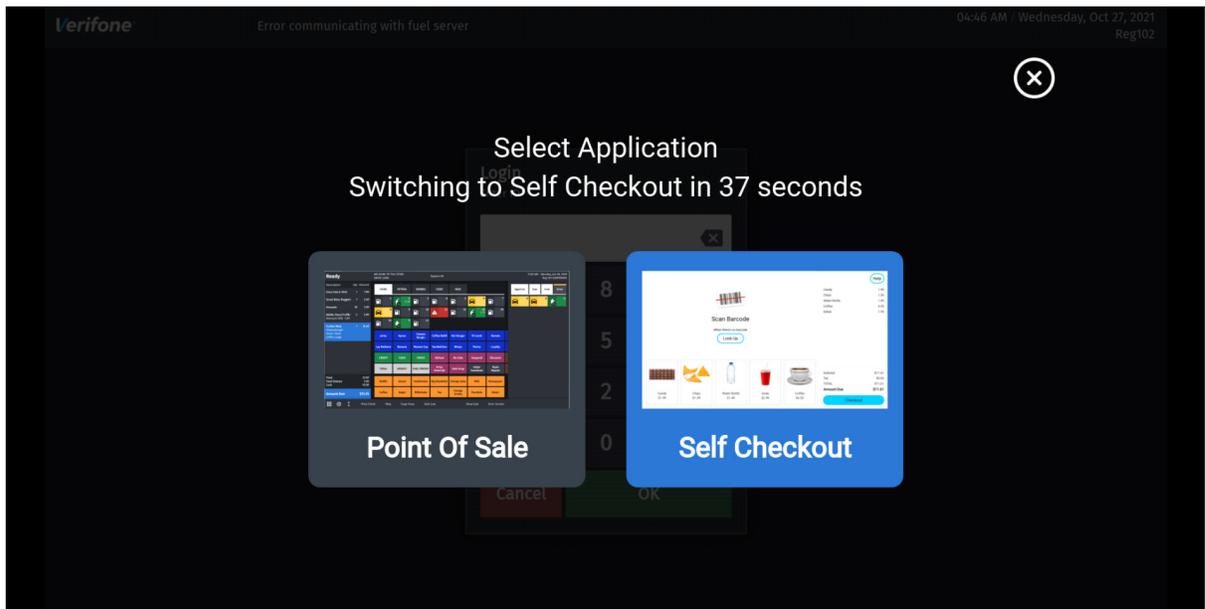
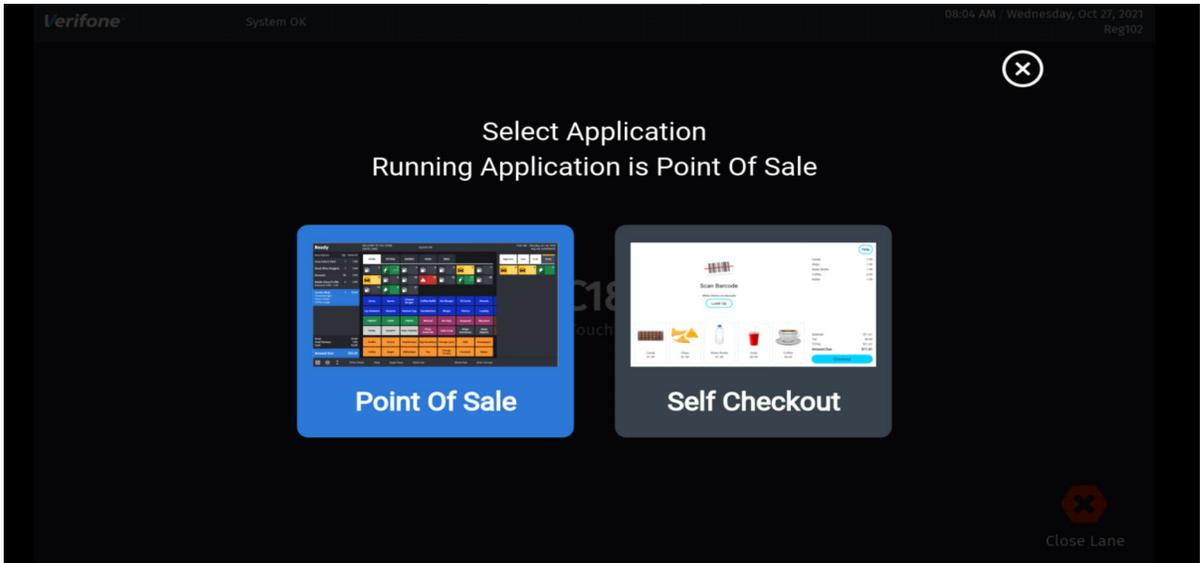


# App Selector

## Feature Reference

Date: April 04, 2023



**Verifone**<sup>®</sup>

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## App Selector Feature Reference

Verifone, Inc.  
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<http://www.verifone.com>

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## Revision History

Date	Description
October 27, 2021	Initial Documentation Release
December 07, 2021	Updated with review comments.

# APP SELECTOR

## Overview

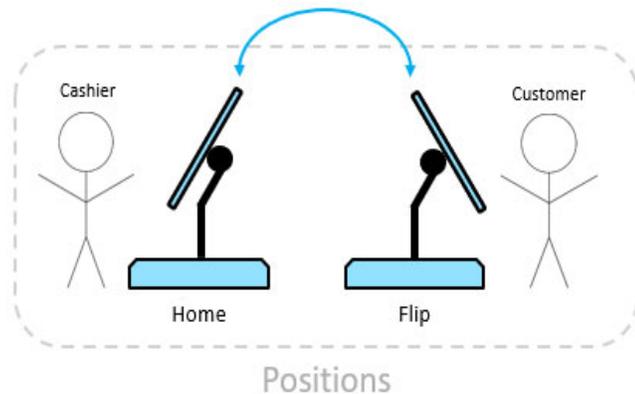
### Description

The C18 POS screen can be positioned to Home (Cashier facing) or Flip (Customer facing) and can be orientated to render applications in landscape or portrait orientations at Home and Flip positions.

This hardware capability facilitates running multiple cashier and customer facing applications in portrait and landscape orientations.

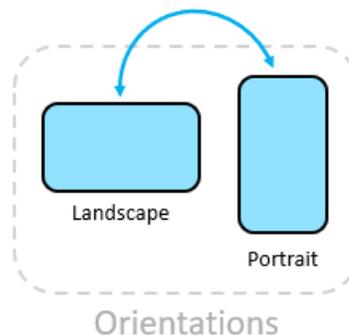
#### Positions

- Home
- Flip



#### Orientations

- Landscape
- Portrait



The first release of this feature has only two applications in landscape orientation. The first release applications are Point Of Sale and Self Checkout applications that can be run at both Home and Flip positions.

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## Hardware Requirements

- Commander Site Controller with C18

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## Software Requirements

- Commander Site Controller base version 53.25.01 and higher

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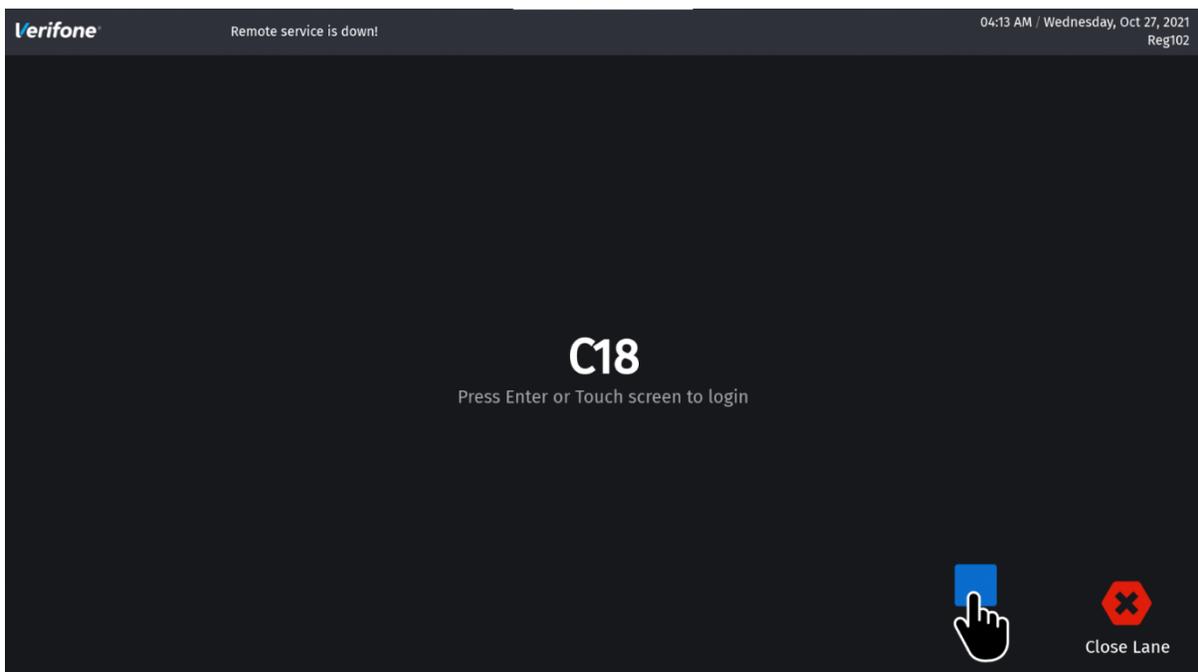
## Using the App Selector

### Home Position

The Point of Sale (POS) is the default application in home position for out of box systems or when software is manually installed.

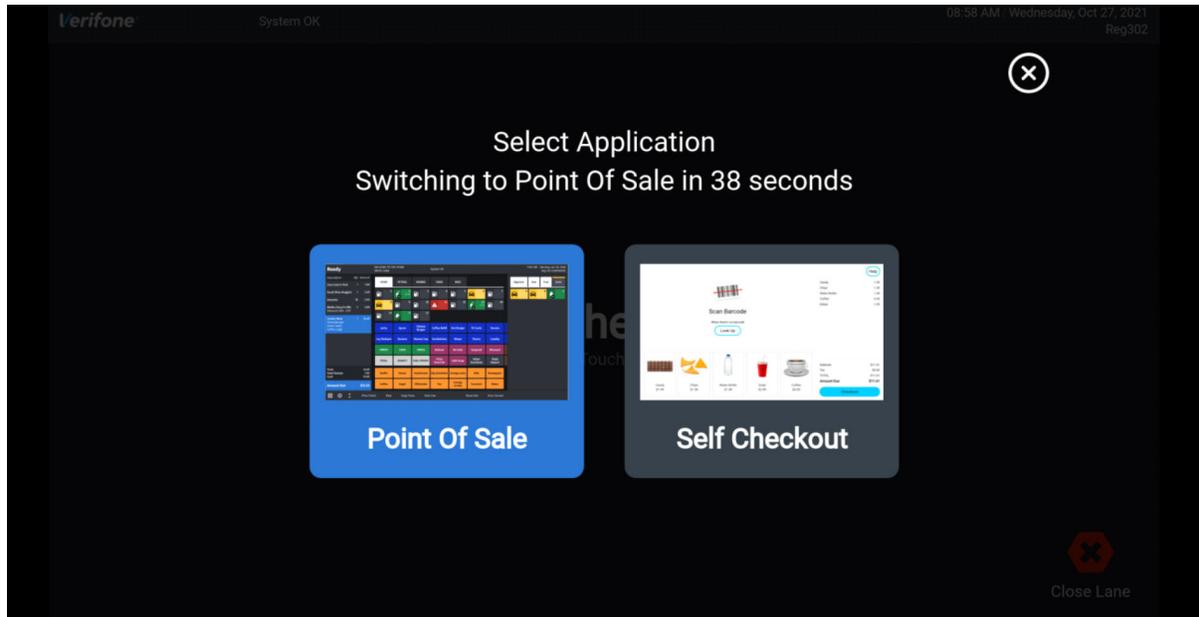
After manual install, if application is changed to Self Checkout (SCO), then SCO becomes the default application on home position and even after the next auto upgrade (AU) SCO appears on home position as the default application.

The latest selected application becomes the default application on that position and is retained across AU.



## Countdown App Selector

If Point Of Sale application is default application on home position and if the screen is in flip position running Self Checkout, when you change the screen back to home position, you get the following screen:



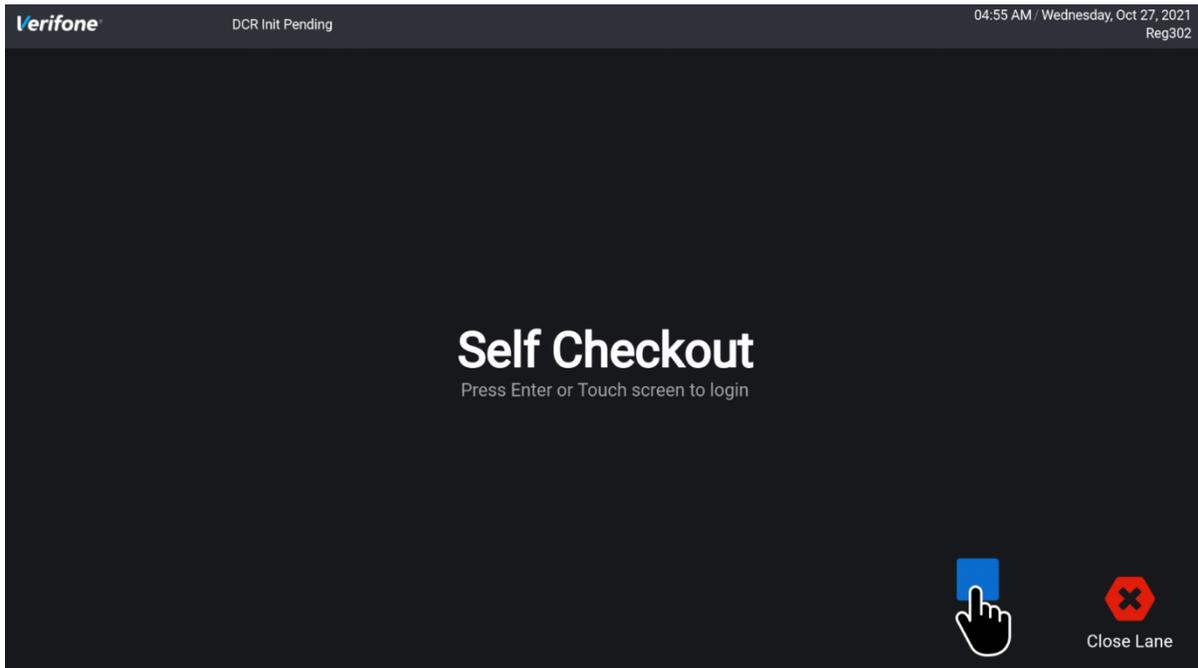
*The countdown starts from 60 seconds. If both home and flip positions are running the same application, this countdown app selector does not appear.*

## Flip Position

The Self Checkout (SCO) is the default application on flip position for out of box systems or when software is manually installed.

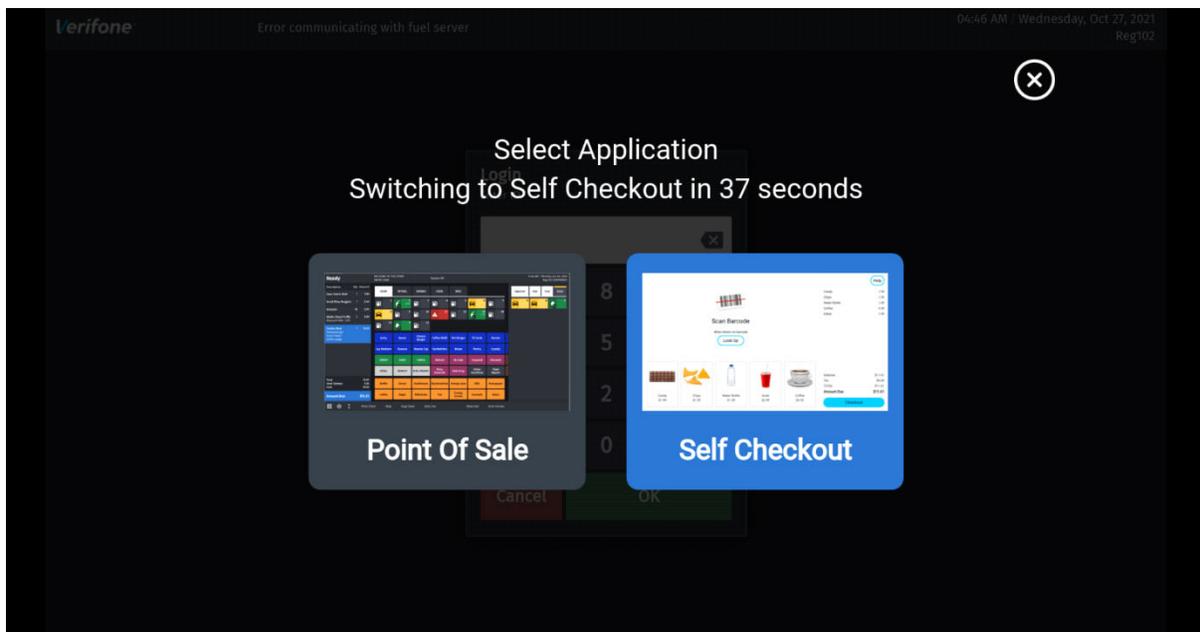
After manual install, if application is changed to Point of Sale (POS), then POS becomes the default application on flip position and even after the next auto upgrade (AU) POS appears on flip position as the default application.

The latest selected application becomes the default application on that position and is retained across AU.



## Countdown App Selector

If Self Checkout application is the default application on flip position and if the screen is in home position where Point of Sale application is the default application, when you turn the screen to flip position, you get the following screen:

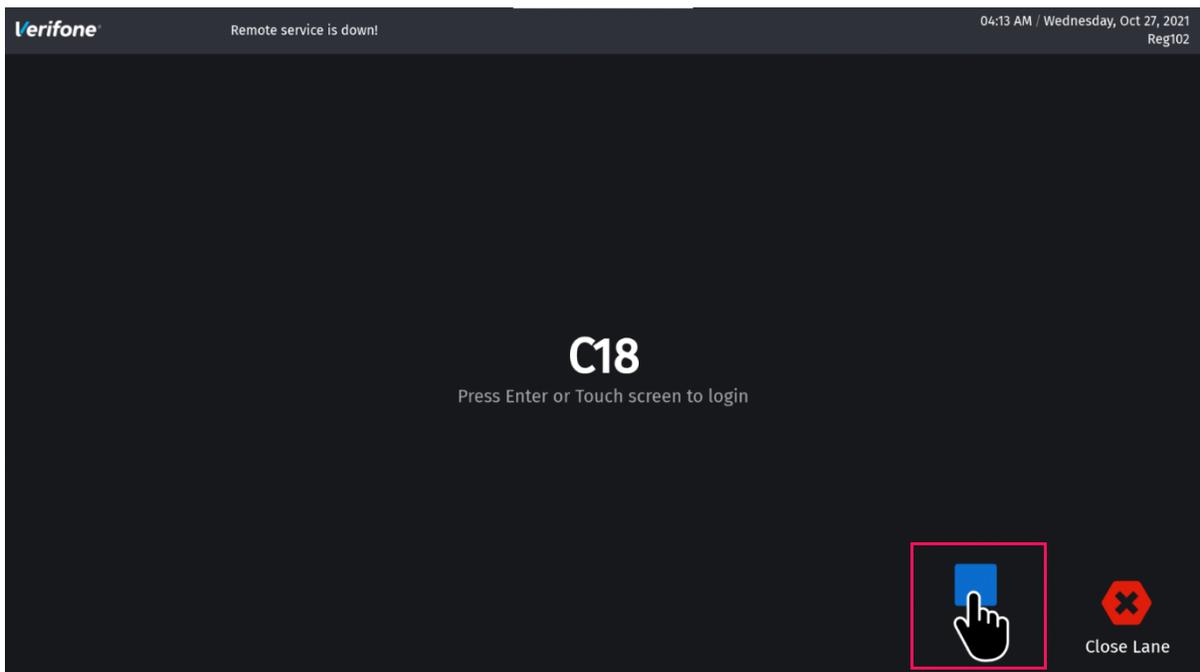




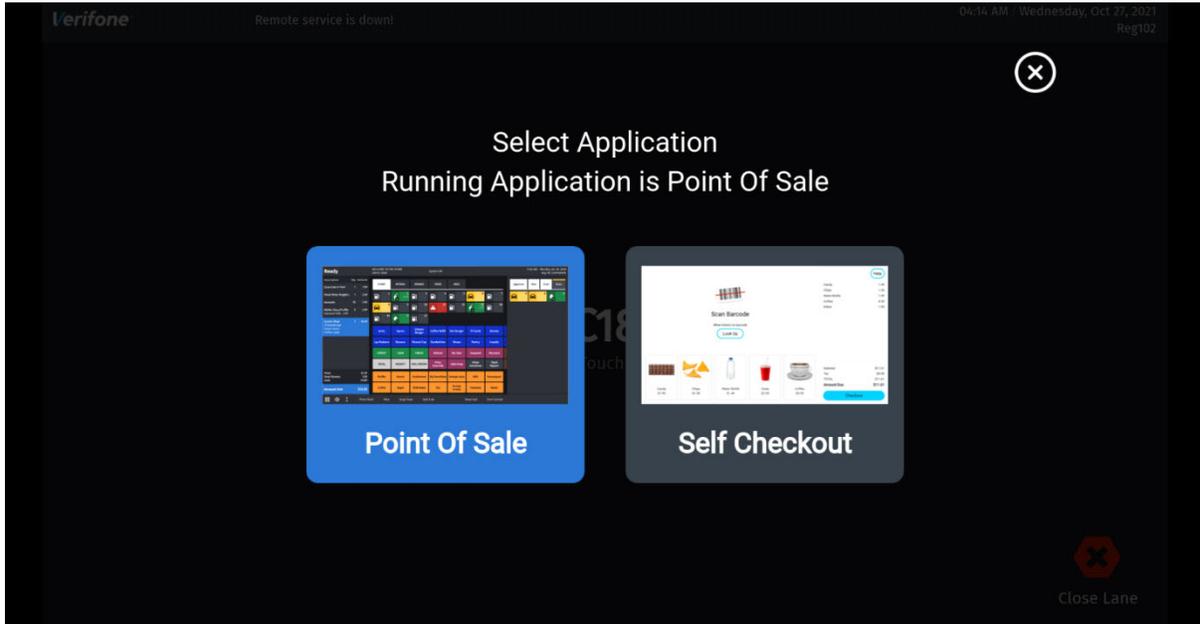
*The countdown starts from 60 seconds. If both Home and Flip are running the same application, this countdown app selector does not appear.*

## App Selector

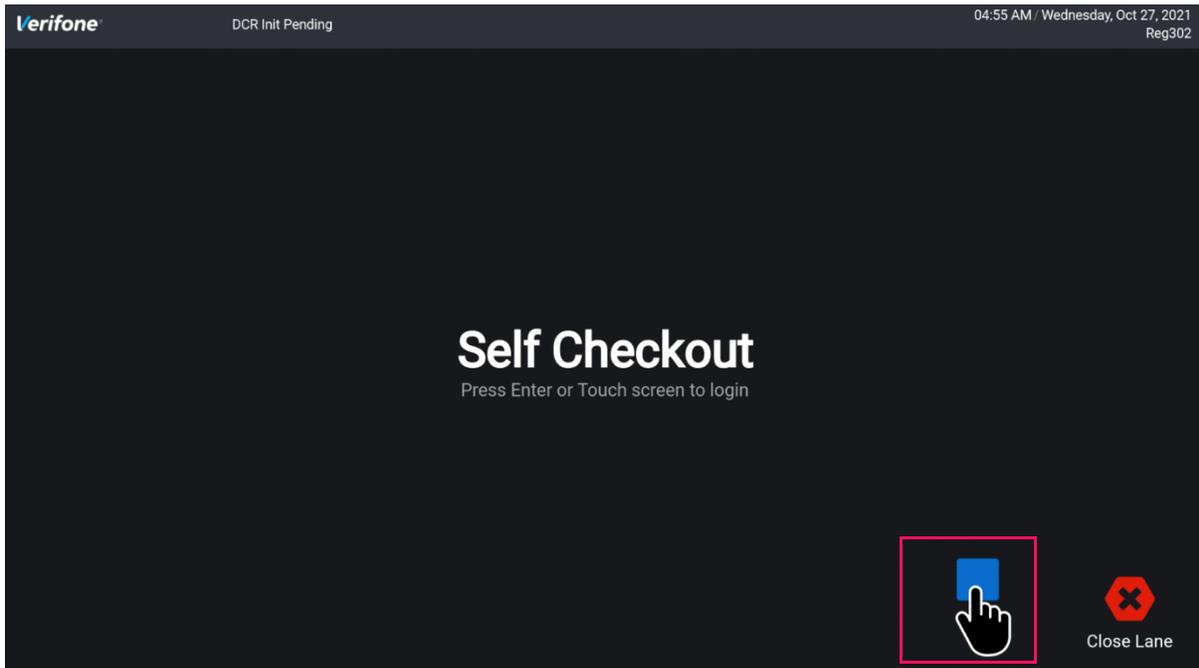
1. Select App Selector Icon.  
in this example, the default application is POS.



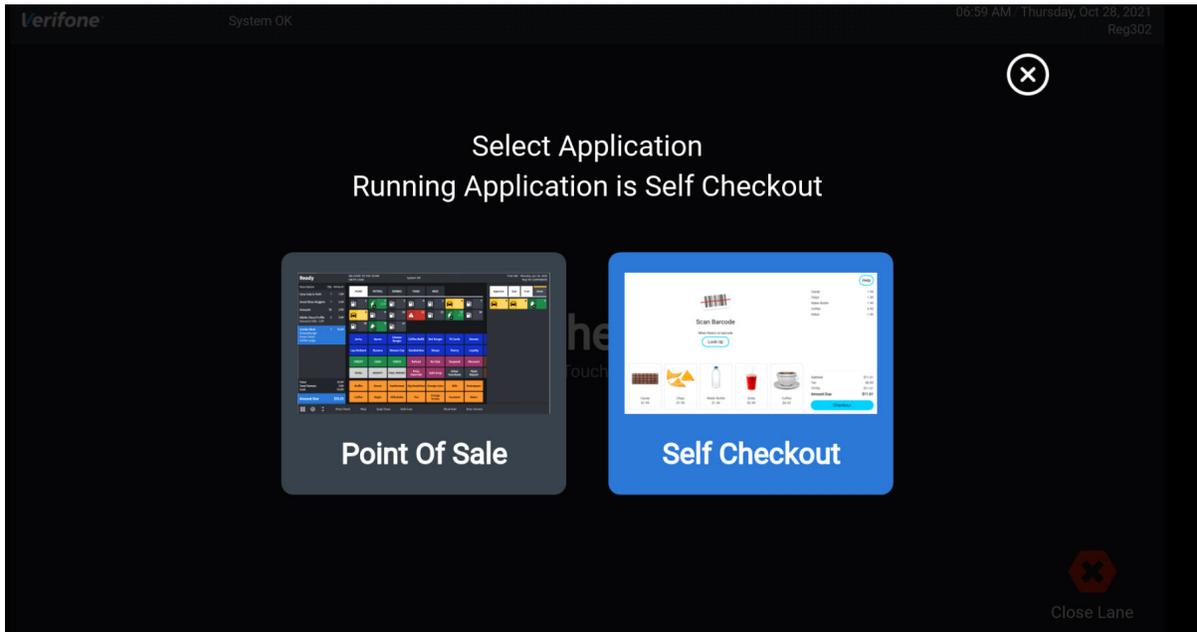
Running Application is mentioned during app selection.



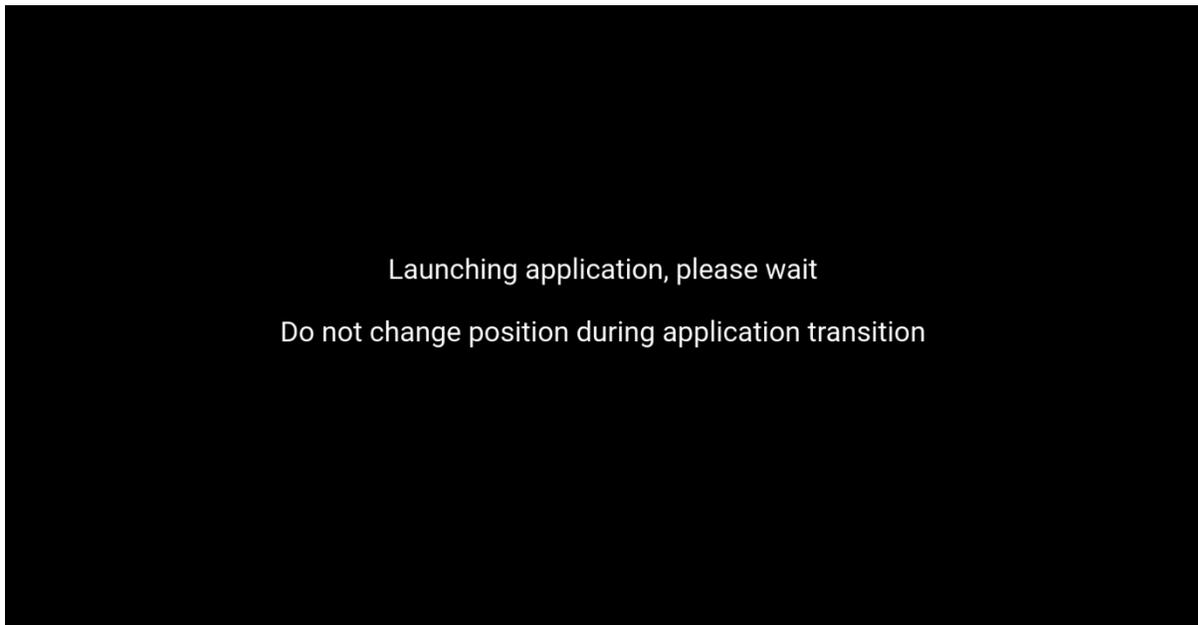
In this example, the default application is SCO.



Running Application is mentioned during app selection.



2. Select the application.



## Screen Position Change

The application switch by changing screen position can only happen from idle or login page.

## Screen Position Change in Sales Mode

If application is in sales mode and screen position is changed, then the following message appears.



You must logout before switching applications

## Screen Position Change During Auto Upgrade

If Auto Upgrade is running on a POS and the screen position is changed, then the following message appears.



Not ready for application switch

Autoupgrade is in progress

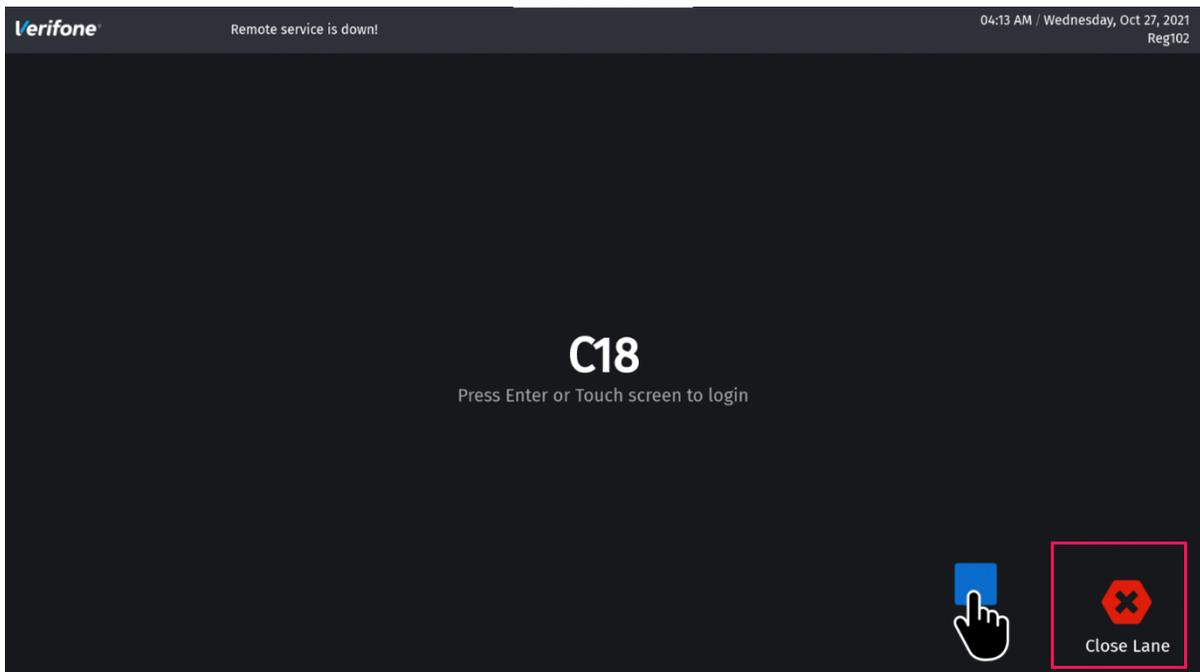
## Screen Position Change During Period Close

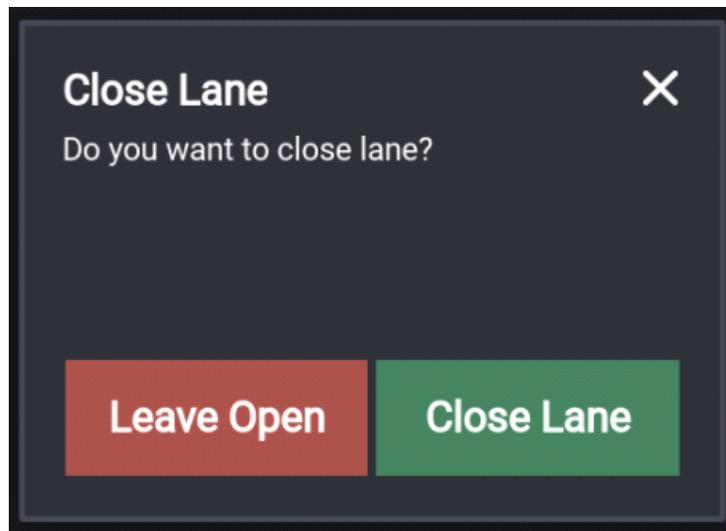
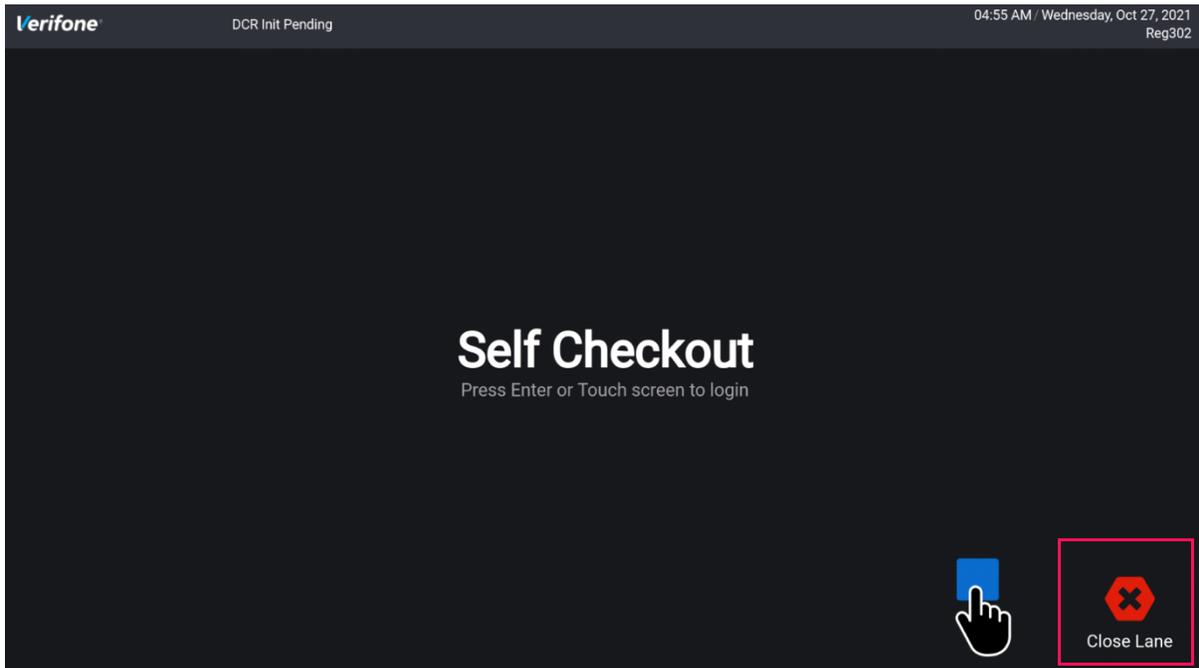
If Period close is running on a POS and the screen position is changed, then the following message appears:



## Close Lane

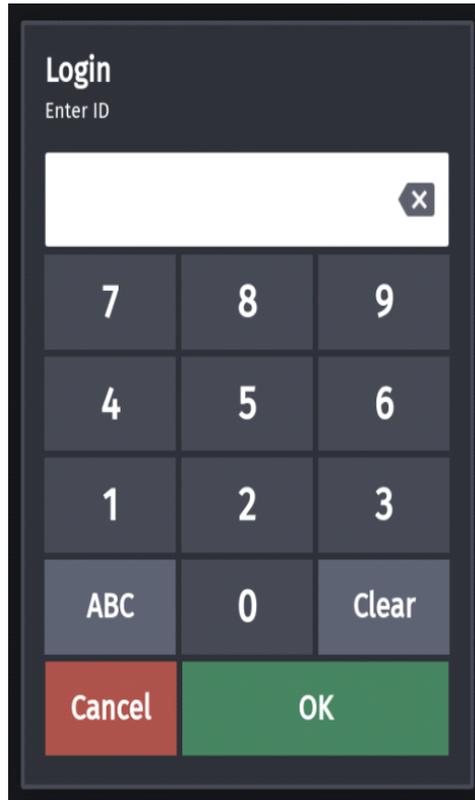
1. Select Close Lane Icon.



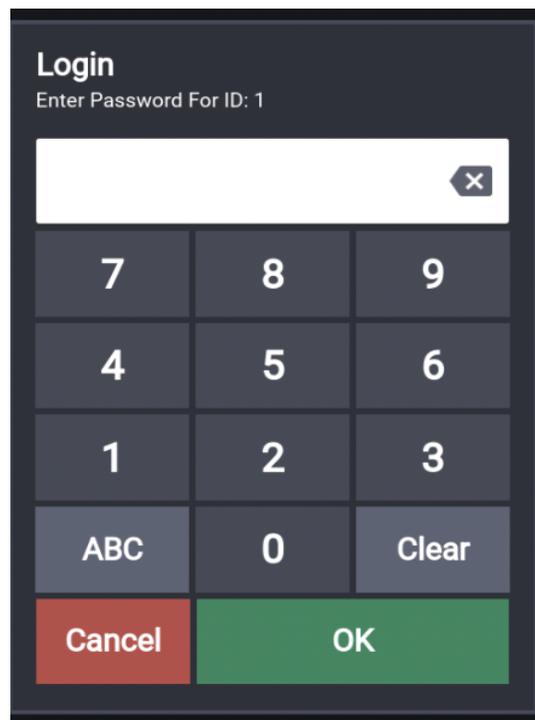


2. Select Close Lane.

3. Enter login details to close lane.



The image shows a dark-themed login dialog box. At the top, it says "Login" in white, followed by "Enter ID" in a smaller font. Below this is a white text input field with a small grey "x" icon on the right side. Underneath the input field is a numeric keypad with buttons for digits 7, 8, 9, 4, 5, 6, 1, 2, 3, 0, and a "Clear" button. At the bottom of the dialog, there are two buttons: a red "Cancel" button on the left and a green "OK" button on the right.



The image shows a dark-themed login dialog box. At the top, it says "Login" in white, followed by "Enter Password For ID: 1" in a smaller font. Below this is a white text input field with a small grey "x" icon on the right side. Underneath the input field is a numeric keypad with buttons for digits 7, 8, 9, 4, 5, 6, 1, 2, 3, 0, and a "Clear" button. At the bottom of the dialog, there are two buttons: a red "Cancel" button on the left and a green "OK" button on the right.

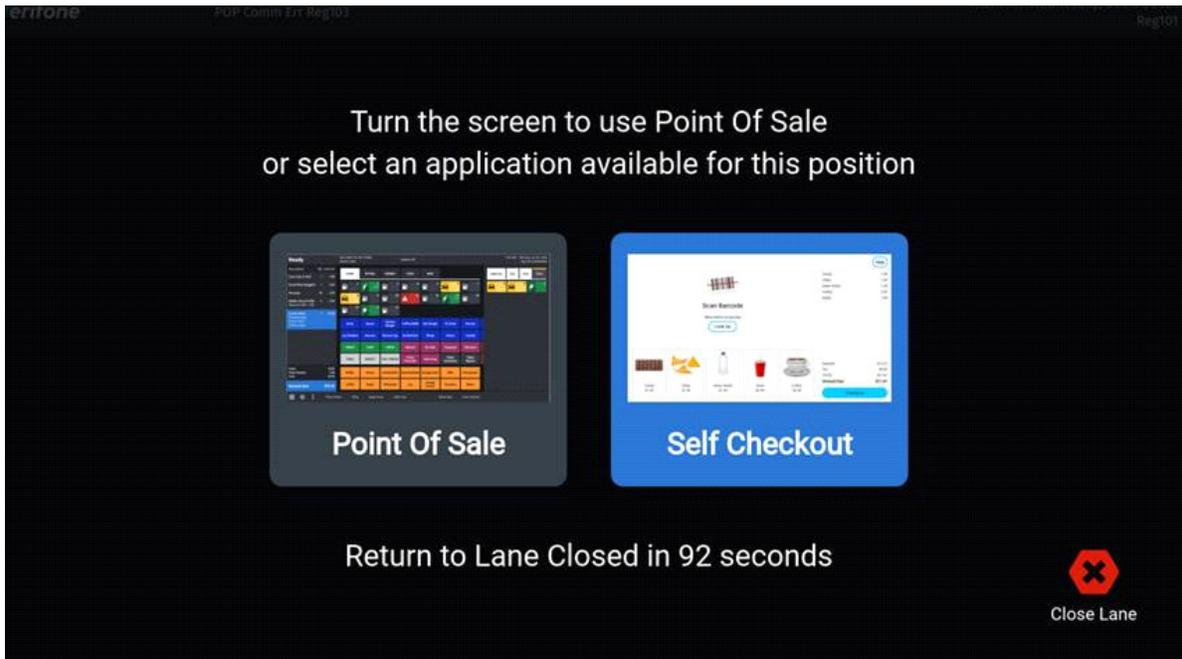
The Verifone logo is centered at the top of a black rectangular area. It consists of the word "Verifone" in a white, sans-serif font, with a blue checkmark-like symbol integrated into the letter "V".

# Lane Closed

## Lane Closed Scenario

The POS application is running at home position and the system is put into lane closed mode. When the screen is changed to flip position, the lane closed mode continues, but, the following screen appears to give the user option to run SCO application or return back to running POS application or remain in lane closed mode.

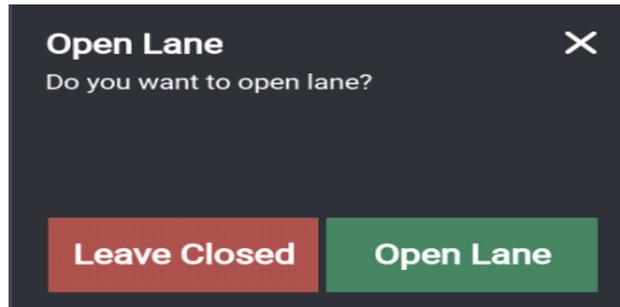
The return to lane close mode countdown timer starts with 120 seconds. Users can go back to lane closed mode by selecting `Close Lane` icon without waiting for the timer countdown to close lane.



## Open Lane

1. On the Lane Closed screen, double tap on the top left hand corner of the screen to open lane.

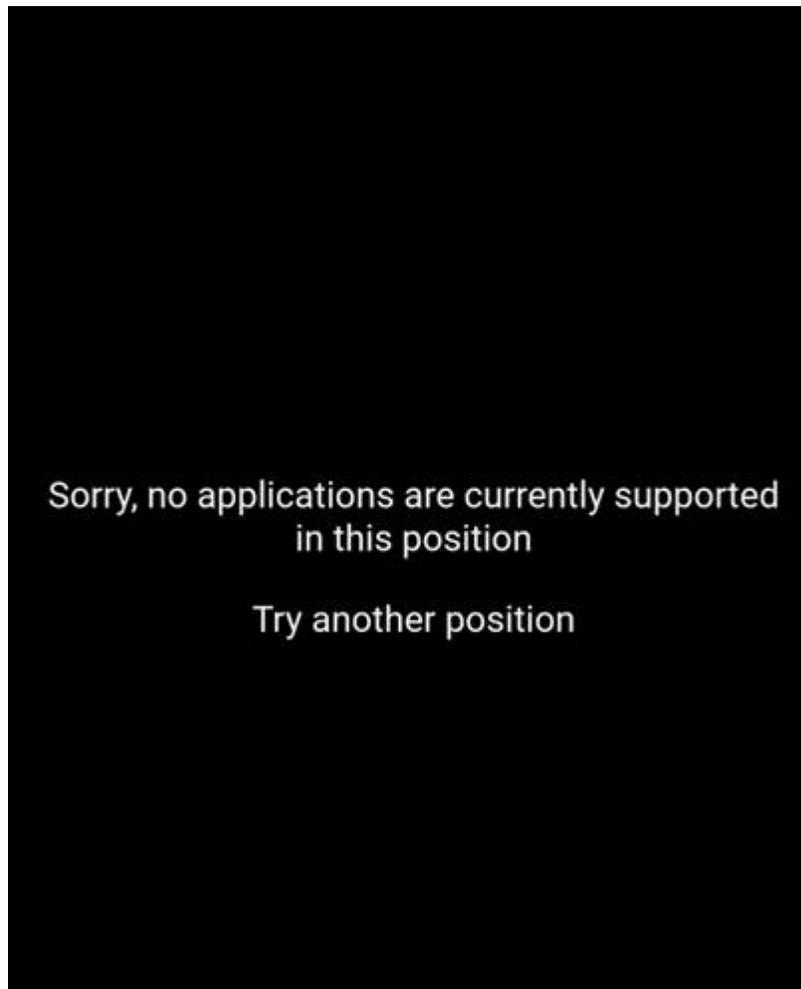




2. Select Open Lane.
3. Enter login details to open lane.

## Portrait Mode

When screen is oriented to Portrait mode from landscape mode, the following message appears:



## Legacy POS Screen

Legacy POS devices like Topaz 410, Ruby CI and Ruby2 can only run the Point Of Sale application. These devices get a close lane button with the upgrade that works the same way as the C18 Close Lane button.

