

Special Discount

Feature Reference

Date: September 15, 2016



Verifone[®]

Special Discount

Using This Feature Reference

This Feature Reference provides detailed information on how to configure and use the Special Discount feature on two separate Verifone Site Controllers: Commander Site Controller and Sapphire.

Chapter one covers special discount on the Commander Site Controller and Chapter two relates to Sapphire. Both chapters contain the subsections listed below:

- **Overview** - This section contains a brief description, requirements and the supported hardware configurations for the Special Discount feature on the related Site Controller.
- **Configuring** - This section contains information on how to configure the Special Discount feature on the related Site Controller.
- **Using** - This section describes how to prepare the specific Site Controller for the Special Discount feature.
- **Reporting** - This section contains a sample report with a detailed report description for the Special Discount feature on the specific Site Controller.
- **Troubleshooting** - This section may contain some trouble scenarios that may occur along with the steps needed to correct them. In some cases the user may need to perform procedures that are restricted to higher security levels (i.e. manager level as opposed to cashier).

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Revision History

Date	Description
02/18/2016	Updated Format.
03/04/2016	Updated Commander Site Controller chapter and updated Sapphire.
09/15/2016	Updated Format.

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GLOSSARY OF TERMS

The following terms and definitions will assist the reader with understanding the content of the Feature Reference.

Terms	Definitions
MOP	Method of Payment
PLU	Price Look Up
POS System	Includes the POS (Point of Sale) terminals, site controller and the Electronic Payment System (EPS).
SMS	<ul style="list-style-type: none">• Site Management Suite for Commander• Sapphire Management Suite for Sapphire
Special Discounts	A fixed percentage discount taken at the sub-total level which applies only to certain eligible items within the transaction. Special discounts are discounts for specific situations or customers and differ from standard discounts in that it is subtracted from the sub-total.

1 COMMANDER SITE CONTROLLER

Overview

Feature Description

The Special Discount Feature Reference provides an overview of special discounts, as well as how to use and configure these discounts on the Commander Site Controller.

A special discount is defined as a fixed percentage discount taken at the sub-total level which applies only to certain eligible items within the transaction. Special discounts are discounts for specific situations or customers and differ from standard discounts in that it is subtracted from the sub-total. Eligible items are designated by setting a flag in the Department or Price Look Up (PLU) file.

Special discounts are applied as a specialized Method of Payment (MOP) with the discount percentages stored in the MOP file. The MOP file can define multiple special discounts, however the system will use the same criteria to determine item eligibility. Only one special discount may be applied to any given transaction.

Supported Hardware Configurations

- Commander with Topaz
- Commander with Ruby2
- RubyCi with Topaz
- RubyCi with Ruby2

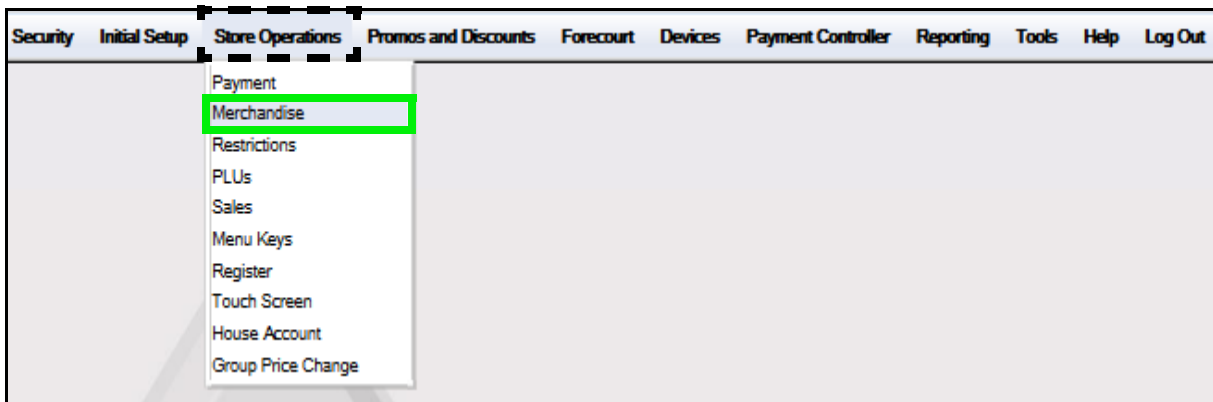
Configuring Special Discount

Configuring with Command Configuration Client

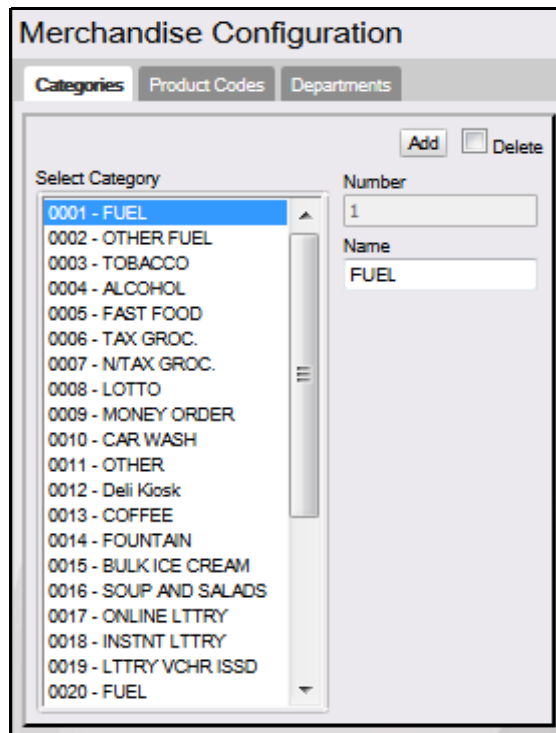
Enable Special Discounts for Departments

To allow special discounts to be applied to items in a department, select the *"Allow Special Discount"* option for that specific department.

1. From the Command Configuration Client, go to: Store Operations > Merchandise.



The Merchandise Configuration window displays.



2. Select the [Departments] tab.

The screenshot shows the 'Merchandise Configuration' window with the 'Departments' tab selected. The 'Select Department' list on the left contains 26 items, with '0001 - CIGARETTES' selected. The main form area displays details for department 1, including 'Name: CIGARETTES', 'Min. Amount: 0.00', 'Max. Amount: 0.00', 'Product Code: 0400 - GENERAL MERCHAN', and 'Category: 0001 - FUEL'. The 'Options' section at the bottom right includes several checkboxes: 'Allow Food Stamps', 'Allow Fractional Quantity', 'Fuel Department', 'Allow Special Discount' (checked and highlighted in green), 'Negative Department', and 'Money Order Department'. The 'Save' and 'Cancel' buttons are at the top right.

3. Select the [Department] from the Department list.
4. From the Options parameters, select [Allow Special Discount] to enable special discounts to be applied to items in this department.



If this parameter is selected, the Special Discount MOP should be setup on Payment > MOP.

5. Repeat the above steps for all items in this department that may have a special discount applied to them.
6. Select [Save] to accept, or [Cancel] to exit without saving changes.

2. Select the <PLU> from the PLU listing.

Price Look Up Manager

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PLU 0000000000080 0.000

Description HOT DOG

Price 2.00 Sell Unit 1.000

Department 9007 - COMBO

Product Code

Fees

ID Check

Taxes 1 - STATE

Blue Laws

Properties

Open Not Sold

Returnable Food Stamp

Special Discount Promo

Fractional Qty

Taxable Rebate

Additional amount against which tax is to be calculated when this PLU is sold

Rebate Amount 0.00 Taxes

3. Select [Special Discount] under the Properties parameters to allow a special discount to be applied to the selected PLU.



If this parameter is selected, the Special Discount MOP should be setup on Payment > MOP.

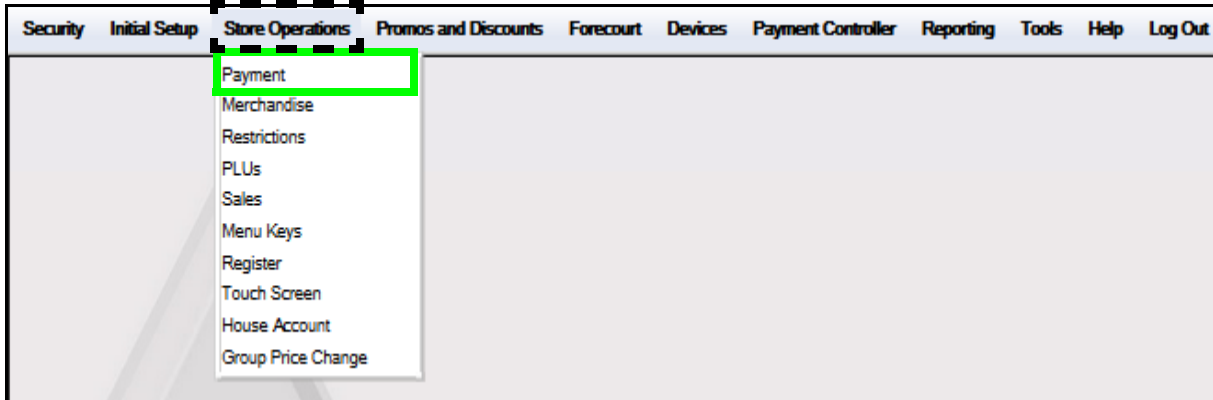
Repeat the above steps for each PLU Item to allow a special discount to be applied.

4. Select [Save] to accept, or [Cancel] to exit without saving changes.

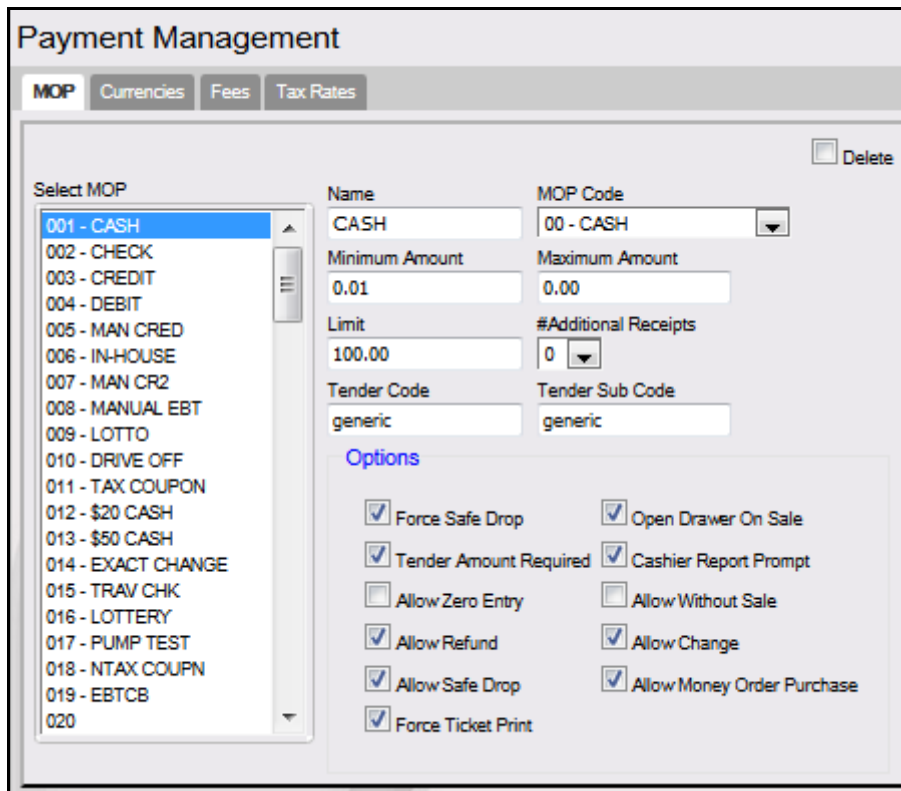
Configure Special Discount Method of Payment

A special discount works as a MOP. This is a percentage based discount applied against PLUs and department sales configured as special discount eligible.

1. From the Command Configuration Client, go to: Store Operations > Payment.




The Payment Management window displays.

A screenshot of the 'Payment Management' window. The window has a title bar and a sub-header with tabs for 'MOP', 'Currencies', 'Fees', and 'Tax Rates'. The 'MOP' tab is active. On the left, there is a 'Select MOP' list with '001 - CASH' selected. On the right, there are configuration fields for the selected MOP: 'Name' (CASH), 'MOP Code' (00 - CASH), 'Minimum Amount' (0.01), 'Maximum Amount' (0.00), 'Limit' (100.00), '#Additional Receipts' (0), 'Tender Code' (generic), and 'Tender Sub Code' (generic). Below these fields is an 'Options' section with several checkboxes: 'Force Safe Drop' (checked), 'Open Drawer On Sale' (checked), 'Tender Amount Required' (checked), 'Cashier Report Prompt' (checked), 'Allow Zero Entry' (unchecked), 'Allow Without Sale' (unchecked), 'Allow Refund' (checked), 'Allow Change' (checked), 'Allow Safe Drop' (checked), 'Allow Money Order Purchase' (checked), and 'Force Ticket Print' (checked). A 'Delete' button is located in the top right corner of the configuration area.

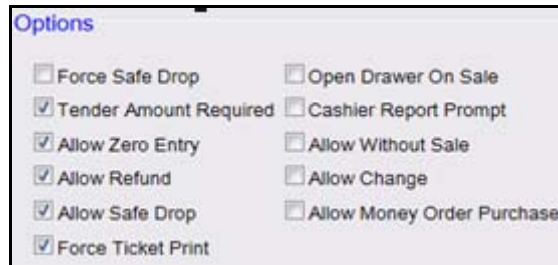
2. Select the [MOP] tab.


3. Configure the Special Discount MOP parameters:

Value	Definition
MOP	
Name	Enter [Special Discount].
MOP Code	Select [15-Special_DISC].
Min. Amount	Indicates the percentage discount for this MOP.  <i>If MOP Code = Special Discount, the percentage discount is entered here. For example, for a 10% discount, enter 10.00.</i>
Max. Amount	Indicates the maximum discount amount for this MOP.
Limit	Alerts the cashier to make a safe drop.

Value	Definition
#Additional Receipts	Indicates how many additional receipts are required for this MOP.
Tender Code	Enter a <value> for NACS tender code. The value given represents the various types of tender, which may be rendered at the POS - NACS POS/Back Office Interface Guideline Common Data Element.
Tender Sub Code	Enter the <value> for NACS tender sub code. The value given represents the various types of tender sub code, which may be rendered at the POS - NACS POS/Back Office Interface Guideline Common Data Element.

4. Configure the additional MOP Options:



Parameter	Value
Options	
Force Safe Drop	Enables a safe drop message (if the Limit value is not 0.00).  <i>The setting for "Force Safe Drop" determines if a safe drop reminder is displayed or if a safe drop is required once the calculated drawer total for this MOP reaches this Limit.</i>
Tender Amount Required	Requires the clerk to enter an actual (counted) drawer amount before selecting this payment type.
Allow Zero Entry	Allows a zero entry response when entering a drawer amount for this payment type.
Allow Refund	Permits a Refund transaction to be tendered for this payment type.
Allow Safe Drop	Allows a safe drop for this payment type.

Parameter	Value
Force Ticket Print	Forces a receipt to be print for any transaction that includes this payment type.
Open Drawer On Sale	Opens the cash drawer when a transaction includes this payment type.
Cashier Report Prompt	Prompts a cashier to enter the actual (counted) drawer amount when printing a cashier report.
Allow Without Sale	Permits acceptance without purchase. For example, cashing in a winning lotto ticket or permitting a check to be cashed without purchase.
Allow Change	Allows the cashier to make change when amount or amount due is selected. For example, if checks can be written for more than amount of purchase.
Allow Money Order Purchase	Permits the purchase of a money order with this payment type.
Delete	Removes the selected MOP.

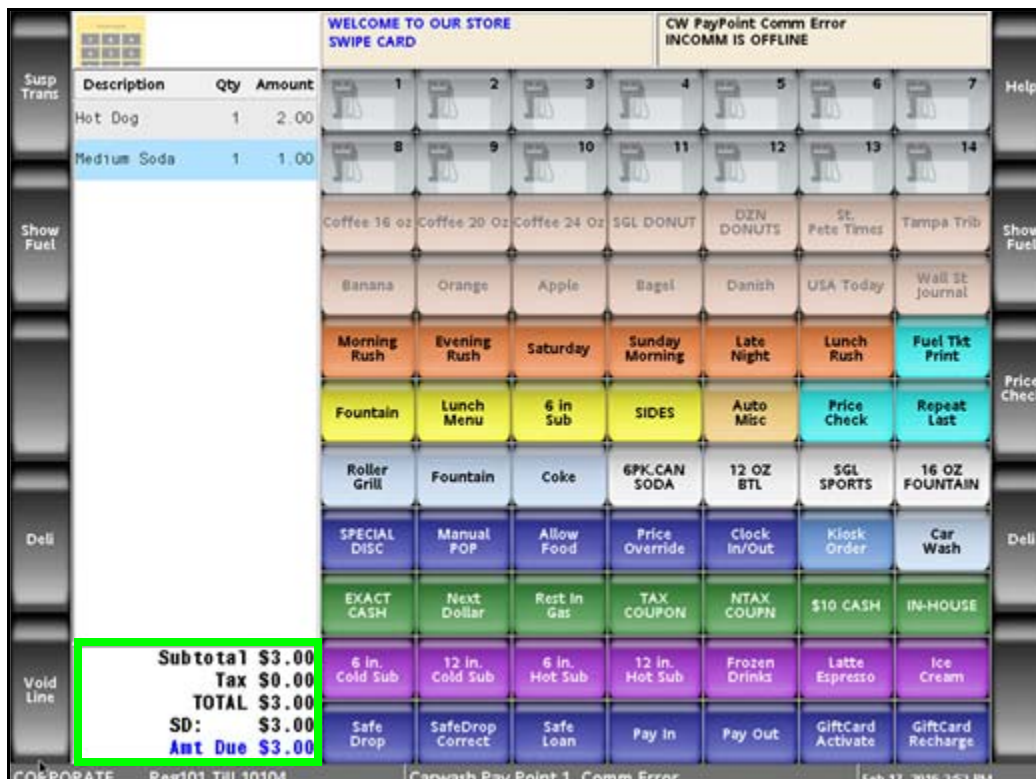
5. Select **[Save]** to accept, or **[Cancel]** to exit without saving changes.

Using Special Discount

Once a special discount has been enabled, and the MOP configured, it is ready to be applied.

For example, a special discount MOP was configured for a percentage discount of 10%:

- From the POS > enter the <Sale Items>.
 - Hot Dog = \$2.00
 - Medium Soda = \$1.00



- Select [Total].

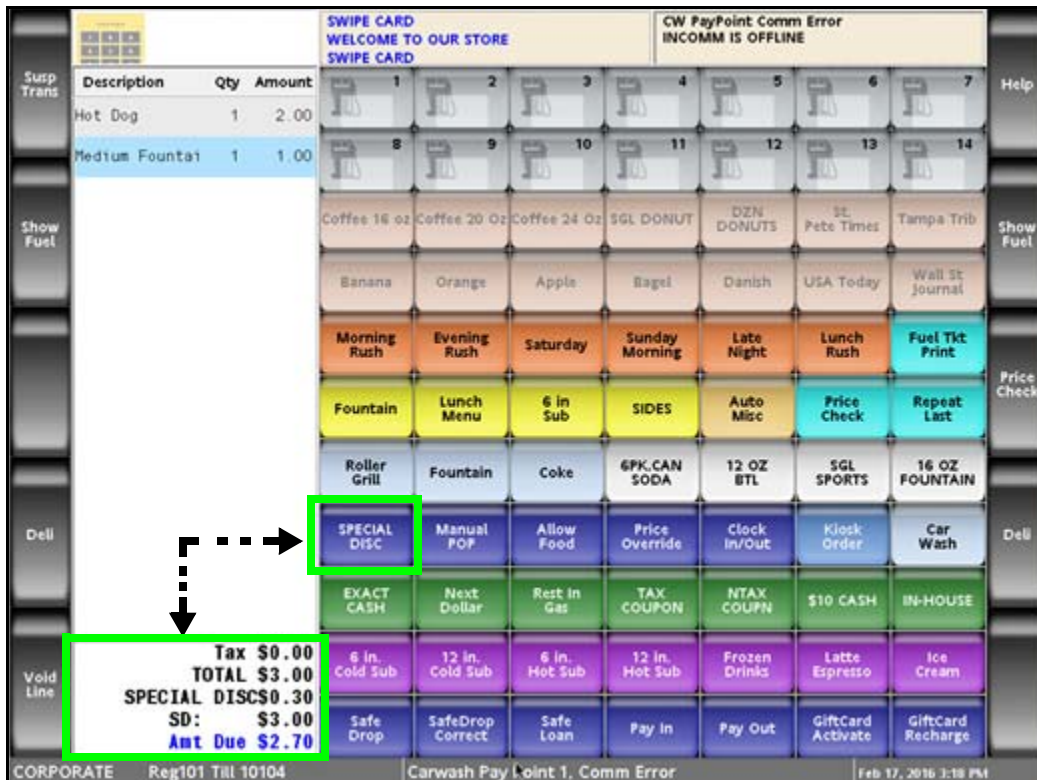
As special discount eligible items are added to the transaction, the system keeps a subtotal and displays it to the left of the food stamp total in the MOP section of the ticket window with an indicator of "SD".

Subtotal	\$3.00
Tax	\$0.00
TOTAL	\$3.00
SD:	\$3.00
Amt Due	\$3.00

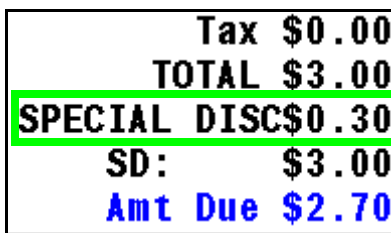
3. Select the [SPECIAL DISC] MOP

- OR -

Select [OTHER MOP] > press the arrow key until the Special Discount MOP appears > click [ENTER].



A special discount amount of 10% and the new subtotal will display.



4. Tender the transaction to complete the sale.



To remove a special discount, press [ERROR CORR]. A special discount cannot be removed if a food stamp or coupon MOP is entered.

A receipt will print with the details of the special discount transaction.

In this example, a special discount amount of \$0.30 (10% of the special discount eligible total) was deducted from the transaction.

- a. SPECIAL DISC = \$0.30
- b. SPECIAL DISC ELIGIBLE TOTAL = \$3.00

WELCOME TO ABC STORE 123 Clearwater, FL 33765		
Description	Qty	Amount
Hot Dog	1	2.00
Medium Fountain	1	1.00
Subtotal		3.00
Tax		0.00
TOTAL		3.00
SPECIAL DISC	\$	a. 0.30
CASH	\$	2.70
SPECIAL DISC ELIGIBLE TOTAL		\$ b. 3.00
THANK YOU FOR COMING Please Come Again!		
ST# AB123 TILL XXXX DR# 1 TRAN# 1010039		
CSH: 1 02/17/16 15:23:50		

Reporting

Special Discount is a method of payment. It is reported like any other MOP and its totals are reflected in Summary and Cashier reports.

Summary Report

The Summary Report provides an overview of all sales from the beginning of the current period up to the time the report prints.

Report Details:

- **TITLE:** SUMMARY REPORT
- **SUMMARY**
 - **MOP SALES:** Total sales amount by method of payment.
 - **NET SALES TOTAL:** Total amount tendered after cancellations and refunds are deducted.
 - **PAYMENT OUT:** Total amount of non-sales transactions that are removed from the drawer.
 - **PAYMENT IN:** Total amount of non-sales transactions that added payment to the drawer.
 - **TOTAL TO ACCOUNT FOR:** Calculated using the following:
 - + Net Sales Total
 - Payment Out
 - + Payment In
- **CASHIER DETAILS**
 - **MOP SALES:** Summary of sales by method of payment.
 - **CASH:** Cash summary of sales by MOP.
 - **EXACT CHANGE:** Exact change summary of sales by MOP.
 - **SPECIAL DISC:** Special discount summary of sales by MOP.
 - **TOTAL MOP SALES:** Total amount of sales by MOP.

SUMMARY REPORT		
ALL REGISTERS		
-----SUMMARY-----		
MOP SALES	117.49	
NET SALES TOTAL	117.49	
PAYMENT OUT	(241.00)	
PAYMENT IN	100.00	
TOTAL TO ACCOUNT FOR	-23.51	
-----CASHIER DETAILS-----		
	MOP SALES	
CASH	24	86.74
EXACT CHANGE	8	29.50
SPECIAL DISC	4	1.25
TOTAL MOP SALES		117.49

Cashier Report

The Cashier Report calculates the sales totals for that cashier on the terminal where the cashier performed the sales.

Report Details:

- **TITLE:** CASHIER REPORT
- **REG#:** Register for which the Cashier Report was generated.
- **CASHIER #:** ID and name of the employee who used the register.
- **RCPTS:** Beginning and ending receipt numbers issued during the cashier period.
- **TOT:** Total number of receipts printed on this terminal.
- **ACT:** Total number of receipts used by this cashier.
- **OPEN CASHIER:** Date and time this cashier started using the register.
- **CLOSE CASHIER:** Date and time this register was closed.
- **SUMMARY**
 - **BEGINNING CASH:** Amount with which cashier started the drawer.
 - **MOP SALES:** Total amount from the MOP SALES section.
 - **NET SALES TOTAL:** Total amount in sales transacted for the drawer.
 - **TOTAL TO ACCOUNT FOR:** Total amount that should be in the closed drawer.
- **CASHIER DETAILS**
 - **MOP SALES:** Summary of sales by method of payment.
 - **CASH:** Cash summary of sales by MOP.
 - **SPECIAL DISC:** Special discount summary of sales by MOP.
 - **TOTAL MOP SALES:** Total amount of sales by MOP.
- **MEMO ITEMS**
 - **#ITEMS:** Quantity of items sold.
 - **#CUSTOMERS:** Individual transactions.
- **TOTALS**
 - **TOTAL MERCH SALES:** Total amount of merchandise sales.

CASHIER REPORT #004			
REG #101 CASHIER #01 CORPORATE			
RCPTS: 1010040-1010040 TOT=1 ACT=1			
OPEN CASHIER 02/17/16 16:14			
CLOSE CASHIER 02/17/16 16:15			
----- SUMMARY -----			
BEGINNING CASH			25.00
MOP SALES			3.00
NET SALES TOTAL			28.00
TOTAL TO ACCOUNT FOR			28.00
----- CASHIER DETAILS -----			
MOP SALES			
CASH			
DOLLAR	1	2.70	
SPECIAL DISC	1	0.30	
TOTAL MOP SALES			3.00
----- MEMO ITEMS -----			
#ITEMS		2	
#CUSTOMERS		1	
----- TOTALS -----			
TOTAL MERCH SALES			3.00

Troubleshooting

Error Code Table

Error Code	Message	Description / Action
E1116	<i>"AMOUNT TOO LARGE"</i>	The special discount is greater than the maximum amount configured in the special discount MOP configuration.
E1188	<i>"MOP APPLIED BEFORE"</i>	A special discount has already been applied to the transaction; only one special discount is allowed.
E1189	<i>"NO ELIGIBLE ITEM"</i>	A special discount cannot be applied because there are no items in the transaction set up to receive a special discount.
E1190	<i>"MUST BE FIRST MOP"</i>	The special discount MOP must be entered first. Use [ERROR CORR] to remove the other MOPs, then apply the special discount MOP.

2 SAPPHIRE

Overview

Feature Description

The Special Discount Feature Reference provides an overview of special discounts, as well as how to use and configure these discounts on Sapphire.

A special discount is defined as a fixed percentage discount taken at the sub-total level which applies only to certain eligible items within the transaction. Special discounts are discounts for specific situations or customers and differ from standard discounts in that it is subtracted from the sub-total. Eligible items are designated by setting a flag in the Department or Price Look Up (PLU) file.

Special discounts are applied as a specialized Method of Payment (MOP) with the discount percentages stored in the MOP file. The MOP file can define multiple special discounts, however the system will use the same criteria to determine item eligibility. Only one special discount may be applied to any given transaction.

Supported Hardware Configuration

- Sapphire with Topaz
- Sapphire with Ruby

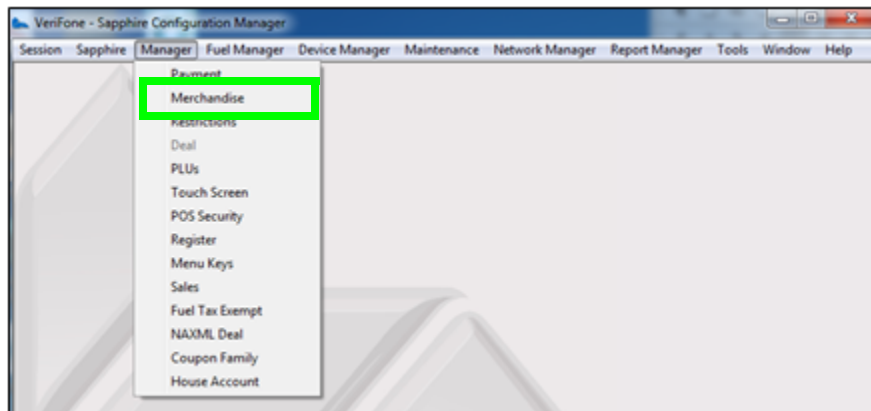
Configuring Special Discount

Configuring with Sapphire Configuration Manager

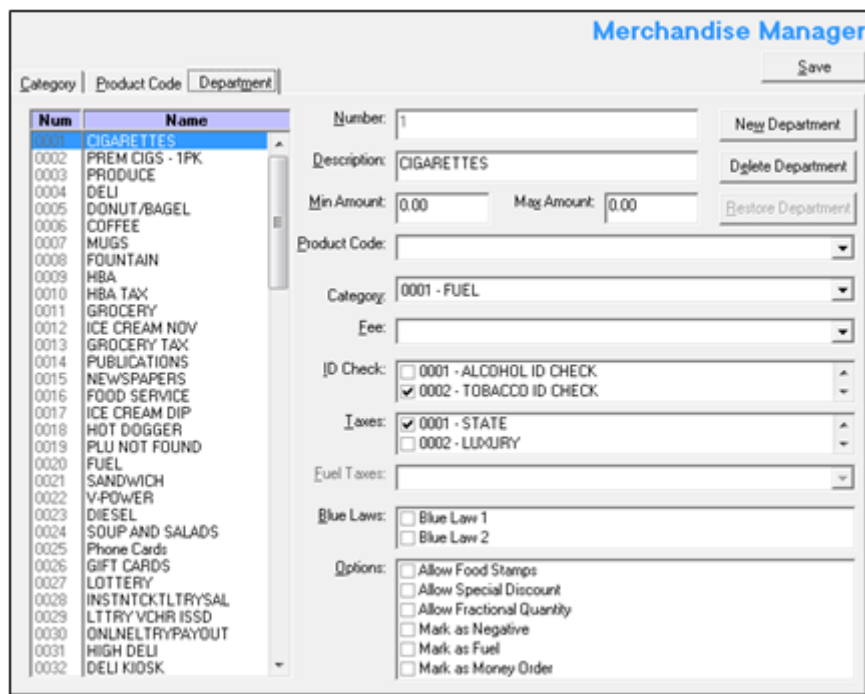
Enable Special Discount for Departments

To allow special discounts to be applied to items in a department, select the *“Allow Special Discount”* option for that specific department.

1. From the Sapphire Configuration Manager, go to: Manager > Merchandise.



The Merchandise Configuration window displays.



2. Select the [Departments] tab.

Merchandise Manager

Category | Product Code | **Department** Save

Num	Name
0070	DELI 6IN SAND
0071	DELI 12 IN SAND
0072	PIZZA MED
0073	PIZZA LG
0074	PIZZA SLICES
0075	DELI SALADS
0099	UNDEFINED ITEMS
0100	HANDYFOODS 6
0101	HANDYFOODS 12
0126	GIFT CARD RECHARGE
0130	CAFE EXTRAS
0140	AMMUNITION
0141	HUNTING
0200	BuyDownTX
0201	BuyDownNTax
0401	Roller Grill
0508	508-WF
0509	509-WF
0510	510-WF
0510	510-WF
0620	620-WF
6541	Lottery Sales Winner
8000	NACS Demo Items
8001	NACS Demo Neg Items
8889	FCE Deli
9001	BAKERY
9002	CANDY
9003	HBA
9004	TAX GROC
9005	DAIRY
9006	N/TAX GROC
9007	COMBO FAST FOOD
9008	HOT FAST FOOD

Number: 401 New Department

Description: Roller Grill Delete Department

Min Amount: 10.00 Max Amount: 50.00 Restore Department

Product Code: 0106 - OTHER DISCOUNT

Category: 0007 - N/TAX GROC

Fee:

ID Check: 0001 - ALCOHOL ID CHECK
 0002 - TOBACCO ID CHECK

Taxes: 0001 - STATE
 0002 - LUXURY

Fuel Taxes:

Blue Laws: Blue Law 1
 Blue Law 2

Options: Allow Food Stamps
 Allow Special Discount
 Allow Fractional Quantity
 Mark as Negative
 Mark as Fuel
 Mark as Money Order

3. Select the [Department] from the Department list.
4. From the Options parameters, select [Allow Special Discount] to enable special discounts to be applied to items in this department.



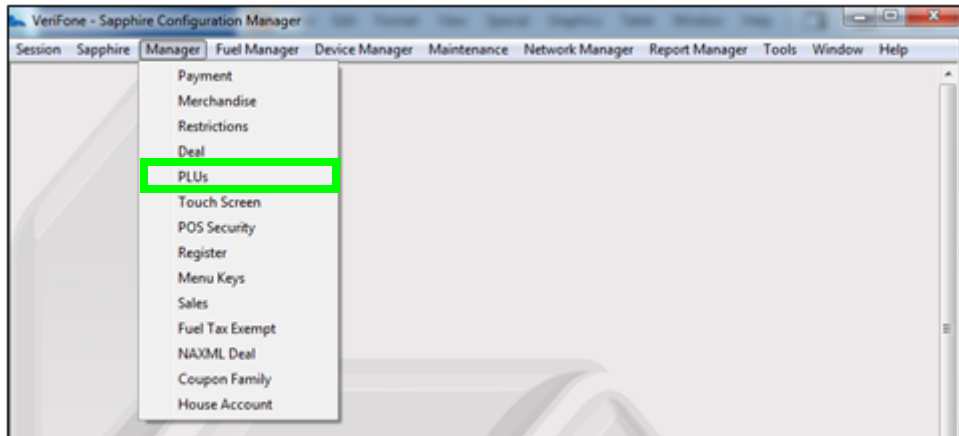
If this parameter is selected, the Special Discount MOP should be setup on Payment > MOP.

5. Repeat the above steps for all items in this department that may have a special discount applied to them.
6. Select [Save] to accept, or [Cancel] to exit without saving changes.

Enable Special Discount for PLU items

To allow special discounts to be applied to a specific PLU Item, select the *"Special Discount"* property for each PLU.

1. From the Sapphire Configuration Manager, go to: Manager > PLUs.



The Price Look Up Manager window displays.

The screenshot shows the 'Price Look Up Manager' window. The window title is 'Price Look Up Manager' and it includes a 'Save' button. The main area is divided into two sections: a list of PLUs on the left and a detailed view of a selected PLU on the right.

Page 1 of 314

Legend: ■ New/Modified ■ Deleted

Navigation: Previous, Retrieve PLUs (with barcode icon), Next

UPC	Desc
000000009997/000	ITEM D
000000009998/000	ITEM E
000000009999/000	ITEM F
000000000000/000	PLANTERS DAYBRK
000000000001/000	\$1 SCR OFF
000000000002/000	\$2 SCR OFF
000000000003/000	\$5 SCR OFF
000000000004/000	\$10 SCR OFF
000000000005/000	\$20 SCR OFF
000000000007/000	SM COFFEE EACH
000000000008/000	MED COFFEE EACH
000000000009/000	LG COFFEE EACH
000000000010/000	8" HAM & TKY SUB E
000000000011/000	SKNR RDCTN PRGF
000000000012/000	BASIC PK
000000000013/000	8" MEATBALL SUB E

PLU Details:

PLU: 000000009997
Modifier: 000 Delete
Description: ITEM D
Price: 9.97 Sell Unit: 1.000
Department: TEST A DEPT
Prod Code:
Fee:
ID Check:
Taxes: STATE
Properties: O N R F
 D P Q C
Blue Laws: Apply Blue Law - 1
Apply Blue Law - 2

2. Select the <PLU> from the PLU listing.

Price Look Up Manager

Sapphire Super Size | Save

Page 2 of 314

New/Modified Deleted

UPC	Desc
000000000131/000	HOT DOG
000000000135/000	SM.COFFEE
000000000135/001	MED. COFFEE
000000000135/002	LG.COFFEE
000000000139/000	Ice 20#
000000000141/000	SM FOUNT DR
000000000141/001	MED FOUNT DR
000000000141/002	LG FOUNT DR
000000000141/003	XLG FOUNT DR
000000000145/000	SGL DONUT
000000000145/001	DZN DONUTS
000000000145/002	SGL COOKIE
000000000145/003	3 COOKIES
000000000146/000	DAILY NEWS
000000000146/001	SUNDAY NEWS
000000000147/000	Danish

PLU: 000000000131
 Modifier: 000 Delete
 Description: HOT DOG
 Price: 2.00 Sell Unit: 1.000
 Department: N/TAX GROC
 Prod Code: OTHER DISCOUNT
 Fee:
 ID Check:
 Taxes:
 Properties: O N R F D P Q C
 Blue Laws: Apply Blue Law - 1
 Apply Blue Law - 2

3. From Properties parameters, select the [Box] to view Full Property options.

4. Select [Special Discount] to allow a special discount to be applied to the selected PLU.

5. Select [Done].

Repeat the above steps for each PLU Item to allow a special discount to be applied.

6. Select [Save] to accept the changes.

Full Property View Done

Open
 Not Sold
 Returnable
 Food Stamp
 Special Discount
 Promo
 Fractional Qty
 Cache on POS

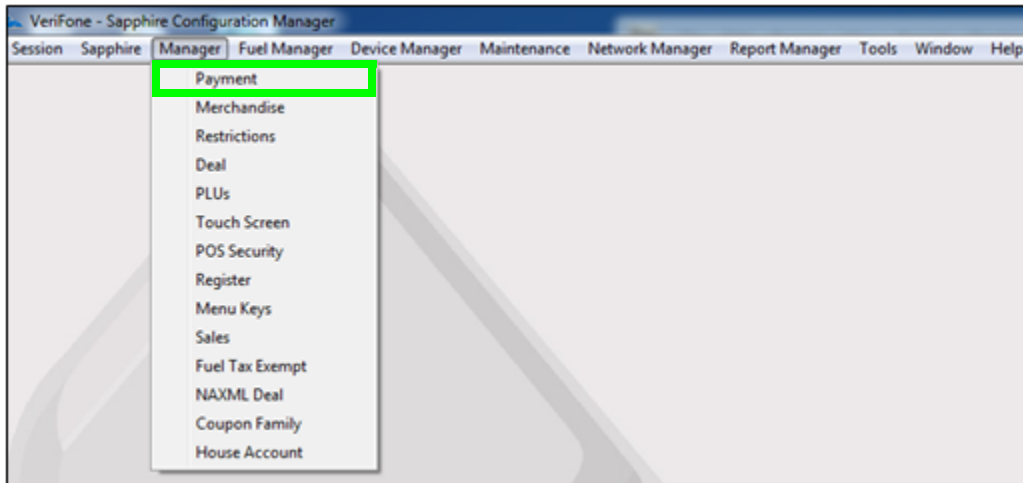


If this parameter is selected, the Special Discount MOP should be setup on Payment > MOP.

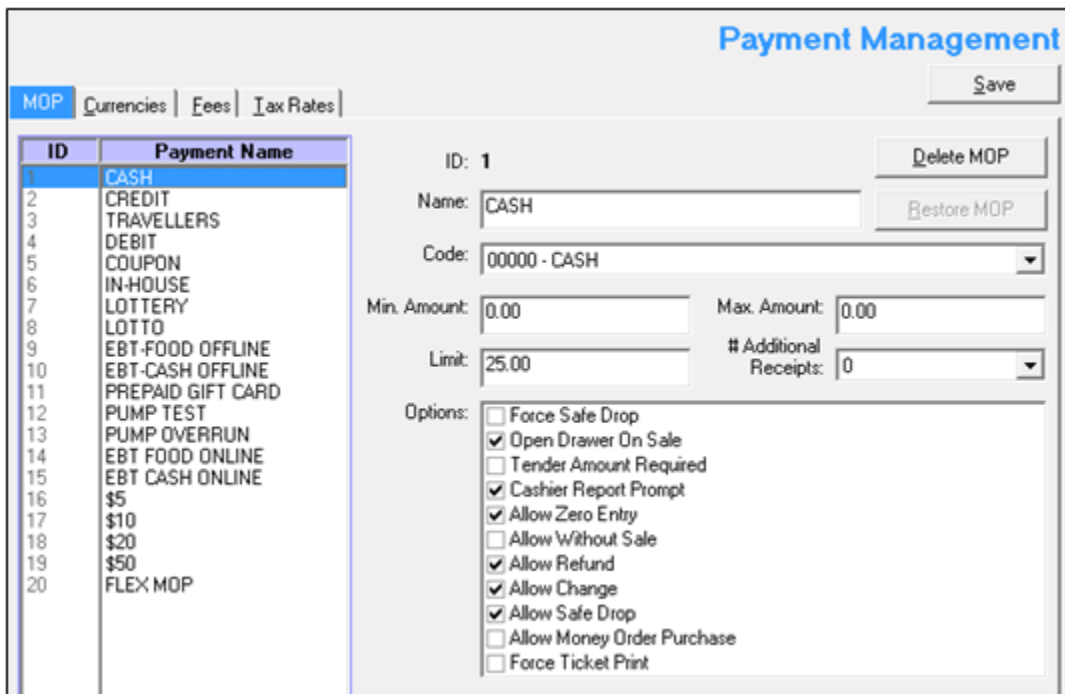
Configure Special Discount Method of Payment

A special discount works as a MOP. This is a percentage based discount applied against PLUs and department sales configured as special discount eligible.

1. From the Sapphire Configuration Manager, go to: Manager > Payment.



The Payment Management window displays.



The Payment Management window displays a list of MOPs (Method of Payment) and configuration options for the selected 'CASH' MOP. The window is titled 'Payment Management' and has a 'Save' button in the top right corner. The 'MOP' tab is selected, and the 'CASH' MOP is highlighted in the list. The configuration options for the 'CASH' MOP are shown on the right side of the window.


ID	Payment Name
1	CASH
2	CREDIT
3	TRAVELLERS
4	DEBIT
5	COUPON
6	IN-HOUSE
7	LOTTERY
8	LOTTO
9	EBT-FOOD OFFLINE
10	EBT-CASH OFFLINE
11	PREPAID GIFT CARD
12	PUMP TEST
13	PUMP OVERRUN
14	EBT FOOD ONLINE
15	EBT CASH ONLINE
16	\$5
17	\$10
18	\$20
19	\$50
20	FLEX MOP

Configuration options for the selected 'CASH' MOP:

- ID: 1
- Name: CASH
- Code: 00000 - CASH
- Min. Amount: 0.00
- Max. Amount: 0.00
- Limit: 25.00
- # Additional Receipts: 0
- Options:
 - Force Safe Drop
 - Open Drawer On Sale
 - Tender Amount Required
 - Cashier Report Prompt
 - Allow Zero Entry
 - Allow Without Sale
 - Allow Refund
 - Allow Change
 - Allow Safe Drop
 - Allow Money Order Purchase
 - Force Ticket Print

2. Select the [MOP] tab.


3. Configure the special discount MOP parameters:

Value	Definition
MOP	
Name	Enter [Special Discount].
MOP Code	Select [15-Special_DISC].
Min. Amount	Indicates the percentage discount for this MOP.  <i>If MOP Code = Special Discount, the percentage discount is entered here. For example, for a 10% discount, enter 10.00.</i>
Max. Amount	Indicates the maximum discount amount for this MOP.
Limit	Alerts the cashier to make a safe drop.
#Additional Receipts	Indicates how many additional receipts are required for this MOP.

4. Configure the additional MOP Options:

Options:

- Force Safe Drop
- Open Drawer On Sale
- Tender Amount Required
- Cashier Report Prompt
- Allow Zero Entry
- Allow Without Sale
- Allow Refund
- Allow Change
- Allow Safe Drop
- Allow Money Order Purchase
- Force Ticket Print

Parameter	Value
Options	
Force Safe Drop	<p>Enables a safe drop message (if the Limit value is not 0.00).</p> <p> <i>The setting for "Force Safe Drop" determines if a safe drop reminder is displayed or if a safe drop is required once the calculated drawer total for this MOP reaches this Limit.</i></p>
Open Drawer On Sale	Opens the cash drawer when a transaction includes this payment type.
Tender Amount Required	Requires the clerk to enter an actual (counted) drawer amount before selecting this payment type.
Cashier Report Prompt	Prompts a cashier to enter the actual (counted) drawer amount when printing a cashier report.
Allow Zero Entry	Allows a zero entry response when entering a drawer amount for this payment type.
Allow Without Sale	Permits acceptance without purchase. For example, cashing in a winning lotto ticket or permitting a check to be cashed without purchase.
Allow Refund	Permits a Refund transaction to be tendered for this payment type.
Allow Change	Allows the cashier to make change when amount or amount due is selected. For example, if checks can be written for more than amount of purchase.

Parameter	Value
Allow Safe Drop	Allows a safe drop for this payment type.
Allow Money Order Purchase	Permits the purchase of a money order with this payment type.
Force Ticket Print	Forces a receipt to be print for any transaction that includes this payment type.
Delete MOP	Removes the selected MOP.

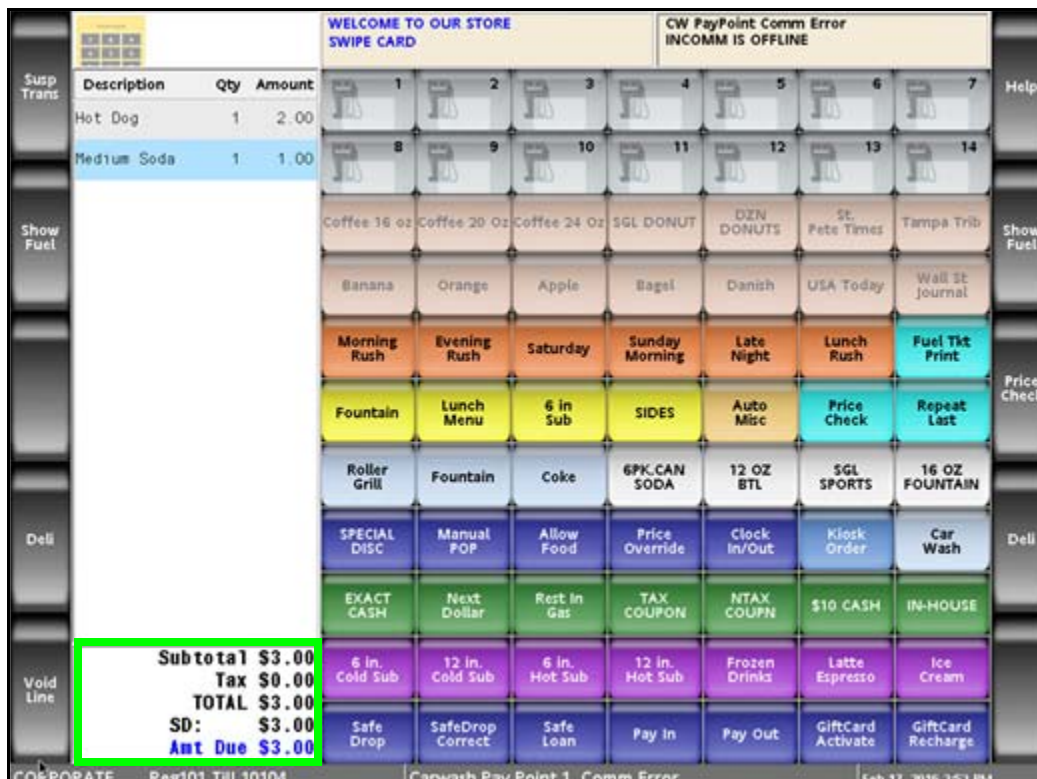
5. Select **[Save]** to accept changes.

Using Special Discount

Once a special discount has been enabled, and the MOP configured, it is ready to be applied.

For example, a special discount MOP was configured for a percentage discount of 10%:

- From the POS > enter the <Sale Items>.
 - Hot Dog = \$2.00
 - Medium Soda = \$1.00



- Select [Total].

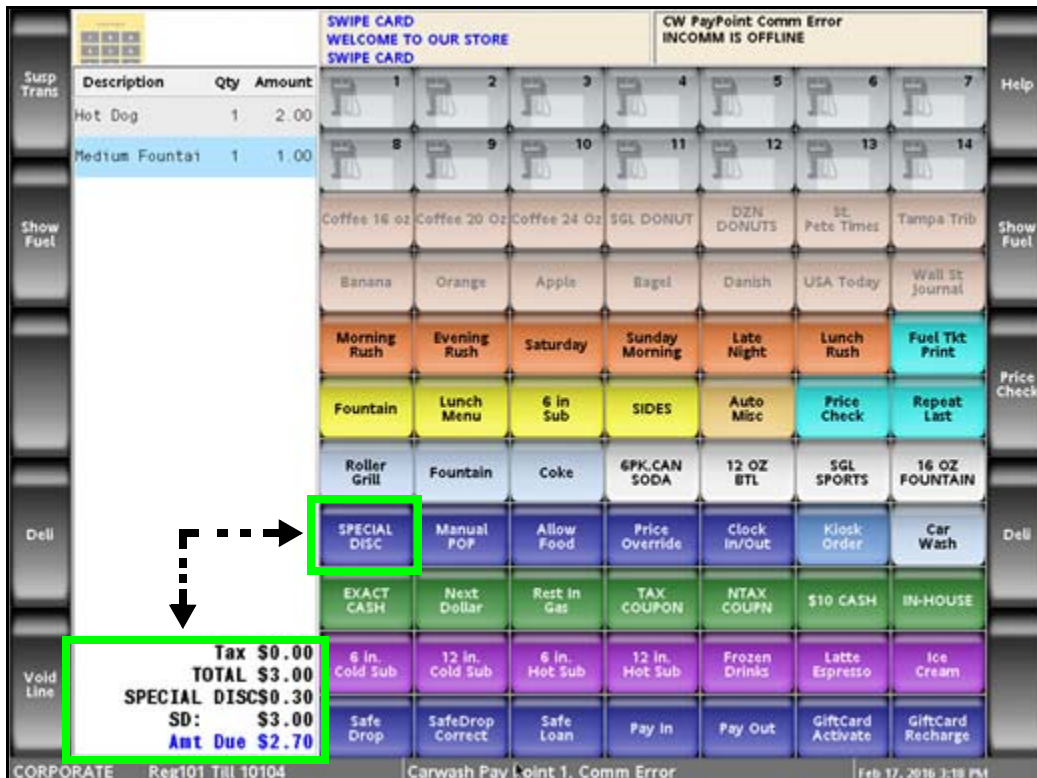
As special discount eligible items are added to the transaction, the system keeps a subtotal and displays it to the left of the food stamp total in the MOP section of the ticket window with an indicator of "SD".

Subtotal	\$3.00
Tax	\$0.00
TOTAL	\$3.00
SD:	\$3.00
Amt Due	\$3.00

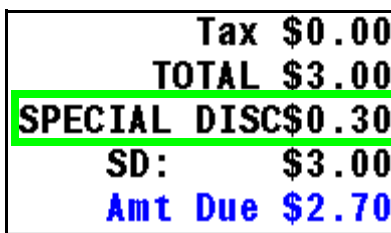
3. Select the [SPECIAL DISC] MOP

OR

Select [OTHER MOP] > press the arrow key until the Special Discount MOP appears > click [ENTER].



A special discount amount of 10% and the new subtotal will display.



4. Tender the transaction to complete the sale.



To remove a special discount, press [ERROR CORR]. A special discount cannot be removed if a food stamp or coupon MOP is entered.

A receipt will print with the details of the special discount transaction.

In this example, a special discount amount of \$0.30 (10% of the special discount eligible total) was deducted from the transaction.

- a. SPECIAL DISC = \$0.30
- b. SPECIAL DISC ELIGIBLE TOTAL = \$3.00

WELCOME TO ABC STORE 123 Clearwater, FL 33765		
Description	Qty	Amount
Hot Dog	1	2.00
Medium Fountain	1	1.00
Subtotal		3.00
Tax		0.00
TOTAL		3.00
SPECIAL DISC \$		a. 0.30
CASH \$		2.70
SPECIAL DISC ELIGIBLE TOTAL \$		b. 3.00
THANK YOU FOR COMING Please Come Again!		
ST# AB123 TILL XXXX DR# 1 TRAN# 1010039		
CSH: 1 02/17/16 15:23:50		

Reporting

Special Discount is a method of payment. It is reported like any other MOP and its totals are reflected in Summary and Cashier reports.

Summary Report

The Summary Report provides an overview of all sales from the beginning of the current period up to the time the report prints.

Report Details:

- **TITLE:** SUMMARY REPORT
- **SUMMARY**
 - **MOP SALES:** Total sales amount by method of payment.
 - **NET SALES TOTAL:** Total amount tendered after cancellations and refunds are deducted.
 - **PAYMENT OUT:** Total amount of non-sales transactions that removed from the drawer.
 - **PAYMENT IN:** Total amount of non-sales transactions that added payment to the drawer.
 - **TOTAL TO ACCOUNT FOR:** Calculated using the following:
 - + Net Sales Total
 - Payment Out
 - + Payment In
- **CASHIER DETAILS**
 - **MOP SALES:** Summary of sales by method of payment.
 - **CASH:** Cash summary of sales by MOP.
 - **EXACT CHANGE:** Exact change summary of sales by MOP.
 - **SPECIAL DISC:** Special discount summary of sales by MOP.
 - **TOTAL MOP SALES:** Total amount of sales by MOP.

SUMMARY REPORT		
ALL REGISTERS		
-----SUMMARY-----		
MOP SALES		117.49
NET SALES TOTAL		117.49
PAYMENT OUT	(241.00)
PAYMENT IN		100.00

TOTAL TO ACCOUNT FOR		-23.51
-----CASHIER DETAILS-----		
	MOP SALES	
CASH	24	86.74
EXACT CHANGE	8	29.50
SPECIAL DISC	4	1.25

TOTAL MOP SALES		117.49

Cashier Report

The Cashier Report calculates the sales totals for that cashier on the terminal where the cashier performed the sales.

Report Details:

- **TITLE:** CASHIER REPORT
- **REG#:** Register for which the Cashier Report was generated.
- **CASHIER #:** ID and name of the employee who used the register.
- **RCPTS:** Beginning and ending receipt numbers issued during the cashier period.
- **TOT:** Total number of receipts printed on this terminal.
- **ACT:** Total number of receipts used by this cashier.
- **OPEN CASHIER:** Date and time this cashier started using the register.
- **CLOSE CASHIER:** Date and time this register was closed.
- **SUMMARY**
 - **BEGINNING CASH:** Amount with which cashier started the drawer.
 - **MOP SALES:** Total amount from the MOP SALES section.
 - **NET SALES TOTAL:** Total amount in sales transacted for the drawer.
 - **TOTAL TO ACCOUNT FOR:** Total amount that should be in the closed drawer.
- **CASHIER DETAILS**
 - **MOP SALES:** Summary of sales by method of payment.
 - **CASH:** Cash summary of sales by MOP.
 - **SPECIAL DISC:** Special discount summary of sales by MOP.
 - **TOTAL MOP SALES:** Total amount of sales by MOP.
- **MEMO ITEMS**
 - **#ITEMS:** Quantity of items sold.
 - **#CUSTOMERS:** Individual transactions.
- **TOTALS**

CASHIER REPORT #004	
REG #101 CASHIER #01 CORPORATE	
RCPTS: 1010040-1010040 TOT=1 ACT=1	
OPEN CASHIER 02/17/16 16:14	
CLOSE CASHIER 02/17/16 16:15	
----- SUMMARY -----	
BEGINNING CASH	25.00
MOP SALES	3.00
NET SALES TOTAL	28.00
TOTAL TO ACCOUNT FOR	28.00
----- CASHIER DETAILS -----	
MOP SALES	
CASH	
DOLLAR	1 2.70
SPECIAL DISC	1 0.30
TOTAL MOP SALES	3.00
----- MEMO ITEMS -----	
#ITEMS	2
#CUSTOMERS	1
----- TOTALS -----	
TOTAL MERCH SALES	3.00

- **TOTAL MERCH SALES:** Total amount of merchandise sales.

Troubleshooting

Error Code Table

Error Code	Message	Description / Action
E1116	<i>"AMOUNT TOO LARGE"</i>	The special discount is greater than the maximum amount configured in the special discount MOP configuration.
E1188	<i>"MOP APPLIED BEFORE"</i>	A special discount has already been applied to the transaction; only one special discount is allowed.
E1189	<i>"NO ELIGIBLE ITEM"</i>	A special discount cannot be applied because there are no items in the transaction set up to receive a special discount.
E1190	<i>"MUST BE FIRST MOP"</i>	The special discount MOP must be entered first. Use [ERROR CORR] to remove the other MOPs, then apply the special discount MOP.