

Prompts for Loyalty in PCATS

Products:	Commander, All Applications. 55.02+
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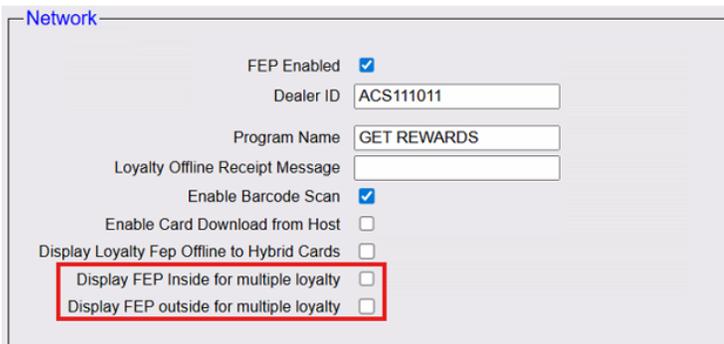
Overview

The setup for loyalty has changed in application base 55.02+. This bulletin highlights the changes.

Details

In application base 55.01 and lower, the PCATS loyalty FEP configuration featured two settings labeled “**Display FEP Inside for Multiple Loyalty**” and “**Display FEP Outside for Multiple Loyalty**” (see below). These settings are found in Configuration Client under **Payment Controller > EPS Configuration > PCATSxx Loyalty Configuration**. In application base 55.02 and higher, the prompts have been changed to “**Prompt for Inside Transactions**” and “**Prompt for Outside Transactions**”. Sites may have previously left this setting unchecked if they did not have multiple loyalty programs. However, in **55.02** and higher, the **Prompt for Outside Transactions** setting is **required** for PCATS **loyalty to prompt outside**, regardless of the number of loyalty programs the site is running.

55.01 and lower



Network

FEP Enabled

Dealer ID

Program Name

Loyalty Offline Receipt Message

Enable Barcode Scan

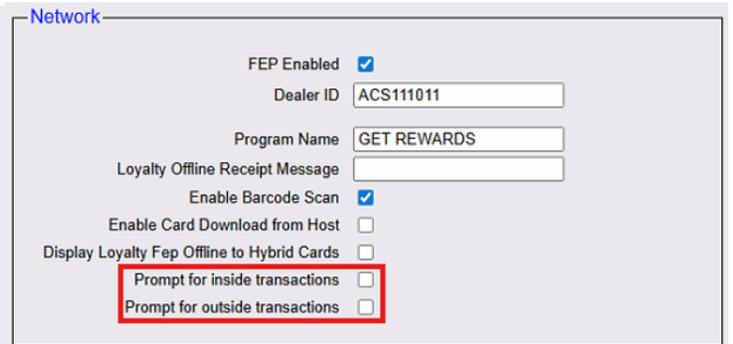
Enable Card Download from Host

Display Loyalty Fep Offline to Hybrid Cards

Display FEP Inside for multiple loyalty

Display FEP outside for multiple loyalty

55.02 and higher



Network

FEP Enabled

Dealer ID

Program Name

Loyalty Offline Receipt Message

Enable Barcode Scan

Enable Card Download from Host

Display Loyalty Fep Offline to Hybrid Cards

Prompt for inside transactions

Prompt for outside transactions

If the application is being installed fresh, these options are checked by default. However, if the site is running an auto-upgrade, these settings may not be checked, which will prevent multiple Loyalty prompts from appearing inside and **all Loyalty prompts** from appearing **outside**.

Please ensure the appropriate check box is selected for each loyalty.

Note:

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