



<https://verifone.cloud/docs/device-management/device-management-user-guide/devices/alerts-and-notifications/alert>

Updated: 09-Nov-2022

Alert Administration

The **Alerts** feature supports managing the subscription as well as the configuration. The alerts feature allows you to subscribe for alerts.

Manage Subscription

Follow the option sequence below to view the managed subscription.

Verifone Central -> Administration -> Alerts -> Manage Subscription

Manage Subscriptions					
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User Name	Email	Roles	Organization	Status	Alert Subscript
<input type="text" value="User Name"/>	<input type="text" value="Email"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="INACTIVE"/>	<input type="checkbox"/>
1.5.1	1.5.1@1.5.1.com	MERCHANT_ADMIN	er1	INACTIVE	<input type="checkbox"/>
11Tatevik	TatevikM1@verifone.com	VERIFONE_HELPDESK	er1	INACTIVE	<input type="checkbox"/>
aa1234a@aaa.com	aa1234a@aaa.com	PETRO_SITE_USER	er1	INACTIVE	<input type="checkbox"/>
aa123a@aaa.com	aa123a@aaa.com	PETRO_SITE_USER	abcXE	INACTIVE	<input type="checkbox"/>

Manage Subscriptions

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User Name

Email

User Name

Email

1.5.1

1.5.1@1.5.1.com

11Tatevik

TatevikM1@verifone.com

aa1234a@aaa.com

aa1234a@aaa.com

aa123a@aaa.com

aa123a@aaa.com

aaa@aa2a.com

aaa@aa2a.com

Aabhas

Aabhas.Rath@verifone.com

Alert Subscriptions

Alert Name

Severity



Application Alert

High



Battery Health Issue

Low



Blacklisted Device Contacting

Medium



Cable Connection Status

High



Content Replace Failed

Medium



Deleted Device Contacting

High



Device Location Changed

High



Device Missing

High



Device Moved

High

Select the alerts to subscribe.

Manage Configuration

Follow the option sequence below to view manage-configuration.

Verifone Central -> Administration -> Alerts -> Manage Configuration

Verifone

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Manage Configurations

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Alert Name	Description	Severity	Status	Threshold(Hours)	Automatic Close	Always
Application Alert	The alert is generat...	High	Enabled	Not Applicable	Disabled	True
Battery Health Issue	Life of rechargeabl...	Low	Enabled	83	Disabled	False
Blacklisted Device Contacting	Generated when th...	Medium	Enabled	Not Applicable	Enabled	True
Cable Connection Status	The alert is triggere...	High	Enabled	Not Applicable	Not Applicable	Not Applicable
Certificate Expired	Specified certificate...	Low	Disabled	7	Disabled	True
Certificate Expiring	Specified certificate...	Low	Disabled	85	Disabled	False

Edit Configurations

Alert Name

Application Alert

Description

The alert is generated when a application reports an event to VHQ agent. VHQ to VHQ Server.

Severity

High

Status

Enabled

Threshold(Hours)

Not Applicable

Automatic Close

Disabled

The severity, status, threshold, Automatic close, and always generating new alert options can be configured.