

RUBY2 GENERAL NAVIGATION

Verifone® Training Services



Published: MARCH 12, 2015

Verifone, Inc. Integrated Systems 300 South Park Place Blvd., Suite 100 Clearwater, FL 33759 Office: (727) 953-4000 Fax: (408) 232-7244

Printed in the United States of America © 2015 Verifone, Inc. All rights reserved.

No part of this publication may be copied, distributed, stored in a retrieval system, translated into any human or computer language, or transmitted in any form or by any means, without the prior written consent of Verifone, Inc.

The content of this document is subject to change without notice. The information contained herein does not represent a commitment on the part of Verifone, Inc. Verifone, Inc. is a registered trademark of Verifone, Inc.

All other brand names and trademarks appearing in this documentation are the property of their respective owners.

Document Revision History

Revision	Revision	Author	Description					
Version	Date							
1.0	01/30/2015	Robert_E2	Original Document					
1.1	03/12/2015	Crystal_F1	Updated to Branded Training Template					
	Da	ate of Last Rev	view/Revision: MARCH 12, 2015					



General Navigation Logging into the Ruby2



|--|

		Recei Recei	pt Printer Unavail pt Printer Unavail		Reg101	Jan 30, 2015 10:01 AM
	Ruby	y2 Login Sc	reen			ר
	7	8	9			
	4	5	6			
	1	2	3			
	0	0	0			
	ABC / SHIFT	Clear	<			
	ок		CANCEL			J

- 2. Enter a cashier ID, then touch "OK"
- **3.** Enter the password for the cashier ID, then touch "OK" again.





If the user selects "1. Open New Till for Drawer 1" They will proceed to the Open Drawer Amount screen.



Example 1: Counting the drawer

- Enter total dollar amount of drawer
- Touch OK [Enter]

Verifone Training Services RUBY2: GENERAL NAVIGATION 03/12/2015, rev1.1 This screen will prompt for opening amounts for any methods of payment that will be tracked on Cashiers Reports.

It can also be used as a calculator while counting the drawer.

Example 1: Counting the drawer

- Enter dollar amount of pennies
- Touch +[QTY]
- Enter dollar amount of nickels
- Touch +[QTY]
- Continue for each denomination in the drawer
- Touch OK [Enter] when all denominations have been counted



Main Sales Screen





Main Sales Screen With Open Sale



Notice "Recall" has become "Susp Trans"

Secondary Sales Screen "Deli2"



Notice "Main2" is now the screen to the left and "Main" is now to the right



The CSR function menu can be accessed from Sales Mode as well as the Select Till screen

Screen Verifone Training Services RUBY2: GENERAL NAVIGATION 03/12/2015, rev1.1

Secondary Sales Screen "Main2"

Ready	WELCOME TO SWIPE CARD WELCOME TO	OUR STORE	Receipt P Receipt P	Printer Unavail Printer Unavail	CORF Reg1 Till 1	PORATE J D1 0 D102	an 30, 2015 10:35 AM
Description Qty Amount	SM.COFFEE	MED. COFFEE	LG.COFFEE	SGL DONUT	DZN DONUTS	St. Pete Times	Tampa Trib
	Banana	Orange	Apple	Bagel	Danish	USA Today	Wall St Journal
	APPROVE	PREPAY	VIEW	FUEL	OTHER FUEL	PREPAY MOVE	STOP FUEL
	Fuel Tax Addition	Fuel Tax Exempt	Fuel Preset	Fuel Discount	Convert Fuel MOP	FUEL TKT PRINT	TICKET PRINT
	Morning Rush	Evening Rush	Saturday	Sunday Morning	Lunch Rush	Void Ticket	REPEAT LAST
	FOUNTAIN	Not Used	6 in Hot Sub	12 in Hot Sub	Fruit	Void Line	ENTER PLU#
	BAKERY	Not Used	Roller Grill	Lunch Menu	Energy Drinks	REST IN GAS	QTY
	MONEY ORDERS	NEWS PAPERS	PUBLICA TIONS	НВА	Other Dept	EXACT CHANGE	Other Currency
	LOTTO SCR OFF	REBATE TX NEUT	Cigs Open	Not Used	Not Used	Next Even \$\$	Total
	LOTTERY	REBATE TX REDUC	Not Used	Not Used	Not Used	SPECIAL DISC	DEBIT
	GiftCard Activate	GiftCard Recharge	Manual POP	Pop Member	Loyalty Card	CASH	CREDIT
Price Check Help	Recall	Reprin	е <u>М</u> а	ain C	Delli2	Show Fuel	CSR Func

Notice "Main" is now the screen to the left and "Deli2" is now to the right

Deli2 With "Show Fuel" active

Ready	WELCOME TO SWIPE CARD WELCOME TO	OUR STORE	Receipt F	rinter UnavaiL. rinter UnavaiL.	COL	RPORATE 101 10102	Jan 30, 2015 10:38 AM
escription Qty Amount	Ter-	2 2	1	1	To 1	Ť	6 1
	1	i ·	10	T 5 "	12	To '	° 👬 🕯
	TRKY/HAM	TRKY/HAM LG	CHEESE	CHS STK	CHIKN/BA WRAP	PREPAY	STOP
	CHICKEN	CHICKEN LG	VEGGIE	VEGGIE LG	TRKY/BCN MELT WR	FUEL TKT PRINT	TICKET PRINT
	CHKN TERI	CHKN TERI LG	VEGGY PATTY	VEGGY PATTY LG	TRKY/HAM WRAP	REST IN GAS	REPEAT
	HONEY HAM	HONEY HAM LG	MEATBALL	MEATBALL LG LG	TURKEY WRAP	Void Ticket	ENTER PLU#
	COLD CUT COMBO	COLD CUT COMBO L	ITALIAN BMT	ITALIAN BMT LG	CHICKEN	Void Line	QTY
	BLT	BLT LG	PIZZA SUB	PIZZA SUB LG	Plain Wrap	EXACT	Other Currency
	TUNA	TUNA LG	SPICY	SPICY ITAL LG	MEATBALL WRAP	Next Even SS	Total
		SIDES	Tuna Salad	MACARONI SALAD	GARDEN SALAD	SPECIAL DISC	DEBIT
	6 in Cold Sub	12 in Cold Sub	6 in Hot Sub	12 in Hot Sub	lce Cream	CASH	CREDIT

Notice "Show Fuel" become "Hide Fuel" and the Fuel panel is temporarily displayed.

CSR Function with "Show Fuel" Active



The Show Fuel function also works in the CSR Function Menu



		Receipt Printer UnavaiL. Receipt Printer UnavaiL.	CORPORATE Reg101	Jan 30, 2015 10:03 AM
	Se	elect Till		
1. OPEN NEW	te Rept Drit CSR Name			
2. Unavailable -	must close a till for Drawer 2			
3. NON-SALES F	UNCTIONS ONLY			
Key entry	and press «ENTER». Touch Line Item on Screen	or touch Arrow Buttons to choose a	intry, then touch :	Select/Enter
\bigcirc	$\supset \bigcirc \subset$	Lot ont	/ Fuel	CSR Func

Remember that the CSR Function Menu can be accessed from the Select Till screen during login, or from the CSR Function button in sales mode.



The CSR Function Menu includes access to Reporting, Network Functions, Fuel Configuration, Maintenance Configuration and Configuration Manager (Commander Configuration Client).

The CSR Function Menu is also where the user will find the "Log Out" button.

If a cashier has logged in and started ringing sales, even if the log out, they still own the till until a Cashier's Report for their number is closed.



Read	ły		Receipt Printe Receipt Printe	er Unavail er Unavail	CORPOR/ Reg101 Till 10102	ATE 2	Jan 30, 2015 10:41 AM	
	R	eporting F	unctions M	lenu				
1. Close Cashier Report	2. Print Cashier Report	3. Cashier	r Worksheet			5. V	liew Amber	
6. Close Shift Report	7. Close Daily Report	8. Close Mo	onthly Report	9. Close Yearly Re	port	10. Clo: Po	se Carwash Pay int Period	
11. Print Shift Report	12. Print Daily Report	13. Print M	onthly Report	14. Print Yearly Re	port	15. Prir Po	nt Carwash Pay int Period	
16. Payroll Reports				19. Funds Audit Ro	port	20. F	lash Reports	
Неф	Clock In/Out		\sim	$\overline{)}$	Sho	w Fuel	Previous Menu	

Reporting Functions Menu

This menu houses all of the POS based report functions

Cashier Report functions

Close Periods (Shift, Day, Month and Year)

Print previously closed reports

Payroll, Funds Audit and Flash Reports

Rea	dy	Receipt Printo Receipt Printo	er Unavail CO Re Unavail Tit	RPORATE Jan 30, 2015 g101 10:43 AM L 10102
		Network Menu		
1. Pre Authorization	2. Card Balance Inquiry	3. EPS Network Functions	4. EPS Network Repor	ts 5. EPS Secure Reports
6. Dealer Configuration		8. Diagnostic Check Host Status	9. Diagnostic Pop Ini	t 10. Send Offline Transactions
11. EPS Network Manager Functions	12. EBT Voucher Clear	•		
Нец	p Clock In/Out	\square	$) \bigcirc ($	Show Fuel Previous Menu

Network Menu

This menu houses all of the POS based network functions

Balance Inquiries and EPS reports

Dealer Config and Diagnostic functions

Network Manager Functions

Rea	dy welcome to our st swipe card welcome to our st	ORE Receipt Prints ORE Receipt Prints	er UnavaiL. CORPO er UnavaiL. Reg101 Till 101	RATE Jan 30, 2015 10:44 AM 02	Fuel Manager Menu			
		Fuel Manager Henu		This many bourses all of the DOS based fuel				
1. Initializo Fuel	2. Download Fuel Prices	3. Download To DCRs	4. Initialize Site Sign	K	configuration functions			
6. Reset Tank Alarm in TLS	7. Clear Pump On Hold	8. Reset Controller	9. Fuel Site Pause	10. Initialize SPI Configuration	Initialization Functions			
	12. Fuel Price Configuration				Troubleshooting Functions			
					Fuel Price Configuration			
			19. Enable Car Wash	20. Disable Car Wash	Enable and Disable Carwash at DCRs			
(нец	clock in/Out			now Fuel Previous Menu				

Verifone Training Services RUBY2: GENERAL NAVIGATION 03/12/2015, rev1.1



Read	ly		Receipt Printo Receipt Printo	r Unavail. r Unavail.	CORPORATE Reg101 Till 10102	Jan 30, 2015 10:45 AM			
Register Maintenance Functions Menu									
1. Adjust Volume	2. Adjust Brightness	3. System	n Messages	4. Ping Test					
		8. Device C	Configuration <						
11. Select Language					15. CH	eck for Updates			
16. Enable Login	17. Disable Login	18. Appl	y Upgrade	19. Print Upgra Summary	de				
Неф	Clock In/Out			$\overline{)}$	Show Fuel	Previous Menu			

Maintenance Menu

This menu houses all of the POS based maintenance configuration functions

Hardware Adjustments

Device Configuration

Login Toggles to allow remote access from helpdesk



Configuration Manager

This opens a browser instance directed at the Controller's configuration IP address.

Log in using the same alpha-numeric credentials used in the back office for Configuration Client.

Touch the text entry field to activate an alphanumeric keyboard.



Notice that the keyboard comes up in Caps mode. Touch the "abc" button to shift to lower case and numbers.

Verifone Training Services RUBY2: GENERAL NAVIGATION 03/12/2015, rev1.1