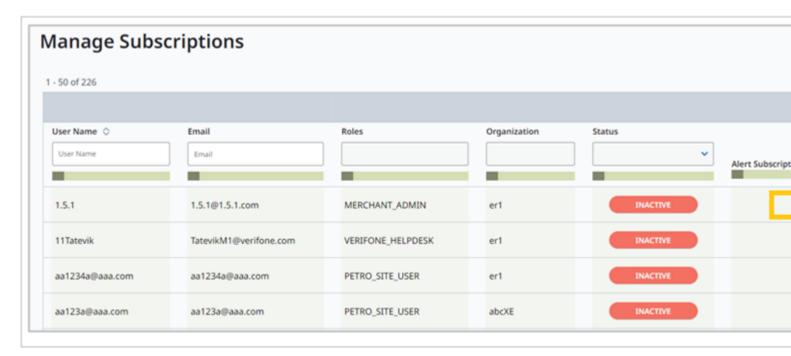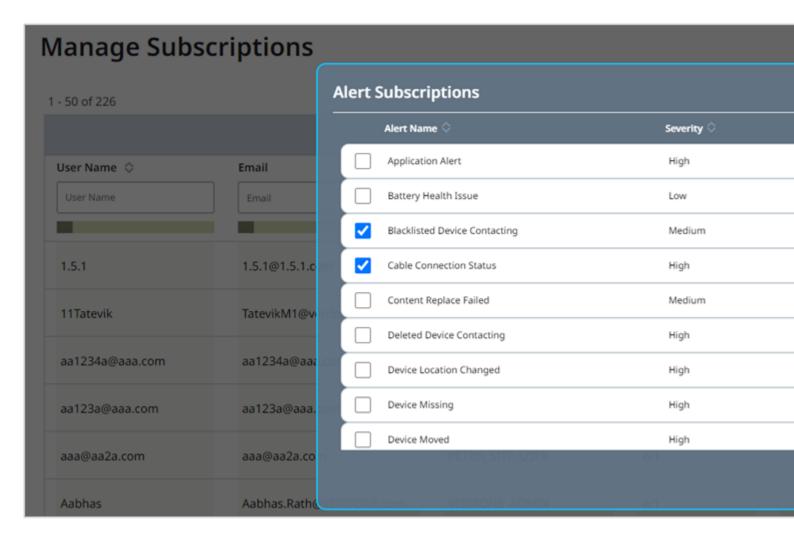# Alert Administration

The **Alerts** feature supports managing the subscription as well as the configuration. The alerts feature allows you to subscribe for alerts.

Manage Subscription

Follow the option sequence below to view the managed subscription.

Verifone Central -> **Administration** -> **Alerts** -> **Manage Subscription**

Manage Subscriptions

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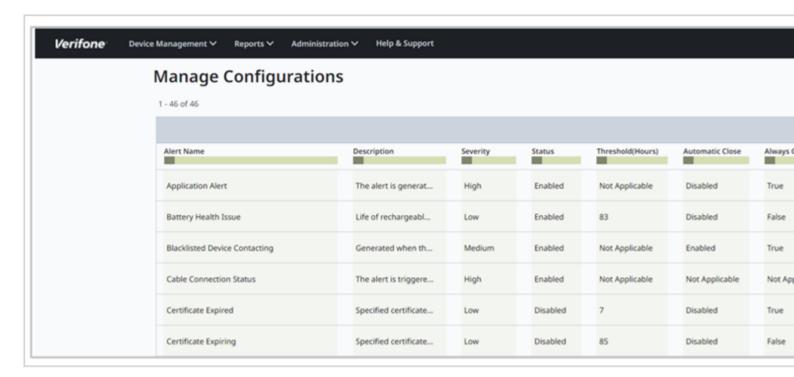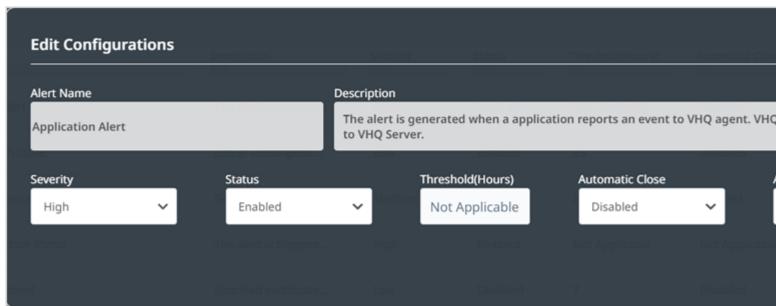| User Name	Email	Roles	Organization	Status	Alert Subscript
1.5.1	1.5.1@1.5.1.com	MERCHANT_ADMIN	er1	INACTIVE	
11Tatevik	TatevikM1@verifone.com	VERIFONE_HELPDESK	er1	INACTIVE	
aa1234a@aaa.com	aa1234a@aaa.com	PETRO_SITE_USER	er1	INACTIVE	
aa123a@aaa.com	aa123a@aaa.com	PETRO_SITE_USER	abcXE	INACTIVE	

Select the alerts to subscribe.

Manage Configuration

Follow the option sequence below to view manage-configuration.

Verifone Central -> **Administration** -> **Alerts** -> **Manage Configuration**

Manage Configurations

Alert Name	Description	Severity	Status	Threshold(Hours)	Automatic Close	Always G...
Application Alert	The alert is generat...	High	Enabled	Not Applicable	Disabled	True
Battery Health Issue	Life of rechargeabl...	Low	Enabled	83	Disabled	False
Blacklisted Device Contacting	Generated when th...	Medium	Enabled	Not Applicable	Enabled	True
Cable Connection Status	The alert is triggere...	High	Enabled	Not Applicable	Not Applicable	Not Ap...
Certificate Expired	Specified certificate...	Low	Disabled	7	Disabled	True
Certificate Expiring	Specified certificate...	Low	Disabled	85	Disabled	False

Edit Configurations

Alert Name

Application Alert

Description

The alert is generated when a application reports an event to VHQ agent. VHQ
to VHQ Server.

Severity

High

Status

Enabled

Threshold(Hours)

Not Applicable

Automatic Close

Disabled

The severity, status, threshold, Automatic close, and always generating new alert options can be configured.