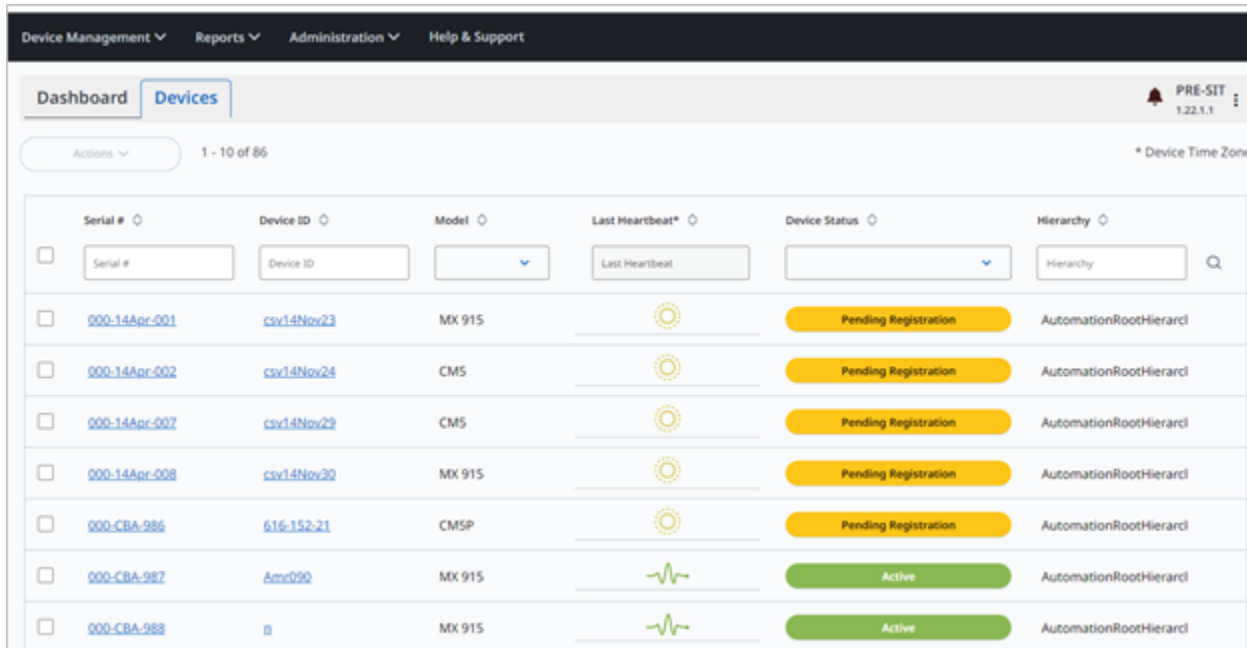


## Active Lifecycle








**Active Lifecycle** in **Asset Tracking** is an important feature that provides a snapshot of the chain of custody details of each device at every stage starting from the Verifone store to the deployment center. There are two ways to view the chain of custody details.

### Method 1: To view the workflow and chain of custody of the device.

Go to **Device Management** -> **Devices** -> **View Devices**.



The screenshot shows the 'Devices' page in the Verifone Device Management system. The page has a navigation bar with 'Device Management', 'Reports', 'Administration', and 'Help & Support'. Below the navigation bar, there are tabs for 'Dashboard' and 'Devices', with 'Devices' selected. A search bar and a dropdown menu for 'Actions' are visible. The main content area displays a table of devices with the following columns: Serial #, Device ID, Model, Last Heartbeat, Device Status, and Hierarchy. The table contains 8 rows of data, with the first 6 rows showing devices in a 'Pending Registration' state and the last 2 rows showing devices in an 'Active' state.


Serial #	Device ID	Model	Last Heartbeat*	Device Status	Hierarchy
000-14Apr-001	csv14Nov23	MX 915		Pending Registration	AutomationRootHierarcl
000-14Apr-002	csv14Nov24	CM5		Pending Registration	AutomationRootHierarcl
000-14Apr-007	csv14Nov29	CM5		Pending Registration	AutomationRootHierarcl
000-14Apr-008	csv14Nov30	MX 915		Pending Registration	AutomationRootHierarcl
000-CBA-986	616-152-21	CM5P		Pending Registration	AutomationRootHierarcl
000-CBA-987	Amx090	MX 915		Active	AutomationRootHierarcl
000-CBA-988	0	MX 915		Active	AutomationRootHierarcl


Select a specific device. The **Device Details** screen will be displayed.

Device Management ▾ Reports ▾ Administration ▾ Help & Support

< Devices / Device Details / PRE-SIT

## Device Details Active

Actions ▾ [File Chain of Custody](#) 



Device Details	Organisation/Location	Software	Care
Model			MX 915
Serial # / Device ID			000-CBA-987/Amr090
Device Status			Active
Automation Enabled			No
Swap Enabled			Yes
Verishield Encryption			N/A

Asset Lifecycle Retired [Full Tracking Report](#)


Go to **Verifone Central - Device Management -> Devices -> Device Details -> Full Tracking Report**

Device Management ▾ Reports ▾ Administration ▾ Help & Support

< Devices / Device Details / PRE-SIT

## Device Details Active

Actions ▾




Device Details	Organisation/Location	Software	Care
Model			MX 915
Serial # / Device ID			000-CBA-987/Amr090
Device Status			Active
Automation Enabled			No
Swap Enabled			Yes
Verishield Encryption			N/A

Asset Lifecycle Retired

**Tracking Report** Actions ▾ ×

SOLUTION PROVIDER

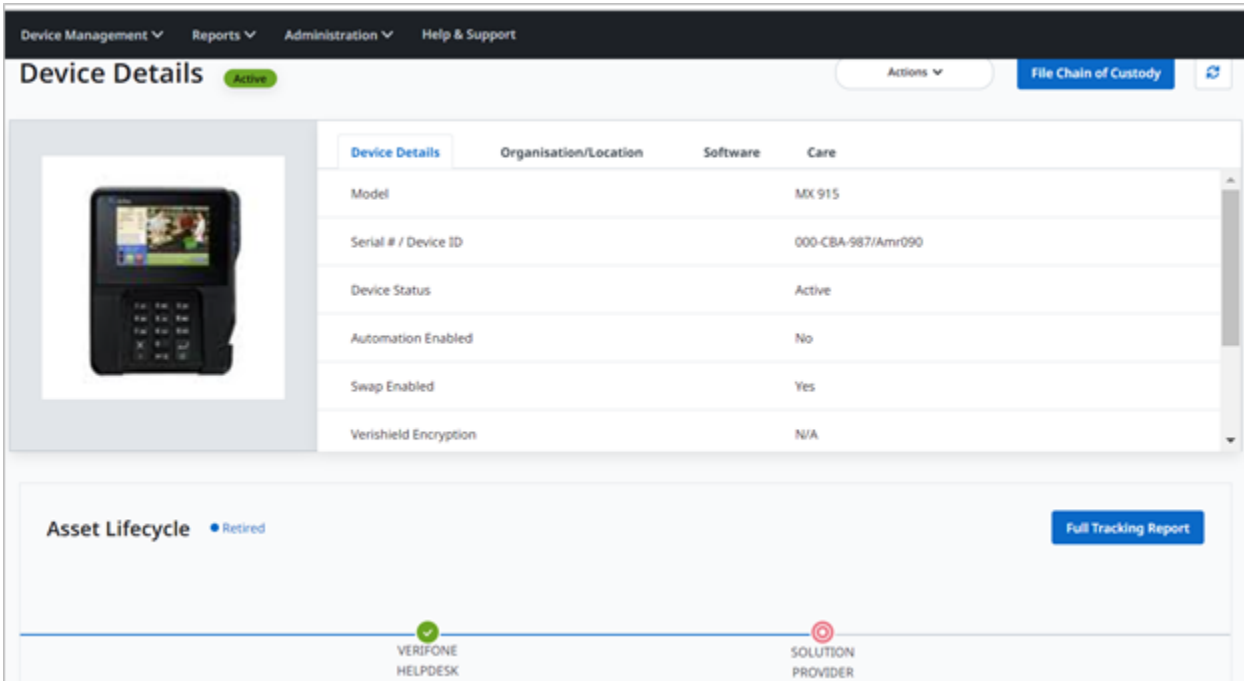
- Retired 2022-10-17 07:33:22  
ATS
- Awaiting deployme 2022-10-15 08:44:  
nt 25  
test-1-name-9090-9202
- Malfunctioning 2022-10-15 08:43:39  
Demoautomation
- Awaiting deployme 2022-10-15 08:43:  
nt 06  
DemoTest

VERIFONE 

**Method 2: To view the workflow and chain of custody of the device.**

Go to **Verifone Central - Device Management -> Reports -> Device Management -> Chain of Custody -> Device Details -> Active Life Cycle.**

**NOTE:** You can also go to the **Device Details** screen from the **Device Management -> Devices -> View Devices.**



**Device Details** Active

Actions File Chain of Custody

Device Details	Organisation/Location	Software	Care
Model			MX915
Serial # / Device ID			000-CBA-987/Amr090
Device Status			Active
Automation Enabled			No
Swap Enabled			Yes
Verishield Encryption			N/A

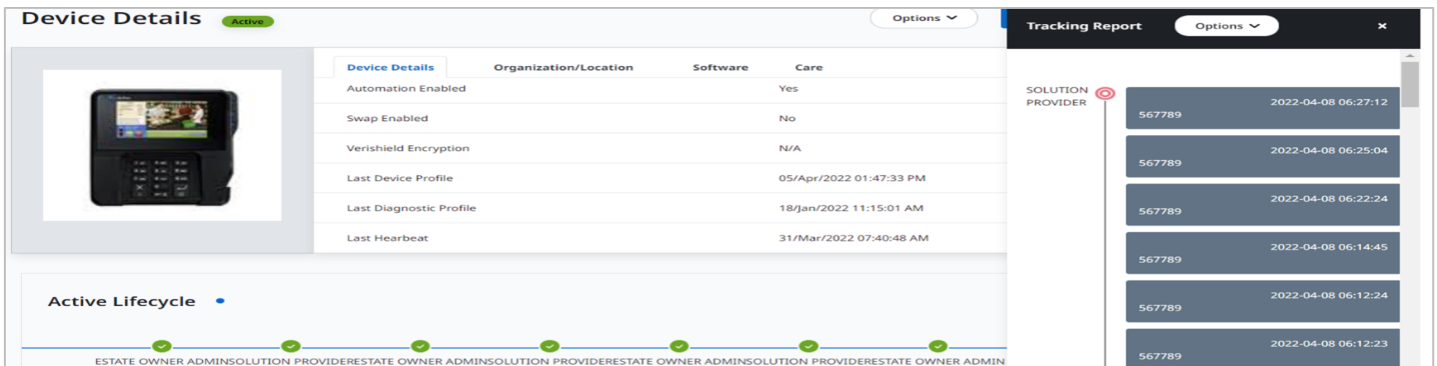
**Asset Lifecycle** Retired Full Tracking Report

VERIFONE HELPDESK SOLUTION PROVIDER

**Note:** Green check indicates that the consignment has moved to the next stage and the pink circle indicates that the consignment is still in progress.

**To view the Full Tracking Report.**

Go to **Verifone Central - Device Management -> Reports -> Device Details -> Full Tracking Report**



**Device Details** Active

Options Tracking Report Options

Device Details	Organization/Location	Software	Care
Automation Enabled			Yes
Swap Enabled			No
Verishield Encryption			N/A
Last Device Profile			05/Apr/2022 01:47:33 PM
Last Diagnostic Profile			18/Jan/2022 11:15:01 AM
Last Hear/beat			31/Mar/2022 07:40:48 AM

**Active Lifecycle** ESTATE OWNER ADMIN SOLUTION PROVIDER ESTATE OWNER ADMIN SOLUTION PROVIDER ESTATE OWNER ADMIN SOLUTION PROVIDER ESTATE OWNER ADMIN

**Tracking Report**

SOLUTION PROVIDER	Timestamp
567789	2022-04-08 06:27:12
567789	2022-04-08 06:25:04
567789	2022-04-08 06:22:24
567789	2022-04-08 06:14:45
567789	2022-04-08 06:12:24
567789	2022-04-08 06:12:23

