Fleet Cards

Feature Reference

Date: November 11, 2024





Fleet Cards

Using This Feature Reference

This Feature Reference provides detailed information on how to configure and use the Fleet Cards feature on Verifone's RubyCi and Commander Site Controller.

This feature reference includes the following sections, the information in which pertain to both the RubyCi and the Commander Site Controller.

- **Overview** This section contains a brief description, requirements and the supported hardware configurations for the Fleet Cards feature on the related Site Controller.
- **Configuring** This section contains information on how to configure the Fleet Cards feature on the related Site Controller.
- **Using** This section describes how to prepare the specific Site Controller for the Fleet Cards feature.
- **Reporting** This section contains sample reports with a detailed report description for the Fleet Cards feature on the specific Site Controller.

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Revision History

Date	Description
16/02/2021	Initial Release
07/06/2021	Fixed Review Comments
04/08/2021	Updated UI and added Quick Reference sections
16/08/2021	Updated document with review comments.
5th Oct 2023	Updated document with Comdata cards feature
1st Nov, 2023	Updated document with review comments.
30th Oct 2024	Added a note to "Configuring Update Diesel Price" and updated description for product code 62.

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Overview

Feature Description

The Commercial Fleet feature supports commercial payment card programs accepted at sites and also allows dispensing of multiple fuel products in the same transaction.

Commercial fleet transactions can be performed at commercial DCRs with alphanumeric keypads or inside as a prepay or postpay sale. Inside prepay sales do not require an amount to be entered for the pre-authorization.

Supported Hardware Requirements

- Commander Site Controller with Topaz/Ruby2/C18
- Commander Site Controller base version 53.13 and higher (base version 54.02 for Comdata cards).
- RubyCi with Topaz/Ruby2/C18
- Payment PIN pad(s)
- Wayne DCRs need updated firmware to display the new secure prompts. Refer to release notes.
- Gilbarco DCRs may need updated firmware to support the SPOT protocol. Refer to release notes.

Quick Reference

You will be able to designate fueling positions as 'Commercial' via Configuration Client.

For those fueling positions, you can:

- Create and assign secondary fuel products that roll up to a primary product (e.g. Primary=Diesel, Secondary=Tractor, Reefer)
- Enable a fueling position to dispense multiple products in a single transaction

Your VASC will work with you to make sure settings are correct and according to your site's products and preferences.

Main Highlights

- Commercial Fleet customers may be eligible to request cash advances. Cash advance settings are managed by the site and fleet manager. The cash advance that appears to the customer is the lowest one. Cash advance is only given after fueling. For further details view "Configuring Cash Advance" on page 18.
- Customers can pay and cash fleet checks at sites that accept them. Fleet check can be used in split tender transactions with cash. For further details view "Configuring Fleet_Check MOP" on page 14 and "Fleet Check Transaction" on page 45.
- Prepay inside requires the new "Commfleet Prepay" button to be configured for non-commercial dispensers. For further details view "Assigning Electronic Void and ComFleet Prepay functions to Soft Keys" on page 15.
- Postpay transactions work without any configuration, assuming the site chooses to authorize pumps.

Other Highlights

If the site DCR does not have alphanumeric capability or if the DCR has alphanumeric capability but is not enabled for alphanumeric input, the customer will be sent inside to enter details as prompted. For further details view "Enabling and Assigning Alphanumeric DCR Keys" on page 20.

Release 53 and Higher UI

The User Interface has changed for base 53 and higher. As a result, after an auto upgrade a few elements on the UI would appear out of place.

To fix this refer to:

- "Configuring POS User Interface Using Config Client" on page 83.
- "Items can be moved in the panel by selecting the item and dragging and dropping to the desired position" on page 85
- "Select a panel and click Move Up or Move Down to move the panel." on page 93

Note

Parameter Download (PDL) and Dynamic Card Table (DCT) downloads are done from the POS after installing the feature for the first time.

PDL is a general Table Download to enable cards and DCT is a Card Table Download to let the system know how to process the transactions with the cards.

View "PDL & DCT Download" on page 76.



Comdata Cards

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Comdata cards are only supported in Base 54.02 Buypass distribution for ExxonMobil.

Comdata is a payment processor and issuer of fleet fuel cards, corporate spend cards, virtual payments, and trucking permits.

Verifone Commander enables the use of Comdata cards on Commercial pumps. Comdata card transactions are processed by adding Comdata as an acquirer to Fiserv Buypass front end processor.

Verifone Commander supported Comdata Cards

Cards Details	Comdata MC	Comdata OnRoad	Comdata Proprietary Fuel Card
Multi Card	Yes - Comdata and Master Card	Yes - Comdata and Master Card	No - Comdata only
Fueling position	Retail and Commercial	Retail and Commercial	Commercial Only

Verifone Commander Supports three types of Comdata cards.

- Transactions performed using Comdata proprietary Fuel cards are routed to Comdata network by Fiserv.
- Transactions performed using Comdata multi cards are routed to Comdata or Master card network depending on the product and fueling position used for the transaction. If a fueling position is configured as Commercial, then all Comdata eligible products transactions (post-pay or prepay) on that fueling position are considered as commercial transactions. If a fueling position is not configured as Commercial, then all transactions on that that fueling position are considered as retail transactions.
- If a site is blended or has both retail and commercial fueling positions, then all Comdata transactions are routed to Comdata network via Fiserv and all the retail transactions are routed to the Master Card network via Fiserv.

Supported and Unsupported Features

The following are the supported and unsupported features for Comdata Fleet Cards:

- Cash Advance is supported with the Comdata transactions.
- Multigrade fuel selection is supported with Comdata transactions.



- Mix of Comdata and non-Comdata products are not allowed while using Comdata Cards. Cashier will be asked to remove non-Comdata products from the ticket.
- Refund is not supported for Comdata transactions.
- Offline transactions (aka SAF) is not supported for Comdata transactions.
- Comdata transactions at the DCR will not prompt if the customer wants to add additional products inside after fueling.
- Only Comdata eligible products can be sold on Comdata network.
- Car Wash, Charity and loyalty/discounts are not supported with Comdata transactions.
- Split tender is not supported for Comdata transactions. Comdata eligible products can be bought using other cards, which do allow split tender.

Electronic Void (E-void)

Transaction type Refund is not supported for Comdata cards and instead of a Refund request an E-void request is sent to the host to void transactions that must be refunded. E-Void is not supported for fuel transactions and for any transactions not done on the same day.

E-void for Comdata cards works the same way as it works for Exxon's FleetOne card and the Wex Commercial Fleet cards. Refer to "Assigning Electronic Void and ComFleet Prepay functions to Soft Keys" on page 15 and "Electronic Void Refund Transaction" on page 40

Comchek

Comdata issues a check which is known as Comchek. Comcheks can be used as a usual physical check at stores, or the unique 10-digit Comchek number can be used at stores. There is no product restriction for Comchek. Comchek can be used to buy any product available at the store. Comcheks can also be cashed without buying any product.

COMDATA	Comchek Comdata Network, Inc. of California	
Pay to the order of	(Date
DO NOT CASH BEFORE CAL	Company	NOTI: This doub is not solid and will been will write a doub is not solid nearbin failing calling an apple
CAND NO. ON DIPHESS CODE	Avers How How NUMBER	800-741-30
IMPORTAN GOVERNMENT OF PHOTO DENTRACTION REINO TO THE REGISTER FOR REVERSE SOR FOR EXAMPLES	MENOUT TATE OBSTRATION MUMBER	han here
PAYABLE THROA SH Wells Forgo Bank West, N.	A toxed by Condata Network, Inc. of California	



Express Code

Express code is a numeric code issued by Comdata that the drivers get through their Comdata app. Express Codes can used to buy products at the store.

There is no product restriction for Express Codes and can be used to buy any product available at the store.

Fuel Price Update

This feature gives the ability to send diesel fuel price changes at the site to the Comdata host. The diesel price is sent to the Comdata host so that Comdata can advertise the price on their mobile app that drivers use when looking to refuel. They also use the price when transactions are performed to ensure that the price sold at the site is within a tolerance of the price advertised on the mobile app.

Fuel price updates are sent to the host for fuel products that have fuel grade id same at both the Buypass Configuration page and the Fuel Product settings page.

Only the **Self** fuel price update for cash and credit are sent to the host and not fuel price updates for **Mini** and **Full**.

If the site updates the fuel price when Comdata host is offline, then the updates are stored, and the update is forwarded when the host comes online.

Dynamic Prompts

Dynamic prompts are the prompts that are sent by the host based on the card used. Comdata Transactions supports a total of 14 dynamic prompts. Fiserv supports up to total of 8 prompts (both dynamic and system) in a single transaction.

Some of the dynamic prompts are optional. Press OK without entering anything for skipping optional prompts. If mandatory prompts are skipped thrice, then the transaction is declined.

There is no way other than through experience that a cashier or a customer would know which is an optional prompt.

Comdata Eligible Product List

Only the Comdata eligible products in the table below can be sold using Comdata cards. In the Configuration Client, go to **Store Options > Merchandise > Product Code** to view the NACS Product code descriptions.

Nacs Product Code	Maximum Amt	Description
950	99999.99	ALLOW TAX
19	99999.99	ALLOW DIESEL



Nacs Product Code	Maximum Amt	Description
20	99999.99	ALLOW DIESEL
21	99999.99	ALLOW DIESEL
32	99999.99	ALLOW DIESEL
33	99999.99	ALLOW DIESEL
34	99999.99	ALLOW DIESEL
45	99999.99	ALLOW DIESEL
46	99999.99	ALLOW DIESEL
47	99999.99	ALLOW DIESEL
48	99999.99	ALLOW DIESEL
49	99999.99	ALLOW DIESEL
50	99999.99	ALLOW DIESEL
62	99999.99	Diesel Exhaust Fluid - Prepackaged
99	99999.99	ALLOW FUEL-OIL
101	99999.99	ALLOW OIL & SERVICES
106	99999.99	ALLOW OIL & SERVICES
109	99999.99	ALLOW OIL & SERVICES
110	99999.99	ALLOW OIL & SERVICES
113	99999.99	ALLOW OIL & SERVICES
135	99999.99	ALLOW OIL & SERVICES
136	99999.99	ALLOW OIL & SERVICES
137	99999.99	ALLOW OIL & SERVICES
138	99999.99	ALLOW OIL & SERVICES
139	99999.99	ALLOW OIL & SERVICES
143	99999.99	Scales



Nacs Product Code	Maximum Amt	Description
145	99999.99	Gallon Oil
304	99999.99	ALLOW OTHER FUELS
311	99999.99	ALLOW OTHER FUELS
312	99999.99	ALLOW OTHER FUELS
313	99999.99	ALLOW OTHER FUELS
314	99999.99	ALLOW OTHER FUELS
315	99999.99	ALLOW OTHER FUELS
316	99999.99	ALLOW OTHER FUELS
317	99999.99	ALLOW OTHER FUELS
318	99999.99	ALLOW OTHER FUELS
319	99999.99	ALLOW OTHER FUELS
320	99999.99	ALLOW OTHER FUELS
321	99999.99	ALLOW OTHER FUELS
324	99999.99	ALLOW OTHER FUELS
600	99999.99	DEF - PACKAGED FUEL
603	99999.99	ALLOW PACKAGED FUELS
650	99999.99	ALLOW PRODUCTS & SERVICES
651	99999.99	ALLOW PRODUCTS & SERVICES
652	99999.99	ALLOW PRODUCTS & SERVICES
653	99999.99	ALLOW PRODUCTS & SERVICES
654	99999.99	ALLOW PRODUCTS & SERVICES
655	99999.99	ALLOW PRODUCTS & SERVICES
955	99999.99	ALLOW CASH BACK
956	99999.99	ALLOW CASH BACK



Nacs Product Code	Maximum Amt	Description
***	0	EXCLUDE ALL OTHER PRODUCTS



2 CONFIGURING COMMERCIAL FLEET CARDS

Configuring the Fleet Cards feature encompasses:

- "Enabling Commercial Fueling Positions" on page 9
- "Configuring Primary Fuel Products as Secondary Products" on page 10
- "Configuring Fuel Product as Only Primary Products" on page 11
- "Configuring Multi-grade Fueling Positions" on page 13
- "Configuring Multi-Grade Timeout" on page 14
- "Configuring Fleet_Check MOP" on page 14
- "Assigning Electronic Void and ComFleet Prepay functions to Soft Keys" on page 15
- "Configuring Cash Advance" on page 18
- "Enabling Auto Settle Overrun" on page 19
- "Enabling and Assigning Alphanumeric DCR Keys" on page 20
- "Alert Cashier" on page 22
- "Configuring Comdata Cards" on page 23

Enabling Commercial Fueling Positions

To convert a fueling position to commercial, the 'Commercial' parameter must be enabled from **Configuration Client > Forecourt > Fuel Config > Fueling Positions** tab for each pump that needs to be enabled as commercial.

Enabling this parameter controls the dynamic prompts and the card restrictions with the help of the Dynamic Card Table (DCT).



Fueling Position Settings	
Select Fueling Position	Allow Access Z SPI IP Address 192. 168. 31. 160
Duplicate Fueling Position 1 2 3 4 5 6 7 1.Select target fuel positions to the left 8 9 2.Use the Ctrl key to select multiple positions 11 12 3.Use the Shift key to select a range of positions 14 15 16 Duplicate	Default Attributes Default MOP Default Service Level Blend Type Slow Flow Offset CASH SELF NONE 2 Fueling Limit Settings 2 Currency Limit Volume Limit Minimum PPU 300.00 500.000 (0.009) Hose Product Settings NONE V Hose 1 Product Hose 2 Product Hose 3 Product Hose 4 Product Hose 5 Product Hose 6 Product Hose 7 Product METH NONE V Hose 7 Product NONE V
19 20 v	Options Auto Approval Auto Disapproval DCR In Dispenser First In First Out DCR Prompt Preset Amount Handle Up Calling Ignore Pump Error Pay At Pump Only Prepay Only Preset Postpay Preset Prenav Stacking View Buzzer Off Commercial Instant Auto Approval

Configuring Primary Fuel Products as Secondary Products

To enable to fuel a primary product as a secondary product with a different name, configure Secondary Products from **Configuration Client > Forecourt > Fuel Config > Fuel Products** tab.

For Example, Tractor and Reefer are dispensed from the diesel hose and is Diesel but named as Tractor and Reefer.

Tank and Price for the secondary products is same as Primary product. Secondary Product has its own product code.



The advantage of using the primary product as a secondary product with a different name is that the product when used as a secondary product can save tax or/and can be eligible for a discount.

Fuel Configuration	- Pending		Save Cancel
Site Parameters Fuel Service	Levels Fuel MOPs Fuel Tan	ks Fuel Blend Types Fuel F	Products Fueling Positions
Product 1 - Tractor 2 - REF 3 - DEF	Secondary Product Name Tractor	Primary Product 7 - DIESL	
4 - CNG 5 - LPG 6 - METH 7 - DIESL 8 - KERSN		nfiguration Percentage1 100 🗸	
9 - REG 10 - UNUSED1	Service Level 1 Product Code 0001 - UNLEADED RE ✓ Department	Service Level 2 Product Code 0001 - UNLEADED RE Fuel Grade ID	
	9998 - MANUAL FUEL 🗸	1	

- 1. Enable Secondary Product
- 2. From the Product list, select the fuel product that is be the secondary product of the primary product.



The name given for the fuel product in this field is what is displayed to the customer and cashier, so choose name appropriately.

- 3. From the Primary Product drop-down list, select the primary product that is used as the secondary product.
- 4. Click Save.

Configuring Fuel Product as Only Primary Products

Sites can also be setup as a single hose/single product commercial fueling position. For example sites can have a configuration for selling just Diesel, if they do not want to configure Tractor or Reefer as secondary products of Diesel.



The secondary product field should not be enabled in Configuration Client > Forecourt > Fuel Config > Fuel Products tab.

Fuel Configuration	on - Pending
Fuel Product Settings	
Product 1 - Tractor 2 - REF 3 - DEF 4 - CNG 5 - LPG 6 - METH 7 - DIESL 8 - KERSN 9 - REG 10 - UNUSED1	Secondary Product Name Primary Product Tractor Image: Configuration Low Feed Tank tank01 v Percentage1 Service Level 1 Product Code Service Level 2 Product Code 0001 - UNLEADED RE v 0001 - UNLEADED RE v Department Fuel Grade ID 9998 - MANUAL FUEL v 1

Enable Commercial in Configuration Client > Forecourt > Fuel Config > Fueling Positions tab. For single hose fueling stations, only one hose should be configured in Configuration Client > Forecourt > Fuel Config > Fueling Positions tab.

Fuel Configuration - Pending Site Parameters Fuel Service Levels Fuel MOPs	Fuel Tanks Fuel Blend Types Fuel Products Fueling Positions	Save	Canc
	Fuel Tanks Fuel Blend Types Fuel Products Fueling Positions Allow Access SPI IP Address 192,168,31,160 Default Attributes Default Service Level Blend Type Slow Flow Offset CREDIT SELF NONE Z Fueling Limit Settings Currency Limit Volume Limit Minimum PPU Auto Collect 1300.00 500.000 0.009 Hose 1 Product Hose 2 Product Hose 3 Product Hose 4 Product Hose 5 Product Hose 6 Product Hose 7 Product Hose 7 Product Hose 7 Product NONE NONE View Buzzer 0ff Options Over 10 Preset Propy Stacking Instant Auto Approval View Buzzer 0ff View Buzz		
	First In First Out DCR Prompt Preset Amount Handle Up Calling Ignore Pump Error Pay At Pump Only Prepay Only Preset Postpay Preset Prepay Stacking View Buzzer Off Commercial Instant Auto Approval		



Configuring Multi-grade Fueling Positions

To enable a fueling position to dispense multiple products in a in single transaction, the pump should be enabled for multi-grade fueling from **Configuration Client > Forecourt > Fuel Config > Fueling Positions** tab for each pump that needs to be converted.

ueling Position Settings	
Select Fueling Position	Allow Access SPI IP Address 192. 168. 31. 160
Duplicate Fueling Position 1 2 3 4 5 6 7 1.Select target fuel positions to the left 8 9 2.Use the Ctrl key to select multiple positions 11 12 3.Use the Shift key to select a range of positions 14 15 16 Duplicate 19	Default Attributes Default MOP Default Service Level Blend Type Slow Flow Offset CASH SELF NONE 2 Fueling Limit Settings Auto Collect NONE Currency Limit Volume Limit Minimum PPU 300.00 [500.000] 0.009 Hose Product Settings Hose 1 Product Hose 2 Product UNLD1 UNLD3 UNLD4 Hose 4 Product Hose 5 Product Hose 7 Product METH NONE NONE V
20 -	Options Auto Approval Auto Disapproval First In First Out DCR Prompt Preset Amount Ignore Pump Error Pay At Pump Only Preset Postpay Preset Prepay View Buzzer Off Commercial Multi Product Settings

- 1. Select Allow Multiple Products
- Click Configure Fueling Orders to configure the order in which the multi-grade fuel products appear on DCR menu and on the fuel selection menu during preauthorization of the card. The Hose Product Settings section in the Fuel Configuration form only allows Primary Products to be assigned to hoses. Fueling Orders form shows primary and secondary products dispensing order.

eling Orders	
Dispense Order	Prompt Order
UNLD1 🗸	1 🗸
UNLD2 🗸	1 🗸
UNLD3 🗸	2 🗸
UNLD4 🗸	3 🗸
UNLD5 🗸	3 🗸
🛞 🛞 1-5	of 5 🕑 🖻
Add	Delete
Ok Cancel	



- 3. The Dispense Order shows the fuel order displayed for selection during preauthorization in a multi-grade transaction.
- 4. The prompt order shows how the fuel would be prompted for fueling at the pump. The fuel with prompt order 1 will come on the first page and can be selected one after another or there will be an option "Both" to select both for fueling.

Configuring Multi-Grade Timeout

Configure when the pump has to timeout in minutes after fueling the first grade in a multigrade transaction. Go to **Configuration Client > Forecourt > Fuel Config > Site Parameters** tab.

Parameters Fuel Service Level	Fuel MOPs	Fuel Tanks F	uel Blend Types	Fuel Products	Fueling Posi
Unit of Measure	Gallons 🗸	Tier2 S	chedule Setting	s	
Halt Mode PPU Decimal Position Total Decimal Position	Soft V 3 V 2 V	a a	Start Tier 2 Pricir Number of Tier Hou		
Autodisapproval	50 ¥	-Postpa	y Schedule Sett	ings	
Multi-Grade Timeout Ignore MOP Conflict Force .9 Cents Per Gallon	5.0 V		Start Postpay Allowe ber of Postpay Hou		
Approve All Enabled Recall Autocollect Inside		Manua	Approval Sche	dule Settings	
Gilbarco Six Digits Money Display Require Attendant Card			itart Manual Approv Require Iber Manual Approv	ed 🔽 🗸	
Offline Fuel Prompt			Restriction	- IO - VI	
Number of Seconds	1 🖌	Grade	Enforce Promp	ting Inside 🗌	
-Real Time Sales Data-			Prompt Restriction	on Outside	
Notification Frequency (Milliseconds)					

Configuring Fleet_Check MOP

Fleet Checks can be exchanged for cash or be used as MOP in a transaction. Go to **Configuration Client > Store Operations > Payment > MOP** tab to configure Fleet_Check MOP.

The driver fills the check and includes the amount they want. Fleet Checks do not have any product restrictions like commercial fleet cards. Fleet Check is like a regular check, but, has to get authorization for the total amount written on the check.

Voids or Refunds of Fleet Checks are not allowed. Assign Fleet_Check MOP to a POS soft key.



1. Use 33 FLEET_CHECK MOP code

Currencies Fees Ta Color Currencies Fees Ta Color CASH 001 - CASH 002 - CHECK 003 - CREDIT 004 - DEBIT 005 - MAN CRED 006 - IN-HOUSE 007 - MAN DEBIT 008 - FOODSTAMP 009 - LOTTERY 010 - DRIVE OFF 011 - COUPON	Name Fleet Check Minimum Amount 0.00 Limit 0.00 Tender Code generic Options Force Safe Drop	Delete MOP Code 33 - FLEET_CHECK 14 - DRIVE_OFF 15 - SPECIAL_DISC 16 - MANUAL_FS 17 - LOTTERY 18 - IN_HOUSE 19 - PUMP_TEST 20 - EBT_FS 21 - EBT_ 22 - MANUAL_EBT_CB 23 - ECHECK
012 - MOBILE 013 - Fleet Check 014 015 016 017 018 019 020	I render Amount Requires I Allow Zero Entry I Allow Refund I Allow Safe Drop I Force Ticket Print I I Allow Safe Drop I Force Ticket Print I I Allow Safe Drop I	24 - STORED_VAL_CARD 25 - MANUAL_ENTRY 26 - FORCE_POST 27 - POST_ENTRY 28 - MOBILE 29 - UNATTENDED_REFUND 30 - NON_TAX_COUPON 31 - FUEL_VOUCHER 32 - TAX_EXEMPT_VOUCHER 33 - FLEET CHECK

2. Enable "Allow Without Sale", "Allow Change" and "Allow Refund"

MOP Currencies Fees	Tax	Rates		
Select MOP		Name	MOP Code	
001 - CASH	*	Fleet Check	33 - FLEET_CHECK	~
002 - CHECK		Minimum Amount	Maximum Amount	
003 - CREDIT		0.00	0.00	
004 - DEBIT		Limit	#Additional Receipts	
005 - MAN CRED		0.00		
006 - IN-HOUSE		Tender Code	Tender Sub Code	
007 - MAN DEBIT		generic	generic	
008 - FOODSTAMP		- Options		
009 - LOTTERY		Options		
010 - DRIVE OFF				
011 - COUPON		Force Safe Drop	Open Drawer On Sale	
012 - MOBILE			uired Cashier Report Prompt	
013 - Fleet Check		Allow Zero Entry	Allow Without Sale	
014		Allow Refund	Allow Change	
015		Allow Safe Drop	Allow Money Order Purch	hase
016		Force Ticket Print		
017				
018		L		
019				
020	•			

3. Go to Configuration Client > Store Operations > Touch Screen > Panel Configuration to assign Fleet_Check MOP to a POS soft key.

Assigning Electronic Void and ComFleet Prepay functions to Soft Keys

The Electronic Void functions is used to void a commercial fleet transaction. When someone accidentally fuels one or more grade/s in a multi-grade fuel transaction instead of the owner of the preauth card, the cashier will refund the entire transaction using



electronic void to the card that was used during pre-auth. To perform an electronic void transaction, both the customers should be with the cashier. The cashier initiates a manual fuel department sale to the respective people who pumped the fuel.

The CommFleet Prepay function is used to trigger a commercial fleet prepay transaction. Assign Electronic Void and CommFleet Prepay functions to Soft Keys.

For commercial pumps, the commercial fleet prepay transaction can also be triggered by the Comm Fleet Prepay button on the express panel in the pump icon.

For retail pumps, the only way to trigger a commercial fleet prepay transaction is by assigning a soft key to the CommFleet Prepay function and using the soft key for the transaction.

Go to **Configuration Client > Store Operations > Touch Screen> Panel** Configuration tab to assign soft keys to the functions.

Security Initial Setup	Store Operations	Promos and Disc	ounts Forecourt	Devices	Payment Controlle	r Re
Touch Screen C	Destrictions		nfiguration			
Item Panels Parked Me	Restrictions PLUs Sales Menu Keys Register Touch Screen Self-checkout House Account/ Pay Group Price Changed Updates Fiscal Receipt Charity Donations Close Lane		Panel Configuration Screen Configuration Register Configuration ems ther Department	on	Cher Constant Consta	
	Preview/edit			Add	Item Delete Item]

1. Go to the Item Panel of the screen you want to add the button.

- 2. Click Add Item.
- 3. Choose Type as Function.
- 4. Choose the function CommFleet Prepay/Electronic Void.



Security	Initial Setup	Store Operatio	ns Promos an	d Discounts	Forecourt	Devices	Payment Controller	Reporting	Tools	Help	Log Out	
Touch	Screen C	Configurat	on : Pane	l Config	uration		Save	Cancel				
Item Pa	nels Parked Me	enu Panels 🛛 Fue	l Panels									
							🗌 Dele	ete				
Sele	ct Item Panel n1	^	Name pan1	ns]		Add Duplicate					
			Туре	ltems			Preview					
			Function	Other D	epartment		Departme					
			Function	CommF	leet Prepay		CommFleet Prepay					
			Function	~				Item	Selection	1		
								Fur	nction	CommFI	eet Prepay	~
						Add	Item Delete Item				Ok	Cancel
		~										
		Preview/edit										

5. Click OK.

Security Initial Setup Store	Operations Promos and	d Discounts Forecourt	Devices Payment Controller Re
Touch Screen Confi	guration : Pane	I Configuration	Save Cance
Item Panels Parked Menu Pane	els Fuel Panels		
			🗆 Delete
Select Item Panel	Name pan1		Add Duplicate
pan1	Included Iter	ns	
	Туре	Items	Preview
	Function	Other Department	Other Departme
	Function	CommFleet Prepay	CommFleet Prepay
			Add Item Delete Item
	~		
Preview	/edit		

6. Click Save.



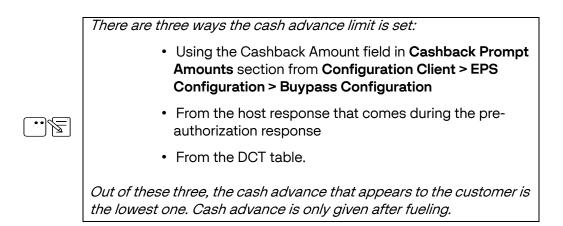
7. Logout and login on the POS.



Refer to "Configuring User Interface Using Config Client" on page 12 to know more about how to configure the User Interface.

Configuring Cash Advance

The site can configure how much cash advance should be given to a commercial fleet driver. Go to **Configuration Client > Payment Controller > EPS Configuration > Buypass Configuration > FEP** tab to enable cash advance and enter the advance amount.





Buypass Configuration
Edits require a one-time password (OTP)
FEP FEP Card Type
Network
Buypass Codec ATL105 6.00.02 V
Buypass Codec ATL 105 6.00.02 V Dealer ID VP13007411001
Terminal ID 001
TPP ID RVE062 Alternate Merchant ID 0
Communication Options
Mode Communication Options
P Primary
Serial Dial IP/Domain Name 204.194.125.43
Pot 7735
Heartbeat Timer 120
FEP Parameters
Call for Authorization Enabled Z Enable Visa Small Credit Z
Enable Mastercard Small Credit 🧹
Enable Amex Small Credit Enable Discover Small Credit
Brand BUYPASS ¥
CVV2 Enabled Enable AVS Prompting
Refund Allowed
Reversal Allowed
Cashback Prompt Amounts
Cashback Amount 1 5 Cashback Amount 2 10
Cashback Amount 3 20
Cashback Amount 4 40
Falback
Maximum Transactions 0 Maximum Amount 99999
Fallback Transaction Ceiling 1500
Fallback Amount Ceiling 99999
Fallback with AVS
_ Security
SSI Enabled
SSL Enabled Datawire Secure Channel
Admin Messages
Send Site Asset as CSV
Send Site Asset as XML Send Fuel Sale XML
Send Price Change Notification XML
Send System Event XML Send Meter Reading XML (Non-Resettable Totals)
TAVE Configuration
Domain VAR11
Brand TEST4
Token Type 1174
Commercial Fleet Payment
Enable Cash Advance 🗹
Cash Advance Limit 100

Enabling Auto Settle Overrun

To handle overrun, enable Auto Settle Overrun in **Store Operations > Sales > Sales Configuration**. The Overrun amount will be automatically settled with the non-network **Drive Off** MOP. The card will only be charged with the amount that the customer fueled. Auto settle overrun makes sure that customers do not have to pay for the fuel that got fueled without their knowledge.



Sales Configuration	
Sales Configuration Sales Login/Logout Message	
Sales Parameters Description Value	Allow amount entry for refund Canadian GST Cardload Recharge Dept Cash drawers connected Cash under run auto refund Check drawer amount on safe drop Count Underrun Customers Disable Error Correct Key Discount Denomination Discount type - Pct or Amt Display PLU not found Department List Drawer Alarm Timer Drawer open during sale Enable Managed Update Enable Receipt Tax Detail Enable Receipt Tax Detail Enable auto settle overrun Error Message Prompt Timer Fixed Discount rate Force DOB on ID Check Force no sale print

Enabling and Assigning Alphanumeric DCR Keys

Each DCR should be assigned to a DCR key configuration. If sites have a mix of DCRs with and without alphanumeric capabilities, sites would require to create 2 or more DCR key configurations.

The configuration for DCRs that are alphanumeric should have the "Enable Alphanumeric" checked, and NOT checked for the DCRs that only accept number input.

Go to **Configuration client > Forecourt > DCR Keys** to configure DCR Keys.



1. Select Enable Alphanumeric.

					A	dd 🗌 Delet
AlphaNumeric	^	Label AlphaNu	umeric			
Non-AlphaNumeric		Enable Alphan	umeric 🔽	Assign	Positions	
		#Rows 4	/ #Columns	5 🗸		
		1	2	3	NA	NA
		4	5	6	NA	NA
		7	8	9	NA	NA
		Clear	0	Enter	NA	NA

2. Click Assign Positions.

						Add Delete	Select DCR Position(s)
AlphaNumeric Non-AlphaNumeric		Label AlphaNu Enable Alphan #Rows 4			Positions		 ✓1 ✓9 ─17 ─2 ─10 ─18 ─2 ─3 ─11 ─19 ─2 ─4 ─12 ─20 ─2
		1	2	3	NA	NA	5 13 21 2 6 14 22 3 7 15 23 3 8 16 24 3
		4	5	6	NA	NA	Save Cancel
		7	8	9	NA	NA	
	~	Clear	0	Enter	NA	NA	

3. Select the DCR that can be used for entering alphanumeric characters. The DCRs that do not have alphanumeric capabilities are grayed out.

••• verifone

Alert Cashier

The Alert Cashier parameter under Forecourt > Fuel > Fuel Config Pending > Site Parameters alerts the cashier that there is an outstanding Commercial Fleet transaction (Comdata and Wex/Exxon commercial Fleet cards) that came due inside and needs to be completed. The driver might choose to send the fuel sale from the DCR inside so that they can add products or cash advance.

r der Configuration - r	enuing	
Site Parameters Fuel Service Leve	els Fuel MOPs	Fuel Tanks Fuel Blend Types Fuel Products Fueling Positions
Unit of Measure Halt Mode PPU Decimal Position Total Decimal Position Autodisapproval Multi-Grade Timeout (Minutes) Ignore MOP Conflict Force .9 Cents Per Gallon Approve All Enabled Recall Autocollect Inside Gilbarco Six Digits Money Display	5.0 V 2 2	Tier2 Schedule Settings Start Tier 2 Pricing Number of Tier Hours 0 Postpay Schedule Settings Start Postpay Allowed Start Postpay Allowed Number of Postpay Hours 24 Manual Approval Schedule Settings Start Manual Approval Required Number Manual Approval Hours
Collect Additional Data Offline Fuel Prompt Number of Seconds Real Time Sales Data Notification Frequency (Milliseconds)		Grade Restriction Enforce Prompting Inside Prompt Restriction Outside Commercial Configuration Alert Cashier (Minutes) 7

Fuel Configuration - Pending



Configuring Comdata Cards

Configuring Diesel Price Update

Do the following to change the Diesel Price and send the price change to the host.



Sending a fuel price update to the dispensers is important so that the prices will be sent to Comdata as a baseline.

1. In Configuration Client go to Forecourt > Fuel > Fuel Config- Pending> Fuel Products. Note the Fuel Grade ID for the price change Comdata product.

Security Initial Setup Sto	re Operations Promos and Discounts	Forecourt Devices	Payment Controller	Reporting	Tools Help	Log Out
Fuel Configuration	ı - Pending					
Site Parameters Fuel Service Fuel Product Settings Product 1 - UNLD1 2 - Sulfor 3 - UNLD3 4 - UNLD4 5 - UNLD5 6 - METH 7 - Diesel 8 - DEF 9 - Reefer 10 - UNLD2	Secondary Product Name Primary Diesel Tank Configuratie Low Feed Tank tank01 Perc	centage1 100 V Level 2 Product Code REGULAR DIES V	ucts Fueling Positions			

 In Configuration Client go to Payment Controller > BUYPASS Configuration. In the Admin Messages section, enable "Send Price Change Notification XML" and select the same fuel grade ID in the Fuel Grade ID For Diesel field.

Admin Mes	sages	
	Send Site Asset as CSV	
	Send Site Asset as XML	
	Send Fuel Sale XML	
	Send Price Change Notification XML	
	Send System Event XML	
Send Meter	Reading XML (Non-Resettable Totals)	
	Fuel Grade ID For Diesel 7	~

3. Save the configuration and reboot Verifone Commander.



4. After reboot, go to **Configuration Client > Forecourt > Fuel > Fuel Price - Pending** and update the Diesel Price.

uel F	Product F	rices						
Produ	ıct 7 - Diesel	~						
		Tier G	ne Prices		Tier	Two Prices		
	Service Level	MOP	Price	Service Level	MOP	Price		
	SELF	CASH	7.121	SELF	CASH		7.112	
	SELF	CREDIT	7.131	SELF	CREDIT		7.122	
	FULL	CASH	7.121	FULL	CASH		7.212	
	FULL	CREDIT	7.121	FULL	CREDIT		7.222	
	MINI	CASH	7.121	MINI	CASH		7.312	
	MINI	CREDIT	7.121	MINI	CREDIT	-	7.322	

5. Updated Diesel Price for Self for both Cash and Credit Price is sent to the host.

Configuring Com Check MOP

Comchecks can be exchanged for cash or be used as MOP in a transaction.

The driver fills the check and includes the amount they want.

Comcheck do not have any product restrictions like Comdata cards. Comcheck is like a regular check, but must get authorization for the total amount written on the check.

Go to **Configuration Client > Store Operations > Payment > MOP** tab to configure **35 Comcheck** MOP.

MOP Currencies Fees	Tax Rates	
Select MOP	Name	Delete
001 - CASH 002 - CHECK 003 - CREDIT 004 - DEBIT 005 - MAN CRED 006 - IN-HOUSE 007 - MAN DEBIT 008 - FOODSTAMP 009 - LOTTERY 010 - Over Run 011 - COUPON 012 - MOBILE 013 - Paper-check 014 015 016 017 018 019	 CASH Minimum Amount 0.01 Limit 0.00 Tender Code generic Options Force Safe Drop Tender Amount Require Allow Zero Entry Allow Refund Allow Safe Drop Force Ticket Print 	35 - COMCHECK 17 - LOTTERY 18 - IN_HOUSE 19 - PUMP_TEST 20 - EBT_FS 21 - EBT 22 - MANUAL_EBT_CB 23 - ECHECK 24 - STORED_VAL_CARD 25 - MANUAL_ENTRY 26 - FORCE_POST 27 - POST_ENTRY 28 - MOBILE 29 - UNATTENDED_REFUND 30 - NON_TAX_COUPON 31 - FUEL_VOUCHER 32 - TAX_EXEMPT_VOUCHER 33 - FLEET_CHECK 34 - EXTERNAL_PAYMENT



Configuring Express Code MOP

Express codes are digitally generated for the drivers through the Comdata app and can be used instead of physical comcheck.

Go to Configuration Client > Store Operations > Payment > MOP tab to configure 3	56
Expresscode MOP.	

MOP Currencies Fees Tax	Rates	
Select MOP 001 - CASH	Name Express Code	MOP Code 36 - EXPRESSCODE
002 - CHECK 003 - CREDIT 004 - DEBIT 005 - MAN CRED 006 - IN-HOUSE 007 - MAN DEBIT 008 - FOODSTAMP 009 - LOTTERY 010 - DRIVE OFF 011 - COUPON 012 - MOBILE 013 - Com Check 014 - Express Code 015 - Fleet Chek 016 017 018 019 020 **	Minimum Amount 0.00 Limit 0.00 Tender Code generic Options Force Safe Drop Tender Amount Required Allow Zero Entry Allow Refund Allow Safe Drop Force Ticket Print	17 - LOTTERY 18 - IN_HOUSE 19 - PUMP_TEST 20 - EBT_FS 21 - EBT 22 - MANUAL_EBT_CB 23 - ECHECK 24 - STORED_VAL_CARD 25 - MANUAL_ENTRY 26 - FORCE_POST 27 - POST_ENTRY 28 - MOBILE 29 - UNATTENDED_REFUND 30 - NON_TAX_COUPON 31 - FUEL_VOUCHER 32 - TAX_EXEMPT_VOUCHER 33 - FLEET_CHECK 34 - EXTERNAL_PAYMENT 35 - COMCHECK 36 - EXPRESSCODE

Assign Com Check and Express Code MOPs to Soft Keys

- 1. Go to Configuration Client > Store Operations > Touch Screen > Panel Configuration.
- 2. Go to the Item Panel of the screen you want to add the button.



Security Initial S	etup Store Operations	Promos and Discounts	Forecourt	Devices	Payment Controller
Touch Scree	Restrictions	nfig	guration		
Select Item Pan	PLUs Sales Menu Keys	► Pane			Add Duplicate
pan1	Self-checkout House Account/ Pa Group Price Chang	► Scree ay IN/ Pay OUT Regis	en Configuration ster Configuration	n 📃	Preview
	Managed Updates Fiscal Receipt Charity Donations Close Lane	ther [Department		Other Departme
				Add	Item Delete Item
	Preview/edit				

- 3. Click Add Item.
- 4. Choose type as MOP.
- 5. Choose the Item as **Com Chek** or **Expresscode**.

Security	Initial Setup	Store Operations	Promos a	nd Discounts	Forecourt	Devices	Payment Controller	Reporting	Tools	Help	Log Out
Touch	Date & Tim Registration	Configuratio	on : Pan	el Config	juration		Save	Cancel			
Item Pan	els Parked M	enu Panels Fuel F	anels								
							Del	ete			
	t Item Panel	N	lame Fun&M	OP			Add Duplicate				
Item Fund	s &MOP	^	-Included It	ems							
			Туре	Items			Preview				
			MOP	CASH			CASH				
			MOP	Expres	s Code		Com Chek				
			MOP	Com C	neck		Express Code				
			МОР	Fleet C	hek		Fleet Chek				
						Add	Item Delete Item				
		Preview/edit									
			17	7 - 1		-					



3 USING COMMERCIAL FLEET CARDS

The following are the commercial fleet functions:

- "Commercial Fleet Prepay Fuel Transaction" on page 27
- "DCR Sale Using a Commercial Fleet Card" on page 35
- "Fuel Sale With Fuel Limits, Category Limits and Transaction Limits" on page 35
- "Electronic Void Refund Transaction" on page 40
- "Fleet Check Transaction" on page 45
- "Split Tender Transaction With Fleet Check" on page 47
- "Over Run Auto Settle Process" on page 49
- "Postpay Fuel Sale" on page 51
- "Receipt Reprint Advanced Options" on page 54
- "Using Comdata Cards" on page 55



The Pre-Authorization Request is used to verify whether the actual transaction can be successfully completed before the payment is tendered.

Commercial Fleet Prepay Fuel Transaction

Pre-authorization

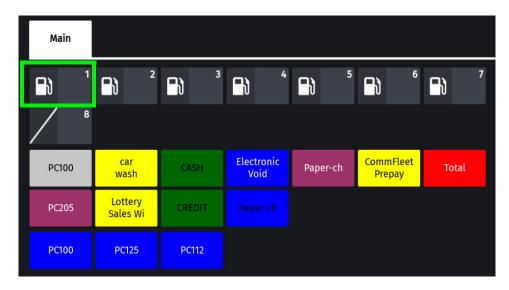
Commercial fleet prepay transactions differ from the normal prepay transactions as the commercial fleet prepay transactions are zero dollar transactions and selection of grades are compulsory before pre-authorization.

- 1. Trigger Commercial Fleet Prepay transactions by one of the following methods:
 - The Comm Fleet Prepay soft key



Main						
• }	₽ } ²	₽ } ³	- }	₽) 5	- }	
8						
PC100	car wash	CASH	Electronic Void	Paper-ch	CommFleet Prepay	Total
PC205	Lottery Sales Wi	CREDIT				
PC100	PC125	PC112				

• Click the Pump icon and then the **Comm Fleet Prepay** button on the express panel in the pump icon on POS.





Pump 1: Idl	Pump 1: Idle								
Current Sold	Tractor 1.600 G @ (REF		CREDIT \$ 1.44						
Stacked	2.050 G @ 1 Tractor	1.800 \$/G		\$ 3.69 CREDIT					
Sold	4.989 G @ (REF		\$ 4.49						
_	2.139 G @ 1	.800 \$/G		\$ 3.85					
Prepay	\$10	\$20	\$30	\$40					
\$50	Rest In Ga	Comm Fleet Prepay							
Approve / Restart	Clear Reserve	Preset	Reprint	Move Prepay					
Watch Pump				Stop					

2. Select the grades to be fueled and click **Confirm**.

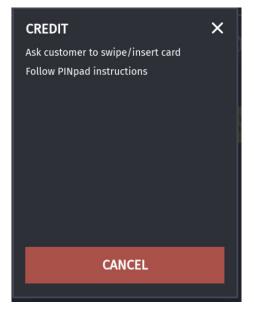
As commercial fleet prepay transactions are zero dollar transactions, the Fuel Grade Currency Limit is set from **Config Client > Forecourt > Fuel > Fuel Config > Fueling Positions** in the **Fuel Limit Settings** section.

Also, the host can set the limit. The limit that becomes applicable is the lower of the two. The host can also put a restriction on which fuel can be bought with a particular commercial fleet card. The fuel the host rejects will not be shown to the user to fuel even if the user selects the fuel.

Ready	WELCOME TO EXXONMOBIL INSERT CARD OR	Report Available			02:58 PM /	Thursday, F Reg102 (eb 04, 2021 CORPORATE
	Fuel Produ Multiple items may be selected, if available. Touc Select Fuel Prod		×	Due	Approve	Fuel	Error
	1. Tractor						
	2. REF						
	3. DEF						
	4. CNG						
	5. LPG						
	6. DIESL						
豐珍	Неір	Confirm		si	now Fuel		ancel



3. Follow PIN pad instructions for preauthrization.



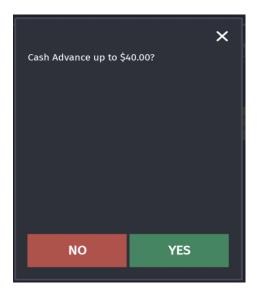
4. If the card is configured to give cash advance, the cash advance prompt appears for selection.

There are three ways the cash advance limit is set:

1) Using the cashback amount feilds in Cashback Prompt Amounts section from config client > EPS Configuration > Buypass Configuration >

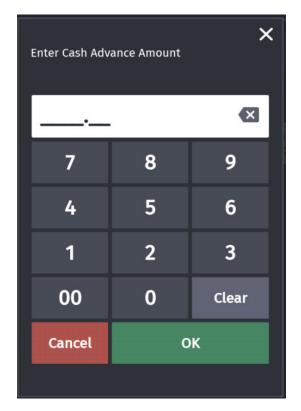
2) From the host that comes during the pre-authorization response3) From the DCT table.

Out of these three, the cash advance that appears to the customer is the lowest one. Cash advance is only given after fueling.



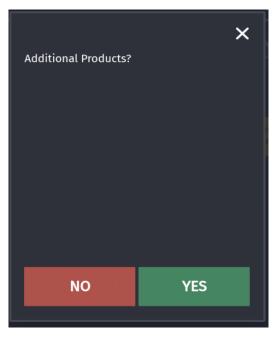
5. Enter cash advance required.



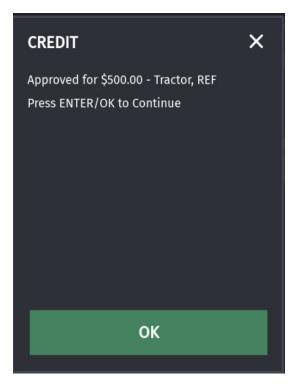


6. Select **YES** if additional products other than fuel are required for purchase. The host determines based on a particular fleet card what are the merchandise that can be bought and the amount that can be used to buy each category of products. This information comes as a card pre-authorization response from the host. During completion of the transaction, If the product selected is not allowed by the host, an error message is shown. Error messages are also shown if the product amount limit is crossed and if the transaction amount limit is crossed.





7. Click OK on the **Approved** response from the host.

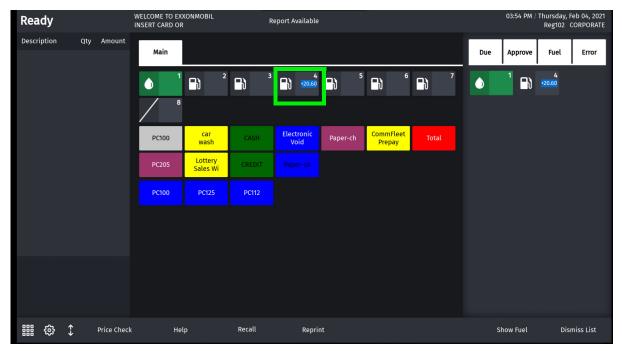


Completing the transaction

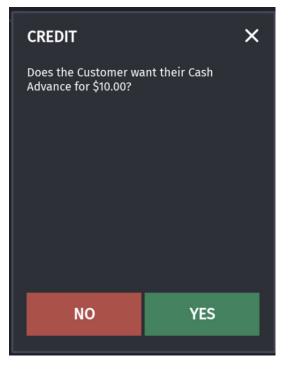
If the customer has not opted for cash advance and/or additional products during preauthorization, sale is completed at the DCR.



If the customer has opted for cash advance and/or additional products during preauthorization, after fueling, the sale comes due inside. Select the pump to recall the transaction.



8. Add the additional products and complete the sale. A prompt appears asking if the customer wants the cash advance applied during pre-authorization. Click Yes or No to complete the sale.





Sample Receipts

Pre-Authorization Receipt

	VELCOME TO DUR STORE 99999	
VeriF	one Gold Disk FL	
***PRE-AUT	HORIZED RECEIPT	***
Description	Qty 	Amount
PRE-AUTH CR # Products: T R		490.00
	- Subtotal TOTAL Cash Back PREAUTH \$	490.00 490.00 10.00 500.00
PREPAY Receipt 6TCHF:TCH Fuel		
Acct/Card #: *** Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 000722034 Invoice #: 1275	*************	Θ
Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 000722034	*************	0



Sales Receipt

r		
0	ELCOME TO UR STORE 99999 Fone Gold Disk FL	
Description	Qty	Amount
Tractor CR #0 SELF @ 0.9		5.60
REF CR #04 SELF @ 1.8	2.778L 00/ L	5.00
	- Subtotal	10.60
	TOTAL	10.60
	Cash Back	10.00
	CREDIT \$	20.60
	Change \$	-10.00
Acct/Card #: *** Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 000722045 Invoice #: 1297 MERCHANT COPY SIGNATURE I agree to pay t on this receipt.		
by car	d type Tractor	
	\$0.10 / LITRE D 6.222 LITRES	ISCOUNT
by c	ard type REF	
	\$0.20 / LITRE D 2.778 LITRES	ISCOUNT
ST#AB123 TIL CSH: 1		N#1020008 :57:49 PM

DCR Sale Using a Commercial Fleet Card

If the DCR does not have alphanumeric capability or if the DCR has alphanumeric capability but is not enabled for alphanumeric input, the customer will be send inside for entering details at the prompt.

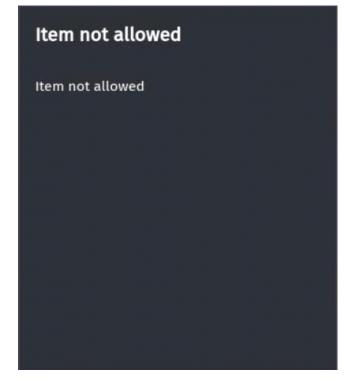
Fuel Sale With Fuel Limits, Category Limits and Transaction Limits

The host determines based on a certain card what are the merchandise that can be bought and the amount that can be used to buy each category of products. This information comes through the card pre-authorization response from the host.

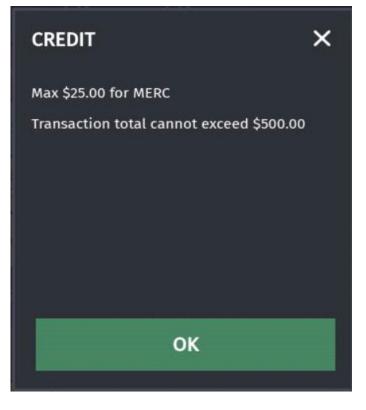


NGFC Fleet Cards

• If the product selected is not allowed by the host, an error message is shown to the customer.

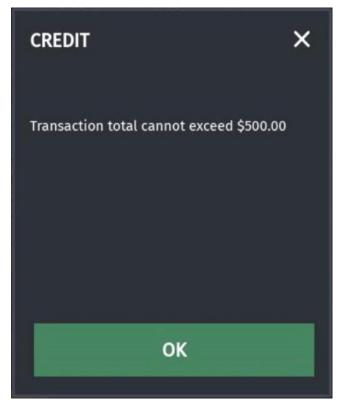


• If the product limit is crossed, an error message is shown to the customer.

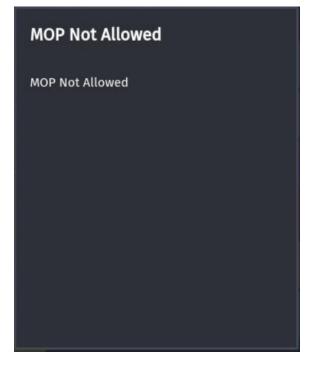




• If the entire amount in the transaction crosses the transaction limit, an error message is shown to the customer.



• Multigrade transaction should be pre-authorized or completed with only a network MOP, if any other a MOP is selected, an error message is shown to the customer.





Comdata Cards Error Messages

• Purchase Limit Exceeds Host Limit

					port Available AIL AVAILABLE		04		ay, Oct 03, 2023 01 CORPORATE
Description	Qty	Amount							
ANTI FREEZE		250.00	Comdata						
			ป	EDIT	n 3	~ 4	₽} 5	- }	
			M Max OIL	¢ \$20.00 for An	ti-Freeze		CHIPS	ICE	BEVERAGE
			Refu				DEBIT	CASH	Com Check
			Expre Cod						
Subtotal Tax TOTAL		\$250.00 \$0.00 \$250.00							
Amount Due		\$250.00							
嘂 錜	F	Price Check	Help	Susp Trans	Void Line	Void Ticket		Show Fuel	Error Correct

• Wrong Card Used For E-void

Motor Oil	1 -10.00	SCRREN1					
				credit E1113; No	REFUND ALLOWED		
		Car Wash	Motor Oil			CIGAR	ICE(401)
		CASH	COMCHECK			Other MOP	Refund
		Total	Gift Card Act	_	CASH	dditive	Fuel Prepay
		Fuel Preset	MANUAL FUEL DEP	Soap			
Subtotal Tax TOTAL	\$-10.00 \$0.00 \$-10.00						
Amount Due	\$-10.00						
==== ①	Price Check	Hel	p	Susp Trans	Void Line	Void Ticket	



• E-void Prepay Transaction

DIESL CR #01 2.230	-2.50	SCRREN1						Due	Approve	Fuel	Error /
SELF @ -1.121 / G		□ } 1		INVALID 1 DECLINEE	TRANSACTION D						
		Car Wash	Motor Oil			CIGAR	ICE(401)				
		CASH	COMCHECK			Other MOP	Refund				
		Total	Gift Card Act		CASH	dditive	Fuel Prepay				
		Fuel Preset	MANUAL FUEL DEP	Soap							
Subtotal Tax TOTAL	\$-2.50 \$0.00 \$-2.50										
Amount Due	\$-2.50										
嘂 錼 ()	Price Check	Hel	p	Susp Trans	Void Line	Void Ticket		s	how Fuel	Error	Correct

Comdata and Non-Comdata Merchandise Mix at Commercial/Blended Sites

					AL AVAILABLE	eport	. 04		ay, Oct 03, 2023 101 CORPORATE
Description ANTI FREEZE	Qty 1	Amount 7.00	Comdata		·			5	
ICE	1	6.00	∎ } ¹	2	₽) ³	- }	_}) ⁵	- }	- 1) ⁷
			M OIL	C WASH	ANTI FREEZE	TIRES	CHIPS	ICE	BEVERAGE
			Refund	Electronic Void	Total				n :k
			Express Code	Fleet Chek		PLEASE I	REMOVE		
						FROM SE	ELECTED ITEMS.		
Subtotal Tax		\$13.00 \$0.00							
TOTAL Amount Due		\$13.00 \$13.00							
嘂 绞	↑ Р ↓ Р	rice Check	Help	Susp Trans	Void Line	Void Ticket		Show Fue	L Error Correct



Description Qty DIESL CA #01 0.28		SCRREN1						Due	Approve	Fuel	Error
SELF @ 7.111 / G Non-Com(400)	1 9.97	1 2:00		PLEASE REMOVE Non							
		Car Wash	Motor Oil	FROM SELECTED ITEM	IS.		ICE(401)				
		CASH	COMCHECK				Refund				
		Total	Gift Card Act				Fuel Prepay				
		Fuel Preset	MANUAL FUEL DEP								
Subtotal Tax TOTAL	\$11.97 \$0.00 \$11.97										
Amount Due	\$11.97										
888 (6); 🕆	Price Check	Hel	p	Susp Trans V	oid Line	Void Ticket		sł	now Fuel	Erro	r Correct

• Fuel Post Pay and Non-Comdata Merchandise

Electronic Void Refund Transaction

The Electronic Void functions is used to void a commercial fleet transaction. When someone accidentally fuels one or more grade/s in a multi-grade fuel transaction instead of the owner of the preauth card, the cashier refunds the entire transaction using Electronic Void function to the card that was used during pre-auth. To perform an electronic void transaction, both the customers should be with the cashier. The cashier initiates a manual fuel department sale to the respective people who pumped the fuel.



1. Click **Electronic Void**.

Ready			TAP CARD OR SWIPE CARD					01:48 PM / Friday, Feb 12, 2021 Reg102 CORPORATE					
Description	Qty	Amount	Main							Due	Approve	Fuel	Error
			- }) ¹	₽) ²									
			PC100	car wash	CASH	Electronic Void	Paper-ch	CommFleet Prepay	Total				
			PC205	Lottery Sales Wi	CREDIT								
			PC100	PC125	PC112								

2. From the list of Commercial Fleet transactions, select the transaction to void. The list can be further filtered by selecting **Advance Options**.

Ready	WELCOME TO EX INSERT CARD OR		Report Available POP Comm Err Reg102			01:53 P	M / Friday, F Reg102 (eb 12, 2021 CORPORATE
Touch to select/highlight/display or	r key entry# and <ef< th=""><th>NTER>,then touch <enter></enter></th><th>or <initiate refund=""> to ini</initiate></th><th>tiate electronic void refund transaction.</th><th>Due</th><th>Approve</th><th>Fuel</th><th>Error</th></ef<>	NTER>,then touch <enter></enter>	or <initiate refund=""> to ini</initiate>	tiate electronic void refund transaction.	Due	Approve	Fuel	Error
Commercial Fleet Complete	d Transaction	# Date/Time Ticke	t# Type Amount FP#	Volume Details		1 1		
WELCOME TO OUR STORE		1. 2/10 15:37 1020031	I CREDIT 4.13 02					
99999 VeriFone Gold D FL	risk	2. 2/10 15:18 1020030	0 CREDIT 4.57 01					
	ty Amount	3. 2/10 14:03 102001	5 CREDIT 3.58 01					
REF CR #02 2.295 SELF @ 2.000/ L POP Discount		4. 2/10 14:00 901001	1 CREDIT 2.20 01					
Subtota TC Cash Bac CRED	ul 4.13 0TAL 4.13 :k 20.00	5. 2/10 13:58 9010010	0 CREDIT 2.21 01					
Chang	;e \$ −20.00	6. 2/4 15:58 901000	6 CREDIT 7.16 01					
6TCHF:TCH Fuel USD\$24.13 Acct/Card #: ***********************************		7. 2/4 15:57 1020008	3 CREDIT 10.60 04					
Resp Code: 000 Stan: 000724007 Invoice #: 1494		8. 2/4 12:39 102000	5 CREDIT 3.61 07					
MERCHANT COPY		9. 2/3 17:23 1020004	4 CREDIT 24.88 01					
태태 🛟 🗍 Advanced Op	tions Hel	lp	Initiate Refund		SI	how Fuel	Disr	niss List



Rea	ady		CARD OR PE CARD	Report Ava POP Comm	ilable Err Reg102			01:57 P	M / Friday, I Reg102 (Feb 12, 2021 CORPORATE
						×	Due	Approve	Fuel	Error
A	dvanced O	ptions - Multi Sel	lect Allowed							
	1. Hours									
	2. Date/Time	2								
	3. Fueling Po	sition #								
	8. Card Type									
	÷ دی	Show List	Help	Init	iate Refund		S	now Fuel	с	ancel

3. Enter filter conditions and click Show List.

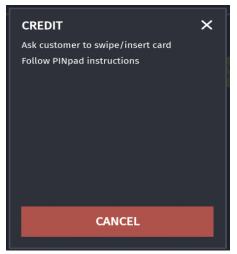
TAP CA SWIPE		Report Available POP Comm Err Reg102			02:02 P		Feb 12, 2021 CORPORATE
	at All arread		×	Due	Approve	Fuel	Error
Advanced Options - Multi Selec	t Allowed						
1. Hours							
2. Date/Time							
3. Fueling Position #							
8. Card Type							
•••• ~ •							
器 袋 î Show List	Неlр	Initiate Refund		S	how Fuel	(ancel



4. Select the transaction to void from the filtered list and click Initiate Refund.

	CARD OR E CARD		Available nm Err Reg102			02:04 P	M / Friday, F Reg102 C	eb 12, 2021 ORPORATE
Touch to select/highlight/display or key en	try# and <enter>,t</enter>		te Refund> to ini	tiate electronic void refund transaction	Due	Approve	Fuel	Error
FP#,CrdType	#	Date/Time Ticket# Type	Amount FP#	Volume Details		1 1		
WELCOME TO OUR STORE	1.	2/10 15:18 1020030 CREDIT	4.57 01					
99999 VeriFone Gold Disk FL	2.	2/10 14:03 1020015 CREDIT	3.58 01					
Description Qty	Amount 3.	2/10 14:00 9010011 CREDIT	2.20 01					
REF CR #01 2.540L SELF @ 2.000/ L POP Discount	5.08 -0.51 4.	2/10 13:58 9010010 CREDIT	2.21 01					
Subtotal TOTAL Cash Back CREDIT \$	4.57 4.57 20.00 24.57	2/4 15:58 9010006 CREDIT	7.16 01					
Change \$	-20.00	2/3 17:23 1020004 CREDIT	24.88 01					
6TCHF:TCH Fuel USD\$24.57 Acct/Card #: ***************************** Entry: Swiped Auth #: 123628	7.	2/3 17:19 1020002 CREDIT	8.34 01					
Resp Code: 000 Stan: 000723998 Invoice #: 1481								
MERCHANT COPY								
器 统 î Advanced Options	Help	1	nitiate Refund		s	how Fuel	Disn	niss List

5. The card that was used to complete the transaction should be used for initiating a refund.





Sample Receipt

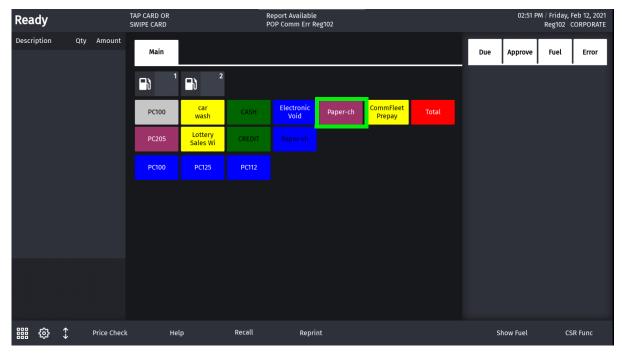
WELCOME T OUR STORE 99999 VeriFone Gold FL	
REFUN	D
Description	Qty Amount
R REF CR #01 2.5 SELF @ 2.000/ L	40L -5.08
POP Discount Manual Fuel	0.51
Subto	
	TOTAL -4.57
Cash B	ack -20.00 DIT \$ -24.57
CRE	DIT \$ -24.57
Cashback Ref	und \$ 20.00
6TCHF:TCH Fuel USD(\$24 Acct/Card #: ********** Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 000724574 Invoice #: 1535	
MERCHANT COPY	
ST#AB123 TILL XXXX D CSH: 1 2/	R#1 TRAN#1020032 12/21 2:06:58 PM



Fleet Check Transaction

Customers can pay with fleet check and can cash fleet check.

1. Select Fleet Check.

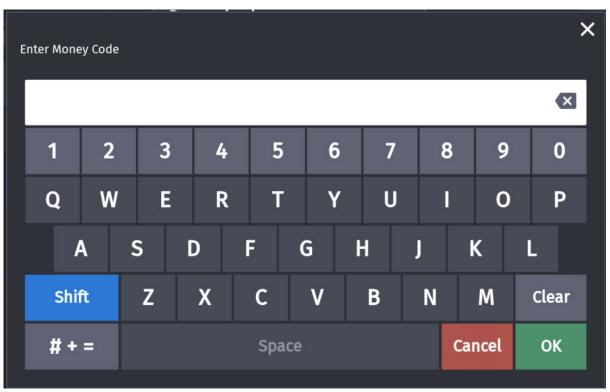


2. Enter Amount





3. Enter Money Code.



4. Enter Check Number.

Enter Check	(Numbe	er							×			
1	2	3	4	5	6	7	8	9	0			
Q	W	E	R	Т	Y	U	1	0	Р			
ŀ	•	S	D	F	G I	н	J	ĸ	L			
Shif	t	Z	X	С	V	В	Ν	м	Clear			
# +	=		Space Cancel C									

••• verifone

Sample Receipt

OUR 99	OME TO STORE 999 Gold Disk FL	
Description	Qty 	Amount
Рар	Subtotal TOTAL er-check \$ Change \$	0.00 0.00 50.00 -50.00
CHECK Receipt Service Provider: M Money Code: 445566 Check Number: 46677 Auth #: 123628 Resp Code: 000 Stan: 000723910 Invoice #: 1420 AMOUNT \$50.00	-	
ST#AB123 TILL X CSH: 1	XXX DR#1 TRAN 2/10/21 2:	

Split Tender Transaction With Fleet Check

Fleet check can be used in split tender transactions with cash.



Sample Receipt

WELCOME TO OUR STORE 99999 VeriFone Gold Disk FL									
PREPA	ID RECEIPT								
Description	Qty	Amount							
PREPAY CR #01 Product: REF	_	10.00							
Pa	Subtotal TOTAL CASH \$ aper-check \$ Change \$	10.00 10.00 5.00 10.00 -5.00							
CHECK Receipt Service Provider: Money Code: Y666 Check Number: 7888 Auth #: 123628 Resp Code: 000 Stan: 000723950 Invoice #: 1436 AMOUNT \$10.00	-								
ST#AB123 TILL CSH: 1	XXXX DR#1 TRAM 2/10/21 2								



Over Run Auto Settle Process

To handle overrun, enable Auto Settle Overrun in **Store Operations > Sales > Sales Configuration**. The Overrun amount will be automatically settled with the non-network **Drive Off** MOP. The card will only be charged with the amount that the customer fueled.

Description	Qty	Amount
Tror CR #01 2 SELF @ 1.0	21.000L 00/ L	21.00
DEF CR #01 SELF @ 2.0	10.495L 00/ L	20.99
Merc-1	1	15.00
	Tax	\$0.00
1	OTAL S	
0.000	ER RU	



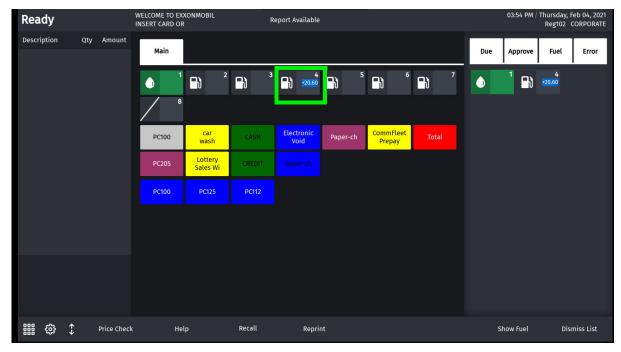
Sample Receipt

	To Our									
Sto										
Banga										
99999										
VeriFone	VeriFone Gold Disk									
F	L									
B										
Description	Qty	Amount								
	21.000L	21.00								
SELF @ 1.000/	L									
DEF CR #01	10.495L	20.99								
SELF @ 2.000/	L									
Merc-1	1	15.00								
S	ubtotal	56.99								
	TOTAL	56.99								
Ca	sh Back	10.00								
	CREDIT \$	64.99								
	VER RUN \$	2.00								
	Change \$	-10.00								
6TCHF: TCH Fuel USD										
Acct/Card #: *******	********0169									
Entry: Swiped										
Auth #: 123628										
Resp Code: 000										
Stan: 007539951										
Invoice #: 16689										
MERCHANT COPY										
SIGNATURE										
I agree to pay the a	mount stated									



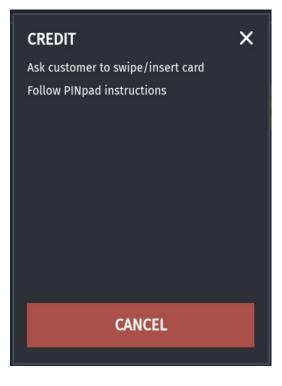
Postpay Fuel Sale

In a postpay fuel sale, the sale comes due inside after the customer dispenses fuel.



1. Select the pump to recall the transaction.

2. Swipe card to complete sale.





3. If a Commercial Fleet card is used to complete the sale, and if cash back is configured on the card, the user get a prompt asking if cash back amount is required.

Cash Advance up to \$4	•0.00?
NO	YES

4. On selecting **Yes**, another prompt appears asking the amount required.



••• verifone

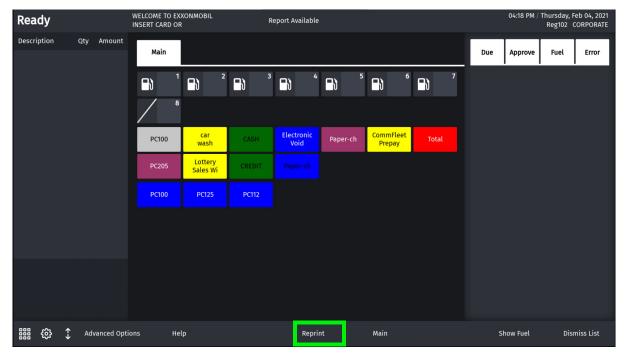
Sample Receipt

	WELCOME TO OUR STORE 99999 Fone Gold Disk FL	
Description REF CR #01 SELF @ 2. POP Disco		Amount 5.08 -0.51
	- Subtotal TOTAL Cash Back CREDIT \$ Change \$	4.57 4.57 20.00 24.57 -20.00
6TCHF:TCH Fuel Acct/Card #: ** Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 000723998 Invoice #: 1481	**************011	0
MERCHANT COPY		
SIGNATURE I agree to pay on this receipt	the amount state	
b	y card type	
	\$0.20 / LITRE D 2.540 LITRES	ISCOUNT
ST#AB123 TI CSH: 1	LL XXXX DR#1 TRA 2/10/21 3	



Receipt Reprint Advanced Options

On the Reprint screen, click **Advanced Options** to filter and show receipts based on the filter options selected on the Advance Options screen.



Touch to select/highlight		key ent	ry# and <e< th=""><th></th><th><enter> or <re< th=""><th>print> to print receipt</th><th>×</th><th>Due</th><th>Approve</th><th>Fuel</th><th>Error</th></re<></enter></th></e<>		<enter> or <re< th=""><th>print> to print receipt</th><th>×</th><th>Due</th><th>Approve</th><th>Fuel</th><th>Error</th></re<></enter>	print> to print receipt	×	Due	Approve	Fuel	Error
Preview / Reprint Transactior	I	#	Date/Tim	e Ticket# Type	Amount FP#	Volume Details					
WELCOME TO OUR STORE		1.	2/4 15:57	1020008 CREDIT	10.60 04						
99999 VeriFone Gold Disk FL			2/4 15:20	1020007 CREDIT	490.00 04						
Description Qty	Amount		2/4 15:04	1020006 CREDIT	500.00 01						
Tractor CR #04 6.222L SELF@0.900/L REF CR #04 2.778L SELF@1.800/L	5.60 5.00	4.	2/4 12:39	1020005 CREDIT	3.61 07						
 Subtotal TOTAL Cash Back	10.60 10.60 10.00	5.	2/3 17:23	1020004 CREDIT	24.88 01						
CREDIT \$ Change \$	20.60	6.	2/3 17:20	1020003 CREDIT	480.00 01						
6TCHF:TCH Fuel USD\$20.60 Acct/Card #: ****************0110 Entry: Swiped			2/3 17:19	1020002 CREDIT	8.34 01						
Auth #: 123628 Resp Code: 000 Stan: 000722045 Invoice #: 1297		8.	2/3 17:18	1020001 CREDIT	480.00 01						
MERCHANT COPY											
器器 铙 ① Advanced Options	Help	р			Reprint	Main		SI	now Fuel	Disr	niss List



Select the options based on which to reprint receipts.

Re	ady	TAP CAR SWIPE C		Report /	Available				04:21 PM /	Thursday, F Reg102 (eb 04, 2021 CORPORATE
							×	Due	Approve	Fuel	Error
4	Advanced Optio	ns - Multi Select	Allowed								
	1. Hours		9. Register #								
	2. Date/Time		10. Commercial Only								
	3. Fueling Positior	n #									
	4. Mop										
	5. Fuel Only										
	6. Fuel plus Merch	nandise									
	7. Merchandise Or	าไy									
	8. Card Type										
	\$ \$	Show List	Help		Reprint	Main		SI	now Fuel	с	ancel

Using Comdata Cards

Most of the transactions using Comdata cards are similar to using Fleet cards other than the transactions using Comchek and Expresscode MOPs.



For all types of Comdata transactions, the **Unit Number** prompt is a mandatory prompt, which is a unique ID for each driver.

Unit Number field is optional only for Expresscode MOP transactions.

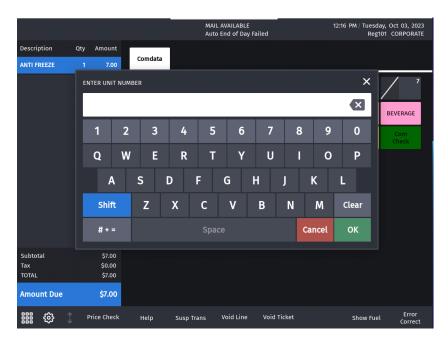
Prepay Transaction with Comdata Cards

Pre-Authorizing Sale

To launch a prepay transaction using Comdata cards, the process is same till Step 3 in "Commercial Fleet Prepay Fuel Transaction" on page 27



1. After the customer swipes the comdata card, the customer is asked to enter the unit number.



2. Enter Driver ID (dynamic prompt from host)

Dynamic prompts can vary depending on the card used.

Some of the dynamic prompts are optional. Press OK without entering anything for skipping optional prompts.

If mandatory prompts are skipped thrice, then the transaction is declined.

There is no way other than through experience that a cashier or a customer would know which is an optional prompt.

Fiserv supports up to total of 8 prompts (both dynamic and system) in a single transaction



••

						AIL AVAILA teport Avail				12:16 PM	/ Tuesday, (Reg101	Oct 03, 2023 CORPORATE
Description	Qty	Amount	Comd	**								
ANTI FREEZE		7.00	Coniu	ata								_
		ENTER D	RIVER ID								×	7
											×	ERAGE
		1	2	3	4	5	6	7	8	9	0	om
		Q	w	E	R	т	Y	U	I	0	Р	
			A	S	D	F	G	Н	J	к	L	
		Sh	ift	Z	Х	С	۷	В	N	м	Clear	
		# •	- =			Spac			Ca	incel	ОК	
Subtotal		\$7.00										
Tax TOTAL		\$0.00 \$7.00										
Amount Due		\$7.00										
## ŵ	† Р	rice Check	Help	Su	isp Trans	Void L	ine Vo	oid Ticket		Sł	now Fuel	Error Correct

- 3. The following are the other dynamic prompts from the host that can be shown during a transaction:
 - Enter Hubometer Reading
 - Enter Reeferhour Meter Reading
 - Enter Driver's License Number
 - Enter Purchase Order Number
 - Enter Trailer Hub Reading
 - Enter Trip number
 - Enter Trailer number
- 4. After the dynamic prompts, If the card is configured to give cash advance, the cash advance prompt appears for selection.

There are three ways the cash advance limit is set:

- Using the Cashback Amount field in Cashback Prompt Amounts section from **Configuration Client > EPS Configuration > Buypass Configuration**
- From the host response that comes during the pre-authorization request
- From the DCT table.

Out of these three, the cash advance that appears to the customer is the lowest one. Cash advance is only given after fueling.



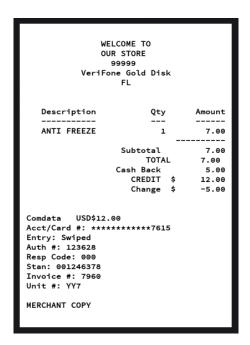
					MAIL AVAILA Auto End of		i	1		ay, Oct 03, 2023 101 CORPORATE
Description	Qty 1	Amount 7.00	Comdata							
				/	2 /	3	/ 4 ×	5	6	/ '
			M Ca OIL	ish Advance	up to \$20.00			CHIPS	ICE	BEVERAGE
			Refur					DEBIT	САЅН	Com Check
			Expre Cod	NO		YES				
Subtotal Tax TOTAL		\$7.00 \$0.00 \$7.00								
Amount Due		\$7.00								
嘂 ô	† Р ↓	rice Check	Help	Susp Tran	is Void L	ine V	oid Ticket		Show Fue	L Error Correct

5. Enter Cash Advance Amount

								1		ay, Oct 03, 2023 101 CORPORATE
Description	Qty	Amount								
ANTI FREEZE	1	7.00	Comdata	_				1		
			1	/	Enter Cash Adv	ance Amount	×	5	/	/ '
			OIL	1	7	8	9		ICE	BEVERAGE
			Refund	Ele	4	5	6		CASH	Com Check
			Express Code							
			couc		1	2	3			
					00	0	Clear			
					Cancel	(Ж			
Subtotal		\$7.00								
Тах		\$0.00								
TOTAL		\$7.00								
Amount Due		\$7.00								
嘂 錼 (Р	rice Check	Help	Susp	Trans Void	Line Voi	d Ticket		Show Fue	l Error Correct



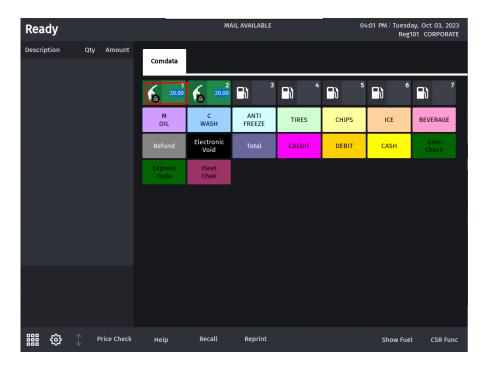
Cash Advance Receipt



Completing the transaction

If the customer has not opted for cash advance during pre-authorization, sale is completed at the DCR.

1. If the customer has opted for cash advance during pre-authorization, after fueling, the sale comes due inside. Select the pump to recall the transaction.





				MA	IL AVAILABLE		04		ay, Oct 03, 2023 I01 CORPORATE
Description	Qty	Amount	Comdat						
PRE-AUTH CR #0 DIESL	0.000	495.00	Comdatu M OIL Refur Cod		.00 - DIESL	×	CHIPS DEBIT	ICE CASH	BEVERAGE
Subtotal Tax TOTAL Cash Back PREAUTH		\$495.00 \$0.00 \$495.00 \$5.00 \$500.00 \$0.00							
嘂 錼 (Γ P	rice Check	Help	Susp Trans	Void Line	Void Ticket		Show Fue	L Error Correct

2. A prompt appears asking if the customer wants the cash advance applied during preauthorization. Click Yes or No to complete the sale.

				MAI	L AVAILABLE		04		ay, Oct 03, 2023 101 CORPORATE
Description	Qty A	mount							
DIESL CR #02 1 SELF @ 7.121 / G	1.368	9.74	Comdata						
SELF @ 7.121 / G			6		3	~ ` 4	5	- }	₽ } ⁷
				REDIT		×			
				oes the Customer dvance for \$5.00?	want their Cas	h	CHIPS	ICE	BEVERAGE
			Refur				DEBIT	CASH	Com Check
			Expre Cod	NO	YE	S			
Subtotal		\$9.74							
Tax TOTAL		\$0.00 \$9.74							
Cash Back PREAUTH	\$	\$5.00 500.00							
Amount Due		\$9.74							
嘂 袋 〔	Pric	e Check	Help	Susp Trans	Void Line	Void Ticket		Show Fuel	Error Correct



Pre-Authorization Receipt

WELCON									
OUR STORE									
99999									
VeriFone @	iold Disk								
FL									
PRE-AUTHORIZED RECEIPT									
Description	Qty	Amount							
PRE-AUTH CR #02		495.00							
Product: DIESL									
	-								
Su	ubtotal	495.00							
TOTAL 495.00									
Cash Back 5.00									
F	REAUTH \$	500.00							
PREPAY Receipt									
Comdata USD\$500.00									
Acct/Card #: *******	****7615								
Entry: Swiped									
Auth #: 234516									
Resp Code: 000									
Stan: 001347242									
Invoice #: 8051									
Unit #: TT678									
MERCHANT COPY									

Sales Completion Receipt

oui	LCOME TO R STORE 99999 ne Gold Disk FL								
Description	Qty	Amount							
DIESL CR #01 SELF @ 7.122		11.03							
_									
	Subtotal	11.03							
	TOTAL	11.03							
Cash Back 5.00									
		16.03							
	Change \$	-5.00							
Comdata USD\$16. Acct/Card #: **** Entry: Swiped Auth #: 123628 Resp Code: 000 Stan: 001347482 Invoice #: 8127 Unit #: SR6U MERCHANT COPY									



Transaction Using Comcheck MOP

1. Select Comcheck MOP soft key

			WELCOME TO EX INSERT TAP OR S				03		ay, Oct 03, 2023 01 CORPORATE
Description	Qty	/ Amount	a su data						
ANTI FREEZE		1 7.00	Comdata						
				₽) ²	₽ } ³	- }	∎) 5	- }	
			M OIL	C WASH	ANTI FREEZE	TIRES	CHIPS	ICE	BEVERAGE
			Refund	Electronic Void	Total	CREDIT	DEBIT	CASH	Com Check
			Express Code	Fleet Chek					
Subtotal		\$7.00							
Tax TOTAL		\$0.00 \$7.00							
Amount D	ue	\$7.00							
嘂 绞	^ ↓	Price Check	Help	Susp Trans	Void Line	Void Ticket		Show Fuel	Error Correct

2. Enter Amount

	WELCOME TO EX INSERT TAP OR S	XONMOBIL MAIL SWIPE CARD	AVAILABLE		05:35 PM/	Thursday, Sep 28, 2023 Reg101 CORPORATE
			Enter Amount	t	×	
				_	×	
			7	8	9	
			4	5	6	
			1	2	3	
			00	0	Clear	
			Cancel	(эк	



3. Enter Unit Number

					End of D	LE ay Failed			11:52 AM /	Tuesday, Oc Reg101 CC	
Description C	ty Amoun 1 20.00	Comda	ata								
	EN	TER UNIT NUM	IBER							×	7
										×	AGE
		1 2	3	4	5	6	7	8	9	0	n
		Q W	E	R	Т	Y	U	I	0	Р	
		А	S	D	F	G	Н	J	К	L	
		Shift	Z	Х	С	v	В	Ν	м	Clear	
		# + =			Spac	e		(Cancel	ОК	
Subtotal Tax TOTAL	\$20.00 \$0.00 \$20.00)									
Amount Due	\$20.00										
嘂 袋 ()	Price Chec	:k Help	Susp	o Trans	Void Lin	e Void	d Ticket		She	ow Fuel	Error Correct

4. Enter Comcheck Number

						IL AVAILAB to End of D				11:53 AM	/ Tuesday, O Reg101 C	ct 03, 2023 ORPORATE
Description TIRES	Qty ,	Amount 20.00	Comda	ata								_
		Enter Com	ICheck N	lumber							×	7 RAGE
		1	2	3	4	5	6	7	8	9	0	om eck
		Q	W	E	R	Т	Y	U	I	0	Р	
			4	S	D	F	G	н	J	K	L	
		Shi	ft	Z	X	С	۷	В	Ν	М	Clear	
		# +	=			Space			(Cancel	ОК	
Subtotal Tax TOTAL		\$20.00 \$0.00 \$20.00										
Amount Due		\$20.00										
嘂 绞 (Prio	ce Check	Help	Sus	p Trans	Void Lin	e Void	l Ticket		Sh	now Fuel	Error Correct

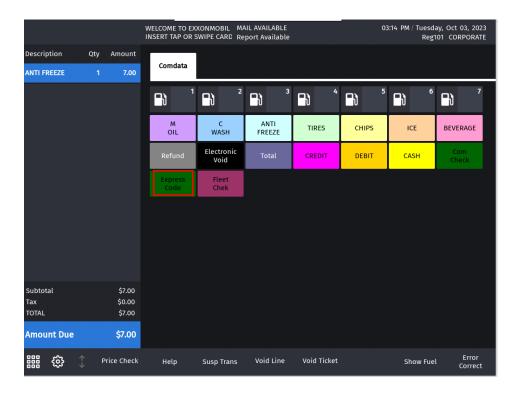


Comcheck Receipt

OUR S 999 VeriFone	99	
Description		Amount
TIRES		20.00
s	ubtotal	
		20.00
Co	m Check \$	20.00
CHECK Receipt Service Provider: Co Unit #: 123ABC ComCheck Number: 601 Auth #: 123628 Resp Code: 000 Stan: 001221529 Invoice #: 7855 AMOUNT \$20.00		
ST#AB123 CSH: 1	DR#1 TRA	N#1010149 :45:19 PM

Transaction Using Express Code MOP

1. Select Expresscode soft key.

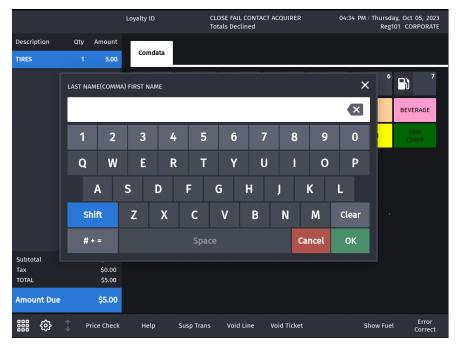




2. Enter Amount

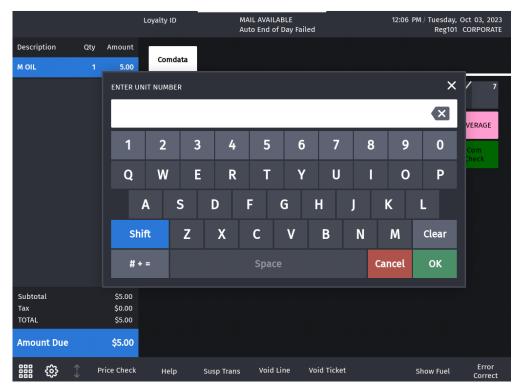
		MAIL A	/AILABLE		05:25 PM / 1	Thursday, Sep 28, 2023 Reg101 CORPORATE
			Enter Amoun	t	×	6 7
			·	_	×	BEVERAGE
			7	8	9	4 Com Check
			4	5	6	
			1	2	3	
			00	0	Clear	
			Cancel	o	К	
						J
						ow Fuel Error Correct

3. Enter **Payee's Name**. This is the only mandatory field for Expresscode transactions after the amount prompt till the entry of the express code. Put a comma between the first name and the last name.





4. Enter **Unit number**. Unit Number field is optional only for Expresscode transactions and mandatory for all the other Comdata transactions.



5. Enter Driver ID

			Loyalty ID		AVAILABLE End of Day Faile	ed	1		ay, Oct 03, 2023 101 CORPORATE
Description M OIL	Qty 1	Amount 5.00	Comdata						
			1	ENTER DRIVER	ID	×	5 HIPS	6 ICE	7 BEVERAGE
			OIL	7	8	9	EBIT	CASH	Com Check
			Express Code	4	5	6			
				1	2	3			
				00	0	Clear			
				Cancel	c	Ж			
Subtotal Tax TOTAL		\$5.00 \$0.00 \$5.00							
Amount Due		\$5.00							
噐	∱ P	Price Check	Help	Susp Trans	Void Line	Void Ticket		Show Fue	Error Correct



6. Enter Trip Number

		Loyalty ID					sday, Oct 03, 2023 g101 CORPORATE
Description Qt	y Amount 1 5.00	Comdata					
	ENTER TRIP N	UMBER				×	/ 1
						×	BEVERAGE
	1	2 3	4 5	6 7	8	9 0	Com Check
	Q	W E	R T	Y U	I	O P	
	Α	S	D F	G H	J K	K L	
	Shift	Z	X C	V B	N	M Clear	
	# + =		Spac	e	Car	ncel OK	
Subtotal Tax TOTAL	\$5.00 \$0.00 \$5.00						
Amount Due	\$5.00						
嘂 稔 ()	Price Check	Help	Susp Trans	Void Line Void	Ticket	Show Fi	uel Error Correct

7. Enter **Express Code.** This a mandatory field.

			WELCOME							12:09 PN		Oct 03, 2023 CORPORATE
Description	Qty	Amount	Comd	ata								
MOIL	1	5.00 Enter Exp	press Code								×	7
											×	/ERAGE
		1	2	3	4	5	6	7	8	9	0	Com iheck
		Q	W	E	R	Т	Y	U		0	Ρ	
			Α	s	D	F	G	н	J	к	L	
		Sh	ift	z	X	С	v	В	N	м	Clear	
		# +	+ =			Space			Ca	ncel	ОК	
Subtotal Tax TOTAL		\$5.00 \$0.00 \$5.00										
Amount Due		\$5.00										
嘂 ô	∱ Р ↓	Price Check	Help	s	usp Trans	Void Li	ne Vo	id Ticket		s	how Fuel	Error Correct



Expresscode Receipt

OUR S	TORE						
99999							
VeriFone Gold Disk							
F	L						
Description	Qty	Amount					
MOIL	1	5.00					
s	ubtotal	5.00					
	TOTAL	5.00					
Expre	ss Code \$						
CHECK Receipt							
Service Provider: Ex	press Code						
Unit #: 21013							
Trip #: 31013							
Payee Name: QAONE, TE							
Express Code: *****	*********						
Auth #: 812123							
Resp Code: 000							
Stan: 001221473							
Invoice #: 7847							
AMOUNT \$5.00							
Anoon 95.00							
ST#AB123	DR#1 TRAN	#1010147					
CSH: 1	9/28/23 5:						





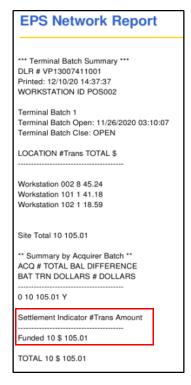
Terminal Summary Report

The Terminal Summary Report contains separate sections for each of the transaction types that are supported.

It is available at Network Manager > EPS Network Report > Terminal Summary Report.

The EPS prompts for the terminal batch number. If zero is entered, the EPS prints the current open terminal batch.

• The Settlement Indicator as Funded in the report shows that it is a NGFC fleet card transaction.



• The Settlement Indicator as DirectBill in the report shows that it is a Comdata card transaction.



DO	ESTRON NOT Terminal Ba Termi	JUST	D I S C I Repor	ARD
	03/09/23 11 WORKSTA	1:56:39DLR ATION ID P		58
	Acquir	rer Batch	# 0	
Accoun Stan	t No. Se	Type Re ettlement	f. # Indicat	
5587950		NE 00	004450	20.00
	6026892497	MF UU	004453	20.00
2418 5567356	602 689249 7	CD 00		
2418 5567356 2464 5567366		CD 00 irectBill	004466	51.00
2418 5567356 2464 5567362 2489	6026892497 Di	CD 00 irectBill CD 00	0004466 0004482	51.00 30.00
2418 5567356 2464 5567362 2439 Settler	5026892497 Di 2201175112 ment Indica	CD 00 irectBill CD 00)004466)004482 ns Amou	51.00 30.00
2418 5567356 2464 5567362 2489	5026892497 Di 2201175112 ment Indica	CD 00 irectBill CD 00 ator #Trar)004466)004482 ns Amou	51.00 30.00 nt .00
2418 5567350 2464 5567362 2499 Settler DirectE	5026892497 Di 2201175112 ment Indica	CD 00 irectBill CD 00 ator #Trar 1 1 1 otal just)004466)004482 ns Amou \$ 51	51.00 30.00 nt .00

Report Details

• TITLE: Terminal Day Summary Report.



- Workstation ID: Terminal Identification Number.
- DATE / TIME: Date and time the report printed.
- Location: Terminal batch number.
- **#TRAN**: Number of transactions.
- TOTAL: Total Amount for the transaction
- Site Total: Total transactions amount for the site.

Terminal Detail Report

The Terminal Batch Detail Report contains separate sections for each of the transaction types that are supported. Under each section, details of individual transactions will be provided. It is available at **Network Manager > EPS Secure Network Report > Terminal Detail Report**.

The EPS prompts for the terminal batch number. If zero is entered, the EPS prints the current open terminal batch.

- The Settlement Indicator as Funded in the report shows that it is a NGFC fleet card transaction.
- The Settlement Indicator as DirectBill in the report shows that it is a Comdata card transaction.



EPS Network Report DESTROYAFTERUSE DONOTJUSTDISCARD Terminal Batch Detail Report Terminal Batch 1 12/10/20 14:35:10DLR # VP13007411001 WORKSTATION ID POS002 Acquirer Batch # 0 Account No. Type Ref. # Total Stan Settlement Indicator 5569460060400007 NG 00000056 1.93 3707 Funded 5569460060400007 NG 00000060 18.59 3709 Funded 7083051933394000110 W1 00000066 41.18 3713 Funded 7083051933394000110 W1 00000071 10.05 3718 Funded 7083051933394000110 W1 00000083 3.36 3754 Funded 7083051933394000110 W1 00000094 5.58 3761 Funded 7083051933394000110 W1 00000100 2.06 3769 Funded 5569460060400007 NG 00000106 14.08 3776 Funded 7083051933394000110 W1 00000159 3.94 4405 Funded 5569460060400007 NG 00000163 4.24 4410 Funded Settlement Indicator #Trans Amount Funded 10 \$ 105.01 TOTAL 10 \$ 105.01 Sales Total 105.01 Sales Adjust 0.00 Batch Total 105.01 DESTROYAFTERUSE DONOTJUSTDISCARD



EPS	Networ	rk R	eport					
*** Terminal Batch Summary *** DLR # VP13007411001 Printed: 01/09/23 19:13:10 WOLK STATION ID POSO01								
	Termina Batch Open Batch Clse	: 01/06	1 /2023 04:34:49					
LOCATION	l #T	rans	TOTAL \$					
Workstat Workstat Workstat	ion 101		211.66 497.84 119.39					
Site Tota	al	120	828.89					
ACO #	Summary by A TOTAL DOLLARS	BAL	r Batch ** DIFFERENCE # DOLLARS					
0 120	828.89	Ŷ						
Settlemer	Indicator	⁺ #Tran	s Amount					
lirectBil Funded	I	53 21	\$ 512.14 \$ 135.55					
TOTAL			\$ 647.69					

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Report Details

- TITLE: Terminal Batch Detail Report.
- **TERM ID:** Terminal identification number.
- DATE / TIME: Date and time the report printed.
- Account Number
- Type: Type of Card
- Ref#
- Total
- Stan: Product or transaction type identifier.
- **Settlement Indicator:** Settlement indicator for Fleet cards will be referred as Funded.



5 TROUBLESHOOTING

The following are troubleshooting information for the Fleet Card feature.

- Pump authorization failure for multi-grade fuel transactions:
 - A. Go to Configuration Client > Initial Setup > System Properties
 - **B.** Increase the **partial.eot.wait** time from 1 to 2 or 3 seconds and retry the pump authorization.

System Properties

- System Property	include.cinit.activation.criteria = 'yes'	•
Name partial.eot.discount.wait	iournalPrinter.port = '/dev/port4'	
Value 2	kp.svc.list = "	
Value 2	kp.svc.POS.CommID = '0'	
	kp.svc.POS.host = 'NONE'	
	lovalty.ppg.stack = 'yes'	
	mobile.feature.enabled = 'true'	
	mopayee.prompt = 'yes'	
	mopayee.swb = 'yes'	
	moptr.maxVendorPayment = '500.00'	
	mws.response.time = '10000'	
	naxml.config.pluHasCheckDigit = 'no'	
	partial eot discount wait = '2'	
	partial.eot.wait = '1'	
	puciose.iorcelogou.tame.inMins = '2'	
	promotions.enableNaxmlDeal = 'yes'	
	receipt.enterprise.footer.alignment = 'LEFT'	
	receipt.enterprise.header.alignment = 'LEFT'	
	receipt.print.programName = 'no'	
	remote.server.hostname = 'hpv-20'	
	remote.server.logBuffer.size = '1024'	
	remote.server.openRetry = '3'	
	remote.server.port = '514'	
	remote.server.prefix = 'SC'	
	remote.server.socektTimeout.second = '60'	
	rsd.useTestHost = 'yes'	-

- Pump authorization failure for multi-grade fuel transactions with discounts.
 - A. Go to Configuration Client > Initial Setup > System Properties
 - **B.** Increase the **partial.eot.discount.wait** time from 2 to 3 or 4 seconds and retry the pump authorization.

System Properties

System Pi	roperty	include.cinit.activation.criteria = 'yes'
Name D	artial.eot.discount.wait	journalPrinter.enabled = 'no' journalPrinter.port = '/dev/port4'
Value 2		kp.svc.list = "
value 2		kp.svc.nst = '0'
		kp.svc.POS.host = 'NONE'
		lovalty.ppg.stack = 'ves'
		mobile feature enabled = 'true'
		mopayee.prompt = 'yes'
		mopayee.swb = 'yes'
		moptr.maxVendorPayment = '500.00'
		mws.response.time = '10000'
		normi config pluHasChockDigit = 'no'
		partial.eot.discount.wait = '2'
		partial.eoc.wait = 1
		pdclose.forcelogout.time.inMins = '2'
		promotions.enableNaxmlDeal = 'yes'
		receipt.enterprise.footer.alignment = 'LEFT'
		receipt.enterprise.header.alignment = 'LEFT'
		receipt.print.programName = 'no'
		remote.server.hostname = 'hpv-20'
		remote.server.logBuffer.size = '1024'
		remote.server.openRetry = '3'
		remote.server.port = '514'
		remote.server.prefix = 'SC'
		remote.server.socektTimeout.second = '60'
		rsd.useTestHost = 'yes'





PDL & DCT Download

The following configurations are done from the POS after installing the feature for the first time.

PDL Download

Perform a PDL Download to download cards tables and enable card types.

1. On POS select Network Menu from CSR Functions.

Ready	POP Comm Err Reg101 DCR #2: Poll Error	04:53 PM / Tuesday, Aug 03, 2021 Reg101 CORPORATE
		×
Main Menu		
1. Reporting Menu		
2. Network Menu		
3. Fuel Manager Menu		
4. Maintenance		
5. Configuration Manager		
нецр	Clock In/Out	Log Out Show Fuel Return To Sales



2. Select EPS Network Functions from Network Menu.

Ready	POP Comm Err Reg101 DCR #2: Poll Error	04:56 PM / Tuesday, Aug 03, 2021 Reg101 CORPORATE
		×
Network Menu		
1. Pre-Authorization	10. Send Offline Transactions	
2. Card Balance Inquiry	11. EPS Network Manager Functi	
3. EPS Network Functions	12. EBT VOUCHER CLEAR	
4. EPS Network Reports	13. MOBILE REPORTS	
5. EPS Secure Reports		
6. Dealer Configuration		
8. Diagnostic Check Host Status		
9. Diagnostic Pop Init		
Helt	Clock In/Out	Show Fuel Previous Menu

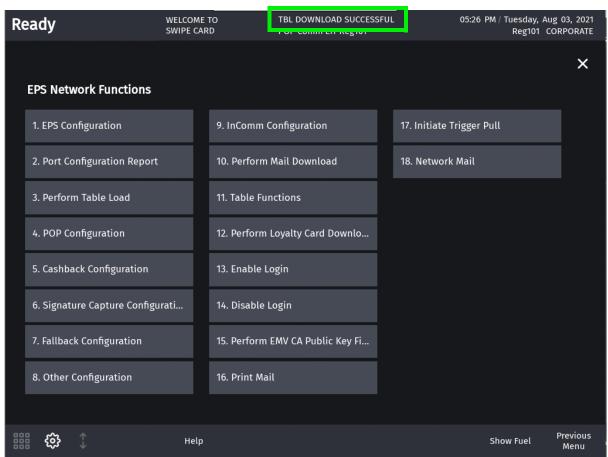


3. Select Perform Table Load from EPS Network Functions Menu.

R	leady	WELCOME T		ble	05:24	PM / Tuesday, Reg101	Aug 03, 2021 CORPORATE
	EPS Network Functions						×
	1. EPS Configuration		9. InComm Configuration	1	7. Initiate Trigger	Pull	
	2. Port Configuration Report		10. Perform Mail Download	1	8. Network Mail		
	3. Perform Table Load		11. Table Functions				
	4. POP Configuration		12. Perform Loyalty Card Downlo				
	5. Cashback Configuration		13. Enable Login				
	6. Signature Capture Configu	rati	14. Disable Login				
	7. Fallback Configuration		15. Perform EMV CA Public Key Fi				
	8. Other Configuration		16. Print Mail				
	··· · ·						Previous
8	\$\$ \$	Help				Show Fuel	Menu
Re	eady	WELCOME SWIPE CAR		lable	05		lay, Aug 03, 202 3101 CORPORATE
			Perform Table Load				
			Forwarding To EPS				
				PERF	ORMING DOWNLOA	4D	



4. After a successful download, "**TBL Download Successful**" message appears on the register info area of the screen.



DCT Download

Preform a DCT download to download card tables that provide more information on the dynamic prompts while using fleet/commercial cards.



1. On POS select Network Menu from CSR Functions.

Ready	POP Comm Err Reg101 DCR #2: Poll Error	04:53 PM / Tuesday, Aug 03, 2021 Reg101 CORPORATE
Main Menu		×
1. Reporting Menu		
2. Network Menu		
3. Fuel Manager Menu		
4. Maintenance		
5. Configuration Manager		
Help	Clock In/Out	Log Out Show Fuel Return To Sales

2. Select EPS Network Functions from Network Menu.

Ready		POP Comm Err Reg101 DCR #2: Poll Error	04:56 PM / Tuesday, Aug 03, 2021 Reg101 CORPORATE
			×
	Network Menu		
	1. Pre-Authorization	10. Send Offline Transactions	
	2. Card Balance Inquiry	11. EPS Network Manager Functi	
	3. EPS Network Functions	12. EBT VOUCHER CLEAR	
	4. EPS Network Reports	13. MOBILE REPORTS	
	5. EPS Secure Reports		
	6. Dealer Configuration		
	8. Diagnostic Check Host Status		
	9. Diagnostic Pop Init		
	Help	Clock In/Out	Show Fuel Previous Menu



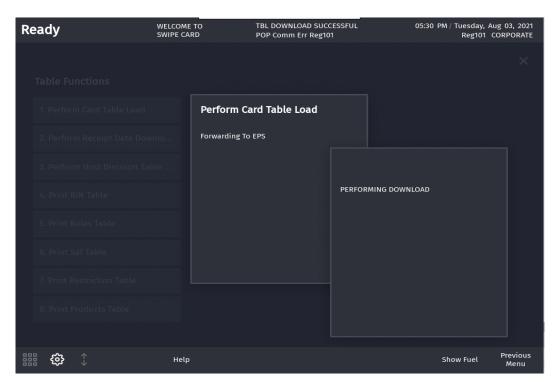
3. Select Table Functions from EPS Network Functions Menu.

Re	eady	WELCOME T		05:24 PM / Tuesday, Aug 03, ble Reg101 CORPO	
					×
	EPS Network Functions				
	1. EPS Configuration		9. InComm Configuration	17. Initiate Trigger Pull	
	2. Port Configuration Report		10. Perform Mail Download	18. Network Mail	
	3. Perform Table Load		11. Table Functions		
	4. POP Configuration		12. Perform Loyalty Card Downlo		
	5. Cashback Configuration		13. Enable Login		
	6. Signature Capture Configu	rati	14. Disable Login		
	7. Fallback Configuration		15. Perform EMV CA Public Key Fi		
	8. Other Configuration		16. Print Mail		
	i 🔅 🗘	Help		Show Fuel	∕ious enu

4. Select Perform Card Table Load from Table Functions Menu.

Ready		WELCOME T SWIPE CARI		P Comm Err Reg101 R #2: Poll Error	05:28 PM / Tuesday, # Reg101	Aug 03, 2021 CORPORATE
Table Fu	nctions					×
1. Perforr	n Card Table Load		9. Print Prompt 1	Table		
2. Perforr	n Receipt Data Dow	nlo	10. Print Host Di	scount Table		
3. Perforr	n Host Discount Tal	ole	11. Print Receipt	Data		
4. Print B	IN Table		12. Perform Mail	Download		
5. Print R	ules Table					
6. Print S	af Table					
7. Print R	estriction Table					
8. Print P	roducts Table					
\$\$ \$		Help			Show Fuel	Previous Menu





5. After a successful download, "**Table Download Success**" message appears on the register info area of the screen.

R	eady	WELCOME SWIPE CAR			C	95:32 PM / Tuesday, A Reg101 (ug 03, 2021 CORPORATE
-							×
	Table Functions						
	1. Perform Card Table Load		9. Print Pro	ompt Table			
-	2. Perform Receipt Data Dov	wnlo	10. Print H	ost Discount Table			
	3. Perform Host Discount Ta	ıble	11. Print Re	eceipt Data			
-	4. Print BIN Table		12. Perforn	n Mail Download			
	5. Print Rules Table						
	6. Print Saf Table						
	7. Print Restriction Table						
	8. Print Products Table						
	ii tộs ↓	Help				Show Fuel	Previous Menu



Configuring POS User Interface Using Config Client

How to configures buttons on the touch screen has changed. Instead of only having screens with buttons, the user can now configure panels within screens, and have as many item buttons as they want on the panels. The user can swipe to access the ones not displayed on screen.



Refer to Base 53 and Higher User Interface User Reference for more information on the new User Interface.

The touch screen configuration is divided into three parts:

- Panel Configuration
- Screen Configuration
- Register Configuration

Register: Each Register/POS can be configured to have one or more screens.

Screens - Each screen has a name and can be configured to have up to three panels. All screens appear as tabs on the register.

User Panel: The area within a screen with these panels is collectively referred to as User Panel.

Panel Configuration

Go to **Store Operations > Touch Screen > Panel Configuration** to configure panels and to configure items assigned to panels.

Panels are of the following types:

- Item Panel
- Parked Menu Panel
- Fuel Panel

A screen can have multiple item panels. A screen can have only one fuel panel and one parked menu panel. Also, only one fuel panel and parked menu panel can be assigned to a POS register; but, these fuel panel and parked menu panels can be included in multiple screens on the register.



Item Panels

Use Item Panels form to configure panels that have PLU, Department, MOP, Function or Menu Key items.

elect Item Panel	Name Functions	5	Add Duplicate
OrderMenu	A		
Beverages	Included Ite	ms	
Snacks Grocery	Туре	Items	Preview
Discounts			
Fees	Function	Approve Fuel	Approve Fuel
Functions			Fuel
			Fuel
	Function	Fuel Preset	Preset
	Function	Not Used	
	T uncuon	Notoscu	
	Function	Gift Card Activate	Gift Card Act
			-

Touch Screen Configuration : Panel Configuration

- 1. Click Add.
- 2. Enter Name of the Item Panel.
- 3. Click Add Item.



4. Click Type and select the type of item from PLU, Department, MOP, Function or Menu Key and add the item.

			Delete
Gelect Item Panel dfdfd OrderMenu Beverages	Name Functions		Add Duplicate
Snacks	Type Ite	ms	Preview
Grocery Discounts Fees 0			
	PLU		
	Department		
	МОР		
*	Function		Add Item Delete Item
5	Menu key		

5. Click **Preview** to change item properties like line1, line2, background color and label color.

		ſ	Item Pro	perties				
		i	nactive				. 0	
		. I.	ine 1	[LOYALTY			
		L	ine 2		REDEEM REC	2		
		L.	abel Col	or	#000000			
		E	Backgroui	nd Color	#FFFFFF	Γ		
			-		Save	Cancel		
		L						
Initial Setup Store Op	Snacks Previe	ew		Item Properties				
Screen Config		•	Number of Rows	Item Type	Function •			
	Lay Redeem			Function Line 1	Other Functions Other	NUTELLA GO!		
	CHECK			Line 1		No Sala		
	Tax Exempt		Discount	Background Color	#FF6600	Fuel Approve		
	Stop		Void Tisket	Label Color Inactive		Percent Discount		
	Safe			mactive	Other Function	Other		
	Drop Cor Rest				Function Apply Cano	Currency Repeat Last		
anel_4	in Gas				Apply Call	tem		

6. Items can be moved in the panel by selecting the item and dragging and dropping to the desired position



- 7. Click Save.
- 8. Click on Preview/edit button to view the item panel on the POS screen for the selected item panel.

			🗆 Dele
elect Item Panel DrderMenu Severages	Name OrderMen		Add Duplicate
Snacks Grocery	Туре	Items	Preview
Discounts Fees temPanel_1 temPanel_2	Menu key	1-MENU-RULE	Ruby Menu 1
temPanel_3 temPanel_4	Menu key	ICE COFFEE	Ruby Menu 2
	Menu key	FOUNTAIN	Теа
	Menu key	FRUIT	Ruby Menu 4
			Ruby

Touch Screen Configuration : Panel Configuration

Item Panel Preview for Topaz/Ruby2 POS

Security Initial Setup Store Operations	Promos	Snacks Previ	ew						Jt
Touch Screen Configuration	on : Par	Platform	az/Ruby2 🔻	Number of Rov	ws 9 🔻				
Item Panels Parked Menu Panels Fuel F	Panels	Lay Redeem	ROCKY MT POPCORN	Banana	Jerky	YOGURT RAISINS	TIC TAC BIG PK	Reeses P B Cup	
Select Item Panel		NUTELLA GO!	FR PIZZA CHEESE	AMER TENDERS	CHECK	CASH	CREDIT	Total	
OrderMenu	lame Snack	Fuel Prepay	Modify	Quantity	No Sale	Suspend	Price Override	Tax Exempt	
Snacks Grocery Discounts	Туре	Refund	Discount	Safe Drop	Other Function	Flash Report	Fuel	Fuel Approve	
Fees ItemPanel_1	PLU	Fuel Preset	Price Check	Stop Fuel	Recall	Void Ticket	Other MOP	Pay In	
ItemPanel_2 ItemPanel_3 ItemPanel_4	PLU	Clock In/Out	Other Dept	Percent Discount	Pay Out	Safe Loan	Safe Drop Cor	View Fuel	
		Move Fuel Point	Other Fuel Functions	Percent Discount	Amount Discount	Fuel Disc	Other Currency	Void Ticket	
	PLU	Allow FS	Rest In Gas	Manual POP Discount	AutoGen POP codes	Fuel Tax Exempt	Fuel Tax Add	POP Member Card	
	PLU	Next Dollor Amount	Repeat Last Item	Get Order	Place Order	Choose Pinpad	Fuel Discount	Convert Fuel MOP	
Preview/edit			Q	-//	<<< >>	»>		CI	ose
						_	J		

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ich Screen Configura	ation : Par	Platform C18	3 •	Number of Rov	vs 9 🔻	C Utility Pane	el		
Panels Parked Menu Panels F	uel Panels	Lay Redeem	ROCKY MT POPCORN	Banana	Jerky	YOGURT RAISINS	TIC TAC BIG PK	Reeses P B Cup	
Select Item Panel		NUTELLA GO!	FR PIZZA CHEESE	AMER TENDERS	CHECK	CASH	CREDIT	Total	
OrderMenu Beverages	Name Snack	Fuel Prepay	Modify	Quantity	No Sale	Suspend	Price Override	Tax Exempt	
Snacks Grocery Discounts	Туре	Refund	Discount	Safe Drop	Other Function	Flash Report	Fuel	Fuel Approve	
Fees ItemPanel_1	PLU	Fuel Preset	Price Check	Stop Fuel	Recall	Void Ticket	Other MOP	Pay In	N.
ItemPane_2 ItemPanel_3 ItemPanel_4	PLU	Clock In/Out	Other Dept	Percent Discount	Pay Out	Safe Loan	Safe Drop Cor	View Fuel	ß
		Move Fuel Point	Other Fuel Functions	Percent Discount	Amount Discount	Fuel Disc	Other Currency	Void Ticket	
	PLU	Allow FS	Rest In Gas	Manual POP Discount	AutoGen POP codes	Fuel Tax Exempt	Fuel Tax Add	POP Member Card	
	PLU	Next Dollor Amount	Repeat Last Item	Get Order	Place Order	Choose Pinpad	Fuel Discount	Convert Fuel MOP	
				1	<<< >>	»>	1		
Preview/edit									Close

Item Panel Preview for C18 POS With Utility Panel

Item Panel Preview for C18 Without Utility Panel

Security Initial Setup Store Op	Snacks Previe	ew										
Touch Screen Config	Platform C18	•	Number of Rov	ws 9 🔻	Utility Pane	al						
Item Panels Parked Menu Panels	Lay Redeem	ROCKY MT POPCORN	Banana	Jerky	YOGURT RAISINS	TIC TAC BIG PK	Reeses P B Cup	NUTELLA GO!	FR PIZZA CHEESE	AMER TENDERS		
Select Item Panel	CHECK	CASH	CREDIT	Total	Fuel Prepay	Modify	Quantity	No Sale	Suspend	Price Override		
OrderMenu Beverages	Tax Exempt	Refund	Discount	Safe Drop	Other Function	Flash Report	Fuel	Fuel Approve	Fuel Preset	Price Check		
Snacks Grocery Discounts	Stop Fuel	Recall	Void Ticket	Other MOP	Pay In	Clock In/Out	Other Dept	Percent Discount	Pay Out	Safe Loan		
Fees ItemPanel_1	Safe Drop Cor	View Fuel	Move Fuel Point	Other Fuel Functions	Percent Discount	Amount Discount	Fuel Disc	Other Currency	Void Ticket	Allow FS		
ItemPanel_2 ItemPanel_3 ItemPanel_4	Rest In Gas	Manual POP Discount	AutoGen POP codes	Fuel Tax Exempt	Fuel Tax Add	POP Member Card	Next Dollor Amount	Repeat Last Item	Get Order	Place Order		
	Choose Pinpad	Fuel Discount	Convert Fuel MOP									
					<	< >>>						
Preview/ed										Clo	se	6
tus: Connected Site: CL120		IP: 192.168.3	14.44					ger: Signed in s	02-20 AN		oyright © 2020 VeriFone Inc.	

NOTE

Select an Item panel and click Duplicate to create a duplicate item panel from the existing item panels.



Panels Parked Menu Panel	s Fuel Panels		Delet
Select Item Panel OrderMenu Beverages	Name OrderMen		Add Duplicate
Snacks Grocery	Туре	Items	Preview
Discounts Fees ItemPanel_1 ItemPanel_2	Menu key	1-MENU-RULE	Ruby Menu 1
ItemPanel_3 ItemPanel_4	Menu key	ICE COFFEE	Ruby Menu 2
	Menu key	FOUNTAIN	Теа
	Menu key	FRUIT	Ruby Menu 4
Preview/	edit		Add Item Delete Item
Duplicat	e Panel		
Choose	a Item Panel to dup New Item Panel r		T

Parked Menu Panels

Use Parked Menu Panels form to configure Parked Menu. This feature displays each menu item on individual buttons of the parked menu panel so that a single touch adds the



item to the transaction. Refer to the **Menus** chapter in Commander Site Controller User Reference to see how different types of menus are configured.

m Panels Parked Menu Pane	Is Fuel Panels	
elect Parked Menu Panel	Name Menu Chain	Add Duplicate
Functions Multi-Select	Menu Properties Default Parked Menu MenuCh-4 (multiselec Text Color #FFFFFF Background Color #0000FF	

- 1. Click Add.
- 2. Enter a name for the Parked Menu panel.
- 3. In Menu Properties, select a Default Parked Menu. Refer to the **Menus** chapter in Commander Site Controller User Reference to see how menus are configured.
- 4. Select the text color and the background color for the items in the panel.
- 5. Click Save.



Select a Parked Menu Panel and click Duplicate to create a duplicate parked menu panel from the existing parked menu panels.



Fuel Panels

Use Fuel Panels form to configure fuel keys for the POS touch screen.

Item Panels Parked Menu Panels	Fuel Panels	
		Delete
Select Fuel Panel	Name FP1 Properties Starting Fuel Point 1 Number Of Fuel Points 16 Fuel Point Assignments Guidelines 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Add Duplicate
		

- 1. Click Add.
- 2. Enter a name for the Fuel Panel.
- 3. In Properties, specify the ID of the beginning fueling position and the number of fueling positions to be included in the fuel panel.
- 4. Click Save.



Select a Fuel panel and click Duplicate to create a duplicate Fuel Panel from the existing Fuel Panels.

Screen Configuration

After the panels are created, create screens and assign panels to screens.

- There can be a maximum of three panels on a screen.
- A screen can have multiple item panels.
- A screen can have only one fuel and parked menu panels.
- A register can only have one fuel and parked menu panels.
- These fuel and parked menu panels can be included in multiple screens on the register.



POS screen configured with a Fuel, Item and Parked Menu panels.

			Del
elect Screen	Name Grocery		Add Duplicate
Grocery Snacks Beverages	Panel Assignment		
Drder Menu Discounts Fees Fuel	Fuel Panel		100
Functions	tige mige mige m	1- 24	Miler
	Item Panel T Grocery		
			-
	Parked Menu Panel 🔻		
	Move Up Move Down	Add Panel	Delete Panel

Touch Screen Configuration : Screen Configuration

POS Screen configured with three Item panels.

				Delete	
elect Screen Grocery Snacks Beverages Order Menu	Name Snacks			Add Duplicate	
Discounts Fees Fuel Screen 8 Screen 9 Screen 1	Item Panel	▼ Snacks			ſ
screen10 screen101 screen1012	Item Panel	OrderMenu,Bev unts,Fees	verages,Snacks,G	rocery,Disco	
	Item Panel	▼ Beverages			
	Move Up Move [Down	Add Panel	Delete Panel	



1. To create a new screen, click Add.

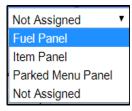
		Delete
Gelect Screen Grocery Snacks Beverages Order Menu Discounts Fees Fuel Screen 8 Screen 9 0	Name Panel Assignment Move Up Move Down	Add Duplicate Add Panel Delete Panel

2. Enter a name for the screen.

3. Click Add Panel.

			Delete
Not Assign	ed •	Add	Duplicate
Move Up N	tove Down	Add Panel Delet	te Panel
	Panel Assign	Panel Assignment	Panel Assignment

4. Select the panel to assign to the screen area.



••

Only one type of Fuel Panel and Parked Menu Panel is allowed per register and the assignment of Fuel Panel and Parked Menu Panel to the Register is done on the Register Configuration form.



5. Selecting Item Panel takes you to a screen to select the Item Panel from the list of Item panels. More than one item panel can be selected and those will be merged into a single panel.

Se	elect Item Panel(s)				
		1			
	Available		Selected		
2	OrderMenu		No	items to show.	
	Beverages	>			
	Snacks	>>>			
	Grocery	-			
	Discounts				
	Fees	1			
	4		1		
				Ok	Cancel

6. Select a panel and click **Move Up** or **Move Down** to move the panel.

				Delete	e	
elect Screen Grocery Snacks Beverages	Name Snacks Panel Assign	nent		Add Duplicate		
Order Menu Discounts Fees Fuel Screen 8 Screen 9 screen1	Item Pane	▼ Snacks		-		Ę
screen10 screen101 screen1012	Item Panel	✓ OrderMenu, unts,Fees	Beverages,Snacks,G	Grocery, Disco		
	- Item Panel	▼ Beverages				
	Move Up	Move Down	Add Panel	Delete Panel		



Register Configuration

Use Register Configuration form to assign screens to register.

ect Register	Panel Selection	
egister Names C18 102 Default topaz 101	Fuel Panel FP1 Parked Menu Panel Parket Fixed Prepay Buttons \$10 \$20 \$30 \$	Zoned Fuel Control
	Available	Selected
	Screen 8	Grocery
	Screen 9	> Snacks
		>>> Beverages
		Crder Menu
		Discounts
	Сору	Fees

Touch Screen Configuration : Register Configuration

- 1. Select Register.
- 2. In Panel Selection section, select the Fuel panel and Parked Menu Panel.
- 3. From the **Available** section, add the screens you want on the register to the **Selected** section.

