Fleet Cards

Feature Reference

Date: November 11, 2024





Fleet Cards

Using This Feature Reference

This Feature Reference provides detailed information on how to configure and use the Fleet Cards feature on Verifone's RubyCi and Commander Site Controller.

This feature reference includes the following sections, the information in which pertain to both the RubyCi and the Commander Site Controller.

- **Overview** This section contains a brief description, requirements and the supported hardware configurations for the Fleet Cards feature on the related Site Controller.
- **Configuring** This section contains information on how to configure the Fleet Cards feature on the related Site Controller.
- **Using** This section describes how to prepare the specific Site Controller for the Fleet Cards feature.
- **Reporting** This section contains sample reports with a detailed report description for the Fleet Cards feature on the specific Site Controller.

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Revision History

| Date | Description |
|---------------|--|
| 16/02/2021 | Initial Release |
| 07/06/2021 | Fixed Review Comments |
| 04/08/2021 | Updated UI and added Quick Reference sections |
| 16/08/2021 | Updated document with review comments. |
| 5th Oct 2023 | Updated document with Comdata cards feature |
| 1st Nov, 2023 | Updated document with review comments. |
| 30th Oct 2024 | Added a note to "Configuring Update Diesel Price" and updated description for product code 62. |
| | |

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Overview

Feature Description

The Commercial Fleet feature supports commercial payment card programs accepted at sites and also allows dispensing of multiple fuel products in the same transaction.

Commercial fleet transactions can be performed at commercial DCRs with alphanumeric keypads or inside as a prepay or postpay sale. Inside prepay sales do not require an amount to be entered for the pre-authorization.

Supported Hardware Requirements

- Commander Site Controller with Topaz/Ruby2/C18
- Commander Site Controller base version 53.13 and higher (base version 54.02 for Comdata cards).
- RubyCi with Topaz/Ruby2/C18
- Payment PIN pad(s)
- Wayne DCRs need updated firmware to display the new secure prompts. Refer to release notes.
- Gilbarco DCRs may need updated firmware to support the SPOT protocol. Refer to release notes.

Quick Reference

You will be able to designate fueling positions as 'Commercial' via Configuration Client.

For those fueling positions, you can:

- Create and assign secondary fuel products that roll up to a primary product (e.g. Primary=Diesel, Secondary=Tractor, Reefer)
- Enable a fueling position to dispense multiple products in a single transaction

Your VASC will work with you to make sure settings are correct and according to your site's products and preferences.

Main Highlights

- Commercial Fleet customers may be eligible to request cash advances. Cash advance settings are managed by the site and fleet manager. The cash advance that appears to the customer is the lowest one. Cash advance is only given after fueling. For further details view "Configuring Cash Advance" on page 18.
- Customers can pay and cash fleet checks at sites that accept them. Fleet check can be used in split tender transactions with cash. For further details view "Configuring Fleet_Check MOP" on page 14 and "Fleet Check Transaction" on page 45.
- Prepay inside requires the new "Commfleet Prepay" button to be configured for non-commercial dispensers. For further details view "Assigning Electronic Void and ComFleet Prepay functions to Soft Keys" on page 15.
- Postpay transactions work without any configuration, assuming the site chooses to authorize pumps.

Other Highlights

If the site DCR does not have alphanumeric capability or if the DCR has alphanumeric capability but is not enabled for alphanumeric input, the customer will be sent inside to enter details as prompted. For further details view "Enabling and Assigning Alphanumeric DCR Keys" on page 20.

Release 53 and Higher UI

The User Interface has changed for base 53 and higher. As a result, after an auto upgrade a few elements on the UI would appear out of place.

To fix this refer to:

- "Configuring POS User Interface Using Config Client" on page 83.
- "Items can be moved in the panel by selecting the item and dragging and dropping to the desired position" on page 85
- "Select a panel and click Move Up or Move Down to move the panel." on page 93

Note

Parameter Download (PDL) and Dynamic Card Table (DCT) downloads are done from the POS after installing the feature for the first time.

PDL is a general Table Download to enable cards and DCT is a Card Table Download to let the system know how to process the transactions with the cards.

View "PDL & DCT Download" on page 76.



Comdata Cards

••

Comdata cards are only supported in Base 54.02 Buypass distribution for ExxonMobil.

Comdata is a payment processor and issuer of fleet fuel cards, corporate spend cards, virtual payments, and trucking permits.

Verifone Commander enables the use of Comdata cards on Commercial pumps. Comdata card transactions are processed by adding Comdata as an acquirer to Fiserv Buypass front end processor.

Verifone Commander supported Comdata Cards

| Cards Details | Comdata MC | Comdata OnRoad | Comdata Proprietary Fuel Card |
|---------------------|----------------------------------|----------------------------------|----------------------------------|
| Multi Card | Yes - Comdata and Master Card | Yes - Comdata and Master Card | No - Comdata only |
| Fueling position | Retail and Commercial | Retail and Commercial | Commercial Only |

Verifone Commander Supports three types of Comdata cards.

- Transactions performed using Comdata proprietary Fuel cards are routed to Comdata network by Fiserv.
- Transactions performed using Comdata multi cards are routed to Comdata or Master card network depending on the product and fueling position used for the transaction. If a fueling position is configured as Commercial, then all Comdata eligible products transactions (post-pay or prepay) on that fueling position are considered as commercial transactions. If a fueling position is not configured as Commercial, then all transactions on that that fueling position are considered as retail transactions.
- If a site is blended or has both retail and commercial fueling positions, then all Comdata transactions are routed to Comdata network via Fiserv and all the retail transactions are routed to the Master Card network via Fiserv.

Supported and Unsupported Features

The following are the supported and unsupported features for Comdata Fleet Cards:

- Cash Advance is supported with the Comdata transactions.
- Multigrade fuel selection is supported with Comdata transactions.



- Mix of Comdata and non-Comdata products are not allowed while using Comdata Cards. Cashier will be asked to remove non-Comdata products from the ticket.
- Refund is not supported for Comdata transactions.
- Offline transactions (aka SAF) is not supported for Comdata transactions.
- Comdata transactions at the DCR will not prompt if the customer wants to add additional products inside after fueling.
- Only Comdata eligible products can be sold on Comdata network.
- Car Wash, Charity and loyalty/discounts are not supported with Comdata transactions.
- Split tender is not supported for Comdata transactions. Comdata eligible products can be bought using other cards, which do allow split tender.

Electronic Void (E-void)

Transaction type Refund is not supported for Comdata cards and instead of a Refund request an E-void request is sent to the host to void transactions that must be refunded. E-Void is not supported for fuel transactions and for any transactions not done on the same day.

E-void for Comdata cards works the same way as it works for Exxon's FleetOne card and the Wex Commercial Fleet cards. Refer to "Assigning Electronic Void and ComFleet Prepay functions to Soft Keys" on page 15 and "Electronic Void Refund Transaction" on page 40

Comchek

Comdata issues a check which is known as Comchek. Comcheks can be used as a usual physical check at stores, or the unique 10-digit Comchek number can be used at stores. There is no product restriction for Comchek. Comchek can be used to buy any product available at the store. Comcheks can also be cashed without buying any product.

| COMDATA | Comchek Comdata Network, Inc. of California | |
|---|--|--|
| Pay to the order of | (| Date |
| DO NOT CASH BEFORE CAL | Company | NOTI: This doub is not solid and will been will write a doub is not solid nearbin failing calling an apple |
| CAND NO. ON DIPHESS CODE | Avers How How NUMBER | 800-741-30 |
| IMPORTAN GOVERNMENT OF PHOTO DENTRACTION REINO TO THE REGISTER FOR REVERSE SOR FOR EXAMPLES | MENOUT TATE OBSTRATION MUMBER | han here |
| PAYABLE THROA SH Wells Forgo Bank West, N. | A toxed by Condata Network, Inc. of California | |



Express Code

Express code is a numeric code issued by Comdata that the drivers get through their Comdata app. Express Codes can used to buy products at the store.

There is no product restriction for Express Codes and can be used to buy any product available at the store.

Fuel Price Update

This feature gives the ability to send diesel fuel price changes at the site to the Comdata host. The diesel price is sent to the Comdata host so that Comdata can advertise the price on their mobile app that drivers use when looking to refuel. They also use the price when transactions are performed to ensure that the price sold at the site is within a tolerance of the price advertised on the mobile app.

Fuel price updates are sent to the host for fuel products that have fuel grade id same at both the Buypass Configuration page and the Fuel Product settings page.

Only the **Self** fuel price update for cash and credit are sent to the host and not fuel price updates for **Mini** and **Full**.

If the site updates the fuel price when Comdata host is offline, then the updates are stored, and the update is forwarded when the host comes online.

Dynamic Prompts

Dynamic prompts are the prompts that are sent by the host based on the card used. Comdata Transactions supports a total of 14 dynamic prompts. Fiserv supports up to total of 8 prompts (both dynamic and system) in a single transaction.

Some of the dynamic prompts are optional. Press OK without entering anything for skipping optional prompts. If mandatory prompts are skipped thrice, then the transaction is declined.

There is no way other than through experience that a cashier or a customer would know which is an optional prompt.

Comdata Eligible Product List

Only the Comdata eligible products in the table below can be sold using Comdata cards. In the Configuration Client, go to **Store Options > Merchandise > Product Code** to view the NACS Product code descriptions.

| Nacs Product Code | Maximum Amt | Description |
|----------------------|-------------|--------------|
| 950 | 99999.99 | ALLOW TAX |
| 19 | 99999.99 | ALLOW DIESEL |



| Nacs Product Code | Maximum Amt | Description |
|----------------------|-------------|------------------------------------|
| 20 | 99999.99 | ALLOW DIESEL |
| 21 | 99999.99 | ALLOW DIESEL |
| 32 | 99999.99 | ALLOW DIESEL |
| 33 | 99999.99 | ALLOW DIESEL |
| 34 | 99999.99 | ALLOW DIESEL |
| 45 | 99999.99 | ALLOW DIESEL |
| 46 | 99999.99 | ALLOW DIESEL |
| 47 | 99999.99 | ALLOW DIESEL |
| 48 | 99999.99 | ALLOW DIESEL |
| 49 | 99999.99 | ALLOW DIESEL |
| 50 | 99999.99 | ALLOW DIESEL |
| 62 | 99999.99 | Diesel Exhaust Fluid - Prepackaged |
| 99 | 99999.99 | ALLOW FUEL-OIL |
| 101 | 99999.99 | ALLOW OIL & SERVICES |
| 106 | 99999.99 | ALLOW OIL & SERVICES |
| 109 | 99999.99 | ALLOW OIL & SERVICES |
| 110 | 99999.99 | ALLOW OIL & SERVICES |
| 113 | 99999.99 | ALLOW OIL & SERVICES |
| 135 | 99999.99 | ALLOW OIL & SERVICES |
| 136 | 99999.99 | ALLOW OIL & SERVICES |
| 137 | 99999.99 | ALLOW OIL & SERVICES |
| 138 | 99999.99 | ALLOW OIL & SERVICES |
| 139 | 99999.99 | ALLOW OIL & SERVICES |
| 143 | 99999.99 | Scales |



| Nacs Product Code | Maximum Amt | Description |
|----------------------|-------------|---------------------------|
| 145 | 99999.99 | Gallon Oil |
| 304 | 99999.99 | ALLOW OTHER FUELS |
| 311 | 99999.99 | ALLOW OTHER FUELS |
| 312 | 99999.99 | ALLOW OTHER FUELS |
| 313 | 99999.99 | ALLOW OTHER FUELS |
| 314 | 99999.99 | ALLOW OTHER FUELS |
| 315 | 99999.99 | ALLOW OTHER FUELS |
| 316 | 99999.99 | ALLOW OTHER FUELS |
| 317 | 99999.99 | ALLOW OTHER FUELS |
| 318 | 99999.99 | ALLOW OTHER FUELS |
| 319 | 99999.99 | ALLOW OTHER FUELS |
| 320 | 99999.99 | ALLOW OTHER FUELS |
| 321 | 99999.99 | ALLOW OTHER FUELS |
| 324 | 99999.99 | ALLOW OTHER FUELS |
| 600 | 99999.99 | DEF - PACKAGED FUEL |
| 603 | 99999.99 | ALLOW PACKAGED FUELS |
| 650 | 99999.99 | ALLOW PRODUCTS & SERVICES |
| 651 | 99999.99 | ALLOW PRODUCTS & SERVICES |
| 652 | 99999.99 | ALLOW PRODUCTS & SERVICES |
| 653 | 99999.99 | ALLOW PRODUCTS & SERVICES |
| 654 | 99999.99 | ALLOW PRODUCTS & SERVICES |
| 655 | 99999.99 | ALLOW PRODUCTS & SERVICES |
| 955 | 99999.99 | ALLOW CASH BACK |
| 956 | 99999.99 | ALLOW CASH BACK |



| Nacs Product Code | Maximum Amt | Description |
|----------------------|-------------|----------------------------|
| *** | 0 | EXCLUDE ALL OTHER PRODUCTS |



2 CONFIGURING COMMERCIAL FLEET CARDS

Configuring the Fleet Cards feature encompasses:

- "Enabling Commercial Fueling Positions" on page 9
- "Configuring Primary Fuel Products as Secondary Products" on page 10
- "Configuring Fuel Product as Only Primary Products" on page 11
- "Configuring Multi-grade Fueling Positions" on page 13
- "Configuring Multi-Grade Timeout" on page 14
- "Configuring Fleet_Check MOP" on page 14
- "Assigning Electronic Void and ComFleet Prepay functions to Soft Keys" on page 15
- "Configuring Cash Advance" on page 18
- "Enabling Auto Settle Overrun" on page 19
- "Enabling and Assigning Alphanumeric DCR Keys" on page 20
- "Alert Cashier" on page 22
- "Configuring Comdata Cards" on page 23

Enabling Commercial Fueling Positions

To convert a fueling position to commercial, the 'Commercial' parameter must be enabled from **Configuration Client > Forecourt > Fuel Config > Fueling Positions** tab for each pump that needs to be enabled as commercial.

Enabling this parameter controls the dynamic prompts and the card restrictions with the help of the Dynamic Card Table (DCT).



| Fueling Position Settings | |
|---|---|
| Select Fueling Position | Allow Access Z SPI IP Address 192. 168. 31. 160 |
| Duplicate Fueling Position 1 2 3 4 5 6 7 1.Select target fuel positions to the left 8 9 2.Use the Ctrl key to select multiple positions 11 12 3.Use the Shift key to select a range of positions 14 15 16 Duplicate | Default Attributes Default MOP Default Service Level Blend Type Slow Flow Offset CASH SELF NONE 2 Fueling Limit Settings 2 Currency Limit Volume Limit Minimum PPU 300.00 500.000 (0.009) Hose Product Settings NONE V Hose 1 Product Hose 2 Product Hose 3 Product Hose 4 Product Hose 5 Product Hose 6 Product Hose 7 Product METH NONE V Hose 7 Product NONE V |
| 19 20 v | Options Auto Approval Auto Disapproval DCR In Dispenser First In First Out DCR Prompt Preset Amount Handle Up Calling Ignore Pump Error Pay At Pump Only Prepay Only Preset Postpay Preset Prenav Stacking View Buzzer Off Commercial Instant Auto Approval |

Configuring Primary Fuel Products as Secondary Products

To enable to fuel a primary product as a secondary product with a different name, configure Secondary Products from **Configuration Client > Forecourt > Fuel Config > Fuel Products** tab.

For Example, Tractor and Reefer are dispensed from the diesel hose and is Diesel but named as Tractor and Reefer.

Tank and Price for the secondary products is same as Primary product. Secondary Product has its own product code.



The advantage of using the primary product as a secondary product with a different name is that the product when used as a secondary product can save tax or/and can be eligible for a discount.

| Fuel Configuration | - Pending | | Save Cancel |
|--|--|---|----------------------------|
| Site Parameters Fuel Service | Levels Fuel MOPs Fuel Tan | ks Fuel Blend Types Fuel F | Products Fueling Positions |
| Product 1 - Tractor 2 - REF 3 - DEF | Secondary Product Name Tractor | Primary Product 7 - DIESL | |
| 4 - CNG 5 - LPG 6 - METH 7 - DIESL 8 - KERSN | | nfiguration Percentage1 100 🗸 | |
| 9 - REG 10 - UNUSED1 | Service Level 1 Product Code 0001 - UNLEADED RE ✓ Department | Service Level 2 Product Code 0001 - UNLEADED RE Fuel Grade ID | |
| | 9998 - MANUAL FUEL 🗸 | 1 | |

- 1. Enable Secondary Product
- 2. From the Product list, select the fuel product that is be the secondary product of the primary product.



The name given for the fuel product in this field is what is displayed to the customer and cashier, so choose name appropriately.

- 3. From the Primary Product drop-down list, select the primary product that is used as the secondary product.
- 4. Click Save.

Configuring Fuel Product as Only Primary Products

Sites can also be setup as a single hose/single product commercial fueling position. For example sites can have a configuration for selling just Diesel, if they do not want to configure Tractor or Reefer as secondary products of Diesel.



The secondary product field should not be enabled in Configuration Client > Forecourt > Fuel Config > Fuel Products tab.

| Fuel Configuration | on - Pending |
|---|--|
| Fuel Product Settings | |
| Product 1 - Tractor 2 - REF 3 - DEF 4 - CNG 5 - LPG 6 - METH 7 - DIESL 8 - KERSN 9 - REG 10 - UNUSED1 | Secondary Product Name Primary Product Tractor Image: Configuration Low Feed Tank tank01 v Percentage1 Service Level 1 Product Code Service Level 2 Product Code 0001 - UNLEADED RE v 0001 - UNLEADED RE v Department Fuel Grade ID 9998 - MANUAL FUEL v 1 |

Enable Commercial in Configuration Client > Forecourt > Fuel Config > Fueling Positions tab. For single hose fueling stations, only one hose should be configured in Configuration Client > Forecourt > Fuel Config > Fueling Positions tab.

| Fuel Configuration - Pending Site Parameters Fuel Service Levels Fuel MOPs | Fuel Tanks Fuel Blend Types Fuel Products Fueling Positions | Save | Canc |
|--|--|------|------|
| | Fuel Tanks Fuel Blend Types Fuel Products Fueling Positions Allow Access SPI IP Address 192,168,31,160 Default Attributes Default Service Level Blend Type Slow Flow Offset CREDIT SELF NONE Z Fueling Limit Settings Currency Limit Volume Limit Minimum PPU Auto Collect 1300.00 500.000 0.009 Hose 1 Product Hose 2 Product Hose 3 Product Hose 4 Product Hose 5 Product Hose 6 Product Hose 7 Product Hose 7 Product Hose 7 Product NONE NONE View Buzzer 0ff Options Over 10 Preset Propy Stacking Instant Auto Approval View Buzzer 0ff View Buzz | | |
| | First In First Out DCR Prompt Preset Amount Handle Up Calling Ignore Pump Error Pay At Pump Only Prepay Only Preset Postpay Preset Prepay Stacking View Buzzer Off Commercial Instant Auto Approval | | |



Configuring Multi-grade Fueling Positions

To enable a fueling position to dispense multiple products in a in single transaction, the pump should be enabled for multi-grade fueling from **Configuration Client > Forecourt > Fuel Config > Fueling Positions** tab for each pump that needs to be converted.

| ueling Position Settings | |
|---|---|
| Select Fueling Position | Allow Access SPI IP Address 192. 168. 31. 160 |
| Duplicate Fueling Position 1 2 3 4 5 6 7 1.Select target fuel positions to the left 8 9 2.Use the Ctrl key to select multiple positions 11 12 3.Use the Shift key to select a range of positions 14 15 16 Duplicate 19 | Default Attributes Default MOP Default Service Level Blend Type Slow Flow Offset CASH SELF NONE 2 Fueling Limit Settings Auto Collect NONE Currency Limit Volume Limit Minimum PPU 300.00 [500.000] 0.009 Hose Product Settings Hose 1 Product Hose 2 Product UNLD1 UNLD3 UNLD4 Hose 4 Product Hose 5 Product Hose 7 Product METH NONE NONE V |
| 20 - | Options Auto Approval Auto Disapproval First In First Out DCR Prompt Preset Amount Ignore Pump Error Pay At Pump Only Preset Postpay Preset Prepay View Buzzer Off Commercial Multi Product Settings |

- 1. Select Allow Multiple Products
- Click Configure Fueling Orders to configure the order in which the multi-grade fuel products appear on DCR menu and on the fuel selection menu during preauthorization of the card. The Hose Product Settings section in the Fuel Configuration form only allows Primary Products to be assigned to hoses. Fueling Orders form shows primary and secondary products dispensing order.

| eling Orders | |
|----------------|--------------|
| Dispense Order | Prompt Order |
| UNLD1 🗸 | 1 🗸 |
| UNLD2 🗸 | 1 🗸 |
| UNLD3 🗸 | 2 🗸 |
| UNLD4 🗸 | 3 🗸 |
| UNLD5 🗸 | 3 🗸 |
| 🛞 🛞 1-5 | of 5 🕑 🖻 |
| Add | Delete |
| Ok Cancel | |



- 3. The Dispense Order shows the fuel order displayed for selection during preauthorization in a multi-grade transaction.
- 4. The prompt order shows how the fuel would be prompted for fueling at the pump. The fuel with prompt order 1 will come on the first page and can be selected one after another or there will be an option "Both" to select both for fueling.

Configuring Multi-Grade Timeout

Configure when the pump has to timeout in minutes after fueling the first grade in a multigrade transaction. Go to **Configuration Client > Forecourt > Fuel Config > Site Parameters** tab.

| Parameters Fuel Service Level | Fuel MOPs | Fuel Tanks F | uel Blend Types | Fuel Products | Fueling Posi |
|---|----------------------|--------------|--|---------------|--------------|
| Unit of Measure | Gallons 🗸 | Tier2 S | chedule Setting | s | |
| Halt Mode PPU Decimal Position Total Decimal Position | Soft V 3 V 2 V | a a | Start Tier 2 Pricir Number of Tier Hou | | |
| Autodisapproval | 50 ¥ | -Postpa | y Schedule Sett | ings | |
| Multi-Grade Timeout Ignore MOP Conflict Force .9 Cents Per Gallon | 5.0 V | | Start Postpay Allowe ber of Postpay Hou | | |
| Approve All Enabled Recall Autocollect Inside | | Manua | Approval Sche | dule Settings | |
| Gilbarco Six Digits Money Display Require Attendant Card | | | itart Manual Approv Require Iber Manual Approv | ed 🔽 🗸 | |
| Offline Fuel Prompt | | | Restriction | - IO - VI | |
| Number of Seconds | 1 🖌 | Grade | Enforce Promp | ting Inside 🗌 | |
| -Real Time Sales Data- | | | Prompt Restriction | on Outside | |
| Notification Frequency (Milliseconds) | | | | | |

Configuring Fleet_Check MOP

Fleet Checks can be exchanged for cash or be used as MOP in a transaction. Go to **Configuration Client > Store Operations > Payment > MOP** tab to configure Fleet_Check MOP.

The driver fills the check and includes the amount they want. Fleet Checks do not have any product restrictions like commercial fleet cards. Fleet Check is like a regular check, but, has to get authorization for the total amount written on the check.

Voids or Refunds of Fleet Checks are not allowed. Assign Fleet_Check MOP to a POS soft key.



1. Use 33 FLEET_CHECK MOP code

| Currencies Fees Ta Color Currencies Fees Ta Color CASH 001 - CASH 002 - CHECK 003 - CREDIT 004 - DEBIT 005 - MAN CRED 006 - IN-HOUSE 007 - MAN DEBIT 008 - FOODSTAMP 009 - LOTTERY 010 - DRIVE OFF 011 - COUPON | Name Fleet Check Minimum Amount 0.00 Limit 0.00 Tender Code generic Options Force Safe Drop | Delete MOP Code 33 - FLEET_CHECK 14 - DRIVE_OFF 15 - SPECIAL_DISC 16 - MANUAL_FS 17 - LOTTERY 18 - IN_HOUSE 19 - PUMP_TEST 20 - EBT_FS 21 - EBT_ 22 - MANUAL_EBT_CB 23 - ECHECK |
|--|--|---|
| 012 - MOBILE 013 - Fleet Check 014 015 016 017 018 019 020 | I render Amount Requires I Allow Zero Entry I Allow Refund I Allow Safe Drop I Force Ticket Print I I Allow Safe Drop I Force Ticket Print I I Allow Safe Drop I | 24 - STORED_VAL_CARD 25 - MANUAL_ENTRY 26 - FORCE_POST 27 - POST_ENTRY 28 - MOBILE 29 - UNATTENDED_REFUND 30 - NON_TAX_COUPON 31 - FUEL_VOUCHER 32 - TAX_EXEMPT_VOUCHER 33 - FLEET CHECK |

2. Enable "Allow Without Sale", "Allow Change" and "Allow Refund"

| MOP Currencies Fees | Tax | Rates | | |
|---------------------|-----|--------------------|-----------------------------|------|
| Select MOP | | Name | MOP Code | |
| 001 - CASH | * | Fleet Check | 33 - FLEET_CHECK | ~ |
| 002 - CHECK | | Minimum Amount | Maximum Amount | |
| 003 - CREDIT | | 0.00 | 0.00 | |
| 004 - DEBIT | | Limit | #Additional Receipts | |
| 005 - MAN CRED | | 0.00 | | |
| 006 - IN-HOUSE | | Tender Code | Tender Sub Code | |
| 007 - MAN DEBIT | | generic | generic | |
| 008 - FOODSTAMP | | - Options | | |
| 009 - LOTTERY | | Options | | |
| 010 - DRIVE OFF | | | | |
| 011 - COUPON | | Force Safe Drop | Open Drawer On Sale | |
| 012 - MOBILE | | | uired Cashier Report Prompt | |
| 013 - Fleet Check | | Allow Zero Entry | Allow Without Sale | |
| 014 | | Allow Refund | Allow Change | |
| 015 | | Allow Safe Drop | Allow Money Order Purch | hase |
| 016 | | Force Ticket Print | | |
| 017 | | | | |
| 018 | | L | | |
| 019 | | | | |
| 020 | • | | | |

3. Go to Configuration Client > Store Operations > Touch Screen > Panel Configuration to assign Fleet_Check MOP to a POS soft key.

Assigning Electronic Void and ComFleet Prepay functions to Soft Keys

The Electronic Void functions is used to void a commercial fleet transaction. When someone accidentally fuels one or more grade/s in a multi-grade fuel transaction instead of the owner of the preauth card, the cashier will refund the entire transaction using



electronic void to the card that was used during pre-auth. To perform an electronic void transaction, both the customers should be with the cashier. The cashier initiates a manual fuel department sale to the respective people who pumped the fuel.

The CommFleet Prepay function is used to trigger a commercial fleet prepay transaction. Assign Electronic Void and CommFleet Prepay functions to Soft Keys.

For commercial pumps, the commercial fleet prepay transaction can also be triggered by the Comm Fleet Prepay button on the express panel in the pump icon.

For retail pumps, the only way to trigger a commercial fleet prepay transaction is by assigning a soft key to the CommFleet Prepay function and using the soft key for the transaction.

Go to **Configuration Client > Store Operations > Touch Screen> Panel** Configuration tab to assign soft keys to the functions.

| Security Initial Setup | Store Operations | Promos and Disc | ounts Forecourt | Devices | Payment Controlle | r Re |
|------------------------|--|-----------------|---|---------|---|------|
| Touch Screen C | Destrictions | | nfiguration | | | |
| Item Panels Parked Me | Restrictions PLUs Sales Menu Keys Register Touch Screen Self-checkout House Account/ Pay Group Price Changed Updates Fiscal Receipt Charity Donations Close Lane | | Panel Configuration Screen Configuration Register Configuration ems ther Department | on | Cher Constant Consta | |
| | Preview/edit | | | Add | Item Delete Item |] |

1. Go to the Item Panel of the screen you want to add the button.

- 2. Click Add Item.
- 3. Choose Type as Function.
- 4. Choose the function CommFleet Prepay/Electronic Void.



| Security | Initial Setup | Store Operatio | ns Promos an | d Discounts | Forecourt | Devices | Payment Controller | Reporting | Tools | Help | Log Out | |
|----------|---------------------|------------------|--------------|-------------|-------------|---------|---------------------|-----------|-----------|--------|------------|--------|
| Touch | Screen C | Configurat | on : Pane | l Config | uration | | Save | Cancel | | | | |
| Item Pa | nels Parked Me | enu Panels 🛛 Fue | l Panels | | | | | | | | | |
| | | | | | | | 🗌 Dele | ete | | | | |
| Sele | ct Item Panel n1 | ^ | Name pan1 | ns |] | | Add Duplicate | | | | | |
| | | | Туре | ltems | | | Preview | | | | | |
| | | | Function | Other D | epartment | | Departme | | | | | |
| | | | Function | CommF | leet Prepay | | CommFleet Prepay | | | | | |
| | | | Function | ~ | | | | Item | Selection | 1 | | |
| | | | | | | | | Fur | nction | CommFI | eet Prepay | ~ |
| | | | | | | Add | Item Delete Item | | | | Ok | Cancel |
| | | ~ | | | | | | | | | | |
| | | Preview/edit | | | | | | | | | | |

5. Click OK.

| Security Initial Setup Store | Operations Promos and | d Discounts Forecourt | Devices Payment Controller Re |
|------------------------------|-----------------------|-----------------------|-------------------------------|
| Touch Screen Confi | guration : Pane | I Configuration | Save Cance |
| Item Panels Parked Menu Pane | els Fuel Panels | | |
| | | | 🗆 Delete |
| Select Item Panel | Name pan1 | | Add Duplicate |
| pan1 | Included Iter | ns | |
| | Туре | Items | Preview |
| | Function | Other Department | Other Departme |
| | Function | CommFleet Prepay | CommFleet Prepay |
| | | | |
| | | | |
| | | | |
| | | | Add Item Delete Item |
| | ~ | | |
| Preview | /edit | | |

6. Click Save.



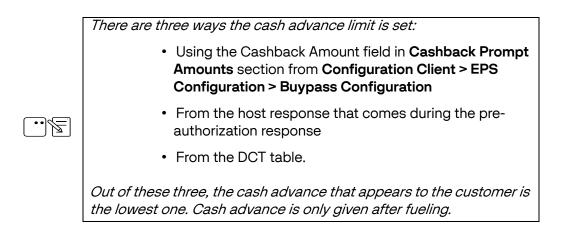
7. Logout and login on the POS.



Refer to "Configuring User Interface Using Config Client" on page 12 to know more about how to configure the User Interface.

Configuring Cash Advance

The site can configure how much cash advance should be given to a commercial fleet driver. Go to **Configuration Client > Payment Controller > EPS Configuration > Buypass Configuration > FEP** tab to enable cash advance and enter the advance amount.





| Buypass Configuration |
|---|
| |
| Edits require a one-time password (OTP) |
| FEP FEP Card Type |
| Network |
| Buypass Codec ATL105 6.00.02 V |
| Buypass Codec ATL 105 6.00.02 V Dealer ID VP13007411001 |
| Terminal ID 001 |
| TPP ID RVE062 Alternate Merchant ID 0 |
| |
| Communication Options |
| Mode Communication Options |
| P Primary |
| Serial Dial IP/Domain Name 204.194.125.43 |
| Pot 7735 |
| Heartbeat Timer 120 |
| |
| FEP Parameters |
| |
| Call for Authorization Enabled Z Enable Visa Small Credit Z |
| Enable Mastercard Small Credit 🧹 |
| Enable Amex Small Credit Enable Discover Small Credit |
| Brand BUYPASS ¥ |
| CVV2 Enabled Enable AVS Prompting |
| Refund Allowed |
| Reversal Allowed |
| Cashback Prompt Amounts |
| |
| Cashback Amount 1 5 Cashback Amount 2 10 |
| Cashback Amount 3 20 |
| Cashback Amount 4 40 |
| Falback |
| |
| Maximum Transactions 0 Maximum Amount 99999 |
| Fallback Transaction Ceiling 1500 |
| Fallback Amount Ceiling 99999 |
| Fallback with AVS |
| _ Security |
| SSI Enabled |
| SSL Enabled Datawire Secure Channel |
| |
| Admin Messages |
| Send Site Asset as CSV |
| Send Site Asset as XML Send Fuel Sale XML |
| Send Price Change Notification XML |
| Send System Event XML Send Meter Reading XML (Non-Resettable Totals) |
| |
| TAVE Configuration |
| Domain VAR11 |
| Brand TEST4 |
| Token Type 1174 |
| Commercial Fleet Payment |
| Enable Cash Advance 🗹 |
| Cash Advance Limit 100 |
| |

Enabling Auto Settle Overrun

To handle overrun, enable Auto Settle Overrun in **Store Operations > Sales > Sales Configuration**. The Overrun amount will be automatically settled with the non-network **Drive Off** MOP. The card will only be charged with the amount that the customer fueled. Auto settle overrun makes sure that customers do not have to pay for the fuel that got fueled without their knowledge.



| Sales Configuration | |
|--|---|
| Sales Configuration Sales Login/Logout Message | |
| Sales Parameters Description Value | Allow amount entry for refund Canadian GST Cardload Recharge Dept Cash drawers connected Cash under run auto refund Check drawer amount on safe drop Count Underrun Customers Disable Error Correct Key Discount Denomination Discount type - Pct or Amt Display PLU not found Department List Drawer Alarm Timer Drawer open during sale Enable Managed Update Enable Receipt Tax Detail Enable Receipt Tax Detail Enable auto settle overrun Error Message Prompt Timer Fixed Discount rate Force DOB on ID Check Force no sale print |

Enabling and Assigning Alphanumeric DCR Keys

Each DCR should be assigned to a DCR key configuration. If sites have a mix of DCRs with and without alphanumeric capabilities, sites would require to create 2 or more DCR key configurations.

The configuration for DCRs that are alphanumeric should have the "Enable Alphanumeric" checked, and NOT checked for the DCRs that only accept number input.

Go to **Configuration client > Forecourt > DCR Keys** to configure DCR Keys.



1. Select Enable Alphanumeric.

| | | | | | A | dd 🗌 Delet |
|------------------|---|---------------|------------|--------|-----------|------------|
| AlphaNumeric | ^ | Label AlphaNu | umeric | | | |
| Non-AlphaNumeric | | Enable Alphan | umeric 🔽 | Assign | Positions | |
| | | #Rows 4 | / #Columns | 5 🗸 | | |
| | | 1 | 2 | 3 | NA | NA |
| | | 4 | 5 | 6 | NA | NA |
| | | 7 | 8 | 9 | NA | NA |
| | | Clear | 0 | Enter | NA | NA |

2. Click Assign Positions.

| | | | | | | Add Delete | Select DCR Position(s) |
|----------------------------------|---|---|---|-------|-----------|------------|---|
| AlphaNumeric Non-AlphaNumeric | | Label AlphaNu Enable Alphan #Rows 4 | | | Positions | | ✓1 ✓9 ─17 ─2 ─10 ─18 ─2 ─3 ─11 ─19 ─2 ─4 ─12 ─20 ─2 |
| | | 1 | 2 | 3 | NA | NA | 5 13 21 2 6 14 22 3 7 15 23 3 8 16 24 3 |
| | | 4 | 5 | 6 | NA | NA | Save Cancel |
| | | 7 | 8 | 9 | NA | NA | |
| | ~ | Clear | 0 | Enter | NA | NA | |

3. Select the DCR that can be used for entering alphanumeric characters. The DCRs that do not have alphanumeric capabilities are grayed out.

••• verifone

Alert Cashier

The Alert Cashier parameter under Forecourt > Fuel > Fuel Config Pending > Site Parameters alerts the cashier that there is an outstanding Commercial Fleet transaction (Comdata and Wex/Exxon commercial Fleet cards) that came due inside and needs to be completed. The driver might choose to send the fuel sale from the DCR inside so that they can add products or cash advance.

| r der Configuration - r | enuing | |
|---|-----------------|--|
| Site Parameters Fuel Service Leve | els Fuel MOPs | Fuel Tanks Fuel Blend Types Fuel Products Fueling Positions |
| Unit of Measure Halt Mode PPU Decimal Position Total Decimal Position Autodisapproval Multi-Grade Timeout (Minutes) Ignore MOP Conflict Force .9 Cents Per Gallon Approve All Enabled Recall Autocollect Inside Gilbarco Six Digits Money Display | 5.0 V 2 2 | Tier2 Schedule Settings Start Tier 2 Pricing Number of Tier Hours 0 Postpay Schedule Settings Start Postpay Allowed Start Postpay Allowed Number of Postpay Hours 24 Manual Approval Schedule Settings Start Manual Approval Required Number Manual Approval Hours |
| Collect Additional Data Offline Fuel Prompt Number of Seconds Real Time Sales Data Notification Frequency (Milliseconds) | | Grade Restriction Enforce Prompting Inside Prompt Restriction Outside Commercial Configuration Alert Cashier (Minutes) 7 |

Fuel Configuration - Pending



Configuring Comdata Cards

Configuring Diesel Price Update

Do the following to change the Diesel Price and send the price change to the host.



Sending a fuel price update to the dispensers is important so that the prices will be sent to Comdata as a baseline.

1. In Configuration Client go to Forecourt > Fuel > Fuel Config- Pending> Fuel Products. Note the Fuel Grade ID for the price change Comdata product.

| Security Initial Setup Sto | re Operations Promos and Discounts | Forecourt Devices | Payment Controller | Reporting | Tools Help | Log Out |
|---|--|--|------------------------|-----------|------------|---------|
| Fuel Configuration | ı - Pending | | | | | |
| Site Parameters Fuel Service Fuel Product Settings Product 1 - UNLD1 2 - Sulfor 3 - UNLD3 4 - UNLD4 5 - UNLD5 6 - METH 7 - Diesel 8 - DEF 9 - Reefer 10 - UNLD2 | Secondary Product Name Primary Diesel Tank Configuratie Low Feed Tank tank01 Perc | centage1 100 V Level 2 Product Code REGULAR DIES V | ucts Fueling Positions | | | |

 In Configuration Client go to Payment Controller > BUYPASS Configuration. In the Admin Messages section, enable "Send Price Change Notification XML" and select the same fuel grade ID in the Fuel Grade ID For Diesel field.

| Admin Mes | sages | |
|------------|-------------------------------------|---|
| | Send Site Asset as CSV | |
| | Send Site Asset as XML | |
| | Send Fuel Sale XML | |
| | Send Price Change Notification XML | |
| | Send System Event XML | |
| Send Meter | Reading XML (Non-Resettable Totals) | |
| | Fuel Grade ID For Diesel 7 | ~ |

3. Save the configuration and reboot Verifone Commander.



4. After reboot, go to **Configuration Client > Forecourt > Fuel > Fuel Price - Pending** and update the Diesel Price.

| uel F | Product F | rices | | | | | | |
|-------|----------------|--------|-----------|---------------|--------|------------|-------|--|
| Produ | ıct 7 - Diesel | ~ | | | | | | |
| | | Tier G | ne Prices | | Tier | Two Prices | | |
| | Service Level | MOP | Price | Service Level | MOP | Price | | |
| | SELF | CASH | 7.121 | SELF | CASH | | 7.112 | |
| | SELF | CREDIT | 7.131 | SELF | CREDIT | | 7.122 | |
| | FULL | CASH | 7.121 | FULL | CASH | | 7.212 | |
| | FULL | CREDIT | 7.121 | FULL | CREDIT | | 7.222 | |
| | MINI | CASH | 7.121 | MINI | CASH | | 7.312 | |
| | MINI | CREDIT | 7.121 | MINI | CREDIT | - | 7.322 | |

5. Updated Diesel Price for Self for both Cash and Credit Price is sent to the host.

Configuring Com Check MOP

Comchecks can be exchanged for cash or be used as MOP in a transaction.

The driver fills the check and includes the amount they want.

Comcheck do not have any product restrictions like Comdata cards. Comcheck is like a regular check, but must get authorization for the total amount written on the check.

Go to **Configuration Client > Store Operations > Payment > MOP** tab to configure **35 Comcheck** MOP.

| MOP Currencies Fees | Tax Rates | |
|--|---|--|
| Select MOP | Name | Delete |
| 001 - CASH 002 - CHECK 003 - CREDIT 004 - DEBIT 005 - MAN CRED 006 - IN-HOUSE 007 - MAN DEBIT 008 - FOODSTAMP 009 - LOTTERY 010 - Over Run 011 - COUPON 012 - MOBILE 013 - Paper-check 014 015 016 017 018 019 | CASH Minimum Amount 0.01 Limit 0.00 Tender Code generic Options Force Safe Drop Tender Amount Require Allow Zero Entry Allow Refund Allow Safe Drop Force Ticket Print | 35 - COMCHECK 17 - LOTTERY 18 - IN_HOUSE 19 - PUMP_TEST 20 - EBT_FS 21 - EBT 22 - MANUAL_EBT_CB 23 - ECHECK 24 - STORED_VAL_CARD 25 - MANUAL_ENTRY 26 - FORCE_POST 27 - POST_ENTRY 28 - MOBILE 29 - UNATTENDED_REFUND 30 - NON_TAX_COUPON 31 - FUEL_VOUCHER 32 - TAX_EXEMPT_VOUCHER 33 - FLEET_CHECK 34 - EXTERNAL_PAYMENT |



Configuring Express Code MOP

Express codes are digitally generated for the drivers through the Comdata app and can be used instead of physical comcheck.

| Go to Configuration Client > Store Operations > Payment > MOP tab to configure 3 | 56 |
|--|----|
| Expresscode MOP. | |

| MOP Currencies Fees Tax | Rates | |
|---|--|--|
| Select MOP 001 - CASH | Name Express Code | MOP Code 36 - EXPRESSCODE |
| 002 - CHECK 003 - CREDIT 004 - DEBIT 005 - MAN CRED 006 - IN-HOUSE 007 - MAN DEBIT 008 - FOODSTAMP 009 - LOTTERY 010 - DRIVE OFF 011 - COUPON 012 - MOBILE 013 - Com Check 014 - Express Code 015 - Fleet Chek 016 017 018 019 020 ** | Minimum Amount 0.00 Limit 0.00 Tender Code generic Options Force Safe Drop Tender Amount Required Allow Zero Entry Allow Refund Allow Safe Drop Force Ticket Print | 17 - LOTTERY 18 - IN_HOUSE 19 - PUMP_TEST 20 - EBT_FS 21 - EBT 22 - MANUAL_EBT_CB 23 - ECHECK 24 - STORED_VAL_CARD 25 - MANUAL_ENTRY 26 - FORCE_POST 27 - POST_ENTRY 28 - MOBILE 29 - UNATTENDED_REFUND 30 - NON_TAX_COUPON 31 - FUEL_VOUCHER 32 - TAX_EXEMPT_VOUCHER 33 - FLEET_CHECK 34 - EXTERNAL_PAYMENT 35 - COMCHECK 36 - EXPRESSCODE |

Assign Com Check and Express Code MOPs to Soft Keys

- 1. Go to Configuration Client > Store Operations > Touch Screen > Panel Configuration.
- 2. Go to the Item Panel of the screen you want to add the button.



| Security Initial S | etup Store Operations | Promos and Discounts | Forecourt | Devices | Payment Controller |
|--------------------|--|---------------------------------|--|---------|--------------------|
| Touch Scree | Restrictions | nfig | guration | | |
| Select Item Pan | PLUs Sales Menu Keys | ► Pane | | | Add Duplicate |
| pan1 | Self-checkout House Account/ Pa Group Price Chang | ► Scree ay IN/ Pay OUT Regis | en Configuration ster Configuration | n 📃 | Preview |
| | Managed Updates Fiscal Receipt Charity Donations Close Lane | ther [| Department | | Other Departme |
| | | | | | |
| | | | | | |
| | | | | Add | Item Delete Item |
| | | | | | |
| | Preview/edit | | | | |

- 3. Click Add Item.
- 4. Choose type as MOP.
- 5. Choose the Item as **Com Chek** or **Expresscode**.

| Security | Initial Setup | Store Operations | Promos a | nd Discounts | Forecourt | Devices | Payment Controller | Reporting | Tools | Help | Log Out |
|--------------|----------------------------|---------------------|--------------|--------------|-----------|---------|--------------------|-----------|-------|------|---------|
| Touch | Date & Tim Registration | Configuratio | on : Pan | el Config | juration | | Save | Cancel | | | |
| Item Pan | els Parked M | enu Panels Fuel F | anels | | | | | | | | |
| | | | | | | | Del | ete | | | |
| | t Item Panel | N | lame Fun&M | OP | | | Add Duplicate | | | | |
| Item Fund | s &MOP | ^ | -Included It | ems | | | | | | | |
| | | | Туре | Items | | | Preview | | | | |
| | | | MOP | CASH | | | CASH | | | | |
| | | | MOP | Expres | s Code | | Com Chek | | | | |
| | | | MOP | Com C | neck | | Express Code | | | | |
| | | | МОР | Fleet C | hek | | Fleet Chek | | | | |
| | | | | | | Add | Item Delete Item | | | | |
| | | Preview/edit | | | | | | | | | |
| | | | 17 | 7 - 1 | | - | | | | | |



3 USING COMMERCIAL FLEET CARDS

The following are the commercial fleet functions:

- "Commercial Fleet Prepay Fuel Transaction" on page 27
- "DCR Sale Using a Commercial Fleet Card" on page 35
- "Fuel Sale With Fuel Limits, Category Limits and Transaction Limits" on page 35
- "Electronic Void Refund Transaction" on page 40
- "Fleet Check Transaction" on page 45
- "Split Tender Transaction With Fleet Check" on page 47
- "Over Run Auto Settle Process" on page 49
- "Postpay Fuel Sale" on page 51
- "Receipt Reprint Advanced Options" on page 54
- "Using Comdata Cards" on page 55



The Pre-Authorization Request is used to verify whether the actual transaction can be successfully completed before the payment is tendered.

Commercial Fleet Prepay Fuel Transaction

Pre-authorization

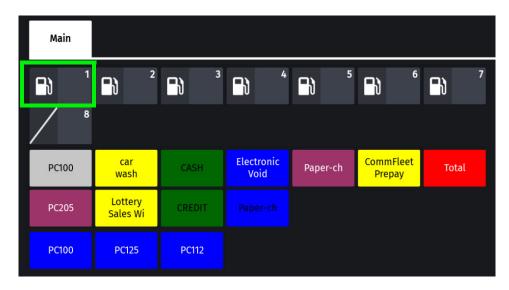
Commercial fleet prepay transactions differ from the normal prepay transactions as the commercial fleet prepay transactions are zero dollar transactions and selection of grades are compulsory before pre-authorization.

- 1. Trigger Commercial Fleet Prepay transactions by one of the following methods:
 - The Comm Fleet Prepay soft key



| Main | | | | | | |
|------------|-------------------------|-------------------------|--------------------|----------|---------------------|-------|
| • } | ₽ } ² | ₽ } ³ | - } | ₽) 5 | - } | |
| 8 | | | | | | |
| PC100 | car wash | CASH | Electronic Void | Paper-ch | CommFleet Prepay | Total |
| PC205 | Lottery Sales Wi | CREDIT | | | | |
| PC100 | PC125 | PC112 | | | | |

• Click the Pump icon and then the **Comm Fleet Prepay** button on the express panel in the pump icon on POS.





| Pump 1: Idl | Pump 1: Idle | | | | | | | | |
|----------------------|-------------------------------|----------------------|--------------------------|--------------------------|--|--|--|--|--|
| Current Sold | Tractor 1.600 G @ (REF | | CREDIT \$ 1.44 | | | | | | |
| Stacked | 2.050 G @ 1 Tractor | 1.800 \$/G | | \$ 3.69 CREDIT | | | | | |
| Sold | 4.989 G @ (REF | | \$ 4.49 | | | | | | |
| _ | 2.139 G @ 1 | .800 \$/G | | \$ 3.85 | | | | | |
| Prepay | \$10 | \$20 | \$30 | \$40 | | | | | |
| \$50 | Rest In Ga | Comm Fleet Prepay | | | | | | | |
| Approve / Restart | Clear Reserve | Preset | Reprint | Move Prepay | | | | | |
| Watch Pump | | | | Stop | | | | | |
| | | | | | | | | | |

2. Select the grades to be fueled and click **Confirm**.

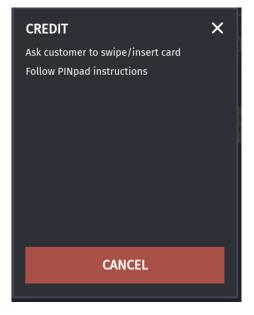
As commercial fleet prepay transactions are zero dollar transactions, the Fuel Grade Currency Limit is set from **Config Client > Forecourt > Fuel > Fuel Config > Fueling Positions** in the **Fuel Limit Settings** section.

Also, the host can set the limit. The limit that becomes applicable is the lower of the two. The host can also put a restriction on which fuel can be bought with a particular commercial fleet card. The fuel the host rejects will not be shown to the user to fuel even if the user selects the fuel.

| Ready | WELCOME TO EXXONMOBIL INSERT CARD OR | Report Available | | | 02:58 PM / | Thursday, F Reg102 (| eb 04, 2021 CORPORATE |
|-------|--|------------------|---|-----|------------|-------------------------|--------------------------|
| | Fuel Produ Multiple items may be selected, if available. Touc Select Fuel Prod | | × | Due | Approve | Fuel | Error |
| | 1. Tractor | | | | | | |
| | 2. REF | | | | | | |
| | 3. DEF | | | | | | |
| | 4. CNG | | | | | | |
| | 5. LPG | | | | | | |
| | 6. DIESL | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| 豐珍 | Неір | Confirm | | si | now Fuel | | ancel |



3. Follow PIN pad instructions for preauthrization.



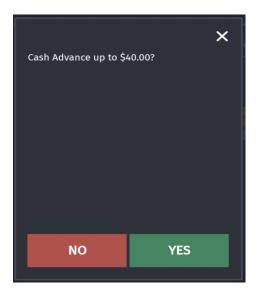
4. If the card is configured to give cash advance, the cash advance prompt appears for selection.

There are three ways the cash advance limit is set:

1) Using the cashback amount feilds in Cashback Prompt Amounts section from config client > EPS Configuration > Buypass Configuration >

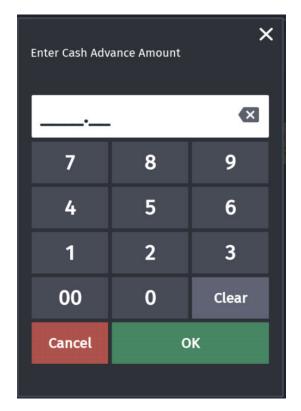
2) From the host that comes during the pre-authorization response3) From the DCT table.

Out of these three, the cash advance that appears to the customer is the lowest one. Cash advance is only given after fueling.



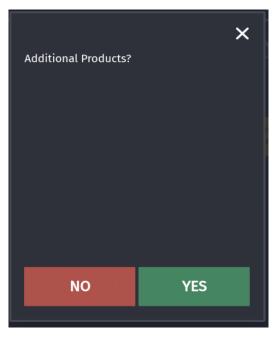
5. Enter cash advance required.



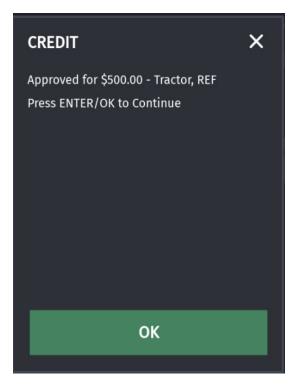


6. Select **YES** if additional products other than fuel are required for purchase. The host determines based on a particular fleet card what are the merchandise that can be bought and the amount that can be used to buy each category of products. This information comes as a card pre-authorization response from the host. During completion of the transaction, If the product selected is not allowed by the host, an error message is shown. Error messages are also shown if the product amount limit is crossed and if the transaction amount limit is crossed.





7. Click OK on the **Approved** response from the host.

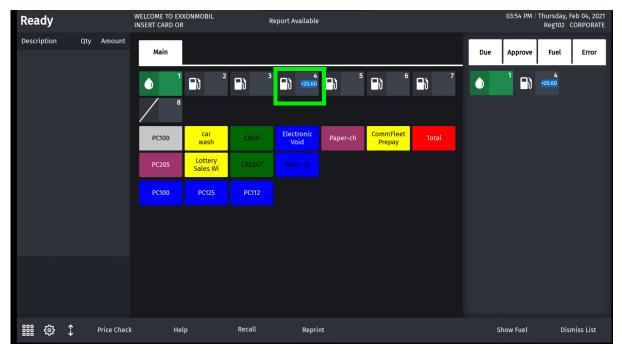


Completing the transaction

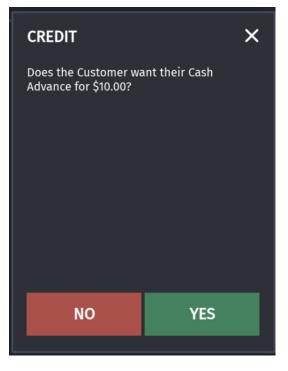
If the customer has not opted for cash advance and/or additional products during preauthorization, sale is completed at the DCR.



If the customer has opted for cash advance and/or additional products during preauthorization, after fueling, the sale comes due inside. Select the pump to recall the transaction.



8. Add the additional products and complete the sale. A prompt appears asking if the customer wants the cash advance applied during pre-authorization. Click Yes or No to complete the sale.





Sample Receipts

Pre-Authorization Receipt

| | VELCOME TO DUR STORE 99999 | |
|---|---|-------------------------------------|
| VeriF | one Gold Disk FL | |
| ***PRE-AUT | HORIZED RECEIPT | *** |
| Description | Qty | Amount |
| PRE-AUTH CR # Products: T R | | 490.00 |
| | - Subtotal TOTAL Cash Back PREAUTH \$ | 490.00 490.00 10.00 500.00 |
| PREPAY Receipt 6TCHF:TCH Fuel | | |
| Acct/Card #: *** Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 000722034 Invoice #: 1275 | ************* | Θ |
| Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 000722034 | ************* | 0 |



Sales Receipt

| r | | |
|---|--|------------------------|
| 0 | ELCOME TO UR STORE 99999 Fone Gold Disk FL | |
| Description | Qty | Amount |
| Tractor CR #0 SELF @ 0.9 | | 5.60 |
| REF CR #04 SELF @ 1.8 | 2.778L 00/ L | 5.00 |
| | - Subtotal | 10.60 |
| | TOTAL | 10.60 |
| | Cash Back | 10.00 |
| | CREDIT \$ | 20.60 |
| | Change \$ | -10.00 |
| Acct/Card #: *** Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 000722045 Invoice #: 1297 MERCHANT COPY SIGNATURE I agree to pay t on this receipt. | | |
| by car | d type Tractor | |
| | \$0.10 / LITRE D 6.222 LITRES | ISCOUNT |
| by c | ard type REF | |
| | \$0.20 / LITRE D 2.778 LITRES | ISCOUNT |
| ST#AB123 TIL CSH: 1 | | N#1020008 :57:49 PM |

DCR Sale Using a Commercial Fleet Card

If the DCR does not have alphanumeric capability or if the DCR has alphanumeric capability but is not enabled for alphanumeric input, the customer will be send inside for entering details at the prompt.

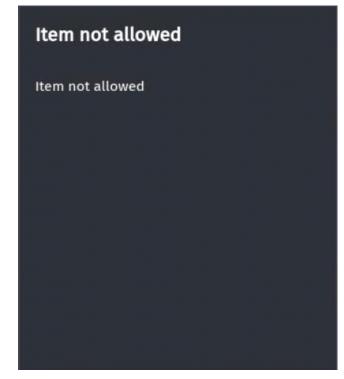
Fuel Sale With Fuel Limits, Category Limits and Transaction Limits

The host determines based on a certain card what are the merchandise that can be bought and the amount that can be used to buy each category of products. This information comes through the card pre-authorization response from the host.

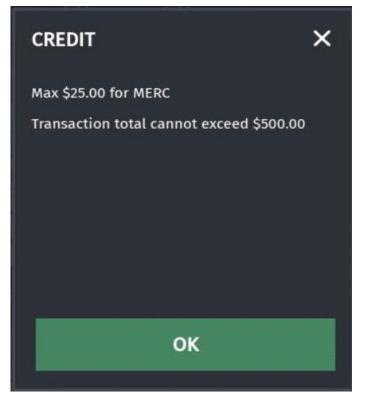


NGFC Fleet Cards

• If the product selected is not allowed by the host, an error message is shown to the customer.

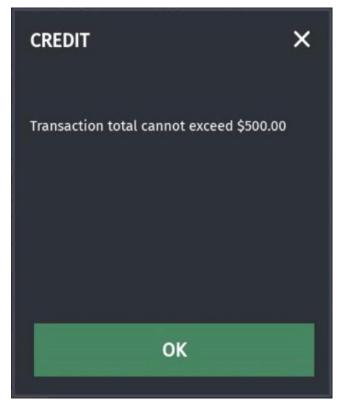


• If the product limit is crossed, an error message is shown to the customer.

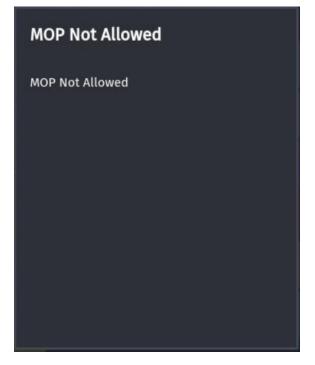




• If the entire amount in the transaction crosses the transaction limit, an error message is shown to the customer.



• Multigrade transaction should be pre-authorized or completed with only a network MOP, if any other a MOP is selected, an error message is shown to the customer.





Comdata Cards Error Messages

• Purchase Limit Exceeds Host Limit

| | | | | | port Available AIL AVAILABLE | | 04 | | ay, Oct 03, 2023 01 CORPORATE |
|--------------------------|-----|--------------------------------|--------------|------------------|---------------------------------|-------------|-------|------------|----------------------------------|
| Description | Qty | Amount | | | | | | | |
| ANTI FREEZE | | 250.00 | Comdata | | | | | | |
| | | | ป | EDIT | n 3 | ~ 4 | ₽} 5 | - } | |
| | | | M Max OIL | ¢ \$20.00 for An | ti-Freeze | | CHIPS | ICE | BEVERAGE |
| | | | Refu | | | | DEBIT | CASH | Com Check |
| | | | Expre Cod | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| Subtotal Tax TOTAL | | \$250.00 \$0.00 \$250.00 | | | | | | | |
| Amount Due | | \$250.00 | | | | | | | |
| 嘂 錜 | F | Price Check | Help | Susp Trans | Void Line | Void Ticket | | Show Fuel | Error Correct |

• Wrong Card Used For E-void

| Motor Oil | 1 -10.00 | SCRREN1 | | | | | |
|--------------------------|--------------------------------|----------------|--------------------|----------------------------|----------------|--------------|----------------|
| | | | | credit E1113; No | REFUND ALLOWED | | |
| | | Car Wash | Motor Oil | | | CIGAR | ICE(401) |
| | | CASH | COMCHECK | | | Other MOP | Refund |
| | | Total | Gift Card Act | _ | CASH | dditive | Fuel Prepay |
| | | Fuel Preset | MANUAL FUEL DEP | Soap | | | |
| | | | | | | | |
| | | | | | | | |
| Subtotal Tax TOTAL | \$-10.00 \$0.00 \$-10.00 | | | | | | |
| Amount Due | \$-10.00 | | | | | | |
| ==== ① | Price Check | Hel | p | Susp Trans | Void Line | Void Ticket | |



• E-void Prepay Transaction

| DIESL CR #01 2.230 | -2.50 | SCRREN1 | | | | | | Due | Approve | Fuel | Error / |
|--------------------------|------------------------------|----------------|--------------------|-----------------------|------------------|--------------|----------------|-----|----------|-------|---------|
| SELF @ -1.121 / G | | □ } 1 | | INVALID 1 DECLINEE | TRANSACTION D | | | | | | |
| | | Car Wash | Motor Oil | | | CIGAR | ICE(401) | | | | |
| | | CASH | COMCHECK | | | Other MOP | Refund | | | | |
| | | Total | Gift Card Act | | CASH | dditive | Fuel Prepay | | | | |
| | | Fuel Preset | MANUAL FUEL DEP | Soap | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| Subtotal Tax TOTAL | \$-2.50 \$0.00 \$-2.50 | | | | | | | | | | |
| Amount Due | \$-2.50 | | | | | | | | | | |
| 嘂 錼 () | Price Check | Hel | p | Susp Trans | Void Line | Void Ticket | | s | how Fuel | Error | Correct |

Comdata and Non-Comdata Merchandise Mix at Commercial/Blended Sites

| | | | | | AL AVAILABLE | eport | . 04 | | ay, Oct 03, 2023 101 CORPORATE |
|-------------------------|------------|---------------------------|-------------------------|--------------------|-------------------------|-------------|----------------|------------|-----------------------------------|
| Description ANTI FREEZE | Qty 1 | Amount 7.00 | Comdata | | · | | | 5 | |
| ICE | 1 | 6.00 | ∎ } ¹ | 2 | ₽) ³ | - } | _}) ⁵ | - } | - 1) ⁷ |
| | | | M OIL | C WASH | ANTI FREEZE | TIRES | CHIPS | ICE | BEVERAGE |
| | | | Refund | Electronic Void | Total | | | | n :k |
| | | | Express Code | Fleet Chek | | PLEASE I | REMOVE | | |
| | | | | | | FROM SE | ELECTED ITEMS. | | |
| | | | | | | | | | |
| | | | | | | | | | |
| Subtotal Tax | | \$13.00 \$0.00 | | | | | | | |
| TOTAL Amount Due | | \$13.00 \$13.00 | | | | | | | |
| 嘂 绞 | ↑ Р ↓ Р | rice Check | Help | Susp Trans | Void Line | Void Ticket | | Show Fue | L Error Correct |



| Description Qty DIESL CA #01 0.28 | | SCRREN1 | | | | | | Due | Approve | Fuel | Error |
|-----------------------------------|------------------------------|----------------|--------------------|--------------------|----------|-------------|----------------|-----|----------|------|-----------|
| SELF @ 7.111 / G Non-Com(400) | 1 9.97 | 1 2:00 | | PLEASE REMOVE Non | | | | | | | |
| | | Car Wash | Motor Oil | FROM SELECTED ITEM | IS. | | ICE(401) | | | | |
| | | CASH | COMCHECK | | | | Refund | | | | |
| | | Total | Gift Card Act | | | | Fuel Prepay | | | | |
| | | Fuel Preset | MANUAL FUEL DEP | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| Subtotal Tax TOTAL | \$11.97 \$0.00 \$11.97 | | | | | | | | | | |
| Amount Due | \$11.97 | | | | | | | | | | |
| 888 (6); 🕆 | Price Check | Hel | p | Susp Trans V | oid Line | Void Ticket | | sł | now Fuel | Erro | r Correct |

• Fuel Post Pay and Non-Comdata Merchandise

Electronic Void Refund Transaction

The Electronic Void functions is used to void a commercial fleet transaction. When someone accidentally fuels one or more grade/s in a multi-grade fuel transaction instead of the owner of the preauth card, the cashier refunds the entire transaction using Electronic Void function to the card that was used during pre-auth. To perform an electronic void transaction, both the customers should be with the cashier. The cashier initiates a manual fuel department sale to the respective people who pumped the fuel.



1. Click **Electronic Void**.

| Ready | | | TAP CARD OR SWIPE CARD | | | | | 01:48 PM / Friday, Feb 12, 2021 Reg102 CORPORATE | | | | | |
|-------------|-----|--------|---------------------------|-------------------------|--------|--------------------|----------|---|-------|-----|---------|------|-------|
| Description | Qty | Amount | Main | | | | | | | Due | Approve | Fuel | Error |
| | | | - }) ¹ | ₽) ² | | | | | | | | | |
| | | | PC100 | car wash | CASH | Electronic Void | Paper-ch | CommFleet Prepay | Total | | | | |
| | | | PC205 | Lottery Sales Wi | CREDIT | | | | | | | | |
| | | | PC100 | PC125 | PC112 | | | | | | | | |
| | | | | | | | | | | | | | |

2. From the list of Commercial Fleet transactions, select the transaction to void. The list can be further filtered by selecting **Advance Options**.

| Ready | WELCOME TO EX INSERT CARD OR | | Report Available POP Comm Err Reg102 | | | 01:53 P | M / Friday, F Reg102 (| eb 12, 2021 CORPORATE |
|---|---|----------------------------------|---|---|-----|----------|---------------------------|--------------------------|
| Touch to select/highlight/display or | r key entry# and <ef< th=""><th>NTER>,then touch <enter></enter></th><th>or <initiate refund=""> to ini</initiate></th><th>tiate electronic void refund transaction.</th><th>Due</th><th>Approve</th><th>Fuel</th><th>Error</th></ef<> | NTER>,then touch <enter></enter> | or <initiate refund=""> to ini</initiate> | tiate electronic void refund transaction. | Due | Approve | Fuel | Error |
| Commercial Fleet Complete | d Transaction | # Date/Time Ticke | t# Type Amount FP# | Volume Details | | 1 1 | | |
| WELCOME TO OUR STORE | | 1. 2/10 15:37 1020031 | I CREDIT 4.13 02 | | | | | |
| 99999 VeriFone Gold D FL | risk | 2. 2/10 15:18 1020030 | 0 CREDIT 4.57 01 | | | | | |
| | ty Amount | 3. 2/10 14:03 102001 | 5 CREDIT 3.58 01 | | | | | |
| REF CR #02 2.295 SELF @ 2.000/ L POP Discount | | 4. 2/10 14:00 901001 | 1 CREDIT 2.20 01 | | | | | |
| Subtota TC Cash Bac CRED | ul 4.13 0TAL 4.13 :k 20.00 | 5. 2/10 13:58 9010010 | 0 CREDIT 2.21 01 | | | | | |
| Chang | ;e \$ −20.00 | 6. 2/4 15:58 901000 | 6 CREDIT 7.16 01 | | | | | |
| 6TCHF:TCH Fuel USD\$24.13 Acct/Card #: *********************************** | | 7. 2/4 15:57 1020008 | 3 CREDIT 10.60 04 | | | | | |
| Resp Code: 000 Stan: 000724007 Invoice #: 1494 | | 8. 2/4 12:39 102000 | 5 CREDIT 3.61 07 | | | | | |
| MERCHANT COPY | | 9. 2/3 17:23 1020004 | 4 CREDIT 24.88 01 | | | | | |
| 태태 🛟 🗍 Advanced Op | tions Hel | lp | Initiate Refund | | SI | how Fuel | Disr | niss List |



| Rea | ady | | CARD OR PE CARD | Report Ava POP Comm | ilable Err Reg102 | | | 01:57 P | M / Friday, I Reg102 (| Feb 12, 2021 CORPORATE |
|-----|---------------|--------------------|--------------------|------------------------|----------------------|---|-----|----------|---------------------------|---------------------------|
| | | | | | | × | Due | Approve | Fuel | Error |
| A | dvanced O | ptions - Multi Sel | lect Allowed | | | | | | | |
| | 1. Hours | | | | | | | | | |
| | 2. Date/Time | 2 | | | | | | | | |
| | 3. Fueling Po | sition # | | | | | | | | |
| | 8. Card Type | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | ÷ دی | Show List | Help | Init | iate Refund | | S | now Fuel | с | ancel |

3. Enter filter conditions and click Show List.

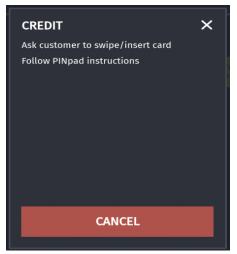
| TAP CA SWIPE | | Report Available POP Comm Err Reg102 | | | 02:02 P | | Feb 12, 2021 CORPORATE |
|--------------------------------|---------------|---|---|-----|----------|------|---------------------------|
| | at All arread | | × | Due | Approve | Fuel | Error |
| Advanced Options - Multi Selec | t Allowed | | | | | | |
| 1. Hours | | | | | | | |
| 2. Date/Time | | | | | | | |
| 3. Fueling Position # | | | | | | | |
| 8. Card Type | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| •••• ~ • | | | | | | | |
| 器 袋 î Show List | Неlр | Initiate Refund | | S | how Fuel | (| ancel |



4. Select the transaction to void from the filtered list and click Initiate Refund.

| | CARD OR E CARD | | Available nm Err Reg102 | | | 02:04 P | M / Friday, F Reg102 C | eb 12, 2021 ORPORATE |
|--|--------------------------------|---------------------------|----------------------------|--|-----|----------|---------------------------|-------------------------|
| Touch to select/highlight/display or key en | try# and <enter>,t</enter> | | te Refund> to ini | tiate electronic void refund transaction | Due | Approve | Fuel | Error |
| FP#,CrdType | # | Date/Time Ticket# Type | Amount FP# | Volume Details | | 1 1 | | |
| WELCOME TO OUR STORE | 1. | 2/10 15:18 1020030 CREDIT | 4.57 01 | | | | | |
| 99999 VeriFone Gold Disk FL | 2. | 2/10 14:03 1020015 CREDIT | 3.58 01 | | | | | |
| Description Qty | Amount 3. | 2/10 14:00 9010011 CREDIT | 2.20 01 | | | | | |
| REF CR #01 2.540L SELF @ 2.000/ L POP Discount | 5.08 -0.51 4. | 2/10 13:58 9010010 CREDIT | 2.21 01 | | | | | |
| Subtotal TOTAL Cash Back CREDIT \$ | 4.57 4.57 20.00 24.57 | 2/4 15:58 9010006 CREDIT | 7.16 01 | | | | | |
| Change \$ | -20.00 | 2/3 17:23 1020004 CREDIT | 24.88 01 | | | | | |
| 6TCHF:TCH Fuel USD\$24.57 Acct/Card #: ***************************** Entry: Swiped Auth #: 123628 | 7. | 2/3 17:19 1020002 CREDIT | 8.34 01 | | | | | |
| Resp Code: 000 Stan: 000723998 Invoice #: 1481 | | | | | | | | |
| MERCHANT COPY | | | | | | | | |
| 器 统 î Advanced Options | Help | 1 | nitiate Refund | | s | how Fuel | Disn | niss List |

5. The card that was used to complete the transaction should be used for initiating a refund.





Sample Receipt

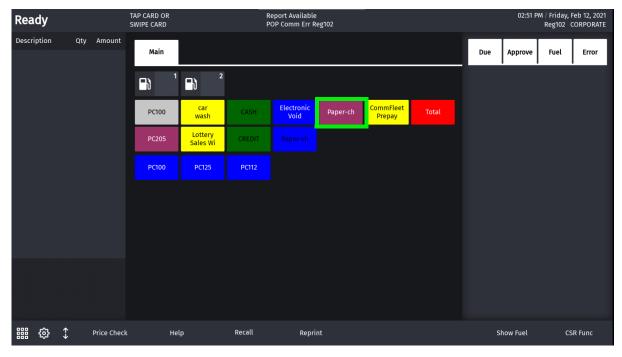
| WELCOME T OUR STORE 99999 VeriFone Gold FL | |
|---|--------------------------------------|
| REFUN | D |
| Description | Qty Amount |
| R REF CR #01 2.5 SELF @ 2.000/ L | 40L -5.08 |
| POP Discount Manual Fuel | 0.51 |
| | |
| Subto | |
| | TOTAL -4.57 |
| Cash B | ack -20.00 DIT \$ -24.57 |
| CRE | DIT \$ -24.57 |
| Cashback Ref | und \$ 20.00 |
| 6TCHF:TCH Fuel USD(\$24 Acct/Card #: ********** Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 000724574 Invoice #: 1535 | |
| MERCHANT COPY | |
| ST#AB123 TILL XXXX D CSH: 1 2/ | R#1 TRAN#1020032 12/21 2:06:58 PM |



Fleet Check Transaction

Customers can pay with fleet check and can cash fleet check.

1. Select Fleet Check.

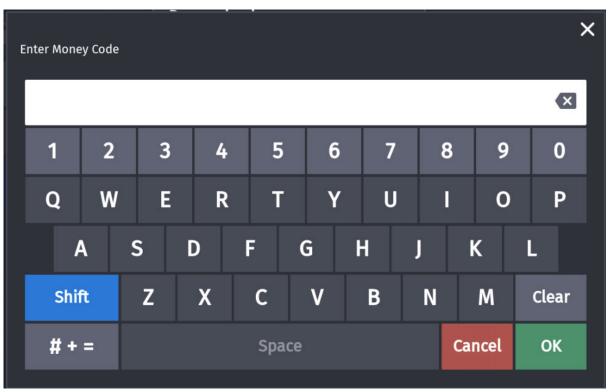


2. Enter Amount





3. Enter Money Code.



4. Enter Check Number.

| Enter Check | (Numbe | er | | | | | | | × | | | |
|-------------|---------|----|----------------|---|-----|---|---|---|-------|--|--|--|
| | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 0 | | | |
| Q | W | E | R | Т | Y | U | 1 | 0 | Р | | | |
| ŀ | • | S | D | F | G I | н | J | ĸ | L | | | |
| Shif | t | Z | X | С | V | В | Ν | м | Clear | | | |
| # + | = | | Space Cancel C | | | | | | | | | |
| | | | | | | | | | | | | |

••• verifone

Sample Receipt

| OUR 99 | OME TO STORE 999 Gold Disk FL | |
|---|---|---------------------------------|
| Description | Qty | Amount |
| Рар | Subtotal TOTAL er-check \$ Change \$ | 0.00 0.00 50.00 -50.00 |
| CHECK Receipt Service Provider: M Money Code: 445566 Check Number: 46677 Auth #: 123628 Resp Code: 000 Stan: 000723910 Invoice #: 1420 AMOUNT \$50.00 | - | |
| ST#AB123 TILL X CSH: 1 | XXX DR#1 TRAN 2/10/21 2: | |

Split Tender Transaction With Fleet Check

Fleet check can be used in split tender transactions with cash.



Sample Receipt

| WELCOME TO OUR STORE 99999 VeriFone Gold Disk FL | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|
| ***PREPA | ID RECEIPT*** | | | | | | | | |
| Description | Qty | Amount | | | | | | | |
| PREPAY CR #01 Product: REF | _ | 10.00 | | | | | | | |
| Pa | Subtotal TOTAL CASH \$ aper-check \$ Change \$ | 10.00 10.00 5.00 10.00 -5.00 | | | | | | | |
| CHECK Receipt Service Provider: Money Code: Y666 Check Number: 7888 Auth #: 123628 Resp Code: 000 Stan: 000723950 Invoice #: 1436 AMOUNT \$10.00 | - | | | | | | | | |
| ST#AB123 TILL CSH: 1 | XXXX DR#1 TRAM 2/10/21 2 | | | | | | | | |



Over Run Auto Settle Process

To handle overrun, enable Auto Settle Overrun in **Store Operations > Sales > Sales Configuration**. The Overrun amount will be automatically settled with the non-network **Drive Off** MOP. The card will only be charged with the amount that the customer fueled.

| Description | Qty | Amount |
|-----------------------------|------------------|--------|
| Tror CR #01 2 SELF @ 1.0 | 21.000L 00/ L | 21.00 |
| DEF CR #01 SELF @ 2.0 | 10.495L 00/ L | 20.99 |
| Merc-1 | 1 | 15.00 |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | Tax | \$0.00 |
| 1 | OTAL S | |
| | | |
| 0.000 | ER RU | |



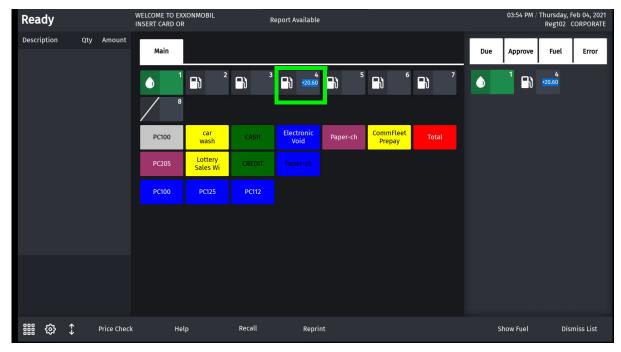
Sample Receipt

| | To Our | | | | | | | | | |
|----------------------|--------------------|--------|--|--|--|--|--|--|--|--|
| Sto | | | | | | | | | | |
| Banga | | | | | | | | | | |
| 99999 | | | | | | | | | | |
| VeriFone | VeriFone Gold Disk | | | | | | | | | |
| F | L | | | | | | | | | |
| | | | | | | | | | | |
| B | | | | | | | | | | |
| Description | Qty | Amount | | | | | | | | |
| | 21.000L | 21.00 | | | | | | | | |
| SELF @ 1.000/ | L | | | | | | | | | |
| DEF CR #01 | 10.495L | 20.99 | | | | | | | | |
| SELF @ 2.000/ | L | | | | | | | | | |
| Merc-1 | 1 | 15.00 | | | | | | | | |
| | | | | | | | | | | |
| S | ubtotal | 56.99 | | | | | | | | |
| | TOTAL | 56.99 | | | | | | | | |
| Ca | sh Back | 10.00 | | | | | | | | |
| | CREDIT \$ | 64.99 | | | | | | | | |
| | VER RUN \$ | 2.00 | | | | | | | | |
| | Change \$ | -10.00 | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| 6TCHF: TCH Fuel USD | | | | | | | | | | |
| Acct/Card #: ******* | ********0169 | | | | | | | | | |
| Entry: Swiped | | | | | | | | | | |
| Auth #: 123628 | | | | | | | | | | |
| Resp Code: 000 | | | | | | | | | | |
| Stan: 007539951 | | | | | | | | | | |
| Invoice #: 16689 | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| MERCHANT COPY | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| SIGNATURE | | | | | | | | | | |
| I agree to pay the a | mount stated | | | | | | | | | |
| | | | | | | | | | | |



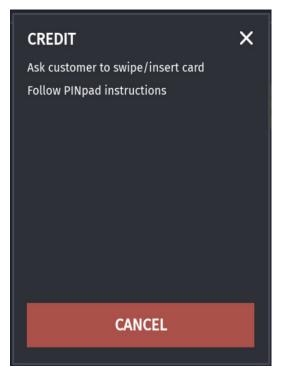
Postpay Fuel Sale

In a postpay fuel sale, the sale comes due inside after the customer dispenses fuel.



1. Select the pump to recall the transaction.

2. Swipe card to complete sale.





3. If a Commercial Fleet card is used to complete the sale, and if cash back is configured on the card, the user get a prompt asking if cash back amount is required.

| Cash Advance up to \$4 | •0.00? |
|------------------------|--------|
| | |
| NO | YES |

4. On selecting **Yes**, another prompt appears asking the amount required.



••• verifone

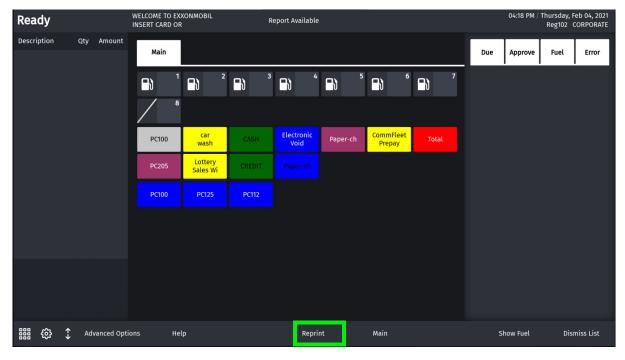
Sample Receipt

| | WELCOME TO OUR STORE 99999 Fone Gold Disk FL | |
|--|---|--|
| Description REF CR #01 SELF @ 2. POP Disco | | Amount 5.08 -0.51 |
| | - Subtotal TOTAL Cash Back CREDIT \$ Change \$ | 4.57 4.57 20.00 24.57 -20.00 |
| 6TCHF:TCH Fuel Acct/Card #: ** Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 000723998 Invoice #: 1481 | **************011 | 0 |
| MERCHANT COPY | | |
| SIGNATURE I agree to pay on this receipt | the amount state | |
| b | y card type | |
| | \$0.20 / LITRE D 2.540 LITRES | ISCOUNT |
| ST#AB123 TI CSH: 1 | LL XXXX DR#1 TRA 2/10/21 3 | |



Receipt Reprint Advanced Options

On the Reprint screen, click **Advanced Options** to filter and show receipts based on the filter options selected on the Advance Options screen.



| Touch to select/highlight | | key ent | ry# and <e< th=""><th></th><th><enter> or <re< th=""><th>print> to print receipt</th><th>×</th><th>Due</th><th>Approve</th><th>Fuel</th><th>Error</th></re<></enter></th></e<> | | <enter> or <re< th=""><th>print> to print receipt</th><th>×</th><th>Due</th><th>Approve</th><th>Fuel</th><th>Error</th></re<></enter> | print> to print receipt | × | Due | Approve | Fuel | Error |
|---|-------------------------|---------|---|----------------|--|-------------------------|---|-----|----------|------|-----------|
| Preview / Reprint Transactior | I | # | Date/Tim | e Ticket# Type | Amount FP# | Volume Details | | | | | |
| WELCOME TO OUR STORE | | 1. | 2/4 15:57 | 1020008 CREDIT | 10.60 04 | | | | | | |
| 99999 VeriFone Gold Disk FL | | | 2/4 15:20 | 1020007 CREDIT | 490.00 04 | | | | | | |
| Description Qty | Amount | | 2/4 15:04 | 1020006 CREDIT | 500.00 01 | | | | | | |
| Tractor CR #04 6.222L SELF@0.900/L REF CR #04 2.778L SELF@1.800/L | 5.60 5.00 | 4. | 2/4 12:39 | 1020005 CREDIT | 3.61 07 | | | | | | |
| Subtotal TOTAL Cash Back | 10.60 10.60 10.00 | 5. | 2/3 17:23 | 1020004 CREDIT | 24.88 01 | | | | | | |
| CREDIT \$ Change \$ | 20.60 | 6. | 2/3 17:20 | 1020003 CREDIT | 480.00 01 | | | | | | |
| 6TCHF:TCH Fuel USD\$20.60 Acct/Card #: ****************0110 Entry: Swiped | | | 2/3 17:19 | 1020002 CREDIT | 8.34 01 | | | | | | |
| Auth #: 123628 Resp Code: 000 Stan: 000722045 Invoice #: 1297 | | 8. | 2/3 17:18 | 1020001 CREDIT | 480.00 01 | | | | | | |
| MERCHANT COPY | | | | | | | | | | | |
| 器器 铙 ① Advanced Options | Help | р | | | Reprint | Main | | SI | now Fuel | Disr | niss List |



Select the options based on which to reprint receipts.

| Re | ady | TAP CAR SWIPE C | | Report / | Available | | | | 04:21 PM / | Thursday, F Reg102 (| eb 04, 2021 CORPORATE |
|----|---------------------|--------------------|---------------------|----------|-----------|------|---|-----|------------|-------------------------|--------------------------|
| | | | | | | | × | Due | Approve | Fuel | Error |
| 4 | Advanced Optio | ns - Multi Select | Allowed | | | | | | | | |
| | 1. Hours | | 9. Register # | | | | | | | | |
| | 2. Date/Time | | 10. Commercial Only | | | | | | | | |
| | 3. Fueling Positior | n # | | | | | | | | | |
| | 4. Mop | | | | | | | | | | |
| | 5. Fuel Only | | | | | | | | | | |
| | 6. Fuel plus Merch | nandise | | | | | | | | | |
| | 7. Merchandise Or | าไy | | | | | | | | | |
| | 8. Card Type | | | | | | | | | | |
| | | | | | | | | | | | |
| | \$ \$ | Show List | Help | | Reprint | Main | | SI | now Fuel | с | ancel |

Using Comdata Cards

Most of the transactions using Comdata cards are similar to using Fleet cards other than the transactions using Comchek and Expresscode MOPs.



For all types of Comdata transactions, the **Unit Number** prompt is a mandatory prompt, which is a unique ID for each driver.

Unit Number field is optional only for Expresscode MOP transactions.

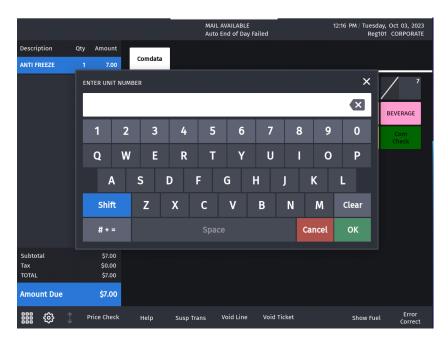
Prepay Transaction with Comdata Cards

Pre-Authorizing Sale

To launch a prepay transaction using Comdata cards, the process is same till Step 3 in "Commercial Fleet Prepay Fuel Transaction" on page 27



1. After the customer swipes the comdata card, the customer is asked to enter the unit number.



2. Enter Driver ID (dynamic prompt from host)

Dynamic prompts can vary depending on the card used.

Some of the dynamic prompts are optional. Press OK without entering anything for skipping optional prompts.

If mandatory prompts are skipped thrice, then the transaction is declined.

There is no way other than through experience that a cashier or a customer would know which is an optional prompt.

Fiserv supports up to total of 8 prompts (both dynamic and system) in a single transaction



••

| | | | | | | AIL AVAILA teport Avail | | | | 12:16 PM | / Tuesday, (Reg101 | Oct 03, 2023 CORPORATE |
|--------------|-----|------------------|----------|-----|-----------|----------------------------|--------|------------|----|----------|------------------------|---------------------------|
| Description | Qty | Amount | Comd | ** | | | | | | | | |
| ANTI FREEZE | | 7.00 | Coniu | ata | | | | | | | | _ |
| | | ENTER D | RIVER ID | | | | | | | | × | 7 |
| | | | | | | | | | | | × | ERAGE |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 0 | om |
| | | Q | w | E | R | т | Y | U | I | 0 | Р | |
| | | | A | S | D | F | G | Н | J | к | L | |
| | | Sh | ift | Z | Х | С | ۷ | В | N | м | Clear | |
| | | # • | - = | | | Spac | | | Ca | incel | ОК | |
| Subtotal | | \$7.00 | | | | | | | | | | |
| Tax TOTAL | | \$0.00 \$7.00 | | | | | | | | | | |
| Amount Due | | \$7.00 | | | | | | | | | | |
| ## ŵ | † Р | rice Check | Help | Su | isp Trans | Void L | ine Vo | oid Ticket | | Sł | now Fuel | Error Correct |

- 3. The following are the other dynamic prompts from the host that can be shown during a transaction:
 - Enter Hubometer Reading
 - Enter Reeferhour Meter Reading
 - Enter Driver's License Number
 - Enter Purchase Order Number
 - Enter Trailer Hub Reading
 - Enter Trip number
 - Enter Trailer number
- 4. After the dynamic prompts, If the card is configured to give cash advance, the cash advance prompt appears for selection.

There are three ways the cash advance limit is set:

- Using the Cashback Amount field in Cashback Prompt Amounts section from **Configuration Client > EPS Configuration > Buypass Configuration**
- From the host response that comes during the pre-authorization request
- From the DCT table.

Out of these three, the cash advance that appears to the customer is the lowest one. Cash advance is only given after fueling.



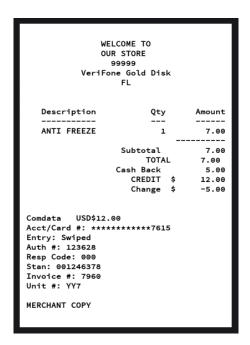
| | | | | | MAIL AVAILA Auto End of | | i | 1 | | ay, Oct 03, 2023 101 CORPORATE |
|--------------------------|----------|----------------------------|--------------|-------------|----------------------------|-------|------------|-------|----------|-----------------------------------|
| Description | Qty 1 | Amount 7.00 | Comdata | | | | | | | |
| | | | | / | 2 / | 3 | / 4 × | 5 | 6 | / ' |
| | | | M Ca OIL | ish Advance | up to \$20.00 | | | CHIPS | ICE | BEVERAGE |
| | | | Refur | | | | | DEBIT | САЅН | Com Check |
| | | | Expre Cod | NO | | YES | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| Subtotal Tax TOTAL | | \$7.00 \$0.00 \$7.00 | | | | | | | | |
| Amount Due | | \$7.00 | | | | | | | | |
| 嘂 ô | † Р ↓ | rice Check | Help | Susp Tran | is Void L | ine V | oid Ticket | | Show Fue | L Error Correct |

5. Enter Cash Advance Amount

| | | | | | | | | 1 | | ay, Oct 03, 2023 101 CORPORATE |
|--------------|-----|------------|-----------------|------|----------------|-------------|----------|---|----------|-----------------------------------|
| Description | Qty | Amount | | | | | | | | |
| ANTI FREEZE | 1 | 7.00 | Comdata | _ | | | | 1 | | |
| | | | 1 | / | Enter Cash Adv | ance Amount | × | 5 | / | / ' |
| | | | OIL | 1 | 7 | 8 | 9 | | ICE | BEVERAGE |
| | | | Refund | Ele | 4 | 5 | 6 | | CASH | Com Check |
| | | | Express Code | | | | | | | |
| | | | couc | | 1 | 2 | 3 | | | |
| | | | | | 00 | 0 | Clear | | | |
| | | | | | Cancel | (| Ж | | | |
| Subtotal | | \$7.00 | | | | | | | | |
| Тах | | \$0.00 | | | | | | | | |
| TOTAL | | \$7.00 | | | | | | | | |
| Amount Due | | \$7.00 | | | | | | | | |
| 嘂 錼 (| Р | rice Check | Help | Susp | Trans Void | Line Voi | d Ticket | | Show Fue | l Error Correct |



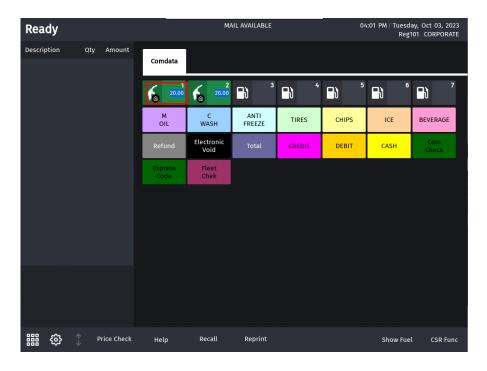
Cash Advance Receipt



Completing the transaction

If the customer has not opted for cash advance during pre-authorization, sale is completed at the DCR.

1. If the customer has opted for cash advance during pre-authorization, after fueling, the sale comes due inside. Select the pump to recall the transaction.





| | | | | MA | IL AVAILABLE | | 04 | | ay, Oct 03, 2023 I01 CORPORATE |
|--|-------|---|-------------------------------------|------------|--------------|-------------|----------------|-------------|-----------------------------------|
| Description | Qty | Amount | Comdat | | | | | | |
| PRE-AUTH CR #0 DIESL | 0.000 | 495.00 | Comdatu M OIL Refur Cod | | .00 - DIESL | × | CHIPS DEBIT | ICE CASH | BEVERAGE |
| Subtotal Tax TOTAL Cash Back PREAUTH | | \$495.00 \$0.00 \$495.00 \$5.00 \$500.00 \$0.00 | | | | | | | |
| 嘂 錼 (| Γ P | rice Check | Help | Susp Trans | Void Line | Void Ticket | | Show Fue | L Error Correct |

2. A prompt appears asking if the customer wants the cash advance applied during preauthorization. Click Yes or No to complete the sale.

| | | | | MAI | L AVAILABLE | | 04 | | ay, Oct 03, 2023 101 CORPORATE |
|------------------------------------|-------|------------------|--------------|--|----------------|--------------|-------|------------|-----------------------------------|
| Description | Qty A | mount | | | | | | | |
| DIESL CR #02 1 SELF @ 7.121 / G | 1.368 | 9.74 | Comdata | | | | | | |
| SELF @ 7.121 / G | | | 6 | | 3 | ~ ` 4 | 5 | - } | ₽ } ⁷ |
| | | | | REDIT | | × | | | |
| | | | | oes the Customer dvance for \$5.00? | want their Cas | h | CHIPS | ICE | BEVERAGE |
| | | | Refur | | | | DEBIT | CASH | Com Check |
| | | | Expre Cod | NO | YE | S | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| Subtotal | | \$9.74 | | | | | | | |
| Tax TOTAL | | \$0.00 \$9.74 | | | | | | | |
| Cash Back PREAUTH | \$ | \$5.00 500.00 | | | | | | | |
| Amount Due | | \$9.74 | | | | | | | |
| 嘂 袋 〔 | Pric | e Check | Help | Susp Trans | Void Line | Void Ticket | | Show Fuel | Error Correct |



Pre-Authorization Receipt

| WELCON | | | | | | | | | |
|------------------------------|-----------|--------|--|--|--|--|--|--|--|
| OUR STORE | | | | | | | | | |
| 99999 | | | | | | | | | |
| VeriFone @ | iold Disk | | | | | | | | |
| FL | | | | | | | | | |
| | | | | | | | | | |
| ***PRE-AUTHORIZED RECEIPT*** | | | | | | | | | |
| Description | Qty | Amount | | | | | | | |
| | | | | | | | | | |
| PRE-AUTH CR #02 | | 495.00 | | | | | | | |
| Product: DIESL | | | | | | | | | |
| | - | | | | | | | | |
| Su | ubtotal | 495.00 | | | | | | | |
| TOTAL 495.00 | | | | | | | | | |
| Cash Back 5.00 | | | | | | | | | |
| F | REAUTH \$ | 500.00 | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| PREPAY Receipt | | | | | | | | | |
| Comdata USD\$500.00 | | | | | | | | | |
| Acct/Card #: ******* | ****7615 | | | | | | | | |
| Entry: Swiped | | | | | | | | | |
| Auth #: 234516 | | | | | | | | | |
| Resp Code: 000 | | | | | | | | | |
| Stan: 001347242 | | | | | | | | | |
| Invoice #: 8051 | | | | | | | | | |
| Unit #: TT678 | | | | | | | | | |
| MERCHANT COPY | | | | | | | | | |
| | | | | | | | | | |

Sales Completion Receipt

| oui | LCOME TO R STORE 99999 ne Gold Disk FL | | | | | | | | |
|---|--|--------|--|--|--|--|--|--|--|
| Description | Qty | Amount | | | | | | | |
| DIESL CR #01 SELF @ 7.122 | | 11.03 | | | | | | | |
| _ | | | | | | | | | |
| | Subtotal | 11.03 | | | | | | | |
| | TOTAL | 11.03 | | | | | | | |
| Cash Back 5.00 | | | | | | | | | |
| | | 16.03 | | | | | | | |
| | Change \$ | -5.00 | | | | | | | |
| Comdata USD\$16. Acct/Card #: **** Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 001347482 Invoice #: 8127 Unit #: SR6U MERCHANT COPY | | | | | | | | | |



Transaction Using Comcheck MOP

1. Select Comcheck MOP soft key

| | | | WELCOME TO EX INSERT TAP OR S | | | | 03 | | ay, Oct 03, 2023 01 CORPORATE |
|--------------|--------|------------------|----------------------------------|-------------------------|-------------------------|-------------|-------|------------|----------------------------------|
| Description | Qty | / Amount | a su data | | | | | | |
| ANTI FREEZE | | 1 7.00 | Comdata | | | | | | |
| | | | | ₽) ² | ₽ } ³ | - } | ∎) 5 | - } | |
| | | | M OIL | C WASH | ANTI FREEZE | TIRES | CHIPS | ICE | BEVERAGE |
| | | | Refund | Electronic Void | Total | CREDIT | DEBIT | CASH | Com Check |
| | | | Express Code | Fleet Chek | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| Subtotal | | \$7.00 | | | | | | | |
| Tax TOTAL | | \$0.00 \$7.00 | | | | | | | |
| Amount D | ue | \$7.00 | | | | | | | |
| 嘂 绞 | ^ ↓ | Price Check | Help | Susp Trans | Void Line | Void Ticket | | Show Fuel | Error Correct |

2. Enter Amount

| | WELCOME TO EX INSERT TAP OR S | XONMOBIL MAIL SWIPE CARD | AVAILABLE | | 05:35 PM/ | Thursday, Sep 28, 2023 Reg101 CORPORATE |
|--|----------------------------------|-----------------------------|--------------|---|-----------|--|
| | | | | | | |
| | | | | | | |
| | | | Enter Amount | t | × | |
| | | | | _ | × | |
| | | | 7 | 8 | 9 | |
| | | | 4 | 5 | 6 | |
| | | | 1 | 2 | 3 | |
| | | | 00 | 0 | Clear | |
| | | | Cancel | (| эк | |
| | | | | | | |
| | | | | | | |
| | | | | | | |



3. Enter Unit Number

| | | | | | End of D | LE ay Failed | | | 11:52 AM / | Tuesday, Oc Reg101 CC | |
|--------------------------|------------------------------|--------------|------|---------|----------|-----------------|----------|---|------------|--------------------------|------------------|
| Description C | ty Amoun 1 20.00 | Comda | ata | | | | | | | | |
| | EN | TER UNIT NUM | IBER | | | | | | | × | 7 |
| | | | | | | | | | | × | AGE |
| | | 1 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 0 | n |
| | | Q W | E | R | Т | Y | U | I | 0 | Р | |
| | | А | S | D | F | G | Н | J | К | L | |
| | | Shift | Z | Х | С | v | В | Ν | м | Clear | |
| | | # + = | | | Spac | e | | (| Cancel | ОК | |
| Subtotal Tax TOTAL | \$20.00 \$0.00 \$20.00 |) | | | | | | | | | |
| Amount Due | \$20.00 | | | | | | | | | | |
| 嘂 袋 () | Price Chec | :k Help | Susp | o Trans | Void Lin | e Void | d Ticket | | She | ow Fuel | Error Correct |

4. Enter Comcheck Number

| | | | | | | IL AVAILAB to End of D | | | | 11:53 AM | / Tuesday, O Reg101 C | ct 03, 2023 ORPORATE |
|--------------------------|-------|------------------------------|----------|--------|---------|---------------------------|--------|----------|---|----------|--------------------------|-------------------------|
| Description TIRES | Qty , | Amount 20.00 | Comda | ata | | | | | | | | _ |
| | | Enter Com | ICheck N | lumber | | | | | | | × | 7 RAGE |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 0 | om eck |
| | | Q | W | E | R | Т | Y | U | I | 0 | Р | |
| | | | 4 | S | D | F | G | н | J | K | L | |
| | | Shi | ft | Z | X | С | ۷ | В | Ν | М | Clear | |
| | | # + | = | | | Space | | | (| Cancel | ОК | |
| Subtotal Tax TOTAL | | \$20.00 \$0.00 \$20.00 | | | | | | | | | | |
| Amount Due | | \$20.00 | | | | | | | | | | |
| 嘂 绞 (| Prio | ce Check | Help | Sus | p Trans | Void Lin | e Void | l Ticket | | Sh | now Fuel | Error Correct |

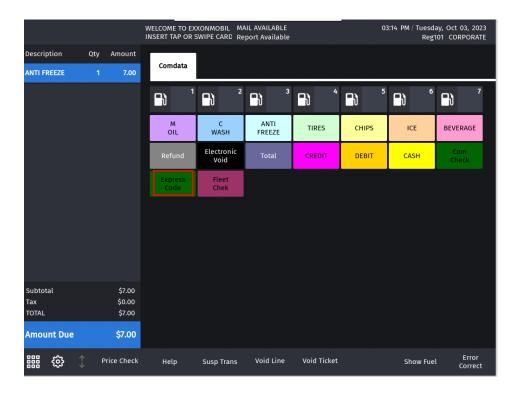


Comcheck Receipt

| OUR S 999 VeriFone | 99 | |
|---|------------|------------------------|
| Description | | Amount |
| TIRES | | 20.00 |
| | | |
| s | ubtotal | |
| | | 20.00 |
| Co | m Check \$ | 20.00 |
| CHECK Receipt Service Provider: Co Unit #: 123ABC ComCheck Number: 601 Auth #: 123628 Resp Code: 000 Stan: 001221529 Invoice #: 7855 AMOUNT \$20.00 | | |
| ST#AB123 CSH: 1 | DR#1 TRA | N#1010149 :45:19 PM |

Transaction Using Express Code MOP

1. Select Expresscode soft key.

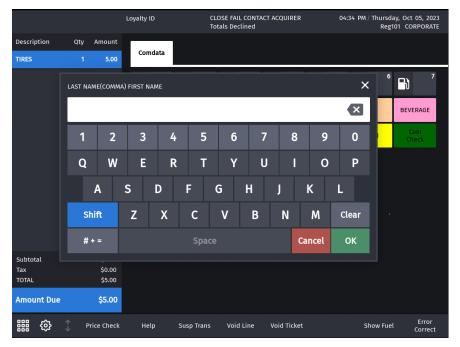




2. Enter Amount

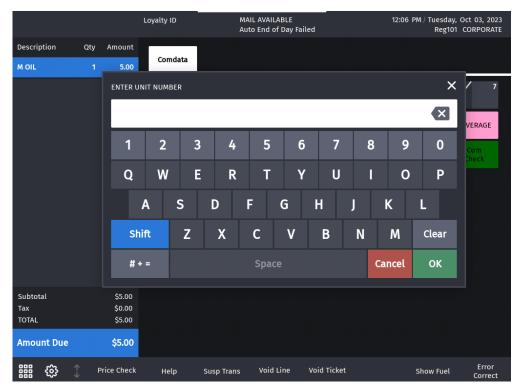
| | | MAIL A | /AILABLE | | 05:25 PM / 1 | Thursday, Sep 28, 2023 Reg101 CORPORATE |
|--|--|--------|-------------|---|--------------|--|
| | | | | | | |
| | | | | | | |
| | | | Enter Amoun | t | × | 6 7 |
| | | | · | _ | × | BEVERAGE |
| | | | 7 | 8 | 9 | 4 Com Check |
| | | | 4 | 5 | 6 | |
| | | | 1 | 2 | 3 | |
| | | | 00 | 0 | Clear | |
| | | | Cancel | o | К | |
| | | | | | | J |
| | | | | | | |
| | | | | | | ow Fuel Error Correct |

3. Enter **Payee's Name**. This is the only mandatory field for Expresscode transactions after the amount prompt till the entry of the express code. Put a comma between the first name and the last name.





4. Enter **Unit number**. Unit Number field is optional only for Expresscode transactions and mandatory for all the other Comdata transactions.



5. Enter Driver ID

| | | | Loyalty ID | | AVAILABLE End of Day Faile | ed | 1 | | ay, Oct 03, 2023 101 CORPORATE |
|--------------------------|----------|----------------------------|-----------------|--------------|-------------------------------|-------------|-----------|----------|-----------------------------------|
| Description M OIL | Qty 1 | Amount 5.00 | Comdata | | | | | | |
| | | | 1 | ENTER DRIVER | ID | × | 5 HIPS | 6 ICE | 7 BEVERAGE |
| | | | OIL | 7 | 8 | 9 | EBIT | CASH | Com Check |
| | | | Express Code | 4 | 5 | 6 | | | |
| | | | | 1 | 2 | 3 | | | |
| | | | | 00 | 0 | Clear | | | |
| | | | | Cancel | c | Ж | | | |
| Subtotal Tax TOTAL | | \$5.00 \$0.00 \$5.00 | | | | | | | |
| Amount Due | | \$5.00 | | | | | | | |
| 噐 | ∱ P | Price Check | Help | Susp Trans | Void Line | Void Ticket | | Show Fue | Error Correct |



6. Enter Trip Number

| | | Loyalty ID | | | | | sday, Oct 03, 2023 g101 CORPORATE |
|--------------------------|----------------------------|------------|------------|----------------|--------|---------|--------------------------------------|
| Description Qt | y Amount 1 5.00 | Comdata | | | | | |
| | ENTER TRIP N | UMBER | | | | × | / 1 |
| | | | | | | × | BEVERAGE |
| | 1 | 2 3 | 4 5 | 6 7 | 8 | 9 0 | Com Check |
| | Q | W E | R T | Y U | I | O P | |
| | Α | S | D F | G H | J K | K L | |
| | Shift | Z | X C | V B | N | M Clear | |
| | # + = | | Spac | e | Car | ncel OK | |
| Subtotal Tax TOTAL | \$5.00 \$0.00 \$5.00 | | | | | | |
| Amount Due | \$5.00 | | | | | | |
| 嘂 稔 () | Price Check | Help | Susp Trans | Void Line Void | Ticket | Show Fi | uel Error Correct |

7. Enter **Express Code.** This a mandatory field.

| | | | WELCOME | | | | | | | 12:09 PN | | Oct 03, 2023 CORPORATE |
|--------------------------|----------|----------------------------|------------|-----|-----------|---------|-------|-----------|----|----------|----------|---------------------------|
| Description | Qty | Amount | Comd | ata | | | | | | | | |
| MOIL | 1 | 5.00 Enter Exp | press Code | | | | | | | | × | 7 |
| | | | | | | | | | | | × | /ERAGE |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 0 | Com iheck |
| | | Q | W | E | R | Т | Y | U | | 0 | Ρ | |
| | | | Α | s | D | F | G | н | J | к | L | |
| | | Sh | ift | z | X | С | v | В | N | м | Clear | |
| | | # + | + = | | | Space | | | Ca | ncel | ОК | |
| Subtotal Tax TOTAL | | \$5.00 \$0.00 \$5.00 | | | | | | | | | | |
| Amount Due | | \$5.00 | | | | | | | | | | |
| 嘂 ô | ∱ Р ↓ | Price Check | Help | s | usp Trans | Void Li | ne Vo | id Ticket | | s | how Fuel | Error Correct |



Expresscode Receipt

| OUR S | TORE | | | | | | |
|-----------------------|------------|----------|--|--|--|--|--|
| 99999 | | | | | | | |
| VeriFone Gold Disk | | | | | | | |
| F | L | | | | | | |
| | | | | | | | |
| Description | Qty | Amount | | | | | |
| | | | | | | | |
| MOIL | 1 | 5.00 | | | | | |
| | | | | | | | |
| s | ubtotal | 5.00 | | | | | |
| | TOTAL | 5.00 | | | | | |
| Expre | ss Code \$ | | | | | | |
| | | | | | | | |
| | | | | | | | |
| CHECK Receipt | | | | | | | |
| Service Provider: Ex | press Code | | | | | | |
| Unit #: 21013 | | | | | | | |
| Trip #: 31013 | | | | | | | |
| | | | | | | | |
| Payee Name: QAONE, TE | | | | | | | |
| Express Code: ***** | ********* | | | | | | |
| Auth #: 812123 | | | | | | | |
| Resp Code: 000 | | | | | | | |
| Stan: 001221473 | | | | | | | |
| Invoice #: 7847 | | | | | | | |
| AMOUNT \$5.00 | | | | | | | |
| Anoon 95.00 | | | | | | | |
| ST#AB123 | DR#1 TRAN | #1010147 | | | | | |
| CSH: 1 | 9/28/23 5: | | | | | | |





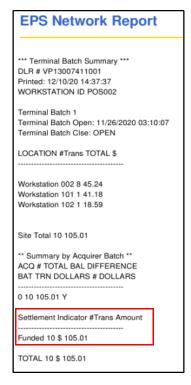
Terminal Summary Report

The Terminal Summary Report contains separate sections for each of the transaction types that are supported.

It is available at Network Manager > EPS Network Report > Terminal Summary Report.

The EPS prompts for the terminal batch number. If zero is entered, the EPS prints the current open terminal batch.

• The Settlement Indicator as Funded in the report shows that it is a NGFC fleet card transaction.



• The Settlement Indicator as DirectBill in the report shows that it is a Comdata card transaction.



| DO | ESTRON NOT Terminal Ba Termi | JUST | D I S C I Repor | ARD |
|--|---|--|--|-----------------------------|
| | 03/09/23 11 WORKSTA | 1:56:39DLR ATION ID P | | 58 |
| | Acquir | rer Batch | # 0 | |
| Accoun Stan | t No. Se | Type Re ettlement | f. # Indicat | |
| 5587950 | | NE 00 | 004450 | 20.00 |
| | 6026892497 | MF UU | 004453 | 20.00 |
| 2418 5567356 | 602 689249 7 | CD 00 | | |
| 2418 5567356 2464 5567366 | | CD 00 irectBill | 004466 | 51.00 |
| 2418 5567356 2464 5567362 2489 | 6026892497 Di | CD 00 irectBill CD 00 | 0004466 0004482 | 51.00 30.00 |
| 2418 5567356 2464 5567362 2439 Settler | 5026892497 Di 2201175112 ment Indica | CD 00 irectBill CD 00 |)004466)004482 ns Amou | 51.00 30.00 |
| 2418 5567356 2464 5567362 2489 | 5026892497 Di 2201175112 ment Indica | CD 00 irectBill CD 00 ator #Trar |)004466)004482 ns Amou | 51.00 30.00 nt .00 |
| 2418 5567350 2464 5567362 2499 Settler DirectE | 5026892497 Di 2201175112 ment Indica | CD 00 irectBill CD 00 ator #Trar 1 1 1 otal just |)004466)004482 ns Amou \$ 51 | 51.00 30.00 nt .00 |

Report Details

• TITLE: Terminal Day Summary Report.



- Workstation ID: Terminal Identification Number.
- DATE / TIME: Date and time the report printed.
- Location: Terminal batch number.
- **#TRAN**: Number of transactions.
- TOTAL: Total Amount for the transaction
- Site Total: Total transactions amount for the site.

Terminal Detail Report

The Terminal Batch Detail Report contains separate sections for each of the transaction types that are supported. Under each section, details of individual transactions will be provided. It is available at **Network Manager > EPS Secure Network Report > Terminal Detail Report**.

The EPS prompts for the terminal batch number. If zero is entered, the EPS prints the current open terminal batch.

- The Settlement Indicator as Funded in the report shows that it is a NGFC fleet card transaction.
- The Settlement Indicator as DirectBill in the report shows that it is a Comdata card transaction.



EPS Network Report DESTROYAFTERUSE DONOTJUSTDISCARD Terminal Batch Detail Report Terminal Batch 1 12/10/20 14:35:10DLR # VP13007411001 WORKSTATION ID POS002 Acquirer Batch # 0 Account No. Type Ref. # Total Stan Settlement Indicator 5569460060400007 NG 00000056 1.93 3707 Funded 5569460060400007 NG 00000060 18.59 3709 Funded 7083051933394000110 W1 00000066 41.18 3713 Funded 7083051933394000110 W1 00000071 10.05 3718 Funded 7083051933394000110 W1 00000083 3.36 3754 Funded 7083051933394000110 W1 00000094 5.58 3761 Funded 7083051933394000110 W1 00000100 2.06 3769 Funded 5569460060400007 NG 00000106 14.08 3776 Funded 7083051933394000110 W1 00000159 3.94 4405 Funded 5569460060400007 NG 00000163 4.24 4410 Funded Settlement Indicator #Trans Amount Funded 10 \$ 105.01 TOTAL 10 \$ 105.01 Sales Total 105.01 Sales Adjust 0.00 Batch Total 105.01 DESTROYAFTERUSE DONOTJUSTDISCARD



| EPS | Networ | rk R | eport | | | | | |
|---|-------------------------------------|----------|---------------------------------------|--|--|--|--|--|
| *** Terminal Batch Summary *** DLR # VP13007411001 Printed: 01/09/23 19:13:10 WOLK STATION ID POSO01 | | | | | | | | |
| | Termina Batch Open Batch Clse | : 01/06 | 1 /2023 04:34:49 | | | | | |
| LOCATION | l #T | rans | TOTAL \$ | | | | | |
| Workstat Workstat Workstat | ion 101 | | 211.66 497.84 119.39 | | | | | |
| Site Tota | al | 120 | 828.89 | | | | | |
| ACO # | Summary by A TOTAL DOLLARS | BAL | r Batch ** DIFFERENCE # DOLLARS | | | | | |
| 0 120 | 828.89 | Ŷ | | | | | | |
| Settlemer | Indicator | ⁺ #Tran | s Amount | | | | | |
| lirectBil Funded | I | 53 21 | \$ 512.14 \$ 135.55 | | | | | |
| TOTAL | | | \$ 647.69 | | | | | |
| | | | | | | | | |
| | | | | | | | | |

••• verifone

Report Details

- TITLE: Terminal Batch Detail Report.
- **TERM ID:** Terminal identification number.
- DATE / TIME: Date and time the report printed.
- Account Number
- Type: Type of Card
- Ref#
- Total
- Stan: Product or transaction type identifier.
- **Settlement Indicator:** Settlement indicator for Fleet cards will be referred as Funded.



5 TROUBLESHOOTING

The following are troubleshooting information for the Fleet Card feature.

- Pump authorization failure for multi-grade fuel transactions:
 - A. Go to Configuration Client > Initial Setup > System Properties
 - **B.** Increase the **partial.eot.wait** time from 1 to 2 or 3 seconds and retry the pump authorization.

System Properties

| - System Property | include.cinit.activation.criteria = 'yes' | • |
|--------------------------------|--|---|
| Name partial.eot.discount.wait | iournalPrinter.port = '/dev/port4' | |
| Value 2 | kp.svc.list = " | |
| Value 2 | kp.svc.POS.CommID = '0' | |
| | kp.svc.POS.host = 'NONE' | |
| | lovalty.ppg.stack = 'yes' | |
| | mobile.feature.enabled = 'true' | |
| | mopayee.prompt = 'yes' | |
| | mopayee.swb = 'yes' | |
| | moptr.maxVendorPayment = '500.00' | |
| | mws.response.time = '10000' | |
| | naxml.config.pluHasCheckDigit = 'no' | |
| | partial eot discount wait = '2' | |
| | partial.eot.wait = '1' | |
| | puciose.iorcelogou.tame.inMins = '2' | |
| | promotions.enableNaxmlDeal = 'yes' | |
| | receipt.enterprise.footer.alignment = 'LEFT' | |
| | receipt.enterprise.header.alignment = 'LEFT' | |
| | receipt.print.programName = 'no' | |
| | remote.server.hostname = 'hpv-20' | |
| | remote.server.logBuffer.size = '1024' | |
| | remote.server.openRetry = '3' | |
| | remote.server.port = '514' | |
| | remote.server.prefix = 'SC' | |
| | remote.server.socektTimeout.second = '60' | |
| | rsd.useTestHost = 'yes' | - |

- Pump authorization failure for multi-grade fuel transactions with discounts.
 - A. Go to Configuration Client > Initial Setup > System Properties
 - **B.** Increase the **partial.eot.discount.wait** time from 2 to 3 or 4 seconds and retry the pump authorization.

System Properties

| System Pi | roperty | include.cinit.activation.criteria = 'yes' |
|-----------|--------------------------|---|
| Name D | artial.eot.discount.wait | journalPrinter.enabled = 'no' journalPrinter.port = '/dev/port4' |
| Value 2 | | kp.svc.list = " |
| value 2 | | kp.svc.nst = '0' |
| | | kp.svc.POS.host = 'NONE' |
| | | lovalty.ppg.stack = 'ves' |
| | | mobile feature enabled = 'true' |
| | | mopayee.prompt = 'yes' |
| | | mopayee.swb = 'yes' |
| | | moptr.maxVendorPayment = '500.00' |
| | | mws.response.time = '10000' |
| | | normi config pluHasChockDigit = 'no' |
| | | partial.eot.discount.wait = '2' |
| | | partial.eoc.wait = 1 |
| | | pdclose.forcelogout.time.inMins = '2' |
| | | promotions.enableNaxmlDeal = 'yes' |
| | | receipt.enterprise.footer.alignment = 'LEFT' |
| | | receipt.enterprise.header.alignment = 'LEFT' |
| | | receipt.print.programName = 'no' |
| | | remote.server.hostname = 'hpv-20' |
| | | remote.server.logBuffer.size = '1024' |
| | | remote.server.openRetry = '3' |
| | | remote.server.port = '514' |
| | | remote.server.prefix = 'SC' |
| | | remote.server.socektTimeout.second = '60' |
| | | rsd.useTestHost = 'yes' |





PDL & DCT Download

The following configurations are done from the POS after installing the feature for the first time.

PDL Download

Perform a PDL Download to download cards tables and enable card types.

1. On POS select Network Menu from CSR Functions.

| Ready | POP Comm Err Reg101 DCR #2: Poll Error | 04:53 PM / Tuesday, Aug 03, 2021 Reg101 CORPORATE |
|--------------------------|---|--|
| | | × |
| Main Menu | | |
| 1. Reporting Menu | | |
| 2. Network Menu | | |
| 3. Fuel Manager Menu | | |
| 4. Maintenance | | |
| 5. Configuration Manager | | |
| | | |
| | | |
| | | |
| | | |
| нецр | Clock In/Out | Log Out Show Fuel Return To Sales |



2. Select EPS Network Functions from Network Menu.

| Ready | POP Comm Err Reg101 DCR #2: Poll Error | 04:56 PM / Tuesday, Aug 03, 2021 Reg101 CORPORATE |
|---------------------------------|---|--|
| | | × |
| Network Menu | | |
| 1. Pre-Authorization | 10. Send Offline Transactions | |
| 2. Card Balance Inquiry | 11. EPS Network Manager Functi | |
| 3. EPS Network Functions | 12. EBT VOUCHER CLEAR | |
| 4. EPS Network Reports | 13. MOBILE REPORTS | |
| 5. EPS Secure Reports | | |
| 6. Dealer Configuration | | |
| 8. Diagnostic Check Host Status | | |
| 9. Diagnostic Pop Init | | |
| | | |
| Helt | Clock In/Out | Show Fuel Previous Menu |

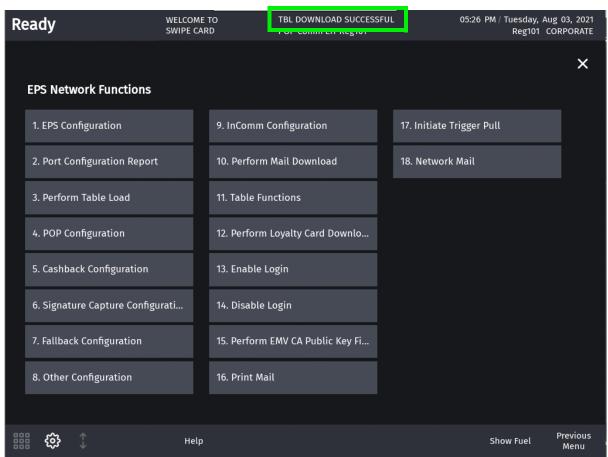


3. Select Perform Table Load from EPS Network Functions Menu.

| R | leady | WELCOME T | | ble | 05:24 | PM / Tuesday, Reg101 | Aug 03, 2021 CORPORATE |
|----|------------------------------|----------------------|----------------------------------|-------|---------------------|-------------------------|------------------------------------|
| | EPS Network Functions | | | | | | × |
| | 1. EPS Configuration | | 9. InComm Configuration | 1 | 7. Initiate Trigger | Pull | |
| | 2. Port Configuration Report | | 10. Perform Mail Download | 1 | 8. Network Mail | | |
| | 3. Perform Table Load | | 11. Table Functions | | | | |
| | 4. POP Configuration | | 12. Perform Loyalty Card Downlo | | | | |
| | 5. Cashback Configuration | | 13. Enable Login | | | | |
| | 6. Signature Capture Configu | rati | 14. Disable Login | | | | |
| | 7. Fallback Configuration | | 15. Perform EMV CA Public Key Fi | | | | |
| | 8. Other Configuration | | 16. Print Mail | | | | |
| | ··· · · | | | | | | Previous |
| 8 | \$\$ \$ | Help | | | | Show Fuel | Menu |
| Re | eady | WELCOME SWIPE CAR | | lable | 05 | | lay, Aug 03, 202 3101 CORPORATE |
| | | | | | | | |
| | | | Perform Table Load | | | | |
| | | | Forwarding To EPS | | | | |
| | | | | | | | |
| | | | | PERF | ORMING DOWNLOA | 4D | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |



4. After a successful download, "**TBL Download Successful**" message appears on the register info area of the screen.



DCT Download

Preform a DCT download to download card tables that provide more information on the dynamic prompts while using fleet/commercial cards.



1. On POS select Network Menu from CSR Functions.

| Ready | POP Comm Err Reg101 DCR #2: Poll Error | 04:53 PM / Tuesday, Aug 03, 2021 Reg101 CORPORATE |
|--------------------------|---|--|
| Main Menu | | × |
| 1. Reporting Menu | | |
| 2. Network Menu | | |
| 3. Fuel Manager Menu | | |
| 4. Maintenance | | |
| 5. Configuration Manager | | |
| | | |
| | | |
| | | |
| | | |
| Help | Clock In/Out | Log Out Show Fuel Return To Sales |

2. Select EPS Network Functions from Network Menu.

| Ready | | POP Comm Err Reg101 DCR #2: Poll Error | 04:56 PM / Tuesday, Aug 03, 2021 Reg101 CORPORATE |
|-------|---------------------------------|---|--|
| | | | × |
| | Network Menu | | |
| | 1. Pre-Authorization | 10. Send Offline Transactions | |
| | 2. Card Balance Inquiry | 11. EPS Network Manager Functi | |
| | 3. EPS Network Functions | 12. EBT VOUCHER CLEAR | |
| | 4. EPS Network Reports | 13. MOBILE REPORTS | |
| | 5. EPS Secure Reports | | |
| | 6. Dealer Configuration | | |
| | 8. Diagnostic Check Host Status | | |
| | 9. Diagnostic Pop Init | | |
| | | | |
| | Help | Clock In/Out | Show Fuel Previous Menu |



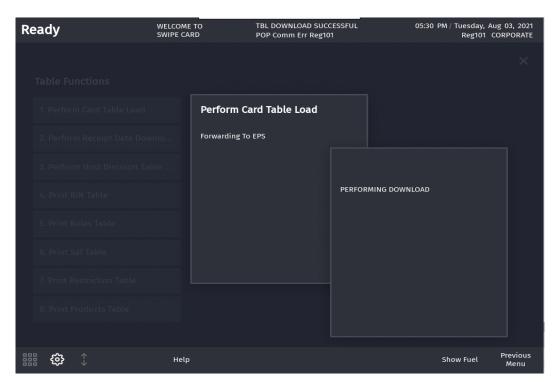
3. Select Table Functions from EPS Network Functions Menu.

| Re | eady | WELCOME T | | 05:24 PM / Tuesday, Aug 03, ble Reg101 CORPO | |
|----|------------------------------|-----------|----------------------------------|---|--------------|
| | | | | | × |
| | EPS Network Functions | | | | |
| | 1. EPS Configuration | | 9. InComm Configuration | 17. Initiate Trigger Pull | |
| | 2. Port Configuration Report | | 10. Perform Mail Download | 18. Network Mail | |
| | 3. Perform Table Load | | 11. Table Functions | | |
| | 4. POP Configuration | | 12. Perform Loyalty Card Downlo | | |
| | 5. Cashback Configuration | | 13. Enable Login | | |
| | 6. Signature Capture Configu | rati | 14. Disable Login | | |
| | 7. Fallback Configuration | | 15. Perform EMV CA Public Key Fi | | |
| | 8. Other Configuration | | 16. Print Mail | | |
| | | | | | |
| | i 🔅 🗘 | Help | | Show Fuel | ∕ious enu |

4. Select Perform Card Table Load from Table Functions Menu.

| Ready | | WELCOME T SWIPE CARI | | P Comm Err Reg101 R #2: Poll Error | 05:28 PM / Tuesday, # Reg101 | Aug 03, 2021 CORPORATE |
|------------|---------------------|-------------------------|-------------------|---------------------------------------|---------------------------------|---------------------------|
| Table Fu | nctions | | | | | × |
| 1. Perforr | n Card Table Load | | 9. Print Prompt 1 | Table | | |
| 2. Perforr | n Receipt Data Dow | nlo | 10. Print Host Di | scount Table | | |
| 3. Perforr | n Host Discount Tal | ole | 11. Print Receipt | Data | | |
| 4. Print B | IN Table | | 12. Perform Mail | Download | | |
| 5. Print R | ules Table | | | | | |
| 6. Print S | af Table | | | | | |
| 7. Print R | estriction Table | | | | | |
| 8. Print P | roducts Table | | | | | |
| | | | | | | |
| \$\$ \$ | | Help | | | Show Fuel | Previous Menu |





5. After a successful download, "**Table Download Success**" message appears on the register info area of the screen.

| R | eady | WELCOME SWIPE CAR | | | C | 95:32 PM / Tuesday, A Reg101 (| ug 03, 2021 CORPORATE |
|---|-----------------------------|----------------------|--------------|--------------------|---|-----------------------------------|--------------------------|
| - | | | | | | | × |
| | Table Functions | | | | | | |
| | 1. Perform Card Table Load | | 9. Print Pro | ompt Table | | | |
| - | 2. Perform Receipt Data Dov | wnlo | 10. Print H | ost Discount Table | | | |
| | 3. Perform Host Discount Ta | ıble | 11. Print Re | eceipt Data | | | |
| - | 4. Print BIN Table | | 12. Perforn | n Mail Download | | | |
| | 5. Print Rules Table | | | | | | |
| | 6. Print Saf Table | | | | | | |
| | 7. Print Restriction Table | | | | | | |
| | 8. Print Products Table | | | | | | |
| | | | | | | | |
| | ii tộs ↓ | Help | | | | Show Fuel | Previous Menu |



Configuring POS User Interface Using Config Client

How to configures buttons on the touch screen has changed. Instead of only having screens with buttons, the user can now configure panels within screens, and have as many item buttons as they want on the panels. The user can swipe to access the ones not displayed on screen.



Refer to Base 53 and Higher User Interface User Reference for more information on the new User Interface.

The touch screen configuration is divided into three parts:

- Panel Configuration
- Screen Configuration
- Register Configuration

Register: Each Register/POS can be configured to have one or more screens.

Screens - Each screen has a name and can be configured to have up to three panels. All screens appear as tabs on the register.

User Panel: The area within a screen with these panels is collectively referred to as User Panel.

Panel Configuration

Go to **Store Operations > Touch Screen > Panel Configuration** to configure panels and to configure items assigned to panels.

Panels are of the following types:

- Item Panel
- Parked Menu Panel
- Fuel Panel

A screen can have multiple item panels. A screen can have only one fuel panel and one parked menu panel. Also, only one fuel panel and parked menu panel can be assigned to a POS register; but, these fuel panel and parked menu panels can be included in multiple screens on the register.



Item Panels

Use Item Panels form to configure panels that have PLU, Department, MOP, Function or Menu Key items.

| elect Item Panel | Name Functions | 5 | Add Duplicate |
|-------------------|----------------|--------------------|------------------|
| OrderMenu | A | | |
| Beverages | Included Ite | ms | |
| Snacks Grocery | Туре | Items | Preview |
| Discounts | | | |
| Fees | Function | Approve Fuel | Approve Fuel |
| Functions | | | Fuel |
| | | | Fuel |
| | Function | Fuel Preset | Preset |
| | | | |
| | Function | Not Used | |
| | T uncuon | Notoscu | |
| | | | |
| | Function | Gift Card Activate | Gift Card Act |
| | | | |
| | | | - |

Touch Screen Configuration : Panel Configuration

- 1. Click Add.
- 2. Enter Name of the Item Panel.
- 3. Click Add Item.



4. Click Type and select the type of item from PLU, Department, MOP, Function or Menu Key and add the item.

| | | | Delete |
|---|----------------|----|----------------------|
| Gelect Item Panel dfdfd OrderMenu Beverages | Name Functions | | Add Duplicate |
| Snacks | Type Ite | ms | Preview |
| Grocery Discounts Fees 0 | | | |
| | PLU | | |
| | Department | | |
| | МОР | | |
| * | Function | | Add Item Delete Item |
| 5 | Menu key | | |

5. Click **Preview** to change item properties like line1, line2, background color and label color.

| | | ſ | Item Pro | perties | | | | |
|------------------------|------------------|------|----------------|-------------------------|--------------------------|-------------------------|-----|--|
| | | i | nactive | | | | . 0 | |
| | | . I. | ine 1 | [| LOYALTY | | | |
| | | L | ine 2 | | REDEEM REC | 2 | | |
| | | L. | abel Col | or | #000000 | | | |
| | | E | Backgroui | nd Color | #FFFFFF | Γ | | |
| | | | - | | Save | Cancel | | |
| | | L | | | | | | |
| Initial Setup Store Op | Snacks Previe | ew | | Item Properties | | | | |
| Screen Config | | • | Number of Rows | Item Type | Function • | | | |
| | Lay Redeem | | | Function Line 1 | Other Functions Other | NUTELLA GO! | | |
| | CHECK | | | Line 1 | | No Sala | | |
| | Tax Exempt | | Discount | Background Color | #FF6600 | Fuel Approve | | |
| | Stop | | Void Tisket | Label Color Inactive | | Percent Discount | | |
| | Safe | | | mactive | Other Function | Other | | |
| | Drop Cor Rest | | | | Function Apply Cano | Currency Repeat Last | | |
| anel_4 | in Gas | | | | Apply Call | tem | | |

6. Items can be moved in the panel by selecting the item and dragging and dropping to the desired position



- 7. Click Save.
- 8. Click on Preview/edit button to view the item panel on the POS screen for the selected item panel.

| | | | 🗆 Dele |
|---|---------------|-------------|----------------|
| elect Item Panel DrderMenu Severages | Name OrderMen | | Add Duplicate |
| Snacks Grocery | Туре | Items | Preview |
| Discounts Fees temPanel_1 temPanel_2 | Menu key | 1-MENU-RULE | Ruby Menu 1 |
| temPanel_3 temPanel_4 | Menu key | ICE COFFEE | Ruby Menu 2 |
| | Menu key | FOUNTAIN | Теа |
| | Menu key | FRUIT | Ruby Menu 4 |
| | | | Ruby |

Touch Screen Configuration : Panel Configuration

Item Panel Preview for Topaz/Ruby2 POS

| Security Initial Setup Store Operations | Promos | Snacks Previ | ew | | | | | | Jt |
|---|------------|-----------------------|-------------------------|------------------------|----------------------|--------------------|-------------------|---------------------|-----|
| Touch Screen Configuration | on : Par | Platform | az/Ruby2 🔻 | Number of Rov | ws 9 🔻 | | | | |
| Item Panels Parked Menu Panels Fuel F | Panels | Lay Redeem | ROCKY MT POPCORN | Banana | Jerky | YOGURT RAISINS | TIC TAC BIG PK | Reeses P B Cup | |
| Select Item Panel | | NUTELLA GO! | FR PIZZA CHEESE | AMER TENDERS | CHECK | CASH | CREDIT | Total | |
| OrderMenu | lame Snack | Fuel Prepay | Modify | Quantity | No Sale | Suspend | Price Override | Tax Exempt | |
| Snacks Grocery Discounts | Туре | Refund | Discount | Safe Drop | Other Function | Flash Report | Fuel | Fuel Approve | |
| Fees ItemPanel_1 | PLU | Fuel Preset | Price Check | Stop Fuel | Recall | Void Ticket | Other MOP | Pay In | |
| ItemPanel_2 ItemPanel_3 ItemPanel_4 | PLU | Clock In/Out | Other Dept | Percent Discount | Pay Out | Safe Loan | Safe Drop Cor | View Fuel | |
| | | Move Fuel Point | Other Fuel Functions | Percent Discount | Amount Discount | Fuel Disc | Other Currency | Void Ticket | |
| | PLU | Allow FS | Rest In Gas | Manual POP Discount | AutoGen POP codes | Fuel Tax Exempt | Fuel Tax Add | POP Member Card | |
| | PLU | Next Dollor Amount | Repeat Last Item | Get Order | Place Order | Choose Pinpad | Fuel Discount | Convert Fuel MOP | |
| Preview/edit | | | Q | -// | <<< >> | »> | | CI | ose |
| | | | | | | _ | J | | |

••• verifone

| ich Screen Configura | ation : Par | Platform C18 | 3 • | Number of Rov | vs 9 🔻 | C Utility Pane | el | | |
|--|-------------|-----------------------|-------------------------|------------------------|----------------------|--------------------|-------------------|---------------------|-------|
| Panels Parked Menu Panels F | uel Panels | Lay Redeem | ROCKY MT POPCORN | Banana | Jerky | YOGURT RAISINS | TIC TAC BIG PK | Reeses P B Cup | |
| Select Item Panel | | NUTELLA GO! | FR PIZZA CHEESE | AMER TENDERS | CHECK | CASH | CREDIT | Total | |
| OrderMenu Beverages | Name Snack | Fuel Prepay | Modify | Quantity | No Sale | Suspend | Price Override | Tax Exempt | |
| Snacks Grocery Discounts | Туре | Refund | Discount | Safe Drop | Other Function | Flash Report | Fuel | Fuel Approve | |
| Fees ItemPanel_1 | PLU | Fuel Preset | Price Check | Stop Fuel | Recall | Void Ticket | Other MOP | Pay In | N. |
| ItemPane_2 ItemPanel_3 ItemPanel_4 | PLU | Clock In/Out | Other Dept | Percent Discount | Pay Out | Safe Loan | Safe Drop Cor | View Fuel | ß |
| | | Move Fuel Point | Other Fuel Functions | Percent Discount | Amount Discount | Fuel Disc | Other Currency | Void Ticket | |
| | PLU | Allow FS | Rest In Gas | Manual POP Discount | AutoGen POP codes | Fuel Tax Exempt | Fuel Tax Add | POP Member Card | |
| | PLU | Next Dollor Amount | Repeat Last Item | Get Order | Place Order | Choose Pinpad | Fuel Discount | Convert Fuel MOP | |
| | | | | 1 | <<< >> | »> | 1 | | |
| Preview/edit | | | | | | | | | Close |

Item Panel Preview for C18 POS With Utility Panel

Item Panel Preview for C18 Without Utility Panel

| Security Initial Setup Store Op | Snacks Previe | ew | | | | | | | | | | |
|---|------------------|------------------------|----------------------|-------------------------|---------------------|--------------------|-----------------------|---------------------|--------------------|-------------------|------------------------------|---|
| Touch Screen Config | Platform C18 | • | Number of Rov | ws 9 🔻 | Utility Pane | al | | | | | | |
| Item Panels Parked Menu Panels | Lay Redeem | ROCKY MT POPCORN | Banana | Jerky | YOGURT RAISINS | TIC TAC BIG PK | Reeses P B Cup | NUTELLA GO! | FR PIZZA CHEESE | AMER TENDERS | | |
| Select Item Panel | CHECK | CASH | CREDIT | Total | Fuel Prepay | Modify | Quantity | No Sale | Suspend | Price Override | | |
| OrderMenu Beverages | Tax Exempt | Refund | Discount | Safe Drop | Other Function | Flash Report | Fuel | Fuel Approve | Fuel Preset | Price Check | | |
| Snacks Grocery Discounts | Stop Fuel | Recall | Void Ticket | Other MOP | Pay In | Clock In/Out | Other Dept | Percent Discount | Pay Out | Safe Loan | | |
| Fees ItemPanel_1 | Safe Drop Cor | View Fuel | Move Fuel Point | Other Fuel Functions | Percent Discount | Amount Discount | Fuel Disc | Other Currency | Void Ticket | Allow FS | | |
| ItemPanel_2 ItemPanel_3 ItemPanel_4 | Rest In Gas | Manual POP Discount | AutoGen POP codes | Fuel Tax Exempt | Fuel Tax Add | POP Member Card | Next Dollor Amount | Repeat Last Item | Get Order | Place Order | | |
| | Choose Pinpad | Fuel Discount | Convert Fuel MOP | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | < | < >>> | | | | | | |
| Preview/ed | | | | | | | | | | Clo | se | 6 |
| tus: Connected Site: CL120 | | IP: 192.168.3 | 14.44 | | | | | ger: Signed in s | 02-20 AN | | oyright © 2020 VeriFone Inc. | |

NOTE

Select an Item panel and click Duplicate to create a duplicate item panel from the existing item panels.



| Panels Parked Menu Panel | s Fuel Panels | | Delet |
|---|---|-------------|----------------------|
| Select Item Panel OrderMenu Beverages | Name OrderMen | | Add Duplicate |
| Snacks Grocery | Туре | Items | Preview |
| Discounts Fees ItemPanel_1 ItemPanel_2 | Menu key | 1-MENU-RULE | Ruby Menu 1 |
| ItemPanel_3 ItemPanel_4 | Menu key | ICE COFFEE | Ruby Menu 2 |
| | Menu key | FOUNTAIN | Теа |
| | Menu key | FRUIT | Ruby Menu 4 |
| Preview/ | edit | | Add Item Delete Item |
| Duplicat | e Panel | | |
| Choose | a Item Panel to dup New Item Panel r | | T |

Parked Menu Panels

Use Parked Menu Panels form to configure Parked Menu. This feature displays each menu item on individual buttons of the parked menu panel so that a single touch adds the



item to the transaction. Refer to the **Menus** chapter in Commander Site Controller User Reference to see how different types of menus are configured.

| m Panels Parked Menu Pane | Is Fuel Panels | |
|---------------------------|---|---------------|
| elect Parked Menu Panel | Name Menu Chain | Add Duplicate |
| Functions Multi-Select | Menu Properties Default Parked Menu MenuCh-4 (multiselec Text Color #FFFFFF Background Color #0000FF | |

- 1. Click Add.
- 2. Enter a name for the Parked Menu panel.
- 3. In Menu Properties, select a Default Parked Menu. Refer to the **Menus** chapter in Commander Site Controller User Reference to see how menus are configured.
- 4. Select the text color and the background color for the items in the panel.
- 5. Click Save.



Select a Parked Menu Panel and click Duplicate to create a duplicate parked menu panel from the existing parked menu panels.



Fuel Panels

Use Fuel Panels form to configure fuel keys for the POS touch screen.

| Item Panels Parked Menu Panels | Fuel Panels | |
|--------------------------------|---|---------------|
| | | Delete |
| Select Fuel Panel | Name FP1 Properties Starting Fuel Point 1 Number Of Fuel Points 16 Fuel Point Assignments Guidelines 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Add Duplicate |
| | | |
| | | |

- 1. Click Add.
- 2. Enter a name for the Fuel Panel.
- 3. In Properties, specify the ID of the beginning fueling position and the number of fueling positions to be included in the fuel panel.
- 4. Click Save.



Select a Fuel panel and click Duplicate to create a duplicate Fuel Panel from the existing Fuel Panels.

Screen Configuration

After the panels are created, create screens and assign panels to screens.

- There can be a maximum of three panels on a screen.
- A screen can have multiple item panels.
- A screen can have only one fuel and parked menu panels.
- A register can only have one fuel and parked menu panels.
- These fuel and parked menu panels can be included in multiple screens on the register.



POS screen configured with a Fuel, Item and Parked Menu panels.

| | | | Del |
|---|----------------------|-----------|---------------|
| elect Screen | Name Grocery | | Add Duplicate |
| Grocery Snacks Beverages | Panel Assignment | | |
| Drder Menu Discounts Fees Fuel | Fuel Panel | | 100 |
| Functions | tige mige mige m | 1- 24 | Miler |
| | Item Panel T Grocery | | |
| | | | - |
| | Parked Menu Panel 🔻 | | |
| | Move Up Move Down | Add Panel | Delete Panel |

Touch Screen Configuration : Screen Configuration

POS Screen configured with three Item panels.

| | | | | Delete | |
|---|----------------|----------------------------|------------------|---------------|---|
| elect Screen Grocery Snacks Beverages Order Menu | Name Snacks | | | Add Duplicate | |
| Discounts Fees Fuel Screen 8 Screen 9 Screen 1 | Item Panel | ▼ Snacks | | | ſ |
| screen10 screen101 screen1012 | Item Panel | OrderMenu,Bev unts,Fees | verages,Snacks,G | rocery,Disco | |
| | Item Panel | ▼ Beverages | | | |
| | Move Up Move [| Down | Add Panel | Delete Panel | |



1. To create a new screen, click Add.

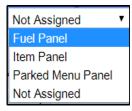
| | | Delete |
|---|---|--------------------------------------|
| Gelect Screen Grocery Snacks Beverages Order Menu Discounts Fees Fuel Screen 8 Screen 9 0 | Name Panel Assignment Move Up Move Down | Add Duplicate Add Panel Delete Panel |

2. Enter a name for the screen.

3. Click Add Panel.

| | | | Delete |
|------------|--------------|------------------|------------------|
| Not Assign | ed • | Add | Duplicate |
| Move Up N | tove Down | Add Panel Delet | te Panel |
| | Panel Assign | Panel Assignment | Panel Assignment |

4. Select the panel to assign to the screen area.



••

Only one type of Fuel Panel and Parked Menu Panel is allowed per register and the assignment of Fuel Panel and Parked Menu Panel to the Register is done on the Register Configuration form.



5. Selecting Item Panel takes you to a screen to select the Item Panel from the list of Item panels. More than one item panel can be selected and those will be merged into a single panel.

| Se | elect Item Panel(s) | | | | |
|----|---------------------|-----|----------|----------------|--------|
| | | 1 | | | |
| | Available | | Selected | | |
| 2 | OrderMenu | | No | items to show. | |
| | Beverages | > | | | |
| | Snacks | >>> | | | |
| | Grocery | - | | | |
| | Discounts | | | | |
| | Fees | 1 | | | |
| | 4 | | 1 | | |
| | | | | Ok | Cancel |

6. Select a panel and click **Move Up** or **Move Down** to move the panel.

| | | | | Delete | e | |
|--|-----------------------------|---------------------------|--------------------|----------------|---|---|
| elect Screen Grocery Snacks Beverages | Name Snacks Panel Assign | nent | | Add Duplicate | | |
| Order Menu Discounts Fees Fuel Screen 8 Screen 9 screen1 | Item Pane | ▼ Snacks | | - | | Ę |
| screen10 screen101 screen1012 | Item Panel | ✓ OrderMenu, unts,Fees | Beverages,Snacks,G | Grocery, Disco | | |
| | - Item Panel | ▼ Beverages | | | | |
| | Move Up | Move Down | Add Panel | Delete Panel | | |



Register Configuration

Use Register Configuration form to assign screens to register.

| ect Register | Panel Selection | |
|--|---|--------------------|
| egister Names C18 102 Default topaz 101 | Fuel Panel FP1 Parked Menu Panel Parket Fixed Prepay Buttons \$10 \$20 \$30 \$ | Zoned Fuel Control |
| | Available | Selected |
| | Screen 8 | Grocery |
| | Screen 9 | > Snacks |
| | | >>> Beverages |
| | | Crder Menu |
| | | Discounts |
| | Сору | Fees |

Touch Screen Configuration : Register Configuration

- 1. Select Register.
- 2. In Panel Selection section, select the Fuel panel and Parked Menu Panel.
- 3. From the **Available** section, add the screens you want on the register to the **Selected** section.

