Receipt Reprint

Feature Reference

Date: March 27, 2023

Verifone®

Receipt Reprint

Using This Feature Reference

This Feature Reference provides detailed information on how to configure and use the Receipt Reprint feature on the Verifone Commander Site Controller.

This feature document contains the subsections listed below:

- **Overview** - This section contains a brief description, requirements and the supported hardware configurations for the Receipt Reprint feature on the Commander Site Controller.
- **Configuring** - This section contains information on how to configure the Receipt Reprint feature on the Commander Site Controller.
- **Using** - This section describes using the Receipt Reprint feature.
- **Reporting** - This section contains a sample report with detailed report description for the Receipt Reprint feature on the Commander Site Controller.

Verifone, Inc.
2744 N University Drive,
Coral Springs, FL 33065
Telephone: +1 (800) 837-4366
http://www.verifone.com

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Revision History

Date	Description
05/15/2017	Initial Release.
03/27/2023	Updated UI, removed Sapphire sections and updated branding.

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1 Overview

Feature Description

Receipt Reprint Preview adds the ability for the cashier to find a particular receipt in a list of several transactions through a preview of the transaction before the actual reprint. This feature is used when a customer requests a receipt reprinted for a purchase that was made previously.

For example, if a customer wants a copy of a receipt from a purchase they made with a credit card from a few days ago. The cashier will be shown a list of previous transactions sorted in reverse chronological order with the most recent entry highlighted.

Supported Hardware Configuration

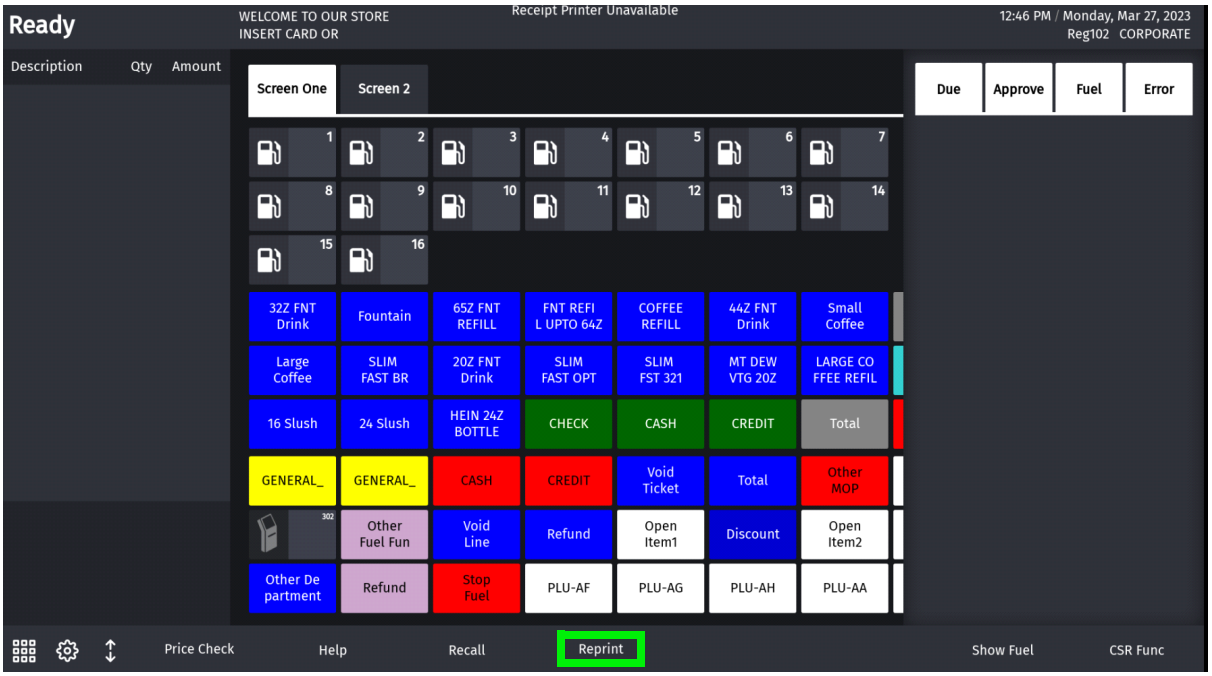
- Verifone Commander with Topaz/Ruby2/C18
- RubyCi with Topaz/Ruby2

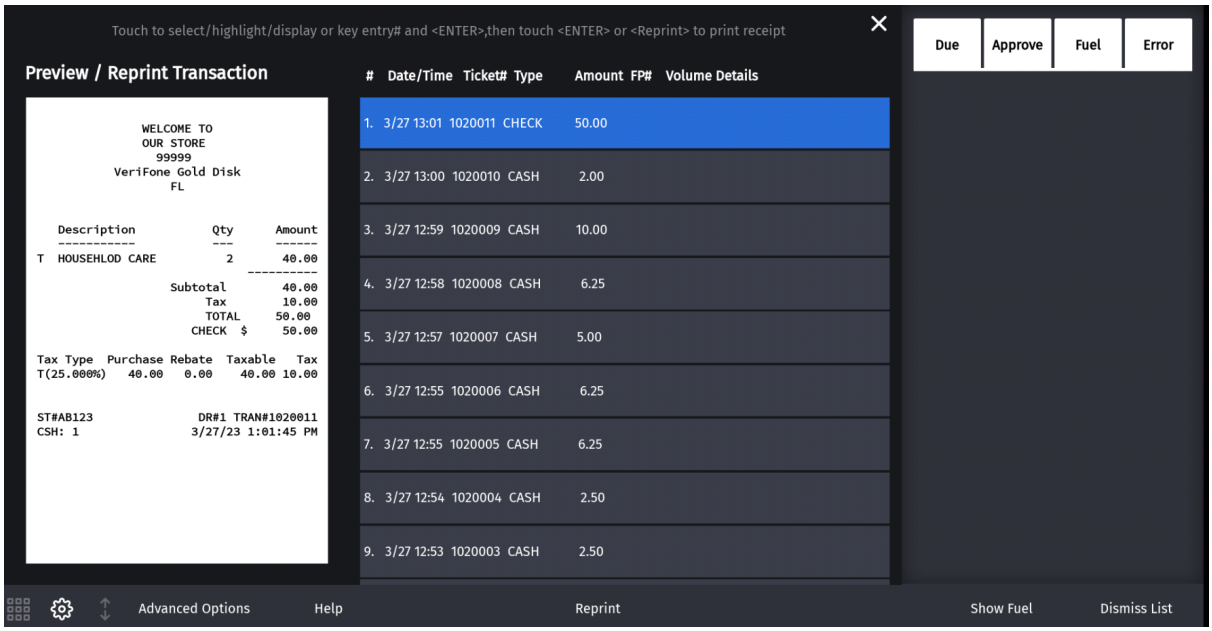
2 Using Receipt Reprint Preview

Receipt Preview Functionality

The transaction list will be sorted in reverse chronological order, with the most recent entry highlighted. A graphic representation of the receipt will appear for the preview.

Each entry includes the date and time, register, transaction type, amount, fuel information and transaction detail.





If the receipt is longer than what can be displayed on the screen, there are page up/ page down options for the user to select to scroll through the receipt preview.

The page up/page down options only apply to the graphic preview that is on the screen.

To user may touch another entry found in the transaction list to view it.

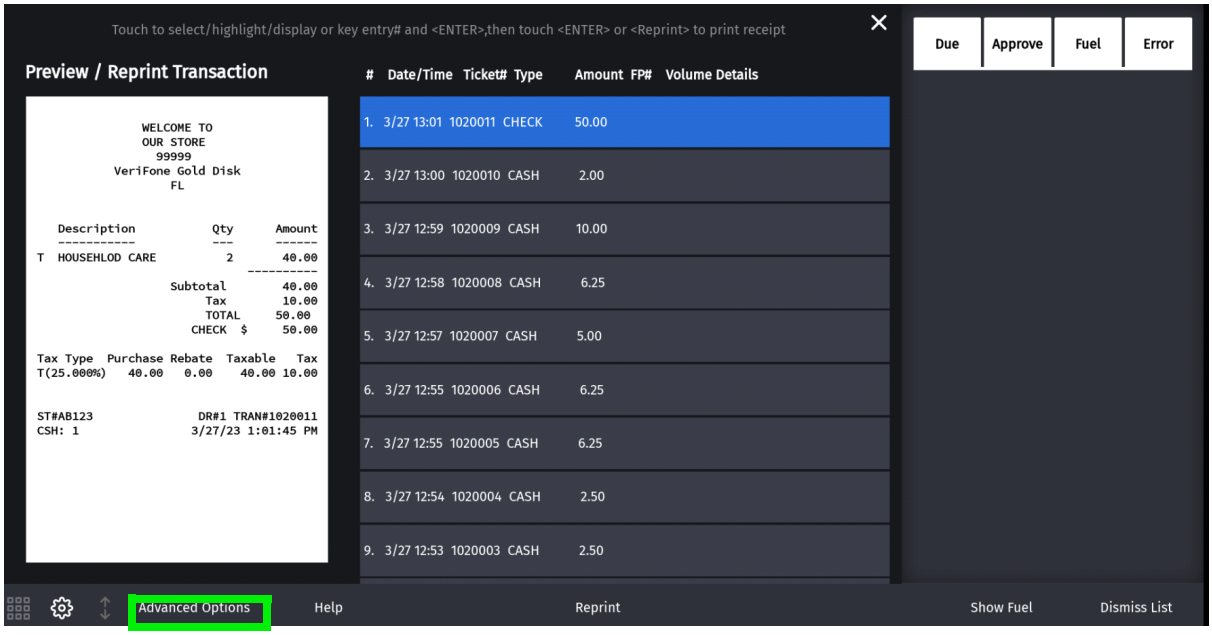
The selected entry may be printed by touching the Reprint button or by pressing **[ENTER]**.

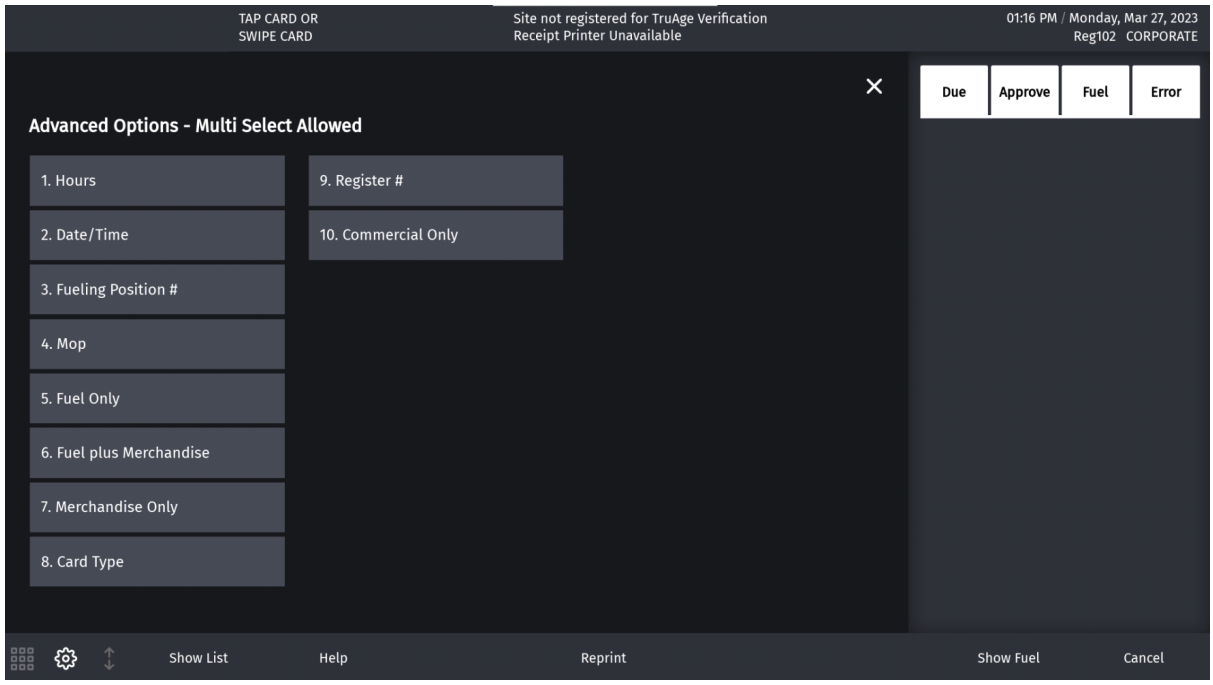
Transaction Types

Value	Description
Preview / Reprint Transaction	
REFUND	Transaction was refunded.
MAN CRED	A credit card was used for the transaction.
SAFEDROP	Drawer exceeded the money limitation and was dropped into safe.
SPLT TNDR	Multiple methods of payments were used during the transaction.
SUSPEND	Transaction was placed on hold.
PREAUTH	Card-based fuel prepays.

The transition detail column allows the cashier to easily find receipts based on transaction types.

Existing “Advanced Options” capability may be used to create filtered lists.





Fuel Sales

If more than a single fuel purchase exists in the same transaction, the list will include the first one encountered.

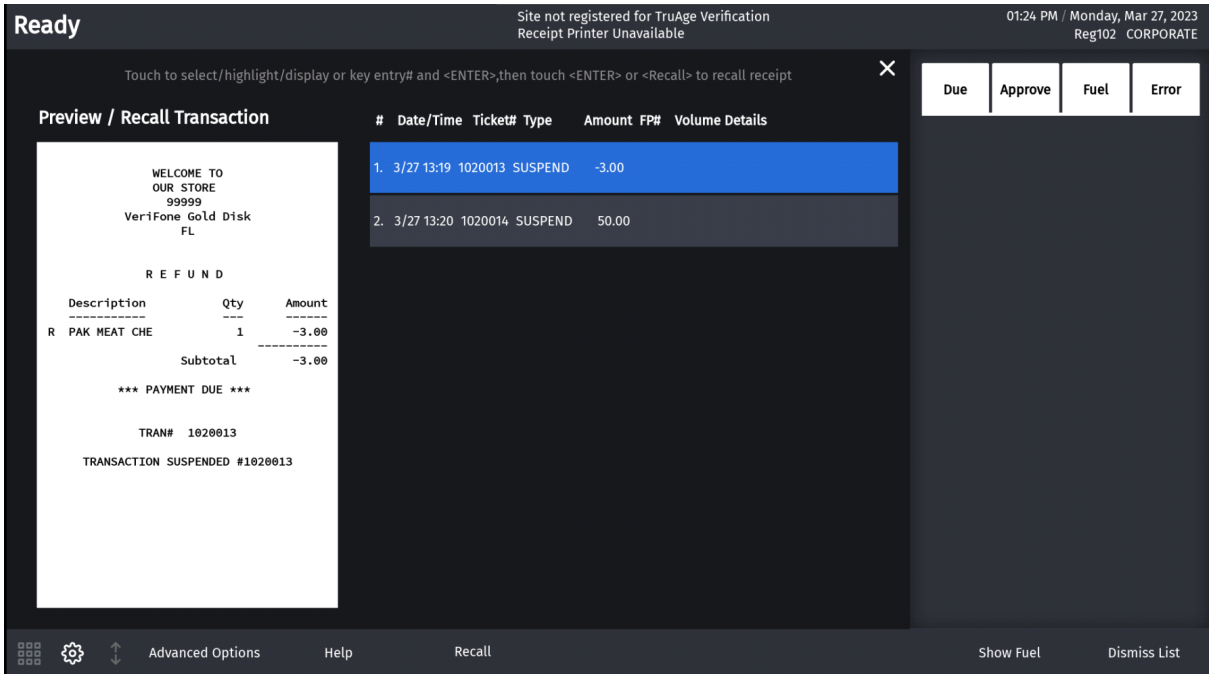
Completion type will show the actual method of payment used.

Transactions that include a completed card-based prepaid sale or a fully dispensed cash prepaid sale will indicate: “COMPL”, “OVERRUN” or “UNDERRUN” as appropriate.

Non Sales

Non-sales transactions may include transaction detail based on transaction type. For example: Refund, Suspend, Payout, Safe Drop, Safe Loan, etc.

- Safe Drops will include the method of payment.
- Pay In / Pay Out will indicate the reference number.
- In-House Account transactions will indicate the account number.

Recall Function

The Reprint Preview feature will apply to the Recall function when more than a single transaction is suspended.