

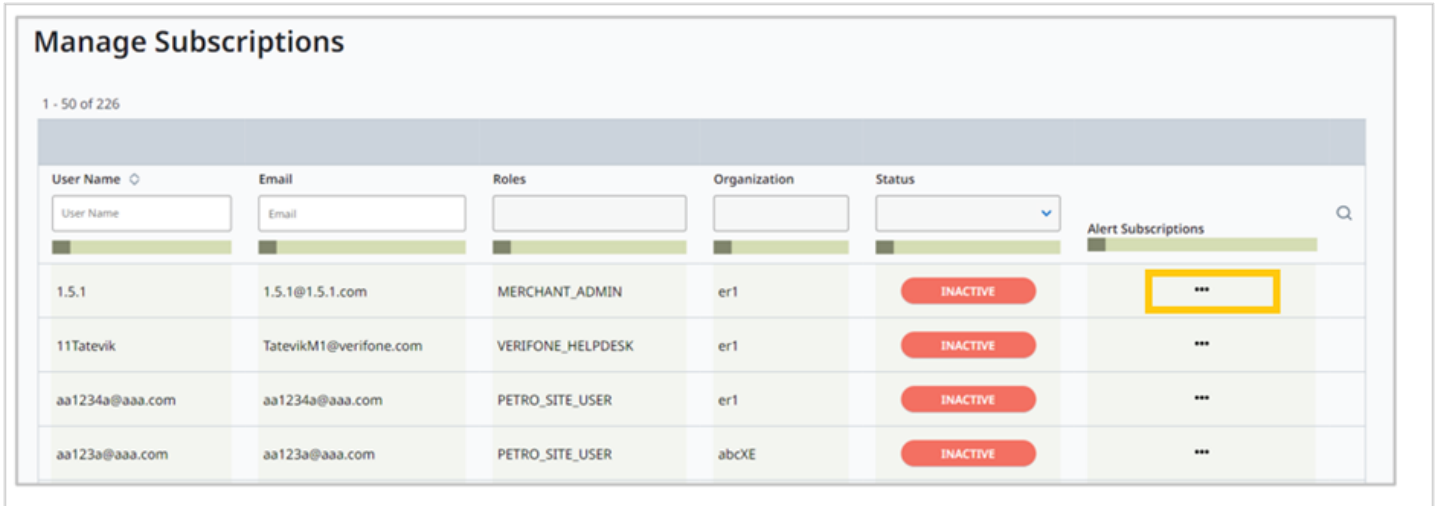
## Alert Administration

The **Alerts** feature supports managing the subscription as well as the configuration. The alerts feature allows you to subscribe for alerts.

### Manage Subscription

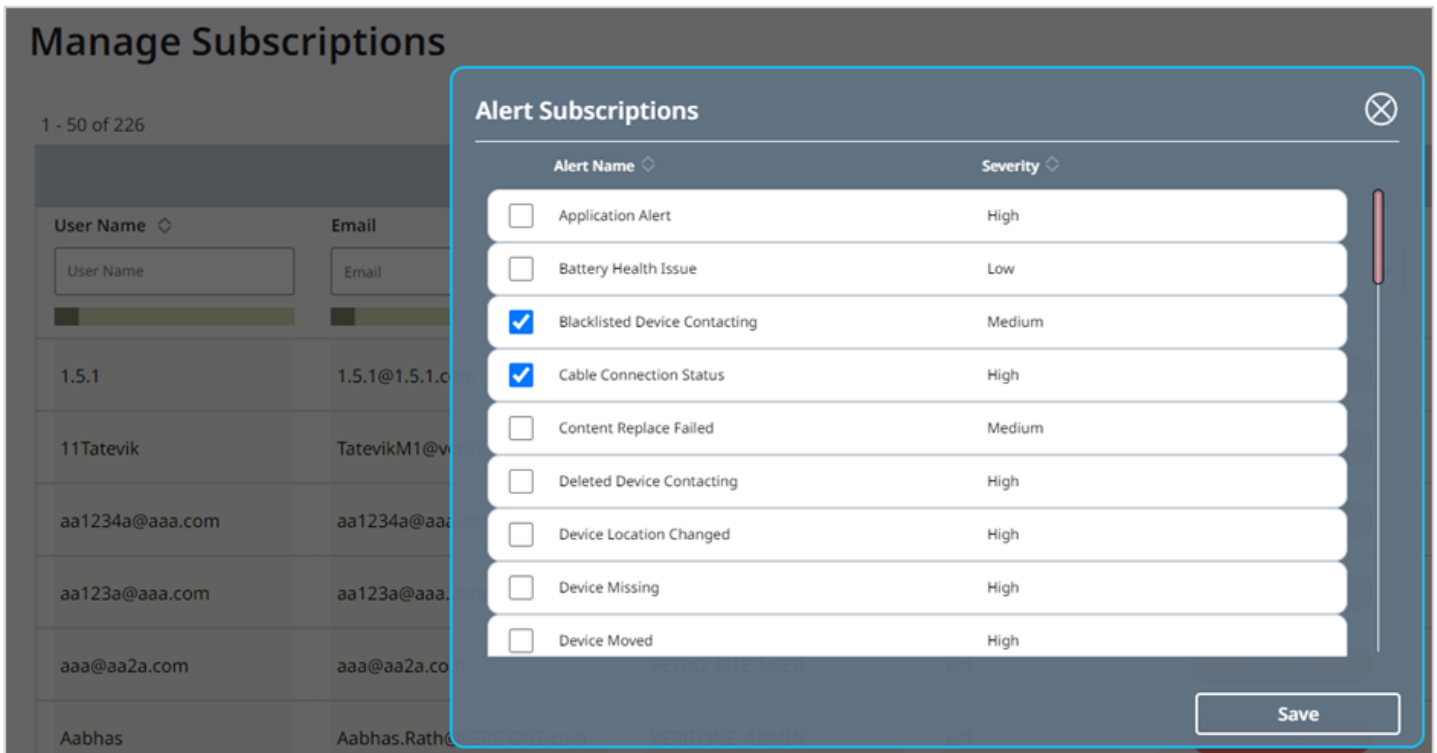
Follow the option sequence below to view the managed subscription.

**Verifone Central -> Administration -> Alerts -> Manage Subscription**



The screenshot shows the 'Manage Subscriptions' interface. At the top, it displays '1 - 50 of 226'. Below this is a table with columns for User Name, Email, Roles, Organization, Status, and Alert Subscriptions. The 'Alert Subscriptions' column contains three dots (⋮) for each user, indicating a menu of options. A yellow box highlights the three dots for the user '1.5.1'.

User Name	Email	Roles	Organization	Status	Alert Subscriptions
1.5.1	1.5.1@1.5.1.com	MERCHANT_ADMIN	er1	INACTIVE	⋮
11Tatevik	TatevikM1@verifone.com	VERIFONE_HELPDESK	er1	INACTIVE	⋮
aa1234a@aaa.com	aa1234a@aaa.com	PETRO_SITE_USER	er1	INACTIVE	⋮
aa123a@aaa.com	aa123a@aaa.com	PETRO_SITE_USER	abcXE	INACTIVE	⋮



The screenshot shows the 'Alert Subscriptions' modal window. It has a title bar with a close button (X). Below the title bar, there are two columns: 'Alert Name' and 'Severity'. The list of alerts includes:

- Application Alert (High)
- Battery Health Issue (Low)
- Blacklisted Device Contacting (Medium)
- Cable Connection Status (High)
- Content Replace Failed (Medium)
- Deleted Device Contacting (High)
- Device Location Changed (High)
- Device Missing (High)
- Device Moved (High)

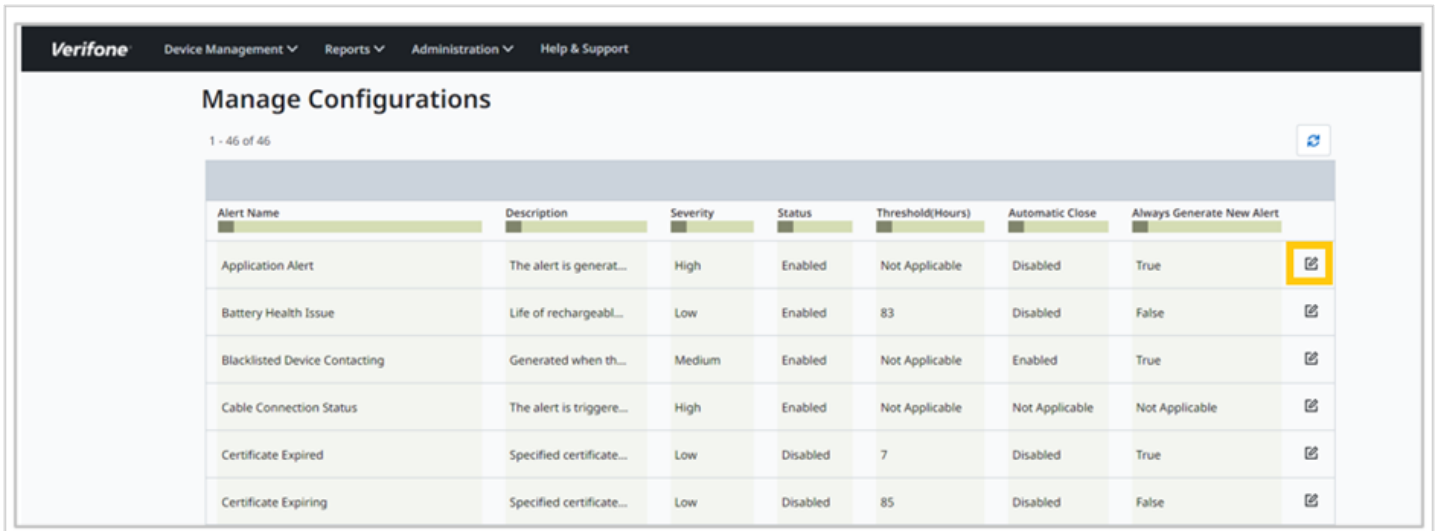
A 'Save' button is located at the bottom right of the modal.







Select the alerts to subscribe.

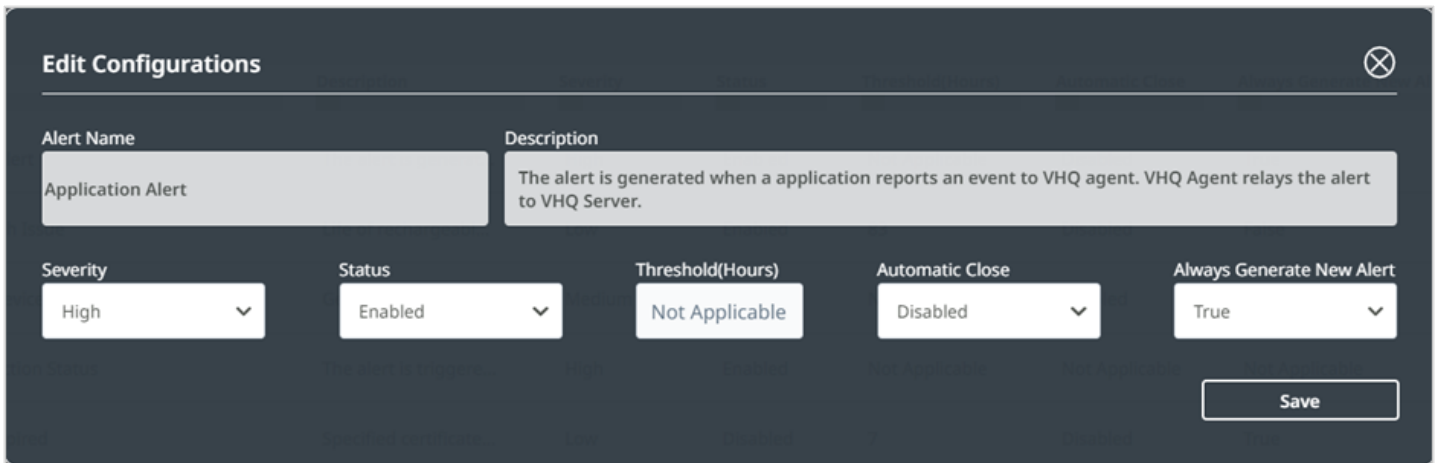
## Manage Configuration

Follow the option sequence below to view manage-configuration.

**Verifone Central -> Administration -> Alerts -> Manage Configuration**



Alert Name	Description	Severity	Status	Threshold(Hours)	Automatic Close	Always Generate New Alert	
Application Alert	The alert is generat...	High	Enabled	Not Applicable	Disabled	True	
Battery Health Issue	Life of rechargeabl...	Low	Enabled	83	Disabled	False	
Blacklisted Device Contacting	Generated when th...	Medium	Enabled	Not Applicable	Enabled	True	
Cable Connection Status	The alert is triggere...	High	Enabled	Not Applicable	Not Applicable	Not Applicable	
Certificate Expired	Specified certificate...	Low	Disabled	7	Disabled	True	
Certificate Expiring	Specified certificate...	Low	Disabled	85	Disabled	False	



### Edit Configurations

Alert Name: Application Alert

Description: The alert is generated when a application reports an event to VHQ agent. VHQ Agent relays the alert to VHQ Server.

Severity: High

Status: Enabled

Threshold(Hours): Not Applicable

Automatic Close: Disabled

Always Generate New Alert: True

The severity, status, threshold, Automatic close, and always generating new alert options can be configured.