

Receipt Reprint

Feature Reference

Date: March 27, 2023



Verifone[®]

Receipt Reprint

Using This Feature Reference

This Feature Reference provides detailed information on how to configure and use the Receipt Reprint feature on the Verifone Commander Site Controller.

This feature document contains the subsections listed below:

- **Overview** - This section contains a brief description, requirements and the supported hardware configurations for the Receipt Reprint feature on the Commander Site Controller.
- **Configuring** - This section contains information on how to configure the Receipt Reprint feature on the Commander Site Controller.
- **Using** - This section describes using the Receipt Reprint feature.
- **Reporting** - This section contains a sample report with detailed report description for the Receipt Reprint feature on the Commander Site Controller.

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Revision History

Date	Description
05/15/2017	Initial Release.
03/27/2023	Updated UI, removed Sapphire sections and updated branding.

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OVERVIEW

Feature Description

Receipt Reprint Preview adds the ability for the cashier to find a particular receipt in a list of several transactions through a preview of the transaction before the actual reprint. This feature is used when a customer requests a receipt reprinted for a purchase that was made previously.

For example, if a customer wants a copy of a receipt from a purchase they made with a credit card from a few days ago. The cashier will be shown a list of previous transactions sorted in reverse chronological order with the most recent entry highlighted.

Supported Hardware Configuration

- Verifone Commander with Topaz/Ruby2/C18
- RubyCi with Topaz/Ruby2

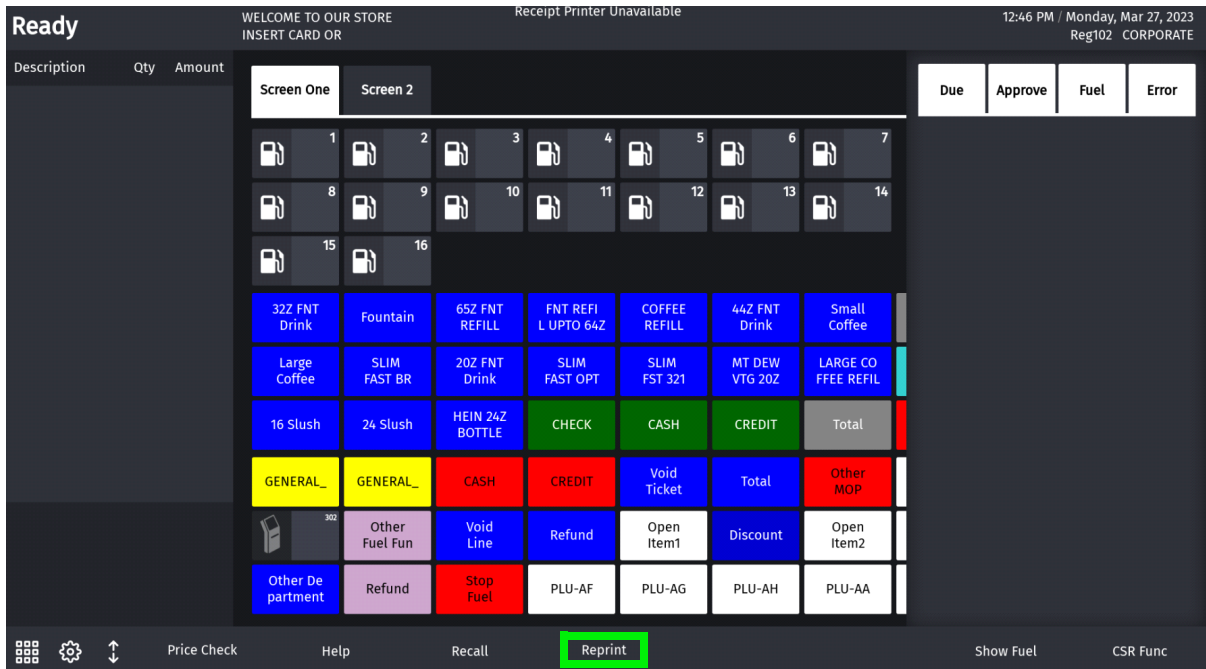
2

USING RECEIPT REPRINT PREVIEW

Receipt Preview Functionality

The transaction list will be sorted in reverse chronological order, with the most recent entry highlighted. A graphic representation of the receipt will appear for the preview.

Each entry includes the date and time, register, transaction type, amount, fuel information and transaction detail.



Touch to select/highlight/display or key entry# and <ENTER>, then touch <ENTER> or <Reprint> to print receipt

Preview / Reprint Transaction

#	Date/Time	Ticket#	Type	Amount	FP#	Volume	Details
1.	3/27 13:01	1020011	CHECK	50.00			
2.	3/27 13:00	1020010	CASH	2.00			
3.	3/27 12:59	1020009	CASH	10.00			
4.	3/27 12:58	1020008	CASH	6.25			
5.	3/27 12:57	1020007	CASH	5.00			
6.	3/27 12:55	1020006	CASH	6.25			
7.	3/27 12:55	1020005	CASH	6.25			
8.	3/27 12:54	1020004	CASH	2.50			
9.	3/27 12:53	1020003	CASH	2.50			

WELCOME TO OUR STORE
99999
VeriFone Gold Disk
FL

Description	Qty	Amount
T HOUSEHLOD CARE	2	40.00
Subtotal		40.00
Tax		10.00
TOTAL		50.00
CHECK \$		50.00

Tax Type Purchase Rebate Taxable Tax
T(25.000%) 40.00 0.00 40.00 10.00

ST#AB123 DR#1 TRAN#1020011
CSH: 1 3/27/23 1:01:45 PM

Due Approve Fuel Error

Advanced Options Help Reprint Show Fuel Dismiss List

If the receipt is longer than what can be displayed on the screen, there are page up/page down options for the user to select to scroll through the receipt preview.



The page up/page down options only apply to the graphic preview that is on the screen.

To user may touch another entry found in the transaction list to view it.

The selected entry may be printed by touching the Reprint button or by pressing [ENTER].

Transaction Types

Value	Description
Preview / Reprint Transaction	
REFUND	Transaction was refunded.
MAN CRED	A credit card was used for the transaction.
SAFEDROP	Drawer exceeded the money limitation and was dropped into safe.
SPLT TNR	Multiple methods of payments were used during the transaction.
SUSPEND	Transaction was placed on hold.
PREAUTH	Card-based fuel prepaays.

The transition detail column allows the cashier to easily find receipts based on transaction types.

Existing “Advanced Options” capability may be used to create filtered lists.

Touch to select/highlight/display or key entry# and <ENTER>, then touch <ENTER> or <Reprint> to print receipt

Preview / Reprint Transaction

WELCOME TO OUR STORE
99999
VeriFone Gold Disk
FL

Description	Qty	Amount
T HOUSEHLOD CARE	2	40.00
Subtotal		40.00
Tax		10.00
TOTAL		50.00
CHECK \$		50.00

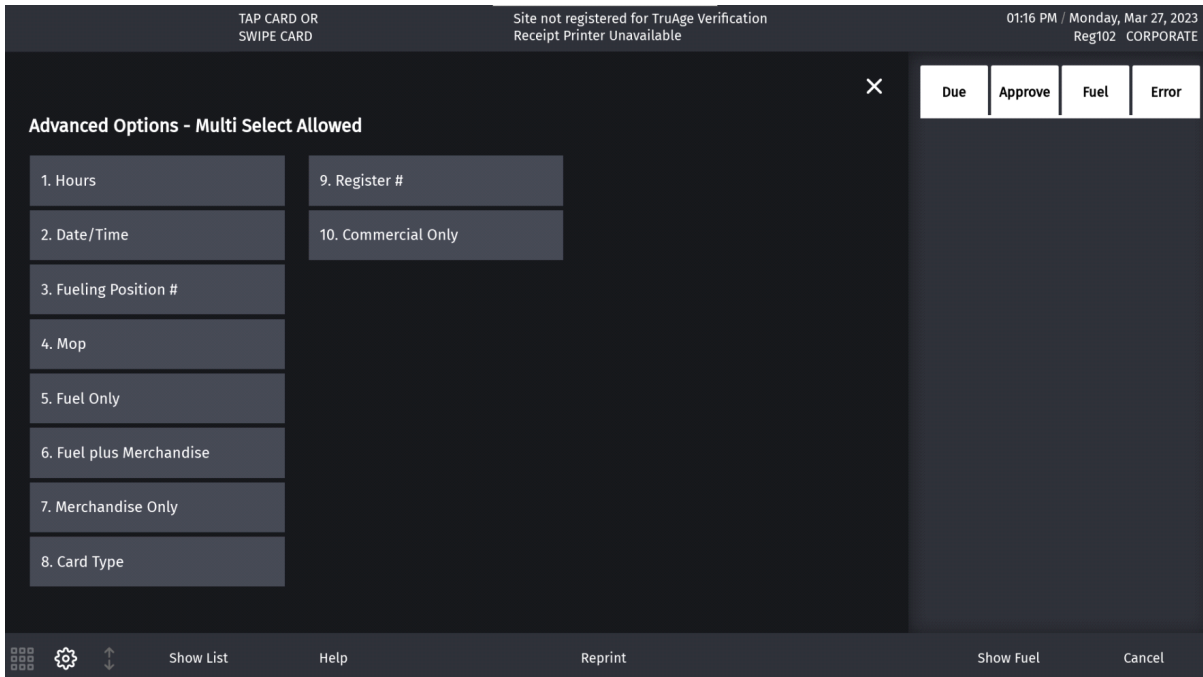
Tax Type Purchase Rebate Taxable Tax
T(25.000%) 40.00 0.00 40.00 10.00

ST#AB123 DR#1 TRAN#1020011
CSH: 1 3/27/23 1:01:45 PM

#	Date/Time	Ticket#	Type	Amount	FP#	Volume	Details
1.	3/27 13:01	1020011	CHECK	50.00			
2.	3/27 13:00	1020010	CASH	2.00			
3.	3/27 12:59	1020009	CASH	10.00			
4.	3/27 12:58	1020008	CASH	6.25			
5.	3/27 12:57	1020007	CASH	5.00			
6.	3/27 12:55	1020006	CASH	6.25			
7.	3/27 12:55	1020005	CASH	6.25			
8.	3/27 12:54	1020004	CASH	2.50			
9.	3/27 12:53	1020003	CASH	2.50			

Due Approve Fuel Error

Advanced Options Help Reprint Show Fuel Dismiss List



Fuel Sales

If more than a single fuel purchase exists in the same transaction, the list will include the first one encountered.

Completion type will show the actual method of payment used.

Transactions that include a completed card-based prepaid sale or a fully dispensed cash prepaid sale will indicate: “COMPL”, “OVERRUN” or “UNDERRUN” as appropriate.

Non Sales

Non-sales transactions may include transaction detail based on transaction type. For example: Refund, Suspend, Payout, Safe Drop, Safe Loan, etc.

- Safe Drops will include the method of payment.
- Pay In / Pay Out will indicate the reference number.
- In-House Account transactions will indicate the account number.

Recall Function

The Reprint Preview feature will apply to the Recall function when more than a single transaction is suspended.

Ready Site not registered for TruAge Verification
Receipt Printer Unavailable 01:24 PM / Monday, Mar 27, 2023
Reg102 CORPORATE

Touch to select/highlight/display or key entry# and <ENTER>, then touch <ENTER> or <Recall> to recall receipt

Preview / Recall Transaction

WELCOME TO
OUR STORE
99999
VeriFone Gold Disk
FL

R E F U N D

Description	Qty	Amount
R PAK MEAT CHE	1	-3.00
Subtotal		-3.00

*** PAYMENT DUE ***

TRAN# 1020013
TRANSACTION SUSPENDED #1020013

#	Date/Time	Ticket#	Type	Amount	FP#	Volume	Details
1.	3/27 13:19	1020013	SUSPEND	-3.00			
2.	3/27 13:20	1020014	SUSPEND	50.00			

⚙️
⬆️
Advanced Options
Help
Recall

Show Fuel
Dismiss List