# Unattended Fueling

## Feature Reference

**Date: August 24, 2022**

Verifone®

# Feature Reference Title

## Using This Feature Reference

This Feature Reference provides detailed information on how to configure and use the Unattended Fueling feature on the Verifone Commander.

This feature document contains the subsections listed below:

- **Overview** - This section contains a brief description, requirements and the supported hardware configurations for the Unattended Fueling feature.
- **Configuring** - This section contains information on how to configure the Unattended Fueling feature.
- **Using** - This section describes using the Unattended Fueling feature.

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# Revision History

| Date | Description |
|---|---|
| 05/09/2018 | Initial Release. |
| 10/08/2022 | Added feature to restrict the volume of fuel to be dispensed in unattended mode |

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# Overview

## Feature Description

The Unattended Fueling feature allows a site to have the Forecourt run “unattended” while the C-Store is closed. This feature allows a site to enable or disable the feature depending on their needs or allow them to schedule the Unattended Fueling feature.

## Hardware Requirements

- Verifone Commander with C18/Topaz/Ruby2
- Verifone RubyCi with Topaz/Ruby2

## Software Requirements

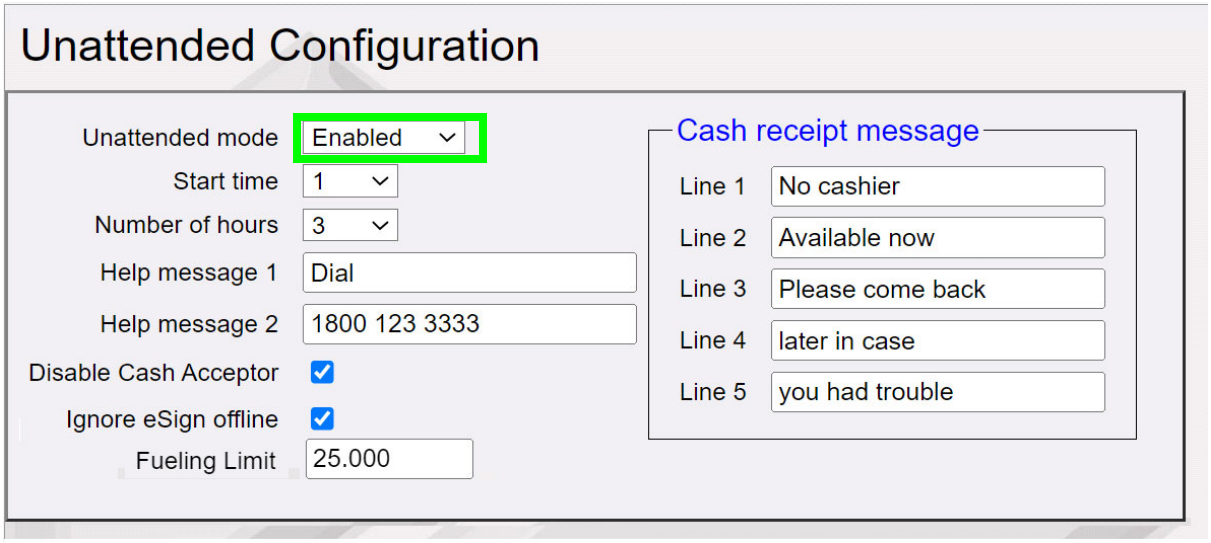
Verifone Commander Base 46 and higher.

The feature to restrict the volume of fuel to be dispensed in unattended mode has been added in Verifone Commander Base 53.36 and higher.

# Configuring Unattended Fueling

## Unattended Configuration

To configure Unattended Fueling in the Configuration Client go to: **Forecourt > Unattended DCR**




1. Click the drop down menu next to Unattended Mode
2. Select Enabled or Scheduled
3. If Scheduled, set start time and number of hours the feature needs to be enabled
4. In the Fueling Limit field, enter the fueling limit in gallons.

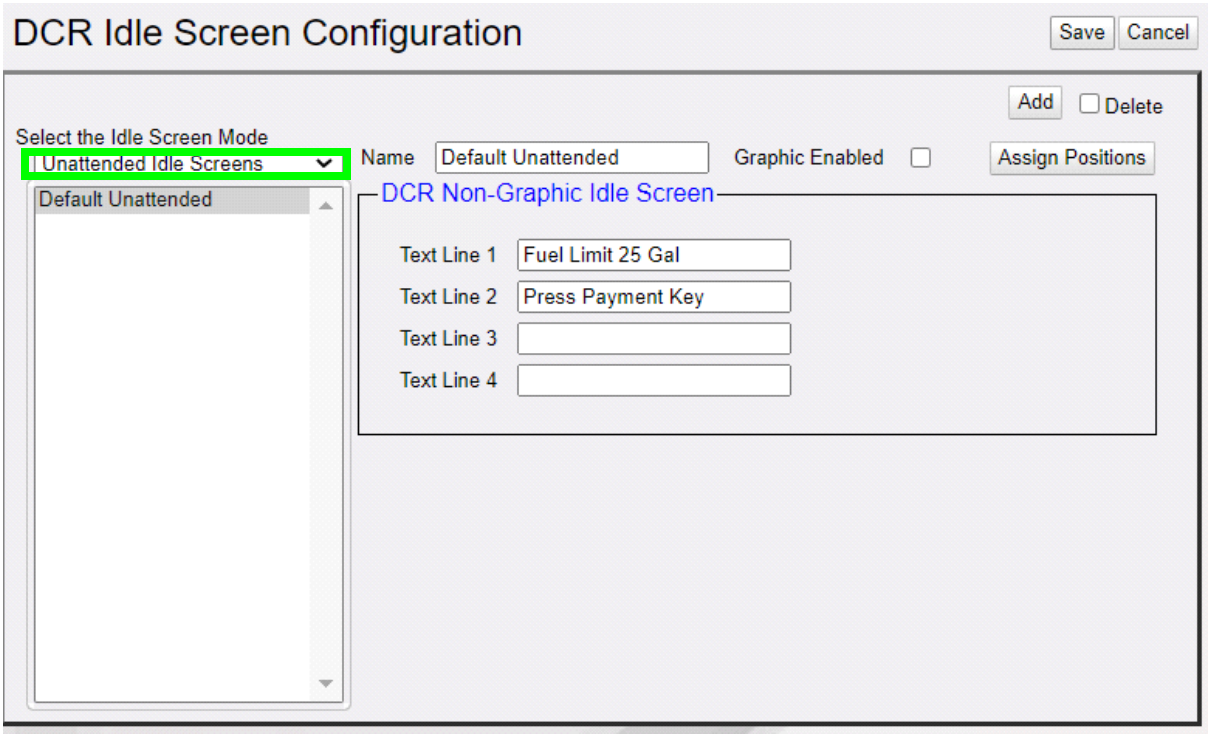
*The Help message and Cash receipt lines have a 20 character limit per line.*

| Value | Description |
|---|---|
| **When in Unattended Mode** | |
| **Car Wash (Outside)** | •Will be disabled when DCR is out of paper. |
| **Cash Acceptor** | •Will not display message for customer to go inside for change in the case of an underrun. Instead, it will print amount owed on receipt with instructions to obtain amount due.<br>•Will be disabled when DCR is out of paper. |

| Value | Description |
|---|---|
| **DCR/DCR Idle Screen** | •Will not display message to customer to go inside and see an attendant for receipt when DCR is out of paper or to prepay inside<br>•Will instruct customer they are unable to use a fuel point if disabled.<br>•Will not allow fuel to be dispensed when DCR is out of paper unless customer acknowledges they do not want a receipt prior to fueling. |
| **POS** | •Will track Cash Acceptor underruns. |

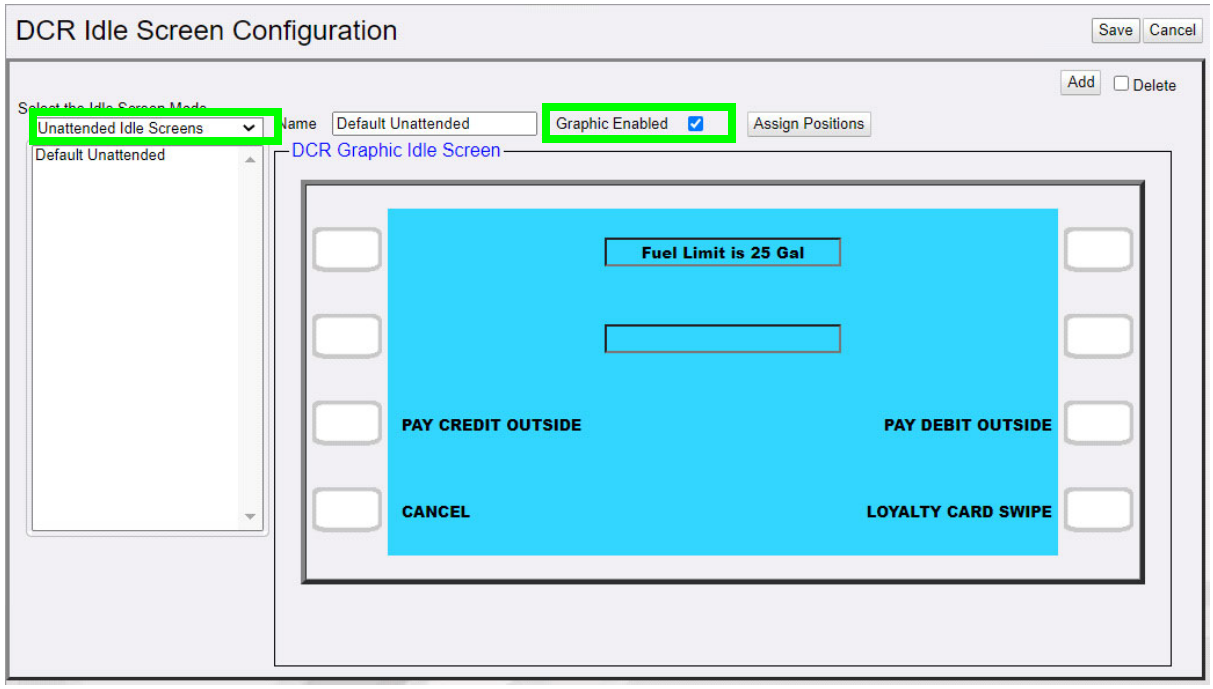
## DCR Idle Screen Configuration

To configure DCR Idle Screens in Unattended Fueling Mode in the Configuration Client go to: **Forecourt > DCR Idle Screen Configuration**




1. Select Unattended Idle Screens from the Select Idle Screen Mode drop down menu
2. Click Add
3. Enter a name for the idle screen

4. Check the box for Graphic Enabled if the DCRs are graphic enabled




5. Enter text for the None-Graphic Idle Screen in text Lines 1-4. For the Graphic Enabled Idle Screen, text can be entered in 2 lines if the corresponding buttons are not configured with soft keys.

NOTE

*Configuring a text line in both types of DCRs to indicate to the customer the fuel limit would be a good practice.*

6. Click **[Save]**

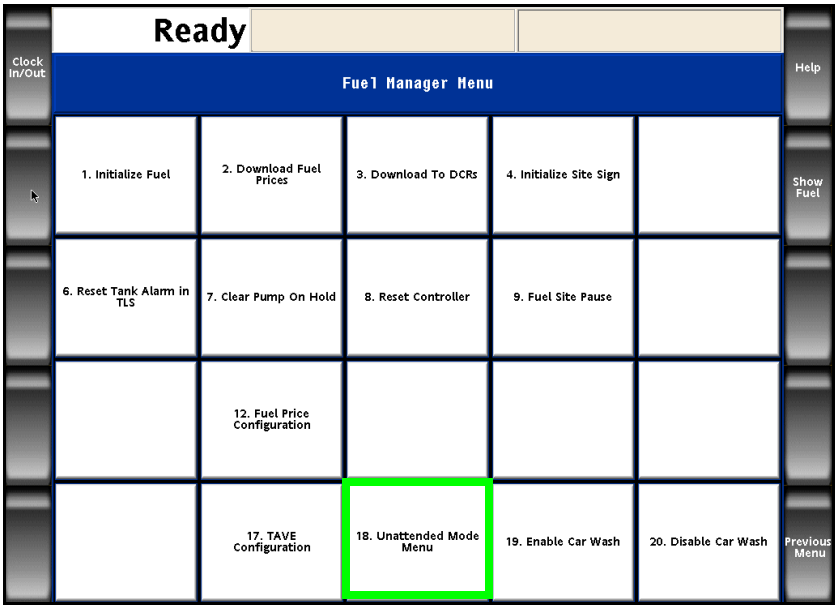
NOTE

*When configured, the unattended idle screen removes all of the pay inside options for the DCR soft keys.*

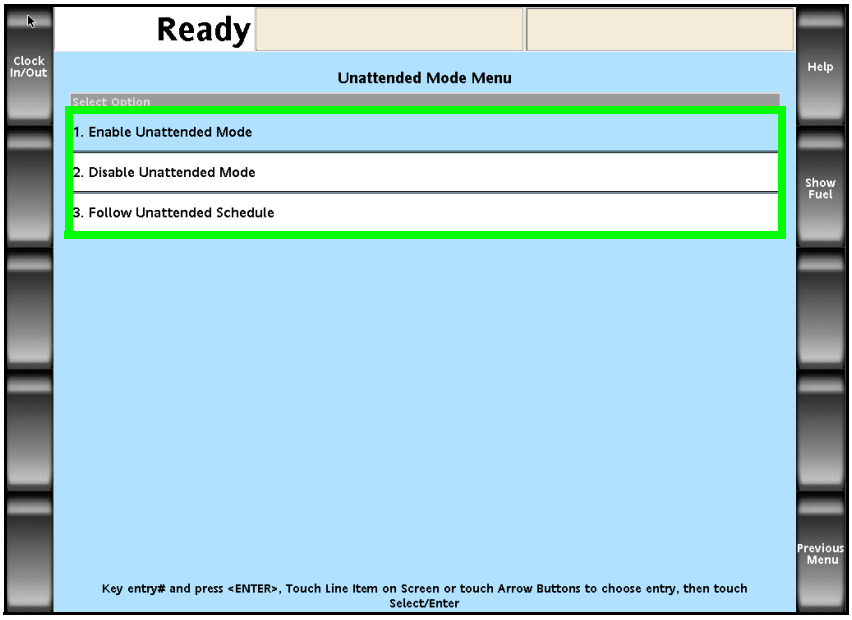
# Using Unattended Fueling

Sites that are not completely unattended may enable and disable the Unattended Mode through a POS Terminal.

1. Go to: CSR Func > Fuel Manager Menu




2. Select Unattended Mode Menu




3. In the Unattended Mode Menu select one of the three available options:
   - Enable Unattended Mode
   - Disable Unattended Mode
   - Follow Unattended Schedule