Mobile Payment

Feature Reference

Date: July 25, 2024





Mobile Payment

Using This Feature Reference

This Feature Reference provides detailed information on how to configure and use the Mobile Payment feature on the Verifone Commander Site Controller.

This feature document contains the subsections listed below:

- **Overview** This section contains a brief description, requirements and the supported hardware configurations for the Mobile Payment feature on the Commander Site Controller.
- **Configuring** This section contains information on how to configure the Mobile Payment feature on the Commander Site Controller.
- Using This section describes using the Mobile Payment feature.
- **Reporting** This section contains sample reports with detailed report descriptions for the Mobile Payment feature on the Commander Site Controller.

•Troubleshooting - This section provides basic troubleshooting steps.

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Revision History

Date	Description
10/21/2015	Initial Documentation Release
05/25/2016	Updated format. 2016 Copyright. Updated partner list.
02/02/2017	2017 Copyright. Updated Reporting information.Updated network configuration.
02/23/2017	Update Mobile Payment Host Configuration.
05/01/2017	Updated Reporting information.
07/19/2019	Updated with Conexxus V2 updates.
01/04/2022	Added the Mobile Payment (Collected by Host) Report.
02/01/2024	Updated document with branding changes.
07/25/2024	Updated to include that the Credit MOP soft key can be used for all network payment MOP types.

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Overview

Feature Description

The Mobile Payment feature reference provides information to setup a location to accept Mobile Payments at sites with a Commander.

This feature enables mobile payment, loyalty, delivery and transaction processing using a consumer's smart phone with a loaded Mobile Payment Application (MPA), a third party FEP vendor and a third party Mobile Payment Processing Application (MPPA) host.

Hardware Requirements

- Commander Site Controller with C18
- Commander Site Controller with Topaz
- Commander Site Controller with Ruby2
- RubyCi with Topaz
- RubyCi with Ruby2
- Commander 16 with Topaz
- Commander 16 with Ruby2

Software Requirements

Commander Site Controller base 39 and higher.

Configuring Mobile Payments

Prerequisites

The following list of requirements must be met by the location prior to Mobile Payment setup:

- The site must setup connectivity to the MPPA using either a VPN or the latest TLS protocol.
- Contact the Mobile Host Provider (MPPA) for site onboarding information.

Site Onboarding Information

The following data fields should be obtained from the Mobile Application Partner and from the site for identifying the site on the mobile application.

Mobile Host Provided

- Adapter (Mobile payment APIs used by site system for communication with MPPA)
- Program Name (Program name as defined by MPPA)
- Authentication Type (Generate Token, Display Token, Scan Token, Enter Token)
- Host IP Address
- Port
- TLS Enabled
- Site Terminal ID
- Merchant ID
- Location ID
- Settlement Employee Number (**optional)

Site Provided

- Phone: (store phone (xxx) xxx-xxxx)
- Welcome Message (may be left blank)

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The protocol has changed from SSL to TLS for better encryption and security.

Configuring User Roles for Mobile Configuration and Reports

New installations will have default roles configured with all Mobile functions enabled, however, system upgrades will require additional user role setup.

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Any configuration import after a new install will require manually editing user roles for Mobile Payment function access.

1. From the Configuration Client, go to: **Security > Manage Users**.

Security	Initial Setup	Store Operations	Promos and Discounts	Forecourt	Devices	Payment Controller	Reporting	Tools	Help	Log Out
Manage U	sers									
Manage D	evices									
POS Secu	rity									
Security L	og Server									
Site Secur	ity									
My Profile										

The User Administration window displays.

nfigure Users Cor	figure Roles		
			Add 🗌 Dele
ect User	Name	manager	Disallow Login
anager	Employee		neumen and the training designed 🖷 the se
510	1 5	basic	Edit
	Dalaa	manager	Lun
	Roles		
	Passwo	rd Settings	
		Min. Length 7 V New Pass	sword
		Max. Length 40 🔽 Confirm Pass	sword
		# of Days to Expire 90 🗸	
	Force	change on next login	Baseward Cuidelines
		g	Password Guidelines
	Coouro	Lloor Cottingo	
	- Secure	User Settings	

- 2. From the User Administration window, select the [Configure Roles] tab.
- 3. In the Select Role pane, click to select the **<role>** to configure.
- 4. Select [Edit].

User Administration Edits require a one-time password (OTP) Configure Users Configure Roles				
Select Role basic storemanager areamanager cashier helpdesk	Name manager Functions allowAllCsrRpts - Allow all cash allowOpenCsrRpts - Allow open bypassEmployeeld - Bypass en cFPDinit - Init FP Display Config cbeginupgrade - Request Auto ccarwashdisable - Disable Car W cclosedaynow - Close Day Now cclosedaynow - Close Day Now cclosedaynow - Close Period No cconsoleurl - Pings the commar ccwpaypointint - Initialize Carw ccwpalclose - Carwash Paypoin cdcrdriverinit - Initialize DCR Dr cdcrinit - Initialize DCR cfdcposrequest - Process POS cfeatureenablement - Update a cfueldrvinit - Initialize Fuel cfuelprices - Download Fuel Prin cgeneratepopcodes - Auto gene changepasswd - Change Passw	Secure Role ier reports view cashier reports view ployee id validation g Upgrade Engine to begin Wash Vash Vash Vash Vash Vash Vash Vash V	Add Delete	
	cincrementdcrkey - Increment	-	•	

- 5. Scroll the Functions List, locate and click to select and enable the following functions:
 - umobilecfg Update Mobile Configuration
 - vmobileasloyaltyreport View Mobile Above Site Loyalty Report
 - vmobilecfg View Mobile Configuration
 - vmobilediagnostics View Mobile Diagnostics
 - vmobilehostlist View Hosts List
 - vmobilereportcategorylist View Report's Category List
 - vmobilereport View Mobile Report
 - vmobilereportlist View Reports List



Functions		
umanageodevicectg - Opdate Manage Devices contiguration		
umanagedmodulecfg - Update Configuration	~	
umanageradjustment - Update Manager Adjustments		
umanagercorrection - Update Manager Corrections		
umenucfg - Update menu config		
✓ umobilecfg - Update Mobile Configuration		
🗀 umopcfg - Update MOP config		
umwscashmovementreport - Update MWS Cash Movement Info		
unetposcfg - Update Network Configuration		
unetworkcfg - Update Network Settings		
unetworkpartcfg - Update network settings		
upaymentcfg - Update payment config		
upinpadmsgcfg - Update Pinpad Idle and Swipe messages		
unlunromocfa - Undate PLU Promo config		
X		
Select None Select All Done Cano	el	

- 6. Click [Done].
- 7. Select [Save] to accept, or [Cancel] to exit without saving changes.
- 8. Log out and log back into the Configuration Client for changes to take effect.

Configure Mobile Method of Payment (MOP)

New installations have a default Method of Payment and Code configured in the system to accept mobile payments.



If however, the system is upgraded, then the MOP and MOP Code must be configured.

If the site imported the mobile configuration using the Import and Export utility, either on a new install or upgrade, the Mobile MOP and Code will need to be configured manually.

1. From the Configuration Client, go to: Store Operations > Payment.



The Payment Management window displays.

Payment Manageme	nt	
MOP Currencies Fees Ta	x Rates	
Select MOP 001 - CASH 002 - CHECK 003 - CREDIT 004 - DEBIT 005 - MAN CRED 006 - IN-HOUSE 007 - MAN DEBIT 008 - FOODSTAMP 009 - LOTTERY 010 - DRIVE OFF 011 - COUPON 012 013 014 015 016 016 017 018 019 020	Name Minimum Amount Limit Tender Code Options Force Safe Drop Tender Amount f Allow Zero Entry Allow Refund Allow Safe Drop Force Ticket Print	MOP Code 00 - CASH Maximum Amount #Additional Receipts 0 • Tender Sub Code Cashier Report Prompt Allow Without Sale Allow Change Allow Money Order Purchase at

2. From the Payment Management window, select the **[MOP]** tab.

Payment Manageme	nt	Save Cancel
MOP Currencies Fees Ta	a× Rates	
Select MOP O01 - CASH O02 - CHECK O03 - CREDIT O04 - DEBIT O05 - MAN CRED O06 - IN-HOUSE O07 - MAN DEBIT O08 - FOODSTAMP O09 - LOTTERY O10 - DRIVE OFF O11 - COUPON O12 O13 O14 O15 O16 O17 O18 O19 O20	Name MOBILE Minimum Amount 0.00 Limit 0.00 Options Force Safe Drop Tender Amount P Allow Zero Entry Allow Safe Drop Force Ticket Print	MOP Code 28 - MOBILE Maximum Amount 0.00 #Additional Receipts 0 Required Open Drawer On Sale Required Cashier Report Prompt Allow Without Sale Allow Change Allow Money Order Purchase at

- 3. Scroll down the **<Select MOP>** pane to an unconfigured position.
- 4. Configure the Mobile MOP parameters.

Name	MOP Code	
MOBILE	28 - MOBILE	-
Minimum Amount	Maximum Amount	
0.00	0.00	
Limit	#Additional Receipts	
0.00	0 🖵	
Tender Code	Tender Sub Code	
generic	generic	

Variable	Value
Name	Enter: MOBILE
MOP Code	Select: 28 - MOBILE
Minimum Amount	Indicates the minimum amount accepted <\$0.00-9999.99>.
Maximum Amount	Indicates the maximum amount accepted <\$0.00-9999.99>.

Variable	Value
Limit	Alerts the cashier to the Mobile MOP limit <\$0.00-9999.99>.
#Additional Receipts	Indicates how many additional receipts are required <0-3>.
Tender Code	Generic.
Tender Sub Code	Generic.

5. Select to enable additional Options parameters.

Options	
Force Safe Drop	Open Drawer On Sale
Tender Amount Required	Cashier Report Prompt
Allow Zero Entry	Allow Without Sale
Allow Refund	Allow Change
Allow Safe Drop	Allow Money Order Purchase
Force Ticket Print	

Variable	Value
Force Safe Drop	Enables a safe drop message (if the Limit value is not 0.00).
Tender Amount Required	Requires the clerk to enter an actual (counted) drawer amount before selecting this MOP.
Allow Zero Entry	Indicates a zero entry is allowed when entering a drawer amount.
Allow Refund	Permits a Refund transaction to be tendered.
Allow Safe Drop	Allows a safe drop.
Force Ticket Print	Forces a receipt to be printed for transactions that includes this MOP.
Open Drawer On Sale	Forces the cash drawer to open when a transaction includes this payment type.
Cashier Report Prompt	Prompts a cashier to enter the actual (counted) drawer amount when printing cashier report.

Variable	Value
Allow Without Sale	Permits acceptance without purchase. For example, cashing in a winning lottery ticket or permitting a check to be cashed without a purchase.
Allow Change	Allows the cashier to make change when "amount > amount due" is selected. For example, if a check can be written for more than the purchase amount.
Allow Money Order Purchase	Permits a money order sale.

6. Select **[Save]** to accept, or **[Cancel]** to exit without saving changes.

The setup of the Mobile Method of Payment is complete.

••

MOP Currencies Fees Tax Rates	Payment Management	t	
	MOP Currencies Fees Tax f	Rates	
Select MOP Name MOP Code 001 - CASH MOBILE 28 - MOBILE 002 - CHECK Minimum Amount Maximum Amount 003 - CREDIT 0.00 0.00 005 - MAN CRED Imit #Additional Receipts 006 - IN-HOUSE 0.00 0 007 - MAN DEBIT 0.00 0 008 - FOODSTAMP Options 0 011 - COUPON Force Safe Drop Open Drawer On Sale 011 - COUPON Tender Amount Required Cashier Report Prompt 013 Allow Zero Entry Allow Without Sale 016 Allow Refund Allow Change 018 O19 Allow Safe Drop Allow Money Order Purchase 019 V Force Ticket Print V	MOP Currencies Fees Tax I Select MOP 001 - CASH Image: Comparison of the comparison	Rates Name MOBILE Minimum Amount 0.00 Limit 0.00 Options Force Safe Drop Tender Amount R Allow Zero Entry Allow Refund Allow Safe Drop Force Ticket Print	MOP Code 28 - MOBILE Maximum Amount 0.00 #Additional Receipts 0 Required Cashier Report Prompt Allow Without Sale Allow Change Allow Money Order Purchase t

Log out and back in to all POS terminals after any setting modifications to allow these changes to take effect.



Mobile Payment Configuration

From the Configuration Client, go to: Payment Controller > Mobile Payment Configuration.

Security	Initial Setup	Store Operations	Promos and Discounts	Forecourt	Devices	Payment Controller	Reporting	Tools	Help	Log Out
						POS Configuration				
						Mobile Payment Confi	guration			
						EPS Prepaid Configur	ation			
						EPS Configuration	•			

The Mobile Payment Configuration window displays.

Mobile Payment Co	nfiguration		Save	Cancel
Edits require a one-time passw				
Site Mobile Configuration Hos	t Configuration			
Accept Mobile Payments				
Site Name				
Welcome Message				
Misc Configuration				$\exists $
Data Storage Time(In Days)	30			
Site Address				
Latitude				
Longitude				
Report	Mobile Loyalty Discount Detail Report 🗸	Format Standard For	mat 🗸	

The following tabs are available for selection:

- Site Mobile Configuration
- Host Configuration

Site Mobile Configuration

1. From the Mobile Configuration form, select the **[Site Mobile Configuration]** tab.

Mobile Payment Co	nfiguration	Connel
Edits require a one-time passw	save	Cancel
Site Mobile Configuration Hos	st Configuration	
Accept Mobile Payments Site Configuration Site Name Welcome Message Misc Configuration		
Data Storage Time(In Days) Site Address Latitude Longitude Report	30	

2. Select [Accept Mobile Payments] to enable Mobile Payments.



3. Configure the following Site Configuration parameters:

-Site Configuration		
Site Name	Verifone Gold	
Welcome Message	Welcome to Verifone	

Variable	Value
Site Name	The name of the site <20 characters>.
Welcome Message	The site's welcome message <100 characters>.

-Misc Configuration					
Data Storage Time(In Days)	30				
Site Address					
Latitude					
Longitude					
Report	Mobile Loyalty Discount I	Detail Report 🔽	Format	Standard Format 🗸	

4. Configure the following Miscellaneous Configuration parameters:

Variable	Value			
Data Storage Time	The Data Storage Time for retention <0-30 days>.			
Site Address	The site street address.			
Latitude/Longitude	The site GPS coordinates.			
Report / Format	The combination of these fields are used to set the format type for each report from the report drop-down.			
	The values are "Standard" and "Extended Authorization".			
	The default format type would be "Standard" for all reports.			
	In the Chevron distribution, the Mobile Terminal Batch Detail Report will default to Extended Authorization format.			
	Standard: In this format max limit for authorization number is 14 digits and first 14 digits gets printed. Extended Authorization Format: Min limit for authorization number is 1; no upper limit.			
	As of now this feature is applicable only for Mobile Terminal Batch Detail Report.			

5. Select **[Save]** to accept, or **[Cancel]** to exit without saving changes.

Host Configuration

1. From the Mobile Payment Configuration window, select the **[Host Configuration]** tab.

Mobile Pa	ment Configu	iration
-----------	--------------	---------

Site Mobile Configuration Host Con	figuration	
	V Enable Hest	Add Delete
2 - mppa1 3 - Ziplinevficert	Host Configuration	
4 - mppa2	Adapter	VFI Mobile V2
	Program Name	mppa2
	Merchant ID	mppa2-mer
	Authentication Type	Display Token
	Site Terminal ID	
	Location ID	
	Store ID	mppa2-store
	Settlement Employee Number	5577
	Settlement Passcode	633225
	Phone Number	9639638521
	Send Loyalty Details	M
	Network Configuration	
	Address(IPv4 Format/Domain N	lame) 192.168.31.212
		Port 10007
	SSL En	abled
	Heartbeat Freq	uency 69
	Heartbeat Tim	e Unit Seconds
	Misc Configuration	
	Outdoor PreAuthorization Time	but (In Secs) 64
	Site Init	ated Loyalty Allow Site Entry i.e., Swiped Loyalty Card

- 2. Click [Add].
- 3. Click to select [Enable Host].

☑	Enable Host	

4. Configure the Host Configuration parameters.

Host Configuration	
Adapter	
Program Name	
Merchant ID	
Authentication Type	
Site Terminal ID	
Location ID	
Store ID	
Settlement Employee Number	
Settlement Passcode	
Phone Number	
Send Loyalty Details	

Variable	Value
Adapter	 The site Adapter Type: FDC Mobile - ConnectorSwitch adapter or outdoor transactions. VFIMobile V1 - for Conexxus V1 standards VFIMobile V2 - for Conexxus V2 standards Local MPPA - for Shell Distribution
Program Name	The Program Name
Merchant IDThe Merchant ID number provided by the Mobile Payment Host.	

Variable	Value	
Authentication Type	 The site Authentication Type: SCAN_TOKEN: QR Code generated on the MPA is scanned using the POS scanner. ENTER_TOKEN: Customer or cashier enters token on the PIN pad. DISPLAY_TOKEN: Token for customer to enter is displayed on the PIN pad. GENERATE_TOKEN: Both Display_Token and Generate_Token display a token on the PIN pad to be scanned or entered for authenticating the transaction. If a site has different Mobile Payment programs configured with Generate_Token authentication type for all, the customer is not prompted to select a mobile payment program during the transaction. After selecting mobile MOP, the PIN pad displays a QR Code instead of mobile payment program selection. If the Adapter type is 'FDC Mobile', then the field 'Authentication type' is disabled. This adapter allows only outdoor transactions. 	
Site Terminal ID	ID number for the terminal received from the Mobile Payment Host.	
	Note: For Conexxus standards, Site_terminal ID and Location ID are greyed out.	
Location ID	The Location ID provided by the Mobile Payment Host; identifies the site during the on boarding process.	
	▶ ▶ Note: For Conexxus standards, Site_terminal ID and Location ID are greyed out.	
Store ID	The site Store ID number.	
Settlement Employee Number	The Settlement Employee Number provided by the Mobile Payment Host	
Settlement Passcode	The Settlement Passcode.	

Variable	Value	
Phone Number	The Site Phone Number.	
Send Loyalty Details	Enabling this flag will sends SLA/EPS loyalty program details to MPPA under Mobile Site Data Request.	

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If Scan Token is selected as the Authentication Type, the scanner must be programmed with a prefix "P01"to correctly identify QR Codes.

5. Configure the Network Configuration parameters.

-Network Configuration-	
Address(IPv4 Format/Domain Name)	
Port	
SSL Enabled	
Heartbeat Frequency	
Heartbeat Time Unit	

Variable	Value	
Address	The Host IP or URL. (IPv4 format or http domain name).	
Port	The communications port number.	
SSL Enabled	Enables Secure Socket Layer (SSL) for client/ host communications.	
Heartbeat Frequency / Unit	The time after which the Commander Site Controller pings the mobile program host to check connection. If the host is offline, the mobile host offline alarm appears on the POS.	

6. Configure the following Miscellaneous Configuration parameters:

- Misc Configuration		
Wise Comgutation		
Outdoor PreAuthorization Timeout (In Secs)		
		_
Site Initiated Loyalty	Never Allow Site Entered Loyalty	•

Variable	Value	
Outdoor PreAuthorization Timeout	The DCR Pre-Authorization timeout (in seconds).	
Site Initiated Loyalty	 The Site Initiated Loyalty setting for outdoor transactions: Never Allow Site Entered Loyalty - Allow only mobile loyalty. Allow Site Entry i.e. Swiped Loyalty Card - Both swiped and mobile loyalties are honored. Allow Site Entered Loyalty if no Mobile Loyalty - Allow swiped loyalty if there is no mobile loyalty. 	

7. Select **[Save]** to accept, or **[Cancel]** to exit without saving changes.

Configure Loyalty Key on DCR for Using Mobile Payment

Following are the steps to configure loyalty for mobile payment if site has a loyalty program(s) enabled.

Configure Loyalty Key "REWARDS" on Dispensers with Graphics DCR

If site has already configured "Loyalty" soft key, replace it with "REWARDS" soft key type. This soft key has the functionalities of the "Loyalty" soft key type and also links mobile payment with loyalty. The soft key text can remain as "Loyalty".

On Commander Configuration Client, go to **Forecourt > DCR Idle Screen**.

Configure a soft key to "REWARDS" soft key type and not LOYALTY_CARD_SWIPE or LOYALTY_MANUAL_ENTRY. For more information on configuring soft keys, refer to the Commander Site Controller User Reference.

DCR Idle Screen Co	nfiguration		
Select the Idle Screen Mode Attended Idle Screens	Name Loyalty G	sraphic Enabled 🗹 Assign Positions	Add Delete
			REWARDS
		CANCEL HELP LOYALTY CARD SWIPE LOYALTY MANUAL ENTRY NO PAY CASH INSIDE	
		PAY CASH OUTSIDE PAY CREDIT INSIDE PAY CREDIT OUTSIDE PAY DEBIT OUTSIDE PAY DEBIT OUTSIDE PAY INSIDE DAY OUTSIDE Softkey Type REWARDS	
		Save	

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Do a Tools > Refresh Configuration and Forecourt > Initialization > DCR after the configuration changes.

Configure Loyalty Key on Dispensers with Non-Graphics DCR

On Configuration Client, go to **Forecourt > DCR Keys**. Select a numeric key which should work as loyalty key when dispenser is idle as shown below. In the example below numeric key 5 is used as loyalty key.



Do a Tools > Refresh Configuration and Forecourt > Initialization > DCR after the configuration changes.

Configure Site Address

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The Dealer address details are used for displaying site information on the mobile application when a customer does a check-in through the mobile application.

From Configuration Client, go to: Payment Controller > EPS Configuration > EPS Global Configuration.



EPS Global Configuration Save Cancel				
EPS POP PINP	AD Message Loyalty	Trigger Pull Configuration EMV Config	guration EMV Initialization	
Dealer		Misc		
Site Name	VeriFone Gold Disk	Store and Forward	Limit 500	
Address Line 1		Data Storage Time(In D	lays) 15	
City		Security Day C	Count 2	
State	FL	Clear Velocity [Days 36	
Postal Code		Network Last Requ	uired	
		Report Masking Ena	abled 🔽	
		Online Velocity Check Requ	uired 🔽	
		Support Outside Cashier Messi	ages 🔽	
		Display PINpad Prompts To Cas	shier 🔽	
Signature Capt	ure	Cashback		
Signature (Capture Enabled	Cashback Enabled 🛛		
Cashier Ve	arify Signature	Cashback Fee 0.45		
Print Signa	ture on Receipts			
		Time Synchronization		
		Controller: FEP 💌 Select F	ep: buypass 💌	

1. From the EPS Global Configuration window, select the **[EPS]** tab.

2. Configure the Dealer parameters.

Dealer	
Site Name	VeriFone Gold Disk
Address Line 1	123 Jackson Avenue
City	Clearwater
State	FL
Postal Code	33765

Variable	Value
Site Name	Dealer Name
Address Line1	Dealer Street
City	Dealer City

Variable	Value
State	Dealer State
Postal Code	Dealer Zip Code

3. Select [Save] to accept, or [Cancel] to exit without saving changes.

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Log out and back in to all POS terminals after any setting modifications to allow these changes to take affect.

Local Area Network Configuration

1. From the Configuration Client, go to: Initial Setup > Local Area Network Configuration.



Configure Device Specific Routes

2. Confirm the Controller is the device selected to configure.

3. Click [New] in Device Specific Routes.

Loc	cal A	rea Net	work	Config	urat	ion		
Glo	obal Rou	tes						
	R	oute Type	De	stination		Gateway	Netmasi	c
				New	Delete			
Selec	ct Device	controller		Select Re	gister 🗌		-	
_ De	vice Spe	cific IP Configu	ration ——					
		NIC Description		IP Address		Configure By DHCP	Default Ro	oute
	lso	olated payment NI	C	192.168.32.1	н	false	false	
		Verifone Zone		192.168.31.1	11	false	false	
De	vice Spe	cific Routes-						
	R	oute Type	De	stination		Gateway	Netmasi	c
				New	Delete			
	1S							
	Domain Na	me (Optional)						
		DNS 1						
		DNS 2						
		DNS 3		1 1				

4. Select the New Route Config Route Type: Host.

Ne w Route Config
Route Type 🛛 host 💌
Destination
Gateway
Netmask
Save Cancel

- 5. Enter the Device Specific Host Route Destination address provided by the Mobile Payment Host.
- 6. Enter the Gateway address; this will be the site's Payment Gateway address, as associated with the Isolated Payment NIC.

New Route Co	nfig			
Route Type	host	•		
Destination	216.	21 .	97 .	97
Gateway	99.	99.	99.	1
Netmask	255.	255.	255.	255
Save	ancel			

- 7. Enter the Netmask = 255.255.255.255.
- 8. Click **[Save]** in the New Route Configuration dialog box.

- 9. Click **[Save]** on the main form.
- 10. Reboot the Commander Site Controller to ensure proper network routing is uses for all devices.

_ocal A	Area Net	work Configu	iration	Save	2
-Global Roi	utes				
1	Route Type	Destination	Gateway	Netmask	
		New	Delete		
Select Device	controller	 Select Regi 	ster		
Device Sp	ecific IP Configura	ation			_
	NIC Description	IP Address	Configure By DHCP	Default Route	
ls	solated payment NIC	192.168.32.11	false	false	
	Verifone Zone	192.168.31.11	false	false	
- Device Sp	ecific Routes	Destination	Gateway	Nelmask	
	host	216.21.97.97	99.99.99.1	255.255.255.255	
		New	Delete		
DNS					4
Domain N	ame (Optional) DNS 1 DNS 2 DNS 3				

Enabling Mobile Payment to Appear on Day Close Report

The Mobile Payment Report must be enabled to appear on the Daily Close Report print out.

1. From the Configuration Client, go to: **Reporting > Report Configuration**.

Period Configuration 2 - Day Description Period Type day Period Type day Delay Between Close 0 Delay Between Close 0 Roll Up DB Reports Yes Report Parameters Store T-Log Data Reclose Security 5 Force Close Pending Security 5 Override AEOD Security 9 Print Automatically Yes Force Cashier Closed Fueling Position/ Product (Hose) Fueling Position/ Product (Hose) Fuel DCR Statistics Fuel Cash Acceptor Network Card		ay(AEOD) Manager Workstation
2 - Day Description Day Period Type day ✓ Period Type day ✓ Delay Between Close 0 DAYS Roll Up DB Reports Yes ✓ Reclose Security 5 ✓ Force Close Pending Security 5 ✓ Override AEOD Security 9 ✓ Print Automatically ✓ Force Cashier Closed Cashier Span Shifts Fuel DCR Statistics Fuel Cash Acceptor	Period Configuration	
Period Type day Delay Between Close 0 DAYS Roll Up DB Reports Yes Store T-Log Data Yes Reclose Security 5 Force Close Pending Security 5 Override AEOD Security 5 Print Automatically Summary By Register Department Tax Fueling Position/ Product (Hose) Fuel DCR Statistics Fuel Cash Acceptor Network Card	2 - Day 🗸	Description Day
Delay Between Close 0 DAYS Roll Up DB Reports Yes Store T-Log Data Yes Reclose Security 5 Force Close Pending Security 5 Override AEOD Security 9 Print Automatically Force Closed Force Cashier Closed Fueling Position/ Product (Hose) Fuel DCR Statistics Fuel Cash Acceptor Network Card Network Card		Period Type day 🗸
Roll Up DB Reports Yes Store T-Log Data Yes Reclose Security 5 Force Close Pending Security 5 Override AEOD Security 9 Print Automatically Force Cashier Closed Force Cashier Span Shifts Fuel Cash Acceptor		Delay Between Close 0 DAYS 🗸
Store T-Log Data Yes Configure Group List Configure Group List Reclose Security 5 Configure Group List Force Close Pending Security 5 Summary By Register Override AEOD Security 9 Summary By Register Department Tax Fueling Position/ Product (Hose) Fueling Position/ Product (Hose) Fuel DCR Statistics Fuel Cash Acceptor Network Card Network Card		Roll Up DB Reports Yes
Report Parameters Configure Group List Reclose Security 5 ▼ Force Close Pending Security 5 ▼ Override AEOD Security 9 ▼ Print Automatically 9 ▼ ✓ Force Cashier Closed Fueling Position/ Product (Hose) Fuel DCR Statistics Fuel Cash Acceptor Network Card Network Card		Store T-Log Data Yes 🗸
Force Cashier To Print Allow Close With No Activity Allow Suspended Sales	Force Close Pending Security 5 Override AEOD Security 9 Print Automatically Force Cashier Closed Cashier Span Shifts Force Cashier To Print	Summary By Register Edit Department Tax Fueling Position/ Product (Hose) Fuel DCR Statistics Fuel Cash Acceptor Network Card

2. Make sure 2-DAY is selected from the drop-down box in the **Configure Group** List section.

Report Configuration Auto End OF Da	y(AEOD) Manager Workstation
-Period Configuration-	
2 - Day 🗸	Description Day Period Type day Delay Between Close 0 DAYS Roll Up DB Reports Yes Store T-Log Data Yes
Report Parameters Reclose Security 5 Force Close Pending Security 5 Override AEOD Security 9 Print Automatically Force Cashier Closed Cashier Span Shifts Force Cashier To Print Allow Close With No Activity Oliver Suparadod Salos	 Configure Group List 2 - Day Summary By Register Department Tax Fueling Position/ Product (Hose) Fuel DCR Statistics Fuel Cash Acceptor Network Card

3. Click Edit in the Configure Group List section.

Report Configuration

Period Type day veen Close 0 DAYS veen Close 7 D
veen Close 0 DAYS V DB Reports Yes V T-Log Data Yes V Onfigure Group List
DB Reports Yes T-Log Data Yes Onfigure Group List
T-Log Data Yes ponfigure Group List 2 - Day
2 - Day
Summary By Register Department Tax Fueling Position/ Product (Hose) Fuel DCR Statistics Fuel Cash Acceptor Network Card

4. Scroll down the list and select the Mobile Payment Report option.

port Configuration	ay (AEOD) Managas Vici		
Period Configuration			
2 - Day 💙	Description	Day	
	Period Type	day	
	Delay Between Close	0 DAYS V	
	Roll Up DB Reports	Yes 🗸	
	Store T-Log Data	Yes 🗸	
Reclose Security 5 Force Close Pending Security 5		nk Reconciliation	*
Reclose Security 5 Force Close Pending Security 5 Override AEOD Security 9	Fuel Tan Fuel Tan Fuel Tiel POP Fue POP Dis	nk Reconciliation er/ Product Jel Discount Iscount Definition Report	•
Reclose Security 5 Force Close Pending Security 5 Override AEOD Security 9 Print Automatically Force Cashier Closed Cashier Span Shifts Force Cashier To Print		nk Reconciliation er/ Product iel Discount iscount Definition Report k Product iscount Payment Report k Product sh Pay Point Content Report	•
Reclose Security 5 Force Close Pending Security 5 Override AEOD Security 9 Print Automatically Force Cashier Closed Cashier Span Shifts Force Cashier To Print Allow Close With No Activity Allow Suspended Sales		Arcoport Hames ar/ Product Jel Discount iscount Definition Report k Product k Product k Product sh Pay Point Content Report End Of Day Report tary Network Card	•

5. Click DONE.

Period Configuration				
2 - Day	Description Period Type Delay Between Close Roll Up DB Reports Store T-Log Data	Day day 0 Yes V Yes V	× AYS ×	
Report Parameters Reclose Security 5 Force Close Pending Security 5 Override AEOD Security 9 Print Automatically Force Cashier Closed Cashier Span Shifts Force Cashier To Print Allow Close With No Activity Allow Suspended Sales		Report I Reconciliation / Product el Discount count Definition Report Card ayment Report Product Pay Point content Report ind Of Day Report Inv Network Card Select All	Names t	¢ Cancel

6. Click **SAVE**.

Report Configuration Auto End OF Da	y(AEOD) Manager Wor	rkstation		
-Period Configuration-				
2 - Day	Description	Dav	_	
	Poriod Type	day	-	
	Deley Detween Class			
	Delay Between Close	U DATS	→	
	Roll Up DB Reports	Yes 🗸		
	Store T-Log Data	Yes 🗸		
Report Parameters	Configure G	roup List		
Reclose Security 5				
Forme Class Dending Security	2 - Day	*		
Force Close Pending Security 5	Summary B	ly Register	- Edit	
Override AEOD Security 9	Department Tax	ti in the second se		
	Fuel Cash A	Acceptor		
Print Automatically	Fuel DCR S	Statistics		
Force Cashier Closed	Fueling Pos	sition/ Product (Hose)		
Cashier Span Shifts	Network Ca Mobile Payr	ird ment Report		
Force Cashier To Print	WODIE Fay	ment Report		
			-	
C Allow Susperided Sales				

After this configuration, the Mobile Payment Report, will be available as part of the information printed on the Day Close Report.

The report is also available as a selectable option in Report Navigator.

Using Mobile Payments

Indoor Transactions

X

Pay at POS with Code Displayed on POP

In this use case, the Cashier initiates the payment transaction by requesting a dynamically generated token from the MPPA. The Customer is provided a transaction code to enter into the mobile application, thereby connecting to the transaction.

- 1. Customer makes a purchase and tells the cashier that he wants to pay using his mobile app.
- 2. The cashier selects "Mobile" MOP on the POS.
- 3. The Site Controller submits a request to the MPPA host for a transaction code.



If multiple mobile hosts are configured at the site, then a host selection prompt appears on the POP device after Mobile MOP is selected.

If multiple mobile hosts are configured at the site, the Authentication Type should be Generate_Token so that a host selection prompt does not appear on the POP device after Mobile MOP is selected.

4. The host responds with a transaction code which is displayed on the POP.



5. The customer opens the mobile payment app on their phone, enters or scans the transaction code, which links to the transaction at the POS.

- 6. After successful code verification, the host authorizes the transaction.
- 7. On completion of the transaction, receipt details are sent to the MPPA and will be available for the customer to view on the mobile application.



Receipt data sent to the MPPA is the same as the receipt being printed from the POS.

Pay at POS with Code Displayed on Phone

In this use case, the Customer initiates the mobile payment transaction request. The MPA initiates the transaction to obtain a dynamically generated pre-authorization token from the MPPA The token is displayed on the phone and used to complete the transaction at the POS.

- 1. Customer makes a purchase and tells the cashier that he wants to pay using his mobile app.
- 2. The cashier selects "Mobile" MOP on the POS.



If multiple mobile hosts are configured at the site, then a host selection prompt appears on the POP device after Mobile MOP is selected.



If a site has different Mobile Payment programs configured with Generate_Token authentication type for all, the customer is not prompted to select a mobile payment program during the transaction. After selecting mobile MOP, the PIN pad displays a QR Code instead of mobile payment program selection.



3. The Customer initiates the mobile payment transaction request, and depending on the system host configuration, the mobile application will display either an alphanumeric string code or a QR code.

If the MPA displays a string code, the customer enters the code on the POP.



If the MPA displays a QR code, the cashier scans the QR code.



- 4. After successful code verification, the host authorizes the transaction.
- 5. On completion of the transaction, receipt details are sent to the MPPA and will be available for the customer to view on the mobile application.



Receipt data sent to the MPPA is the same as the receipt being printed from the POS.

Outdoor Transactions

Pay at Pump with Code Entry

In this use case, the customer initiates the transaction through the MPA by selecting an available pump at the site. The pump is reserved, and the customer is prompted to enter an authorization code at the DCR. The authorization code will be sent to customer's phone. After fueling, the sales amount is charged to the MPA's registered card.

- 1. The Customer opens the MPA and selects the PUMP to reserve.
- 2. An authorization code is sent to the customer's phone.

3. The DCR prompts the customer to enter the authorization code.On successful code validation, the PUMP will be armed.





The pump is authorized only on code validation success. Authorization will fail if maximum retries are exhausted or if the Validation Code Prompt times out.

- 4. The Customer dispenses the fuel. Depending on the MPA, the customer is notified on their phone of the fueling start and stop.
- 5. On completion, the DCR prints the receipt. The sales amount is transmitted to the MPPA, the customer's card is charged, and a receipt copy is sent to the registered MPA account for transaction history.

Pay at Pump without Code Entry

In this use case, the customer initiates the transaction through the MPA by selecting an available pump at the site. The pump is reserved and pre-authorized. After fueling, the sales amount is charged to the MPA's registered card.

- 1. The Customer opens the MPA and selects the PUMP to reserve and authorize.
- 2. The Customer dispenses the fuel. Depending on the MPA, the customer is notified on their phone of the fueling start and stop.

On completion, the DCR prints the receipt. The sales amount is transmitted to the MPPA, the customer's card is charged, and a receipt copy is sent to the registered MPA account for transaction history.

Reporting

Reports and reporting options are provided by and will vary with the associated Host provider. Sample reports are provided for example purposes only.

Mobile Reports are located on the POS terminal **CSR Functions > Network Menu**. Select **[Mobile Reports]** from the POS Network Menu.



Select an available Mobile Reports option, then follow the instructions on the Report screen to select from the provided reports.



Mobile Settlement Report

Report Details

Header

- •HOST: Host name.
- •Print Date: Date/Time of report.
- •Period: Reporting Period.
- •Merchant ID: Configured Merchant ID.
- •Terminal ID: Configured Terminal ID.

Terminal and Host Totals

- CARD TYPE: Type of card used in the transaction (e.g., VISA, MASTERCARD).
- COUNT: The total number of sales for a card type.
- AMOUNT: The total sale amount for a card type.
- TERMINAL TOTAL: The Terminal Total of all card types.
- HOST TOTAL: The Host total for all card types.
- DIFF: The difference between terminal and host totals.

Payment Type Totals

- PAYMENT TYPE: Type of payment (e.g., CREDIT, DEBIT).
- COUNT: The total number of a payment type.
- AMOUNT: The total payment amount for a payment type.

Exception Transactions

Transactions that were pre-authorized by the host but later rejected during completion. These transactions need to be manually settled with the host.

- AUTH REF ID: The authorization reference id.
- GLOBAL TRAN ID: The transaction id.
- AMOUNT: The transaction amount.

Settlement Repor	rt i i i i i i i i i i i i i i i i i i i						
Host : VEIMobile							
Print D-to - 04/09/14/01/57/19							
Print Date : 04/09/1401:53:18							
Period : 03-03-2014To 03-04-2014(001)							
Merchant Id : MERCHANT ID							
Terminal Id : TERMINAL_ID							
	• • • • • • • • • • • • • • • • • • • •						
Host Totals							
CARDITYPE COUNT A	MOUNT						
Visa 1	58.00						
Master 2 S	512.00						
1							
Terminal Totab							
CARDITYPE COUNT A	MOUNT						
	50.99						
visa 1	\$8.00						
Master 2 Ş	512.00						
SUMMARY							
TERMINAL TOTAL:	\$20.00						
HOST TOTAL :	\$20.00						
DIFF	5 9 99						
DIFF:	\$ U.UU						
••••••••••••••••••••••••••••••••	••••••						
Payment Type To	tals						
PAYMENT TYPE COUNT	AMOUNT						
CREDIT 1	\$8.00						
DEBIT 2	520.00						
Exception Transa	ctions						
AUTH REGIN CLODAL TRANK	D						
AMOUNT RESPCODE MM/D	D/YY HH: MM:SS						
authRef7 globaffran7							
57.00 0001 03/03	8/14 03:50:47						
	,						
authKefe globallrane							
\$5.00 0001 03/03	3/14 02:30:47						
COUNT	τοτοι						
	101AL						
UNPAID TUTALS 2	\$12.00						
	• • • • • • • • • • • • • • • • • • • •						
Pending Transacti	ions						
	_						
AUTH REFID GLOBAL TRAN I	D						
AMOUNT MM/DD/YY F	HH: MM:SS						
authBof5 globallran5							
	aa aa a a						
\$7.00 03/03/14	01:40:47						
COUNT	TOTAL						
PENDING TOTALS 1	57.00						
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,						
	····						
Discounted Transac	ctions						
TRAN ID DIRC LADD							
DISC_AMOUNT UNIT_DISC	DISC_QUANTITY						
globalTran5 VISA DISCOUNT	Г						
55.00 51.00	5						
\$3.00 \$1.00	-						
COUNT	TOTAL						
DISCOUNT TOTALS 1	\$5.00						

- RESPCODE: Transaction decline response code.
- DATE/TIME: The transaction date and time.

Pending Transactions

Transactions that were pre-authorized by the host but are not yet completed.

- AUTH REF ID: The authorization reference id.
- GLOBAL TRAN ID: The transaction id.
- AMOUNT: The transaction amount.
- DATE/TIME: The transaction date and time.

Discounted Transactions

Some transactions are given host discounts based on the card type used in the transaction. These discounts are not reported as part of any POS or EPS reports.

- TRAN_ID: Unique number given by the host to identify a transaction.
- DISC_LABEL: Reason/description of the given discount.
- DISC_AMOUNT: Total discount amount applied on the transaction.
- UNIT_DISC: PPG discount qualified for the selected grade.
- DISC_QUANTITY: Quantity of grade fuel dispensed by the customer which qualified for a discount

Mobile Terminal Batch Detail Report

Mobile Network Report								
Terminal Batch Detail Report								
Print Date: 0 Period: 01-2	1/26/17 6-2017 T	10:17:59 o Current ((001)					
Mobile Host: HOST_001 Merchant ID: MID001								
Account #	Туре	Auth#	TOTAL \$					
********6220 *******6220 ******1212 ******1212 *******1212	othr Amex othr Visa othr	33 34 31 32 35	24.94 19.00 10.00 22.50 18.96					
Sales Total Sales Adjust Batch Total			95.40 0.00 95.40					

Report Details

Header

- Print Date: Date/Time of report
- Period: Reporting Period
- Mobile Host: Mobile Payment Host
- Merchant ID: Configured Merchant ID

Transaction Totals

- Account #: Masked card number.
- •Type: OTHER.
- Auth #: Transaction authorization number.
- TOTAL: Transaction amount total.
- Sales Total: Summary total of all transaction amounts.
- Sales Adjust: Summary total of any adjusted transaction amounts.
- Batch Total: Adjusted sales amount.

Above Site Loyalty Reports

Terminal Batch Loyalty Summary Report

Terminal Batch Loyalty Summary Report gives a summary of ASA loyalty discounts applied on Mobile transactions.

Mobile Ne	twork Report							
**Terminal Batch Loyalty Summary Report* Printed:07/31/2019 19:18:22 Period:07/31/2019 To current(002)								
Mobile Hos Merchant ID:	s t:mppa2 mppa2-mer							
Loyalty Program Ic	l:Discount Pro	gram 2						
Transaction Ref ID 9010027 9010028 1010018	TOTAL \$ Disc 5.03 7.16 9.97	count \$ 0.11 0.16 0.04						
Ticket Total Discount Total		22.16 0.31						
Loyalty Program Id	:Discount Prog	gram 1						
Transaction Ref ID 9010027 9010028 1010018	TOTAL \$ Diso 5.03 7.16 9.97	count \$ 0.06 0.08 0.02						
Ticket Total Discount Total		22.16 0.16						
Loyalty Program Ic	l:Discount Pro	gram 3						
Transaction Ref ID 9010027 9010028 1010018	TOTAL \$ Dis 5.03 7.16 9.97	count \$ 0.03 0.24 0.06						
Ticket Total Discount Total		22.16 0.33						
Summary Discounts Ticket Total Discount Total	for all Loyalt	y Hosts 22.16 0.80						
Ticket Total Discount Total		22.16 0.80						

Loyalty Discount By Type Report

Loyalty Discount by Type Report gives details about PPG, Ticket, Line items loyalty discounts given by MPPA.

	Mobile N	etwork Re	port
Lo Per	yalty Disco Printed:07/ iod:07/31/2	unt By T 31/2019 2019 To c	ype Report 19:18:27 urrent(002)
	Mobile H Merchant 1	lost∶mppa [D∶mppa2-	2 mer
Loyal	ty Program	Id:Disco	ount Program 2
PPU	TICKET	ITEM	TOTAL \$
0.23	0.06	0.02	0.31
Loya	lty Program	n Id:Disc	count Program 1
PPU	TICKET	ITEM	TOTAL \$
DISC 0.12	0.03	0.01	0.16
Loya	lty Progra	m Id:Dis	count Program 3
PPU	TICKET	ITEM	TOTAL \$
DISC O	DISC 0.09	0.24	0.33

Loyalty Grade Totals Report

Loyalty Grade Totals Report gives details about all ASA PPG discounts given by all configured mobile host programs.

	Mobile Netw	ork Report	:						
Mobi	le Loyalty Gra	de Totals	Report						
Print Date: 07-31-2019 19:18:35 Period Open : 07-31-2019 Period Close : Period Sequence : 002									
	Mobile Host: mppa2 Merchant ID: mppa2-mer								
Grade UNLD1	Count 5	Volume 11.488	Discounts \$0.57						
	Totals								
Grade UNLD1	Count 5	Volume 11.488	Discounts \$0.57						

Loyalty Discount Detail Report

Loyalty Discount Detail Report gives you detail about all ASA discounts given by all configured mobile host programs.

Mohile Net	work Report	
Mobile Lovalty Dic	scount Detail	l Report
	01 0010 10.	10.00
Print Date: 07- Period Open	-31-2019 19: : 07-31-2019	9
Period	Close : 002	
Mobile H Merchant I	ost: mppa2 D: mppa2-mer	
)ate Time	Transaction	
Item Original	Price Final antity Total	Price Discount
	0010007	
07-31-2019 19:15:24 UNLD1	9010027 \$1.12	\$1.09
\$0.01	4.673	\$0.05 \$0.09
904	\$0.00	-\$0.01
\$0.01	1 \$0.00	\$0.01 -\$0.02
\$0.02	1	\$0.02
904 \$0.03	\$0.00 1	\$0.03
07-31-2019 19:16:40	9010028	\$ \$1.06
\$0.01	6.815	\$0.07
\$0.02 \$0.03	6.815 6.815	\$0.14 \$0.21
904	\$0.00	-\$0.01
\$0.01 904	\$0.00	-\$0.02
\$0.02	1	\$0.02
904 \$0.03	\$0.00 1	\$0.03
07-31-2019 19:17:5	6 101001	\$9.93
\$0.01	φ υ.υυ 1	\$0.01
\$0.02	1	\$0.02 \$0.03
\$0.03 904	\$0.00	-\$0.01
\$0.01	1 \$0.00	\$0.01 -\$0.02
\$0.02	1	\$0.02
904	\$0.00 1	-\$0.03 \$0.03
ψ0.00		¢0.90
Total Discount Ticket Total		\$22.16
	Totals	
Total Discount		\$0.80
Ticket Total		\$22.16

Above Site Mobile Report

Mobile Payment (Collected by Host) Report

The Mobile Payment (Collected by Host) Report gives details about all ASA Mobile Payments based on card type collected by the Host. This report is printed from the CSR Functions > Reporting > Flash Reports Menu.



FLASH Shift REPORT 2/27/15 2:41:37 AM STORE# A8123 REGISTER# 1010 daypart# 011 CASHIER #01 CORPCRATE DPEN daypart 2/26/19 8:21:45 AM CLOSE daypart RENDING MOBILE PAYMENT REPORT (Collected By Host)							
NAME	CNT	SALES	CNT R	EFUNDS			
MASTER	21	222.17	0	0.00			
TOTAL	21	222.17	0	0.00			
BATCH/DAY S	EQ# = 11						

Troubleshooting

Site Doesn't Display on Mobile Payment Application

- 1. Verify that site has Mobile Host connectivity.
 - Ping the host from: POS Main Menu > Maintenance > Ping Test (site level)
 - Ping the host from Commander Site Controller as the VASC-level user MAINT using: Ping < Mobile Host IP Address>.
- 2. If the site has connectivity, but does not appear on the mobile application, verify connectivity to the Mobile Host.
 - Check the logs (/var/log/messages) to verify a site update request from the Commander Site Controller to the Mobile Host was successful
 - If needed, contact mobile host provider.
- 3. Confirm the Mobile Host Provide onboarding details were configured properly.

Site Settlement Failed

••]\[[_]

1. Verify that the settlement details (e.g., settlement employee number and settlement password) were entered in Mobile Host Configuration.

The settlement details must be the same as what was received from the Mobile Host Provider during the site onboarding process for Mobile Payment.

2. Contact the mobile host provider if the entered configuration details are correct.

These attributes are specific to FDC Mobile and are not used by the VFIMobile adapter.

Pump Reserved but Authorization Failed

• The pump reservations are released after 3 minutes.

Car Wash PLUs Not Displaying on Mobile Payment Application

1. From the Configuration Client, go to: Devices > Car Wash.

Security	Initial Setup	Store Operations	Promos and Discounts	Forecourt	Devices	Payment Contr	oller	Reporting	Tools	Help	Log Out
					Car Wash						
					Car Wash	Paypoint					
					TLS Site P	arameters					
					Electronic	Safe					
					Fuel Price	Display					
					Initializatio	n 🕨					

The Car Wash Configuration window displays.

Car Wash (Configu	urati	on				Save	Cancel
Enable Car Wash D Days Car Wash Co Display Order (by	Car Wash epartment de is Valid / Expense)	9995 14 Ascer	- TEST		>	Car Wash DCR Attr Prompt at Beginn Prompt at End of Menu Presentation	r <mark>ibutes</mark> ing of Sale Sale m	e
Car Wash Key S	Setup							
				Outdoor			Out	tdoor
1. PLU 000000	0009998	1	000	📃 🔽	8. PLU			
2. PLU					9. PLU			
3. PLU					10. PLU			
4. PLU					11. PLU			
5. PLU					12. PLU			
6. PLU					13. PLU			
7. PLU					14. PLU			

2. Verify that all Car Wash PLUs are configured and enabled for Outdoor.

Pump Can't Authorize Mobile Payment Application

1. From the Configuration Client, go to: Store Operations > Payment.

Security	Initial Setup	Store Operations	Promo	s and Discounts	Forecourt	Devices	Payment Controller	Reporting	Tools	Help	Log Out
		Payment									
		Merchandise									
		Restrictions									
		PLUs									
		Sales									
		Menu Keys									
		Register									
		Touch Screen									
		House Account									
		Group Price Change									

The Payment Management window displays.

ayment Management				
MOP Currencies Fees	Tax	Rates		
Select MOP		Name	Dele MOR Code	
001 - CASH		MOBILE	28 - MOBILE	
002 - CHECK 003 - CREDIT 004 - DEBIT	=	Minimum Amount	Maximum Amount 0.00	
005 - MAN CRED 006 - IN-HOUSE 007 - MAN DEBIT		Limit 0.00	#Additional Receipts	
009 - FOODSTAMP 009 - LOTTERY		Tender Code generic	Tender Sub Code generic	
010 - DRIVE OFF 011 - COUPON		Options		
012 - MOBILE 013		Force Safe Drop	Open Drawer On Sale	
014		Tender Amount	Required 🔲 Cashier Report Prompt	
016		Allow Zero Entry	Allow Without Sale	
017		Allow Refund	Allow Change	
018				
020	Ŧ	Allow Safe Drop	Allow Money Order Purchase	

2. Verify that the Mobile MOP is configured.

Disabling the Mobile Host

1. From the Configuration Client, go to: Payment Controller > Mobile Payment Configuration.

Security	Initial Setup	Store Operations	Promos and Discounts	Forecourt	Devices	Payment Controller	Reporting	Tools	Help	Log Out
						POS Configuration				
						Mobile Payment Confi	iguration			
						EPS Prepaid Configur	ation			
						EPS Configuration	•			

The Mobile Payment Configuration window displays.

Mobile Payment Configuration				
Site Mobile Configuration Host Con	figuration			
			Add Delete	
vimobile	Cinable Host			
	Host Configuration			
	Adapter	VFIMobile 👻		
	Program Name	vfimobile		
	Merchant ID	/F_GENERIC_MOBILE		
	Authorization Type	ASA -		
	Authentication Type	DISPLAY_TOKEN		
	Site Terminal ID	MO17008781001		
	Location ID	64321		
	Store ID	VFI_STORE_ID		
	Settlement Employee Number			
	Settlement Passcode			
•	Phone Number	19875154515		
	Network Configuration			
	Address(IPv4 Format/Domain N	Name) 192.168.31.151		
		Port 9051		
	SSL En	abled		
	Misc Configuration			
	Outdoor PreAuthorization Time	out (In Secs) 45		

- 2. Select the [Host Configuration] tab.
- 3. Deselect [Enable Host].
- 4. Select **[Save]** to accept, or **[Cancel]** to exit without saving changes.



After disabling the host, the POS displays an alarm **"Host Disable in Progress."** The Commander Site Controller will not accept new transactions until the Host Disabled alarm is cleared, once the settlement with MPPA completes.

5. To apply new settings, go to: Configuration Client > Tools > Refresh Configuration.

	Tools	Help	Log Out	
	Rule Manager			
	Managed Modules			
Refresh Configuration				
1	Ping Util			



Log out and back in to all POS terminals after any setting modifications to allow these changes to take affect.

Appendix A - Terms

Term	Definition	
API	Application Programming Interface.	
ASA	Above Site Authorization - above site authorization is the scenario when MPPA talks to the PFEP to obtain an authorization outside of the Site System. The POS does not engage the EPS or PFEP for payment. The mobile authorization request is an unsolicited message from MPPA to the site system Mobile Service.	
DCR	Dispenser Card Reader.	
EPS	Electronic Payments System - a hardware/software application that processes payments thru a payment host or series of payment hosts.	
FCC	Forecourt Controller - the controller that handles pump processing at the site.	
FEP	Front End Processor - software process that resides on the EPS. The FEP is the front-end process for a particular host.	
OPT	Outdoor Payment Terminal - a device installed at a retail petroleum site to enable payment outdoors without direct intervention from a site operator.	
POP	Point of Payment.	
POS	Point of Sale.	
PPG	Price Per Gallon.	
PFEP	Payment Front End Processor - the application or institution that the Site or MPPA uses for the processing of payments.	
MD	Mobile Device - the mobile device (e.g., smart phone) used by the customer to interface with the Mobile Payments Processing Application (host).	
Mobile Service	Mobile Service - a software program at the Site that facilitates the communication between the MPPA, the Site's System, the POS, and in some cases the PFEP.	

Term	Definition
MPA	Mobile Payments Application - a software application downloaded by a customer to a mobile device to facilitate mobile payment transactions.
MPPA	Mobile Payments Processing Application - the application/host that facilitates the communication between the MPA on the mobile device, Site System, and at times the PFEP for purposes of mobile payments.
SLA	Site Level Authorization - is the scenario when MPPA provide necessary details (Payment instrument) to site system so Mobile Service makes a card/payment request to EPS with those details to get authorization. EPS component will communicate with PFEP processor for authorization. MPPA does not engage PFEP for this use case. Authorization request is an unsolicited message from MPPA to the site system Mobile Service.
SSL	Secure Socket Layer - is a standard security technology for establishing an encrypted link between a server and a client.
UMTI	Unique Mobile Transaction Identifier - serves as a transaction identifier. It is expected that the UMTI will remain the same for all the messages exchanged for a single transaction.
VPN	Virtual Private Network.

Appendix B - Partner Links

FIS

www.FISglobal.com

Contact Information

601 Riverside Avenue, Jacksonville, FL 32204 904-438-6000 E-Mail: moreinfo@fisglobal.com

Gas Buddy

www.GasBuddy.com

Mailing Address

60 Canal St, Boston, MA 02109

GasBuddy Mobile App

www.gasbuddy.com/App

MShift, Inc.

www.MShift.com

Contact Information

39899 Balentine Drive, Suite 235, Newark, CA 94560 510-933-5901 E-Mail: info@mshift.com

Paydient

www.Paydient.com

Contact Information

275 Grove St, Auburndale, MA 02466 617-219-4200 E-Mail: info@paydiant.com

P97 Networks, Inc.

www.P97.com

Contact Information

10333 Richmond Avenue #250, Houston, TX 77042 713-588-4200 (8:00 AM – 5:00 PM CST, Monday-Friday) E-mail: support@p97.com

Documentation

PetroZone Functions Supported by Mobile API: <u>http://p97.com/dox/PZE-UC006.pdf</u> PetroZone Installation Reference for Mobile API: <u>http://p97.com/dox/DEL-INREF016.pdf</u>

ZipLine

www.ZipLine.biz

Contact Information

4171 West Hillsboro Boulevard, Suite 5, Coconut Creek, FL 33073 954-449-9540 E-mail: Info@zipline.biz