

Age Restriction

Feature Reference

Date: September 05, 2023



Age Restriction

Using This Feature Reference

This Feature Reference provides detailed information on how to configure and use the Age Restriction feature on the Verifone Commander.

This feature document contains the subsections listed below:

- **Overview** - This section contains a brief description, requirements and the supported hardware configurations for the Age Restriction feature.
- **Configuring** - This section contains information on how to configure feature access.
- **Using** - This section describes using the feature.
- **Reporting** - This section provides Age Restriction report details.

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Revision History

Date	Description
22 May 2020	Initial Documentation Release
27 May 2020	Fixed Review Comments
04 March 2021	Added the following features: <ul style="list-style-type: none">• Manual Entry Override• Bypass ID Check• Military Exception• Grandfather Exception
04 July 2022	Added Configuring PIN Pad section
10 January 2023	Added TruAge Online Verification Feature
24 January 2023	Fixed review comments for TruAge Online Verification Feature
13 February 2023	Mentioned IDs recognized by TruAge Online Verification Server
06 April 2023	Added note on how retailers can sign up for TruAge.
29 August 2023	Updated with brand changes

Contents

Overview	1
TruAge™ Digital ID-Verification	1
System Requirements	2
Supported Hardware	2
Supported Software	2
Configuring Age Restriction	3
Configuring Customer ID Check	3
Configuring Department Items	8
Configuring PLU Items	9
Date of Birth (DOB) on Sales Journal	11
Configuring PIN Pad	11
Configuring TruAge Online ID Verification	12
Using Age Restriction	17
Sale with ID Check	17
The "Force Scan/ Swipe Only" Entry of DOB	17
Manual Entry of DOB	18
Manual Entry Override	19
Bypass ID Check	20
Military Exception	21
TruAge Online Age Verification	22
Error When Exceeding Limit	22
Error When Suspending Transaction	22
TruAge Offline Transactions	22
Auto Upgrade and Offline Transactions	23
Reporting	25
Age Verification Report	25
Report Details	25
Transaction Manager	26
Age Verify Token Visible	26
Age Verify Token Masked	26
Age Verify Token "none" or Empty	27

1 OVERVIEW

In a transaction, restrictions prevent sales of specific items during specific periods of time and restricts sale of some products by age.

In a transaction, following types of restrictions can be used:

- **Blue Law** - Set up any local government time periods that restrict sales on certain items during defined periods of time.
- **Customer ID Check** - Sales of some products are restricted by age.

This feature reference covers the age restrictions.

TruAge™ Digital ID-Verification

TruAge is a digital identification solution that enhances current age-verification systems at all retail points of sale and protects user privacy. TruAge was developed by NACS (National Association of Convenience Stores) the global trade association that represents the convenience store industry, and Conexus, its standards-setting partner.

TruAge makes it easier to accurately verify a customer's identity when purchasing age-restricted products. To support TruAge, Verifone Commander sends customer ID data to a central server for validation and token generation, and send basket data (number of age restricted items bought) to an auditing central server.

The number of age restricted items that can be sold to verified customers in a particular time period across stores can also be controlled by the auditing central server.

If the system does not collect the customer ID, then the sale will be pushed to TruAge server without the identification details of the customer. There is no validation for the customer. In this case the TruAge server just keeps track of the online age restricted items sales happening at the site.



TruAge digital identification solution is available only from Commander systems Production Software Base 53.41+ unless noted otherwise.

Visit <https://www.mytruage.org/> for more information.

If retailers want to sign up for TruAge, go to <https://www.mytruage.org/become-a-partner.html>.



The first phase TruAge Digital ID Verification system only supports driver's licenses by scanning or swiping; manual entry is not supported.

If an ID is manually entered, then the purchase will be audited by TruAge sever with Age Verify Token set to none.

Refer to "Age Verify Token "none" or Empty" on page 27 for more information.

System Requirements

Supported Hardware

- Verifone Commander/RubyCi with Topaz
- Verifone Commander /RubyCi with Ruby2
- Scanner with 2D Bar code (optional)
- Magnetic Stripe Reader (optional)

Supported Software

Commander systems Production Software Base 51+ (Base 53.41+ for TruAge digital identification solution) unless noted otherwise.

2 CONFIGURING AGE RESTRICTION

Configuring Customer ID Check

Use **Store Operations > Restrictions > ID Checks** to set up, delete, or edit Customer ID Checks. Use Customer ID Check form to define the age identification requirements that a customer may have to meet to purchase a product.

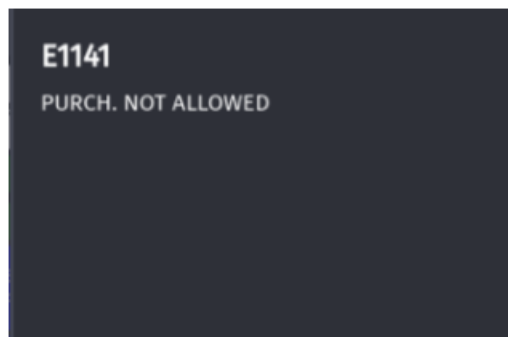
The ID check feature also captures expiration date information from the ID bar code or the magnetic stripe and perform an automated check to ensure that the ID is not expired. If the ID is expired, the transaction is automatically blocked.

Note the following points regarding departments and PLUs:

- **Departments** - If you are setting up an ID Check for alcohol, each department in which alcohol can be sold must have the parameter for ID Check selected.
- **PLUs** - If you are setting up an ID Check for cigarettes, each PLU that is a cigarette product must have the parameter for ID Check selected.



After a less restrictive item is added to a transaction, for example an item that requires just entering the DOB, and then if an item with more restriction that requires input from user/cashier/customer in addition to the DOB is added to the transaction, the item will not be allowed to be added to the transaction. An error appears “Purchase Not Allowed.”



Restrictions Configuration

Blue Laws
ID Checks
PLU Promotions
Online Age Verification

Delete

Select ID Check

- 1 - ALCOHOL ID CHECK
- 2 - TOBACCO ID CHECK
- 3 - LOTTERY-ID CHECK
- 4
- 5
- 6

Name

Age

Bypass ID Check

Security Level

Confirmation Prompt

Force Scan/Swipe Only

Perform ID Legitimacy Check

Manual Entry Override

Security Level

Online Age Verification

Exceptions



Military

Min. Age



Date Based




Min. Age

yyyy-mm-dd

  *Some of the features are available only in Verifone Commander Base 52.09+.*

Field/Button	Allowable Value/Function
Customer ID Check Name	Enter the name for the ID check. The name usually includes a description of the product being checked (alphanumeric - up to 16 characters).
Age	Enter the minimum age of the customer who can purchase the item (1 - 99).

Field/Button	Allowable Value/Function
<p>Bypass ID Check</p>	<p>Available only in Base 52.09+.</p>  <p>Enable this parameter to skip the ID check and confirm that the customer is allowed to purchase the item. If Confirm is not selected at the prompt, the item is not added to the transaction.</p> <ul style="list-style-type: none"> • Security Level: Enter the security level of the cashier or manager who can skip the ID check to confirm that the customer is legally allowed to purchase the item. • Confirmation Prompt: Enter the confirmation prompt shown to cashier to accept that the customer is allowed to buy the item. <p><i>This feature is mutually exclusive from the Force Scan/Swipe feature.</i></p> 


Field/Button	Allowable Value/Function
<p>Force Scan/Swipe Only</p>	<p>When “Force Scan/Swipe Only” parameter is enabled, cashier is not allowed to enter the details manually.</p> <ul style="list-style-type: none"> Perform ID Legitimacy Check: Bar code scanner or magnetic stripe reader captures at least two pieces of personal information from the ID card’s bar code/ magnetic stripe and temporarily display them to the clerk on the POS screen. Piece of personal information #1: ID card full name. Piece of personal information #2: License Number. The retail associate compares the information displayed on the POS screen to the information on the physical ID and approves the transaction if there is no mismatch between ID bar code/magnetic stripe and physical ID text or declines the transaction if there is mismatch between ID bar code/magnetic stripe and physical ID text. Manual Entry Override: When selected, an employee with a high enough security level can manually enter ID details even though “Force Scan/Swipe Only” is selected. Security Level: Security level of the employee who can perform a manual entry override. <p><i>A bar code scanner or the magnetic strip reader captures birthdate information from the ID card’s bar code or magnetic stripe and performs an automated mathematical check to ensure that the consumer meets the minimum age requirement to approve the transaction.</i></p>  <p><i>If the consumer is below the minimum age requirement, the transaction does not complete.</i></p> 
<p>Online Age Verification</p>	<p>Enable for TruAge Digital ID verification.</p> <p><i>Refer to “Configuring TruAge Online ID Verification” on page 12 for more information on configuring the feature.</i></p> 


Field/Button	Allowable Value/Function
Perform ID Legitimacy Check	<p>Bar code scanner or magnetic stripe reader captures at least two pieces of personal information from the ID card's bar code/magnetic stripe and temporarily display them to the clerk on the POS screen.</p> <p>Piece of personal information #1: ID card full name.</p> <p>Piece of personal information #2: License Number.</p> <p>The retail associate compares the information displayed on the POS screen to the information on the physical ID and approves the transaction if there is no mismatch between ID bar code/magnetic stripe and physical ID text or declines the transaction if there is mismatch between ID bar code/magnetic stripe and physical ID text.</p>
Exceptions	<ul style="list-style-type: none"> • Military Exception: After manual entry of the DOB from the ID, if the DOB fails standard minimum age limit check, but, passes military minimum age limit test, a prompt appears asking if it is a military ID. • Date Based or Grandfather Exception: Grandfather age check is based on a past minimum age requirement. If the DOB check meets this secondary date-based exception, the transaction can be completed.
Delete	Click to delete the selected ID check.

Configuring Department Items

Configure the “ID Check” and “Transaction Quantity Limit” field under **Store Operations > Merchandise > Departments** for department items.

The screenshot shows the 'Merchandise Configuration' window with the 'Departments' tab selected. The 'Select Department' list on the left includes '6541 - Lottery Sales Winner'. The main configuration area shows details for this department, including 'Number' (6541), 'Name' (Lottery Sales Winner), 'Min. Amount' (0.00), and 'Max. Amount' (0.00). The 'Transaction Quantity Limit' field is set to 0.00 and is highlighted with a green box. Below it, the 'ID Check' field is also highlighted with a green box. Other fields include 'Product Code' (0399 - MISCELLA OTHER FI), 'Fuel Tax Exemption', 'Fees', 'Taxes', and 'Blue Laws', each with an 'Edit' button. An 'Options' section at the bottom contains several checkboxes: 'Allow Food Stamps', 'Allow Fractional Quantity', 'Fuel Department', 'Prompt Serial Num', 'Allow Special Discount', 'Negative Department' (checked), 'Money Order Department', and 'Prohibit Manual Discount'.

ID Check	<ol style="list-style-type: none"> 1. If the department requires an ID check for purchase, click the Edit button. 2. In the ID Check form, select the appropriate ID Check. 3. Click Done. <p><i>ID Checks are set up in Store Operations > Restrictions > ID Check.</i></p> 
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<p>Transaction Quantity Limit</p>	<p>Determines the quantity limit per transaction.</p> <p>This parameter is used to restrict bulk quantity purchase of certain items. This field accepts non-negative decimal number to allow for fractional quantity. Default value is 0.00 and means that there is no restrictions on the total purchase quantity in a transaction.</p> <p style="text-align: right;"><i>If the limit is set at the department, all PLUs assigned to that department are part of the limit.</i></p> 
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Configuring PLU Items

Configure the “ID Check” and “Transaction Quantity Limit” field under **Store Operations > PLUs for PLU items.**

Price Look Up Manager Add Delete

Page 1 of 1

Previous Retrieve PLUs Next

UPC	Desc
0000000099974/000	ITEM D
0000000099981/000	ITEM E
0000000099998/000	ITEM F

PLU 000000009997 4 000

Description ITEM D

Price 9.97 Sell Unit 1.000

Department 9995 - TEST A DEPT

Product Code 0400 - GENERAL MERCHAN

Fees Edit

ID Check Edit

Taxes 1 - TEST Edit

Blue Laws Edit

Group ID 0

Sequence # 0 **Transaction Quantity Limit 0.00**


Properties


Open Not Sold
 Returnable Food Stamp
 Special Discount Promo
 Fractional Qty Prompt Serial Num
 Prohibit Manual Discount

Taxable Rebate

Additional amount against which tax is to be calculated when this PLU is sold

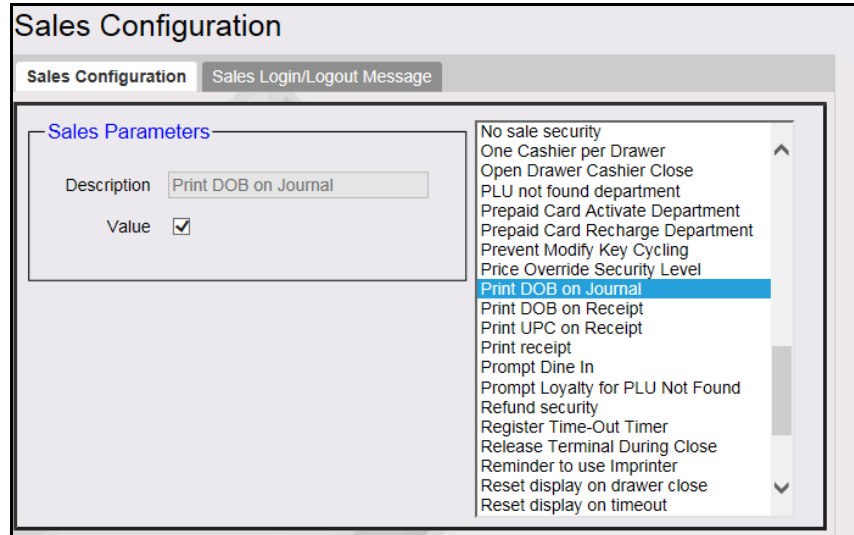
Rebate Amount 0.00 Taxes Edit

ID Check	<ol style="list-style-type: none"> 1. If the PLU requires an ID check for purchase, click the Edit button. 2. In the ID Check form, select the appropriate ID Check. 3. Click Done. <p><i>ID Checks are set up in Store Operations > Restrictions > ID Check.</i></p> 
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Transaction Quantity Limit	<p>Determines the quantity limit per transaction.</p> <p>This parameter is used to restrict bulk quantity purchase of certain items. This field accepts non-negative decimal number to allow for fractional quantity. Default value is 0.00 and means that there is no restrictions on the total purchase quantity in a transaction.</p> <p><i>If the limit is set at the department, all PLUs assigned to that department are part of the limit. Limits set at the PLU level apply only to that single PLU.</i></p> 
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Date of Birth (DOB) on Sales Journal

To view the Date of Birth (DOB) on the sales journal, the “Print DOB on Journal” must be enabled from **Store Operations > Sales > Sales Configuration**.



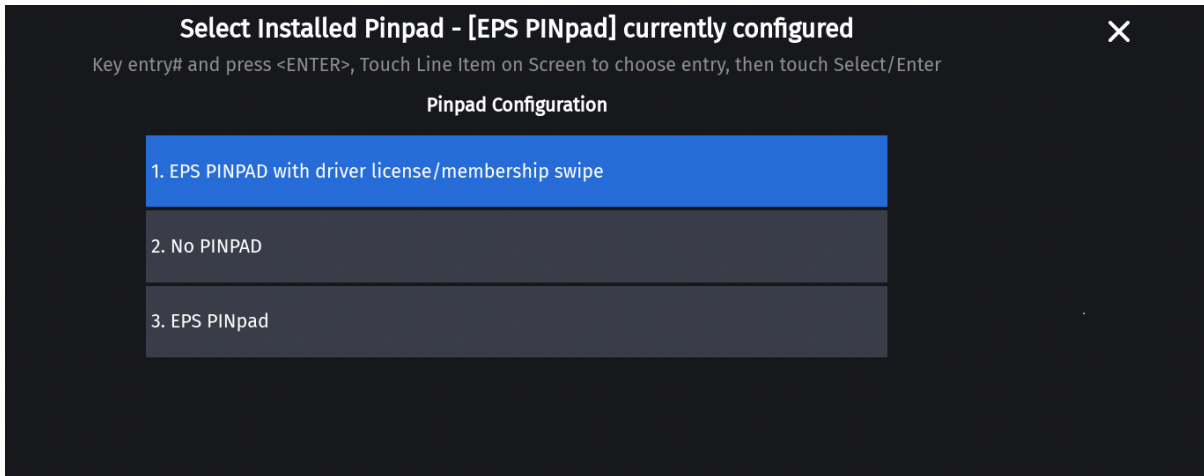
Configuring PIN Pad

In C18 POS a new option for swiping of driver’s license is available from the PIN pad as the C18 does not have an MSR to swipe the ID card.

On the C18 POS go to CSR > Maintenance > Device Configuration > Pinpad Configuration and select "EPS PINPAD with driver license/membership swipe".



From base 53.12.00, this option is also available from Topaz and Ruby2.



Configuring TruAge Online ID Verification

ID Checks have a new option to enable/disable online age verification. Best practice would be to enable online verification for all age restricted items to keep ID checks consistent.

The site must sign up with TruAge to get an auth code to register for online age verification.

1. Use **Store Operations > Restrictions > Online Age Verification** to enable and register for TruAge online age verification.

2. Select **Enable Online Age Verification**.

Restrictions Configuration

Blue Laws | ID Checks | PLU Promotions | **Online Age Verification**

Delete

Enable Online Age Verification

Registration

Type

Site ID

Site Name

3. Enter the Site ID and Site Name and click **Save**.

Restrictions Configuration

Blue Laws | ID Checks | PLU Promotions | **Online Age Verification**

Delete

Enable Online Age Verification

Registration

Type

Site ID

Site Name

4. Enter the Authentication Code received from TruAge in the Register section and click **Register**.

Restrictions Configuration

Blue Laws | ID Checks | PLU Promotions | **Online Age Verification**

Delete

Enable Online Age Verification

Registration

Type

Site ID

Site Name

Register

Authentication Code



If retailers want to sign up for TruAge, go to <https://www.mytruage.org/become-a-partner.html> to get the authentication code.

5. An OTP is required to register for online age verification.

Restrictions Configuration

Blue Laws | ID Checks | PLU Promotions | **Online Age Verification**

Delete

Enable Online Age Verification

Registration

Type: TruAge

Site ID: VF001

Site Name: VF00 Site 1

Register

Authentication Code: 9CRBNBD3169L

One-Time Password

A One-Time Password (OTP) is required to access this function

One-Time Password:

[Guidelines to generate an OTP](#)

- Go to **Store Operations > Restrictions > ID Checks** to enable online age verification for the ID Checks that require online age verification.

The screenshot displays the 'Restrictions Configuration' window with the 'ID Checks' tab selected. On the left, a list of ID checks is shown, with '1 - ALCOHOL ID CHECK' selected. The right side of the window contains configuration fields for the selected check. The 'Name' field is 'ALCOHOL ID CHECK' and the 'Age' field is '21'. The 'Online Age Verification' checkbox is checked and highlighted with a green box. Below this, an 'Exceptions' section is visible, containing options for 'Military' and 'Date Based' with their respective 'Min. Age' and date fields.

Restrictions Configuration

Blue Laws ID Checks PLU Promotions Online Age Verification

Select ID Check

- 1 - ALCOHOL ID CHECK
- 2 - TOBACCO ID CHECK
- 3 - LOTTERY-ID CHECK
- 4
- 5
- 6

Name: ALCOHOL ID CHECK

Age: 21

Delete

Bypass ID Check

Security Level: 7

Confirmation Prompt: I confirm age is legal

Force Scan/Swipe Only

Perform ID Legitimacy Check

Manual Entry Override

Security Level: 7

Online Age Verification

Exceptions

Military

Min. Age: 99

Date Based

Min. Age: 99

yyyy-mm-dd: 1970-01-01



Best practice would be to enable online verification for all age restricted items to keep ID checks consistent.

If Online Age Verification is enabled in Step 6 without registering the Verifone Commander for TruAge in Step 4, the following alarm line error message appears when logging in to POS:

The screenshot shows a POS terminal interface with a dark theme. At the top, a status bar displays 'Ready' on the left, 'TAP CARD OR SWIPE CARD' in the center, and '03:25 PM / Thursday, Feb 23, 2023' on the right. A red error message 'Site not registered for TruAge Verification' is highlighted in a red box at the top center. Below the status bar, there are two tabs labeled 'Screen One' and 'Screen 2'. The main area contains a grid of 16 numbered buttons (1-16) with fuel pump icons. Below this grid is a menu grid with various items such as '32Z FNT Drink', 'Fountain', '65Z FNT REFILL', 'FNT REFILL UPTO 64Z', 'COFFEE REFILL', '44Z FNT Drink', 'Small Coffee', 'Large Coffee', 'SLIM FAST BR', '20Z FNT Drink', 'SLIM FAST OPT', 'SLIM FST 321', 'MT DEW VTG 20Z', 'LARGE COFFEE REFILL', '16 Slush', '24 Slush', 'HEIN 24Z BOTTLE', 'CHECK', 'CASH', 'CREDIT', 'Total', 'GENERAL_', 'GENERAL_', 'CASH', 'CREDIT', 'Void Ticket', 'Total', 'Other MOP', 'Other Fuel Fun', 'Void Line', 'Refund', 'Open Item1', 'Discount', 'Open Item2', 'Other Department', 'Refund', 'Stop Fuel', 'PLU-AF', 'PLU-AG', 'PLU-AH', and 'PLU-AA'. At the bottom, there is a navigation bar with icons for a grid, settings, and up/down arrows, followed by text labels: 'Price Check', 'Help', 'Recall', 'Reprint', 'Show Fuel', and 'CSR Func'.

3 USING AGE RESTRICTION

Sale with ID Check

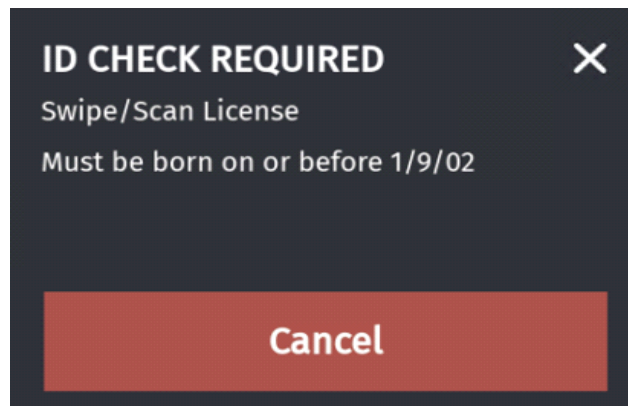
Departments with alcohol and tobacco products are usually set up with age verification. Purchase of these products is the same as with other departments with the exception of the age verification feature. The system displays a message alerting the cashier that an ID check is required.

The system rejects further entries until the date of birth is entered. Once entered, the system determines if the customer is old enough to purchase the item and either adds it to the transaction or displays a message.

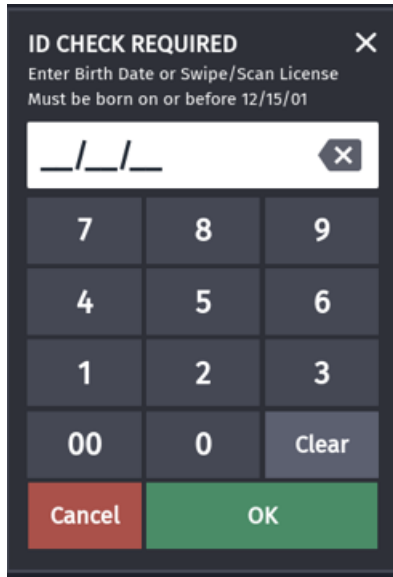
1. Touch or scan a product requiring ID checking.
2. Do one of the following:
 - If configured, key birth date (mm/dd/yy) and touch **[OK]** or press **[ENTER]**
 - **Swipe the** magnetic stripe on the driver's license
 - **Scan** the 2D bar code on the driver's license
3. The system either adds item to transaction or displays a message that purchase is not allowed.

The "Force Scan/ Swipe Only" Entry of DOB

The item will not be added if the cashier does not scan or swipe an approved ID.



Manual Entry of DOB



WELCOME TO XXX STORE		
Description	Qty	Amount
-----	---	-----
TOBACCO	1	15.00
CUSTOMER ID VERIFIED 01/01/1970		
Subtotal		15.00
Tax		0.00
TOTAL		15.00
CASH		\$ 20.00
CHANGE		\$ 5.00
THANKS COME AGAIN		
ST# xx123 TILL XXX DR# 1 TRAN# 101010		
CSH: 1		10/04/20 22:34:47

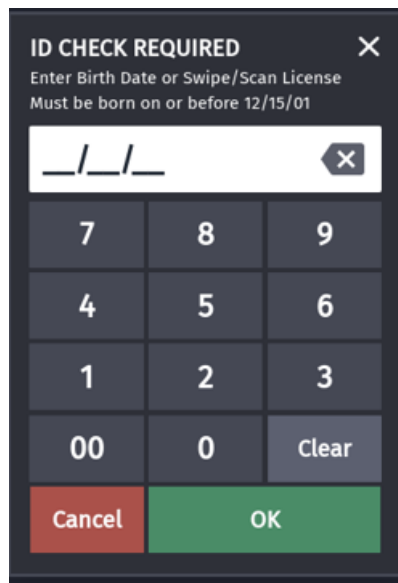
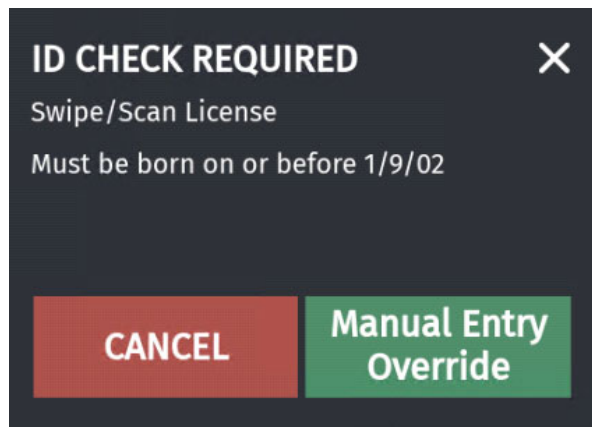
Sample Customer ID
Check Receipt



If “Print DOB on Receipt” is enabled in Sales Configuration, the receipt prints the customer’s date of birth.

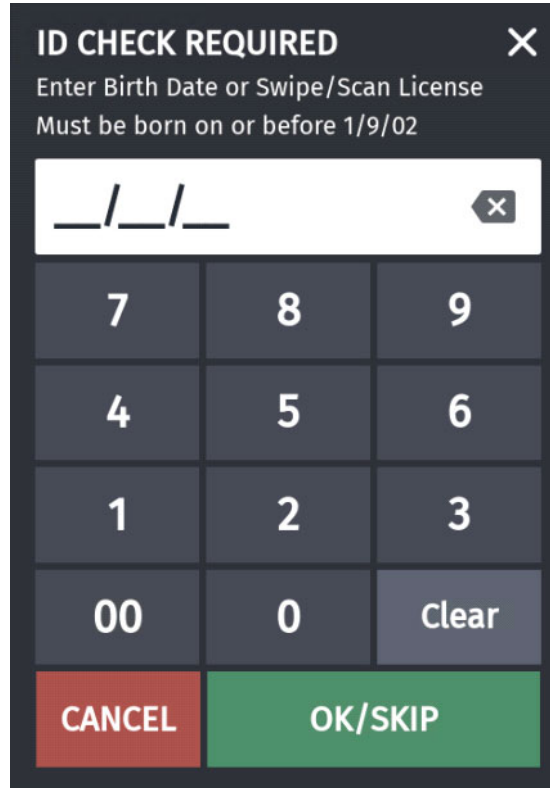
Manual Entry Override

When Manual Entry Override parameter selected, an employee with a high enough security level can manually enter ID details even though “Force Scan/Swipe Only” is selected.



Bypass ID Check

This feature allows a cashier with a high enough security level to skip ID check for a customer and confirm the customer is legally allowed to purchase the restricted item. When enabled, the ID check screen appears with a skip option.



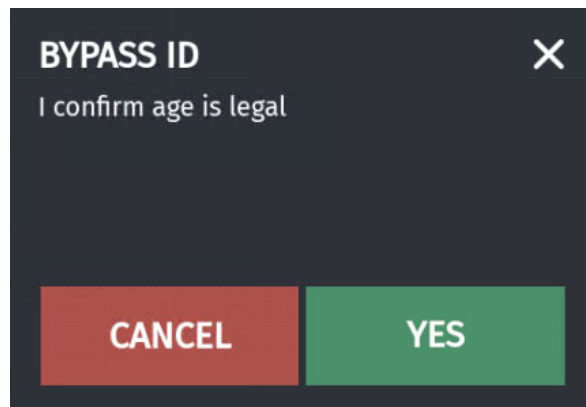
ID CHECK REQUIRED [X]

Enter Birth Date or Swipe/Scan License
Must be born on or before 1/9/02

__/__/__ [X]

7	8	9
4	5	6
1	2	3
00	0	Clear

CANCEL **OK/SKIP**



BYPASS ID [X]

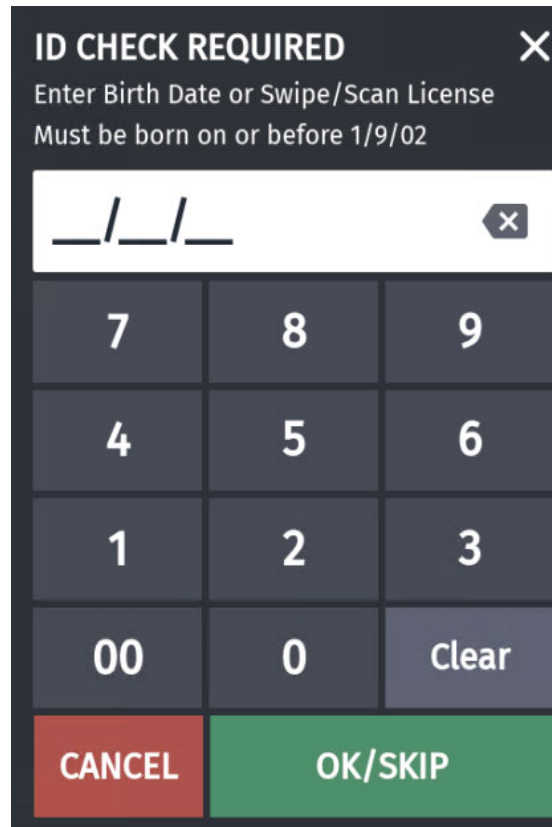
I confirm age is legal

CANCEL **YES**

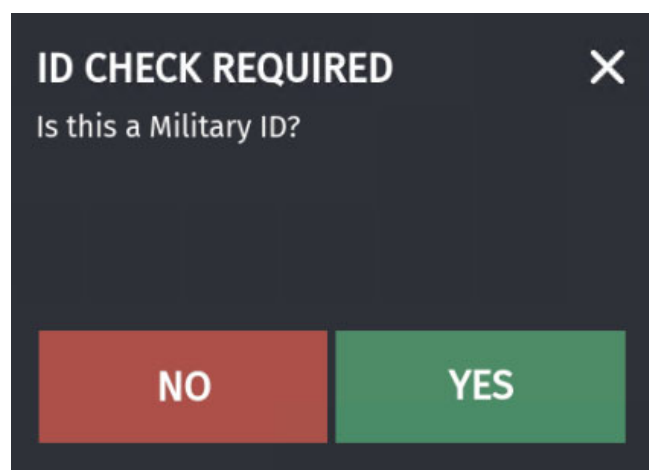
Military Exception

This is a date-based exceptions feature. The minimum date of birth for a product with this option is the calculated date of the date-based age.

If Military Exception is selected while configuring, after manual entry of the DOB, if the DOB fails standard minimum age limit check, but, passes the date-based age check, a prompt appears asking if it is a military ID.



A dark-themed dialog box titled "ID CHECK REQUIRED" with a close button (X) in the top right corner. Below the title, it says "Enter Birth Date or Swipe/Scan License" and "Must be born on or before 1/9/02". There is a white input field containing a date separator "_/ _/ _" and a clear button (X) on the right. Below the input field is a numeric keypad with buttons for digits 7, 8, 9, 4, 5, 6, 1, 2, 3, 00, 0, and a "Clear" button. At the bottom are two large buttons: "CANCEL" (red) and "OK/SKIP" (green).



A dark-themed dialog box titled "ID CHECK REQUIRED" with a close button (X) in the top right corner. Below the title, it asks "Is this a Military ID?". At the bottom are two large buttons: "NO" (red) and "YES" (green).

If the cashier selects **No**, the item is not allowed to be sold.

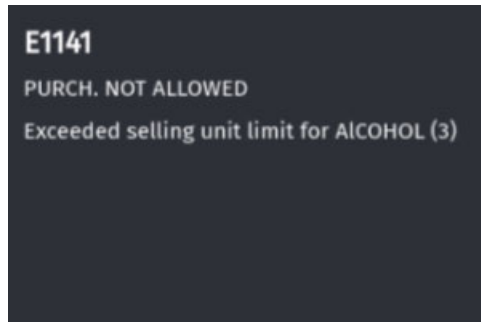
TruAge Online Age Verification

When the feature is turned on, the cashier or the customers do not notice any difference in the way the transactions are processed from the above scenarios other than when the following happen:

- the number of items allowed to be purchased by a customer have exceeded the limit.
- the cashier tries to suspend a transaction that has online verified items.

If online verification is turned on, first the offline verifications are performed before the transactions are send for online verification.

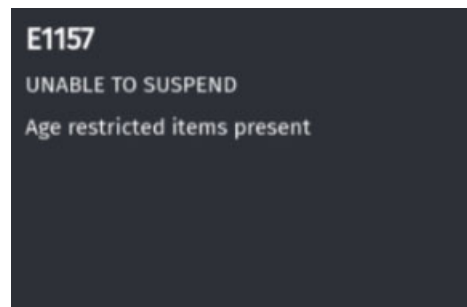
Error When Exceeding Limit



The number in the bracket is the number of items that has exceeded the limit.

Error When Suspending Transaction

When online age verification is turned on and after age restricted items are added to a transaction, the transaction cannot be suspended.



TruAge Offline Transactions

If Verifone Commander cannot communicate with the TruAge servers, the encrypted ID checks are saved offline. A maximum of 5000 offline transactions can be stored.

Offline encrypted ID checks are sent to the auditing server when the connection is established.

An alarm line message appears on the POS indicating that the TruAge Verification is offline.

Report Available
TruAge Verification Offline

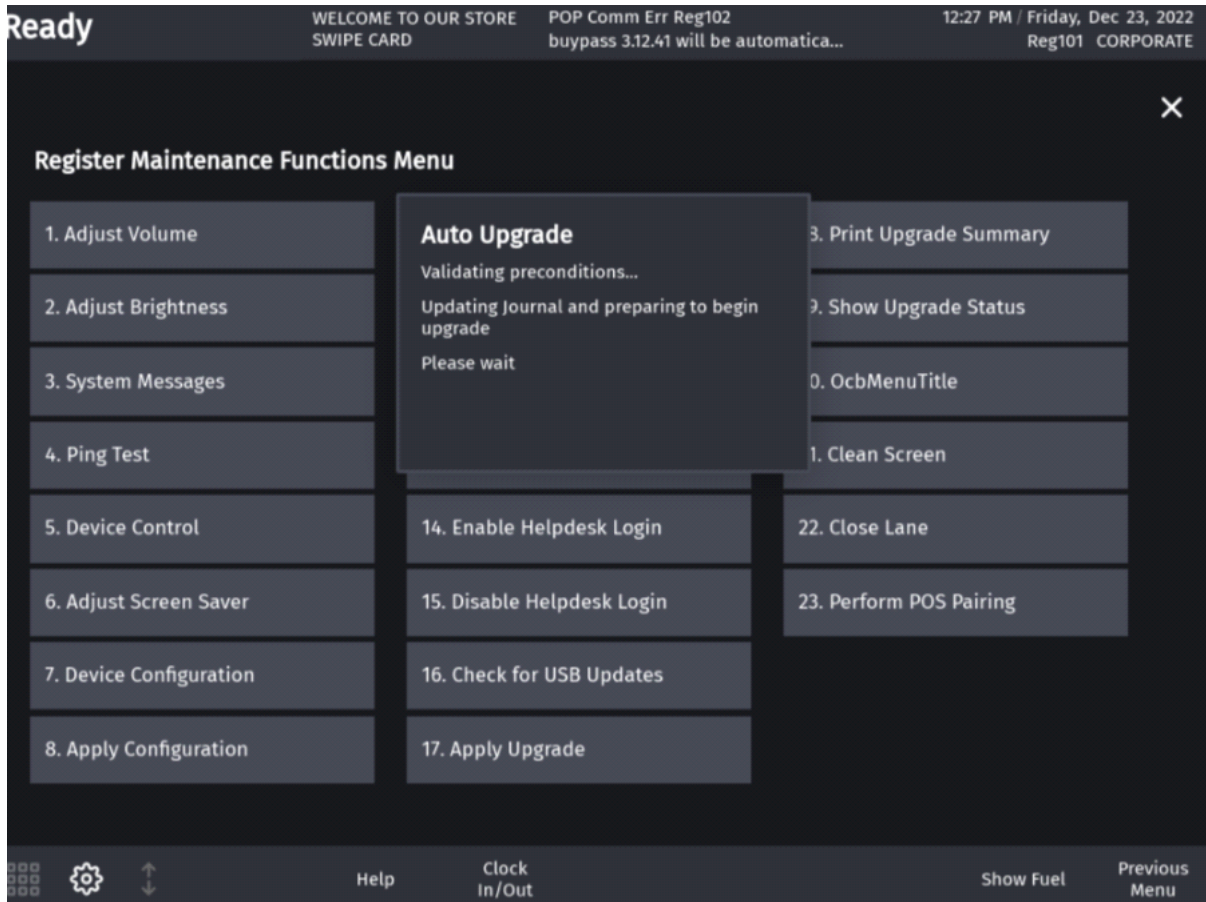
11:47 AM / Friday, Dec 23, 2022
Reg101 CORPORATE

Description	Qty	Amount							
cigar	1	25.00	s1						
			1	2	3	4	5		
			age	ebtfood	itemd1	ITEM E	MANUAL FUEL DEP	TEST A DEPT	CASH
			CREDIT	MAN CRED	ebt	ebtfs	inhouse	Total	Refund
			Other Fuel Fun	Manual POP Disc	Fuel Prepay	AutoGen POP Code	CommFleet Prepay	Gift Card Act	Gift Card Rec
			Other MOP	Other Fuel Fun	hot&spic	kfc	sweets	fraction	food1233
			abcdefgh	feeitem	cigar	nodept	carwash	carwash1	composit
			invalid	Loyalty Card	TEST B DEPT	Apply Updates	Other Function	Repeat Last It	Discount
			BEER Age						
Subtotal		\$25.00							
Tax		\$6.25							
TOTAL		\$31.25							
Amount Due		\$31.25							

Price Check
 Help
 Susp Trans
 Void Line
 Void Ticket
 Show Fuel
 Error Correct

Auto Upgrade and Offline Transactions

When the system is going for an Auto Upgrade, any outstanding offline TruAge transactions will be logged in Journal and Tlog before the upgrade. After the transactions are logged in the Tlog and Journal, they will be removed from the system and will no longer be forwarded to the TruAge server.



4 REPORTING

Age Verification Report

The Age Verification Report shows the cashier's transaction information, the calculated age and birth date for age verification to purchase age restricted items e.g. alcohol, cigarettes etc. This report is available from Report Navigator.

Store Number: AB123

Period Information

Open Period 2018-08-21 15:27

Close Period 2018-08-23 15:33

ID Verified Register ID 101

Date/Time	Transaction ID	Cashier ID	Entry Method	Min Age	Birth Date	Age
2018-08-21 16:14:41	1010003	1	Manual	32	122568	49
2018-08-21 16:20:51	1010004	1	Manual	32	082186	49
2018-08-21 16:21:19	1010007	1	Manual	32	082186	49
2018-08-21 16:26:28	1010008	2	Manual	32	122568	49
2018-08-22 12:45:47	1010009	1	Manual	32	122569	48
2018-08-23 15:18:07	1010011	1	Manual	32	121219	98

Register ID 102

Date/Time	Transaction ID	Cashier ID	Entry Method	Min Age	Birth Date	Age
2018-08-21 16:08:30	1020003	2	Manual	32	082186	49

ID Verified Summary

Cashier Name	Cashier ID	Scanned	Swiped	Manual Entry	Skipped
CORPORATE	1	0	0	5	0
STORE MANAGER	2	0	0	2	0

Report Details

- Date/Time: Date and Time of each transaction.
- Transaction ID: The ID or identifier of the transaction on the system.
- Cashier ID: The ID of the cashier who performed the transaction.

- Entry Method: The Entry Method (SKIPPED, SCANNED, SWIPED, MANUAL ENTRY).
- Min Age: The minimum age allowed to purchase the item.
- Birth Date: The birth date of the customer or default birth date based on current date if ID Check is skipped.
- Age: The calculated age based on the birth date of the customer or default age based on current date.
- Cashier Name: Name of the cashier who performed the transactions.
- Cashier ID: ID of the cashier who performed the transactions.
- Scanned: Total count of drivers' licenses scanned.
- Swiped: Total count of drivers' licenses swiped.
- Manual Entry: Total count of all manual entries.
- Skipped: Total count of ID Check SKIPPED.

Transaction Manager

Online Age Verified Transactions can be viewed from the Transaction Manager and in the Journal.

Age Verify Token Visible

Successful online age verified sales transactions can be viewed from Transaction Manager with Age Verify Token visible. For these transactions, the Age Verify Status Would be "Success".

sale							
Ticket: 1010001 Date/Time: 2023-01-24 01:39 Duration: 22 Seconds Register: 101 Cashier: CORPORATE (id:1) Store Num: CL120							
Age Verify Status: success Age Verify Token: z6CUSkPdGvT6AtkHCBDPkAXCPoALA4qionKuv7YufEbApZxkqdw7HchWiyKk7gMwsXYLbFz8yn9TamGq18RjNqeSgN59aP8QzSQJ7R71HZ6D8RbtY5BLQ85							
Desc	PLU Cat	Dept	Unit Price	Qty	Total Network Code	Applied Tax Type	
ALCOHOL1	00000000990018/000	BEER	100.00	1	\$100.00 484		* DOB Verification: PASSED
MOP: CASH Amount: \$100.00							
Total Non Tax: \$100.00 Total Tax: \$0.00 Total Trans Amount: \$100.00							

Age Verify Token Masked

Age Verify Token is masked for an online age restricted transaction when the sale is pending for verification from the server due to non communication with the server. For these transactions, the Age Verify Status Would be "Pending". It is a store and forward (SAF) transaction.

sale
 Ticket: 1010002 Date/Time: 2023-01-24 02:00 Duration: 10 Seconds Register: 101 Cashier: CORPORATE (id:1) Store Num: CL120

Age Verify Status: pending Age Verify Token: z6CU*****NM1y

Desc	PLU Cat	Dept	Unit Price	Qty	Total Network Code	Applied Tax Type	
ALCOHOL1	00000000090018/000 BEER	BEER	100.00	1	\$100.00 484		* DOB Verification: PASSED
ALCOHOL1	00000000090018/000 BEER	BEER	100.00	1	\$100.00 484		* DOB Verification: PASSED

MOP: CASH Amount: \$200.00
 Total Non Tax: \$200.00 Total Tax: \$0.00 Total Trans Amount: \$200.00

Age Verify Token “none” or Empty

If there are no customer identifications details taken for a transaction send to the age verification server or if the identification details are manually entered, then the Age Verify Token field will be set to “none” for successfully verified transactions and empty for verification pending transactions.

sale
 Ticket: 1010003 Date/Time: 2023-01-24 02:00 Duration: 3 Seconds Register: 101 Cashier: CORPORATE (id:1) Store Num: CL120

Unique ID: 1674483712000-319184074-0000000912
 Age Verify Status: pending

Desc	PLU Cat	Dept	Unit Price	Qty	Total Network Code	Applied Tax Type	
ALCOHOL1	00000000090018/000 BEER	BEER	100.00	1	\$100.00 484		* DOB Verification: PASSED

MOP: CASH Amount: \$100.00
 Total Non Tax: \$100.00 Total Tax: \$0.00 Total Trans Amount: \$100.00

sale
 Ticket: 1010006 Date/Time: 2023-01-24 02:01 Duration: 3 Seconds Register: 101 Cashier: CORPORATE (id:1) Store Num: CL120

Unique ID: 1674483712000-319184074-0000000912
 Age Verify Status: success Age Verify Token: none

Desc	PLU Cat	Dept	Unit Price	Qty	Total Network Code	Applied Tax Type	
ALCOHOL1	00000000090018/000 BEER	BEER	100.00	1	\$100.00 484		* DOB Verification: PASSED

MOP: CASH Amount: \$100.00
 Total Non Tax: \$100.00 Total Tax: \$0.00 Total Trans Amount: \$100.00