



Verifone, Inc.
1-800-Verifone
www.verifone.com

Electrical

Separate Power Sources

This product is designed to accept most USB wall power charges from consumer electronic devices to charge an attached handset. Please ensure you review the power output of any device you connect to the e265.

NOTE: The reference input power rating for the e265 is 5V DC, 2A.

The e265 is intended to be provided with a listed power supply module having an output rating of 5V DC, minimum 2A, Tma 40°C, Class II and evaluated as a Limited Power Source or PS2 or equivalent.

Location – Electrical Considerations

CAUTION: Due to the risk of electric shock or damage to the terminal, do not use this equipment near a water source, for example near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool. Likewise, avoid using this product during thunderstorms causing power cuts. Avoid placing the terminal near electrical devices or other units that could cause large voltage fluctuations or electrical interference, such as air conditioners, neon signs, high frequency safety devices or electrical equipment.

ATTENTION: *Du fait d'un risque d'électrocution ou d'une détérioration du terminal, ne pas utiliser cet équipement près d'une source d'eau, par exemple près d'une baignoire, d'un lavabo, d'un évier de cuisine ou d'un bac de lavage, dans un sous-sol humide ou à proximité d'une piscine. De même, éviter d'utiliser ce produit lors des orages provoquant des coupures électriques. Éviter de placer le terminal à proximité d'appareils électriques ou autres unités pouvant entraîner des fluctuations de tension importantes ou des interférences électriques, tels que les climatiseurs, enseignes au néon, dispositifs de sécurité à haute fréquence ou équipements électriques.*

Equipment

Location – Environmental Considerations

Do not operate the device outdoors. It is not waterproof for dustproof and it is for indoor use only. Any damage to the unit from exposure to rain or dust may invalidate the product warranty.

Do not use the device where there is high heat, dust, humidity, moisture, or caustic chemicals or oils. Keep the device away from direct sunlight and anything that radiates heat, such as a stove or a motor.

WARNING! Your device contains sensitive electronic components that can be permanently damaged if exposed to excessive shock or vibration. To minimize the risk of damage to your device, avoid dropping your device and operating it in high-shock and high-vibration environments. Do not store the device where prolonged exposure to extreme temperature can occur, because it can cause permanent damage. Do not expose the device to water. Contact with water can cause this unit to malfunction.

AVERTISSEMENT! *Votre terminal de point de vente contient des composants électroniques sensibles, susceptibles de subir des dommages définitifs en cas d'exposition à des chocs ou à des vibrations excessives. Pour minimiser le risque de dommages pour votre terminal, éviter de le faire tomber ou de l'exposer à des environnements pouvant provoquer des chocs et des vibrations excessives. Ne pas stocker le terminal dans des lieux susceptibles d'entraîner une exposition prolongée à des températures extrêmes, du fait des dommages définitifs que cette situation peut provoquer. Ne pas exposer le terminal à l'eau. Un contact avec de l'eau peut provoquer un dysfonctionnement de l'unité.*

Repairs

Do not, under any circumstances, attempt any service, adjustments, or repairs on this equipment. Instead, contact your local Verifone distributor or service provider for assistance. Failure to comply may void the product warranty.

Battery Pack Instructions

Dispose of the battery pack in accordance with all national, state and local laws and regulations as regionally required. Some batteries may be recycled and may be accepted for disposal at local recycling centers.

CAUTION: There is risk of explosion if the battery is replaced by an incorrect type.

ATTENTION: *Il existe un risque d'explosion si la batterie est remplacée par un modèle incompatible.*

- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery can result in an explosion.
- Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

The highest specified charging temperature of battery pack is 45+/-3°C.

The lowest specified charging temperature of battery pack is 0+/-3°C.

Operating Temperature

The product is designed to work in maximum ambient temperature between 0°C and 40°C.

e265 Certifications and Regulations

FCC/ISED Compliance

The following device has been tested and certified as compliant with the regulations and guidelines detailed below:

Manufacturer: Verifone, Inc.
Brand: Verifone
Model: e265

Part 15 of FCC and ISED Rules

This device complies with the limits for a Class B digital device as specified in Part 15 of FCC Rules and Innovation, Science and Economic Development Canada license exempt RSS standard(s) which provides reasonable protection against harmful interference in a residential area. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment generates and uses radio frequency energy. And if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

In the unlikely event that there is interference to radio or television reception (which can be determined by turning the equipment off and on), the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult with the dealer or ask an experienced radio/TV technician for help.

Any changes or modifications to this equipment not expressly approved by Verifone could void the user's authority to operate this equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) L'appareil ne doit pas produire de brouillage.

(2) L'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet appareil et son antenne ne doivent pas être situés ou fonctionner en conjonction avec une autre antenne ou un autre émetteur, exception faites des radios intégrées qui ont été testées.

This Class B digital apparatus complies with CAN ICES-003 (B).

Cet appareil numérique de la classe B est conforme à la norme NMB-003 (B) du Canada.

RF Exposure

CE and FCC

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. To comply with Council Recommendation 2014/35/EU and FCC RF exposure requirement, a minimum separation distance of 20 cm must be maintained between the user's body and the device, including the antenna. Conditions that do not meet these requirements may not comply with Council Recommendations 2014/35/EU, and FCC RF exposure requirements and should be avoided.

ISED

Radiation Exposure Statement:

This equipment complies with Innovation, Science and Economic Development Canada radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of 20 cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

Notice for Operating Frequency and Output Power

NFC: 13.56 MHz, 7.61 dB µA/m at 10 m

BT-EDR/LE (EIRP dBm): <10

Recycling: DO NOT DISCARD!

UNIT MUST BE RECYCLED OR DISPOSED OF PROPERLY.

For proper disposal instructions, go to <http://recycle.verifone.com/>

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Recyclage: NE PAS JETER!

L'unité doit être recyclée ou mise au rebut dans les endroits prévus à cet effet.

Pour connaître les procédures de mise au rebut, consultez le site <http://recycle.verifone.com/>

suite au verso

Please retain this sheet for future reference.

À conserver pour référence ultérieure.

e265 Certifications and Regulations

Verifone Part Number: DOC087-301-EN-A, Revision A03



e265 Declaration of Conformity



DECLARATION OF CONFORMITY

according to ISO/IEC 17050-1 and 17050-2

This declaration of conformity is issued under the sole responsibility of the manufacturer

Manufacturer's Name Verifone, Inc.
Manufacturer's Address Verifone, Inc.
1400 West Stanford Ranch Road
Suite 200 Rocklin, CA 95765

Declares, that the product

Product Name: e265
Model Name: e265
Model Number: M087-XXX-XX-XXX
Brand: Verifone
Product Options: All

Conforms to the following product specifications:

Safety: IEC 62368-1:2014
EN 62368-1:2014 + A11:2017

EMC: EN 55032:2012 + AC:2013, Class B
EN 55032:2015 + AC:2016, Class B
EN 61000-3-2:2014, Class A
EN 61000-3-3:2013
EN 55024:2010
EN 55024:2010 + A1:2015

RF (RFID): EN 301 489-1 V2.1.1
Draft EN 301 489-3 V2.1.1
EN 300 330 V2.1.1

RF (BT): EN 301 489-1 V2.1.1
EN 301 489-17 V3.1.1
EN 300 328 V2.2.2

SAR: EN 62311:2008
EN 62479:2010

Supplementary Information:

We hereby declare that the device complies with the requirements of Radio Equipment Directive 2014/53/EU. This product carries the CE Mark per Directive 93/68/EEC and conforms to RoHS Directive 2011/65/EU and delegated Directive (Annex II) 2015/863/EU, as well as Technical Documentation: EN IEC 63000:2018 and DIN EN IEC 63000:2018.

CE Approval Date: September 13, 2021

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