

# Merchant roles and permissions

CP Section	Components & features		Permissions	Merchant Admin (Payments portal)	Merchant Order Admin	Merchant Reviewer (Payments portal)	Merchant Supervisor (Payments portal)	Merchant User (Payments portal)	Merchant Cashier (Payments portal)
Administration — Merchant Account Configuration & Onboarding	Organizations	Create		✗	✗	✗	✗	✗	✗
		Read		✓	✓	✓	✓	✓	✓
		Update		✗	✗	✗	✗	✗	✗
		Delete		✗	✗	✗	✗	✗	✗
		Secure Card Capture		✓	✓	✗	✗	✗	✗
		Token Scope		✓	✓	✗	✗	✗	✗
	Payment Provider Contracts	Create		✗	✗	✗	✗	✗	✗
		Read		✓	✓	✓	✓	✓	✗
		Update		✗	✗	✗	✗	✗	✗
		Delete		✗	✗	✗	✗	✗	✗
		See Fees		✗	✗	✗	✗	✗	✗
	Points of Interaction	Create		✓	✓	✗	✓	✗	✗
		Read		✓	✓	✓	✓	✓	✓
		Update		✓	✓	✗	✓	✗	✗
		Delete		✓	✓	✗	✓	✗	✗
	3-D Secure Contracts	Create		✗	✗	✗	✗	✗	✗
		Read		✓	✓	✓	✓	✓	✗
		Update		✗	✗	✗	✗	✗	✗
		Delete		✗	✗	✗	✗	✗	✗
		Enable/Disable		✗	✗	✗	✗	✗	✗
		Read Password		✗	✗	✗	✗	✗	✗
	Wallets	Create		✗	✗	✗	✗	✗	✗
		Read		✓	✓	✓	✓	✓	✗
		Update		✗	✗	✗	✗	✗	✗
		Disable		✗	✗	✗	✗	✗	✗
	Users	Create		✓	✓	✗	✗	✗	✗
		Read		✓	✓	✓	✗	✓	✗
		Update		✓	✗	✗	✗	✗	✗
		Delete		✓	✗	✗	✗	✗	✗
		Self Read		✓	✓	✓	✓	✓	✓
		Self Update		✓	✓	✗	✓	✓	✓
		Reset Password		✓	✗	✗	✗	✗	✗
		Create API key							
	Blocking Rulesets	Create		✓	✓	✗	✗	✗	✗
		Read		✗	✗	✓	✓	✗	✓
		Update		✓	✓	✗	✗	✗	✗
		Delete		✓	✓	✗	✗	✗	✗
	Notification Service	Create		✓	✓	✗	✓	✗	✗
		Read		✓	✓	✗	✓	✗	✗
		Update		✓	✓	✗	✓	✗	✗
		Disable		✓	✓	✗	✓	✗	✗
	Added Value Services	Fraud Providers	Create		✗	✗	✗	✗	✗

		Read	✗	✗	✗	✗	✗	✗
		Update	✗	✗	✗	✗	✗	✗
		Disable	✗	✗	✗	✗	✗	✗
<b>Payment Tools</b>	Virtual Terminal	Access	✗	✗	✗	✓	✗	✓
		View	✗	✗	✗	✓	✗	✓
		Create & Initiate payment / void payment	✗	✗	✗	✓	✗	✓
		Capture payment / refund / cancel	✗	✗	✗	✓	✗	✗
	Pay by Link	Access	✗	✗	✗	✓	✗	✓
		View PbL list	✗	✗	✗	✓	✗	✓
		Create link	✗	✗	✗	✓	✗	✓
		Reenable link	✗	✗	✗	✓	✗	✓
		Disable link	✗	✗	✗	✓	✗	✓
<b>Reporting &amp; Analytics</b>	Transaction Reporting	Access	✓	✓	✓	✓	✓	✓
		View transaction list	✓	✓	✓	✓	✓	✓
		Transaction details: history, actions, details, customer, documents	✓	✓	✓	✓	✓	✓
		Export CSV	✓	✓	✓	✓	✓	✓
		Refund	✗	✗	✗	✓	✗	✗
		Capture	✗	✗	✗	✓	✗	✗
		Void	✗	✗	✗	✓	✗	✓
		Access Receipts	✓	✓	✗	✓	✗	✓
		Void Capture	✗	✗	✗	✓	✗	✗
	Settlements	Read	✗	✗	✓	✓	✓	✗
	Monthly Invoice Summary	Read	✓	✓	✗	✓	✗	✗
	3-D Secure Authentications	Access	✓	✓	✓	✓	✓	✓
		View	✓	✓	✓	✓	✓	✓
	Report Scheduler	View	✓	✓	✗	✓	✓	✗
	Generated Reports	View	✓	✓	✗	✓	✓	✗
	Payout Report	View	✓	✓	✗	✓	✗	✗
	Payment Analytics / Dashboard	Access	✗	✗	✗	✓	✓	✗
		View	✗	✗	✗	✓	✓	✗
<b>Device Management</b>	Devices Report	View	✓	✓	✗	✓	✓	✗
	Chain of Custody	View	✓	✓	✗	✓	✓	✗
		Create / Edit	✓	✓	✗	✓	✓	✗