

Proprietary FEP Interface

Feature Reference

Date: September 15, 2016



Verifone[®]

Proprietary FEP Interface

This Feature Reference provides detailed information on how to configure and use the Proprietary Interface feature on two separate Verifone Site Controllers: Commander and Sapphire.

Chapter One covers Proprietary Interface on the Commander and Chapter two relates to Sapphire. Both chapters contain the subsections listed below:

- Overview - This section contains a brief description, requirements and the supported hardware configurations for the Proprietary Interface feature on the related Site Controller.
- Using - This section describes how to prepare the specific Site Controller for the Proprietary Interface feature.
- Configuring - This section contains information on how to configure the Proprietary Interface feature on the related Site Controller.
- Reporting - This section contains a sample report with a detailed report description for the Proprietary Interface feature on the specific Site Controller.

Verifone, Inc.

88 West Plumeria Drive

San Jose, CA 95134

Telephone: 408-232-7800

<http://www.verifone.com>

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Revision History

Date	Description
09/25/2015	Format Update.
10/29/2015	Added Commander section and updated Sapphire.
09/15/2016	Updated Format.

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GLOSSARY OF TERMS

The following terms and definitions will assist the reader with understanding the content of the Feature Reference

Terms	Definitions
DCR	Dispenser Card Reader
FEP	Front End Processor
MOP	Method of Payment
POS SYSTEM	Includes the POS (Point of Sale) terminals, site controller and the Electronic Payment System (EPS).
PPU	Price Per Unit
STAN	System Traced Audit Number (Transaction ID), a unique key for the card transaction.

1 COMMANDER

Overview

Feature Description

The Proprietary FEP (Front End Processor) Interface Feature Reference provides instructions for installing and configuring Proprietary Cards and the functionality within the application using a Commander Site Controller.

The proprietary network option allows Commander applications to accept proprietary cards at the POS and card readers using an MX Series PINpad.

The Site Controller records totals for proprietary card sales and reports them in the Proprietary Card Report for the period. Refer to the Reports Reference in Report Navigator for a description of the report.

Special Considerations

- Credit Cards that are set up as proprietary are approved through the Proprietary Network Host.
- Proprietary Cards do not support fallback processing.
- The Proprietary Configuration is programmed to accept a specific card.

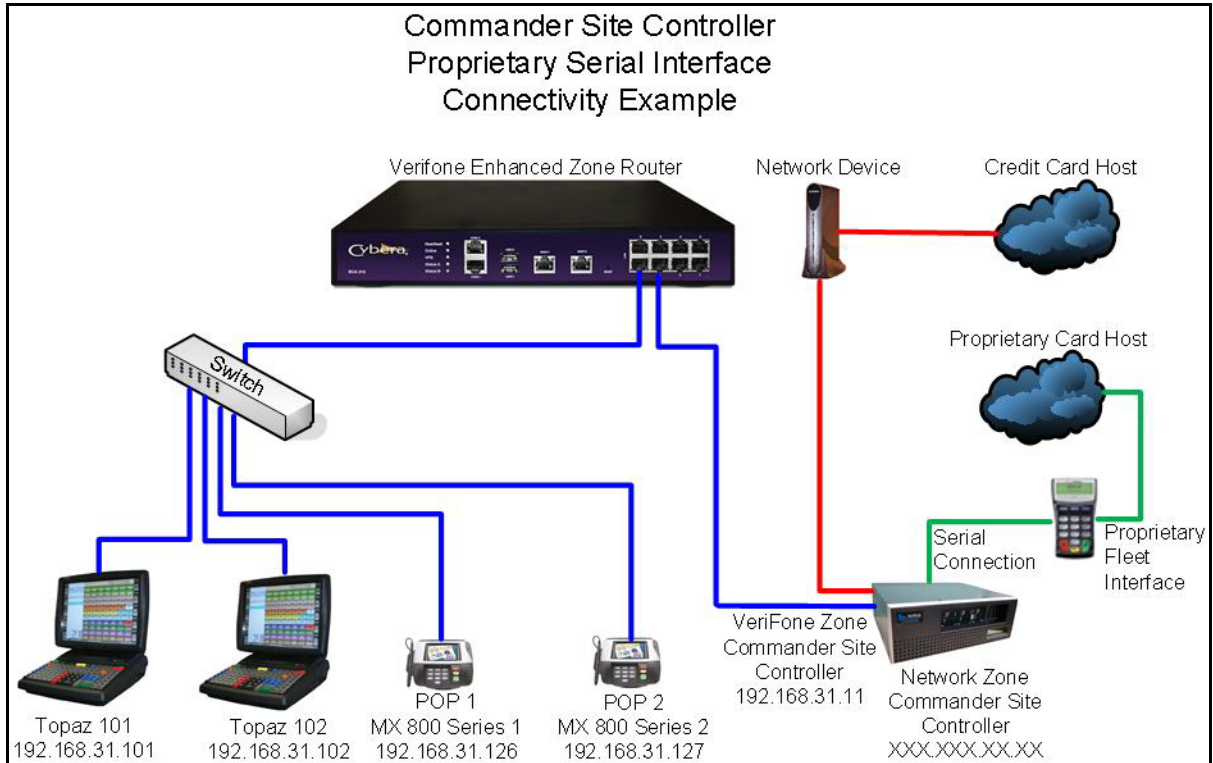
Supported Hardware Configuration

- Commander with Topaz
- Commander with Ruby2
- RubyCi with Topaz
- RubyCi with Ruby2

Configuring the Proprietary FEP Interface

Hardware Setup

Connect the serial proprietary network cable to the serial port on the back of the Commander Site Controller.



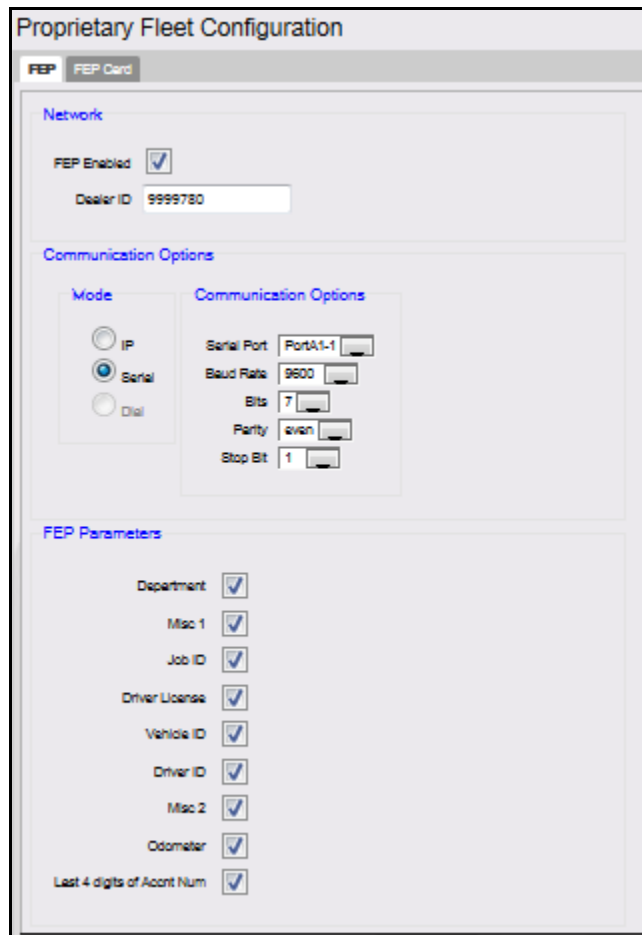
Configuring with Commander Configuration Client

Proprietary Fleet Configuration

From the Commander Configuration Client, go to: Payment Controller > EPS Configuration > Proprietary Fleet Configuration.



The Proprietary Fleet Configuration window displays.



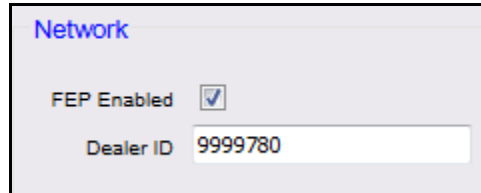
The following tabs are available for selection:

FEP Tab



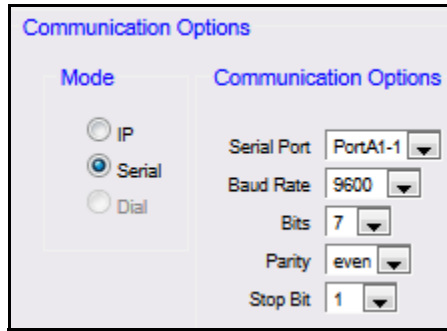
IP based Communications is currently not supported.


1. From the Proprietary Fleet Configuration window, select the [FEP] tab.
2. Configure the Network Parameters.



Value	Definition
Network	
FEP Enabled	Enables the proprietary network.
Dealer ID	Merchant ID number is assigned by the Proprietary Fleet <alphanumeric, up to 11 characters>.

3. Configure the Communication Options.



Value	Definition
Mode	
Serial	Select [Serial] for the communication mode.  <i>Serial Mode settings are provided by the customer, procured from their private vendor.</i>
Communication Options	
Serial Port	Determines the Serial Port.
Baud Rate	Determines the Baud Rate
Bits	Determines the bits being utilized <7 or 8>.
Parity	Determines the parity <odd, even or none>.
Stop Bit	Determines the stop bit <1, 1.5, or 2>.

4. Select [Save] to accept, or [Cancel] to exit without saving changes.




Log off/Log on all POS terminals after any setting modifications to allow changes to take effect.

FEP Card Tab

1. From the Proprietary Fleet Configuration window, select the [FEP Card] tab. The FEP Card window displays.

2. Select [Add] to configure the FEP Card.
3. Configure the Card Information and Limits.

Value	Definition
Card Information	
Card Table Index	A unique single-digit identifier.
Card Abbreviation	Sets the abbreviated proprietary card name.
Card Name	Determines the proprietary card name.
Lower ISO	Sets the card range that identifies the proprietary card.
Upper ISO	No configuration.
Pan Length	Determines the total number of digits embossed on the card.
Card Enabled	Enables the selected proprietary card.

Value	Definition
Accept Manual Entry	Allows the account number to be entered manually instead of swiped.
Card Limits	
DCR Auth Amount	<p>Maximum credit transaction dollar amount allowed at a DCR transaction for this proprietary card.</p> <p> <i>If the amount reaches the DCR limit, the pump automatically shuts off.</i></p>

4. Select [Save] to accept, or [Cancel] to exit without saving changes.



Log off/Log on all POS terminals after any setting modifications to allow changes to take effect.

Commander Low ISO and Pan Length Configuration

Several different track layouts have been identified. Review the examples below to configure the ISO and Pan Length for each layout.

Example	Pan and ISO Track Layout
Track2 data: 6543121234523233	<p>Pan Length</p> <ul style="list-style-type: none"> • The Pan is identified by all digits before the first '='. • If Track2 does not contain a '=', then the Pan is the entire Track2 data. • With no '=' signs, the entire track data is the Pan and the length is all the digits. • The Pan length would be 16. <p>Low ISO</p> <ul style="list-style-type: none"> • The ISO would be the first 1-6 digits (6543). • Use what is sufficient to identify the group of cards.

Example	Pan and ISO Track Layout
Track2 data: 654312=123452323 654312=123452323=8877	Pan Length <ul style="list-style-type: none"> • The PAN would be all digits left of the first '='. • The Pan Length would be 6. Low ISO <ul style="list-style-type: none"> • The ISO would be the first 1-6 digits (654312). • Use what is sufficient to identify the group of cards.
Track2 data: ==6543=123452323=8877 =6543=123452323=8877	<ul style="list-style-type: none"> • The leading '=' and '==' would be stripped off. • The ISO would be 6543 and the Pan Length would be 4.
Track2 data: ==6543====887788776 =6543====887788776	<ul style="list-style-type: none"> • The leading '=' and '==' would be stripped off. However, the following consecutive '=' could cause parsing issues. • Leave the leading '=' or '==' in place when entering the data in the Low ISO field. • The ISO would be ==6543 with a Pan Length of 6 or =6543 with a Pan Length of 5.

Using the Proprietary FEP Interface

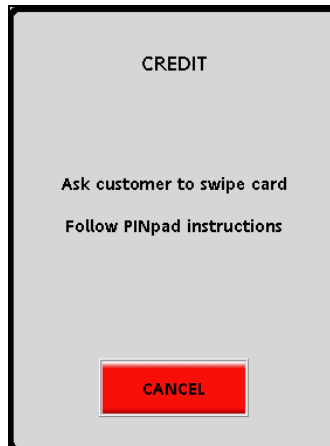
Sales

Proprietary Transaction

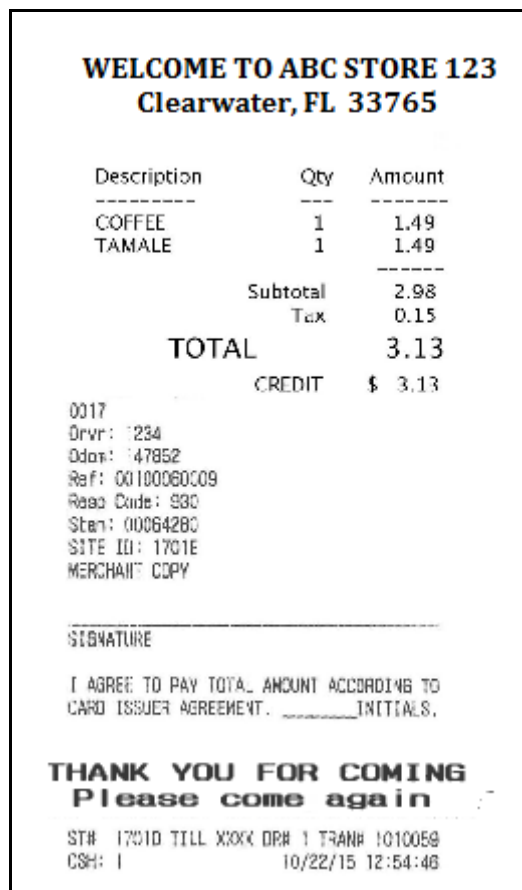
1. From the POS, enter the <sale items>.
2. Press [TOTAL].
3. Press [CREDIT].

Description	Qty	Amount	1	2	3	4	5	6	7
Coffee 24 Oz	1	1.49							
TAMALE BEEF	1	1.49							
			APPROVE	PREPAY	VIEW FUEL	FUEL	OTHER FUEL	PREPAY MOVE	Stop Fuel
			FUEL TAX ADDITION	FUEL TAX EXEMPT	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TK PRINT	Ticket Print
			Pay In	Pay Out	Safe Drop	Safe Loan	Safe Drop Cor	Void Ticket	REPEAT LAST
			No Sale	FLASH REPORTS	Clock In/Out	Tax Exempt	Refund	Void Line	ENTER PLU#
			Modify	COFFEE	Other MOP	LOTTO	TAX COUPON	Rest In Gas	QTY
			FOUNTAIN COFFEE	ROLLER GRILL	DRIVE OFF	LOTTERY	NTAX COUPON	EXACT CHANGE	Other Currency
			HBA	DAIRY	PUMP TEST	IN-HOUSE	MANUAL CREDIT	NEXT EVEN \$\$	Total
Subtotal		\$2.98	CIGARETT	GROCERY TAX	TAX COUPON	CHECK	\$20 CASH	SPECIAL DISCOUNT	DEBIT
Tax		\$0.15	BEER	GROCERY NTAX	NTAX COUPON	MANUAL EBT	\$50 CASH	CASH	CREDIT
TOTAL		\$3.13							
Amt Due		\$3.13							

A message will prompt to *"Ask customer to swipe card. Follow PINpad Instructions."*



4. The customer swipes their card and completes the requested information on the PINpad.
5. The receipt prints when authorization is received.



Manual Card Entry Transaction

In some instances, the card magstripe is unreadable and the card number and expiration date must be manually entered.



Manual Entry requires an existing Method of Payment definition using MOP Code: 25-Manual_Entry.

1. From the POS, enter the <sale items>.
2. Press [TOTAL].
3. Press [OTHER MOP].

Description	Qty	Amount	1	2	3	4	5	6	7
Coffee 24 Oz	1	1.49							
TAMALE BEEF	1	1.49							
			APPROVE	PREPAY	VIEW FUEL	FUEL	OTHER FUEL	PREPAY MOVE	Stop Fuel
			FUEL TAX ADDITION	FUEL TAX EXEMPT	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TK PRINT	Ticket Print
			Pay In	Pay Out	Safe Drop	Safe Loan	Safe Drop Cor	Void Ticket	REPEAT LAST
			No Sale	FLASH REPORTS	Clock In/Out	Tax Exempt	Refund	Void Line	ENTER PLU#
			Modify	COFFEE	Other MOP	LOTTO	TAX COUPON	Rest In Gas	QTY
			FOUNTAIN COFFEE	ROLLER GRILL	DRIVE OFF	LOTTERY	NTAX COUPON	EXACT CHANGE	Other Currency
			HBA	DAIRY	PUMP TEST	IN-HOUSE	MANUAL CREDIT	NEXT EVEN \$\$	Total
Subtotal	\$2.98		CIGARETT	GROCERY TAX	TAX COUPON	CHECK	\$20 CASH	SPECIAL DISCOUNT	DEBIT
Tax	\$0.15		BEER	GROCERY NTAX	NTAX COUPON	MANUAL EBT	\$50 CASH	CASH	CREDIT
TOTAL	\$3.13								
Amt Due	\$3.13								

The Other MOP window displays.

Other MOP	
Choose an MOP	Choose an MOP
1 CASH	10 DRIVE OFF
2 CHECK	11 TAX COUPON
3 CREDIT	12 \$20 CASH
4 DEBIT	13 \$50 CASH
5 MANUAL CARD ENTRY	14 EXACT CHANGE
6 IN-HOUSE	15 TRAVEL CHK
7 EBT	16 LOTTERY
8 NON-TAX COUPON	17 SPECIAL DISCOUNT
9 LOTTO	

4. Select the Manual Entry MOP.
5. Enter the <account number>
6. Press [OK].

ENTER PAYMENT ACCT

7 8 9
4 5 6
1 2 3
0 00
Clear <--
OK CANCEL

7. Enter the <month> and <year> (MMYY) of the card expiration date.
8. Press [OK].

ENTER EXP DATE MM/YY

7 8 9
4 5 6
1 2 3
0 00
Clear <--
OK CANCEL

9. The receipt prints when authorization is received.

WELCOME TO ABC STORE 123
Clearwater, FL 33765

Description	Qty	Amount
COFFEE	1	1.49
TAMALE	1	1.49
	Subtotal	2.98
	Tax	0.15
TOTAL		3.13
	CREDIT	\$ 3.13

0017
Drvr: 1234
Addr: 147852
Ref: 00100060009
Read Code: 930
Stan: 00064280
SITE ID: 1701E
MERCHANT COPY

SIGNATURE _____

I AGREE TO PAY TOTAL AMOUNT ACCORDING TO
CARD ISSUER AGREEMENT. _____ INITIALS.

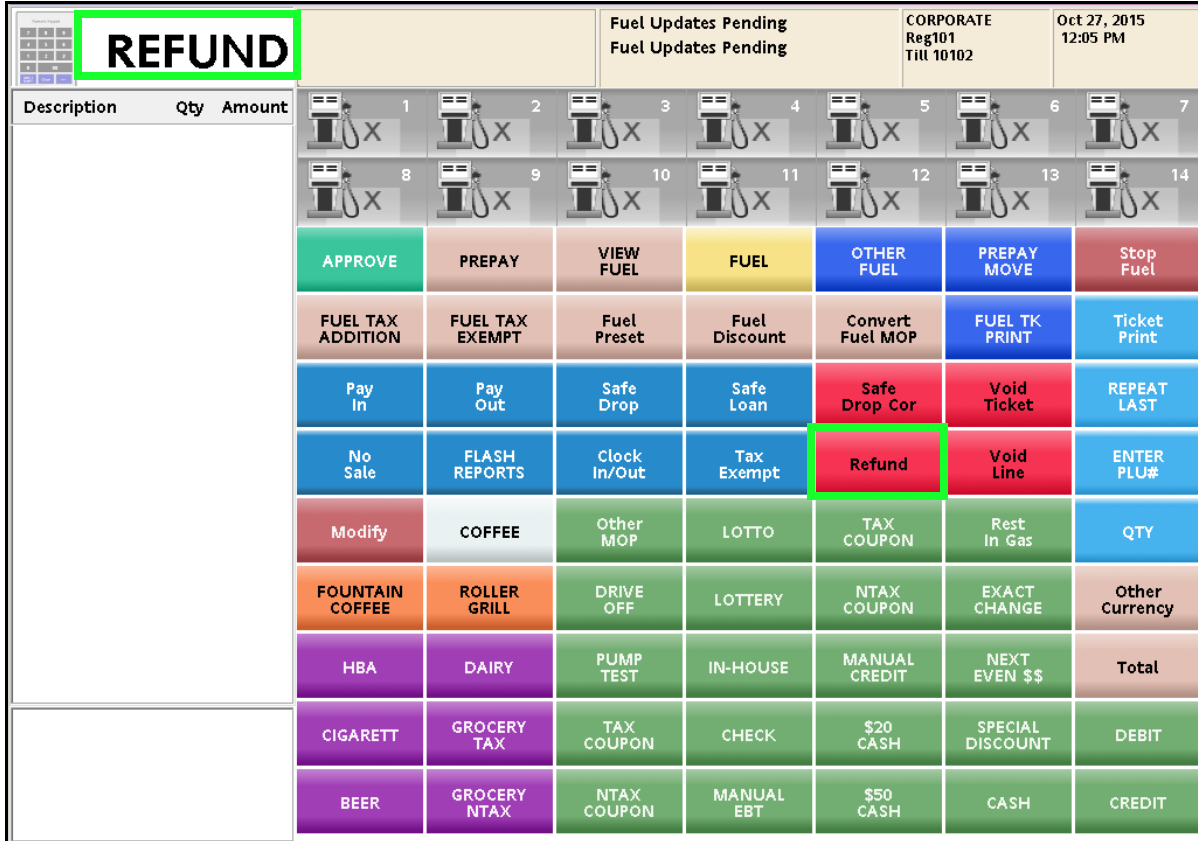
THANK YOU FOR COMING
Please come again

ST# 1701D TILL XXXX DR# 1 TRNH 1010059
CSH: 1 10/22/15 12:54:46

Refunds

Refund Transactions

1. From the POS, press [REFUND].



The word *REFUND* displays in the upper left corner of the POS window to indicate the POS is now in refund mode.

2. Enter the <refund items>.

Description	Qty	Amount	1	2	3	4	5	6	7
Coffee 24 Oz	1	-1.49							
TAMALE BEEF	1	-1.49							
			APPROVE	PREPAY	VIEW FUEL	FUEL	OTHER FUEL	PREPAY MOVE	Stop Fuel
			FUEL TAX ADDITION	FUEL TAX EXEMPT	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TK PRINT	Ticket Print
			Pay In	Pay Out	Safe Drop	Safe Loan	Safe Drop Cor	Void Ticket	REPEAT LAST
			No Sale	FLASH REPORTS	Clock In/Out	Tax Exempt	Refund	Void Line	ENTER PLU#
			Modify	COFFEE	Other MOP	LOTTO	TAX COUPON	Rest In Gas	QTY
			FOUNTAIN COFFEE	ROLLER GRILL	DRIVE OFF	LOTTERY	NTAX COUPON	EXACT CHANGE	Other Currency
			HBA	DAIRY	PUMP TEST	IN-HOUSE	MANUAL CREDIT	NEXT EVEN \$\$	Total
Subtotal (\$2.98)			CIGARETT	GROCERY TAX	TAX COUPON	CHECK	\$20 CASH	SPECIAL DISCOUNT	DEBIT
Tax (\$0.15)			BEER	GROCERY NTAX	NTAX COUPON	MANUAL EBT	\$50 CASH	CASH	CREDIT
TOTAL (\$3.13)									
Amt Due (\$3.13)									

The refund items are listed in the transaction window with the Amount Due, and the total refund (credit balance).

3. Press [TOTAL].
4. Enter the <STAN number>.

5. Press [CREDIT]..

00064280			Fuel Updates Pending Receipt Printer Unavail..			CORPORATE Reg101 Till 10102		Oct 27, 2015 12:39 PM	
Description	Qty	Amount	1	2	3	4	5	6	7
Coffee 24 Oz	1	-1.49	X	X	X	X	X	X	X
TAMALE BEEF	1	-1.49	X	X	X	X	X	X	X
			APPROVE	PREPAY	VIEW FUEL	FUEL	OTHER FUEL	PREPAY MOVE	Stop Fuel
			FUEL TAX ADDITION	FUEL TAX EXEMPT	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TK PRINT	Ticket Print
			Pay In	Pay Out	Safe Drop	Safe Loan	Safe Drop Cor	Void Ticket	REPEAT LAST
			No Sale	FLASH REPORTS	Clock In/Out	Tax Exempt	Refund	Void Line	ENTER PLU#
			Modify	COFFEE	Other MOP	LOTTO	TAX COUPON	Rest In Gas	QTY
			FOUNTAIN COFFEE	ROLLER GRILL	DRIVE OFF	LOTTERY	NTAX COUPON	EXACT CHANGE	Other Currency
			HBA	DAIRY	PUMP TEST	IN-HOUSE	MANUAL CREDIT	NEXT EVEN \$\$	Total
Subtotal (\$2.98)			CIGARETT	GROCERY TAX	TAX COUPON	CHECK	\$20 CASH	SPECIAL DISCOUNT	DEBIT
Tax (\$0.15)			BEER	GROCERY NTAX	NTAX COUPON	MANUAL EBT	\$50 CASH	CASH	CREDIT
TOTAL (\$3.13)									
Amt Due (\$3.13)									

6. Swipe the card.
7. Ask the customer to complete the requested information on the PINpad.
8. The receipt prints when authorization is received.



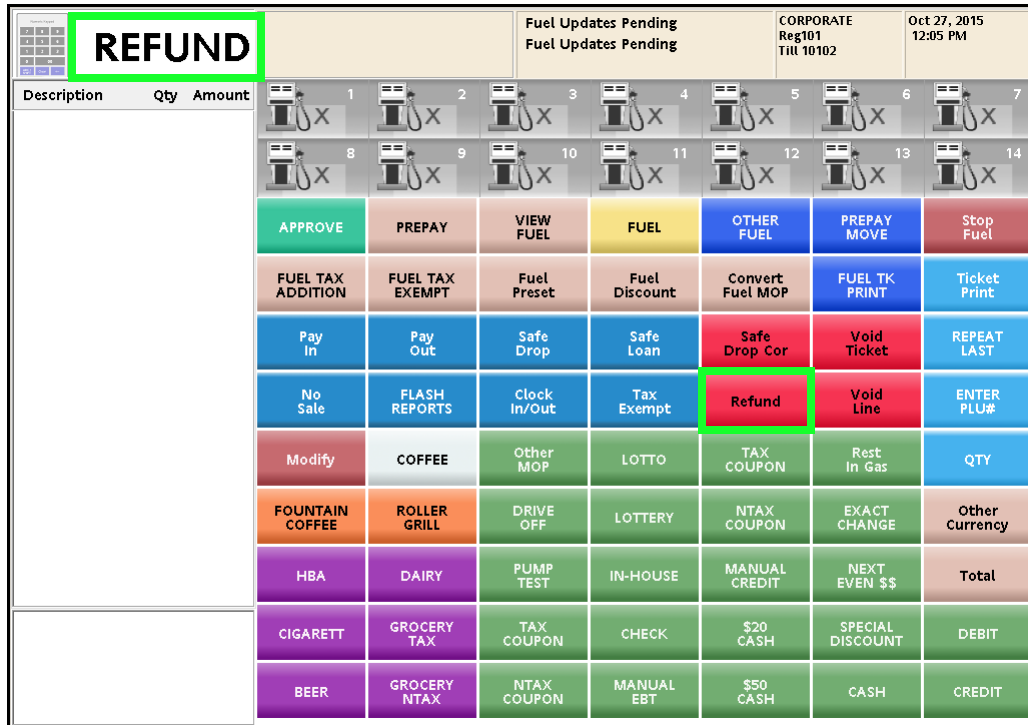
Manual Card Entry Refund Transaction

In some instances, the card magstripe is unreadable and the card number and expiration date must be manually entered.



Manual Entry requires an existing Method of Payment definition using MOP Code: 25-Manual_Entry..

1. From the POS, press [REFUND].



The word "REFUND" displays in the upper left corner of the POS window to indicate the POS is now in refund mode.

2. Enter the <refund items>.

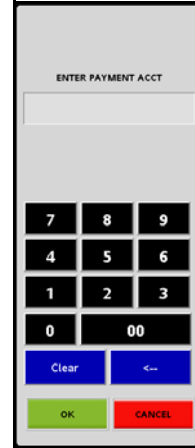
3. Press [OTHER MOP].

Description	Qty	Amount	1	2	3	4	5	6	7
Coffee 24 Oz	1	-1.49	X	X	X	X	X	X	X
TAMALE BEEF	1	-1.49	X	X	X	X	X	X	X
			APPROVE	PREPAY	VIEW FUEL	FUEL	OTHER FUEL	PREPAY MOVE	Stop Fuel
			FUEL TAX ADDITION	FUEL TAX EXEMPT	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TK PRINT	Ticket Print
			Pay In	Pay Out	Safe Drop	Safe Loan	Safe Drop Cor	Void Ticket	REPEAT LAST
			No Sale	FLASH REPORTS	Clock In/Out	Tax Exempt	Refund	Void Line	ENTER PLU#
			Modify	COFFEE	Other MOP	LOTTO	TAX COUPON	Rest In Gas	QTY
			FOUNTAIN COFFEE	ROLLER GRILL	DRIVE OFF	LOTTERY	NTAX COUPON	EXACT CHANGE	Other Currency
			HBA	DAIRY	PUMP TEST	IN-HOUSE	MANUAL CREDIT	NEXT EVEN \$\$	Total
Sub total (\$2.98)			CIGARETT	GROCERY TAX	TAX COUPON	CHECK	\$20 CASH	SPECIAL DISCOUNT	DEBIT
Tax (\$0.15)			BEER	GROCERY NTAX	NTAX COUPON	MANUAL EBT	\$50 CASH	CASH	CREDIT
TOTAL (\$3.13)									
Amt Due (\$3.13)									

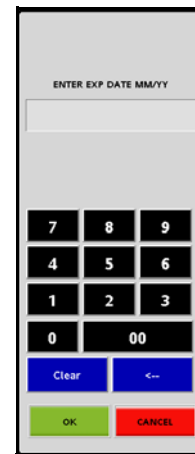
The Other MOP window displays.

Other MOP	
Choose an MOP	Choose an MOP
1 CASH	10 DRIVE OFF
2 CHECK	11 TAX COUPON
3 CREDIT	12 \$20 CASH
4 DEBIT	13 \$50 CASH
5 MANUAL CARD ENTRY	14 EXACT CHANGE
6 IN-HOUSE	15 TRAVEL CHK
7 EBT	16 LOTTERY
8 NON-TAX COUPON	17 SPECIAL DISCOUNT
9 LOTTO	

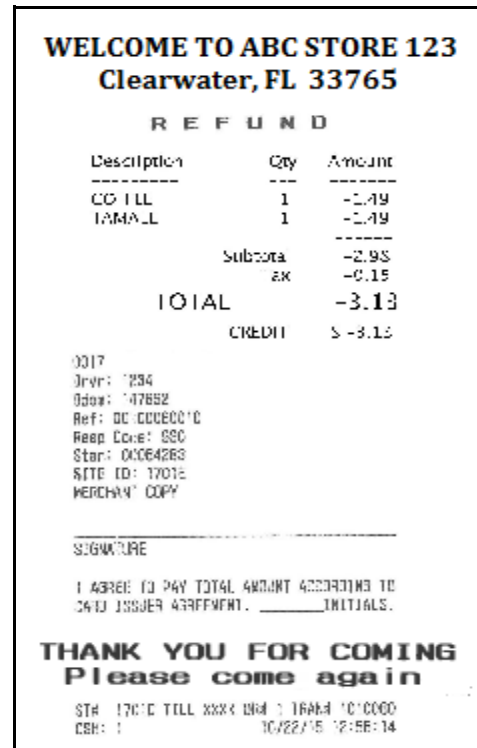
4. Select the Manual Entry MOP.
5. Enter the <account number>
6. Press [OK].



7. Enter the <month> and <year> (MMYY) of the card expiration date.
8. Press [OK].



9. A receipt is printed from the POS



Reporting

The Proprietary reports can be accessed from the POS at Network Menu > EPS Network Reports > Proprietary Reports.

Proprietary Card Report

Proprietary Card Report shows sales totals by card type.

Report Details:

- **TITLE:** Proprietary Card Report.
- **DLR#:** Dealer identification number.
- **PRINTED:** Date and time the report printed.
 - **MM/DD/YY:** Date in month, date year format.
 - **HH:MM:SS:** Time in hour, minutes, and seconds.
- **WORKSTATION ID:** Workstation identification number.
- **TERMINAL BATCH:** Terminal batch number.
- **TERMINAL BATCH OPEN:** Time and date terminal batch was opened.
- **TERMINAL BATCH CLSE:** Time and date terminal batch was closed.
- **CARDTYPE:** Type of proprietary card used in the transaction.
 - **CNT:** Count of card type used.
- **SALES:** Transaction amount for card type.
 - **CNT:** Transaction count for card type.
- **REFUNDS:** Amount of refunds given for card type.
- **TOTAL:** Total amounts in a batch transaction.

*** Proprietary Card Report ***				
DLR#: 9999194				
Printed: 08/17/12 16:24:55				
Workstation Id POS011				
Terminal Batch 8				
Terminal Batch Open: 08/15/2011 10:10:53				
Terminal Batch Clse: 11/15/2011 02:04:16				
CARDTYPE	CNT	SALES	CNT	REFUNDS
MTEC1	22	192.87	02	21.67
MTEC2	28	278.61	05	112.01
TOTAL	50	471.48	07	133.68

Proprietary Product Report

Proprietary Product Report shows sales totals by product code.

Report Details:

- **TITLE:** Proprietary Product Report.
- **DLR#:** Dealer identification number.
- **PRINTED:** Date and time the report printed.
 - **MM/DD/YY:** Date in month, date year format.
 - **HH:MM:SS:** Time in hour, minutes, and seconds.
- **WORKSTATION ID:** Workstation identification number.
- **TERMINAL BATCH:** Terminal batch number.
- **TERMINAL BATCH OPEN:** Time and date terminal batch was opened.
- **TERMINAL BATCH CLSE:** Time and date terminal batch was closed.
- **PROD:** Assigned product number.
- **DESC:** Product description.
- **VOLUME:** Total volume of fuel dispensed.
- **CNT:** Transaction product count.
- **SALES:** Transaction amount.
- **TOTAL:** Total amount in a batch transaction.

*** Proprietary Product Report ***				
DLR#: 9999194				
Printed: 08/17/12 16:24:55				
Workstation Id POS011				
Terminal Batch 8				
Terminal Batch Open: 08/15/2011 10:10:53				
Terminal Batch Clse: 11/15/2011 02:04:16				
PROD	DESC	VOLUME	CNT	SALES
11	UNLEADED ETH	133.800	07	192.87
28	DIESEL 1	651.770	15	763.50
TOTAL				956.37

Unconfirmed Transaction Report

The Unconfirmed Transaction Report displays all the declined and failed Store and Forward transactions. If a Store and Forward transaction is declined by the Host, it has to be manually settled.

This report also contains successful pre-authorized, but incomplete, transactions.

This report accepts terminal batch numbers as input.

Report Details:

- **TITLE:** Unconfirmed Transaction Report.
- **DLR#:** Dealer identification number.
- **PRINTED:** Date and time the report printed.
 - **MM/DD/YY:** Date in month, date year format.
 - **HH:MM:SS:** Time in hour, minutes, and seconds.
- **WORKSTATION ID:** Workstation identification number.
- **TERMINAL BATCH:** Terminal batch number.
- **TERMINAL BATCH OPEN:** Time and date terminal batch was opened.
- **TERMINAL BATCH CLSE:** Time and date terminal batch was closed.
- **ACCOUNT NUMBER:** Account number for the proprietary card.
- **STAN:** System traced audit number (Transaction ID).
- **TOTAL AMOUNT:** Total amount of the card transaction.
- **TIMESTAMP:** Date and time of the transaction.
 - **MM/DD/YY:** Date in month, date year format.
 - **HH:MM:SS:** Time in hour, minutes, and seconds.
- **TRANSTYPE:** Proprietary card transaction detail.
- **TICKET#:** Receipt number.
- **PRODDISC CODE:** Description and code assigned to product.
- **QUANTITY:** Amount of transaction.
- **PPU:** Price per unit of transaction.
- **AMOUNT:** Amount of transaction.

Unconfirmed Transaction Report				
DLR#: 9999194				
Printed: 08/17/12 16:24:55				
Workstation Id POS011				
Terminal Batch 8				
Terminal Batch Open: 08/15/2011 10:10:53				
Terminal Batch Clse: 11/15/2011 02:04:16				
Account number	Stan	Total amount		
TimeStamp	TransType	Ticket#		
ProdDesc	Code	Quantity	PPU	Amount
7079292000005551045	1694	10.00		
02/14/2013 04:16:11	ADVISE	452007831		
Leaded 18	0.116/G	@6.112	10.00	
7079292000005551021	2018	15.00		
09/11/2013 05:19:21	PREAUTH	902000611		
General 400	1.00/EA	@9.98	9.98	
General 950	1.00/EA	@2.50	2.50	

2 SAPPHIRE

Overview

Feature Description

The Proprietary FEP (Front End Processor) Interface Feature Reference provides instructions for installing and configuring Proprietary Cards and the functionality within the application using a Commander Site Controller.

The proprietary network option allows Commander applications to accept proprietary cards at the POS and card readers using an MX Series PINpad.

The Site Controller records totals for proprietary card sales and reports them in the Proprietary Card Report for the period. Refer to the Reports Reference in Report Navigator for a description of the report.

Special Considerations

- Credit Cards that are set up as proprietary are approved through the Proprietary Network Host.
- Proprietary Cards do not support fallback processing.
- The Proprietary Configuration is programmed to accept a specific card.

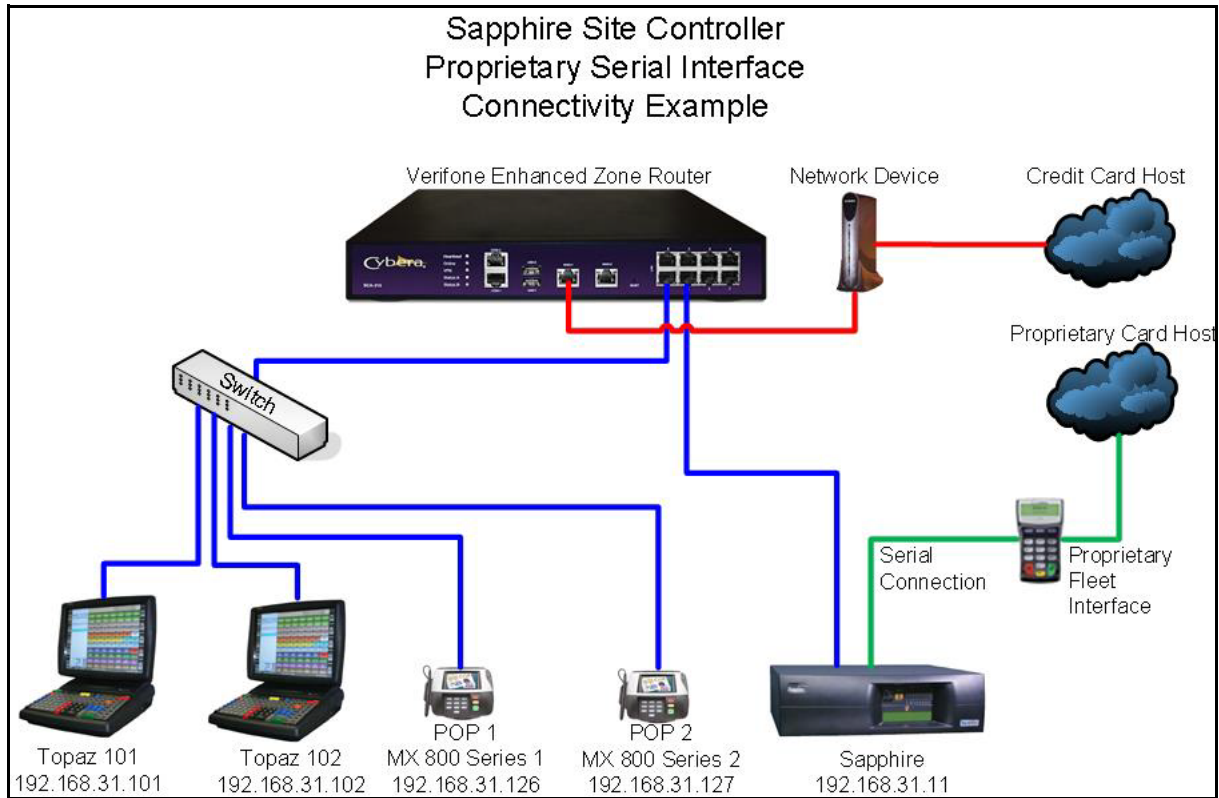
Supported Hardware Configurations

- Sapphire with Topaz
- Sapphire with Ruby

Configuring Serial Interface for Proprietary Cards

Hardware Setup

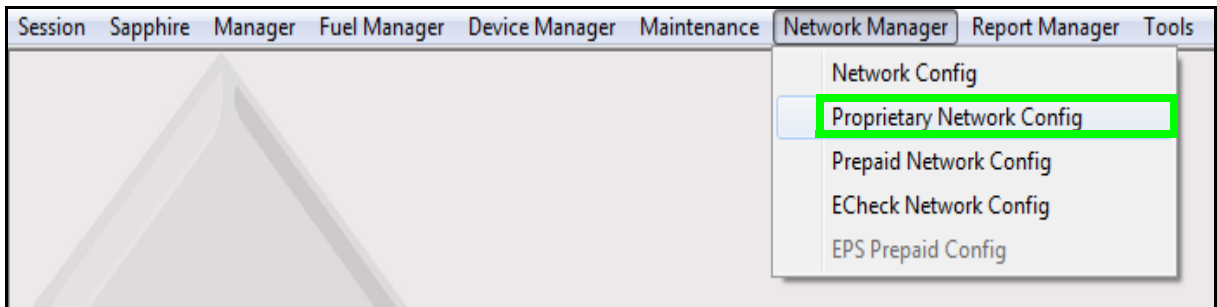
Connect the serial proprietary network cable to the serial port on the back of the Sapphire Site Controller.



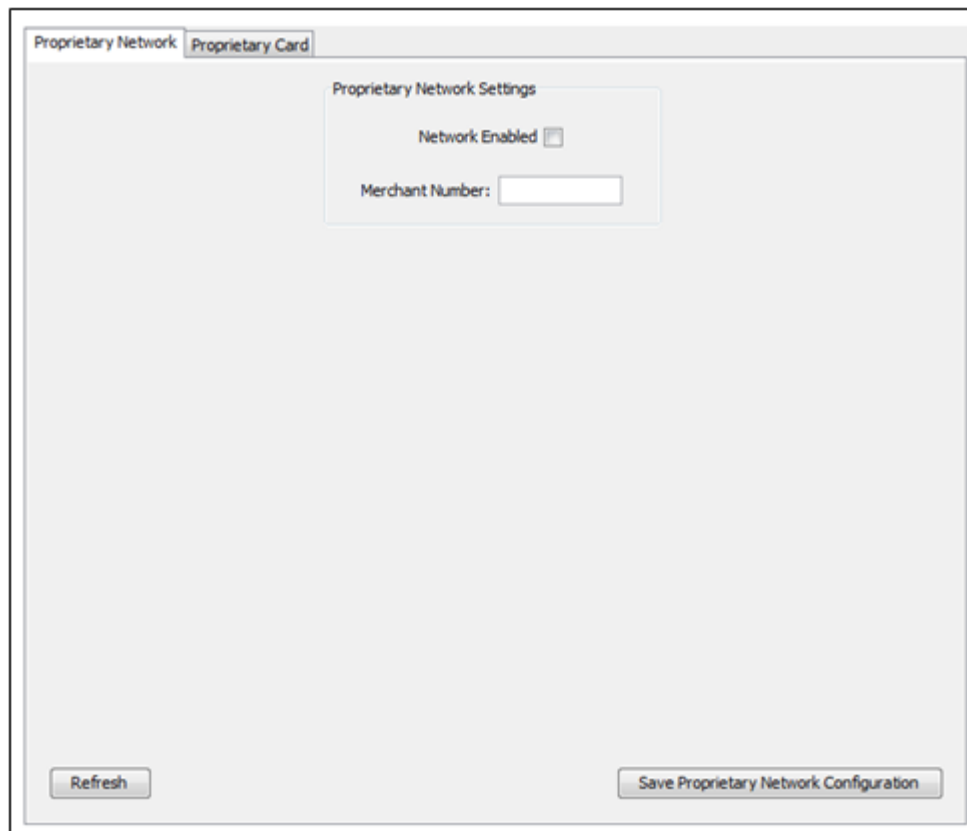
Configuring with Sapphire Configuration Manager

Proprietary Network Configuration

From the Sapphire Configuration Manager, go to: Network Manager > Proprietary Network Config.



The Proprietary Network Configuration form displays.

A screenshot of the Proprietary Network Configuration form. The form has two tabs: 'Proprietary Network' (selected) and 'Proprietary Card'. The main content area is titled 'Proprietary Network Settings' and contains a 'Network Enabled' checkbox (unchecked) and a 'Merchant Number' text input field. At the bottom of the form, there are two buttons: 'Refresh' on the left and 'Save Proprietary Network Configuration' on the right.

The following tabs are available for selection:

- Proprietary Network Configuration
- Proprietary Card

Proprietary Network Configuration Tab

1. From the Proprietary Network Configuration window, select the [Proprietary Network] tab.

The Proprietary Network form displays.

The screenshot shows a software window titled 'Proprietary Network Configuration'. At the top, there are two tabs: 'Proprietary Network' (which is highlighted with a green border) and 'Proprietary Card'. The main area of the window is titled 'Proprietary Network Settings' and contains a 'Network Enabled' checkbox and a 'Merchant Number' input field. At the bottom of the window, there are two buttons: 'Refresh' on the left and 'Save Proprietary Network Configuration' on the right.

2. Configure the Proprietary Network Settings.

Value	Definition
Network	
Network Enabled	Enables the selected network.
Merchant Number	Indicates the Merchant ID number assigned by the network (alphanumeric, up to 11 characters).

3. After editing the configuration values, select [Save Proprietary Network Configuration].

Proprietary Card Tab

1. From the Proprietary Network Configuration window, select the [Proprietary Card] tab.


The Proprietary Card form displays with a list of existing proprietary cards.

The screenshot shows the 'Proprietary Card' configuration window. The 'Proprietary Card' tab is highlighted in green. The window is divided into several sections:


- Proprietary Card Entries:** A table with columns 'Entry #', 'Card Name', and 'Modified'. It lists two entries: '1 MCard' and '2 Visa'.
- Proprietary Card Info:** A section for configuring the selected card (MCard). It includes:
 - Card Enabled:** A checked checkbox.
 - Entry Number:** A dropdown menu set to '1'.
 - Card Name:** A text field containing 'MCard'.
- DCR:** A section for configuring DCR settings. It includes:
 - DCR Enabled:** A checked checkbox.
 - DCR Limit:** A text field set to '25'.
 - Authorization Amount:** A text field set to '15'.
- Track Info:** A section for configuring track information. It includes:
 - ISO:** A text field set to '1234'.
- Offline Settings:** A section for configuring offline settings. It includes:
 - FUEL Pricing Level:** A dropdown menu set to 'CREDIT'.

At the bottom of the window, there are buttons for 'Delete', 'Add', 'Refresh', and 'Save Proprietary Card Configuration(s)'. A note below the table says '*right click for more options'.

2. Select [Add] to create a new proprietary card.
3. Configure the Proprietary Card Info.

Value	Definition
Card Information	
Card Enabled:	Enables the selected proprietary card.
Entry Number	Record number of the proprietary card  <i>The entry number cannot be changed after a proprietary card has been saved.</i>
Card Name	Proprietary card name (alphanumeric, up to 16 characters).

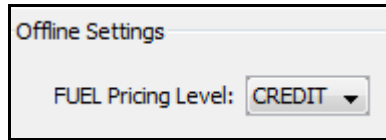
4. Configure the DCR parameters.

Value	Definition
DCR	
DCR Enabled	Accepts the selected proprietary card at the DCR.
DCR Limit	Maximum credit transaction dollar amount allowed at the DCR.
Authorization Amount	<p>Maximum dollar amount that can be pre-authorized for a fuel sale.</p> <p> <i>If the amount reaches the DCR Limit, the pump automatically shuts off.</i></p>

5. Configure the Track Information parameters.

Value	Definition
Track Info	
ISO	<p>Account number range for a card type.</p> <p>Enter the beginning digits that identify the proprietary card.</p> <p>Include any '=' or '==' if they exist.</p>

6. Configure the Offline Services parameters.



The screenshot shows a dialog box titled "Offline Settings". Inside the dialog, there is a label "FUEL Pricing Level:" followed by a dropdown menu. The dropdown menu is currently set to "CREDIT" and has a small downward arrow next to it.

Value	Definition
Offline Settings	
Fuel Pricing Level	Fuel pricing level for the card type <cash or credit>.
Delete	Deletes the selected proprietary card.
Modified	If changes are made, the word "Modified" appears in the entry list.

7. After editing the configuration values, select [Save Proprietary Card Configuration].

Using Serial Interface for Proprietary Cards

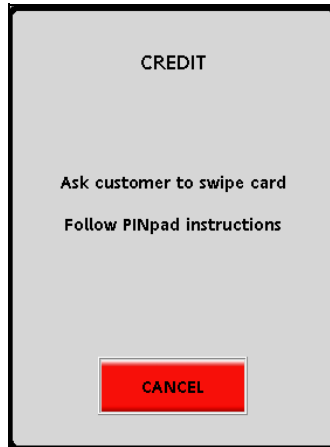
Sales

Proprietary Transaction

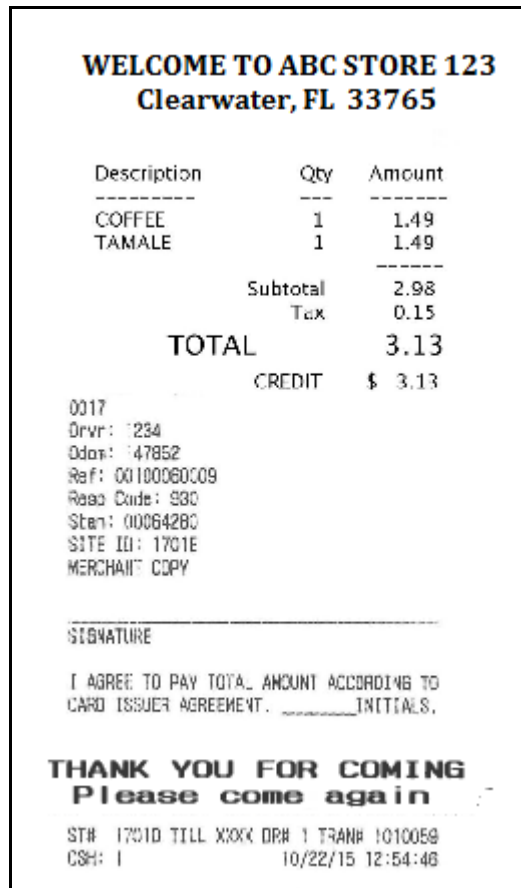
1. From the POS, Enter the <sale items>.
2. Press [TOTAL].
3. Press [CREDIT].

Description	Qty	Amount	1	2	3	4	5	6	7
Coffee 24 Oz	1	1.49							
TAMALE BEEF	1	1.49							
			APPROVE	PREPAY	VIEW FUEL	FUEL	OTHER FUEL	PREPAY MOVE	Stop Fuel
			FUEL TAX ADDITION	FUEL TAX EXEMPT	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TK PRINT	Ticket Print
			Pay In	Pay Out	Safe Drop	Safe Loan	Safe Drop Cor	Void Ticket	REPEAT LAST
			No Sale	FLASH REPORTS	Clock In/Out	Tax Exempt	Refund	Void Line	ENTER PLU#
			Modify	COFFEE	Other MOP	LOTTO	TAX COUPON	Rest In Gas	QTY
			FOUNTAIN COFFEE	ROLLER GRILL	DRIVE OFF	LOTTERY	NTAX COUPON	EXACT CHANGE	Other Currency
			HBA	DAIRY	PUMP TEST	IN-HOUSE	MANUAL CREDIT	NEXT EVEN \$\$	Total
Subtotal		\$2.98	CIGARETT	GROCERY TAX	TAX COUPON	CHECK	\$20 CASH	SPECIAL DISCOUNT	DEBIT
Tax		\$0.15	BEER	GROCERY NTAX	NTAX COUPON	MANUAL EBT	\$50 CASH	CASH	CREDIT
TOTAL		\$3.13							
Amt Due		\$3.13							

A message will prompt to *“Ask customer to swipe card. Follow PINpad Instructions.”*



4. The customer swipes their card and completes the requested information on the PINpad.
5. The receipt prints when authorization is received.



Manual Card Entry Transaction

In some instances, the card magstripe is unreadable and the card number and expiration date must be manually entered.



Manual Entry requires an existing Method of Payment definition using MOP Code: 25-Manual_Entry.

1. From the POS, enter the <sale items>.
2. Press [TOTAL].
3. Select [OTHER MOP].

Description	Qty	Amount	1	2	3	4	5	6	7
Coffee 24 Oz	1	1.49							
TAMALE BEEF	1	1.49							
			APPROVE	PREPAY	VIEW FUEL	FUEL	OTHER FUEL	PREPAY MOVE	Stop Fuel
			FUEL TAX ADDITION	FUEL TAX EXEMPT	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TK PRINT	Ticket Print
			Pay In	Pay Out	Safe Drop	Safe Loan	Safe Drop Cor	Void Ticket	REPEAT LAST
			No Sale	FLASH REPORTS	Clock In/Out	Tax Exempt	Refund	Void Line	ENTER PLU#
			Modify	COFFEE	Other MOP	LOTTO	TAX COUPON	Rest In Gas	QTY
			FOUNTAIN COFFEE	ROLLER GRILL	DRIVE OFF	LOTTERY	NTAX COUPON	EXACT CHANGE	Other Currency
			HBA	DAIRY	PUMP TEST	IN-HOUSE	MANUAL CREDIT	NEXT EVEN \$\$	Total
Subtotal	\$2.98		CIGARETT	GROCERY TAX	TAX COUPON	CHECK	\$20 CASH	SPECIAL DISCOUNT	DEBIT
Tax	\$0.15		BEER	GROCERY NTAX	NTAX COUPON	MANUAL EBT	\$50 CASH	CASH	CREDIT
TOTAL	\$3.13								
Amt Due	\$3.13								

The Other MOP window displays.

Other MOP	
Choose an MOP	Choose an MOP
1 CASH	10 DRIVE OFF
2 CHECK	11 TAX COUPON
3 CREDIT	12 \$20 CASH
4 DEBIT	13 \$50 CASH
5 MANUAL CARD ENTRY	14 EXACT CHANGE
6 IN-HOUSE	15 TRAVEL CHK
7 EBT	16 LOTTERY
8 NON-TAX COUPON	17 SPECIAL DISCOUNT
9 LOTTO	

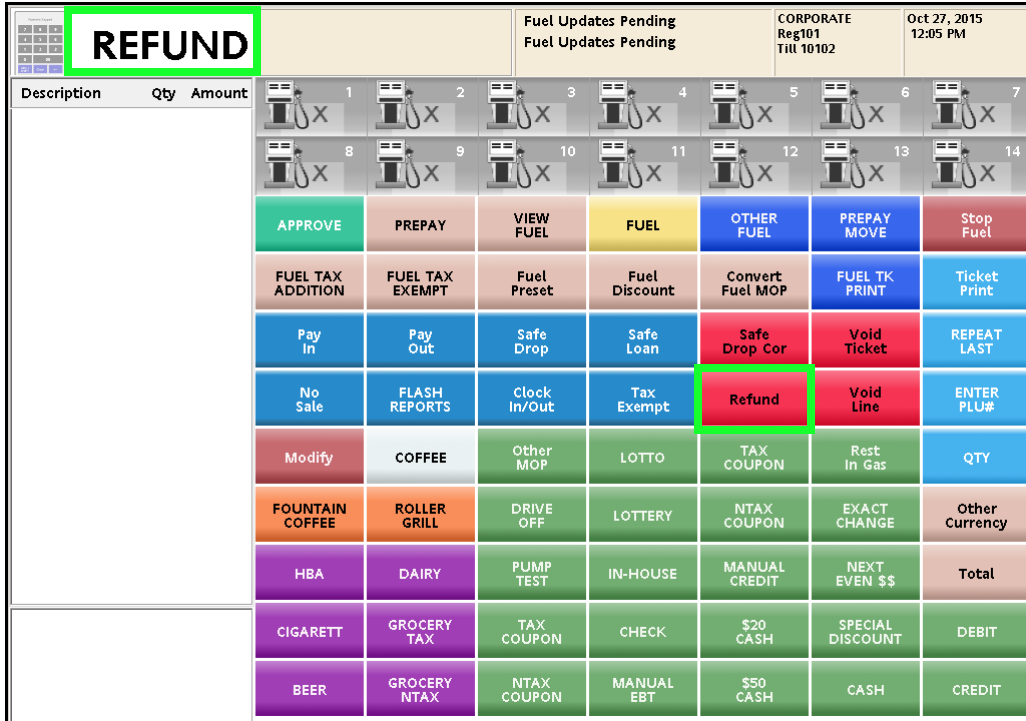
4. Select the Manual Entry MOP.
5. Enter the <account number>.
6. Press [ENTER].
7. Enter the <month> and <year> (MMYY) of the card expiration date.
8. Press [ENTER].
9. The receipt prints when authorization is received.

WELCOME TO ABC STORE 123 Clearwater, FL 33765		
Description	Qty	Amount
COFFEE	1	1.49
TAMALE	1	1.49
	Subtotal	2.98
	Tax	0.15
TOTAL		3.13
	CREDIT	\$ 3.13
0017 Drvr: 1234 Order: 47852 Ref: 00100060009 Recd Code: 880 Store: 00064280 SITE ID: 1701E MERCHANT COPY		
SIGNATURE		
I AGREE TO PAY TOTAL AMOUNT ACCORDING TO CARD ISSUER AGREEMENT. _____INITIALS.		
THANK YOU FOR COMING Please come again		
ST# 1701D TILL XXXX DR# 1 TRAN# 1010059 CS# 1 10/22/15 12:54:46		

Refunds

Refund Transactions

1. From the POS, press [REFUND].



The word *“REFUND”* displays in the upper left corner of the POS window to indicate the POS is now in refund mode.

2. Enter the <refund items>.

Description	Qty	Amount	1	2	3	4	5	6	7
Coffee 24 Oz	1	-1.49							
TAMALE BEEF	1	-1.49							
			APPROVE	PREPAY	VIEW FUEL	FUEL	OTHER FUEL	PREPAY MOVE	Stop Fuel
			FUEL TAX ADDITION	FUEL TAX EXEMPT	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TK PRINT	Ticket Print
			Pay In	Pay Out	Safe Drop	Safe Loan	Safe Drop Cor	Void Ticket	REPEAT LAST
			No Sale	FLASH REPORTS	Clock In/Out	Tax Exempt	Refund	Void Line	ENTER PLU#
			Modify	COFFEE	Other MOP	LOTTO	TAX COUPON	Rest In Gas	QTY
			FOUNTAIN COFFEE	ROLLER GRILL	DRIVE OFF	LOTTERY	NTAX COUPON	EXACT CHANGE	Other Currency
			HBA	DAIRY	PUMP TEST	IN-HOUSE	MANUAL CREDIT	NEXT EVEN \$\$	Total
Subtotal (\$2.98)			CIGARETT	GROCERY TAX	TAX COUPON	CHECK	\$20 CASH	SPECIAL DISCOUNT	DEBIT
Tax (\$0.15)			BEER	GROCERY NTAX	NTAX COUPON	MANUAL EBT	\$50 CASH	CASH	CREDIT
TOTAL (\$3.13)									
Amt Due (\$3.13)									

The refund items are listed in the transaction window with the Amount Due, and the total refund (credit balance).

3. Press [TOTAL].

4. Enter the <STAN number>.

00064280			Fuel Updates Pending Receipt Printer Unavail..				CORPORATE Reg101 Till 10102		Oct 27, 2015 12:39 PM	
Description	Qty	Amount	1	2	3	4	5	6	7	
Coffee 24 Oz	1	-1.49								
TAMALE BEEF	1	-1.49								
			APPROVE	PREPAY	VIEW FUEL	FUEL	OTHER FUEL	PREPAY MOVE	Stop Fuel	
			FUEL TAX ADDITION	FUEL TAX EXEMPT	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TK PRINT	Ticket Print	
			Pay In	Pay Out	Safe Drop	Safe Loan	Safe Drop Cor	Void Ticket	REPEAT LAST	
			No Sale	FLASH REPORTS	Clock In/Out	Tax Exempt	Refund	Void Line	ENTER PLU#	
			Modify	COFFEE	Other MOP	LOTTO	TAX COUPON	Rest In Gas	QTY	
			FOUNTAIN COFFEE	ROLLER GRILL	DRIVE OFF	LOTTERY	NTAX COUPON	EXACT CHANGE	Other Currency	
			HBA	DAIRY	PUMP TEST	IN-HOUSE	MANUAL CREDIT	NEXT EVEN \$\$	Total	
Subtotal (\$2.98)			CIGARETT	GROCERY TAX	TAX COUPON	CHECK	\$20 CASH	SPECIAL DISCOUNT	DEBIT	
Tax (\$0.15)			BEER	GROCERY NTAX	NTAX COUPON	MANUAL EBT	\$50 CASH	CASH	CREDIT	
TOTAL (\$3.13)										
Amt Due (\$3.13)										

5. Press [CREDIT].
6. Swipe the card.
7. Ask the customer to complete the requested information on the PINpad.
8. The receipt prints when authorization is received.

WELCOME TO ABC STORE 123
Clearwater, FL 33765

R E F U N D

Description	Qty	Amount
-----	---	-----
COFFEE	1	-1.49
TAMALE	1	-1.49

	Subtotal	-2.98
	Tax	-0.15

TOTAL		3.13
	CREDIT	\$ -3.13

0017
 Drvr: 1834
 Odom: 147852
 Ref: 00100080310
 Reap Code: 830
 Stan: 00064283
 SITE ID: 1701E
 MERCHANT COPY

SIGNATURE

I AGREE TO PAY TOTAL AMOUNT ACCORDING TO
 CARD ISSUER AGREEMENT. _____INITIALS.

THANK YOU FOR COMING
Please come again

ST#: 1701D TELL XXXX DRH 1 THANK 1010060
 CSH: 1 10/22/15 12:58:14

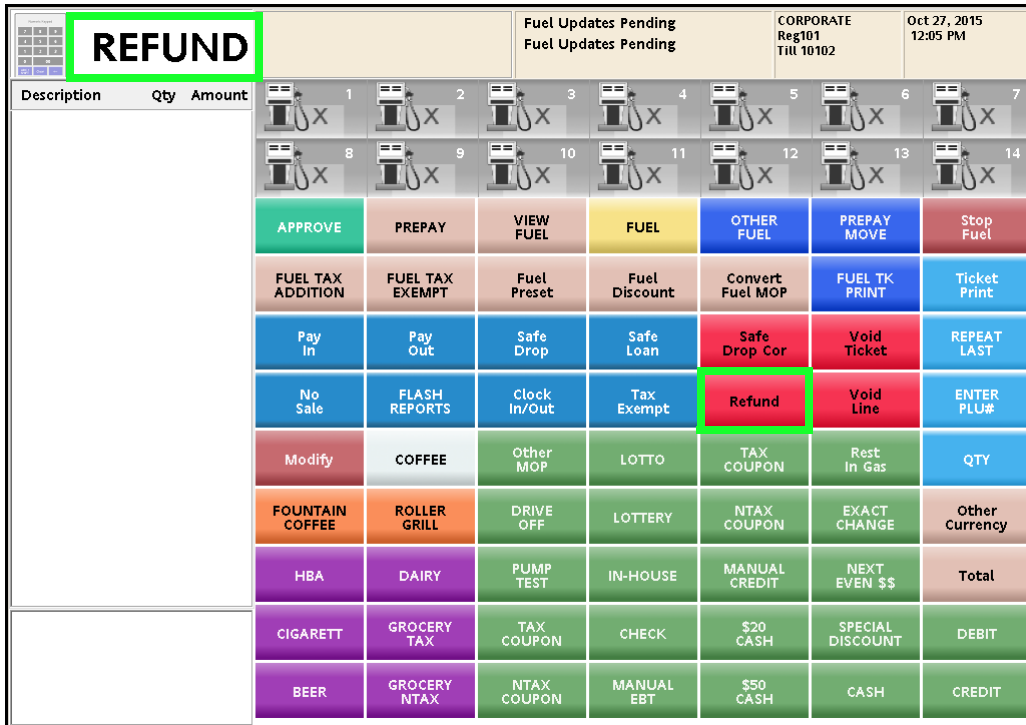
Manual Card Entry Refund Transaction

In some instances, the card magstripe is unreadable and the card number and expiration date must be manually entered.



Manual Entry requires an existing Method of Payment definition using MOP Code: 25-Manual_Entry..

1. From the POS, press [REFUND].



The word "REFUND" displays in the upper left corner of the POS window to indicate the POS is now in refund mode.

2. Enter the <refund items>.

3. Press [OTHER MOP].

Description	Qty	Amount	1	2	3	4	5	6	7
Coffee 24 Oz	1	-1.49	X	X	X	X	X	X	X
TAMALE BEEF	1	-1.49	X	X	X	X	X	X	X
			APPROVE	PREPAY	VIEW FUEL	FUEL	OTHER FUEL	PREPAY MOVE	Stop Fuel
			FUEL TAX ADDITION	FUEL TAX EXEMPT	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TK PRINT	Ticket Print
			Pay In	Pay Out	Safe Drop	Safe Loan	Safe Drop Cor	Void Ticket	REPEAT LAST
			No Sale	FLASH REPORTS	Clock In/Out	Tax Exempt	Refund	Void Line	ENTER PLU#
			Modify	COFFEE	Other MOP	LOTTO	TAX COUPON	Rest In Gas	QTY
			FOUNTAIN COFFEE	ROLLER GRILL	DRIVE OFF	LOTTERY	NTAX COUPON	EXACT CHANGE	Other Currency
			HBA	DAIRY	PUMP TEST	IN-HOUSE	MANUAL CREDIT	NEXT EVEN \$\$	Total
Subtotal (\$2.98)			CIGARETT	GROCERY TAX	TAX COUPON	CHECK	\$20 CASH	SPECIAL DISCOUNT	DEBIT
Tax (\$0.15)			BEER	GROCERY NTAX	NTAX COUPON	MANUAL EBT	\$50 CASH	CASH	CREDIT
TOTAL (\$3.13)									
Amt Due (\$3.13)									

The Other MOP window displays.

Other MOP	
Choose an MOP	Choose an MOP
1 CASH	10 DRIVE OFF
2 CHECK	11 TAX COUPON
3 CREDIT	12 \$20 CASH
4 DEBIT	13 \$50 CASH
5 MANUAL CARD ENTRY	14 EXACT CHANGE
6 IN-HOUSE	15 TRAVEL CHK
7 EBT	16 LOTTERY
8 NON-TAX COUPON	17 SPECIAL DISCOUNT
9 LOTTO	

4. Select the Manual Entry MOP.
5. Enter the <account number>.
6. Press [ENTER].
7. Enter the <month> and <year> (MMYY) of the card expiration date.
8. Press [ENTER].

9. A receipt is prints from the POS.

WELCOME TO ABC STORE 123
Clearwater, FL 33765

R E F U N D

Description	Qty	Amount
COFFEE	1	-2.49
TAMALE	1	-2.49

Subtotal		-2.98
TAX		-0.15
TOTAL		-3.13
CREDIT		\$ -3.13

0017
Dvr: 1234
Dscr: 147892
Ref: 00000010
Rep Code: 880
Star: 00064263
SITE ID: 17012
MERCHANT COPY

SIGNATURE

I AGREE TO PAY TOTAL AMOUNT ACCORDING TO
CARD ISSUER AGREEMENT. _____ INITIALS.

THANK YOU FOR COMING
Please come again

STR: 17012 TELL XXXX 1664 100000
CBR: 1 10/22/15 12:55:14

Reporting

The Proprietary reports can be accessed from the POS at Network Menu > EPS Network Reports > Proprietary Reports.

Proprietary Card Report

Proprietary Card Report shows sales totals by card type.

Report Details:

- **TITLE:** Proprietary Card Report.
- **DLR#:** Dealer identification number.
- **PRINTED:** Date and time the report printed.
 - **MM/DD/YY:** Date in month, date year format.
 - **HH:MM:SS:** Time in hour, minutes, and seconds.
- **WORKSTATION ID:** Workstation identification number.
- **TERMINAL BATCH:** Terminal batch number.
- **TERMINAL BATCH OPEN:** Time and date terminal batch was opened.
- **TERMINAL BATCH CLSE:** Time and date terminal batch was closed.
- **CARDTYPE:** Type of proprietary card used in the transaction.
 - **CNT:** Count of card type used.
- **SALES:** Transaction amount for card type.
 - **CNT:** Transaction count for card type.
- **REFUNDS:** Amount of refunds given for card type.
- **TOTAL:** Total amounts in a batch transaction.

*** Proprietary Card Report ***				
DLR#: 9999194				
Printed: 08/17/12 16:24:55				
Workstation Id POS011				
Terminal Batch 8				
Terminal Batch Open: 08/15/2011 10:10:53				
Terminal Batch Clse: 11/15/2011 02:04:16				
CARDTYPE	CNT	SALES	CNT	REFUNDS
MTEC1	22	192.87	02	21.67
MTEC2	28	278.61	05	112.01
TOTAL	50	471.48	07	133.68

Proprietary Product Report

Proprietary Product Report shows sales totals by product code.

Report Details:

- **TITLE:** Proprietary Product Report.
- **DLR#:** Dealer identification number.
- **PRINTED:** Date and time the report printed.
 - **MM/DD/YY:** Date in month, date year format.
 - **HH:MM:SS:** Time in hour, minutes, and seconds.
- **WORKSTATION ID:** Workstation identification number.
- **TERMINAL BATCH:** Terminal batch number.
- **TERMINAL BATCH OPEN:** Time and date terminal batch was opened.
- **TERMINAL BATCH CLSE:** Time and date terminal batch was closed.
- **PROD:** Assigned product number.
- **DESC:** Product description.
- **VOLUME:** Total volume of fuel dispensed.
- **CNT:** Transaction product count.
- **SALES:** Transaction amount.
- **TOTAL:** Total amount in a batch transaction.

*** Proprietary Product Report ***				
DLR#: 9999194				
Printed: 08/17/12 16:24:55				
Workstation Id POS011				
Terminal Batch 8				
Terminal Batch Open: 08/15/2011 10:10:53				
Terminal Batch Clse: 11/15/2011 02:04:16				
PROD	DESC	VOLUME	CNT	SALES
11	UNLEADED ETH	133.800	07	192.87
28	DIESEL 1	651.770	15	763.50
TOTAL				956.37

Unconfirmed Transaction Report

The Unconfirmed Transaction Report displays all declined and failed Store and Forward transactions. If a Store and Forward transaction is declined by the Host, it has to be manually settled.

This report also contains successful pre-authorized, but incomplete, transactions.

This report accepts terminal batch numbers as input.

Report Details:

- **TITLE:** Unconfirmed Transaction Report.
- **DLR#:** Dealer identification number.
- **PRINTED:** Date and time the report printed.
 - **MM/DD/YY:** Date in month, date year format.
 - **HH:MM:SS:** Time in hour, minutes, and seconds.
- **WORKSTATION ID:** Workstation identification number.
- **TERMINAL BATCH:** Terminal batch number.
- **TERMINAL BATCH OPEN:** Time and date terminal batch was opened.
- **TERMINAL BATCH CLSE:** Time and date terminal batch was closed.
- **ACCOUNT NUMBER:** Account number for the proprietary card.
- **STAN:** System traced audit number (Transaction ID).
- **TOTAL AMOUNT:** Total amount of the card transaction.
- **TIMESTAMP:** Date and time of the transaction.
 - **MM/DD/YY:** Date in month, date year format.
 - **HH:MM:SS:** Time in hour, minutes, and seconds.
- **TRANSTYPE:** Proprietary card transaction detail.
- **TICKET#:** Receipt number.
- **PRODESC CODE:** Description and code assigned to product.
- **QUANTITY:** Amount of transaction.
- **PPU:** Price per unit of transaction.
- **AMOUNT:** Amount of transaction.

Unconfirmed Transaction Report				
DLR#: 9999194				
Printed: 08/17/12 16:24:55				
Workstation Id POS011				
Terminal Batch 8				
Terminal Batch Open: 08/15/2011 10:10:53				
Terminal Batch Clse: 11/15/2011 02:04:16				
Account number	Stan	Total amount		
TimeStamp	TransType	Ticket#		
ProdDesc	Code	Quantity	PPU	Amount
7079292000005551045	1694	10.00		
02/14/2013 04:16:11	ADVISE	452007831		
Leaded	18 0.116/G	@6.112	10.00	
7079292000005551021	2018	15.00		
09/11/2013 05:19:21	PREAUTH	902000611		
General	400 1.00/EA	@9.98	9.98	
General	950 1.00/EA	@2.50	2.50	