

## Electrical

### Separate Power Sources

This product is designed to accept most USB wall power charges from consumer electronic devices to charge an attached handset. Please ensure you review the power output of any device you connect to the e265G.

**NOTE:** The reference input power rating for the e265G is 5V DC, 2A or 5V DC, 1A.

The e265G is intended to be provided with a listed power supply module having an output rating of 5V DC, minimum 1.0A, Tma 40°C, Class II and evaluated as a Limited Power Source or PS2 or equivalent.

### Location – Electrical Considerations

**CAUTION:** Due to the risk of electric shock or damage to the terminal, do not use this equipment near a water source, for example near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool. Likewise, avoid using this product during thunderstorms causing power cuts. Avoid placing the terminal near electrical devices or other units that could cause large voltage fluctuations or electrical interference, such as air conditioners, neon signs, high frequency safety devices or electrical equipment.

**ATTENTION:** *Du fait d'un risque d'électrocution ou d'une détérioration du terminal, ne pas utiliser cet équipement près d'une source d'eau, par exemple près d'une baignoire, d'un lavabo, d'un évier de cuisine ou d'un bac de lavage, dans un sous-sol humide ou à proximité d'une piscine. De même, éviter d'utiliser ce produit lors des orages provoquant des coupures électriques. Éviter de placer le terminal à proximité d'appareils électriques ou autres unités pouvant entraîner des fluctuations de tension importantes ou des interférences électriques, tels que les climatiseurs, enseignes au néon, dispositifs de sécurité à haute fréquence ou équipements électriques.*

## Equipment

### Location – Environmental Considerations

This device is for indoor use only. Do not plug the power pack into an outdoor outlet or operate the terminal outdoors. The terminal is not waterproof or dustproof and should not be used outside the normal operating temperature range. Any damage to the unit from exposure to water or dust may void your warranty.

Do not use the device where there is high heat, dust, humidity, moisture, or caustic chemicals or oils. Keep the device away from direct sunlight and anything that radiates heat, such as a stove or a motor.

**WARNING!** Your device contains sensitive electronic components that can be permanently damaged if exposed to excessive shock or vibration. To minimize the risk of damage to your device, avoid dropping your device and operating it in high-shock and high-vibration environments. Do not store the device where prolonged exposure to extreme temperature can occur, because it can cause permanent damage. Do not expose the device to water. Contact with water can cause this unit to malfunction.

**AVERTISSEMENT!** *Votre terminal de point de vente contient des composants électroniques sensibles, susceptibles de subir des dommages définitifs en cas d'exposition à des chocs ou à des vibrations excessives. Pour minimiser le risque de dommages pour votre terminal, évitez de le faire tomber ou de l'exposer à des environnements pouvant provoquer des chocs et des vibrations excessives. Ne pas stocker le terminal dans des lieux susceptibles d'entraîner une exposition prolongée à des températures extrêmes, du fait des dommages définitifs que cette situation peut provoquer. Ne pas exposer le terminal à l'eau. Un contact avec de l'eau peut provoquer un dysfonctionnement de l'unité.*

## Repairs

Do not, under circumstances, attempt any service, adjustments, or repairs on this equipment. Instead, contact your local Verifone distributor or service provider for assistance. Failure to comply may void the product warranty.

### Battery Pack Instructions

Dispose of the battery pack in accordance with all national, state, and local laws and regulations as regionally required. Some batteries may be recycled and may be accepted for disposal at local recycling centers.

**CAUTION:** There is risk of explosion if the battery is replaced by an incorrect type.

**ATTENTION:** *Il existe un risque d'explosion si la batterie est remplacée par un modèle incompatible.*

- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery can result in an explosion.
- Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

The highest specified charging temperature of battery pack is 45+/-3°C.

The lowest specified charging temperature of battery pack is 0+/- 3°C.

## Operating Temperature

The product is designed to work in maximum ambient temperature 0°C and 40°C.

## e265G Certifications and Regulations

### FCC Compliance

The following device has been tested and certified as compliant with the regulations and guidelines set forth in Part 15 of FCC Rules:

Manufacturer: Verifone, Inc.

Brand: Verifone

Model: e265G

### Part 15 of FCC Rules

This device complies with the limits for a Class B digital device as specified in Part 15 of FCC Rules which provide reasonable protection against harmful interference in a residential area. Operation is subject to the following two conditions:

1 This device may not cause harmful interference.

2 This device must accept any interference received, including interference that may cause undesired operation.

This equipment generates and uses radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

In the unlikely event that there is interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult with the dealer or ask an experienced radio/TV technician for help.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter. Use of a shielded interface cable is required to comply with the Class B limits of Part 15 of FCC Rules.

Any changes or modifications to this equipment not expressly approved by Verifone could void the user's authority to operate this equipment.

### RF Exposure

#### USA

The product complies with the FCC portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available. The SAR limit set by the FCC is 4W/kg for extremity SAR. Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. This device has been tested and meets the FCC RF exposure guidelines by being positioned a minimum of 0 cm from the body. This device complies with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and has been tested in accordance with the measurement methods and procedures specified in IEEE 1528-2013

#### CE

This device complies with the Radio Equipment Directive (2014/53/EU) issued by the Commission of the European Community.

A minimum separation distance of 1 cm must be maintained between the user's body and the device, including the antenna during body-worn operation to comply with the RF exposure requirements in Europe.

To compliance with RF Exposure requirements in Europe, third-party belt-clips, holsters or similar accessories used by this device should not contain any metallic components. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided.

### Brazil Only

This equipment is not subject to protection from harmful interference and may not cause interference with duly authorized systems.

*Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.*



### Notice for Operating Frequency and Output Power

NFC: 13.56 MHz, 4.8 dB µA/m at 10m  
2G(EGSM/DCS): 32.23 dBm, 30.10 dBm

### Recycling: DO NOT DISCARD!

UNIT MUST BE RECYCLED OR DISPOSED OF PROPERLY.  
For proper disposal instructions go to <http://recycle.verifone.com/>

continued on rear cover

### Recyclage: NE PAS JETER!

*L'unité doit être recyclée ou mise au rebut dans les endroits prévus à cet effet.  
Pour connaître les procédures de mise au rebut, consultez le site <http://recycle.verifone.com/>.*

suite au verso

Please retain this sheet for future reference.

À conserver pour référence ultérieure.

## e265G Certifications and Regulations

Verifone Part Number: DOC087-401-EN-C, Revision C03



# e265G Declaration of Conformity



## DECLARATION OF CONFORMITY

according to ISO/IEC 17050-1 and 17050-2

This declaration of conformity is issued under the sole responsibility of the manufacturer

**Manufacturer's Name** Verifone, Inc.  
**Manufacturer's Address** Verifone, Inc.  
1400 West Stanford Ranch Road  
Suite 200 Rocklin, CA 95765

Declares, that the product

**Product Name:** e265G  
**Model Number:** e265G  
**Part Number:** M087-XXX-XX-XXX  
**Brand:** Verifone  
**Product Options:** All  
**SW Version:** 04.030  
**NB Company Name:** Timco Engineering, Inc.  
**NB Company Number:** 1177  
**Certificate Number:** TCF-183TC16

Conforms to the following product specifications:

**Safety:** IEC 62368-1:2014  
EN 62368-1:2014 + A11:2017

**EMC:** EN 55032:2012 + AC:2013, Class B  
EN 55032:2015 + AC:2016, Class B  
EN 61000-3-2:2014, Class A  
EN 61000-3-3:2013  
EN 55024:2010  
EN 55024:2010 + A1:2015

**RF (RFID):** EN 301 489-1 V2.1.1  
Draft EN 301 489-3 V2.1.1  
EN 300 330 V2.1.1

**RF (2G):** EN 301 489-1 V2.1.1  
Draft EN 301 489-52 V1.1.0  
EN 301 511 V12.5.1

**SAR (2G):** EN 50566:2013/AC:2014  
EN 62209-2:2010/IEC 62209-2:2010  
EN 62479:2010

### Supplementary Information:

We hereby declare that the device complies with the requirements of Low Voltage Directive 2014/35/EU, EMC Directive 2014/30/EU, and R&TTE Directive 1999/5/EC. This product carries the CE Mark per Directive 93/68/EEC and conforms to RoHS Directive 2011/65/EU, as well as Technical Documentation: EN IEC 63000:2018 and DIN EN IEC 63000:2018.

CE Approval Date: December 09, 2020

Phil Baldock  
Executive Vice President,  
Global Operations, Atlanta, GA, USA

European contact for regulatory topics only:

Verifone Holding GmbH  
Seilerweg, 2F, Bad Hersfeld  
36251, Germany  
Tel: +49 6621 84-500