

Age Restriction

Feature Reference

Date: November 29, 2024



Age Restriction

Using This Feature Reference

This Feature Reference provides detailed information on how to configure and use the Age Restriction feature on the Verifone Commander.

This feature document contains the subsections listed below:

- **Overview** - This section contains a brief description, requirements and the supported hardware configurations for the Age Restriction feature.
- **Configuring** - This section contains information on how to configure feature access.
- **Using** - This section describes using the feature.
- **Reporting** - This section provides Age Restriction report details.

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Revision History

Date	Description
22 May 2020	Initial Documentation Release
27 May 2020	Fixed Review Comments
04 March 2021	Added the following features: • Manual Entry Override • Bypass ID Check • Military Exception • Grandfather Exception
04 July 2022	Added Configuring PIN Pad section
10 January 2023	Added TruAge Online Verification Feature
24 January 2023	Fixed review comments for TruAge Online Verification Feature
13 February 2023	Mentioned IDs recognized by TruAge Online Verification Server
06 April 2023	Added note on how retailers can sign up for TruAge.
29 August 2023	Updated with brand changes
10 April 2024	Updated with Delayed ID Check feature.
25 July 2024	Updated with the feature to scan customer's unique QR code from the TruAge® mobile app. Updated Age Verification Report
29 November 2024	Updated with review comments on TruAge.

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1 OVERVIEW

In a transaction, restrictions prevent sales of specific items during specific periods of time and restricts sale of some products by age.

In a transaction, following types of restrictions can be used:

- **Blue Law** - Set up any local government time periods that restrict sales on certain items during defined periods of time.
- **Customer ID Check** - Sales of some products are restricted by age.

This feature reference covers the age restrictions.

TruAge™ Digital ID-Verification

TruAge is a digital identification solution that enhances current age-verification systems at all retail points of sale and protects user privacy. TruAge was developed by NACS (National Association of Convenience Stores) the global trade association that represents the convenience store industry, and Conexus, its standards-setting partner.

TruAge makes it easier to accurately verify a customer's identity when purchasing age-restricted products. To support TruAge, Verifone Commander sends customer ID data to a central server for validation and token generation, and send basket data (number of age restricted items bought) to an auditing central server.

The number of age restricted items that can be sold to verified customers in a particular time period across stores can also be controlled by the auditing central server.

If the system does not collect the customer ID for products that have such manufacturer or regulatory restrictions, then the sale will be pushed to TruAge server without the identification details of the customer. There is no validation for the customer. In this case the TruAge server just keeps track of the online age restricted items sales happening at the site.



TruAge digital identification solution is available only from Commander systems Production Software Base 53.41+ unless noted otherwise.

Visit <https://www.mytruage.org/> for more information.

If retailers want to sign up for TruAge, go to <https://www.mytruage.org/become-a-partner.html>.



The first phase TruAge Digital ID Verification system only supports driver's licenses by scanning or swiping. Manual entry is not supported.

If an ID is manually entered, then the purchase will be audited by TruAge sever with Age Verify Token set to none.

Refer to "Age Verify Token "none" or Empty" on page 26 for more information.

TruAge should make sure that their MNSP have configured access routes from Verifone Commander to TruAge server.



Verifone Commander Software Release 55.02 allows cashiers to scan customer's unique QR code from TruAge mobile app if the customer is on boarded with TruAge through TrueAge mobile app.

System Requirements

Supported Hardware

- Verifone Commander with C18
- Verifone Commander/RubyCi with Topaz
- Verifone Commander /RubyCi with Ruby2
- Scanner with 2D Bar code (optional but required for force scanning and/or TruAge)
- PIN pad Magnetic Stripe Reader (optional)

Supported Software

Verifone Commander Production Software Releases unless noted otherwise:

- Release 51+
- Release 53.41+ for TruAge digital identification solution
- Release 55.02 for TruAge mobile IDs

2

CONFIGURING AGE RESTRICTION

Configuring Customer ID Check

Use **Store Operations > Restrictions > ID Checks** to set up, delete, or edit Customer ID Checks.

Use Customer ID Check form to define the age identification requirements that a customer may have to meet to purchase a product.

The ID check feature also captures expiration date information from the ID bar code or the magnetic stripe and perform an automated check to ensure that the ID is not expired. If the ID is expired, the transaction is automatically blocked. You can configure up to 6 different ID check configurations. A single product/department should only be assigned 1 ID check configuration.

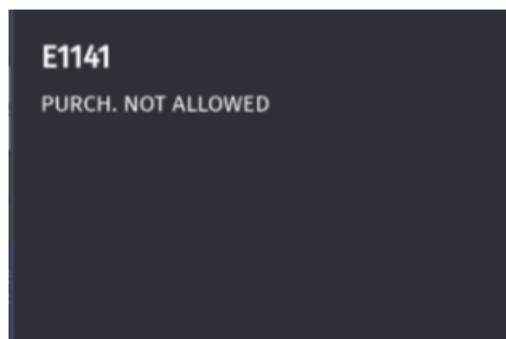
Note the following points regarding departments and PLUs:

- **Departments** - If you are setting up an ID Check for alcohol, each department in which alcohol can be sold must have the parameter for ID Check selected.
- **PLUs** - If you are setting up an ID Check for cigarettes, each PLU that is a cigarette product must have the parameter for ID Check selected.

If a PLU does not have an ID check configured, but the PLU is part of a Department that has an ID check configured, you will get the ID check prompt if the PLU is added.



After a less restrictive item is added to a transaction, for example an item that requires just entering the DOB, and then if an item with more restriction that requires input from user/cashier/customer in addition to the DOB is added to the transaction, the item will not be allowed to be added to the transaction. An error appears "Purchase Not Allowed."



From software release 55.00, more information is asked if needed.

Restrictions Configuration

Blue Laws

ID Checks

PLU Promotions

Online Age Verification

Delete

Select ID Check

1 - ALCOHOL ID CHECK

2 - TOBACCO ID CHECK

3

4

5

6

Name

ALCOHOL ID CHECK

Age

21

☒ Bypass ID Check

Security Level

7

Confirmation Prompt

I confirm age is legal

☐ Force Scan/Swipe Only

☐ Perform ID Legitimacy Check

☐ Manual Entry Override

Security Level

8

Exceptions

☐ Military

Min. Age

16

☐ Date Based

Min. Age

16

yyyy-mm-dd

2008-01-01



Some of the features are available only in Verifone Commander Base 52.09+.

Field/Button	Allowable Value/Function
Customer ID Check Name	Enter the name for the ID check. The name usually includes a description of the product being checked (alphanumeric - up to 16 characters).
Age	Enter the minimum age of the customer who can purchase the item (1 - 99).

Field/Button	Allowable Value/Function
Bypass ID Check	 Available only in Base 52.09+. Enable this parameter to skip the ID check and confirm that the customer is allowed to purchase the item. If Confirm is not selected at the prompt, the item is not added to the transaction. • Security Level: Enter the security level of the cashier or manager who can skip the ID check to confirm that the customer is legally allowed to purchase the item. • Confirmation Prompt: Enter the confirmation prompt shown to cashier to accept that the customer is allowed to buy the item.  <i>This feature is mutually exclusive from the Force Scan/Swipe feature.</i>

Field/Button	Allowable Value/Function
Force Scan/Swipe Only	When “Force Scan/Swipe Only” parameter is enabled, cashier is not allowed to enter the details manually. Perform ID Legitimacy Check: Bar code scanner or magnetic stripe reader captures at least two pieces of personal information from the ID card’s bar code/ magnetic stripe and temporarily display them to the clerk on the POS screen. Piece of personal information #1: ID card full name. Piece of personal information #2: License Number. The retail associate compares the information displayed on the POS screen to the information on the physical ID and approves the transaction if there is no mismatch between ID bar code/magnetic stripe and physical ID text or declines the transaction if there is mismatch between ID bar code/magnetic stripe and physical ID text. <i>This setting is not used/needed when using TruAge.</i>  Manual Entry Override: When selected, an employee with a high enough security level can manually enter ID details even though “Force Scan/Swipe Only” is selected. Security Level: Security level of the employee who can perform a manual entry override. <i>A bar code scanner or the magnetic strip reader captures birthdate information from the ID card’s bar code or magnetic stripe and performs an automated mathematical check to ensure that the consumer meets the minimum age requirement to approve the transaction.</i>  <i>If the consumer is below the minimum age requirement, the transaction does not complete.</i> 

Field/Button	Allowable Value/Function
Exceptions	The Date-Based and Military exceptions are disabled (grayed out) when the site is onboarded to use TruAge. • Military Exception: After manual entry of the DOB from the ID, if the DOB fails standard minimum age limit check, but, passes military minimum age limit test, a prompt appears asking if it is a military ID. • Date Based or Grandfather Exception: Grandfather age check is based on a past minimum age requirement. If the DOB check meets this secondary date-based exception, the transaction can be completed.
Delete	Click to delete the selected ID check.

Configuring Department Items

Configure the “ID Check” and “Transaction Quantity Limit” field under **Store Operations > Merchandise > Departments**, optionally, for department items.

Merchandise Configuration

Categories | Product Codes | **Departments**

Add ☐ Delete

Select Department

- 6541 - Lottery Sales Winner
- 9995 - TEST A DEPT
- 9996 - TEST B DEPT
- 9997 - TEST C DEPT
- 9998 - MANUAL FUEL DEPT

Number: 6541

Name: Lottery Sales Winner

Min. Amount: 0.00

Max. Amount: 0.00

Product Code: 0399 - MISCELLA OTHER FI

Fuel Tax Exemption: ☐

Transaction Quantity Limit: 0.00

Fees: Edit

ID Check: Edit

Taxes: Edit

Blue Laws: Edit

Options

- ☐ Allow Food Stamps
- ☐ Allow Fractional Quantity
- ☐ Fuel Department
- ☐ Prompt Serial Num
- ☐ Allow Special Discount
- ☒ Negative Department
- ☐ Money Order Department
- ☐ Prohibit Manual Discount

ID Check

1. If the department requires an ID check for purchase, click the Edit button.
2. In the ID Check form, select the appropriate ID Check.
3. Click Done.



ID Checks are set up in Store Operations > Restrictions > ID Check.

Transaction Quantity Limit	Determines the quantity limit per transaction. This parameter is used to restrict bulk quantity purchase of certain items. This field accepts non-negative decimal number to allow for fractional quantity. Default value is 0.00 and means that there is no restrictions on the total purchase quantity in a transaction. This setting is not normally used with TruAge, unless there are local restrictions for which TruAge is not configured. <i>If the limit is set at the department, all PLUs assigned to that department are part of the limit.</i>
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Configuring PLU Items

Configure the “ID Check” and, optionally, “Transaction Quantity Limit” field under **Store Operations > PLUs** for PLU items.

Price Look Up Manager

Page 1 of 1

Previous Retrieve PLUs Next

UPC	Desc
00000000099974/000	ITEM D
00000000099981/000	ITEM E
00000000099998/000	ITEM F

PLU 0000000009997 4 000

Description ITEM D

Price 9.97 Sell Unit 1.000

Department 9995 - TEST A DEPT

Product Code 0400 - GENERAL MERCHAN

Fees Edit

ID Check Edit

Taxes T - TEST Edit

Blue Laws Edit

Group ID 0

Sequence # 0 Transaction Quantity Limit 0.00

Properties

☐ Open
 ☐ Not Sold
☒ Returnable
 ☐ Food Stamp
☐ Special Discount
 ☐ Promo
☐ Fractional Qty
 ☐ Prompt Serial Num
☐ Prohibit Manual Discount

Taxable Rebate

Additional amount against which tax is to be calculated when this PLU is sold

Rebate Amount 0.00 Taxes Edit

ID Check	1. If the PLU requires an ID check for purchase, click the Edit button. 2. In the ID Check form, select the appropriate ID Check. 3. Click Done. <i>ID Checks are set up in Store Operations > Restrictions > ID Check.</i> 
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Transaction Quantity Limit	Determines the quantity limit per transaction. This parameter is used to restrict bulk quantity purchase of certain items. This field accepts non-negative decimal number to allow for fractional quantity. Default value is 0.00 and means that there is no restrictions on the total purchase quantity in a transaction. This setting is not normally used with TruAge, unless there are local restrictions for which TruAge is not configured. <i>If the limit is set at the department, all PLUs assigned to that department are part of the limit. Limits set at the PLU level apply only to that single PLU.</i> 
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Date of Birth (DOB) on Sales Journal

To view the Date of Birth (DOB) on the sales journal, the “Print DOB on Journal” must be enabled from **Store Operations > Sales > Sales Configuration**.

The screenshot shows the 'Sales Configuration' window with the 'Sales Parameters' tab active. On the left, under 'Sales Parameters', the 'Description' field contains 'Print DOB on Journal' and the 'Value' field has a checked checkbox. On the right, a list of configuration options is displayed, with 'Print DOB on Journal' highlighted in blue. Other options in the list include 'No sale security', 'One Cashier per Drawer', 'Open Drawer Cashier Close', 'PLU not found department', 'Prepaid Card Activate Department', 'Prepaid Card Recharge Department', 'Prevent Modify Key Cycling', 'Price Override Security Level', 'Print DOB on Receipt', 'Print UPC on Receipt', 'Print receipt', 'Prompt Dine In', 'Prompt Loyalty for PLU Not Found', 'Refund security', 'Register Time-Out Timer', 'Release Terminal During Close', 'Reminder to use Imprinter', 'Reset display on drawer close', and 'Reset display on timeout'.



There is also setting to "Print DOB on Receipt", but most states do not want stores to print this data on receipt.

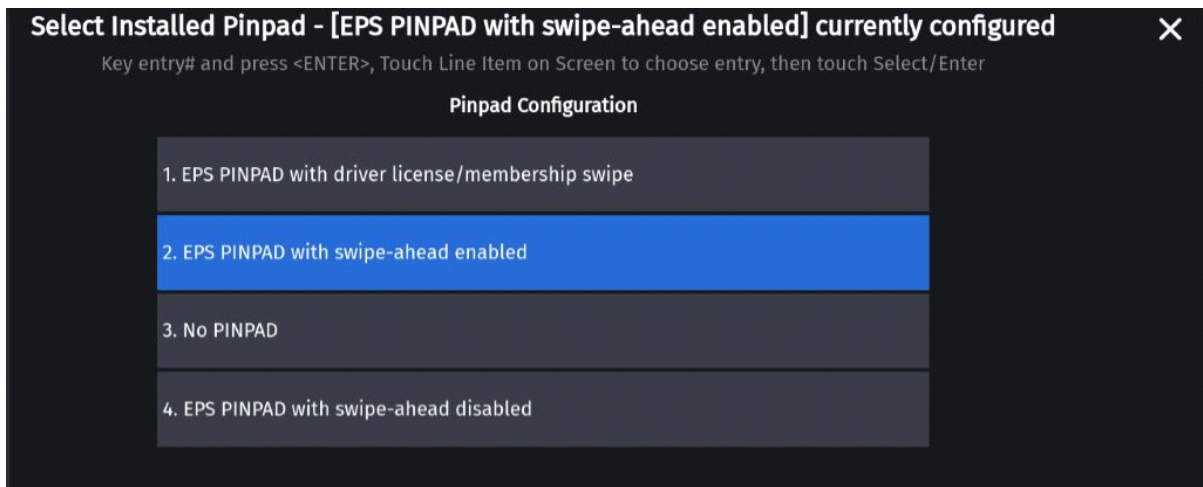
Configuring PIN Pad

For sites that need to have the option of processing the magnetic stripe of a driver's license, the PINPad can be configured to accept this input.

On the POS go to **CSR > Maintenance > Device Configuration > Pinpad Configuration** and select "EPS PINPAD with driver license/membership swipe".



From base 53.12.00, this option is also available from Topaz and Ruby2.



Configuring TruAge Online ID Verification

As part of Age Verification, sites can sign up and use an online age verification services, such as TruAge.

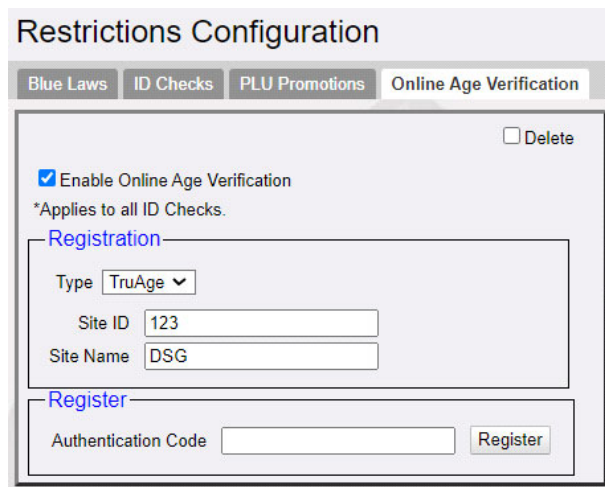


An OTP is required to register for online age verification.

The site must sign up with TruAge to get an auth code to register for online age verification.

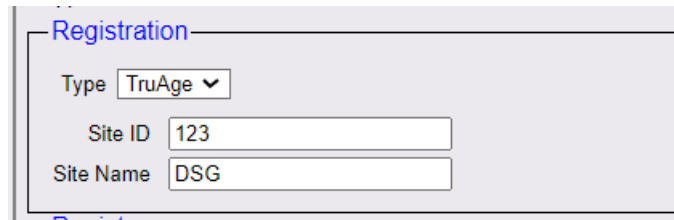
1. Use **Store Operations > Restrictions > Online Age Verification** to enable and register for TruAge online age verification.

2. Select **Enable Online Age Verification**.



The screenshot shows the 'Restrictions Configuration' window with the 'Online Age Verification' tab selected. A 'Delete' checkbox is in the top right. The 'Enable Online Age Verification' checkbox is checked, with a note '*Applies to all ID Checks.' Below this is the 'Registration' section, which contains a 'Type' dropdown menu set to 'TruAge', a 'Site ID' text box with '123', and a 'Site Name' text box with 'DSG'. The 'Register' section below it has an 'Authentication Code' text box and a 'Register' button.

3. Enter the site ID that was configured with TruAge along with the site name and click **Save**.



This is a close-up of the 'Registration' section from the previous screenshot. It shows the 'Type' dropdown set to 'TruAge', the 'Site ID' text box containing '123', and the 'Site Name' text box containing 'DSG'.

4. Enter the Authentication Code received from TruAge in the Register section and click **Register**.



This is a close-up of the 'Register' section from the previous screenshot. It shows the 'Authentication Code' text box containing '9CRBNBD3169L' and the 'Register' button.



If retailers want to sign up for TruAge, go to <https://www.mytruage.org/become-a-partner.html> to get the authentication code.

5. An OTP is required to register for online age verification.

Restrictions Configuration

Blue Laws | ID Checks | PLU Promotions | **Online Age Verification**

☐ Delete

☒ Enable Online Age Verification

Registration

Type: TruAge

Site ID: VF001

Site Name: VF00 Site 1

Register

Authentication Code: 9CRBNBD3169L

One-Time Password

A One-Time Password (OTP) is required to access this function

One-Time Password:

[Guidelines to generate an OTP](#)

If Online Age Verification is enabled in Step 2 without registering the Verifone Commander for TruAge in Step 4, the following alarm line error message appears when logging in to POS:

Site not registered for TruAge Verification

Ready TAP CARD OR SWIPE CARD **Site not registered for TruAge Verification** 03:25 PM / Thursday, Feb 23, 2023
POP Comm Err Reg102 Reg102 CORPORATE

Description	Qty	Amount	Screen One	Screen Two	Due	Approve	Fuel	Error	
32Z FNT Drink			1	2	3	4	5	6	7
Large Coffee			8	9	10	11	12	13	14
16 Slush			15	16					
65Z FNT REFILL			Fountain	20Z FNT Drink	SLIM FAST BR	HEIN 24Z BOTTLE	CHECK	CASH	CREDIT
Other Fuel Fun			Void Line	Refund	Open Item1	Discount	Open Item2		
Other De partment			Refund	Stop Fuel	PLU-AF	PLU-AG	PLU-AH	PLU-AA	

Price Check Help Recall Reprint Show Fuel CSR Func

3

USING AGE RESTRICTION

Sale with ID Check

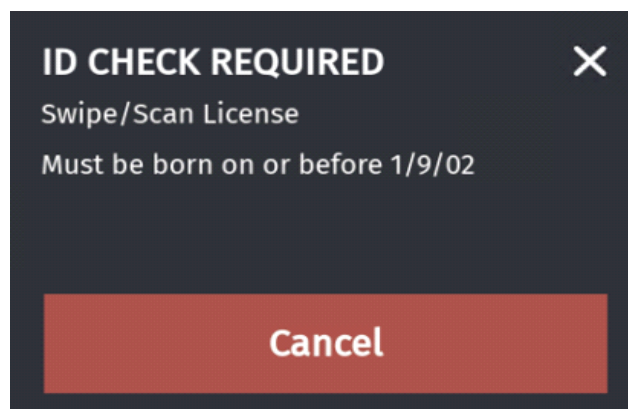
Departments with alcohol and tobacco products are usually set up with age verification. Purchase of these products is the same as with other departments with the exception of the age verification feature. The system displays a message alerting the cashier that an ID check is required.

The system rejects further entries until the date of birth is entered. Once entered, the system determines if the customer is old enough to purchase the item and either adds it to the transaction or displays a message.

1. Touch or scan a product requiring ID checking.
2. Do one of the following:
 - If configured, key birth date (mm/dd/yy) and touch **[OK]** or press **[ENTER]**
 - **Swipe the** magnetic stripe on the driver's license
 - **Scan** the 2D bar code on the driver's license
 - If the site and customer is on boarded to TrueAge, scan the unique QR code from the TrueAge mobile app.
3. The system either adds item to transaction or displays a message that purchase is not allowed.

The "Force Scan/ Swipe Only" Entry of DOB

The item will not be added if the cashier does not scan or swipe an approved ID.



Manual Entry of DOB

ID CHECK REQUIRED X

Enter Birth Date or Swipe/Scan License
Must be born on or before 12/15/01

__/__/__ X

7	8	9
4	5	6
1	2	3
00	0	Clear
Cancel	OK	

WELCOME TO XXX STORE			
Description	Qty	Amount	
-----	---	-----	
TOBACCO	1	15.00	
CUSTOMER ID VERIFIED 01/01/1970			
Subtotal		15.00	
Tax		0.00	
TOTAL		15.00	
CASH		\$ 20.00	
CHANGE		\$ 5.00	
THANKS COME AGAIN			
ST# xx123 TILL XXX DR# 1 TRAN# 101010			
CSH: 1	10/04/20 22:34:47		
			Sample Customer ID Check Receipt



*If “Print DOB on Receipt” is enabled in Sales Configuration, the receipt prints the customer’s date of birth.
Check with local or federal regulations regarding printing of Personal Identifiable Information (PII) before enabling this option.*

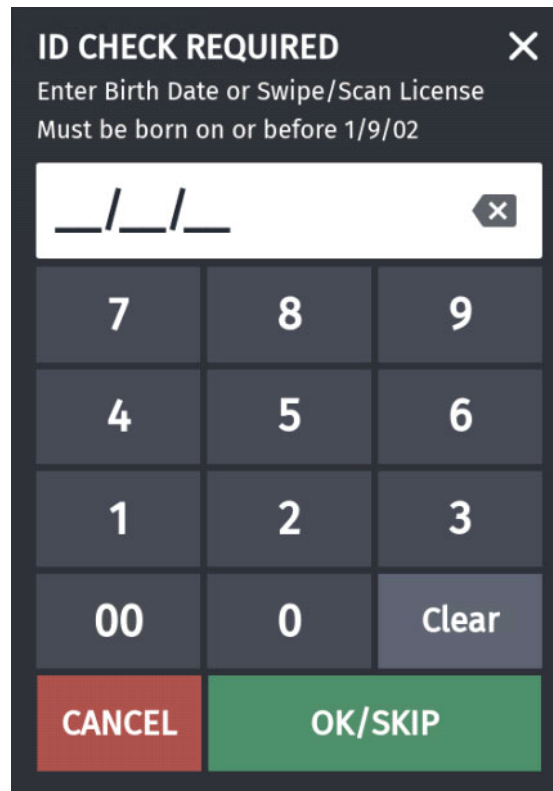
Manual Entry Override

When Manual Entry Override parameter selected, an employee with a high enough security level can manually enter ID details even though “Force Scan/Swipe Only” is selected.

Bypass ID Check

This feature allows a cashier with a high enough security level to skip ID check for a customer and confirm the customer is legally allowed to purchase the restricted item. When enabled, the ID check screen appears with a skip option.

The cashier needs to confirm the configurable statement presented in the bypass prompt in order for the item to be added to the transaction.



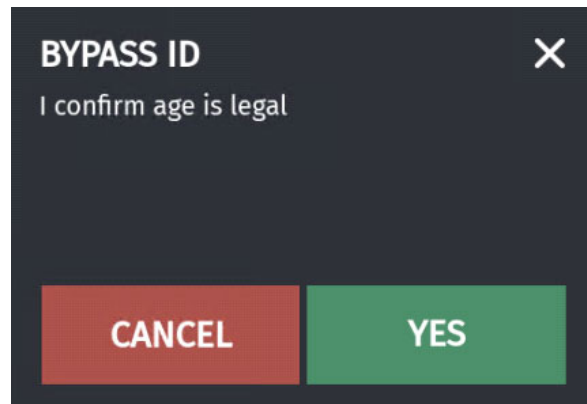
ID CHECK REQUIRED ✕

Enter Birth Date or Swipe/Scan License
Must be born on or before 1/9/02

__/__/__ ✕

7	8	9
4	5	6
1	2	3
00	0	Clear

CANCEL **OK/SKIP**



BYPASS ID ✕

I confirm age is legal

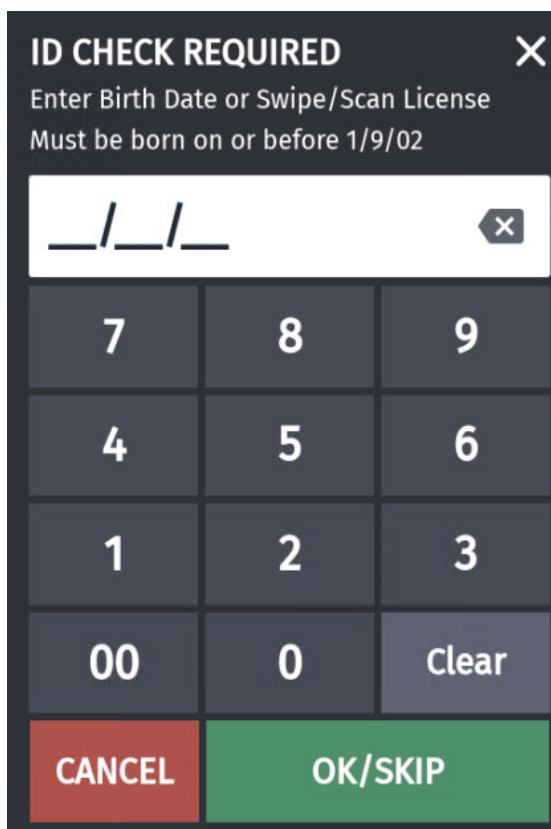
CANCEL **YES**

Military Exception

This is a date-based exceptions feature. The minimum date of birth for a product with this option is the calculated date of the date-based age.

If Military Exception is selected while configuring, after manual entry of the DOB, if the DOB fails standard minimum age limit check, but, passes the date-based age check, a prompt appears asking if it is a military ID.

Check with local or federal requirements before enabling this option.



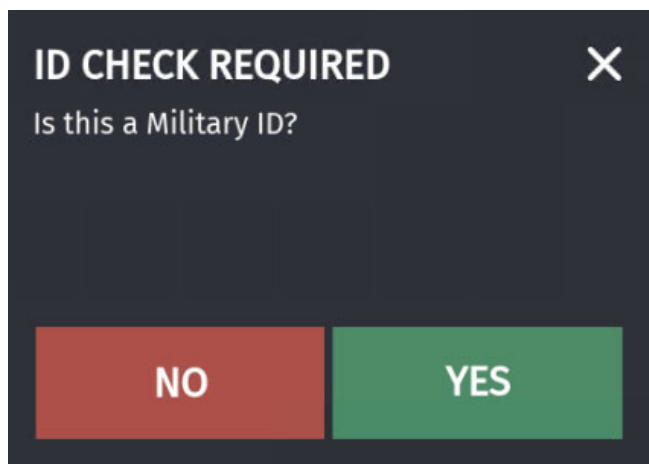
ID CHECK REQUIRED ✕

Enter Birth Date or Swipe/Scan License
Must be born on or before 1/9/02

___/___/___ ✕

7	8	9
4	5	6
1	2	3
00	0	Clear

CANCEL **OK/SKIP**



ID CHECK REQUIRED ✕

Is this a Military ID?

NO **YES**

If the cashier selects **No**, the item is not allowed to be sold.

TruAge Online Age Verification

When the feature is turned on, the cashier or the customers do not notice any difference in the way the transactions are processed from the above scenarios other than when the following happen:

- the number of items allowed to be purchased by a customer have exceeded the limit.
- the cashier tries to suspend a transaction that has online verified items.

If online verification is turned on, first the system level verifications are performed before the transactions are sent for online verification.

If any age restricted item is present in the transaction, suspend transaction is not allowed.

If the Site is Onboarded with TrueAge

- All the items are by default enabled for online verification.
- If the Item is configured for Force Scan, then the item can be scanned with valid Mobile QR code or Physical ID.
- If the customer token from the Mobile QR code is already used, then "ALREADY USED TOKEN" message is shown to the cashier. The customer needs to generate a new QR code to scan.
- If item is configured for manual ID check and the customer doesn't want to scan the QR code or Physical ID, then the cashier can enter the DOB manually to allow the sale to continue if it meets the minimum age locally. The transaction is sent to TrueAge with Age Verify Token = none.

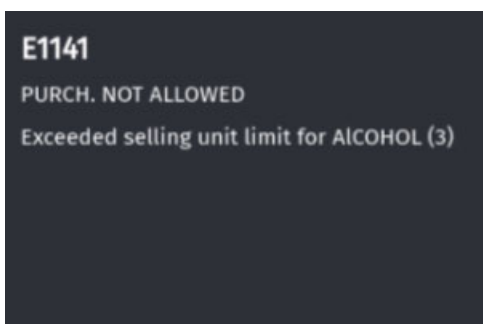
If the Site is Not Onboarded with TrueAge

The cashier should ask for a DOB/DL and not accept a mobile QR code scan since the items cannot be sent to TrueAge.

If Customer is not Onboarded with TrueAge Mobile App

Customer needs to present their physical ID for scanning. If they do not have the ID, the DOB should be entered manually if the item is configured for manual entry.

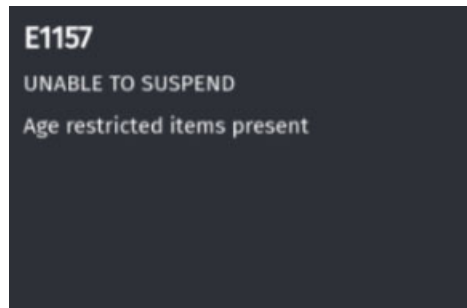
Error When Exceeding Limit



The number in the bracket is the number of items that has exceeded the limit.

Error When Suspending Transaction

When online age verification is turned on and after age restricted items are added to a transaction, the transaction cannot be suspended.



TruAge Offline Transactions

If Verifone Commander cannot communicate with the TruAge servers, the encrypted ID checks are saved offline. A maximum of 5000 offline transactions can be stored.

Offline encrypted ID checks are sent to the auditing server when the connection is established.

An alarm line message appears on the POS indicating that the TruAge Verification is offline.

Report Available
TruAge Verification Offline

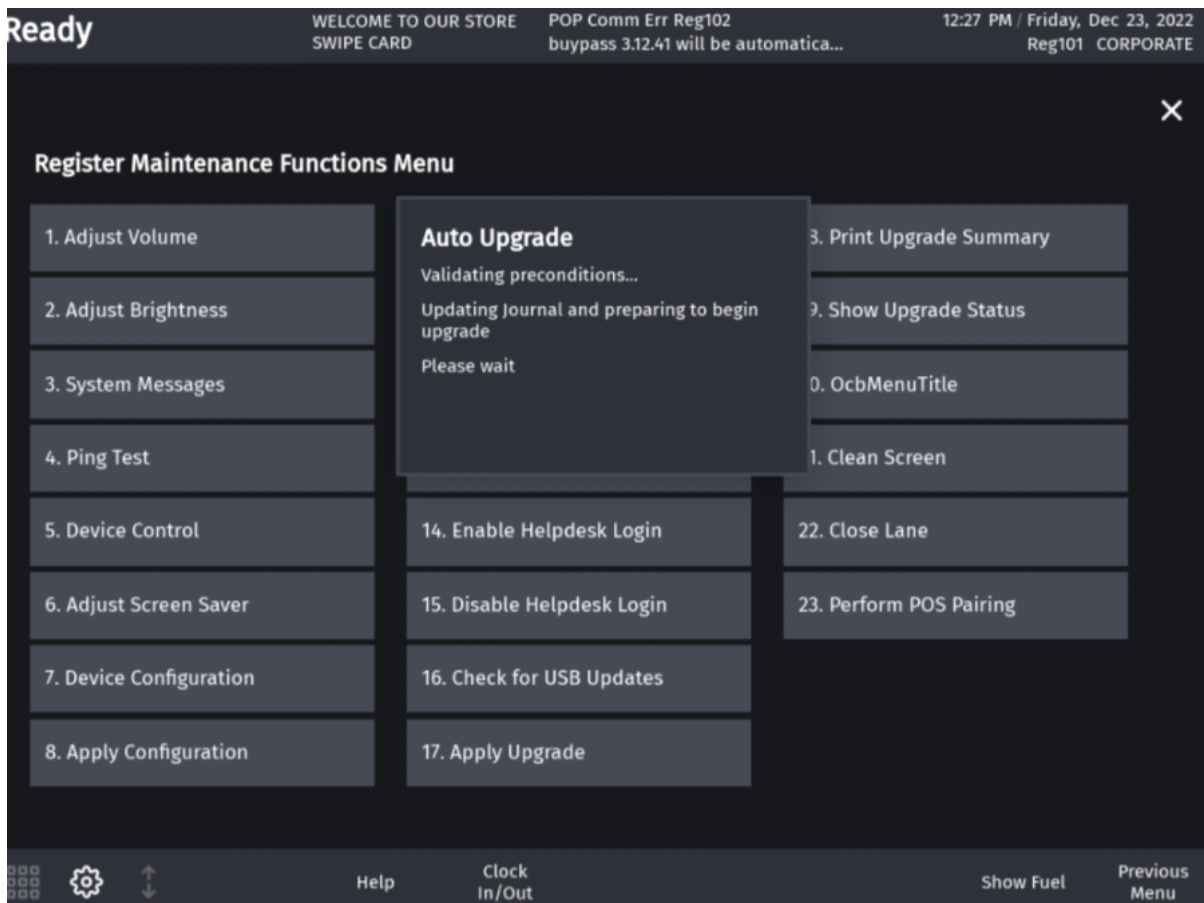
11:47 AM / Friday, Dec 23, 2022
Reg101 CORPORATE

Description	Qty	Amount									
cigar	1	25.00	s1								
			1 2 3 4 5								
			age ebtfood itemd1 ITEM E MANUAL FUEL DEP TEST A DEPT CASH								
			CREDIT MAN CRED ebt ebtfs inhouse Total Refund								
			Other Fuel Fun Manual POP Disc Fuel Prepay AutoGen POP Code CommFleet Prepay Gift Card Act Gift Card Rec								
			Other MOP Other Fuel Fun hot&spic kfc sweets fraction food1233								
			abcdefgh feeitem cigar nodept carwash carwash1 composit								
			invalid Loyalty Card TEST B DEPT Apply Updates Other Function Repeat Last It Discount								
			BEER Age								
			Subtotal			\$25.00					
			Tax			\$6.25					
TOTAL			\$31.25								
Amount Due		\$31.25									

Price Check Help Susp Trans Void Line Void Ticket Show Fuel Error Correct

Auto Upgrade and Offline Transactions

Before an Auto Upgrade, any outstanding offline TruAge transactions will be logged in the Journal and Tlog before the upgrade. After the transactions are logged in the Tlog and Journal, they will be removed from the system and will no longer be forwarded to the TruAge server.



Delayed ID Check

From Release 55.01, in Self Checkout application, customers can continue to scan items to a transaction while waiting for a cashier to perform the ID check.

Refer to the **Age Restricted Sales** section in Self Checkout Feature Reference for this feature. The Feature Reference is available on Premier Portal and www.verifone.cloud.

4 REPORTING

Age Verification Report

The Age Verification Report shows the cashier's transaction information, the calculated age and birth date for age verification to purchase age restricted items e.g. alcohol, cigarettes etc. This report is available from Report Navigator.

If a mobile QR Code is used, the report contains the Over Age value.

Age Verification Report

Store Number: 123456789

Period Information

Open Period 2024-07-25 02:35

Close Period 2024-07-26 03:34

ID Verified

Register ID 102

Date/Time	Transaction ID	Cashier ID	Entry Method	Min Age	Birth Date	OverAge	Age
2024-07-26 02:45:57	1020003	123456789012345	Skipped	21	072603		21
2024-07-26 02:50:31	1020004	123456789012345	Mobile	21		21	

Register ID 301

Date/Time	Transaction ID	Cashier ID	Entry Method	Min Age	Birth Date	OverAge	Age
2024-07-25 07:11:10	3010020	0	Scanner	21	090802		21
2024-07-25 07:13:15	3010021	0	Skipped	21	072503		21
2024-07-25 07:14:18	3010022	0	Manual	18	020200		24
2024-07-25 07:15:16	3010023	0	Mobile	21		21	
2024-07-26 02:33:32	3010027	0	Manual	21	020200		24
2024-07-26 02:35:40	3010028	0	Mobile	21		21	
2024-07-26 02:42:47	3010029	0	Mobile	21		21	
2024-07-26 02:55:18	3010030	0	Mobile	21		21	
2024-07-26 02:56:17	3010031	0	Mobile	21		21	
2024-07-26 02:59:26	3010032	0	Mobile	21		21	
2024-07-26 03:03:06	3010033	0	Mobile	21		21	
2024-07-26 03:10:44	3010034	0	Mobile	21		21	
2024-07-26 03:13:53	3010036	0	Mobile	21		21	
2024-07-26 03:19:45	3010037	0	Mobile	21		21	

Report Details

- Date/Time: Date and Time of each transaction.
- Transaction ID: The ID or identifier of the transaction on the system.
- Cashier ID: The ID of the cashier who performed the transaction.
- Entry Method: The Entry Method (Skipped, Scanned, Swiped, Manual, Mobile).
- Min Age: The minimum age allowed to purchase the item.
- Birth Date: The birth date of the customer or default birth date based on current date if ID Check is skipped.
- Over Age: Indicates the customer is at least the age listed when the entry method is "Mobile".
- Age: The calculated age based on the birth date of the customer or default age based on current date.
- Cashier Name: Name of the cashier who performed the transactions.
- Cashier ID: ID of the cashier who performed the transactions.
- Scanned: Total count of drivers' licenses scanned.
- Swiped: Total count of drivers' licenses swiped.
- Manual Entry: Total count of all manual entries.
- Skipped: Total count of ID Check SKIPPED.

Transaction Manager

Online Age Verified Transactions can be viewed from the Transaction Manager and in the Journal.

Age Verify Token Visible

Successful online age verified sales transactions can be viewed from Transaction Manager with Age Verify Token visible. For these transactions, the Age Verify Status Would be "Success".

sale

Ticket: 1010001 Date/Time: 2023-01-24 01:39 Duration: 22 Seconds Register: 101 Cashier: CORPORATE (jd:1) Store Num: CL120

Age Verify Status: success Age Verify Token: z6CUskPdGvT6AtkHCBDPkAXCPoALA4qionKUv7YufEbApZxkqdW7HchWiyKk7gMWsXYLBfZ8yn9TamGq18RjNqeSgN59aP8QzSQJ7R71HZ6D8RbTY5BLQ85

Desc	PLU Cat	Dept	Unit Price	Qty	Total Network Code	Applied Tax Type	
ALCOHOL1	00000000090018/000 BEER	BEER	100.00	1	\$100.00 484		* DOB Verification: PASSED

MOP: CASH Amount: \$100.00

Total Non Tax: \$100.00 Total Tax: \$0.00 Total Trans Amount: \$100.00

Age Verify Token Masked

Age Verify Token is masked for an online age restricted transaction when the sale is pending for verification from the server due to non communication with the server. For these transactions, the Age Verify Status Would be "Pending". It is a store and forward (SAF) transaction.

sale							
Ticket: 1010002 Date/Time: 2023-01-24 02:00 Duration: 10 Seconds Register: 101 Cashier: CORPORATE (id:1) Store Num: CL120							
Unique ID: 1674483712000-319184074-0000000912							
Age Verify Status: pending Age Verify Token: z6CU*****NM1y							
Desc	PLU Cat	Dept	Unit Price	Qty	Total Network Code	Applied Tax Type	
ALCOHOL1	00000000090018/000 BEER	BEER	100.00	1	\$100.00 484		* DOB Verification: PASSED
ALCOHOL1	00000000090018/000 BEER	BEER	100.00	1	\$100.00 484		* DOB Verification: PASSED
MOP: CASH Amount: \$200.00							
Total Non Tax: \$200.00 Total Tax: \$0.00 Total Trans Amount: \$200.00							

Age Verify Token “none” or Empty

If there are no customer identifications details taken for a transaction sent to the age verification server or if the identification details are manually obtained, then the Age Verify Token field will be set to “none” for completed transactions and empty for verification pending transactions.

sale							
Ticket: 1010003 Date/Time: 2023-01-24 02:00 Duration: 3 Seconds Register: 101 Cashier: CORPORATE (id:1) Store Num: CL120							
Unique ID: 1674483712000-319184074-0000000912							
Age Verify Status: pending							
Desc	PLU Cat	Dept	Unit Price	Qty	Total Network Code	Applied Tax Type	
ALCOHOL1	00000000090018/000 BEER	BEER	100.00	1	\$100.00 484		* DOB Verification: PASSED
MOP: CASH Amount: \$100.00							
Total Non Tax: \$100.00 Total Tax: \$0.00 Total Trans Amount: \$100.00							

sale							
Ticket: 1010006 Date/Time: 2023-01-24 02:01 Duration: 3 Seconds Register: 101 Cashier: CORPORATE (id:1) Store Num: CL120							
Unique ID: 1674483712000-319184074-0000000912							
Age Verify Status: success Age Verify Token: none							
Desc	PLU Cat	Dept	Unit Price	Qty	Total Network Code	Applied Tax Type	
ALCOHOL1	00000000090018/000 BEER	BEER	100.00	1	\$100.00 484		* DOB Verification: PASSED
MOP: CASH Amount: \$100.00							
Total Non Tax: \$100.00 Total Tax: \$0.00 Total Trans Amount: \$100.00							